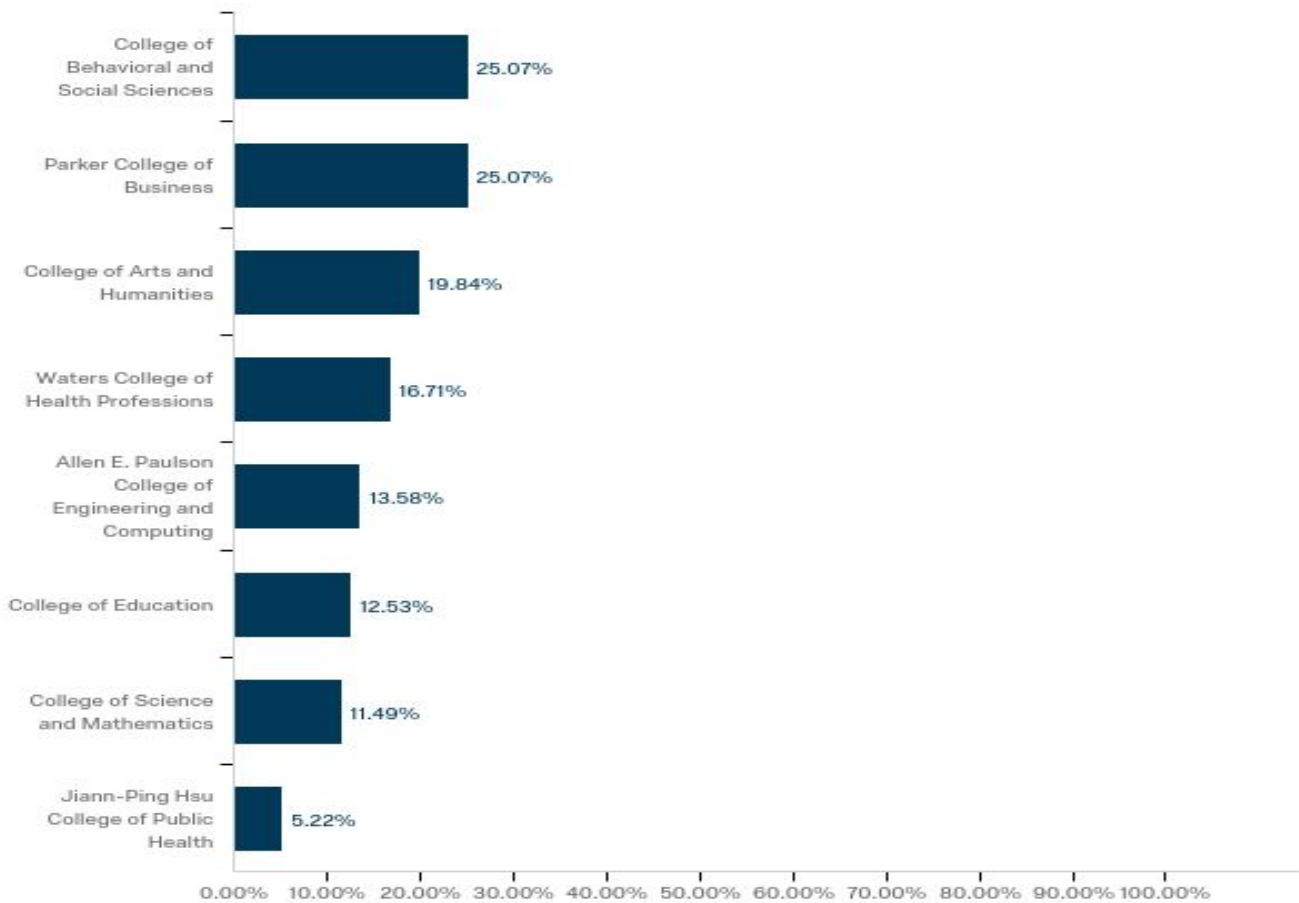# Prelim. Report 05312019

Commencement Feedback

Q1 - Which of the commencement ceremonies did you attend? (Choose all that apply)

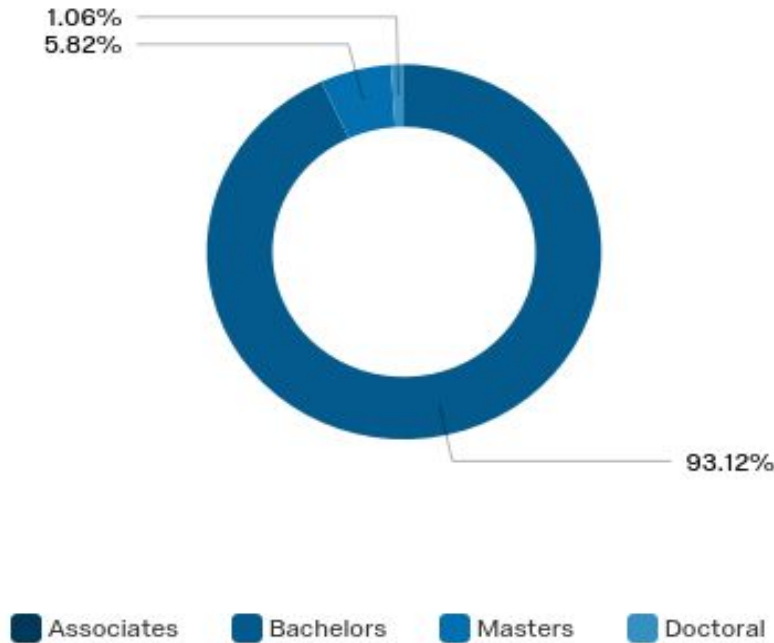**Q2 - Which College Ceremony did you attend? (Choose all that apply)**

Q7 - What was your primary role in Commencement Activities?

Answer	%
Graduating Student	40.04%

Family Member	24.58%
Guest	13.98%
Current Student	12.29%
Alumni	6.57%
Faculty/Staff Member	2.54%
Total	100%

Q9 – (Question only visible to identified graduates)

Congratulations on your Graduation!!!! Please tell us a little more about you, what degree are you graduating with today?

1.06%
5.82%

93.12%

■ Associates   ■ Bachelors   ■ Masters   ■ Doctoral

Q10 - (Question only visible to identified current students)

We're excited that you're here, thank you for coming out to support our graduates! Please tell us a little more about yourself, what's your current classification?

Q3 - How would you rate the quality of your experience? (Overall)

Technology Issues by Topic (Feedback only sought from those that rated their technological satisfaction as below average or lower)

Please note that despite the wording many chose to list all opinions in this space, resulting in significant overlap with feedback question.

#	Answer	%
1	Connectivity/ Technology Issue	25.10%
2	Unknown	21.10%
3	Capacity (Issue)	11.98%
4	Single Ceremony (Recommendation)	6.65%
5	No Substantive Feedback	5.32%
6	Timing Issue	4.94%
7	Audio Issue	2.66%
8	Lack of Communication (Issue)	2.47%
9	Distance	2.09%
10	Lack of Direction (Issue)	2.09%
11	Campus Specific Recommendation	1.33%
12	Location Issue	1.33%
13	Parking	1.33%
14	Ceremony Tradition Recommendation	1.14%
15	Tech Improvement Recommendation	1.14%
16	Venue Complaint	1.14%
17	Safety Concern	0.95%
18	Ticketing (Issue)	0.95%
19	General Feedback	0.76%
20	Noise Complaint	0.76%
21	Service Complaint	0.76%
22	Traffic	0.76%
23	Enforcement of Policy Issue	0.57%
24	Single Ceremony	0.57%
25	Accessibility Issue	0.38%
26	Photography Issue	0.38%
27	(External)	0.19%
28	Economic Impact (Issue)	0.19%
29	Exiting (Issue)	0.19%
30	Lighting	0.19%
31	Logistical Issue	0.19%
32	None	0.19%
33	Organization (Recommendation)	0.19%
	Total	100%

Q7 - Commencement Feedback by Topic and Sentiment Score

Please note that for this question 1,318 open ended responses were received approx. 34% have been evaluated at this time.

Overall Response Sentiment