

To Whom it may concern,

It is with a very heavy heart to write this letter. The conditions we currently face as a small business are some of the most difficult times we are dealing with. As we have had to close the dining room once again, we are experiencing a much higher loss in income with the recent "No indoor dining." It is quite embarrassing to say that we are unable to keep up with the utility bills or bills in general. It is unfortunate that we are unable to pay the employees who also deal with their own financial hardships due to the measures put in place. Reducing the hours of operation is what we are currently talking about which means more lost income.

To comply with the guidelines, we are offering only carry-out orders until we hear from our leaders to reopen dining rooms. Customers are given sufficient time to pick-up their order. Staff ensures all carry-out orders are bagged and ready for customers to pick up and pay. Customers are not in the establishment waiting for their order to be made. We also offer pay by phone and curbside pickup. All staff have face masks that stay in the establishment at the end of their shift. We also have gloves for staff to wear and they also make sure to wipe down counters, pens, and door handles, etc. Staff is continuously maintaining a clean establishment even though no one is allowed to eat inside. We also do not allow customers to use the restrooms. In addition, to reduce an overflow of customers entering the establishment to pick up his or her order, we currently have them using the front entrance only.

Maria's will comply with said guidelines until we are given the okay to reopen the dining room even if we have to open at half or twenty percent capacity. Moreover, staff will continue to use face coverings and gloves in an effort to keep customers safe while maintaining proper social distance guidelines. We cannot afford to disregard the measures that have been set in place to slow down the spread of covid-19.

Respectfully,
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