

## Protective Services Worker – Full Time

**Location:** Towanda office or Montrose office

**Schedule:** Monday–Friday, 8:00 AM–4:30 PM (40 hours/week).

**Benefits:** Health insurance, paid time off (vacation, sick, personal, holidays), 401(k) with agency contribution after one year of employment.

B/S/S/T Area Agency on Aging is seeking a dedicated Protective Services Worker to investigate reports of **abuse, neglect, financial exploitation, and self-neglect** involving adults **60 years and older**. This role involves fieldwork, crisis response, and coordinating services to ensure the safety and well-being of vulnerable older adults.

You will conduct visits in the community, which include homes, hospitals, and long-term care facilities; assess capacity and functional abilities; engage in difficult conversations with consumers and involved parties; and maintain accurate, timely documentation. The position includes participation in an on-call rotation, with occasional work outside normal business hours.

We are looking for someone who is a strong advocate for older adults, able to balance **objectivity and empathy**, and comfortable working in a fast-paced environment with multiple priorities. Strong communication skills, critical thinking, and attention to detail are essential. Advanced computer and documentation skills are required.

Travel throughout the agency's service area is expected. Mileage reimbursement is provided. Applicants must have a reliable vehicle (when an agency vehicle is not available), valid car insurance, valid car registration, and a valid driver's license

A state police criminal clearance, child abuse clearance, and (if needed) FBI clearance are required. These will be obtained at no cost to the selected candidate.

### **Minimum qualifications:**

Bachelor's degree in Social Work, Criminal Justice, or related field **and:** Two years of experience in social work, criminal justice, or a related field

Interested persons should contact Bridget Worthington at  
bworthington@bsstaaa.org or call 1-800-982-4346.

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