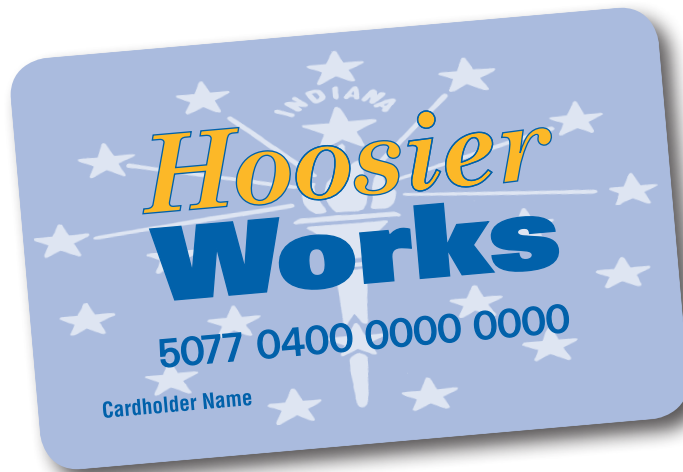


TEMPORARY EBT SYSTEM OUTAGE



- 1.** The Hoosier Works EBT system will be conducting a system transition from **Saturday night, September 26, 2015, 10:00 p.m. (CDT)** _____ *to* _____ **Sunday morning, September 27, 2015, 11:30 a.m. (CDT)**
- 2.** During the temporary system outage, EBT cardholders will not be able to make SNAP purchases or access TANF benefits at any grocery stores or ATMs. EBT cardholders should plan to do their grocery shopping and/or make cash withdrawals before or after the transition period.
- 3.** Your PIN and benefits will not change and you will not be issued a new card. SNAP and TANF benefits are expected to be available Sunday morning, September 27 at 11:30 a.m. (CDT) after the system transition is complete.

After the transition, the online customer service website will change to www.ebt.acs-inc.com. However, the customer service phone number will remain **1-877-768-5098**.



SNAP.IN.Gov