## State Lottery Commission of Indiana THANK YOU FOR JOINING OUR MEETING IS SCHEDULED TO BEGIN AT 9:30am



May 22, 2024 Meeting

## **Preliminary Matters**

- Call to Order
- Compliance with Open Door Law
- Roll Call
- Approval of Minutes (by Roll Call Vote)
- Director Reports



## **Commission Roll Call**

	Present	Absent
Chairman William Zielke		
Commissioner Norman Gurwitz		
Commissioner Andrew Mallon		
Commissioner Roger Utzinger		
Commissioner Robert Wynkoop		

## **Commission Vote to Approve Minutes**

	rea	ivay
Chairman William Zielke		
Commissioner Norman Gurwitz		
Commissioner Andrew Mallon		
Commissioner Roger Utzinger		
Commissioner Robert Wynkoop		





## **May is Beneficiary Month**











## **\$44 Million Hoosier Lotto Jackpot News Conference**

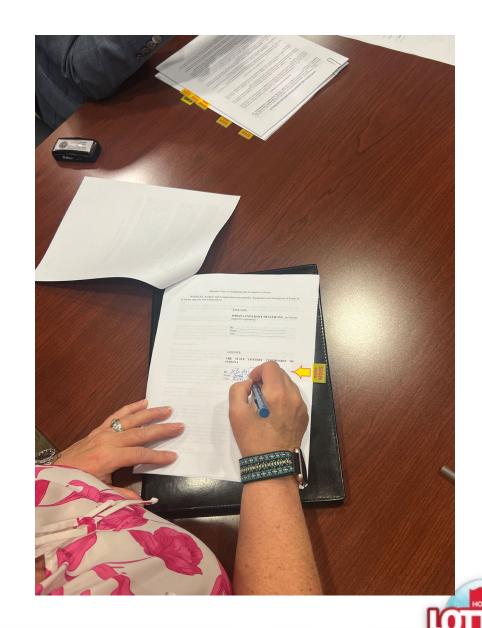




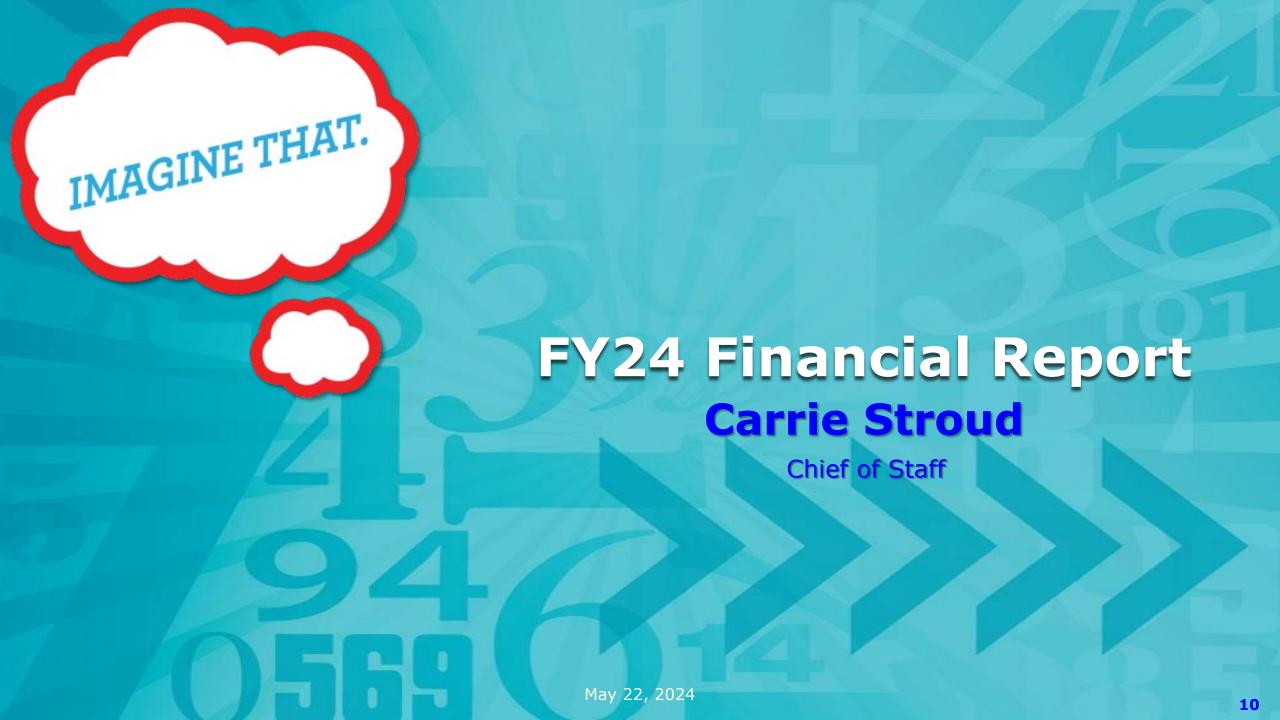


## **Building Update**











# Around The Corner Flora Jones

**Director of Operations** 

May 22, 2024

#### Most be 11 or older to play Please play responsibly. Match any of YOUR NUMBERS to any of the WINNING NUMBERS, win the PRIZE shown instantly. Match BOTH YOUR NUMBERS in the same colored LINKED SECTION, multiply the PRIZES for that LINKED SECTION as shown in the LEGEND. LECEND-RED LINKED - 2x BLUE LINKED - 5x GREEN LINKED - 10x WINNING NUMBERS YOUR NUMBERS PRIZE SCRATCH то Download the free Hoosier Lottery app and scan your tickets to see if you're a winner!

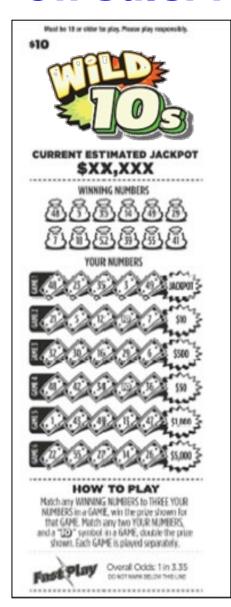
## **On Sale Now:**







## On Sale: Now

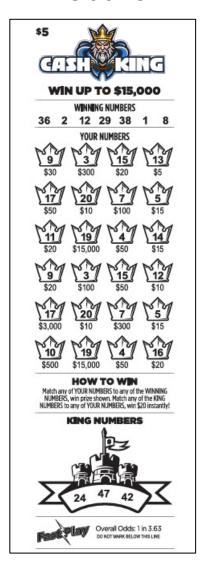








#### Relaunch







## **Launching June 4th**





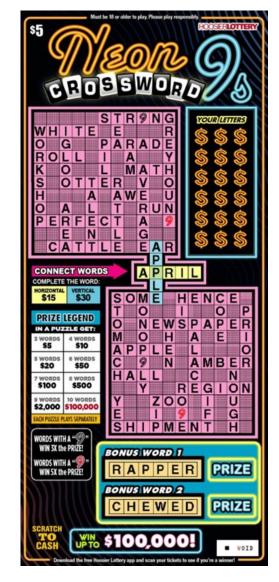


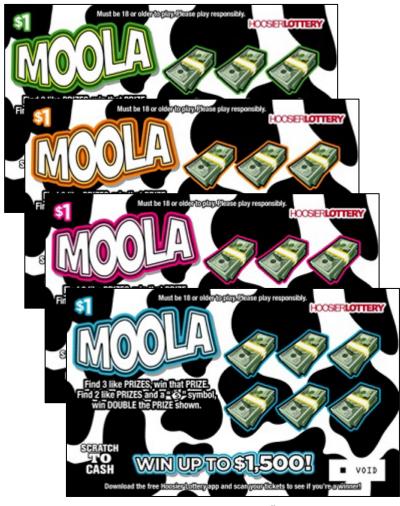




## **Launching July 2**<sup>nd</sup>



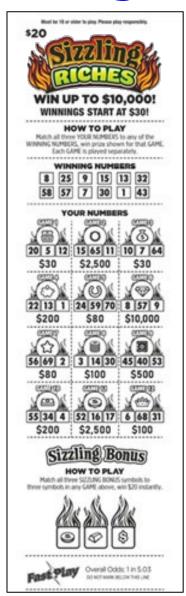




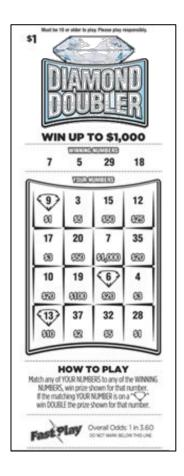




## **Launching July**

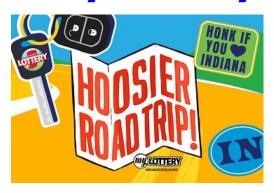








## myLottery Promotions



Road Trip 7/1/22 to 6/30/24 Weekly prizes



**Indiana Fever** 

May 14 - July 21 Enter to win the myLOTTERY Ultimate Fever Fan Experience. 2 Tickets, Harry & IZZY Gift Card, Prize pack & more!



Jaws Scratch-of 2nd Chance

April 2 - August 26 Four (4) Grand Prize winners receive \$10k towards vacation.



#### **Concert Flyaway**

**PROMOTION** 

April 14 – June 17 1 Grand Prize winner trip to any Live Nation event in US. 8 secondary Concert Cash & prize pack winners.

LIVE NATION



#### Team USA 2nd Chance

May 19 - September 18 \$2 Scratch-off & \$5 Fast Play Grand Prize (1): \$5,000 - GOLD Second Prize (1): \$2,500 - SILVER Third Prize (1): \$1,000 - BRONZE

ΓΕΑΜ



#### **Team USA Digital** Activation

June 4 – September 18 myLOTTERY members can play weekly to earn entries to win a prize pack.



#### The Mill

June 2 - October1 myLOTTERY members can enter to win season tickets to The Mill in Terre Haute.



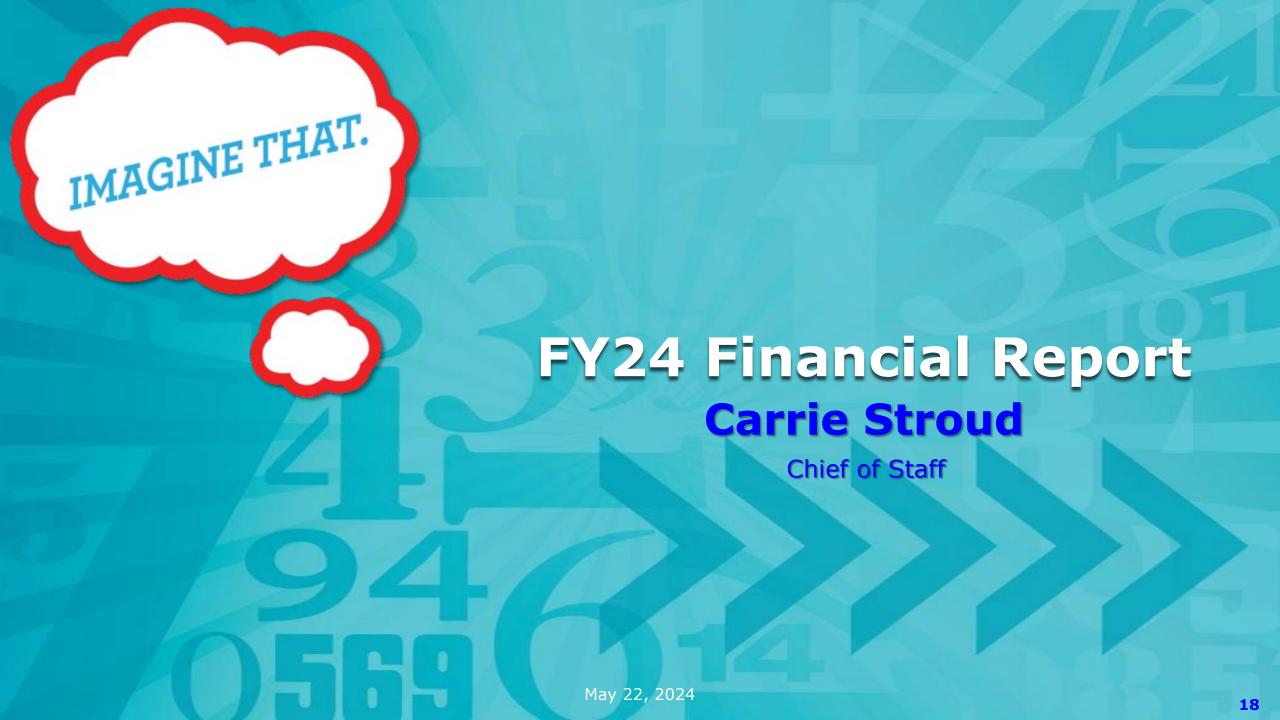
#### **NASCAR Powerball Playoff**

May 1 - June 17 35 winners advance to multi-state Drawing for chance to win trip to Phoenix and \$1 million.

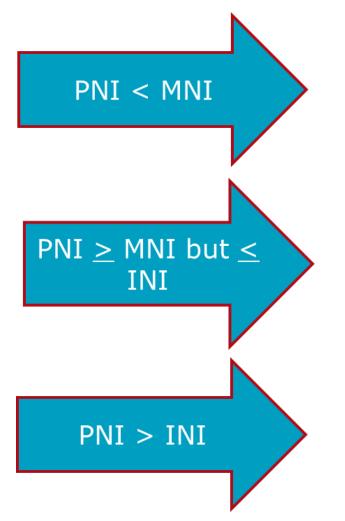


#### **Indiana State Fair**

June 7 – July 9 Enter to win VIP concert tickets to the Hoosier Lottery Free Stage, prize packs & more.



## **FY24 Net Income Thresholds**



Shortfall Payment to Lottery

No Shortfall Payment to Lottery
No Incentive Compensation to IGT Indiana
Lottery retains 100% of Net Income

Incentive Compensation to IGT Indiana 50% to IGT Indiana/50% to Lottery

PNI = Provider Net Income

MNI = Minimum Net Income (\$316M - FY 24)

INI = Incentive Net Income (\$336M - FY 24)

## **Financial Report - FY24 YTD**

#### **Income Statement**

For the Ten Months ending April 30 (In Thousands)
PRELIMINARY & UNAUDITED

	FY24	FY24	Percentage	FY23	Percentage
	 Actual	Budget	Variance	Actual	Variance
Revenues	\$ 1,474,380	\$1,415,701	4.1%	\$1,466,208	0.6%
Prize Expense	963,760	945,043	2.0%	960,933	0.3%
Game and Provider Expenses	172,333	174,035	-1.0%	170,520	1.1%
Provider Net Income (PNI)	338,287	296,623	14.0%	334,755	1.1%
General and Administrative Expenses	6,869	8,234	-16.6%	6,220	10.4%
Operating Profit	331,418	288,389	14.9%	328,535	0.9%
Other Income	3,106	824	276.9%	1,651	88.1%
Provider (Incentive)/Shortfall Payment	(16,417)	(8,111)	102.4%	(16,146)	1.7%
Surplus Revenue to the State	318,107	281,102	13.2%	314,040	1.3%
Fair Market Value Adjustment	-	-	0.0%	-	0.0%
Net Income	\$ 318,107	\$ 281,102	13.2%	\$ 314,040	1.3%

#### Notes:

- 1) Revenues are \$8.1M (0.6%) greater than prior year and \$58.6M (4.1%) greater than Budget
- 2) Prize Expense is 65.3% of Revenues, compared to 65.5% in prior year and 66.7% budgeted
- 3) Game and Provider Expenses are in-line with Budget and prior year as a percentage of Revenues (11.6%-12.3%)
- 4) General & Administrative Expenses are \$649k (10.4%) greater than prior year and \$1.3M (16.6%) less than Budget
- 5) Surplus Revenue to the State is \$4.0M (1.3%) greater than prior year and \$37.0M (13.2%) greater than Budget

## **Financial Report - FY24 YTD**

#### Revenue Breakdown

For the Ten Months ending April 30	FY24	FY24	FY23
(In Thousands) PRELIMINARY & UNAUDITED	Actual	Budget	Actual
Revenues			
Instant Tickets			
Scratch	\$ 1,070,533	\$ 1,093,558	\$ 1,086,198
Total Instant Tickets	1,070,533	1,093,558	1,086,198
Big Jackpot Draw Games			
Powerball (w/Double Play)	132,318	99,843	115,592
Hoosier Lotto (w/+PLUS)	45,902	33,119	37,262
Mega Millions	65,356	38,710	78,196
Total Big Jackpot Draw Games	243,576	171,672	231,050
Non-Jackpot Draw Games			
Daily 3	40,416	38,101	41,044
Daily 4	39,120	36,131	39,847
Quick Draw (w/Bullseye)	14,547	14,552	15,487
Cash 5	14,769	12,077	12,436
EZ Match	3,153	2,741	2,894
SUPERBALL	6,031	4,739	6,038
Cash4Life	6,084	5,747	5,890
Cash POP	9,476	11,820	341
Fast Play	26,675	24,563	24,983
Total Non-Jackpot Draw Game	es 160,271	150,471	148,960
Total Revenues	\$ 1,474,380	\$ 1,415,701	\$ 1,466,208

#### **Notes:**

- 1) Scratch Revenue is \$15.6M (1.4%) less than prior year and \$23.0M (2.1%) less than Budget
- 2) Powerball Revenue is \$16.7M (14.5%) greater than prior year and \$32.4M (32.5%) greater than Budget
- 3) Hoosier Lotto Revenue is \$8.6M (23.2%) greater than prior year and \$12.7M (38.6%) greater than Budget
- 4) Mega Millions Revenue is \$12.8M (16.4%) less than prior year and \$26.6M (68.8%) greater than Budget
- 5) Non-Jackpot Draw Games are \$11.3M (7.6%) greater than prior year and \$9.8M (6.5%) greater than Budget

## **Financial Report - FY24 Forecast**

#### **Income Statement**

For the Twelve Month Period ending June 30					
(In Thousands)	FY24	FY24	Percentage	FY23	Percentage
PRELIMINARY & UNAUDITED	Forecast	Budget	<b>Variance</b>	Actual	<b>Variance</b>
Revenues	\$1,742,839	\$1,696,633	2.7%	\$1,746,296	-0.2%
Prize Expense	1,142,829	1,132,551	0.9%	1,146,131	-0.3%
Game and Provider Expenses	206,010	208,615	-1.2%	204,658	0.7%
Provider Net Income (PNI)	394,000	355,467	10.8%	395,507	-0.4%
General and Administrative Expenses	9,293	10,448	-11.1%	7,601	22.3%
Operating Profit	384,707	345,019	11.5%	387,906	-0.8%
Other Income	3,634	989	267.4%	2,115	71.8%
Provider (Incentive)/Shortfall Payment	(19,700)	(9,733)	102.4%	(19,775)	-0.4%
Surplus Revenue to the State	368,641	336,275	9.6%	370,246	-0.4%
Fair Market Value Adjustment	-	-	0.0%	(5,017)	-100.0%
<b>Net Pension Obligation Adjustment</b>	_	_	0.0%	515	-100.0%
Net Income	\$ 368,641	\$ 336,275	9.6%	\$ 365,744	0.8%



# Annual Business Plan Chuck Taylor

Director of Legal Affairs & Compliance

May 22, 2024

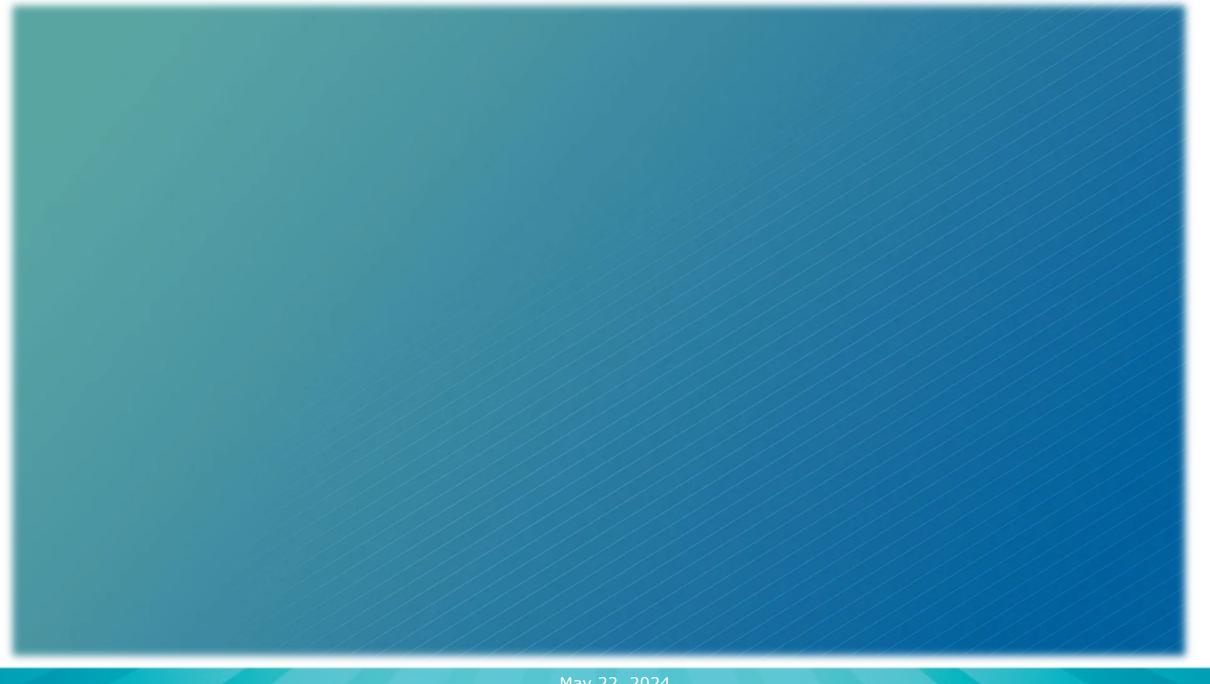


# FY 2025 Annual Business Plan Review

## **Donald Redic**

COO, General Manager

May 22, 2024



May 22, 2024 **25** 

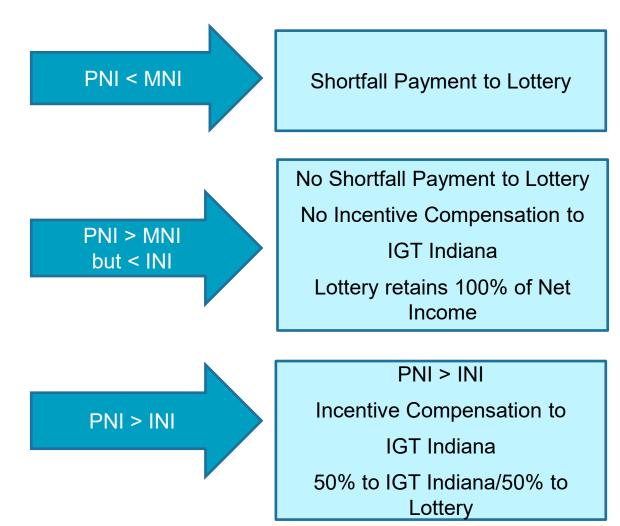
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## Financials



Fiscal Year	MNI	INI
2023	\$311	\$329
2024	\$316	\$336
2025	\$322	\$342
2026	\$327	\$349
2027	\$333	\$356

(\$ in millions)





#### **Total Sales**

- \$1.73B in sales
  - Scratch-off sales: \$1,295.0M
  - Draw game sales: \$434.1M

Provider Net Income: \$378.5M

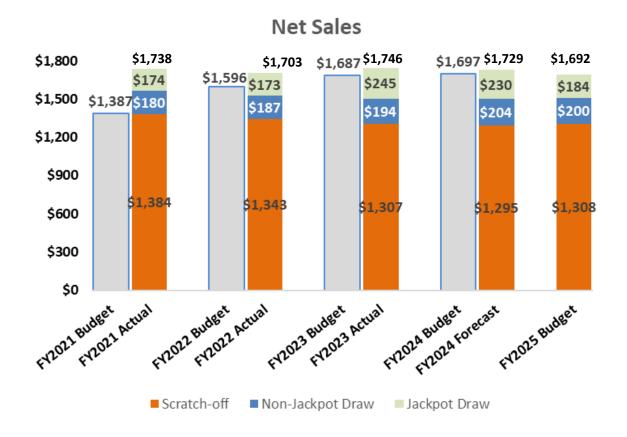
## **Maintain Balance on Expenses**

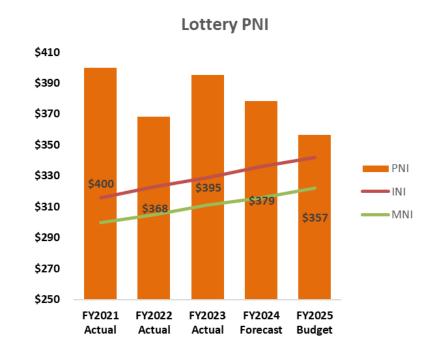
- Overall prize payout forecasted to remain flat on a percent of sales basis at 65.6%.
- Lottery expenses at 4.4%, slightly up on a percent of sales basis YOY
- Management Fee at 0.7%, flat on a percent of sales basis YOY





#### \$ in Millions





## Business Plan Highlights



## Strategy 1 | Deliver a well-balanced, diversified, and innovative product portfolio

- Provide diversity and variety for current players while maximizing profitability
  - Maintain consistent Scratch-off and Fast Play launch cadence
  - Continue focus on offering experiential variety across the product portfolio
    - Adjust price point mix of family of game launches
    - Reintroduce Loteria
    - Diversify Crossword theme mix
- Strengthen the Draw game portfolio
  - Continue to evolve and update the Fast Play portfolio
    - Continue successful use of licensed properties
    - Expand use of Fast Play 2nd Chance
    - Increase \$30 offering to 2 games
    - Continue focus on price point optimization
  - Evaluate potential new Draw game opportunities
- Increase appeal to light/lapsed players
  - Leverage licensed properties and pop-culture themed games
  - Continue increased investment in special printing







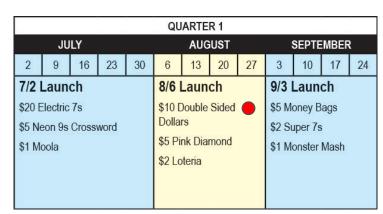


## Strategy 1 | Deliver a well-balanced, diversified, and innovative product portfolio



### **FY 2025 Product Calendar**





,						QUAR	TER 2						
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\$20 [	Diamor	nd Delu	ixe		\$5 Ho	oliday			\$5 lce				
\$10 H	Holiday	Cash	Blowo	ut	\$2 H	oliday			\$1 2025				
\$5 C	ash Va	ult			\$1 H	oliday							
\$3 H	oliday (	Crossw	ord G	blc									

				C	UART	ER 3				0	
	JANL	JARY			FEBR	UARY			MA	ксн	
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			QUA	RTER	4					
APRIL				MAY			JUNE			
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Special Printing

<sup>\*</sup>Product plan is subject to change based on market research and trends.

Ticket art is not final



## Strategy 1 | Deliver a well-balanced, diversified, and innovative product portfolio



## **FY 2025 Product Calendar**





					QU	ARTE	R 1					
	JU	LY				AUG	UST			SEPTE	MBEF	₹.
2	9	16	23	30	6	13	20	27	3	10	17	24
7/21	Lauı	nch							9/15	Lau	nch	
\$20 5	Sizzling	Riche	s						\$30 L	oaded		
\$5 Bi	\$20 Sizzling Riches \$5 Bingo Bucks								\$10 1	0X the	Cash	
\$1 Di	amond	Doub	ler						\$5 W	ild Cas	sh Mult	iplier
									\$5 H	ot Stream	ak	

						QUAR	TER 2						
	00	СТОВЕ	ER			NOVEMBER DECEMBER							
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	OCTOBER  1 8 15 22 29				\$10 ( \$5 Sr	nowflak izzard	unch lurry (e Cas Blast E	h					

	QUARTER 3										
	JANL	JARY			FEBR	UARY			MAI	RCH	
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\$5 Ca	sh Flow	1						\$5 M	oney B	llitz	
\$2 Big	Money	Bingo						\$1 No	umbers	3	
		_									

QUARTER 4											
APRIL				MAY				JUNE			
1 8	15	22	29	6	13	20	27	3	10	17	24
				5/18 Launch \$30 TBD \$5 Jeopardy • \$2 Bingo							



Featured Game

<sup>\*</sup>Product plan is subject to change based on market research and trends. Ticket art is not final



### Strategy 2 | Optimize the retail experience

#### Evolve and Optimize Retail Merchandising, Self-Service and Signage Presence

- Explore enhancing interior merchandising solutions
- Point-of-sale management and audit
- Self-Service optimization and expansion

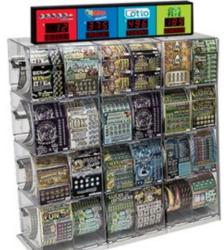
#### Retail Promotions and Incentives

- Retailer Marketing and Key Account Growth
- Expansion of multi-owner store approach
- Grow presence with Walmart and other potential Key Account pilots
- Evolve quarterly incentive program

#### Refine Sales Operational Strategies

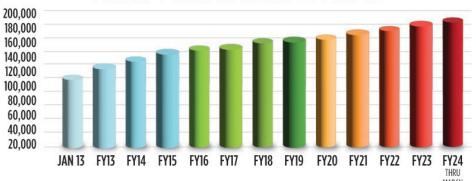
- Access Point growth
- Territory analysis and evolution
- Management and training efforts







**Access Points at Retail Locations** 









#### Drive myLOTTERY Membership and Engagement

- Offer Promotional Variety: 2nd Chance Experiences & Digital Games, VIP Sponsorship Promotions, Multi-State Lottery Promotions, Always On Promotion, Relevant Market-Driven Promotions
- Evolve myLOTTERY Benefits Road Mapping

#### Mobile and Website Enhancements

- Website Procurement and Road Mapping
- Enhance Hoosier Lottery App
- Backend System Upgrade

#### Expand Content and Winner Efforts

- Execute Winner Celebration Kits and Prize Packs
- Elevate Content Partnerships
- Celebrate the Power of Play









### Strategy 4 | Connect with Hoosiers through meaningful media and promotional efforts

- Optimization of Sponsorship and Event Footprint
  - Sponsorship Evolvement
  - Execute Retail Events
- Impactful Communication and Media Choices
  - Segmentation Research Update
  - Paid Media Efficiency and Optimization
  - Jackpot Trigger Evolvement
- 35th Anniversary Communication Plan
  - Commemorative logo
  - Retailer and Employee Stories & Celebration
  - Event/Engagement Extension
  - Content Integration



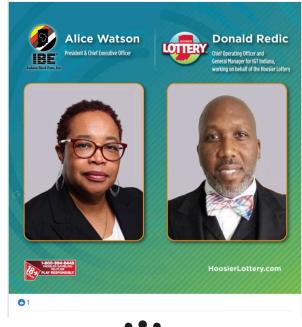






#### **Upholding Corporate Social Responsibility**

- Continue to be an industry leader in Responsible Gaming
  - WLA Level Four Re-certification
    - Continue to enhance Positive Play Program
    - Partner with Gaming Stakeholders to Elevate RG practices
- Support Strategic Community and Employee Engagement
  - Expand Engagement and Leadership Growth Opportunities
  - Extend Community Organizational Outreach
- Elevate Responsible Business Practices
  - Evaluate our CSR reporting framework
  - Expand storytelling using communication tools
  - Sustainability Promotional Efforts



Thank you to Alice Watson, Indiana Black Expo President & Chief Operating

and General Manager for IGT Indiana, working on behalf of the Hoosier Lottery,

Officer, for sharing the story of Indiana Black Expo and its impact in our community and beyond. Moderated by Donald Redic, Chief Operating Officer

this was an incredible virtual presentation for our employees.

**Hoosier Lottery** 

#BlackHistoryMonth



CERTIFIED
WLA RESPONSIBLE GAMING
FRAMEWORK
LEVEL 4 / VALID UNTIL 2024







#### FY 2025 Business Plan Adoption-Resolution 24-05

#### STATE LOTTERY COMMISSION OF INDIANA

#### RESOLUTION #24-05 Approval of Updated Annual Business Plan

WHEREAS, the State Lottery Commission of Indiana ("Commission"), in accordance with Commission Resolution #12-10 entitled "Approval of a Selected Offeror of Integrated Services," entered into that certain Integrated Services Agreement dated October 12, 2012, and properly amended June 16, 2015 ("ISA") with IGT Indiana ("IGT"), with the objective of maximizing revenues in a manner that is consistent with the dignity of the State and the welfare of its citizens in accordance with IC 4-30-5-3.

WHEREAS, for purposes of this resolution, capitalized terms not otherwise defined herein are intended to have the meaning ascribed to them in the ISA.

WHEREAS, pursuant to the terms of the ISA, the Initial Annual Business Plan was deemed Approved by the Commission upon full execution of the ISA.

WHERAS, since the Effective Date of the ISA, IGT has provided Services pursuant to the ISA, including the Initial Annual Business Plan and subsequent Updated Annual Business Plans, at all times subject to the actual control and oversight of the Commission.

WHEREAS, pursuant to the terms of the ISA, IGT has submitted for Commission consideration an Updated Annual Business Plan which, among other things: (i) describes the objectives, plans, strategies and actions that IGT proposes be implemented during the State fiscal year ending June 30, 2025, which is Contract Year 12 under the ISA; and (ii) identifies the Budget and Minimum Net Income for Fiscal Year 2025.

WHEREAS, the terms of the ISA contemplate that the Commission will annually approve an Updated Annual Business Plan, with any such amendments and modifications as the Commission may require.

#### IT IS NOW THEREFORE RESOLVED, by the Commission as follows:

1. The Commission hereby Approves the Updated Annual Business Plan that was submitted to the Commission on May 22, 2024 (the "Approved Updated Annual Business Plan") such that upon the commencement of Contract Year 12 (on July 1, 2024): (i) the Approved Updated Annual Business Plan shall supersede and replace the Approved Updated Annual Business Plan Adopted on May 23, 2023; and (ii) IGT shall be authorized to provide Services to the Commission in a manner that is consistent with the requirements of the ISA, of which the Approved Updated Annual Business Plan shall be deemed a part thereof as an Exhibit thereto (in the same manner as originally established for the Initial Annual Business Plan).

The Commission's Executive Director ("Director") is hereby authorized and directed to take any and all actions that the Director deems necessary, desirable or appropriate to carry out the purposes contemplated in this resolution and in the ISA with respect to providing full and adequate day-to-day oversight of the implementation of the Approved Updated Annual Business Plan, including but not limited to fully analyzing and approving or disapproving any and all matters relating to the Approved Updated Annual Business Plan that require additional Commission consideration and approval subsequent to the date of this resolution.

IT IS SO ORDERED THIS 22rd DAY OF MAY, 2024.

DATE: May 22, 2024 THE STATE LOTTERY COMMISSION OF INDIANA

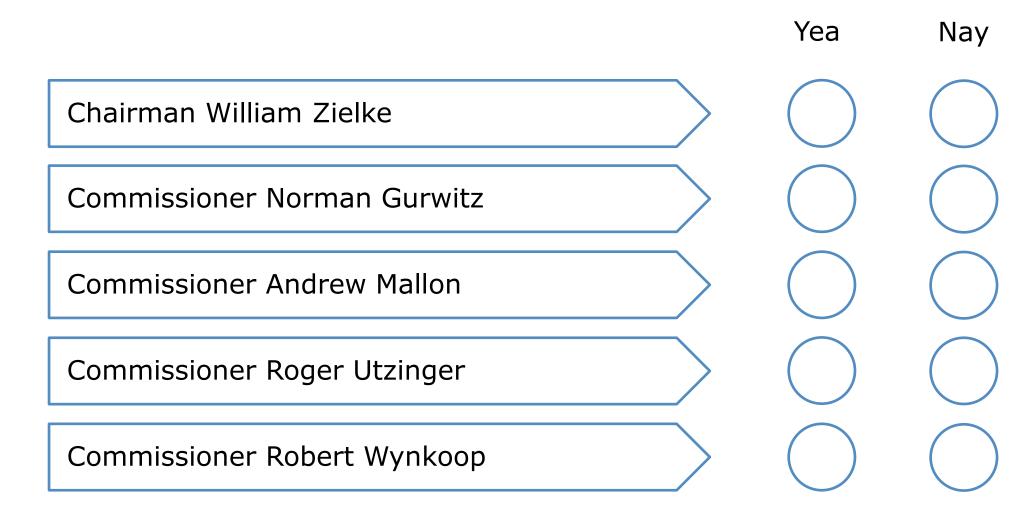
By Commissioners Present: William Zielke (virtual), Norman Gurwitz, Rob Wynkoop, Andrew Mallon, and Roger Utzinger as attested to by its Chairman.

William Zielke, Chairman





#### **Commission Vote to Approve Resolution #24-05**





# ALJ Order Consideration Chuck Taylor

**Director of Legal Affairs & Compliance** 

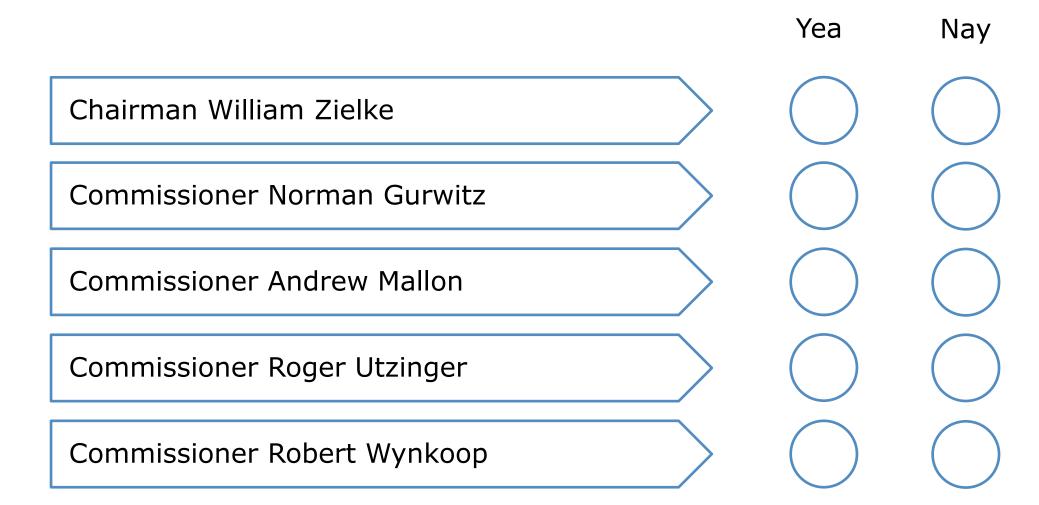
May 22, 2024

#### **Consideration of ALJ Order**

IN THE MATTER OF THE APPEAL of LOCKED-IN VARIETY STORE LLC



#### **Commission Vote to Adopt ALJ Order**



#### **Updates**



#### **BUILDING**

- Closing completed on May 7, 2024
- Cornerstone is the property manager

#### **DISPARITY STUDY**

- Finalizing the report conducted by IU Public Policy Institute
- Anticipate a report at August Commission Meeting





## Sponsorship Update Jared Bond

**Director of External Affairs** 

May 22, 2024

#### **Community Engagement**

#### **Current Sponsorships for FY24**

- Fort Wayne Komets
- Live Nation (Ruoff Music **Center and Everwise Amphitheater**)
- Gary Railcats
- **Indiana Fever**
- **Indiana Pacers**
- **Indianapolis Indians**
- The Mill (Terre Haute)
- **Indianapolis Colts**
- **Indy Fuel**
- **Salem Speedway**
- South Bend Cubs
- Evansville Thunderbolts





## St Patrick's Day- Greening of the Canal





#### **Ticket Sales and Wheel Spins**



Fort Wayne Komets Ticket Sales



Walmart Wheel Spin

#### **Salem Speedway**



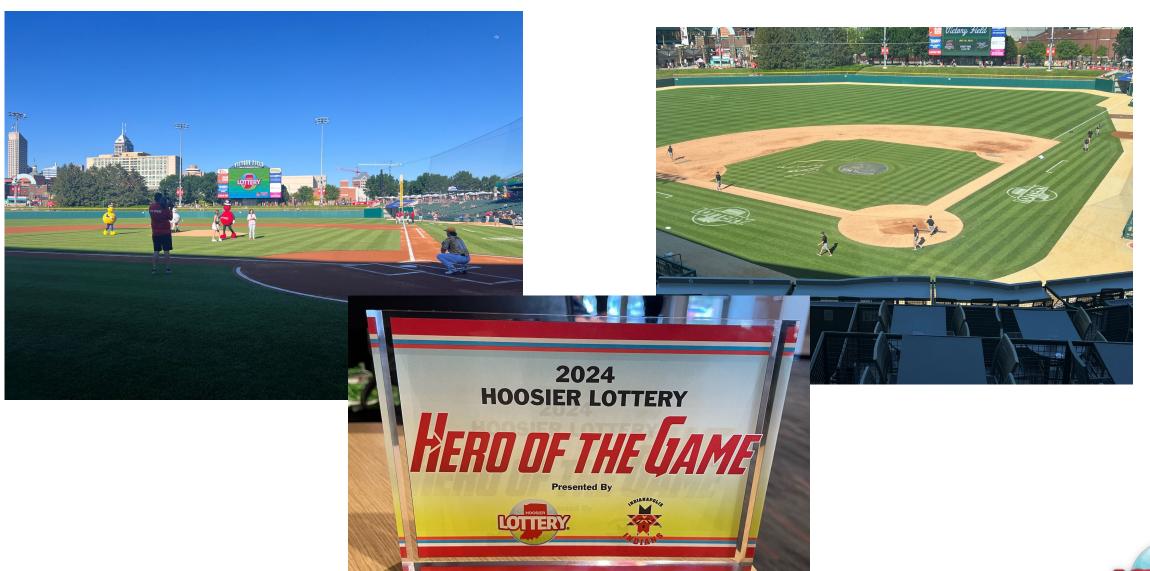


### **Indianapolis Speedrome**





#### **Indianapolis Indians Sponsorship**



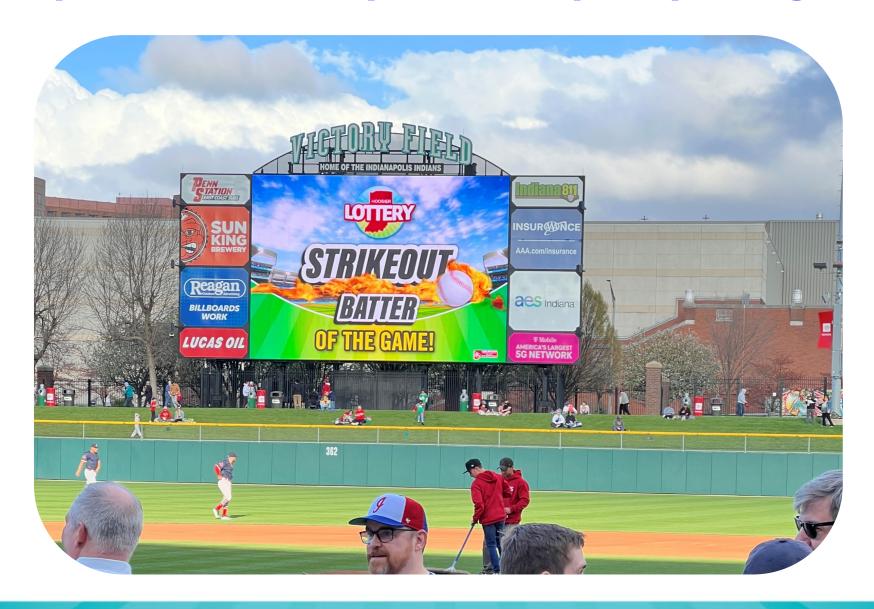
### **Indianapolis Indians Sponsorship- Opening Night**







#### Indianapolis Indians Sponsorship- Opening Night





Indianapolis Indians Sponsorship- Opening Night



## **Indiana Sports Corp. 2024 U.S. Olympic Swim Team Trials**





- Digital Activation (Social Media)
- Opening Day On-Site Ticket Sales
- Graphics displayed on video boards
  - Lucas Oil Stadium
  - Georgia and Meridian Streets
- Ticket Giveaway on Final Day
- Prize Pack Giveaways





**End of Presentation** 

May 22, 2024

#### **Commission Vote to Adjourn**

	Yea	Nay
Chairman William Zielke		
Commissioner Norman Gurwitz		
Commissioner Andrew Mallon		
Commissioner Roger Utzinger		
Commissioner Robert Wynkoop		



#### **Questions?**



All media requests may be forwarded to:

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