Your Public Service Commission
Questions Answered
How Can I Get Involved?

From Commissioner Butch Howard:

Part of our mission at the Public Service Commission is ensuring that you, the public, are aware not just of what’s going on in the South Carolina utility economy, but also of how you can take charge of your energy use and your role in the deliberations and operations of the PSC.

Among the tools available to you is the South Carolina Utility Consumer website, which has recently relaunched at www.scutilityconsumer.sc.gov. At the new SC Utility Consumer website, you’ll find blogs with helpful information on saving money, details on how you can get involved in the utility economy of our state, and updates on PSC news and dockets of relevance to the average ratepayer of our state. You can also find the answers to commonly-asked questions and actions you can take when you’re having issues with your utility services.

When you visit scutilityconsumer.sc.gov, you’ll be able to select several options for your convenience—if you have a complaint against your utility provider, you can connect with consumer resources. If you’re looking for more information on a Commission case, you can find links to our Docket Management System, a powerful research and accountability tool that stores and catalogs all materials filed in ongoing and past cases. You’ll also be able to read articles about upcoming developments and find helpful guides to saving money on your utility bills, as well as connect directly to our social media profiles.

We’re more connected than ever, and you can connect with us at your convenience. You can find the SC Utility Consumer program on Facebook and Twitter, and can also follow the Public Service Commission on Facebook, Twitter, and LinkedIn. Your feedback is important to us, and we encourage you to reach out to us for more information—and to start by visiting the SC Utility Consumer website.