

# PUBLIC FILE

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ARIZONA DEPARTMENT OF HEALTH SERVICES  
PUBLIC HEALTH LICENSING SERVICES  
BUREAU OF MEDICAL FACILITIES LICENSING  
ENFORCEMENT MEETING NOTIFICATION OF RIGHTS

Facility Name: Douglas Community Hospital, Inc

License # H6226

Fac ID MED3286

Please initial after each section.

- 1 I understand that I have the right to reject the proposed resolution and may refuse to sign this Agreement. rb (initials)
- 2 This Agreement has been reviewed and approved by the Assistant Director. If this agreement is changed, it will be returned to the Assistant Director for approval. rb (initials)
- 3 I understand that if I do not enter into an Agreement at this time, the Program will refer this matter to Public Health Licensing Services ("Licensing") Enforcement Team and a legal order will be prepared and sent to me. rb (initials)
- 4 I understand that I have due process rights and can request a hearing before the Office of Administrative Hearings regarding any legal order issued by the Department's Director. rb (initials)

I hereby acknowledge that I have discussed the above statements with the Department and understand my rights with regard thereto.

Licensee/Director/Provider: Rokita Bawz Date: 4/10/14

Licensee/Director/Provider: \_\_\_\_\_ Date: \_\_\_\_\_

## ENFORCEMENT MEETING AGREEMENT FORM

Facility Name: Douglas Community Hospital, Inc      License # H6226      Fac ID MED3286

A meeting was held this 16th day of April, 2014

Type of survey: State Compliance / Complaint Investigation	Conducted on: 02/19/2014 Survey Event #: 58TK11
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The following Department concerns were discussed:	Deficient practice in Infection Control, patient safety, patient assessment and care provided by nursing, surgical services and medication administration.
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Agreement:

rb Licensee understands that the facility is subject to frequent monitoring visits by (initials) the Department

rb Licensee will return the original Statement of Deficiencies with the signed and dated (initials) acceptable Plan of Correction to the Department within 10 working days of receipt of this agreement.

rb Licensee agrees to pay civil money penalties in the amount of \$4,250.00. (initials)

rb Licensee agrees to Provisional license for the remainder of the current licensing (initials) period for an expiration date of 12/31/2014

rb Licensee understands to not be in substantial compliance could result in further (initials) enforcement action up to and including revocation of the provider's license

Meeting held in person

	PLEASE PRINT NAME	SIGNATURE	TITLE	DATE
Licensee/Director/Provider:	Robertta Berry	<u>Robertta Berry</u>	Dir./Operations	04/16/14
Licensee/Director/Provider:				
Bureau Chief (or designee):	Connie Belden	<u>Connie Belden</u>	Bureau Chief	04/16/2014
Acting Assistant Director:	Cara Christ, M.D.	<u>Cara Christ</u>	Acting A.D.	4/17/14
Team Leader:	Linda Ettenborough	<u>Linda Ettenborough</u>	Team Leader	4-16-2014
Team Leader:	Kandra Peterson	<u>Kandra Peterson</u>	Team Leader	4/16/14.
Surveyor:			Surveyor	
Attendee:	Lori Lerman	<u>Lori Lerman</u>	DIR DPR	4/16/2014
Attendee:	CHRISTOPHER ALISA	<u>Christopher Alisa</u>	VP FINANCE	4/16/2014
Attendee:	John E. Retko	<u>John E. Retko</u>	RM/CNO	4/16/2014
Attendee:				
Attendee:				

**ARIZONA DEPARTMENT OF HEALTH SERVICES  
PUBLIC HEALTH LICENSING SERVICES  
MEDICAL FACILITIES LICENSING**

Douglas Community Hospital, Inc  
2174 West Oak Avenue  
Douglas, Arizona 85607  
License # H6226

**CIVIL PENALTIES**

Statute/Rule	Violations	Penalty Assessment	Penalty Amount
243 R9-10-203.C.2 g. Administration C An administrator shall ensure that: 2 Policies and procedures for hospital services are established, documented, and implemented that: g Cover infection control;	The facility failed to ensure all areas in the hospital were clean, orderly, and maintained to prevent the spread of infection.  The OR rooms had not been cleaned and maintained since July, 2012. The Attest incubator for the biological monitoring currently in use had not been tested or maintained since 2010. Emergency Department - Clean equipment is not being separated from the dirty areas. Respiratory Therapy storage room had dirt/dust on the shelves and floor.	\$500.00 for date of survey, 2/19/2014.	\$500.00
310 R9-10-206 Personnel. An administrator shall ensure that: 3. Personnel members are present on a hospital's premises with the qualifications, skills, and knowledge necessary to: b. Meet the needs of a patient,	The hospital failed to ensure there were nursing staff trained and competent assigned to read and interpret [REDACTED] of patients on [REDACTED] and that they were able to trouble shoot problems with the monitors.  The hospital failed to ensure there was continued monitoring by competent and trained staff for Patient #2 admitted with physician orders for [REDACTED] monitoring. The alarms on the [REDACTED] monitors on both the Emergency Department (ED) and medical/surgical units were not functioning appropriately. The staff were not knowledgeable in trouble shooting the monitors.	\$250.00 for Patient #2 on 02/04/2014	\$250.00
346 R9-10-207 Medical Staff A A governing authority shall ensure that: 6. A medical staff member is available to direct patient care;	The facility failed to ensure:  1. Physician orders for [REDACTED] were obtained for Patient #2 on admission. The patient had [REDACTED] as well as a [REDACTED]. There were no physician orders to treat any of the [REDACTED] for a period of over 31 hours after admission.  2. Physician admission orders for urgent hospitalist consults were performed for Patients #2 Patient #2's condition had deteriorated and he had been transferred to an acute care hospital for further care. The urgent consult for the hospitalist ordered on admission [REDACTED]	1. \$250.00 for date of survey, 2/19/2014.  2. \$500.00 for Pt #2 for each day of deficient practice.  2/4/2014 \$500.00 2/5/2014 \$500.00  Total: \$1,250.00	\$1,250.00

	a m. was not conducted until over 42 hours later on [REDACTED]		
721 R9-10-214. Nursing Services C. A nurse executive shall ensure that: 13. Nursing personnel work schedules are planned, reviewed, adjusted, and documented to meet patient needs and emergencies;	The nurse executive failed to ensure that nursing personnel's work schedules were reviewed and adjusted to meet the patient's needs. The facility did not provide a physician ordered sitter for approximately five hours for Patient #7 and the patient eloped on [REDACTED]. Patient #7, a psychiatric patient was determined to be a danger-to self (DTS) and danger to others (DTO) and had a history of elopement.	\$500.00 for Patient # 7 for 02/07/2014	\$500.00
722 R9-10-214 Nursing Services C A nurse executive shall ensure that: 14. A registered nurse assesses, plans, directs, and evaluates nursing services provided to a patient;	The nurse executive failed to ensure that a registered nurse (RN) directed the care of patients whose specialized care needs required [REDACTED] monitoring and [REDACTED] (Patients #2 and #4);  Patient #4 was admitted with a diagnosis of [REDACTED] and orders for [REDACTED] monitoring was discontinued when a defibrillator vest was applied [REDACTED] (without a documented physician order) and was not reapplied when the patient refused to wear the device. The patient was transferred to a higher level of care 5 days later  Complex [REDACTED] for Patient #2; the RN's were inconsistent in listing, measuring and treating the patient's [REDACTED] orders was not obtained from the physician upon admission to the facility. The RN's documented they left all [REDACTED] open to air after receiving the orders for [REDACTED] and [REDACTED]	\$500.00 for deficient practice for each patient for the date of survey, 2/19/2014  Pt #4 \$500.00  Pt #2 \$500.00  Total \$1,000.00	\$1,000.00
734 R9-10-215. Surgical Services A An administrator of a general hospital shall ensure that: 1. There is an organized service that provides surgical services under the direction of a medical staff member;	The administrator failed to ensure there was an organized service providing surgical services under the direction of a medical staff member  The hospital had not provided surgical services since 2012. There were no physicians on the medical staff that were credentialed to perform surgical procedures, the operating room areas had not been maintained and were not suitable for surgical services at the time of the survey.	\$250.00 for date of survey, 2/19/2014	\$250.00
920 R9-10-218 Pharmaceutical Services An administrator shall ensure that: 12. A medication is administered in compliance with an order;	The administrator failed to ensure all medication was administered in compliance with an order (Pt #2)  Patient #2 was admitted with a [REDACTED] and [REDACTED]. On [REDACTED] was administered to the patient rather than the physician ordered 3 125 mg dose. The error was discovered when the patient's blood pressure dropped to 100/30.	\$500.00 for deficient practice for Patient #2 for 02/04/2014.	\$500.00
<b>Total</b>		\$4,250.00	\$4,250.00

Licensee agrees to pay the Department civil penalties, pursuant to A.R.S. § 36-431.01, in the total amount of four thousand two hundred fifty dollars (\$4,250.00) without interest for all violations set forth on this Civil Penalties Form. Payment in the form of a Cashier's Check, Money Order or Business Check payable to the "Arizona Department of Health Services" shall be made within thirty (30) days from the execution date of the attached Enforcement Agreement unless an alternate payment schedule is arranged. Payment shall be mailed or delivered to the Enforcement Unit, 150 N. 18th Avenue, Suite 410, Phoenix, AZ 85007. If the Entity is sold on or after the execution date of this Agreement, Licensee shall pay the civil money penalties.