Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	322	A. BUILDING: _____ B. WING _____	C 12/20/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WILLOW CREEK BEHAVIORAL HEALTH	**1351 ONTARIO RD GREEN BAY, WI 54311**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Z 001	Initial Comments An unannounced on-site Complaint investigation was conducted at Willow Creek Behavioral Health in Green Bay, WI from 12/18/2017-12/20/2017 for complaint #WI00031424. Willow Creek Behavioral Health was found to be out of compliance with WI Administrative Code for Caregivers, Chapter 50.	Z 001		
Z 005	50.065(2)(b)intro ENTITY BACKGROUND CHECK REQUIREMENTS Every entity shall obtain all of the following with respect to a caregiver of the entity: 1. A criminal history search from the records maintained by the department of justice. 2. Information that is contained in the registry under s. 146.40(4g) regarding any findings against the person. 3. Information maintained by the department of safety and professional services regarding the status of the person's credentials, if applicable. 4. Information maintained by the department regarding any final determination under s. 48.981(3)(c)5m. or, if a contested case hearing is held on such a determination, any final decision under s. 48.981(3)(c)5p. that the person has abused or neglected a child. 5. Information maintained by the department under this section regarding any denial to the person of a license, certification, certificate of approval or registration or of a continuation of a license, certification, certificate of approval or registration to operate an entity for a reason specified in sub. (4m)(a)1. to 5. and regarding any denial to the person of employment at, a contract with or permission to reside at an entity for a reason specified in sub. (4m)(b)1. to 5. If the information obtained under this subdivision	Z 005		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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Z 005	Continued From page 1 indicates that the person has been denied a license, certification, certificate of approval or registration, continuation of a license, certification, certificate of approval or registration, a contract, employment or permission to reside as described in this subdivision, the entity need not obtain the information specified in subds. 1. to 4. This Rule is not met as evidenced by: Based on record review and interview, staff at this facility failed to ensure that all requirements for background checks in the State of Wisconsin (BID-Background Disclosure), DOJ-Department of Justice, and IBIS-Integrated Background Information System) were completed for every employee, who will provide patient care, upon hire for 5 of 5 personnel files reviewed (Staff C, D, E, F, and G). Findings include: Personnel file background checks were reviewed on 12/19/2017 between 2:15 PM and 2:35 PM with Director of Human Resources H. The facility contracts with a company in Colorado. The background report in the files for Registered Nurses C, D, E, and F have the following components listed as checked with a status descriptor indicating if there were any issues: 1. Federal Criminal History in EASTERN district Wisconsin (7 years); 2. Motor Vehicle Report in Wisconsin; National Records Search; OIG [office of inspector general] and GSA [unknown acronym] Excluded Parties Search; Statewide Criminal History in Wisconsin (7 years); National Sex Offender Registry; SSN [social security number] Address Trace.	Z 005		

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Z 005	Continued From page 2 There is no DOJ or IBIS letter for any of these Registered Nurses. Per interview with Director H on 12/19/2017 at 2:20 PM, regarding completion of background checks according to the State of Wisconsin guidelines for caregivers, Director H stated, "This is what they send us and told us it was compliant." Doctor G's background check revealed that it was completed by Doctor G's employer out of Austin Texas (Doctor G is a locum tenens physician [temporary] who is contracted with the facility to provide psychiatric patient care). Per interview with Director H on 12/19/2017 at 2:30 PM, Director H stated , "[Doctor G's] employer runs the background check reports and then sends them to the facility." There is a paragraph for a background check that was conducted in the State of Georgia for Doctor G as the background check. There is no BID, DOJ letter, or IBIS letter completed for the State of Wisconsin. These findings were discussed with, and confirmed per interview, by Human Resource Director H on 12/19/2017 at 2:35 PM.	Z 005		