SEPTA's new general manager aims for commuter satisfaction

Leslie S. Richards is second woman to serve in position for nation's sixth-largest transit agency

Leslie Richards, who succeeded Jeffrey Knapp in January, is the second woman to serve in the position for the nation's sixth-largest transit agency in the United States. Last May, SEPTA approved a $1.49 billion operating budget and a $407 million capital budget to manage its more than 600 miles, nearly 2,300 vehicles and about 450 miles of track.

It has been more than a decade since the last woman led the agency. Faye Moore had been serving as the SEPTA chief financial officer and the first Black general manager from 2002 until she retired in 2008. "I've always wanted to make communities better and improve the quality of life of these people," Moore said.

Richards, who hails from Philadelphia, is a fellow resident who enjoys community engagement in downtown Philadelphia via the public transportation system that she now oversees.

Montgomery County passengers may be pleasantly surprised that SEPTA's new general manager is a fellow resident who enjoys community engagement. The region is home to downtown Philadelphia via the public transportation system that she now oversees.

Richardson. She believes it's what it takes to take over from the last woman headed the agency. Faye Moore had been serving as the SEPTA chief financial officer and the first Black general manager from 2002 until she retired in 2008. "I've always wanted to make communities better and improve the quality of life of these people," Moore said.

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