

# SOARING FORWARD

Strengthening Community, Advancing Excellence





# SOARING FORWARD:

## STRENGTHENING COMMUNITY, ADVANCING EXCELLENCE



### Five Strategic Priorities

**Goals** (Broad qualitative statements to achieve)

**Objectives** (Quantitative statements on what will be achieved and by when)

**Strategies** (Initiatives that will support objective achievement)

**Actions** (The detailed unit plans that identify the who, what, when and how in support of each strategy)

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# STRATEGIC PLAN IMPLEMENTATION AND ACCOUNTABILITY STRUCTURE 2025



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## Some Systemic Reasons Strategic Planning Fails

- Not reflecting on **past** planning efforts
- Not being **brutally honest** about your current state
- Not challenging the **status quo**
- Not aligning **people, policies and practices**
- Not choosing **priorities instead of wish lists**
- Not linking **budgeting and planning**
- Not **selling** the plan
- Not **owning** the plan
- Not **working** the plan
- Lack of **Leadership**
- Set **unrealistic goals** (EAB)
- A significant focus on **activities more than outcomes** (EAB)

Seymore, D. (2025). Can Strategic Planning be Saved? *Change: The Magazine of Higher Learning*, 57(4), 11-18.

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# Strategic Priorities



**Cultivate  
a Community  
of Care**



**Inspire  
Minds**



**Empower  
Student  
Success**



**Anchor in  
Purpose**


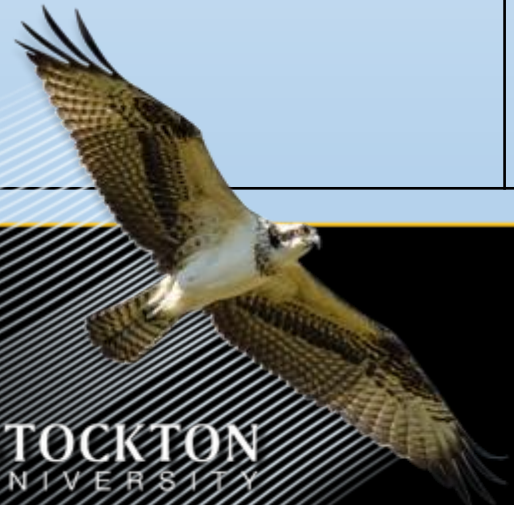


**Sustain  
Tomorrow**




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| Priority   | Goal # (Broad qualitative statement)  | Objectives (Quantitative & time-bound)  |
|--|---|---|
|  <p><b>#1 Cultivate a Community of Care: Belonging and Pride</b></p>  | <b>Goal 1</b> - Foster a culture of connection, dialogue, and belonging.  | <b>Objective 1:</b> Increase the overall positive average response for the <b><i>Inclusion, Belonging, and Community</i></b> thematic area of questions on the “Great Colleges to Work For” survey (Stockton’s campus climate survey) from <b>72% to 75%</b> by Spring 2027.                  |
|  | <b>Goal 2</b> - Improve campus climate through the execution of the Campus Morale Working Group's adopted recommendations.  | <b>Objective 1:</b> Through the implementation of Campus Morale Working Group recommendations, increase the <b>overall positive average</b> response for the institution on the “Great Colleges to Work For” survey (Stockton’s campus climate survey) from <b>60% to 65%</b> by Spring 2027. |
|  | <b>Goal 3</b> - Create and commit to the process of systemically collecting and utilizing individual and community feedback to support professional development and succession planning that address current and future organizational needs. | <b>Objective 1:</b> Increase the overall positive average responses for the <b><i>Performance Management</i></b> thematic area of questions on the “Great Colleges to Work For” survey (Stockton’s campus climate survey) from <b>41% to 50%</b> by Spring 2027.                              |

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| Priority  | Goal # (Broad qualitative statement)  | Objectives (Quantitative & time-bound)  |
|---|---|---|
|  <p><b>#2 Inspire Minds:<br/>Teaching, Learning, and<br/>Scholarship</b></p> | <p><b>Goal 1</b> - Develop and effectively communicate clear, structured, and inclusive pathways that empower Stockton community members to engage in scholarly, professional, and creative activities across multiple disciplines.</p> | <p><b>Objective 1:</b> Create a robust system to measure participation and assess the impact of scholarly and creative works by faculty, staff, and students by Fall 2026.</p> <p><b>Objective 2:</b> Increase the percentage of <b>graduating seniors completing research</b> with faculty from 20% to 22% by the NSSE 2028 report.</p> <p><b>Objective 3:</b> Increase the percentage of graduating seniors that have completed or are completing a <b>culminating senior experience</b> from 38% to 40% by NSSE 2028 report.</p> |



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|---|--|---|
|  <p><b>#2 Inspire Minds:<br/>Teaching, Learning, and<br/>Scholarship</b></p> | <p><b>Goal 2</b> - Create data-informed, innovative new undergraduate and graduate academic programs and modalities that meet student and market demand.</p> | <p><b>Objective 1: Launch 10-12 new academic programs</b> or program options (including tracks, degrees and certificates) by Fall 2028.</p> <p><b>Objective 2:</b> Increase overall annual <b>graduate student enrollment</b> from AY26 to AY28 by 10%.</p> <p><b>Objective 3:</b> Increase the percentage of courses offered as <b>hybrid or online modalities</b> (undergraduate and graduate) from 28% to 31% by AY28.</p> |

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|---|--|---|
|  <p><b>#2 Inspire Minds:<br/>Teaching, Learning, and<br/>Scholarship</b></p> | <p><b>Goal 3</b> - Demonstrate the unique attributes of student academic experiences and competitive advantages provided to Stockton graduates through an innovative general studies curriculum, life-transforming educational opportunities, and experiences in the majors.</p> | <p><b>Objective 1:</b> By Spring 2027, contract for and complete a comprehensive external study of Stockton’s competitive advantages, market position, and value proposition, aimed at supporting strategic plan goals.</p> <p><b>Objective 2:</b> Increase the percentage of 2026-2027 graduates employed, enrolled in graduate or professional school, or serving in the military from 83% to 86% by Fall 2027 demonstrating competitive advantages.</p> <p><b>Objective 3:</b> Increase the percentage of Stockton graduates employed from 68% to 71% by 2027.</p> |



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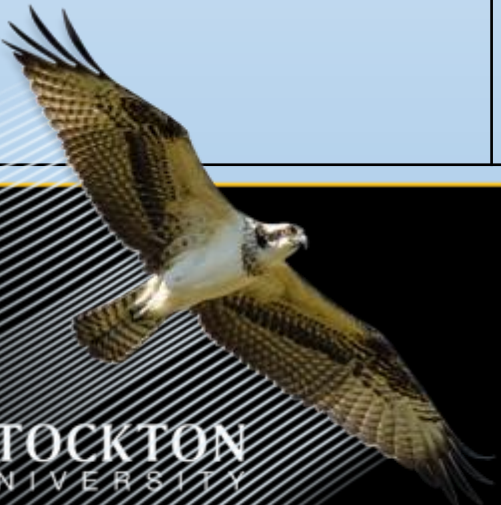
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| Priority  | Goal # (Broad qualitative statement)   | Objectives (Quantitative & time-bound)   |
|---|--|--|
|  <p><b>#2 Inspire Minds:<br/>Teaching, Learning, and<br/>Scholarship</b></p> | <p><b>Goal 4</b> - Ensure high standards of curricular and pedagogical quality through continuous improvement informed by meaningful assessment.</p> | <p><b>Objective 1:</b> Complete a <b>comprehensive Gen-Ed program redesign</b>, including assessment plans by Spring 2028.</p> <p><b>Objective 2:</b> <b>100% of academic programs will utilize assessment data</b> for continuous improvement by Spring 2028.</p> <p><b>Objective 3:</b> By Fall 2028, <b>four (4) general studies program learning outcomes</b> will have completed an assessment cycle.</p> |

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| Priority  | Goal # (Broad qualitative statement)   | Objectives (Quantitative & time-bound)   |
|---|--|--|
|  <p><b>#3 Empower Student Success</b></p>  | <p><b>Goal 1</b> - Establish a supportive and inclusive learning environment that leads to increased retention and degree completion and fosters a sense of belonging.</p> | <p><b>Objective 1:</b> By the end of Fall 2026, develop or identify a <b>tool to measure students' perceptions of a supportive and inclusive learning environment</b> and their relation to students' retention, degree completion, and sense of belonging.</p> <p><b>Objective 2:</b> Increase the first <b>to second-year retention rate from 79% to 81%</b> for the Fall 2026 class.</p> <p><b>Objective 3:</b> Increase the <b>four-year graduation rate for the Fall 2023 cohort from 50% to 51%</b> by September 2027.</p> <p><b>Objective 4:</b> Increase the <b>six-year graduation rate for the Fall 2022 cohort from 69% to 70%</b> by September 2028.</p> |

| Priority   | Goal # (Broad qualitative statement)   | Objectives (Quantitative & time-bound)  |
|--|--|---|
|  <p><b>#3 Empower Student Success</b></p> | <p><b>Goal 2</b> - Implement best practices to give students a strong foundation of future preparedness. This includes building professional competencies, increasing career readiness, and developing knowledge to drive students' postgraduate outcomes.</p> | <p><b>Objective 1:</b> Increase the percentage of 2026-2027 graduates employed, enrolled in graduate or professional school, or serving in the military from 83% to 86% by Fall 2027.</p> |






| Priority   | Goal # (Broad qualitative statement)  | Objectives (Quantitative & time-bound)  |
|--|---|---|
|  <p><b>#3 Empower Student Success</b></p> | <p><b>Goal 3</b> - Support the development of opportunities to expand global awareness and engaged citizenship.</p> | <p><b>Objective 1:</b> By Spring 2028, increase the percentage of graduating seniors who indicate on the NSSE their experience at Stockton contributed “very much” or “quite a bit” to their <b>global awareness and engaged citizenship</b> by 2%.</p> <p><b>Objective 2:</b> By Fall 2027, redesign and launch the Osprey Advantage <b>co-curricular transcript</b> to include a focus on global awareness and engaged citizenship.</p> |




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| Priority   | Goal # (Broad qualitative statement)   | Objectives (Quantitative & time-bound)   |
|--|--|--|
|  <p><b>#3 Empower Student Success</b></p> | <p><b>Goal 4</b> - Advance faculty and staff development dedicated to student success.</p> | <p><b>Objective 1:</b> Inventory all <b>existing faculty and staff development opportunities related to student success</b> and document participation levels by the end of Fall 2026, establishing a baseline to inform future strategic targets.</p> <p><b>Objective 2:</b> By Fall 2026, develop or identify a method for students to <b>report experiences with student success services</b> and initiatives.</p> <p><b>Objective 3:</b> Students will report greater satisfaction with experiences through the <b>precepting survey</b> by Spring 2028.</p> |






| Priority   | Goal # (Broad qualitative statement)  | Objectives (Quantitative & time-bound)  |
|--|---|---|
|  <p><b>#3 Empower Student Success</b></p> | <p><b>Goal 5</b> - Strengthen initiatives that directly support and enhance student physical and mental well-being.</p> | <p><b>Objective 1:</b> Increase the rate of students reporting strong <b>awareness of services</b> (agree to strongly agree) on the “Healthy Minds Study” from 55% to 62% from the 2024 survey to the 2027 survey.</p> <p><b>Objective 2:</b> Establish a benchmark for students using <b>mental health services and engaging in evidence-based outreach programs</b> by the end of Fall 2026.</p> <p><b>Objective 3:</b> Increase the unique participation rate in <b>intramurals and exercise classes</b> by 25% by AY28.</p> |




| Priority   | Goal # (Broad qualitative statement)  | Objectives (Quantitative & time-bound)   |
|--|---|--|
| <div></div> <div><b>#4 Anchor in Purpose:<br/>Serving the Region and<br/>Beyond</b></div> | <b>Goal 1</b> - Foster purposeful collaboration with students, colleagues, and stakeholders to support community needs and enhance Stockton’s regional and global interconnectedness. | <b>Objective 1:</b> Increase the number of <b>faculty teaching a Service-Learning course</b> from 34 in AY25 to 45 by AY28 to further students’ experiential learning.<br><br><b>Objective 2:</b> Increase the number of <b>faculty conducting community-engaged research</b> by 50% by Spring 2028. |






| Priority   | Goal # (Broad qualitative statement)   | Objectives (Quantitative & time-bound)  |
|--|--|---|
| <div></div> <div><b>#4 Anchor in Purpose:<br/>Serving the Region and<br/>Beyond</b></div> | <b>Goal 2</b> - Invest in strategic employment programs, local recruitment and procurement, and economic and workforce development to contribute to quality of life throughout the region. | <b>Objective 1:</b> As an Anchor institution, by Fall 2026, adopt a <b>regional economic and workforce development plan that identifies specific targets, partnerships, and initiatives which contribute to quality of life throughout the region.</b> <i>(Note: An additional objective to support this strategic goal will be developed once this plan is created.)</i> |




| Priority   | Goal # (Broad qualitative statement)  | Objectives (Quantitative & time-bound)   |
|--|---|--|
| <div></div> <div><b>#4 Anchor in Purpose:<br/>Serving the Region and<br/>Beyond</b></div> | <b>Goal 3</b> - Partner with local, regional and global communities to share research, knowledge, creative practices, and resources to support and enhance social, cultural, and economic vitality. | <b>Objective 1:</b> Develop a <b>plan to broaden and expand external partnerships</b> that create opportunities for stakeholders to share knowledge throughout the local, regional, and global communities by Spring 2027. |




| Priority  | Goal # (Broad qualitative statement)  | Objectives (Quantitative & time-bound)   |
|---|---|--|
|  <p><b>#4 Anchor in Purpose:<br/>Serving the Region and Beyond</b></p> | <p><b>Goal 4</b> - Strengthen Stockton’s commitment to and impact in Atlantic City through expanded educational access, urban engagement initiatives, and collaborative partnerships by implementing the Strategic Plan for the Atlantic City campus.</p> | <p><b>Objective 1:</b> Complete 75% of the adopted recommendations within the <b>Strategic Plan for the Atlantic City</b> campus by Spring 2028.</p> <p><b>Objective 2:</b> Increase the number of <b>formal relationships</b> between the university and Atlantic City regional community partners by 15% by Spring 2028.</p> <p><b>Objective 3:</b> Increase the number of <b>home-grown collaborative community engagement initiatives</b> from five to eight by Spring 2028.</p> |






| Priority  | Goal # (Broad qualitative statement)   | Objectives (Quantitative & time-bound)   |
|---|--|--|
|  <p><b>#4 Anchor in Purpose:<br/>Serving the Region and<br/>Beyond</b></p> | <p><b>Goal 5</b> - Partner with communities to expand access and opportunity in our region and around the world.</p> | <p><b>Objective 1:</b> By Fall 2027, identify, evaluate, and address <b>operational and cultural barriers for external partners and community members</b> who interact and work with the university. <i>(Note: An additional objective to support this strategic goal will be developed once the barriers have been identified.)</i></p> <p><b>Objective 2:</b> Increase the number of <b>international university partnerships from five to ten</b> by Spring 2028 for the exploration and growth of cultural heritage, collaborative research, and transformative global engagement.</p> |



| Priority  | Goal # (Broad qualitative statement)   | Objectives (Quantitative & time-bound)   |
|---|--|--|
|  <p><b>#5 Sustain Tomorrow: Stewardship and Innovation</b></p> | <p><b>Goal 1</b> - Develop and execute new Strategic Enrollment Management and Student Retention and Success plans to recruit and retain students and ensure the University thrives in an increasingly competitive market.</p> | <p><b>Objective 1:</b> Develop and launch the <b>Strategic Enrollment Management (SEM) Plan</b> by Fall 2026 with benchmarks to increase new student enrollment overall by 0.5-1% by Fall 2028.</p> <p><b>Objective 2:</b> In alignment with the SEM Plan, adopt and launch a <b>Student Retention and Success plan</b> by Spring 2027 to increase first-year retention from 79% to 81%.</p> |




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|---|---|--|
|  <p><b>#5 Sustain Tomorrow: Stewardship and Innovation</b></p> | <p><b>Goal 2</b> - Expand and diversify institutional revenue sources</p> | <p><b>Objective 1:</b> By 2028, increase <b>tuition and fee revenue</b> by 5%.</p> <p><b>Objective 2:</b> By 2028, increase <b>auxiliary student revenue</b> by 5%.</p> <p><b>Objective 3:</b> Diversify and expand <b>non-tuition revenue</b> by 2% annually.</p> <p><b>Objective 4:</b> Complete a <b>feasibility study and launch a fundraising campaign</b> aimed at supporting strategic plan goals by June 30, 2027.</p> |






| Priority  | Goal # (Broad qualitative statement)   | Objectives (Quantitative & time-bound)   |
|---|--|--|
|  <p><b>#5 Sustain Tomorrow: Stewardship and Innovation</b></p> | <p><b>Goal 3</b> - Strengthen long-term financial planning and the strategic management of institutional reserves.</p> | <p><b>Objective 1:</b> Enhance the University’s <b>multi-year financial sustainability plan</b> by Fall 2026 based on current information and new strategic objectives to address the institution's structural deficit, strengthen the financial position, protect reserves, and generate additional revenue.</p> <p><b>Objective 2:</b> Design and implement a <b>long-term deferred maintenance and capital funding plan</b> by Spring 2027 that establishes project priorities and full cost estimates, supported by an annual University investment of \$5-10 million to address the highest-priority critical infrastructure needs.</p> |



| Priority  | Goal # (Broad qualitative statement)                                       | Objectives (Quantitative & time-bound)  |
|---|--|---|
|  <p><b>#5 Sustain Tomorrow: Stewardship and Innovation</b></p> | <p><b>Goal 4</b> - Enhance operational efficiency and cost management.</p> | <p><b>Objective 1:</b> Modernize and optimize academic operations to improve <b>institutional efficiency</b> and achieve a 10% increase in contribution margin by AY28.</p> <p><b>Objective 2:</b> Modernize and optimize and administrative processes by implementing at least <b>three broad initiatives to improve operational efficiencies</b> by AY28.</p> |



| Priority  | Goal # (Broad qualitative statement)  | Objectives (Quantitative & time-bound)  |
|---|---|---|
|  <p><b>#5 Sustain Tomorrow: Stewardship and Innovation</b></p> | <p><b>Goal 5</b> - Align financial sustainability efforts to environmental stewardship and sustainability programs, resources, and commitments.</p> | <p><b>Objective 1:</b> Establish at least <b>three partnerships with international, regional, or state “green” organizations</b> and strengthen engagement with global sustainability networks by Fall 2028 to enhance sustainability programming and student engagement.</p> |





# Managing Implementation & Execution



The screenshot shows the ClearPoint Strategy website. The header is dark blue with the logo on the left and navigation links in the center: Features, Solutions (with a dropdown arrow), Sectors (with a dropdown arrow), Resources (with a dropdown arrow), Pricing, and Login. On the right is an orange button that says "Get a demo" with a right-pointing arrow. The main content area has a dark blue background with the text "Strategic Planning & Execution That Adapts To Your Organization" in white and purple, followed by a rocket icon. Below this is a white text block that reads: "Turn strategic plans into action with monthly/quarterly objectives, measures, and initiatives—no more juggling broken spreadsheets."

ClearPoint Strategy

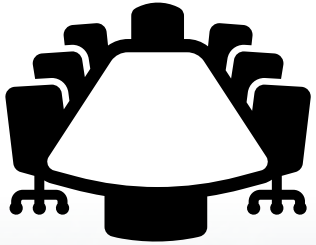
Features Solutions ▾ Sectors ▾ Resources ▾ Pricing Login

Get a demo →

## Strategic Planning & Execution That Adapts To Your Organization 🚀

Turn strategic plans into action with monthly/quarterly objectives, measures, and initiatives—no more juggling broken spreadsheets.

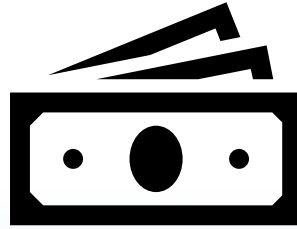
# Next Steps



**BOT Feedback**



**Communicate  
KPI's, Supports,  
and Accountability  
Expectations**



**Prioritize &  
Align**



**Launch Tool,  
Train and  
Socialize**



**Monitor, and  
Report Progress  
Towards  
Achievement**

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