

Decatur-Macon County CoC Services Directory

Find local shelter, housing, meals, healthcare and other support in the service tables below.

Hours and eligibility vary by program; contact the provider before visiting.

For a medical emergency or immediate danger, call 911.

Call for more information where service hours, availability or eligibility details are not listed. Building hours do not necessarily indicate availability of every service.

Coordinated Entry Outreach and Referrals

Service	Provider and contact	Hours and access
- Coordinated Entry and connections to shelter, housing resources and case management - Street outreach and engagement; assessment of immediate needs - Referrals to food, healthcare, behavioral health, benefits and other resources	Dove—Homeward Bound 217-706-6614 outreach@doveinc.org 788 E. Clay St., Decatur, IL 62521	Coordinated Entry and connections to shelter, housing resources and case management: Outreach available 24 hours daily, 365 days a year. Call for timely assistance. Street outreach and engagement; assessment of immediate needs: 24 hours daily, including weekends and holidays. Referrals to food, healthcare, behavioral health, benefits and other resources: Contact the 24-hour Outreach Team.
- Social service support and direct agency referrals - Community resource board	Decatur Public Library 130 N. Franklin St. Decatur, IL 62523 217-424-2900 Resource Coordinator: 217-421-9714	Social service support and direct agency referrals: Walk-ins 9 a.m.–noon. Call for more information about days and availability. Appointments: www.decaturlibrary.org/community-resources Community resource board: Mon–Thu 9 a.m.–8 p.m.; Fri–Sat 9 a.m.–5:30 p.m.
Community resource referrals through the Behavioral Health Urgent Care Hub	Heritage Behavioral Health Center 151 N. Main St. Decatur, IL 62523 217-362-6262	Call for more information.

Healthcare Mental Health and Recovery

Service	Provider and contact	Hours and access
Primary care for all ages	Crossing Healthcare Primary care: 217-877-9117 Recovery: 217-330-5676 320 E. Central Ave., Decatur, IL 62521 www.crossinghealthcare.org	Call for more information.
- Mental health, substance use and primary care services through the Behavioral Health Urgent Care Hub - Crisis services and assessment	Heritage Behavioral Health Center 151 N. Main St. Decatur, IL 62523 217-362-6262	Mental health, substance use and primary care services through the Behavioral Health Urgent Care Hub: Monday–Friday, 8 a.m.–5 p.m. Call for more information about specific services and appointments. Crisis services and assessment: 24 hours a day, 7 days a week.

24-hour outreach and housing connections: Dove—Homeward Bound • 217-706-6614 • outreach@doveinc.org

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Meals and Food Assistance

Service	Provider and contact	Hours and access
• Noon meal for anyone	Good Samaritan Inn 920 N. Union St. Decatur, IL 62522 217-429-1455	Every day, 11:30 a.m.–1 p.m.
• Evening meal for anyone	Water Street Mission 758 N. Water St. Decatur, IL 62523 217-424-2381	Call for more information.
• Senior Center lunch	Empowerment Opportunity Center 360 E. Marietta St. Decatur, IL 62521 217-428-0155	Adults 60+; Mon–Fri 11 a.m.–1 p.m.
• Food pantry	The Salvation Army 137 S. Church St. Decatur, IL 62523 217-428-4681	Macon County residents. Call for more information.
• Food pantry	Northeast Community Fund 839 N. Martin Luther King Jr. Dr. Decatur, IL 62521 217-429-5846	Call for more information.

Financial Assistance, Utilities, and Transportation

Service	Provider and contact	Hours and access
• Homeless Prevention; rent, mortgage and utility assistance • Limited bus passes	The Salvation Army 137 S. Church St. Decatur, IL 62523 217-429-8050	Homeless Prevention; rent, mortgage and utility assistance: Call for more information. Limited bus passes: Generally for people working or attending school who previously participated in programs. Call for more information.
• LIHEAP utility assistance	Empowerment Opportunity Center 360 E. Marietta St. Decatur, IL 62521 217-428-0155	Call for more information.
• Emergency funds	Northeast Community Fund 839 N. Martin Luther King Jr. Dr. Decatur, IL 62521 217-429-5846	Call for more information.
• Emergency assistance for food, transportation, medication, laundry, utilities	Dove–Homeward Bound 217-706-6614 outreach@doveinc.org 788 E. Clay St., Decatur, IL 62521	Call for more information.
• Transportation resources including bus passes and Uber Health	Heritage Behavioral Health Center 151 N. Main St. Decatur, IL 62523 217-362-6262	Call for more information.

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Shelter, Housing, and Relocation

Service	Provider and contact	Hours and access
• Shelter and housing connections • Relocation assistance and reconnection with support networks • Transitional Housing Program • Rapid Rehousing Program • Permanent Supportive Housing Program	Dove—Homeward Bound 217-706-6614 outreach@doveinc.org 788 E. Clay St., Decatur, IL 62521	Shelter and housing connections: Contact 24-hour Outreach Team; placement depends on resources. Relocation assistance and reconnection with support networks: Based on need, eligibility and funding; may include transportation resources. Call for more information.
• Pathway Forward men’s shelter; 30 beds • Cold-weather cots; 20 additional daily cots • SSVF services	The Salvation Army 137 S. Church St. Decatur, IL 62523 217-428-4681 217-429-8050	Pathway Forward men’s shelter; 30 beds: Year-round. Call for more information. Cold-weather cots; 20 additional daily cots: When temperatures fall below 35°F. Call for more information. SSVF services: Must be a homeless veteran. Call for more information.
• Emergency shelter beds for men	Water Street Mission 758 N. Water St. Decatur, IL 62523 217-424-2381	Call for more information.
• Emergency Shelter Program; hotel vouchers • Transitional Housing Program • Permanent Supportive Housing Program	Empowerment Opportunity Center 360 E. Marietta St. Decatur, IL 62521 217-428-0155	Call for more information.
• Emergency shelter vouchers	Northeast Community Fund 839 N. Martin Luther King Jr. Dr. Decatur, IL 62521 217-429-5846	Monday–Friday, 9 a.m.–4 p.m.
• Recovery housing	Crossing Healthcare Primary care: 217-877-9117 Recovery: 217-330-5676 320 E. Central Ave., Decatur, IL 62521 www.crossinghealthcare.org	Call Recovery Services for location, availability and eligibility.
• Supportive housing services	Heritage Behavioral Health Center 151 N. Main St. Decatur, IL 62523 217-362-6262	Call for more information.

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Showers, Hygiene, Clothing, and Essential Supplies

Service	Provider and contact	Hours and access
• Showers for men and women • Clothing vouchers • Furniture vouchers	The Salvation Army 137 S. Church St. Decatur, IL 62523 217-429-8050	Showers for men and women: Mon–Fri 2:30–3:30 p.m. Clothing vouchers: Macon County residents. Call for more information. Furniture vouchers: Proof of Macon County residence through ID or residential lease. Call for more information. Laundry services: Call for more information.
• Showers for men • Laundry services	Water Street Mission 758 N. Water St. Decatur, IL 62523 217-424-2381	Call for more information.
• Hygiene products through Empower Pantry	Empowerment Opportunity Center 360 E. Marietta St. Decatur, IL 62521 217-428-0155	Second and fourth Tuesday and second and fourth Thursday each month, 9–11 a.m.
• Free feminine hygiene kits from the Health Department • Essential care kits donated by Lindsey Life • Winter gear; hats, gloves and handwarmers	Decatur Public Library 130 N. Franklin St. Decatur, IL 62523 217-424-2900 Resource Coordinator: 217-421-9714	Free feminine hygiene kits from the Health Department: Walk-ins 9 a.m.–noon. Call for more information about days and availability. Appointments: www.decaturlibrary.org/community-resources Essential care kits donated by Lindsey Life: Contact Resource Coordinator for availability. Winter gear; hats, gloves and handwarmers: Contact Resource Coordinator for availability.
• Essential supplies	Northeast Community Fund 839 N. Martin Luther King Jr. Dr. Decatur, IL 62521 217-429-5846	Call for more information.
• Clothing, blankets, laundry, and essential needs	Dove–Homeward Bound 217-706-6614 outreach@doveinc.org 788 E. Clay St., Decatur, IL 62521	Subject to program requirements and available funding. Call for more information.
• Laundromat vouchers	Heritage Behavioral Health Center 151 N. Main St. Decatur, IL 62523 217-362-6262	Call for more information.

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Case Management, Identification, and Other Documents

Service	Provider and contact	Hours and access
• Connections to housing case management and supportive services • Assistance obtaining IDs and essential documents for housing, employment and benefits • Notary services • Limited Mail services	Dove—Homeward Bound 217-706-6614 outreach@doveinc.org 788 E. Clay St., Decatur, IL 62521	Connections to housing case management and supportive services: Contact the 24-hour Outreach Team. Assistance obtaining IDs and essential documents for housing, employment and benefits: Call for more information.
• Intensive case management through Pathway of Hope and Supportive Housing Program	The Salvation Army 137 S. Church St. Decatur, IL 62523 217-429-8050	Call for more information.
• Access to government and legal forms	Decatur Public Library 130 N. Franklin St. Decatur, IL 62523 217-424-2900 Resource Coordinator: 217-421-9714	Mon–Thu 9 a.m.–8 p.m.; Fri–Sat 9 a.m.–5:30 p.m.
• Case management • Notary services • Mail services	Heritage Behavioral Health Center 151 N. Main St. Decatur, IL 62523 217-362-6262	Call for more information.
• Mail services • Vital records	Northeast Community Fund 839 N. Martin Luther King Jr. Dr. Decatur, IL 62521 217-429-5846	Call for more information

Internet Technology and Employment Resources

Service	Provider and contact	Hours and access
• Free Wi-Fi and charging stations • Free internet day passes • Online learning for résumés, computer skills, Microsoft programs and coding • Free private space for phone calls, virtual appointments and interviews • Printing, faxing and copying	Decatur Public Library 130 N. Franklin St. Decatur, IL 62523 217-424-2900 Resource Coordinator: 217-421-9714	Free Wi-Fi and charging stations: Mon–Thu 9 a.m.–8 p.m.; Fri–Sat 9 a.m.–5:30 p.m. Free internet day passes: During library hours; no ID or library card required. Online learning for résumés, computer skills, Microsoft programs and coding: Ask library staff about access requirements. Free private space for phone calls, virtual appointments and interviews: During library hours. Call for more information. Printing, faxing and copying: During library hours; fees apply.
• Employment Barrier Reduction Program • Scholarships	Empowerment Opportunity Center 360 E. Marietta St. Decatur, IL 62521 217-428-0155	Call for more information.

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Senior Youth and Family Programs

Service	Provider and contact	Hours and access
• Senior Center socialization and service connections • Head Start	Empowerment Opportunity Center 360 E. Marietta St. Decatur, IL 62521 217-428-0155	Senior Center socialization and service connections: Adults 60+; Mon–Fri 9:30 a.m.–1 p.m.; selected afternoon activities. Head Start: Call for more information.
• Senior technology help • Senior computer classes	Decatur Public Library 130 N. Franklin St. Decatur, IL 62523 217-424-2900 Resource Coordinator: 217-421-9714	Senior technology help: By appointment. Senior computer classes: Call for more information.
• Youth Alive; primarily music-centered programming	The Salvation Army 229 W. Main St. Decatur, IL 62523 217-428-4672	Kindergarten–12th grade. Call for more information.

Public Participation and Volunteer Connections

Service	Provider and contact	Hours and access
• Community street outreach participation	Dove–Homeward Bound 217-706-6614 outreach@doveinc.org 788 E. Clay St., Decatur, IL 62521	Call 217-706-6614 to arrange participation.
• Homeless Advisory Council public community meeting Everyone welcome to attend	Decatur–Macon County CoC 788 E. Clay St. Decatur, IL 62521 217-706-6614	Second Thursday of January, March, May, July, September and November at 1:30 p.m. Dove–Homeward Bound, 788 E. Clay St., Decatur, IL 62521.