

## City of Marco Island Hurricane Milton AAR

### Common Responses

#### 1. What went well:

- a. Command Structure / EOC meetings (Director's meeting and Section Chiefs meetings)
- b. Staff communication / scheduling
- c. Departments & Sections stated they were prepared and organized
- d. Inter- Department cooperation
- e. Evacuation / Curfew
- f. Food responsibility of each Department
- g. 204 & 214 documentation
- h. Teamwork / collaboration of Departments
- i. Public Information
- j. Safe Refuge area
- k. IT continuity
- l. Use of High-Water vehicles, protect city fleet
- m. Off Island staff parking / Shuttle Service
- n. Maintenance / Facility support

#### 2. What did not go well:

- a. Parking of resident vehicles off island
- b. Expectation of City to manage internet/cable restoration
- c. Communication to staff from Directors regarding shuttle schedule
- d. Report out of fuel levels to Logistics Section Chief
- e. Sleeping arrangements
  - i. Lighting
  - ii. Cots / pads
  - iii. Working staff around resting staff
- f. Understanding of the Pay Policy
- g. Showers for PW staff
- h. Bridge parking
- i. Mulch
- j. Crisis track knowledge / training
- k. Last minute on-boarding
- l. Operational Period (consider 24 hr.)