

Southgate Ford

PEACE OF MIND

Dear Southgate Ford Customer:

First and foremost the entire staff here at Southgate Ford would like to say Thank You for being a customer here! We want to inform you that we are going above and beyond to ensure that we have a clean environment for you to come to when you visit our store. In addition to cleaning and sanitizing every night we are wiping down door handles, tables, chairs and more hourly. All NEW and USED vehicles purchased or leased are being sanitized before you get in.

We understand that even though we are making sure everything is clean and sanitized you still may still be uncomfortable visiting our dealership because of the Coronavirus - no problem! We are changing the ways we are working to accommodate all your needs!

For all New and Used Vehicles:

- We're able to do everything via phone, text or email: send pictures or videos or FaceTime you with walk around of the vehicle you are interested in;
- We can send you a secure, private link for a credit application and have our Finance Managers discuss optional vehicle protections and warranties with you over the phone;
- We can drive to your home (or preferred meeting place) to deliver the vehicle directly to you and complete the paperwork at a safe and social distance;
- Visit www.southgateford.com to shop from the comfort of your home! Once you have found they vehicle you want click on "NO HAGGLE PRICING" or "FIND MY PAYMENT" to start the process;
- Save money! We DO NOT CHARGE A DOC FEE that is a \$210 savings over all other dealerships!

For all of your Service or Body Shop needs:

- We will pick up your vehicle from your home (or preferred meeting place), complete the Service/Body Shop work and deliver your vehicle back to you! We will even bring you a loaner vehicle if the work you are having done warrants one. This includes oil changes!

For all of your parts needs:

- Our Parts department remains open and is fully stocked with everything you need to get your vehicle running smoothly! We're happy to deliver parts curbside without you leaving your vehicle! Just call ahead to order and pay - we will have it ready and walk it out to you when you arrive!

HOURS

Our Sales departments are currently closed until April 13th. Shop with us online at southgateford.com.

We are committed to doing everything we can to make your visit to our dealership comfortable and safe.

While the dealership is thoroughly cleaned each night, we've raised our usual standards of cleanliness, health and safety even higher (and are following all CDC guidelines). Maintaining the status quo has never been good enough for our dealership and it shouldnt be for you either. It's our goal to be a leader during these difficult times, while prioritizing your health, safety and comfort above all else.

Thank you again and if you have any questions please contact us!

VISIT OUR WEBSITE at southgateford.com



SOUTHGATE FORD

16501 FORT ST. • SOUTHGATE

(BETWEEN EUREKA &
PENNSYLVANIA RDS.)

734282-3636