2-Pager ——— on **Ruleset Cache** ———

Resetting browser cache to fix hidden dialog boxes

Ruleset settings, including where the dialog boxes open on the screen, are stored in a browser *cookie. The cookie mostly likely will be the url of your BLOX Total CMS appliance.*

» CHROME

Step 1
Click the Customize button.

Step 2
Select Settings.

Step 3
Click the Show Advanced Settings link.

Step 4
Under Privacy, click Content Settings.

Step 5
Click All Cookies and Site Data.

Step 6
Either click Remove All to remove all the cookies, or mouse over the cookie you would like to delete and select the Delete (X) to the right.
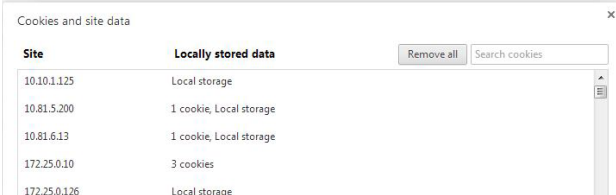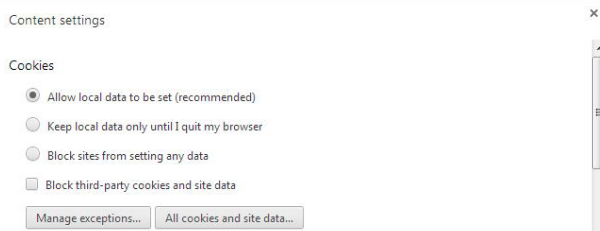
Step 7
Click Done.

» FIREFOX

Step 1
Click the orange Settings button or the Tools drop-down menu. On a Mac, choose the Firefox menu and select Preferences.

Step 2
Mouse over Options and select Options from the menu that pulls out.
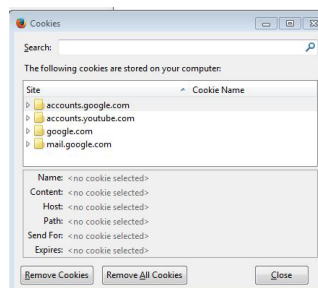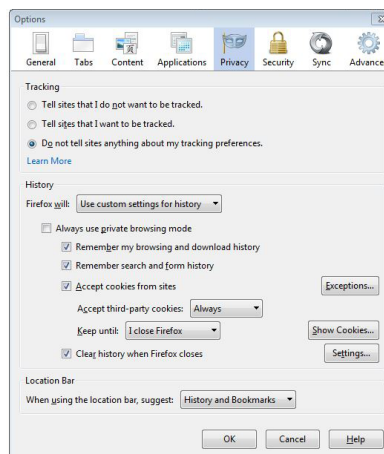
Step 3
Click the Privacy tab.

Step 4
Select Show Cookies.

Step 5
Either click Remove All Cookies to remove all the cookies, or find the cookie you would like to delete and click the Remove Cookies button.

Step 6
Click Close.

2-Pager —— on **Ruleset Cache** ——

» INTERNET EXPLORER

To delete selected cookies.

Step 1
Click the Tools drop-down menu or select the gear icon at the upper-right corner of the window.

Step 2
Select Internet Options.

Step 3
In the General tab, under the Browsing History section, click Settings.

Step 4
Select View Filles.

Step 5
Find and select the cookies you would like to delete and press the delete key on your keyboard.

Step 6
Click OK.

To delete all cookies.

Step 1
Click the Tools drop-down menu or select the gear icon at the upper-right corner of the window.

Step 2
Select Internet Options.

Step 3
In the General tab, under the Browsing History section, click Delete.

Step 4
Select the Cookies and Website Data option.

Step 5
Click the Delete button.

Step 6
Click OK.

» SAFARI

Step 1
Click the Safari menu.

Step 2
Select Preferences.

Step 3
Click Privacy.

Step 4
Select Details.

Step 5
Select the cookies you want to delete and click Remove, or select Remove All.

Step 6
Click Done.