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October 28, 2026

Jonathan Greeley, AICP
Head of Economic Development, New England
Amazon

Tareq Wafaie, AICP
Manager, Economic Development Policy
Amazon

Re: Proposed Prime Air commercial drone delivery service in Westborough and surrounding area

Dear Mr. Greeley and Mr. Wafaie,

On behalf of the Massachusetts Municipal Association (MMA), which represents the Commonwealth's 351 cities and towns, I am writing to share our concerns regarding the planned launch of the Prime Air commercial drone delivery service at Amazon's Otis Street facility in Westborough. The MMA joins municipal leaders from Westborough and surrounding communities in calling for a transparent, comprehensive review before this program begins.

Amazon's proposal to add commercial drone takeoff and landing capabilities to an existing distribution warehouse would create a delivery footprint across 15 neighboring municipalities. However, the local officials responsible for public safety, zoning, and resident quality of life have had very little formal voice in a decision that directly affects the airspace above their residents.

Importantly, the decisions made in Westborough will extend well beyond the town. Companies other than Amazon are already securing federal certification for drone delivery, and many operators are likely to convert existing distribution sites in the same way. The process used here could become the precedent for every city and town in the Commonwealth facing similar proposals. Establishing clear, consistent rules for siting, review, and community participation now will serve all 351 municipalities over the long term.

Municipal officials are best positioned to speak for the residents and first responders who would live with the impacts of this new program. The MMA urges Amazon to ensure that every community in the affected area has a *real* opportunity to raise its concerns at each stage of review, from everyday quality-of-life impacts to questions of public safety and the environment.

Please do not hesitate to reach out to me or to Legislative Analyst Violet Gehr at vgehr@mma.org at any time. The MMA looks forward to working with municipal leaders, the Legislature, and state and federal agencies to ensure the safest possible outcome for the Commonwealth.

Sincerely,



Adam Chapdelaine
Executive Director & CEO

CC:

Massachusetts Congressional Delegation
Governor Maura Healey
Lieutenant Governor Kim Driscoll
State Senator Michael O. Moore
State Representative Kate Donaghue
State Representative Hannah E. Kane
Kristi Williams, Town of Westborough