

1-Pager — on Updating Appliance Software —

TownNews releases appliance updates regularly. These add features and provide stability.

The standard procedure for appliance updates is to update the secondary appliance first. When that is updated successfully, move on to the primary. This will prevent work stoppage in the event of an update failure.

» CHECKING FOR UPDATES

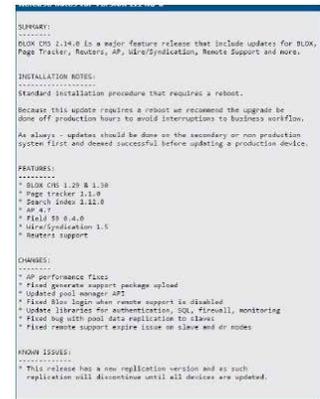
Step 1
Log in to the secondary appliance and select the Main Menu link in the blue menu bar.

Step 2
Click Software Management to expand the group and select View Available Updates. If there are appliance updates, they will be listed here.



To view the version release notes:

Select the View link in the Version column of the update. This will open a summary page describing the update.



» DOWNLOADING AND INSTALLING

Step 1
Click the download link in the Status column. The length of time this takes depends on your bandwidth at your site and the size of the update. The download normally takes several minutes.

Step 2
Once the download is complete, you will see in the Status column that the install is ready. Most updates require a reboot of the appliance immediately following the installation of an update. The reboot is automatic. Users should not be working in the system when you install. Choose the link to install if you wish to install.

Step 3
Once the install is complete and the appliance has rebooted, verify that you can log in. If you can, follow the same update procedure on the primary appliance.



Tip

THE download can be done with users on the system. Most updates require a reboot of the appliance after the install, so the install should be done during off hours or when users have logged out.