

Thomas S.
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Comments:

As the pool season ends, I had to write and ask, "Where have you guys been all my pool-owning life?" When we moved to Lake George in 1998, we hired the area's other major pool company to service our pool, not realizing that you folks had installed the pool several years before. Not thrilled about that company's service over the years, we decided to hire Sprague's to repair the extensive damage done to the pool's coping and liner by the May, 2012 hail storm and to finally install the pool heater my wife has wanted all along. Your work on both, and on the several small issues that inevitably arise during the course of any pool season, has been simply first-rate. Indeed, the owner of the 'other' company had the occasion to be at our house after the repair work was completed and expressed doubt that his company could have removed and replaced the cement surround necessary to reinstall the coping as well as you folks did! I used to consider maintaining the pool during our laughably short season more of a chore than a pleasure; your work and never-failing advice and assistance have changed my mind. Rest assured that we will tell this story on every available occasion, and thanks again for the superb job. Happy Winter!