



# Arizona Department of Environmental Quality Complaint Receipt Form

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|---|-----------------------------|
| <b>Date:</b> 04/10/15                           | <b>Taken By:</b>            |
| <b>Complaint #:</b> 11810                       |                             |
| <b>Date Assigned:</b>                           | <b>Priority Code:</b>       |
| <b>Assigned to:</b><br>Ruvalcaba-James, Maria [ | <b>Phone:</b><br>[REDACTED] |

**Site/Operator/Source Name:**

Place Not Determined

**Address:**

Address Not Found

**Location:****Responsible Party:**

Rain For Rent  
Po Box 907  
Chandler, Az 85244

**Phone:****Type of Operation:****Major Cross Streets:**

Rain For Rent  
5051 Canada St Tucson AZ 85706  
Valencia I-10  
Tucson AZ  
Pump,pipe,tank,rental

**County:** Pima**Description of Complaint:**

I am a former employee of the Tucson AZ Branch#88 Rain For Rent facility. I worked at this facility first as a temp and later as a employee for 6 years. Approx. April 2009 to March 2015. This facility has used 4" HDPE pipe and various steel water bridges ("Road Crossings") on emergency and non emergency temporary drinking water bypass projects for The City of Tucson Water Department and subcontractors of multiple times. The steel water bridges used in these projects have been previously used on sewer bypass projects many times before being used on these drinking water bypass projects. The steel water bridges usually have large balls of human hair, waste, and feminine hygiene lodged in them from past projects. I personally found this absolutely disgusting but the management at this branch seemed to feel a good rinse out was adequate for the application. The most recent event happened on July 31 2014. A contractor hit a water main in a wash on Harrison Rd in Tucson. Rain For Rent installed a emergency potable water bypass going from a fire hydrant at the corner of 10265 E Irvington Rd & Houghton Tucson AZ to another hydrant in a near by neighborhood about 150 yards to the North. This late night emergency job consisted of 4" diameter HDPE pipe that I partially installed and 3 steel water bridges. Instead of acquiring new pipe for job the pipe and water bridges used were not clean or designated for potable water use and had been used on sewer bypass projects previously. The pipe and water bridges used in this project were all contaminated with human waste. I admit the pipe line & water bridges were rinsed on site and chlorinated before it was pressurized into water system but I still find this unacceptable and could only imagine the outrage the public would have if they knew their drinking was being supplied through sewage contaminated pipe & hardware. The scrupleless management at this facility is much more concerned about making money than public health & safety.

**Date of Occurrence:** 07/31/14**Substance Involved:** Potable water**Quantity of Substance:** unknown**Medium Affected:** Drinking Water**Best Time to Witness:** NA**Verifying Documentation:****Complainant Name:**

Boise, Charles

**Referring Agency:****Phone:** [REDACTED]**Agent's Name:****E-Mail:** [REDACTED]**Phone:****Address:** [REDACTED]

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"Have you been referred to ADEQ?" NO

By Whom:

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Follow-up Requested: YES

"Do you feel that release of your name may result in substantial harm to any person, including yourself, or to the public health or safety?"

If YES, describe:

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Case Referred: YES NO

If YES, to whom:

Date Referred:

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Date Inspected:

Status:

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Inspector's Notes: