

# ASK THE EXPERT:

**\*\*Attention all readers!!!! If you have a plumbing or heating question, please call our office! We may use your question in the paper! \*\***

**Q** Hi, I hope you can help "US". My elderly parents live on their own and are having A LOT of issues with their toilet(s) clogging - A LOT! They call me or my husband to come and help first, but have also called to have them unclogged by your company and a local drain company several times. They already put in a new toilet 3 years ago, which has helped a little, but not as much as any of us hoped. Is there anything else we can do? I stop in daily, and do what I can, but when we end up calling for professional for help it is expensive. I can't imagine they are the only people having these problems. Help me help them... please.

- From their tired daughter Beth.

**A** Hang in there Beth, we can help. First off, the #1 BEST option I have would be to put in a pressure-assist toilet. I know that they just replaced it and may not want to change the toilet again. Your parents are not alone in this issue. We have put in these power- or pressure- assist toilets for many of our "older" customers. One more of the joys of aging and medications. These are not as expensive as most people assume and their forceful flush clears the bowl, reducing clogs and the need for double flushing. My only other suggestion would be to have them purchase a toilet auger with a 6-foot cable to use if you can't get it unclogged with a plunger. This cable can break up the solids and paper, but also takes some strength and finesse when used. Please call us at 262-989-1001, if you would like to discuss this further Beth.

We are your one stop shop!

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