

P42

THE STATE OF TEXAS
VS.

BARBIE LORRAINNE ROBINSON

SPN: 03266886

DOB: B F 09/16/1969

DATE PREPARED: 12/23/2024

D.A. LOG NUMBER: 3114109

CJIS TRACKING NO.:

AGENCY:DPS

O/R NO: 20240771476

ARREST DATE: TO BE

NCIC CODE: 2692 25

RELATED CASES: SD - 2 FEL |1893495

FELONY CHARGE: Causing another to sign or execute a document by deception

CAUSE NO: 1898448

HARRIS COUNTY DISTRICT COURT NO: 495

FIRST SETTING DATE:

COURT ORDERED BAIL: X-Refer to (15.17)

PRIOR CAUSE NO:

CHARGE SEQ NUM: 3

IN THE NAME AND BY AUTHORITY OF THE STATE OF TEXAS:

Before me, the undersigned Assistant District Attorney of Harris County, Texas, this day appeared the undersigned affiant, who under oath says that he has good reason to believe and does believe that in Harris County, Texas, **BARBIE LORRAINNE ROBINSON**, hereafter styled the Defendant, heretofore on or about **various dates between October 7, 2021 and January 25, 2022**, did then and there unlawfully, with intent to harm or defraud the Harris County Purchasing Agent, hereafter styled the Complainant, without the Complainant's effective consent, did cause the Complainant to sign or execute a document affecting the property, service, and/or pecuniary interest of the Complainant, namely the contract Holistic Assistance Response Team Services, and the value of the property, service, and/or pecuniary interest is \$300,000 or greater.

Probable Cause

Affiant, Jonathon Ryan Christian, is a certified peace officer and currently a Texas Ranger employed by the Texas Department of Public Safety, Texas Rangers Division. Affiant has been a peace officer for over 19 years, all with the Texas Department of Public Safety, and has been a Texas Ranger since February 2014. Among other duties, Affiant is responsible for investigating public corruption and has investigated numerous cases involving public corruption. He has executed many warrants and written many probable cause affidavits in support of both arrest and search warrants. This probable cause affidavit reflects information known by Affiant as of the time this affidavit is presented, based on evidence, documents, and witness statements of which Affiant has personal knowledge. Affiant has personal knowledge of all facts contained herein unless otherwise specified.

Affiant believes Barbie Lorraine Robinson committed the felony offenses of (1) Fraudulent Securing of Document Execution, \$300,000 or More (Penal Code Section 32.46), on or about various dates between December 27, 2021 and June 28, 2022 relating to the contract "Enabling Technology Solution for the ACCESS Initiative for Harris County Public Health Services"; (2) Fraudulent Securing of Document Execution, \$300,000 or More (Penal Code Section 32.46), on or about various dates between October 7, 2021 and January 25, 2022 relating to the contract "Holistic Assistance Response Team Services"; and, (3) Tampering with Governmental Record (Penal Code Section 37.10), the record attached as Exhibit 1, on or about December 27, 2021, and would show as follows.

Affiant was able to identify Defendant Barbie Robinson by comparing identifiers Affiant found in her Harris County human resources file with her Texas Driver License #4782077 to resolve a positive match. Affiant queried a Texas driver license database for Defendant and noticed the e-mail address associated with Defendant's license lists the BarbieRobinson@aol.com e-mail address that is part of the activities described in this complaint below. Affiant also reviewed Harris County Commissioners Court video from a time Defendant appeared as a speaker and saw that the individual speaking as Executive Director Barbie Robinson matched the picture on the license. Affiant knows that Harris County Public Health, its employees, and its activities are within Harris County, Texas. Affiant believes, based on the e-mails and work product of Harris County Public Health as well as Defendant Robinson's home mailing address and office, are all within Harris County, Texas. Further, the criminal conduct alleged in this complaint relates to tampering with Harris County governmental records related to public procurement for Harris County local government, which is specifically controlled by Texas Local Government Code Chapter 262.

Affiant was assigned to a separate investigation into improprieties with the procurement of a contract for services for Harris County Public Health ("HCPH"). During this separate investigation, Affiant requested via grand jury subpoena documents and communications from International Business Machines Corporation ("IBM") between IBM and Barbie L. Robinson. Affiant knew from credible and reliable Harris County Human Resources records that Robinson had been the Executive Director of HCPH from around April 2021 until her termination in August 2024. Affiant also knew from those records that Robinson had a prior leadership role at the Sonoma County, California's Public Health Division before moving to Harris County. While reviewing Harris County Office of County Administration's repository of prior Harris County Commissioners Court's agendas and court actions related to HCPH, Affiant saw Harris County

Commissioners Court approvals for various components of a program called Accessing Coordinated Care and Empowering Self Sufficiency Harris County ("ACCESS"). Affiant finds the Harris County Office of County Administration's database a credible and reliable source of public records reflecting government work in Harris County. Affiant also conducted open-source research into Robinson's work while in Sonoma County, which was found on Sonoma County's official website, in reference to a program called ACCESS Sonoma. Affiant finds the website sonomacounty.ca.gov to be a credible and reliable source for representing the basic facts surrounding Sonoma County government programs. According to Sonoma County's website, "Accessing Coordinated Care and Empowering Self Sufficiency (ACCESS) Sonoma is a county initiative that focuses on the critical needs of residents who are experiencing physical and mental health challenges, economic uncertainty, housing instability, substance use disorders, criminal justice engagement and social inequity." According to the same website, ACCESS Sonoma's goal is to coordinate care across social safety net county departments, using "a four-pronged approach; an Interdepartmental Multidisciplinary Team staffed by representatives from all of the Safety Net Departments, an Integrated Data Hub/Watson Care Manager developed in partnership with IBM, a system of governance led by the County's Safety Net Collaborative, and partnerships with community-based organizations and academic institutions." Affiant read a press release hosted by the Sonoma County Law Library, which Affiant found to be credible and reliable for the purposes of documenting public activity in Sonoma County, in which ACCESS Sonoma received a 2019 Advantage Award from IBM Watson Health. Affiant read that Robinson was quoted mentioning the program's success in the release. Affiant read in the press release from a manager for Watson Health Market, IBM Watson, "We're proud to celebrate Sonoma County's accomplishments and support them as they continue to use the most advanced healthcare technology to improve client outcomes throughout the entire continuum of care." Affiant read in Harris County public documents from the Harris County Office of Administration's database that ACCESS Harris also used IBM as a key vendor after Robinson arrived in Harris County. According to the records of Harris County Commissioners Court activity hosted by the County Administrator's Office, Harris County initially awarded IBM approximately \$16 million for an "enabling technology solution" for ACCESS Harris.

Affiant continued his review of IBM e-mails. The e-mails spanned Robinson's tenure at both Sonoma and Harris counties. Affiant read the following e-mail exchange from April 2, 2021, between an IBM employee named Kenneth Wolsey and non-IBM employees Rohish Lal, Carolyn Staats, and Robinson. Affiant saw that Wolsey was using his work e-mail, but the non-IBM parties used various personal e-mails. Affiant believed the content of the e-mails related to IBM's business with public entities. Affiant knows from his training and experience that public employees are usually required to conduct public business using their government e-mails in order to comply with public open records laws. Affiant saw the recipient of the e-mail was "barbirobinson@aol.com." Affiant believes Lal is the owner of one of the e-mails on the exchange due to its association with the personal e-mail address "Rohish.Lal@gmail.com." According to HCPH's website, Lal is a director in the department and works in the Office of Communications, Education, & Engagement. According to HCPH's website, Lal previously worked at the Sonoma County Department of Health Services. Affiant believes Staats is the owner of one of the e-mails on the exchange due to her association with the personal e-mail address of "cbirki@sbcglobal.net." Affiant searched the internet for public records that used the e-mail address and found e-mail correspondence hosted by the City of Petaluma, California, in which the author of an e-mail using that e-mail address identifies herself as "Carolyn Birkenstock." Affiant confirmed using publicly available maps that Petaluma is in Sonoma County. Affiant then used a law enforcement database to search for Carolyn Birkenstock in the northern California region. Affiant found a person who resides in Petaluma with the name on her California driver license as "Carolyn Staats Birkenstock." Affiant then did a Google search for Carolyn Staats and found that according to a website called GovTech.com, Staats "is the Director of Innovation for the County of Sonoma and IT Director for the ACCESS Initiative." Affiant saw on this same webpage that Staats and Wolsey were both speakers on a webinar sponsored by IBM about IT modernization. Affiant also found a profile page on the National Association of Counties website that lists Staats as a director in Sonoma County. Affiant reviewed the April 2, 2021 e-mail and interpreted that IBM and the non-IBM parties were planning a project or report together and that the parties were interested in doing ACCESS in Harris County. Based on this April 2, 2021 e-mail, Affiant has reason to believe Robinson already had been working for Harris County but using a non-Harris County e-mail address. Affiant believes this e-mail chain shows that Robinson coordinated with Lal and non-Harris County personnel to plan how to use IBM's services in Harris County in her new role.

Affiant queried Harris County Office of County Administration's public records of past Commissioners Court agendas and activities to find that on March 9, 2021, the Harris County Commissioners approved Robinson to be the Executive Director of Harris County Public Health. According to the public agenda, Commissioners Court requested the court go into executive session "to discuss the potential appointment of an Executive Director of Harris County Public Health and for possible action to be taken concerning such appointment upon return to open court." Affiant knows from his experience that when governments approve the hiring of senior personnel via voting, it is often at the end of a formal application, interview, and vetting process. Affiant believes that at least by March 2, 2021, county leadership had decided that Robinson was their choice to be the next Executive Director of Harris County Public Health. Based on this, Affiant believed the aforementioned April 2nd e-mail between IBM, Robinson, and others had been a part of Robinson's role in HCPH.

Affiant continued to review IBM e-mails. Affiant reviewed a May 14, 2021, e-mail between IBM and Robinson discussing sole-source contracts. Based on Affiant's training and experience, Affiant understands a sole-source contract is a contract for goods or services only available from one provider. Affiant believes that this usually happens when the provider is offering something proprietary. When a contract is sole-sourced, it is exempted from a competitive bidding process in which multiple goods or services providers can attempt to win the

public contract. Affiant saw in the May 14, 2021 e-mail that information passed from IBM to Robinson about how another county was able to award a contract on a sole-source basis.

Affiant knows that under Texas law, Local Government Code Chapter 262, before a county may purchase one or more items under a contract that will require an expenditure exceeding \$50,000, the commissioners of the county must comply with a competitive bidding or proposal process. Affiant knows from Harris County procurement records, further described below, that the county awarded IBM the contract for "Enabling Technology Solution for the ACCESS Initiative for Harris County Public Health Services" through a "Request for Proposal" process or "RFP."

According to a Technical Performance Report (TPR) document HCPH submitted to Purchasing for the RFP, HCPH describes the project as follows:

This enabling technology solution will operationalize the work of ACCESS Harris, assembling the sensitive and siloed client records from each participating safety net department into a single-source master client index. This solution allows for members of coordinated care teams from different safety-net service departments to access the complete picture of a participant's health. This solution will also enable the ACCESS Harris participants to reach out to Harris County through a single channel, "no wrong door approach," and empower them to access a complete portfolio of safety net services across Harris County.

Affiant reviewed an e-mail from July 11, 2021, between IBM and Robinson. Affiant saw in the July 11, 2021 e-mail discussion about an IBM-hosted workshop for Harris County personnel. Affiant found public documents on the Harris County Administrator's database related to funding for an IBM-related workshop around the same time. Affiant saw that Harris County approved \$45,000 for IBM to put on the "IBM Garage Executive Thinking Workshop." Affiant found a document called "Statement of Work 1" appended to the county approval for paying IBM for this workshop, which explained the program's details. The Workshop comprised of two 6-hour sessions that would help Harris County personnel conduct strategic planning including "develop empathy maps to understand challenges and opportunities" and "develop and prioritize problem statements that keep the focus on value-added outcomes." According to the Statement of Work 1, the Workshop would proceed in four segments: stakeholder analysis, opportunity analysis, ideation, and prioritization. According to the Statement of Work 1, the Workshop would occur around July 21, 2021 or another "mutually agreed upon time," and IBM would be responsible for planning the Workshop, creating presentation materials, providing facilitators, providing lunch if allowed, and delivering a report. The Statement of Work 1 identifies Workshop activities and the scope of IBM's duties for the workshop. Affiant saw in the Statement of Work 1 that it does not expressly contemplate deploying IBM technology in this session, but what it does do is expressly promote IBM's enabling technology, the subject of the future and, at the time- contemplated RFP. Statement of Work 1 Background section expressly mentions IBM's prior work with Robinson in Sonoma and promotes IBM's technological tools and technical solutions. It reads as follows:

Based on our collective experience building ACCESS Sonoma with Director Robinson during her tenure at Sonoma County, we propose, as an initial starting place for ACCESS Harris County, an Executive Design Thinking session to bring key executive stakeholders to the table. . . We have the necessary experience with the technology building blocks, which we call the Cognitive Enterprise, to enable a successful business transition through ACCESS Harris County. The Cognitive Enterprise leverages an open data platform in a manner that combines key technologies such as cloud, data sharing and artificial intelligence. Our flexible, open architecture is designed to meet the demanding usage needs of a complex ecosystem at scale. Statement of Work 1 continues with the image attached as Exhibit 2.

Affiant believes this document to be IBM and Robinson promoting IBM's technology during the creation of the scope of the ACCESS Enabling Technology RFP to key Harris County social services personnel. Affiant has reason to believe this happened before the RFP bidding period opened and other potential bidders could have known about the procurement opportunity. Affiant also has reason to believe that by allowing IBM to promote its enabling technology in this workshop publicly, it would also discourage other potential bidders from attempting to propose a bid and would curry favor with county stakeholders.

Affiant reviewed an e-mail obtained from IBM between IBM, Robinson, and Carolyn Staats from November 2, 2021, attached as Exhibit 3. The e-mail shows Wolsey e-mailed Robinson at her personal e-mail address, barbierobinson@aol.com. While it appears that Robinson is using her private e-mail to conduct official county business outside the reach of public transparency requirements, Affiant believes that this e-mail shows that IBM is helping to craft part of the ACCESS program for which it is then making a competitive bid for later in the same month. The e-mail shows this is not an isolated conversation because it references a text message conversation. This e-mail, in context with other e-mails, indicates that Robinson has shared the scope and details of the proposed contract outside the competitive bidding window.

Affiant reviewed another e-mail, attached as Exhibit 4, between IBM and Robinson from November 7, 2021, including correspondence through Robinson's personal e-mail barbierobinson@aol.com and her official Harris County e-mail. Affiant saw in this e-mail a discussion of sole-source contracts.

Affiant reviewed an e-mail obtained from IBM between IBM and Robinson from November 15, 2021. Affiant believes this e-mail was from four days before the bidding for the ACCESS contract opened to the public on November 19, 2021, according to RFP records. Affiant believes this e-mail shows that IBM was already aware of the details of the RFP for the ACCESS enabling technology contract. The e-mail sharing the information is Exhibit 5.

Affiant is aware of similar allegations that Robinson shared information about RFPs with bidders from around the same time in 2021 relating to an HCPH contract, according to reporting by the Houston Chronicle. The Houston Chronicle published e-mails it obtained about an RFP for an HCPH program called Holistic Assistance Response Teams (HART) and a vendor called Disaster Emergency Medical Assistance Consulting and Management (DEMA). See Exhibit 6. Affiant also knows from credible and reliable audit records hosted by SonomaCounty.ca.gov records that DEMO was a vendor for Sonoma County Department of Health Services under Robinson's tenure. Affiant found that the Houston Chronicle reported the e-mail in Exhibit 6 about DEMO, knowing they received the lucrative Harris County Contract in November 2021.

Affiant confirmed the DEMO contract dates in the County Administrator database to find that Harris County Purchasing did not officially notify DEMO until December 8, 2021, and Harris County Commissioners Court did not officially sign the contract until January 25, 2022.

Affiant reviewed the supporting documentation for DEMO's contract, including the contract approved by Commissioners Court. Affiant saw that DEMO submitted its bid under the name "DEMO Consulting & Management." Its financial statement, certificate of insurance, and all other bid paperwork reference this name. Once DEMO received notice of the award, county rules required it to show compliance with Texas franchise taxes to receive a formal contract. Michelle Patino, DEMO's founder, submitted a document to the county attesting that DEMO Consulting & Management was a sole proprietorship and, therefore, exempt from Texas franchise taxes. Affiant saw, however, that Harris County awarded the HART contract the next month to "DEMO Consulting & Management, LLC" (a California limited liability company). Affiant knows there is a legal difference between a limited liability company and a sole proprietorship. Affiant inquired with county personnel about how one entity can bid and win an award yet have a distinct legal entity formally enter the contract instead. Still, Affiant could not find someone who knew of an explanation. Affiant also called Patino to inquire. Patino told Affiant that she had the California LLC and the sole proprietorship at the time but did not "do anything with" the California LLC. Affiant obtained a list of all HCPH RFPs under Robinson's tenure. The list showed that Robinson was a scoring member on only two RFPs. One RFP resulted in an award to DEMO and the other resulted in an award to IBM. Affiant knows that both winning entities had prior business relationships with Robinson in Sonoma County.

Affiant obtained e-mails involving Robinson and DEMO's Patino. Affiant saw in one e-mail from September 10, 2021, between Patino and Robinson that Patino offered Robinson a paid legal job working for DEMO during the RFP bidding period. See Exhibit 10. Robinson was already the head of HCPH at this time, and the HART RFP that DEMO won had been open since August 6, 2021. Affiant obtained records from the State Bar of California showing that Robinson had an active law license at the time of Patino's solicitation.

Similarly, Affiant obtained e-mails between DEMO personnel and Robinson's husband, Paul Fields. On September 9, 2021, Patino wrote to Fields, "I was happy to hear from Barbie that you are interested in my consulting offer." Patino continued in the same e-mail to directly contemplate paying Fields during the RFP open period, Fields being a person married to the head of HCPH and a scoring member of the RFP, "With that being said, have you had the opportunity to think about what your consulting fee might be?" Exhibit 10. Fields responded to Patino, "It was a pleasure talking with you today. I talked to Barbie and she said you wanted to meet to further hammer out the details of my scope of work in supporting your efforts to establish DEMO's security services at your service locations."

Affiant believes that Robinson knowingly received an offer of remuneration from DEMO during the RFP open period for which she oversaw the project and was a scoring member. Affiant believes Robinson knowingly facilitated for DEMO to solicit her husband's services and potentially receive remuneration from an entity attempting to do business with Harris County during the same period. Affiant believes these solicitations and the failure to report them to the Purchasing Agent violated multiple facets of the Conflict of Interest attestation Robinson signed, as further explained below.

Affiant obtained records from Harris County related to the procurement for "Proposal 21/0396 Enabling Technology Solution for the ACCESS Initiative for Harris County Public Health Services (ARPA)." Affiant saw in the procurement records that Harris County awarded IBM the ACCESS contract after an RFP. Affiant knows that under Texas law, before a county may purchase one or more items under a contract that will require an expenditure exceeding \$50,000, the commissioners of the county must comply with a competitive bidding or proposal process. Affiant obtained the Request for Court Action from the Harris County Commissioners Court for file number 22-1046, agenda item number 310 for February 8, 2022. Affiant finds these public legislative documents to be credible and reliable. This Request for Court Action documents stated, "Using federally recognized procurement guidelines, and in conjunction with the Harris County Purchasing Department, the ACCESS Harris County team conducted a Request For Proposals to select the optimal vendor to provide the enabling

technology solution required to put ACCESS into motion.” Affiant saw in these 2022 documents that Harris County gave \$16,086,921 to IBM for the enabling technology for the ACCESS program pursuant to the RFP. Affiant also found subsequent monies awarded to IBM for ACCESS on June 28, 2022. Affiant saw in Harris County Commissioners Court Request for Court Action file number 22-4051, a document that Affiant finds credible and reliable, that IBM received \$15,987,025 for future years “in connection with an award approved by Commissioners Court on February 8, 2022 (210396).” Affiant believes that by combining these two awards, Harris County has authorized the potential payment of up to approximately \$32,000,000 to IBM for ACCESS technology.

On November 15, 2024 Affiant filed charges against Defendant Robinson for the third-degree felony offense of Misuse of Official Information. The conduct giving rise to this charge of Tampering with a Governmental Record relates to the activities of Defendant Robinson with IBM from the Misuse of Official Information.

Affiant obtained additional documents after filing the Misuse of Official Information charge, including e-mails from Robinson’s county e-mail address that were not turned over to the investigation until after the initial charge. This batch of e-mails did not include correspondence about ACCESS Harris between Robinson’s AOL.com e-mail address but correspondence involving IBM and Robinson or between IBM and some of Robinson’s subordinates in HCPH.

On September 1, 2021, HCPH employee Rohish Lal wrote to IBM’s Kenneth Wolsey in an e-mail with the subject “Ken and Rohish to Discuss ACCESS Successes in other jurisdictions.” This date was before the RFP was public but after IBM presented its workshop. Lal wrote, “I’m creating a teams meeting for you to go over some successes from other jurisdictions I can put together on presentation for our ARPA steering committee. I’m responsible for a few slides, but I’m inviting Radhika who is leading the project effort, in case she’d like to hear our conversation.” Lal’s e-mail references fellow HCPH employee Radhika K. Kuchhadkar. Affiant saw in the subsequent correspondence that Kuchhadkar did not attend this planning meeting. Affiant believes Lal’s e-mail shows IBM’s continued advanced notice of the impending RFP before it was made public and its participation in the ACCESS program design, for which it seeks participation and compensation.

On September 3, 2021, IBM’s Wolsey e-mails Robinson, Lal, and another HCPH employee in an e-mail with the subject “Success information on San Diego County, ConnectWellSD.” Wolsey writes, “Hi Barbie, Here is the information we spoke about. I’m still researching other sources . . .” Wolsey mentions a health program in San Diego, and he continues, “I’m continuing to research and will provide an update, but wanted to get this into your hands now to help your submission. Let me know if you have any questions.” Wolsey then follows up with an e-mail solely to Barbie with more information the same day. Affiant again believes this e-mail shows IBM’s continued advanced notice of the impending RFP before it was made public and its participation in the ACCESS program design, for which it seeks participation and compensation.

On September 22, 2021, IBM’s Wolsey wrote to Robinson in an e-mail with the subject “Cost Categories.” Wolsey writes, “The attached file has budget categories for one-time set-up costs and ongoing annual costs. This is the main split out of budgets that we typically see.” Wolsey continues to discuss budgeting. Affiant saw that Wolsey’s attachment is titled “Integrated System Budget Categories.” The attachment is incorporated in Exhibit 7. Based on the review of this document, Affiant believes Wolsey is providing Robinson with information on how to prepare a budget for the ACCESS Harris RFP for which he later bids. Affiant believes that to open an RFP and to share facts about the RFP with county leadership, Robinson and HCPH would have to have a detailed budget analysis to justify a multi-million dollar program. Affiant believes this technical assistance, before the RFP is public, is something of value for a public employee because it would save labor and employee time and would come from a purported expert in the field who has deployed similar technology in other jurisdictions.

Two days later, on September 24, 2021, IBM’s Wolsey e-mailed Robinson with the subject “ROI for ACCESS.” In this e-mail, Wolsey appears to explain the return on investment for the ACCESS Harris program. The e-mail contained a 63-row spreadsheet with projections specific to Harris County. Wolsey’s spreadsheet allowed Robinson to do financial modeling based on different program assumptions. Based on the assumptions Wolsey provided, Affiant saw in the spreadsheet that the “Cumulative Savings attributed to ACCESS Harris” by the fifth year of operation would be \$422,509,063. Affiant believes this spreadsheet would be valuable to Robinson and HCPH before the RFP was public because it would help Robinson and her team prepare the scope of the RFP and justify a budget to county leadership. This would also be valuable because Wolsey providing the financial model would save Robinson from having her staff put together a complex model during a busy period, assuming that HCPH could put together a similar model.

Affiant found other e-mails between Robinson and county personnel that indicate close relationships between Robinson and IBM, IBM’s use of non-public information, conflicts of interest, and coordination.

On September 7, 2021, Robinson corresponded with subordinates in HCPH, consultants from the Boston Consulting Group, and Leah Barton from the Harris County Office of County Administration. Barton asks Robinson about RFP timing. Robinson replies to Barton,

"Given the current dynamic I do not think we should be screen shooting or showing IBM Watson given we are going to RFP." Barton replies, "Good point, thanks for keeping process fair." In a separate bullet point, Barton asks for screenshots from ACCESS Sonoma or elsewhere to show how the contemplated IT platform looks and functions. Barbie replies, "We can show this from Sonoma." This exchange is included in Exhibit 8. After reading the entire e-mail, Affiant believes this group is preparing a PowerPoint presentation about the ACCESS Harris enabling technology RFP. Affiant then found draft PowerPoint presentations from before the RFP was public titled "ACCESS Harris Safety Net Presentation_090221_.pptx." Affiant also found another version of the same presentation called "ACCESS Harris Safety Net Presentation.BLR Final Edits.pptx." These PowerPoint excerpts are attached as Exhibit 9.

Affiant saw on the title slide of both PowerPoint presentation versions it was titled ACCESS Harris County Safety Net Integrated Care Framework, and the purported author is "Barbie Robinson, MPP, JD, CHC [Executive Director]" and dated September 2, 2021. The presentation identifies the public health problem that ACCESS Harris intends to solve, describes the program design, and it shows how the enabling technology works within the program. Affiant saw in the slides relating to the technology, however, that the IT systems and software interfaces were not generically labeled but instead made explicit references to IBM products and services. For example, the proposed case worker portal lists "Watson Care Manager w/ Virtual Agent." It lists "IBM Connect 360" as a tool connecting event management functions, the county's master client index, and other databases with other county systems. The program's provider portal is listed as "IBM Community Health Provider Portal." IBM brand names like Watson and IBM are even offset in bold on the given slide. Affiant saw in the presentation notes for the slide verbiage that reads like a sales pitch, "Connect360 MDM provider Hub maintains a "golden record" of the providers." Affiant saw a slide called Next Steps in the final slides. One of the next steps was "Set up Design Thinking Workshop" and "Contract for system implementation and business support services." Affiant believes the workshop refers to the workshop IBM put on for the county. Affiant believes that the system implementation and business support services are the IT-enabling infrastructure subject to the RFP.

Affiant further examined the PowerPoint presentations by navigating to the "Info" tab to see the file's properties. Affiant saw that IBM's Wolsey is listed as the file's author and that file was last modified by "Barbie." Affiant saw that the file was last modified on September 12, 2021. Affiant believes this is further evidence that IBM had advanced knowledge about the scope of the RFP and provided Robinson with a material benefit by helping her build the ACCESS project and navigate through the county's internal approval process. Affiant is not aware that other potential vendors had the same opportunity as IBM's Wolsey.

Affiant obtained the PowerPoint that was published on Bonfire for potential bidders once the RFP opened to the public. Affiant noticed that this public version had many of the same elements and graphics. However, there was no reference to any IBM-specific products or services.

Affiant saw that the RFP evaluation materials for the ACCESS Harris enabling technology show that Barbie Robinson was a scoring member of this RFP. The scoring records show that Robinson was one of five people who were scoring members, meaning that Robinson was one of five people who had the authority to evaluate RFP proposals, assess their merits, and help select the winning proposal. Affiant knows from interviews with current and former members of the Harris County Purchasing Department, including the current Purchasing Agent Paige McInnis, a person Affiant finds credible and reliable, that any member of the RFP committee must sign a conflict of interest statement before gaining access to any potential vendor's bid and being permitted to score any submitted proposals. According to McInnis, the ACCESS Harris enabling technology RFP used a software program called Bonfire to store RFP materials and share them with evaluators, and evaluators had to attest to complying with the conflict of interest statement in Bonfire through signing the conflict of interest statement electronically. According to the records Affiant obtained from Harris County Purchasing's Bonfire system, Robinson electronically signed through Bonfire on December 27, 2021, attesting that she did not have a conflict of interest for the ACCESS Harris enabling technology RFP. The conflict of interest statement and signatures from Bonfire are attached as Exhibit 1.

Based on Affiant's review of the conflict of interest statement, Affiant believes that Robinson knowingly made a false entry in a governmental record, the conflict of interest statement for Proposal 21/0396 Enabling Technology Solution for the ACCESS Initiative for Harris County Public Health Services (ARPA), attesting that she did not have a conflict and then submitting it to Harris County via Bonfire. Affiant believes the conflict of interest statement is a "governmental record" as defined by Texas Penal Code Section 37.01 as "(A) anything belonging to, received by, or kept by government for information, including a court record." The conflict of interest statement states, "These Guidelines have been established to ensure Harris County Evaluation Committee members have been informed of all applicable policies and procedures with regards to the evaluation process." The statement then asks evaluation committee members to attest that they can follow the enumerated requirements within the document. Affiant refers to the statement as a "conflict of interest statement" because the header of the statement states "Conflict of Interest"; however, the statement defines a conflict of interest, perceived conflict of interest, and other ethical guidelines and asks the signer to attest to more than just not having a conflict of interest, but also to attest to following the county's entire RFP guidelines, as follows:

I, the undersigned, a member of the Evaluation Committee for this contract opportunity will perform the evaluation in accordance with all

requirements represented in Harris County policies and procedures and commit to conducting myself to the highest standard of ethics in accordance with the Harris County Code of Ethics and Conflict of Interest policies. In accepting this appointment, I acknowledge that I have read, understand, and shall comply with the Harris County Evaluation Committee Guidelines. I hereby affirm that I will perform evaluations in a fair and impartial manner, on the basis of the requirements and criteria listed in the solicitation, for the submissions of each offeror, without any conflict of interest, bias or prejudice.

Further, Texas Local Government Code Chapter 262 requires that offerors in competitive proposal procedures be accorded fair and equal treatment.

Affiant is excerpting the following parts of the conflict of interest statement that relate to Robinson's conduct uncovered in the investigation and will explain the conduct after the excerpts.

1. "By signing this form, I confirm that any conflict of interest or potential conflict of interest has been disclosed to the Purchasing Office."
2. "I shall not participate in the development of offeror proposals, statements of qualifications, or responses to this contract opportunity."
3. "Inherent knowledge of an offeror must be used judiciously and pertain only to current situations."
4. "Offeror contact MUST be strictly through the Purchasing Office. If an offeror contacts a member of the Committee, the offeror must be referred to the Purchasing Office. Contact with offerors must only be conducted through the Purchasing Office, who shall share any feedback or responses from the offeror(s) on points of clarification with the Committee. No contact whatsoever shall be made with any of the offerors. Evaluation Committee members are expected to refer any offeror questions or requests for information regarding the solicitation, contact opportunity, or evaluation process to the responsible Buyer. Evaluation Committee members are required to report any offeror engaging in inappropriate conduct or those attempting to exert undue influence in the evaluation process to the responsible Buyer."
5. "Should I become aware of any situation which might arise that could alter any of the representations above, or that might otherwise create the appearance of a conflict or other impropriety, I shall notify the Purchasing Office or Purchasing Agent immediately."
6. "In the event an outside consultant or contractor submits a bid or proposal on a project, of which the consultant or contractor was a previous contributor, other than an open forum, then the bids or proposals from that consultant or contractor shall be disqualified on the basis of conflict of interest."

Affiant believes that Robinson knew that her attestation of compliance with the conflict of interest statement was false when she submitted it in order to be a scoring member of the RFP. As alleged above, Robinson failed to disclose her conflicts of interest with IBM and Wolsey, namely, that he aided her and her department in the planning process and the internal county approval for ACCESS Harris. Robinson participated in IBM's development of this proposal by sharing the non-public information with IBM's Wolsey. Robinson used her inherent knowledge of IBM and her relationship with Wolsey to promote IBM's technological solutions to other stakeholders, including at least another scoring member. Affiant spoke to former HCPH employee Radhika Kudchadkar, who told Affiant that Robinson was overt about her preference for IBM and that Robinson saw IBM's work in Sonoma for the similar program as a success to replicate in Harris County. Affiant contacted the purchasing department point-of-contact for this RFP, Diandra Singleton, about any disclosure. Singleton explained to Affiant how Singleton is very clear about the rules and permissible behaviors during the process and the procedure for reporting potential or actual conflict of interest attestation violations. Singleton said there were no reports of any conflict of interest attestations for this RFP, including reports about vendor contact, relationships, or exchanges of material benefit. Further, when IBM officially submitted its bid, Robinson did not notify Singleton about her past relationships and activities with IBM.

Affiant spoke to the Purchasing Agent employed by Harris County at the time the ACCESS Harris contract was first procured and executed in 2021 and 2022. Affiant finds this person credible and reliable. The Purchasing Agent told Affiant that had it been known that Robinson failed to disclose her conflict of interest with IBM or her false statement related to the conflict of interest attestation, its contract would not have been approved for submission to the Harris County Commissioners Court for approval and execution. Furthermore, the Purchasing Agent said that had these facts been known, the RFP would have been re-posted and the subsequent bids re-evaluated. The Purchasing Agent also said that IBM might have been disqualified if its proposal could not have been sufficiently revised.

Affiant spoke to the Purchasing Agent employed by Harris County at the time the DEMA Consulting & Management contract was first procured and executed in 2021 and 2022. Again, Affiant finds this person credible and reliable. The Purchasing Agent told Affiant that had it been known that Robinson failed to disclose her conflict of interest with DEMA Consulting & Management or her false statement related to the conflict of interest attestation, its contract would not have been approved for submission to the Harris County Commissioners Court for approval and execution. Furthermore, the Purchasing Agent said that had these facts been known, the RFP would have been re-posted and the subsequent bids re-evaluated. The Purchasing Agent also said that DEMA Consulting & Management might have been disqualified if its proposal could not have been sufficiently revised.

Affiant is familiar with the elements of the felony offense of Fraudulent Securing of Document Execution under Penal Code Section 32.46. "A person commits an offense if the person, with the intent to defraud or harm any person: (1) causes another person, without that person's effective consent, to sign or execute any document affecting property or service or the pecuniary interest of any person." This is a first

degree felony if the value of the property, service, or pecuniary interest is \$300,000 or more. Affiant knows that consent is not effective if induced by coercion or deception.

Affiant believes, based on the evidence explained above, Robinson deceived the county into approving IBM as a vendor on the ACCESS Harris enabling technology contract by making false statements and hiding her conflicts of interests and inabilities to comply with the attestations required to be a member of the RFP.

AGAINST THE PEACE AND DIGNITY OF THE STATE.

Signed and sworn by me on 12-23-24

Duly attested by me on 23 Dec 2024

[Signature]
AFFIANT

[Signature]
Assistant District Attorney
Harris County District Attorney's Office
TBC No. 19057560

[Signature] #3634 HCSU
Witness (Peace Officer)
Jomo Lemar #3634 HCSU
Witness Printed name & Badge or Payroll number

COMPLAINT

Unofficial Copy of Office of Marilyn Burgess District Clerk

FILED
Marilyn Burgess
District Clerk
DEC 23 2024
Time: 1118
Harris County, Texas
By AW
Deputy

SUMMONS TO APPEAR BEFORE COURT

CAUSE NO. 1898448

THE STATE OF TEXAS

§

^{495th}
IN THE ~~487TH~~ DISTRICT COURT

VS.

§

OF

§

HARRIS COUNTY, TEXAS

BARBIE ROBINSON

REQUEST FOR SUMMONS

TO THE HONORABLE CLERK OF SAID COURT:

Comes now the attorney representing the State, after the information has been filed in the above styled and numbered cause, and before a capias has been issued, and requests that a summons rather than a capias be issued.

12/23/24
Date

Marilyn Burgess
State's Attorney

GREETINGS:

You are hereby summoned to appear in the ^{495th} District Court of Harris County, located at 1201 Franklin, Houston, Texas, at 9:00 o'clock, on the 29th day of January 2025, then and there to answer the State of Texas on a charge of Fraudulent Securing of Document Execution, >= \$300,000 charged in the accompanying certified copy of the felony Complaint filed in said court, on December 23, 2024 and is numbered 1898448 styled the state of Texas vs. BARBIE ROBINSON the docket of said court. Failure to appear will result in a warrant being issued for your arrest.

It is an offense for a person to intentionally influence or coerce a witness to testify falsely or to elude legal process. It is also a felony offense to harm or threaten to harm a witness or prospective witness in retaliation for or on account of the service of the person as a witness or to prevent or delay the person's service as a witness to a crime.

Es delito intimidar u obligar a un testigo a declarar con falsedad o a evadir el proceso judicial. También es delito penal herir o amenazar con herir a un testigo, o a un testigo prospectivo, en represalia o a consecuencia de haber declarado en juicio o con el afán de impedir o demorar su comparecencia como testigo de un delito.

TO OFFICER SERVING:

HEREIN fail not but of this writ make due return showing how and when you executed the same.

ISSUED: 12/23/2024

WITNESS: Marilyn Burgess, Clerk of said court, and seal thereof in the city of Houston, Texas, on 12/23/24

By AW

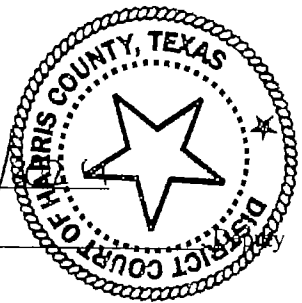
RETURN

Writ Received _____ at _____ o'clock and executed the same on _____, at _____ o'clock, by _____ summoning the Defendant, by delivering to _____ in _____ person,

_____ of the said _____ a true copy of this writ, together with accompanying certified copy of the _____.

Serving _____ copy/copies \$ _____ Sheriff of Harris County

Total. \$ _____ By _____ Deputy





21/0396 - RFP- Enabling Technology Solution for the ACCESS Initiative for Harris County Public Health Services (ARPA)

Project Overview

Project Details	
Reference ID	21/0396
Project Name	RFP- Enabling Technology Solution for the ACCESS Initiative for Harris County Public Health Services (ARPA)
Project Owner	Diandra Singleton
Project Type	RFP
Department	HC Public Health Services
Budget	\$0.00 - \$0.00
Project Description	Enabling Technology solution for the ACCESS Initiative for Harris County Public Health Services (For one (1) year beginning approximately April 1, 2022)
Open Date	Nov 19, 2021 11:00 AM CST
Close Date	Dec 20, 2021 2:00 PM CST

Awarded Suppliers	Reason	Score
IBM		75.68 pts

Seal status



Requested Information	Unsealed on	Unsealed by
Attachment A - RFP and Addenda Acknowledgement	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Attachment C - Certification Regarding Lobbying	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Capacity & Resources – Offeror must demonstrate sufficient capacity and financial resources as requested by the RFP.	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Experience & Qualifications – Offeror must provide their qualifications and experience as requested by the RFP.	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Attachment D - Statement of Offeror Qualifications	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Attachment E - Subcontractor Listing Form	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Attachment F - References	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Attachment G - Contractor Profile	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Attachment K - Certification of Compliance	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Organization & Project Methodology – Offeror must provide information about their organization and project methodology as requested by the RFP.	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Certificate of Interested Parties (Form 1295) – Pursuant to Texas Government Code § 2252.908, Offerors must complete and submit Form 1295, Certificate of Interested Parties, prior to	Dec 21, 2021 7:56 AM CST	Diandra Singleton



the proposal deadline using the following website: https://www.ethics.state.tx.us/whatsnew/elf_info_form1295.htm . Offerors must file Form 1295 electronically with the Texas Ethics Commission using the online filing application, and then print a copy of the form filed with the Commission and submit the signed copy.		
Offeror and Subcontractor Licensing / Certifications – Offeror must submit any applicable licensing and/or certifications required for the completion of the scope of services under this RFP.	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Certification or documentation that Offeror, or its subcontractor(s), is HUB-certified by the Texas Comptroller of Public Accounts or the local MWBE office in their jurisdiction.	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Conflict of Interest Questionnaire – Offerors who contract with Harris County must disclose Offeror's or its employee's affiliation, business relationship, employment, family relationship, or provision of gifts that might cause a conflict of interest with Harris County. The questionnaire (provided by the Texas Ethics Commission at www.ethics.state.tx.us) must be filed with Harris County not later than the 7th business day after the date Offeror becomes aware of facts that require the statement to be filed.	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Statement of Conflicts – A statement of conflicts the Offeror or key employees may have regarding these services.	Dec 21, 2021 7:56 AM CST	Diandra Singleton
System for Award Management results – Offeror must include verification that your company as well as the company's principal is not debarred through the	Dec 21, 2021 7:56 AM CST	Diandra Singleton



System for Award Management (www.SAM.gov). Offeror must enclose a print out of the search results that includes the record date.		
Sample Insurance Certificate – Offeror must provide a sample Insurance Certificate which adheres to the Minimum Insurance Requirements shown under Attachment L (does not supersede the "Hold Harmless" provision).	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Acceptance of General Requirements for RFPs and Grant Requirements	Dec 20, 2021 2:02 PM CST	Margaret Obot
ACCESS Enabling Technology (BT-16CZ)	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Fee Schedule - Provide an itemized breakdown of the Lump Sum price vendor as bid on the BidTable.	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Optional Value-Added Products and/or Services with Fee Schedule.	Dec 21, 2021 7:56 AM CST	Diandra Singleton
Addendum No. 1	Dec 21, 2021 7:56 AM CST	Diandra Singleton

Conflict of Interest

Evaluation Committee Guidelines: Harris County must appoint a committee to evaluate proposals or statements of qualifications in accordance with the written evaluation criteria supplied in a solicitation document. The objective of the Evaluation Committee is to review and understand the statement of work and requirements of the contract opportunity; read, review, and evaluate technical proposals or statements of qualifications received; and make recommendations of award in accordance with the evaluation criteria. These Guidelines have been established to ensure Harris County Evaluation Committee members have been informed of all applicable policies and procedures with regards to the evaluation process. Evaluation Committee Composition: An Evaluation Committee should include a panel of a minimum of three (3) persons (or a larger group having an odd number of designated voting members). Evaluation Committee members may include the following: Representatives from the User Department(s) utilizing the goods or services, a representative from Harris County Purchasing Office, representatives from Universal Services – Technology, the County Attorney's Office and/or the Budget Management Department, when



applicable, technical experts and/or consultants designated by the Evaluation Committee to assist with technical analysis or particular aspects of the proposals. Evaluation Committee Tasks: The responsibility of the Evaluation Committee is to evaluate technical proposals or statements of qualifications based on the relative importance of factors as set forth in the solicitation document and to attend offeror presentations and participate in discussions or negotiations as applicable giving fair and equal treatment to all offerors. The Evaluation Committee shall not evaluate costs or cost proposals. Evaluation Committee member tasks may include, but are not limited to, the following:

- Evaluation Committee members shall direct any inquiries from offerors to the Purchasing Office.
- Each Evaluation Committee member shall have their own copy of the solicitation.
- Each Evaluation Committee member shall review and be familiar with the solicitation, statement of work, requirements, and evaluation criteria.
- The Evaluation Committee shall elect a member as Chairperson. The Chairperson of the Committee may solicit project requirements and other information from the members of the Committee and other interested parties prior to specifications being prepared.
- Prior to beginning evaluations, the Evaluation Committee shall agree on the Scoring Methodology to be used when evaluating proposals or statements of qualifications. All members must use the same Scoring Methodology.
- Each Evaluation Committee member shall have their own copy of each technical proposal or statement of qualifications from each offeror.
- o Each Evaluation Committee member shall thoroughly review each technical proposal or statement of qualifications and provide detailed information regarding technical strengths and weaknesses (both favorable and unfavorable) of each technical proposal or statement of qualifications. RFPs only: The Purchasing Office shall be responsible for evaluating cost proposals and conducting Cost Scoring. Evaluation Members may be asked to review Cost Scoring results but shall not participate in evaluation or scoring of cost proposals.
- o Each Evaluation Committee member shall independently evaluate and score the proposals or statements of qualifications using only the evaluation factors that were published in the solicitation. Technical evaluations shall be in accordance with the published evaluation criteria, there cannot be any deviations from the published evaluation factors, each Evaluation Committee member shall provide scoring in accordance with the agreed-upon Scoring Methodology.
- Evaluation Committee members shall take explicit notes, documenting strengths and weaknesses and ensuring that the evaluation documentation supports the assigned score and acceptability determination.

Evaluation Committee members shall not compare or evaluate proposals or statements of qualifications against each other. Each proposal or statement of qualifications must be evaluated on its own merits against only the factors requested in the solicitation. Scoring for each factor must be based on the information presented in the proposal or statement of qualifications.

- Evaluation Committee members shall not discuss the proposals or statements of qualifications, or their evaluations, with the other Evaluation Committee members until all of the initial evaluations and scorings have been completed.
- Following completion of the initial evaluations and scorings by each member, the Evaluation Committee shall convene for in-depth discussion of the findings. Each member shall bring written comments, evaluations, and scoring of each technical proposal or statement of qualifications and should be prepared to fully discuss the issues at such meetings.
- o Written comments and scoring may be adjusted as a result of and during the course of these meetings. NOTE: No undue influence shall be exerted on any member relative to his/her respective findings, evaluation, or assessment.
- Evaluation Committee members must attend scheduled Evaluation Committee meetings. If for some reason this is not possible, the Purchasing Office or Evaluation Committee Chairperson should be notified as soon as possible of the anticipated absence.
- Evaluation Committee members shall be present at all Presentations with offerors.

When applicable, the Evaluation Committee shall determine a competitive range or rank each offeror on the basis of his/her technical standing, in accordance with the applicable procedures



and requirements. • The Evaluation Committee shall prepare source selection determination, setting forth the rationale and basis for selection of the recommended offeror for award and submit to the Purchasing Office. • Evaluation Committee members may be required to assist the Purchasing Office in the preparation of the content of Notice to Unsuccessful Offerors and in Debriefing sessions with unsuccessful offerors. • Evaluation Committee members may be required to assist the Purchasing Office in negotiations or discussions with offerors. Evaluation Committee Rules: Each Committee Member will be required to signacknowledge with the respective solicitation system the Harris County Evaluation Committee Certification of Confidentiality and No Conflict of Interest. Evaluation Committee Rules include, but are not limited to, the following: • Each Evaluation Committee member must have no personal/financial interest involving the offeror which is recommended for award. All personal/financial interest situations must be reported to the Purchasing Office. In such cases, the Purchasing Office will make a determination whether an appointed Evaluation Committee member may serve on the Evaluation Committee. Any material transaction or relationship subsequently discovered must be immediately reported by the Evaluation Committee member to the Purchasing Office for appropriate action which may include removal of the Evaluation Committee member from the Committee and/or disqualification of the offeror in which the member has a personal or financial interest. • The Evaluation Committee member must perform a fair evaluation of all responses and set aside prejudices. Inherent knowledge of an offeror must be used judiciously and pertain only to current situations. • Offeror contact MUST be strictly through the Purchasing Office. If an offeror contacts a member of the Committee, the offeror must be referred to the Purchasing Office. Contact with offerors must only be conducted through the Purchasing Office, who shall share any feedback or responses from the offeror(s) on points of clarification with the Committee. No contact whatsoever shall be made with any of the offerors. Evaluation Committee members are expected to refer any offeror questions or requests for information regarding the solicitation, contact opportunity, or evaluation process to the responsible Buyer. Evaluation Committee members are required to report any offeror engaging in inappropriate conduct or those attempting to exert undue influence on the evaluation process to the responsible Buyer. • Each Evaluation Committee member must be discrete in conduct during the evaluation process, especially in the presence of offerors. o Proposals and statements of qualifications may contain proprietary information and must therefore be secured at all times when not being evaluated/scored. o All proposal or statement of qualification information must be maintained in strict confidence and only released on a need-to-know basis for purposes of evaluation. No information shall be disclosed to anyone whose official duties do not require such knowledge concerning the identity and number of proposals or statements of qualifications received. o The Purchasing Office will counsel individuals new to the contracting process when circumstances warrant such action. • Committee members must not participate in individual meetings, lunch, entertainment or any other direct contact with offerors once appointed to the Evaluation Committee. • Each Evaluation Committee must have a member from the Purchasing Office acting as Facilitator and sole point of contact. Committee members and a representative of the Purchasing Office must attend all meetings. If a Committee member is not able to attend, and the meeting is still held, that Committee member will be ineligible to score submittals but may remain as a Reviewer. If a meeting is held without a member of the Purchasing Office, the complete solicitation process may be canceled. • Evaluation Committee members must all use the same Scoring Methodology to ensure the most objective approach to evaluations. • If there are requirements outlined in the solicitation, any offeror response(s) that do not meet those requirements shall be reviewed by the Purchasing Office for determination of responsiveness. The Purchasing Office will provide an opinion as to the responsiveness and the Committee will make the determining decision as to accept or not accept those response(s). • All members of the



Committee must evaluate each proposal or statement of qualifications independently. No discussions can take place until all initial written reviews and evaluations have been completed. •

Evaluation Committee members must conduct themselves in a manner so that the results of the evaluation can be supported and defended. Evaluation Committee Documentation Requirements: Evaluations must be supported with narrative statements which describe each strength and weakness associated with each aspect of a technical proposal or statement of qualification in relation to the evaluation criteria. The identification of the specific strengths and weaknesses provides the County the information needed to make a reasonable and rational basis for the selection decision. Scoring Methodology: A Scoring Methodology is an internal process or document which helps Evaluation Committee members assess the merit of a technical proposal or statement of qualification with respect to the evaluation factors and significant subfactors. Unlike the evaluation criteria and associated weights, the Scoring Methodology is not something which needs to be provided to offerors. A Scoring Methodology is helpful in that it helps establish a more standardized approach to evaluation and scoring. This eliminates some of the personal bias and arbitrariness in scoring. Key in using a Scoring Methodology in evaluations is not the method or combination of methods used, but rather the consistency with which the selected method is applied to all competing technical proposals or statements of qualifications and the adequacy of the narrative used to support the rating. Federal agencies have historically defined a well-structured scoring methodology as having three (3) components: 1. Evaluation factors as set forth in the solicitation and their relative weights; 2. A rating system; and 3. Standards or descriptions which define each rating or score and describe the basis for assigning one score over another. Evaluation standards provide guides to help evaluators measure how well a technical proposal or statement of qualifications addresses each evaluation criterion identified in the solicitation but must not introduce unstated evaluation criterion. Standards permit the evaluation of technical proposal or statement of qualifications against a uniform objective baseline rather than against each other. Standards also promote consistency in the evaluation by ensuring that the evaluators evaluate each technical proposal or statement of qualifications against the same baseline. In developing standards for each evaluation criterion, the following should be considered: • Define the standard by a narrative description that specifies a target performance level that the technical proposal or statement of qualifications must achieve in order to meet the standard for the factor or sub-factor consistent with the requirements of the solicitation. • Describe guidelines for higher or lower ratings compared to the standard "target." • Overly general standards should be avoided because they make consensus among evaluators more difficult to obtain and may obscure the differences between technical proposals or statement of qualifications. A common scoring methodology is numerical, such as scoring a 1, 3, 5, 8, or 10 out of 10 maximum points, to denote the degree to which technical proposals or statements of qualifications meet the standards for the evaluation factors. Regardless of the methodology used, the County should establish a good working definition for a range of scores. The purpose of numerical scoring should reflect the County's confidence in each offeror's ability, as demonstrated in its proposal, to perform the requirements stated in the solicitation. An example of numerical scoring methodology, and the associated standards or description for each rating, is shown below: Example Numerical Score Standards 10 "Excellent" Proposal demonstrates excellent understanding of requirements and approach that significantly exceeds performance or capability standards. Proposal contains major strengths, exceptional features, or innovations that will significantly benefit the County. There are no weaknesses or deficiencies. The risk of unsuccessful contract performance is extremely low. 8 "Good" Proposal demonstrates good understanding of requirements and approach that exceeds performance or capability standards. Proposal has one or more major and/or minor strengths which indicate the proposed approach will benefit the County. Weaknesses, if any, are minor and are more than offset



by strengths. Risk of unsuccessful performance is very low. 5 "Satisfactory" Proposal demonstrates acceptable understanding of requirements and approach that meets performance or capability standards. There are few, if any, exceptional features to benefit the County. Few or no strengths, or weaknesses are generally offset by strengths. The risk of unsuccessful performance is low. 3 "Marginal" Proposal demonstrates shallow understanding of requirements and approach that only marginally meets performance or capability standards necessary for minimal but acceptable contract performance. Proposal has weaknesses that are not offset by strengths. The risk of unsuccessful contract performance is moderate. 1 "Unsatisfactory" Fails to meet performance or capability standards. Requirements can only be met with major changes to the proposal. Proposal indicates a lack of understanding of the goals, methods, resources, schedules, and other aspects essential to the performance of the contract. Numerous weaknesses and deficiencies exist. The risk of unsuccessful performance is high. NOTE: Cost (when included as an evaluation criterion) is evaluated and scored separately from technical factors and is not scored by the Evaluation Committee. Competitive Range: A Competitive Range is a range of qualified technical proposals received in response to a procurement for competitive proposals. Based on results from the evaluations, the Evaluation Committee would establish a Competitive Range comprised of all of the most highly rated proposals. The Competitive Range should include proposals which have a reasonable chance of being selected for award, in consideration of their technical capabilities and, if applicable, their proposed costs or prices. Competitive Range determinations are significant documents in the contract file. The Purchasing Office should prepare a written Competitive Range determination based on all evaluation factors, including rationale for decisions to include or exclude specific proposals from the Competitive Range. This documentation is helpful to serve as a basis for debriefing offerors and for responding to inquiries and protests. Written and/or oral Discussions may be conducted with all offerors determined to be within the Competitive Range. If the evaluations demonstrate that an offeror's proposal is unacceptable and should not be included in the Competitive Range, the proposal should be eliminated from further consideration for award. Before conducting Negotiations or Discussions, proposals included in the Competitive Range would be classified as:

- "Acceptable." This means that based upon the proposal as submitted, Harris County could contract with the offeror and expect that the work would be completed. The proposal is not perfect, but it contains no significant weaknesses.
- "Potentially acceptable." This means that the technical part of the proposal contains weaknesses that keep it from being acceptable, but with relatively minor changes or additional information from the offeror, it might be made acceptable. Once additional information is obtained via initial negotiations, this type of proposal must become either acceptable or unacceptable. Borderline proposals need not automatically be excluded from the Competitive Range if there is a reasonable probability that they could be made acceptable. If there is doubt as to whether a proposal should be in the Competitive Range, the goal of achieving full and open competition is served by including it.

• "Unacceptable." This means that the proposal is seriously flawed to the point that no amount of negotiation would lead to improve it, or the offer would have to be substantially rewritten to be found acceptable. Either the offeror simply did not understand the County's requirement or did not elect to prepare a sufficient proposal. Technically unacceptable proposals should never be included in a Competitive Range. After the initial round of Negotiations or Discussions, it may be necessary for the Competitive Range to be redetermined. For example, a potentially acceptable offer may become unacceptable after Negotiations or Discussions. In that case, the County should not ask the offeror for a Best and Final offer and should instead remove that proposal from the Competitive Range. Cost Scoring Methods – RFPs Only: Cost must be one of the evaluation factors in a Request for Proposals, therefore, each offeror is required to submit a cost proposal which must be evaluated and converted into a score. While the Evaluation Committee is responsible for evaluation



of technical proposals, the Purchasing Office shall be responsible for completion of cost scoring. There are several different methods to evaluate and score pricing under a Request for Proposals process. Below are recommended methods for scoring cost proposals: 1. Ratio Method: With this method, the proposal with the lowest cost receives the maximum points allowed. All other proposals receive a percentage of the points available based on their cost relationship to the lowest. 2. Best Value (or "Tradeoff") Method: When using this method, the following apply - • All evaluation criteria that will affect contract award and their relative importance shall be clearly stated in the solicitation; and • The solicitation shall state whether all evaluation criteria other than cost or price, when combined, are significantly more important than, approximately equal to, or significantly less important than cost or price. • This process permits "tradeoffs" among cost factors other than cost. The perceived benefits of the higher priced proposal shall merit the additional cost, and the rationale for tradeoffs must be documented in the file. In this method, all factors, except cost, are considered and scored first according to the established criteria. Once this is completed, the cost scoring is completed by dividing the total points awarded to each proposal by its proposed cost, resulting in a value represented in the form of a cost per point. The proposal with the lowest cost per point represents the best value to the County and would receive the award. When using this method, Harris County should establish a minimum acceptable score each proposal would have to achieve in order to move forward in the process. Proposals that do not meet the minimum level would not advance to the final evaluation step. 3. Reward Cost Method: In this methodology, the average cost is awarded the maximum allowable points and the other proposals receive fewer points depending on the formula selected by the Evaluation Committee. This is a method that might work best for service contracts where the cost normally is dependent upon the level of effort. If the cost is on the low side, one might suspect an inadequate level of effort. If the cost is on the high side, it might reflect unneeded "bells and whistles." The average cost might provide an overall industry consensus of what it would take to do the job. If the County chooses this method of scoring cost, it should carefully think through the decision of where to set the ranges for the point values. Since the ranges will determine where points are gained or lost, that decision may eventually need to be explained and justified to vendors. An explanation of the method and the ranges assigned must be included in the evaluation criteria section of the RFP. Confidentiality: There must be no disclosure of any information during the course of the evaluation to anyone other than those participating in the evaluation and scoring proceedings. In accordance with Texas Local Government Code 262, Subchapter C, for contract opportunities issued as competitive proposals, all information contained in the responses must be kept CONFIDENTIAL until an award is approved by Commissioners Court. Until that time, and due to the confidential nature of proposals or statements of qualifications, no discussion of proposals or statements of qualifications shall occur with anyone outside the Evaluation Committee members. Offeror documents may not be reproduced for any reason and must be returned to Purchasing after the evaluation is complete. Code of Ethics: Purchasing employees must adhere to the highest standards of honor and integrity with regard to all business and personal relationships in order that they may inspire the confidence of those served. Questionable practices, such as "bid shopping" or the extended free use of products under the guise of "demos," should be avoided by all employees. Credibility and public confidence are vital throughout the purchasing and contracting system. Purchasing employees must realize the importance and dignity of the service rendered by government and be aware of their own responsibilities as public servants. Every person employed by a public purchasing agency shall abide by a code of ethics. In accordance with State law and County purchasing requirements, County purchasing personnel, and other employees involved in the purchasing process, shall adhere to the following ethical standards; these employees may not: • Participate in work on a contract by taking action as an employee through decision,



approval, disapproval, recommendation, giving advice, investigation or similar action knowing that the employee, or member of their immediate family, has an actual or potential financial interest in the contract, including prospective employment; • Solicit or accept money, credit, gifts, excessive entertainment, or other special considerations from an individual or business organization doing business with the County; • Accept employment from a vendor or potential vendor while working for the County; or • Knowingly disclose confidential information for personal gain. The full Harris County Statement of Ethics can be found here:

<https://hrrm.harriscountytexas.gov/Documents/Ethics%20Policy.pdf> Conflicts of Interest: Harris County shall comply with the conflicts of interest policies in Texas Local Government Code, Chapter 171 and 176 and 2 C.F.R. 200.318(c)(1). Evaluation Committee members who have a conflict of interest or relationship, financial or otherwise, or that may be construed as a conflict of interest, must disclose the existence of the conflict and, if necessary, excuse themselves from the Committee. A conflict of interest may exist when a Committee member has had formal connection with one of the offerors, such as: outstanding or current offers of employment, significant ownership of stock, or partnership in any organization submitting a proposal or statement of qualifications. If an Evaluation Committee member is found to have an association or affiliation with any offeror submitting a proposal or statement of qualifications, that person must be removed from the Evaluation Committee. Except for eligible administrative or personnel costs, the general rule is that no employee, agent, consultant, officer, or elected official or appointed official of the State, or of a unit of general local government, or of any designated public agencies, or subrecipients which are receiving federal funds, who exercise or have exercised any functions or responsibilities with respect to federally-funded activities, or who are in a position to participate in a decision making process or gain inside information with regard to such activities, may obtain a financial interest or benefit from the activity, or have an interest or benefit from the activity, or have an interest in any contract, subcontract or agreement with respect thereto, or the proceeds thereunder, either for themselves or those with whom they have family or business ties, during their tenure or for one year thereafter. No Harris County employee, officer, or agent may participate in the selection, award, or administration of a contract if he or she has a real or apparent conflict of interest. Such a conflict of interest would arise when the employee, officer, or agent, any member of his or her immediate family, his or her partner, or an organization which employs or is about to employ any of the parties indicated herein, has a financial or other interest in or a tangible personal benefit from a firm considered for a contract. The officers, employees, and agents of a grantee or subrecipient may neither solicit nor accept gratuities, favors, or anything of monetary value from contractors or parties to subcontracts. However, Harris County or its subrecipients may set standards for situations in which the financial interest is not substantial, or the gift is an unsolicited item of nominal value. Federal procurement regulations require that local governments and subrecipients maintain written standards of conduct covering conflicts of interest. The general Conflict of Interest law for Texas city and county officials, as well as officials of other Texas political subdivisions, is found in Chapter 171 and 176 of the Texas Local Government Code. At a minimum, in accordance with the federal conflict of interest regulations, the below conflict of interest requirements shall be followed by Harris County: 1. No employee, officer, agent of Harris County shall participate in the selection, award or administration of a contract supported by federal funds or CDBG-DR funded activities if a conflict-of-interest, real or apparent, would be involved. Such a conflict would arise when: a. The employee, officer or agent, any member of his or immediate family or partner, or an organization which employs, or is about to employ, any of the above, has a financial or other interest in the firm selected for award. The grantee or subrecipients officers, employees, or agents will neither solicit nor accept gratuities, favors or anything of monetary value from contractors, potential contractors, or parties to subagreements; b. Employees, officials, and/or agents of Harris County shall not act as



surety for a business entity that has work, business, or a contract with the governmental entity or act as surety on any official bond required of an officer of the governmental entity; c. Employees, officers and agents of Harris County shall not accept gratuities, favors or anything of monetary value from contractors, potential contractors or parties to subagreements; and d. The federal regulations require that standards of conduct must provide for disciplinary actions to be applied for violations of such standards by officers, employees, or agents of the grantee or subrecipient. As such, Harris County shall impose penalties, sanctions or other disciplinary actions to any employees, officers, or agents of the Harris County for violations of these standards. (Extract from the Harris County Federal Procurement Policy, July 2019) Potential Conflicts of Interest: Any employee, contract employee or appointed member who participates in the recommendation, requisitioning, bid solicitation, evaluation, or otherwise takes part in the purchasing decision-making process and who has a whole or partial ownership in, or derives some income or personal benefit from the recommended or selected vendor should disclose the relationship as a potential conflict of interest. For the purposes of this section, acts of reciprocity or exchange of favors from which an employee derives some income or personal benefit shall be considered conflicts of interest. In the event an outside consultant or contractor submits a bid or proposal on a project, of which the consultant or contractor was a previous contributor, other than an open forum, then the bids or proposals from that consultant or contractor shall be disqualified on the basis of conflict of interest. (Extract from the Purchasing Agent's Rules & Procedures Section 1.4, May 21, 2013) Harris County Evaluation Committee Certification of Confidentiality and No Conflict of Interest: I, the undersigned, a member of the Evaluation Committee for this contract opportunity will perform the evaluation in accordance with all requirements represented in Harris County policies and procedures and commit to conducting myself to the highest standard of ethics in accordance with the Harris County Code of Ethics and Conflict of Interest policies. In accepting this appointment, I acknowledge that I have read, understand, and shall comply with the Harris County Evaluation Committee Guidelines. I hereby affirm that I will perform evaluations in a fair and impartial manner, on the basis of the requirements and criteria listed in the solicitation, for the submissions of each offeror, without any conflict of interest, bias or prejudice. Further, by signing acknowledging within the respective solicitation system this Certification, I represent the following: •

I shall conduct myself in a manner so that the results of the evaluation can be supported and defended. • I neither have nor shall I during the evaluation acquire any financial interest, direct or indirect, in any offeror or otherwise that would conflict in any manner or degree with my evaluation responsibilities. By signing this form, I confirm that any conflict of interest or potential conflict of interest has been disclosed to the Purchasing Office. • I shall not participate in the development of offeror proposals, statements of qualifications, or responses to this contract opportunity. • I shall refer all offeror questions or requests for information to the responsible Buyer and shall report any offeror engaging in inappropriate conduct or those attempting to exert undue influence on the evaluation process to the responsible Buyer. • I acknowledge that this evaluation may involve offeror information not publicly known. I agree not to disclose any confidential or proprietary information gained during the evaluation proceedings as an Evaluation Committee member without written consent of the offeror. I understand that if any information regarding the evaluation process or offeror proposals or statements of qualifications is compromised, it may be cause for rejection of all responses or cancellation of the solicitation. • I understand that depending on the situation/project, Purchasing may allow procedures in addition to the Evaluation Committee Guidelines. Should I become aware of any situation which might arise that could alter any of the representations above, or that might otherwise create the appearance of a conflict or other impropriety, I shall notify the Purchasing Office or Purchasing Agent immediately.



Name	Date Signed	Has a Conflict of Interest?
Jorge Geronimo	Jan 04, 2022 1:39 PM CST	No
Joel Levine	Dec 21, 2021 2:33 PM CST	No
Diandra Singleton	Dec 21, 2021 3:03 PM CST	No
Barbie Robinson	Dec 27, 2021 12:53 PM CST	No
Ann Barnes	Jan 05, 2022 3:08 PM CST	No
Chad Gross	Jan 14, 2022 2:08 PM CST	No
Brandon Maddox	Dec 27, 2021 9:56 AM CST	No
Radhika Kudchadkar	Jan 05, 2022 2:29 PM CST	No
Ericka Brown	Jan 05, 2022 9:13 AM CST	No
Kallol Mahata	Jan 06, 2022 12:37 PM CST	No
Henry Gonzales	Dec 27, 2021 12:43 PM CST	No
Natalie Minas	Jan 24, 2022 10:47 AM CST	No
Matt Garry	Jan 24, 2022 10:03 AM CST	No
Foster Mohning	Jan 24, 2022 9:45 AM CST	No
Leah Barton	Jan 21, 2022 10:44 AM CST	No
Alexander Mantaphyllis	Jan 28, 2022 2:12 PM CST	No
Danita Collins	May 15, 2023 4:41 PM CDT	No
Gisselle Zapata	Oct 25, 2024 2:32 PM CDT	No



EXHIBIT 1

LeRoy Mayers	Oct 25, 2024 2:11 PM CDT	No
Mark Fury	Sep 10, 2024 11:13 AM CDT	No

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EXHIBIT 2

ecosystem at scale. Figure 1 serves to illustrate aspects of an open data platform for the creation of a Cognitive Enterprise:



Figure 1, IBM Cognitive Enterprise for ACCESS Harris

At the base of the Cognitive Enterprise is the use of secure hybrid cloud technology that allows systems across the entire ecosystem to integrate at the data level and interoperate at the user level through web-based platforms that enable whole person care coordination.

To get started on the journey, IBM proposes an IBM Garage Executive Design Thinking Workshop as a way to unify and focus stakeholders, organizations, objectives and outcomes for ACCESS Harris. Our Design Thinking approach helps develop

EXHIBIT 3

CAUSE NO: 1898448 COURT NO: 495

Message

From: kewolsay@us.ibm.com [kewolsay@us.ibm.com]
Sent: 11/2/2021 4:00:49 AM
To: barbiarobinson@aol.com
CC: carolyn.stauts@sonoma-county.org
Subject: ACCESS Harris Program Manager Duties
Attachments: County Program Manager Duties.docx

Importance: High

Hi Barbie,

As I mentioned in my text message earlier, I spoke with Carrie Hoff about getting a job description that defined her role on ConnectWellSD last Friday. I haven't heard back from her yet. However, attached is a compilation of Program Manager duties that I extracted from the San Diego, Orange and Sonoma Counties contracts.

I summarized a brief list of Program Manager duties at the top of the document, but also included excerpts from the contracts that are the source for the list. I also included some of the duties of a Project Manager from each of those contracts in the excerpts for reference in case you want to shape some of the Program Manager duties using Project Manager duties as well. In the excerpts I highlighted the Program Manager descriptions in yellow to make them easy to find.

I'll forward anything else that Carrie provides, but this should give you a good starting place to create a job description for Harris County.

Best regards,

Ken

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EXHIBIT 4**Message**

From: kewolsey@us.ibm.com [kewolsey@us.ibm.com]
Sent: 11/7/2021 11:06:41 PM
To: barbie.robinson@phs.hctx.net; barbiarobinson@aol.com
Subject: Sole Source Justification
Attachments: Why IBM Sole Source 2021-11-07.docx

Importance: High

Hi Barbie,

Attached is a Word document with some ideas that can be used in sole source discussions. I believe there are several items listed that only IBM can provide efficiently. Let me know if you have other thoughts. We get asked for sole source justification from others and I'll add any other ideas you have to the list.

Best regards,

Ken

Kenneth Wolsey			
Partner, Health & Human Services		10140 Mesa Rim Road	
IBM Consulting		San Diego, CA 92121	
Mobile 650-365-2587		USA	
e-mail: kewolsey@us.ibm.com			[IMAGES]



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EXHIBIT 5

Message

From: kewolsey@us.ibm.com [kewolsey@us.ibm.com]
Sent: 11/15/2021 1:16:28 PM
To: carolyn.staats@sonoma-county.org; barbie.robinson@phs.hctx.net
Subject: Ken Wolsey this week

Importance: High

Hi Carolyn and Barbie,

I need to take this week off. [REDACTED] passed away yesterday morning at 6:30 a.m. at the age of [REDACTED]. [REDACTED] joined [REDACTED] who passed away [REDACTED] years ago. I will be with family ([REDACTED] children, [REDACTED] grandchildren, [REDACTED] great grandchildren and [REDACTED] great great grandchildren) celebrating [REDACTED] life and legacy.

If you need anything I am available by phone. I'll have my computer and internet, but don't plan to be checking email too regularly. The funeral is this [REDACTED]. I was with [REDACTED] when [REDACTED] passed and returned to [REDACTED] last night. I'm driving back to [REDACTED] today and will be out of cell range for several hours.

I'll be watching for the RFP or other instructions needed for the Harris County proposal/SOW. The team is working on items they're able to do in advance.

Carolyn ... Charlie or Walter Superski will be filling in for me on the Ontario Leadership Council presentation. One of them will be in touch.

Thank you both for your friendship, fellowship and support. You are both very important to me in the mission we're on.

Best regards,

Ken

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EXHIBIT 6

CAUSE NO: 1898448 COURT NO: 495

Re: Contact Info

Branden Bowman <branden.bowman@demacm.com>

Sent time: 11/16/2021 08:56:04 AM

Received time: 11/16/2021 08:56:18 AM

To: Lovell, Jeffrey <jeffrey.lovell@theharriscenter.org>

Cc: Galindo, Michelle (Commissioner Precinct 2); Pace, Keena <Keena.Pace@theharriscenter.org>

Good morning everyone,

Sorry for the delayed response! Very busy day yesterday.

DEMA's new project is very exciting and should be beginning in the next few months. We are assembling a team of trauma experts in EMS and mental health to better serve our community. This HART (Holistic Assistance Response Team) program will decrease the utilization of ER rooms, mitigate mental and behavioral health crises, provide case management that collaborates with our community partners and so on. This is just the beginning too. We plan to grow our scope and build it across Harris County.

It was a pleasure meeting everyone and I believe that we all can make a difference! Looking forward to potentially working along side everyone.

Thank you,

On Mon, Nov 15, 2021 at 12:43 Lovell, Jeffrey <jeffrey.lovell@theharriscenter.org> wrote:

Thanks Michelle, we appreciate it!

Branden, definitely would love to hear more about your other project.

Thanks,

Jeff Lovell
Northeast Clinic Practice Manager
Supervisory Clinical Training Series Administrator
MH PASRR Coordinator
7200 North Loop East, Houston, TX 77058
713-970-8730

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Integrated System Budget Categories

- 1) One-time costs (ends with the transition to steady state operations of all implementation phases)
 - a) Project Management & planning
 - b) Infrastructure set up and managed services during system development and integration period
 - c) Portal configuration & testing
 - d) Integration set up & testing
 - e) Reporting & analytics configuration & testing
 - f) Training materials development
 - g) Training and rollout
 - h) Product licensing and managed services after initial production go-live until complete transition to steady state operations
 - i) Initial year Software-as-a-Service products and managed services after initial production go-live until complete transition to steady state operations
- 2) Ongoing repeatable costs (starts after transition to steady state operations from one-time set up.)
 - a) Operations management and planning
 - b) Annual infrastructure (cloud) services and managed services
 - c) Annual product licensing and managed services
 - d) Annual Software-as-a-Service and managed services
 - e) Annual System Maintenance and Operations services
 - f) Annual Business Operations Support services

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Sep 7, 2021, 1:16:37 PM

✉ Email message [Pst]

B

Owner
Barble Robinson

▼ Content

Subject: RE: Access Harris questions
HTML TEXT
Body:

From: Robinson, Barble (PHS) <Barble.Robinson@phs.hctx.net>
Sent: Tuesday, September 7, 2021 1:09 PM
To: Barton, Leah (Office of County Administration)
<Leah.Barton@harriscountytx.gov>
Cc: Kudchadkar, Radhika (PHS) <Radhika.Kudchadkar@phs.hctx.net>; Sims, Gwen (PHS) <Gwen.Sims@phs.hctx.net>; Dibia, Ihinosen <Dibia.Ihinosen@bcg.com>; Spelcher, Kristen <Spelcher.Kristen@bcg.com>; Arizor, Uchechukwu (PHS) <Uchechukwu.Arizor@phs.hctx.net>; Chacko, Abel (PHS) <Abel.Chacko@phs.hctx.net>
Subject: Re: Access Harris questions

Hi Leah,

the team is working on responses here are some of my initial responses below and follow-up questions.

On Sep 7, 2021, at 3:05 AM, Barton, Leah (Office of County Administration) <Leah.Barton@harriscountytx.gov> wrote:

—
Thanks for preparing your pre-reads. A few comments/questions that may come up:

- Do we have an estimate of target reach – any estimates of population by cohort & the % you'd like to engage for those first four cohorts? Or the # of folks that could be supported by the Initial 33 person team (and extended nonprofits/depts/etc.)? I do not know what your parenthetical means. Just acknowledging that ppl will also be served via connection to other services, or by other entities using the platform (right? Or have I misinterpreted?). We could provide a number of cases that team members could hold. The number reached through outreach and connected to individual numbers will be higher than those who actually enroll and participate. Got it Rohish can you share with Uche
- It may be helpful to add a visualization of the number of departments already touching each of the initial cohorts – perhaps including an example of the front-line staff you

captured would make clear the extent to which County departments are engaging with these folks ... and/or add a list of the initial departments contemplated as part of the Safety Net Collaborative. We can send a list of the Safety Net Collaborative departments. Also I believe we had a table showing frontline staff by department. Does that work? Great

- There may be the perception that Coalition for the Homeless, their members, and HMIS is already doing something similar with the homeless population. Can you share some examples of what would be incrementally available via Access Harris? Coalition for the homeless has a reach and doing great on a certain demographic, the Safety Net Collaborative voted on homeless with underlying health conditions and behavioral health conditions. I'm not sure if this answers your question but there is a specific focus on a sub-population of the homeless that are costly due to lack of coordination. Makes perfect sense, thanks
- Do we have any target timing from DeWight on how long the RFP will take? That might push some of the first \$15m IT spend past Feb 22. Given the current dynamic I do not think we should be screen shooting or showing IBM Watson given we are going to RFP. Good point, thanks for keeping process fair.
- Do you have any screenshots from Access Sonoma or elsewhere (of case management, provider, client portals) that may help highlight the user experience and overall functionality? To what extent is the IT platform interfacing with other systems? We can show this from Sonoma.

For tomorrow - I am inclined not to do a voiceover of all the slides, but send them around as pre-read and collect questions ahead of time, then have y'all give a high-level intro (perhaps touching on 5 most important slides) and turn to questions. We can take a bit more time - up to 40 minutes total. Would that work?

Thank you!
LB

Show original

Status:
Sent

✓ Parties

Name Radhika K. Name Gwen Si
Id Radhika.K Id Gwen.Sin Name Dibua, Ih Name Spekcher, Na Arizor, Uct
Source Kudchac Source Sims, G Id Dibua.Ihi Id Spekcher. Id Uchechuk

Name Barton, Leah (Office
Id Leah.Barton@har

Name Barbie L. Robins
Id Barbie.Robinson
Source r Robinson, Bart

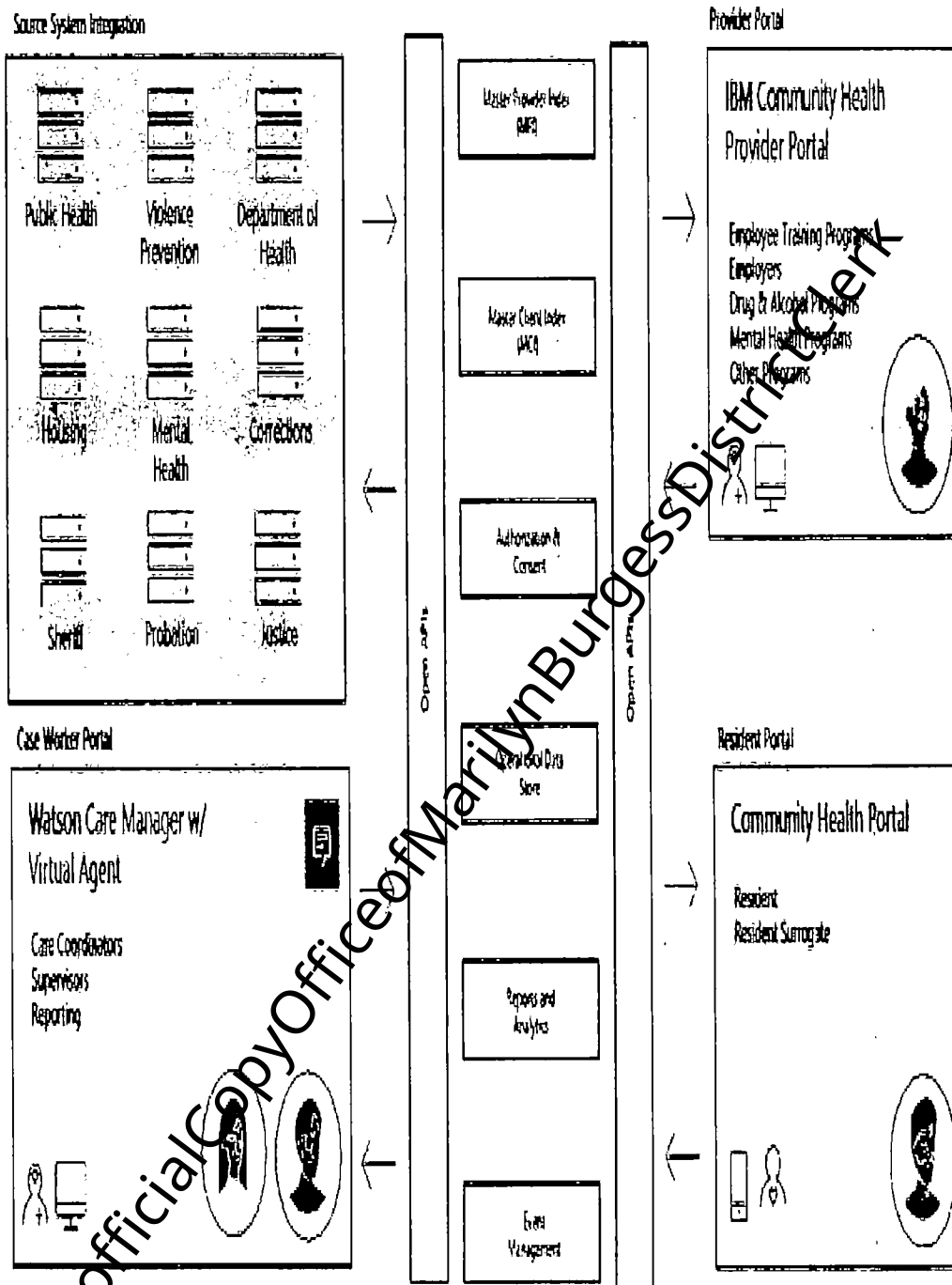
Show more (+ 2)

✓ Attachments

1

ACCESS Harris Enabling Technology Landscape

IBM Connect360



Enabling technology is a critical component to share data and work collaboratively. It operationalizes the work of the Coordinated Care teams.

Connect360 MDM provider Hub maintains a "golden record" of the providers

IBM Watson Care Manager

Actions

Address

600 Morgan Street, Santa Rosa, 95401

Phone

707-212-3456

Agent

Ron Tuck, 707-334-3332

Programs

VIPC Intensive Case Management

Summary

Plan

Programs

Data

History

Team

EXHIBIT 9

Summary

Share Care Plan

Customize Summary

Care Team Safety Concerns

Dangerous Living Conditions. Dangerous Living Conditions. 6th St Bridge wait requires appropriate footwear - lots of drug paraphernalia on ground including used sharps

Programs

VIPC Intensive Case Management

Assessments

PHQ-4 Anxiety Subscale
Positive Screen - Anxiety 5
PHQ-4 Depression Subscale
Positive Screen - Depression 5
10/7/2019

Latest Touchpoint

Face to Face Other Successful
Good meeting with client reviewing goals and updating

Protective Factors

Income, Currently working with JHS for about 20 hours a month
Positively Engaged in Behavioral Health Treatment
Employment History
High School Education
Job Skills

Goals

Adequate Behavioral Health Treatment
Safety Screening
Needed Physical Health Services
Adequate Consistent Income

Places Frequented

Russian River area. Works with WECH and goes to Clean Day. 6/11/2019
Follow Recommended Mental Health Treatment 6/11/2019
Determine Housing Need 6/11/2019
Establish Mental Health Provider 6/11/2019
Connect client to other shelter (winter shelters, Redwood Ground Mission, Day Centers) 6/11/2019
Determine Need for Safety Planning 6/11/2019

Health Background

Diabetic, shoulder pain, possibly needing an

Care Team

Carolyn Szeas
Lead Care Manager
707-565-5712
Jessica Hetherington
BH, Eligibility Social Worker
Walton Dena
Lead Care Manager
Alejandra Garcia Diaz
HSD CA, Senior Eligibility Specialist
Dina Lopez
Care Manager - not Primary
707-565-5812

Planned Actions

No Records

Personal Background

Homeless living out in the Russian River area. Loss of social contacts due to being estranged. Has had a few ex wives but

his is how the enabling technology looks like to frontline staff.

Info

ACCESS Harris Safety Net Presentation.BLR Final Edits



Protect Presentation

Control what types of changes people can make to this presentation



Inspect Presentation

Before publishing this file, be aware that it contains:

- Document properties, author's name and cropped out image data
- Off-slide objects
- Presentation notes
- Content that people with disabilities are unable to read



Versions

There are no previous versions of this file.

Properties

Size 7.54MB

Slides 25

Hidden slides 0

Title - ACCESS Harris

Tags Add a tag

Categories Add a category

Related Dates

Last Modified 9/12/2021 6:34 PM

Created 6/8/2021 12:36 PM

Last Printed

Related People

Author Kenneth E Wolsey

Added as author

Last Modified By Barbie

Related Documents

Open File Location

Show All Properties

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Conversation Details

EXHIBIT 10

CAUSE NO: 1898448 COURT NO: 495

Custodian: Michelle Patino

Custodian Phone Number: +14083907194

Message Count: 5

Start Date/Time (UTC): 2021-09-10 00:36:31

Attachment Count: 0

End Date/Time (UTC): 2021-09-10 15:40:24

Participants: Barb (+19169568910), Michelle Patino (+14083907194)

Hey there, I hope my wife and I will be back in the area on the 28th and we would love to have dinner with you and your husband that night if you are available

2021-09-10 00:36:31

Barb (+19169568910)

Hey I would love to do to dinner with you and your wife, unfortunately, Paul will be back in the bay for work.

2021-09-10 11:46:08

That sounds amazing, I'm sad Paul can't be in the bay. I sent him an email about the consulting asking him to sign and see if he's ready to move forward. He said he'll be back today

2021-09-10 15:22:17

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On Thu, Sep 9, 2021 at 5:51 PM Michelle Patino <michelle.patino@demaacm.com> wrote:

Hi Paul,

CAUSE NO: 1898448 COURT NO: 495

I was happy to hear from Barbie that you are interested in my consulting offer. I would like to introduce Kyle Wescott, whom I have included in this email. He has done all the research and business proposal work for this division of our company. Going forward, he will coordinate with you how best we can get this division solidified and ready to operate.

With that being said, have you had the opportunity to think about what your consulting fee might be? Also a monthly or biweekly fee works best for us but we are flexible.

Regards,

Michelle Patino RN

Owner

DEMA Consulting & Management

Michelle.Patino@demaacm.com

(408)390-7194

demaacm.com

NOTICE TO RECIPIENT: If you are not the intended recipient of this e-mail, you are prohibited from sharing, copying, or otherwise using or disclosing its contents. If you have received this e-mail in error, please notify the sender immediately by reply e-mail and permanently delete this e-mail and any attachments without reading, forwarding or saving them. Thank you. If this transmission contains patient information, this information has been disclosed to you from records whose confidentiality is protected by state and federal law. Federal regulations (42 CFR Part 2) prohibits you from making any further disclosure of this information without the specific written authorization of the person to whom it pertains or as otherwise permitted by such regulations. The Federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient. (42 CFR § 2.32)

Michelle Patino RN

Owner/Director of Nursing

DEMA Consulting & Management

Michelle.Patino@demaacm.com

(408)390-7194

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EXHIBIT 10

security experience to your program and ensure it has the key components using no less than 4 levels of security services for your clients. Also, thank you for providing Kyle's contact information. I look forward to meeting with you and Kyle. Should I reach out to Kyle first or should I set up a meeting with all three of us?

Please let me know your availability so we can get rolling on this exciting project.

Paul
510-914-6474

On Fri, Sep 10, 2021 at 10:49 AM Michelle Patino <michelle.patino@demacm.com> wrote:
Here is Kyle's phone number +1 (310) 490-8153

On Thu, Sep 9, 2021 at 5:51 PM Michelle Patino <michelle.patino@demacm.com> wrote:
Hi Paul,

I was happy to hear from Barbie that you are interested in my consulting offer. I would like to introduce Kyle Wescott, whom I have included in this email. He has done all the research and business proposal work for this division of our company. Going forward he will coordinate with you how best we can get this division solidified and ready to operate.

With that being said, have you had the opportunity to think about what your consulting fee might be? Also a monthly or biweekly fee works best for us but we are flexible.

Regards,
Michelle Patino RN
Owner

DEMA Consulting & Management
Michelle.Patino@demacm.com
(408)390-7194
demacm.com

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Michelle Patino RN.
Owner/Director of Nursing
DEMA Consulting & Management
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(408)390-7194

Kyle.wescott@demacm.com
310-490-8153

EXHIBIT 10

DEMACA 00004

From: Michelle Patino <michelle.patino@demacm.com>

To: "Robinson, Barbie (PHES)" <Barbie.Robinson@phs.hctx.net>

Subject: Representation

Date: Fri, 10 Sep 2021 18:14:01 -0500

Importance: Normal

Hi Barbie,

Per our conversation we would love to have you as a consultant for some of the legal issues we may have in California. We have two situations now that need our attention. One, is our RFP for a food provider at the NCS Sites was denied and stated it was in conflict of interest since we are the operators of the sites. When we inquired further we were informed that since we control the medically needed diet requests that we could falsify the medical diagnoses and request more expensive medically tailored meals and meals this a conflict of interest. That would be understandable however our bid did not have increased prices for medically tailored meals and the meal prices were the same across the board. I can guarantee we came in cheaper with more benefits with our bid. No administrative fees at all and our base meal price was \$9.00 breakfast, \$11 lunch, \$12 dinner with one delivery fee for all sites. Also, we do not determine medical conditions. Those come from residents primary care physicians. We simply relay the information to the vendor.

The second is not of high priority concern and would like at sometime file a lawsuit against Servexo for defamation of character. They are just haters but have caused issues at the county level due to their false information. Not my biggest concern honestly.

We would also like someone with your experience to review all future California contracts as we do have an attorney but I feel he lacks the experience needed in this area.

Please let me know what your consultation fees would be and how we can proceed.

Regards,
Michelle

--
Michelle Patino RN
Owner/Director of Nursing
DEMA Consulting & Management
Michelle.Patino@demacm.com
(408)390-7194

Unofficial Copy of Marilyn Burgess District Clerk

n Fri, Sep 10, 2021 at 10:49 AM Michelle Patino <michelle.patino@demacm.com> wrote:

Here is Kyle's phone number +1 (310) 490-8153

CAUSE NO: 1898448 COURT NO: 495

EXHIBIT 10

Unofficial Copy Office of Marilyn Burgess District Clerk

Hello Michelle,

CAUSE NO: 1898448 COURT NO: 495

It was a pleasure talking with you today. I talked to Barbie and she said you wanted to meet to further hammer out the details of my scope of work in supporting your efforts to establish DEMA's security services at your service locations. As stated, I am excited to work with you and bring my 30+ years of

security experience to your program and ensure it has the key components in place to provide top level security services for your clients. Also, thank you for providing Kyle's contact information. I look forward to meeting with you and Kyle. Should I reach out to Kyle first or should I set up a meeting with all three of us?

Please let me know your availability so we can get rolling on this exciting project.

Paul
510-914-6474

Unofficial Copy of Office of Marilyn Burgess District Clerk

Good Evening Mr. Fields,

CAUSE NO: 1898448 COURT NO: 495

I look forward to speaking with you in regards to DEMA security services. Providing above standard security for this company is a goal of mine as well as Michelle's.

Having the ability to pick your brain and use your knowledge to implement into our upcoming protocol is something this company will benefit from. Our combined experiences assure me that we can create a security division that provides safety, reliability and peace of mind to our residents, staff and the communities we work within.

I hope you have a great weekend, feel free to contact me if you have any questions or concerns.

Respectfully,

Kyle Wescott
Windsor site Administrator
310-490-8153

Unofficial Copy Office of Marilyn Burgess District Clerk

From: Paul Fields <pfields2005@gmail.com>

To: Kyle Wescott <kyle.wescott@demacm.com>

Cc: Branden Bowman <branden.bowman@demacm.com>, Mica Pangborn <mica.pangborn@demacm.com>, Michelle Patino <michelle.patino@demacm.com>, "Paul J. Fields" <pfields2005@gmail.com>

Subject: Re: security

Date: Sun, 12 Sep 2021 14:15:01 -0500

Importance: Normal

Hello Kyle.

What is your availability this week? I would like to meet with you as soon as possible to get a better understanding of the vision, goals and objectives of the security program you are developing. In my conversations with Michelle, I believe that I'm most useful in helping to review the proposed model that you all are envisioning and providing feedback and guidance on the proposal as well as identify best practices and make recommendations for the most optimal security programming.

I'm available most mornings this week. Currently, I am still in Houston so if you are in California we can meet via Teams, Facetime or Zoom. I look forward to hearing back from you soon.

Thanks,

Paul Fields

Owner/CEO Fields Executive Protection and Security Consulting Services

pfields2005@gmail.com

510-914-6474

Unofficial Copy of Office of Marilyn Burgess District Clerk

From: Paul Fields <pfields2005@gmail.com>

To: Kyle Wescott <kyle.wescott@demacm.com>

Cc: Branden Bowman <branden.bowman@demacm.com>, Mica Pangborn <mica.pangborn@demacm.com>, Michelle Patino <michelle.patino@demacm.com>, "Paul J. Fields" <pfields2005@gmail.com>

Subject: Re: security

Date: Sun, 12 Sep 2021 14:15:01 -0500

Importance: Normal

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I'm available most mornings this week. Currently, I am still in Houston so if you are in California we can meet via Teams, Facetime or Zoom. I look forward to hearing back from you soon.

Thanks,

Paul Fields

Owner/CEO Fields Executive Protection and Security Consulting Services

pfields2005@gmail.com

510-914-6474

On Fri, Sep 10, 2021 at 10:22 PM Kyle Wescott <kyle.wescott@demacm.com> wrote:

Good Evening Mr. Fields,

I look forward to speaking with you in regards to DEMA security services. Providing above standard security for this company is a goal of mine as well as Michelle's.

Having the ability to pick your brain and use your knowledge to implement into our upcoming protocol is something this company will benefit from. Our combined experiences assure me that we can create a security division that provides safety, reliability and peace of mind to our residents, staff and the communities we work within.

I hope you have a great weekend, feel free to contact me if you have any questions or concerns.

Respectfully,

Kyle Wescott

Windsor site Administrator

310-490-8153

On Fri, Sep 10, 2021 at 5:37 PM Paul Fields <pfields2005@gmail.com> wrote:

Hello Michelle,

It was a pleasure talking with you today. I talked to Barbie and she said you wanted to meet to further hammer out the details of my scope of work in supporting your efforts to establish DEMA's security services at your service locations. As stated, I am excited to work with you and bring my 30+ years of