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**From:** BLOX Digital <postmaster@tn-cloud.net> on behalf of postmaster@tn-cloud.net  
**Sent:** Tuesday, December 10, 2024 10:15 AM  
**To:** admin@hillvalleytelegraph.com  
**Subject:** A subscriber renewal failed for Digital Access on thehillvalleytelegraph.com

# Hill Valley Telegraph

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Dear admin,

Unfortunately, there was an error in processing a renewal for Digital Access on Hill Valley Telegraph.

Reason credit card failed to process:

{raw error message}

Message to be displayed to user:

{error message filtered for end user}

## **Subscriber Information:**

Email: thepinheads@gmail.com  
BLOX Username: thisisheavy  
Name: Marty McFly  
Phone: 1-951-735-4321  
Address: 9303 Lyon Drive, Hill Valley CA 95420  
Delivery Address: 9303 Lyon Drive, Hill Valley CA 95420

Transaction Address: 9303 Lyon Drive, Hill Valley CA 95420  
Service: Digital Access  
Monthly: 10.00 for 30 days  
Terms: Rate Terms text displays here  
Credit Card Name: Marty S McF ly  
Account Ending: 1111  
Prior Transaction: 11/10/2024 06:00 pm  
Renewal Attempted: 12/10/2024 10:14 am

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