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## **LEGAL NOTICE**

April 10, 2025

Grand Lake Mental Health Center, Inc. d/b/a GRAND Mental Health  
Attn: Josh Cantwell  
6111 E. Skelly Dr., Ste. 700  
Tulsa, OK 74153  
jcantwell@glmh.net

Pursuant to Section 19 of Attachment B of our contract, dated November 7, 2023, we are writing to formally inform you of the State's decision to terminate the contract, in whole for convenience. It has been determined that such termination is in the State's best interest. The contract is attached hereto for reference.

As stipulated in Section 19, this letter serves as the required thirty (30) days' written notice of termination, effective May 10, 2025.

Upon receipt of this notice, you are required to comply immediately with the terms of this termination and take all necessary steps to minimize any costs associated with the work affected by this notice. Additionally, as stated in Clause 19.2, the termination will not relieve the obligation to pay for any products or services that were accepted as satisfactory prior to the effective date of termination. However, please cease and desist from providing any services related to the attached contract on May 10, 2025, or after May 10, 2025. No further payments will be due under the contract after this date, and there will be no liability for damages or other claims from the termination.

Should you require any further clarification or wish to discuss this matter, please do not hesitate to contact us. We appreciate your cooperation in minimizing any disruptions and in completing any outstanding obligations.

Sincerely,

A handwritten signature in blue ink that reads "Amanda Otis".

Amanda Otis (Apr 10, 2025 08:33 CDT)

Amanda Otis

State Purchasing Director, Central Purchasing

Office of Management and Enterprise Services



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## **STATE OF OKLAHOMA CONTRACT WITH GRAND LAKE MENTAL HEALTH CENTER, INC DBA GRAND MENTAL HEALTH**

This State of Oklahoma Contract is entered into between the state of Oklahoma by and through the Office of Management and Enterprise Services on behalf of Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS) and Grand Lake Mental Health Center, Inc dba GRAND Mental Health and is effective as of the effective date set forth on a properly issued purchase order or, if no effective date is listed, the date of last signature.

### **Purpose**

The State is awarding the Contract to Supplier for the provision of Certified Community Behavioral Health Clinic (CCBHC) contractors to provide quality services to individuals in Tulsa County, as more particularly described in certain Contract Documents Supplier submitted a proposal which contained no exceptions to the solicitation. This Contract Document memorializes the agreement of the parties with respect to terms of the Contract that is being awarded to Supplier.

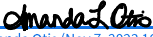
Now, therefore, in consideration of the foregoing and the mutual promises set forth herein, the receipt and sufficiency of which are hereby acknowledged the parties agree as follows:


1. The parties agree that Supplier has not yet begun performance of work under the Contract. Upon full execution of the Contract, Supplier may begin work. Issuance of a purchase order is required prior to payment to a Supplier.
2. The following Contract Documents are attached hereto and incorporated herein:
  - 2.1. Solicitation, Attachment A;
  - 2.2. General Terms, Attachment B;
  - 2.3. Agency Terms, Attachment C;
  - 2.4. Intentionally left blank, Attachment D; and
  - 2.5. Portions of the Bid, Attachment E
3. The parties additionally agree:
  - 3.1. except for information deemed confidential by the State pursuant to applicable law, rule, regulation or policy, the parties agree Contract terms and information are not confidential and are disclosable without further approval or notice to Supplier.

4. Any reference to a Contract Document refers to such Contract Document as it may have been amended. If and to the extent any provision is in multiple documents and addresses the same or substantially the same subject matter but does not create an actual conflict, the more recent provision is deemed to supersede earlier versions.


**STATE OF OKLAHOMA  
by and through the  
OFFICE OF MANAGEMENT AND  
ENTERPRISE SERVICES**

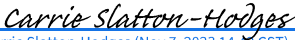
**GRAND LAKE MENTAL HEALTH  
CENTER, INC DBA GRAND MENTAL  
HEALTH**

By:   
Amanda Otis (Nov 7, 2023 16:15 CST)  
Name: Amanda Otis  
Title: State Purchasing Director  
Date: Nov 7, 2023

By:   
Larry Smith (Nov 7, 2023 12:02 CST)  
Name: Larry Smith  
Title: CEO  
Date: Nov 7, 2023

The Oklahoma Department of Mental Health and Substance Abuse Services is additionally executing this Contract Document to memorialize its involvement in negotiation of and its agreement with the terms of the Contract.

By:   
Durand Crosby (Nov 7, 2023 13:06 CST)  
Name: Durand Crosby  
Title: Senior Deputy Commissioner  
Date: Nov 7, 2023

By:   
Carrie Slatton-Hodges (Nov 7, 2023 14:42 CST)  
Name: Carrie Slatton-Hodges  
Title: Commissioner  
Date: Nov 7, 2023

## **ATTACHMENT A**

This Solicitation is a Contract Document and is a request for proposal in connection with the Contract awarded by the Office of Management and Enterprise Services as more particularly described below. Any defined term used herein but not defined herein shall have the meaning ascribed in the General Terms or other Contract Document.

### **PURPOSE**

The Contract is awarded on behalf of the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS) for one or more Certified Community Behavioral Health Clinic (CCBHC) contractors to provide quality services to individuals in Cleveland and/or McClain Counties and/or Tulsa County. ODMHSAS is seeking additional providers as a result of increased acuity and an increase in persons seeking and needing care in these counties. Services shall be provided in an engaging and positive environment and achieve positive outcomes for consumers. Contractor shall facilitate access to needed services, ensure appropriateness of care, and promote client satisfaction with services. Services shall promote consumer empowerment, wellness, recovery, and integration in the community. Services shall build on individual strengths, exist in a natural environment, and actively promote the consumer's human value and dignity. Contractor must understand its role as a provider in a state-wide system of mental health and substance abuse services to children and adults and will agree to collaborate as necessary with other such providers to promote access to needed services and continuity of care and collaborate with the ODMHSAS in ongoing transformational work, such as the implementation of evidence-based practices as they emerge. Contractor shall provide trauma-informed, gender specific, co-occurring capable, age-appropriate, and culturally competent treatment for all consumers.

#### **1. Contract Term and Renewal Options**

The initial Contract term, which begins on the effective date of the Contract award, or 7/1/23, whichever is later, with five (5) one-year options to renew the Contract.

#### **2. Certain Contract requirements and terms are attached hereto as Exhibit 1 and incorporated herein.**

## **EXHIBIT 1**

### **1. Mandatory Requirements**

- 1.1. Eligible provider organization (Supplier) must meet one of the designations below. All awarded vendors under this solicitation shall, regardless of current CCBHC designation status, become an ODMHSAS-certified CCBHC in the awarded region no later than 6 months after award.
  - 1.1.1. Certified Community Behavioral Health Clinic (CCBHC) by ODMHSAS standards, or
  - 1.1.2. a contracted behavioral health Medicaid provider, and a 501(c)(3) private, non-profit entity, or
  - 1.1.3. a tribal entity, or
  - 1.1.4. a 501(c)(3) private behavioral health provider.
- 1.2. Supplier shall comply with all applicable rules including Title 450, Chapter 17 and Chapter 23.
- 1.3. Supplier shall comply with all applicable manuals, to include the CCBHC Manuals and ODMHSAS Service Manual (<http://www.odmhsas.org/arc.htm> Documents), and the Eligibility and Target Population Matrix (<http://www.odmhsas.org/arc.htm> Documents, Statements of Work, choose current fiscal year).

### **2. Access to Services**

- 2.1. In determining a consumer's initial and ongoing eligibility for any service, Supplier may not exclude an individual of any age based on the following factors: Also see the Eligibility and Target Population Matrix on the ARC website for detailed information (<http://www.odmhsas.org/arc.htm> Documents, Statements of Work, choose current fiscal year).
  - 2.1.1. The consumer's past or present mental health or substance abuse issues;
  - 2.1.2. The presumption of the consumer's inability to benefit from treatment;
  - 2.1.3. The specific substance used by the consumer;
  - 2.1.4. The consumer's continued substance use;
  - 2.1.5. The consumer's level of success in prior treatment episodes;
  - 2.1.6. The consumer's designation as a sex offender; or
  - 2.1.7. The consumer's past history of violence or incarceration.

### **3. Yearly Surveys by ODMHSAS**

- 3.1. The ODMHSAS will rate the following criteria throughout duration of this contract on a yearly basis. The ODMHSAS does the satisfaction surveys for all the CMHCs through mail-outs and the enhanced tier payment system results through its Decision Support Services.

3.1.1. Survey Criteria:

- 3.1.1.1. History of Enhanced Tier Payment System Results.
- 3.1.1.2. Client Consumer Satisfaction Survey Results.
- 3.1.1.3. Number of persons on the most in need (MIN) list.
- 3.1.1.4. Number of special population 1 clients.
- 3.1.1.5. Reduction in inpatient bed days.
- 3.1.1.6. Reduction in jail days.

**4. Conditions**

- 4.1. Supplier's staff must attend trainings and meetings required by the ODMHSAS.
- 4.2. Supplier must agree to submit data and participate in the established ODMHSAS evaluation process.
- 4.3. Any changes in program operations must be submitted to the ODMHSAS.
- 4.4. If the program is found to be in non-adherence on the evaluation criteria at any time, a notice of non-compliance will be issued to the Supplier and a period of remediation of 30 days will begin from the date of the receipt of the notice. Notice may be issued in person at a site audit, via certified registered U.S. mail or other certified carrier of the notice of non-compliance. If compliance is not returned within the 30-day period, immediate cancellation of the contract may be executed and no moneys due from date of non-compliance will be paid. A 30-day notification must be submitted to the ODMHSAS before the cancellation of a contract.

**5. Compensation**

- 5.1. Compensation and billing pursuant to this contract shall be in accordance with the CCBHC Manuals and the ODMHSAS Services Manual (<http://www.odmhsas.org/arc.htm> Documents).
  - 5.1.1. For eligible services, Customer Data Core (CDC) information must be filled out appropriately and completely with any level of care change or at a minimum of every six (6) months to obtain payment through this contract. If any of the information is determined missing from the CDC or not properly updated, the Department has the right to credit services provided to that consumer, request recoupment, or suspend payment. CDC information shall be entered into a location and format as prescribed by the department. Many FFS contract services shall require prior authorization through the authorization system. Prior Authorizations (PA's) will not be issued unless a current CDC has been entered for the respective consumer. Supplier is required to comply with the ODMHSAS Services Manual and is hereby incorporated by reference. Supplier must follow all OHCA and ODMHSAS policies and guidelines pursuant to compensation.

- 5.2. Supplier is eligible to participate in the ODMHSAS Enhanced Tier Payment System (ETPS) program, established in accordance with attachment 4.19-B, page 24 of the Oklahoma Medicaid State Plan, as approved by the Center for Medicare and Medicaid Services (CMS) and the Oklahoma Health Care Authority (OHCA).
- 5.3. ODMHSAS compensation for services within this solicitation is \$0.00 with the exception of quarterly ETPS payments determined by Supplier's results on twelve predetermined outcome measures.
  - 5.3.1. Supplier is responsible for contributing to the ETPS match funds pool based on core service dollars provided by ODMHSAS for this service area and number of clients served.
  - 5.3.2. ETPS match funds contribution may be made in the form of the value of pending services provided to indigent individuals.
- 5.4. ODMHSAS reserves the right to provide compensation in support of fee-for-service services to indigent clients or special programs and services not covered by Medicaid or any other funding source at a later date, as budget allows.
- 5.5. ODMHSAS is the payer of last resort.

## **6. Core Service Functions**

- 6.1. Certain contract requirements related to the core service functions are set forth in Oklahoma rules, Title 450, Chapter 17, Part 25 (450:17-5-170 through 450:17-5-192).



## Amendment of Solicitation

Date of Issuance: 6/15/2023

Solicitation No. EV00000232

Requisition No. 4520011104

Amendment No. 1

Hour and date specified for receipt of offers is changed: ☒ No ☐ Yes, to: \_\_\_\_\_ CST

Pursuant to OAC 260:115-7-30(d), this document shall serve as official notice of amendment to the solicitation identified above. Such notice is being provided to all suppliers to which the original solicitation was sent.

Suppliers submitting bids or quotations shall acknowledge receipt of this solicitation amendment prior to the hour and date specified in the solicitation as follows:

- (1) Sign and return a copy of this amendment with the solicitation response being submitted; or,
- (2) If the supplier has already submitted a response, this acknowledgement must be signed and returned prior to the solicitation deadline. All amendment acknowledgements submitted separately shall have the solicitation number and bid opening date printed clearly on the front of the envelope.

### ISSUED BY and RETURN TO:

#### U.S. Postal Delivery or Personal or Common

#### Carrier Delivery:

OMES Central Purchasing  
Will Rogers Building  
ATTN: Teresa Terry  
2401 N. Lincoln Blvd., Ste. 116  
Oklahoma City, OK 73105

Teresa Terry  
Contracting Officer

(405) 521-6679  
Phone Number

Teresa.terry@omes.ok.gov  
E-Mail Address

### Description of Amendment:

a. This is to incorporate the following:

On behalf of the State of Oklahoma, the Office of Management and Enterprise Services (OMES) gives notice of the following questions concerning this solicitation, received during the QA period, which closed on June 8, 2023. All questions and procurement/agency responses are detailed below:

Q 1. Section 8.1 E of the RFP requires a summary of how the core CCBHC requirements will be met specific to the community(ies) proposed in this Bid (5-page limit). Can you clarify under which section of the Required Bid Packet format outlined in 8.2 this summary should be included? Is this summary outlined in 8.1 E what is meant to be submitted under 8.2 G Section Seven: Executive Summary?

A 1. It will be part of 8.2.H.

Q 2. In Section 8.1 H (iv), the paragraph indicates that a list may be submitted of "other than schools and law enforcement, other community leaders, organizations, hospitals, clubs, public and private agencies, consumer and family-run organizations, and other community partners your company plans to partner with if awarded this contract." Will this list be considered outside of the two (2) page limit for the response, similar to the directions indicated in 8.1 H (ii) and (iii)?

A 2. The response to Section 8.1 H (iv) is limited to two (2) pages, with an additional 3 letters of support.

Q 3. Section 8.1 H (v) requests an example of a need identified and how it was addressed. Can you confirm that this response must be limited to one (1) example of a need identified and addressed, or may multiple examples be referenced in this response?

A 3. It is limited to one example.

Q 4. Section 8.1 J requests a proposed budget and number of clients served by program. Is there a format required by the State for submission of a proposed budget? Should a proposed budget be submitted for a 12-month period beginning 7/1/23 aligned with the initial Contract term, as well as for the five (5) subsequent one-year options? Is the number of clients served by program to be a unique client count by program? Can the State provide additional detail as to what parameters are required for the proposed budget submission?

A 4. Excel is the preferred format, but not required.

Proposed budgets should be organized by state fiscal year and include annual budgets for each of the subsequent five (5) one-year options to renew.

The number of clients served will reflect unique clients served by program.

We are requesting a full annual budget by state fiscal year included the number of unique clients served by program.

Q 5. Does Section 8.2 L (Section 12: Business References) allow for opportunity for additional business references in addition to the three RFP sections that permit letters of support, or is this section of the Bid Packet limited to the three letters each permitted from schools (8.1 H ii), law enforcement (8.1 H iii), and other community partners (8.1 H iv)?

A 5. Attach them in your section 8.

Q 6. Hello,

I have two questions:

1. What is meant by service level agreement?

2. How would you like the budget formatted?

A 6. 1. If your company has a service level agreement you will need to attach it. If you do not this would not pertain to your company.

2. Excel is the preferred format, but not required.

Proposed budgets should be organized by state fiscal year and include annual budgets for each of the subsequent five (5) one-year options to renew.

The number of clients served will reflect unique clients served by program.

We are requesting a full annual budget by state fiscal year included the number of unique clients served by program

Q 7. Regarding the Value Added Exhibit, the directions within the Exhibit sheet indicate to identify value-added options (that the applicant will do that others will not) and that will increase/decrease cost, time, service quality, or satisfaction. Several aspects of the applicant's model of care delivery are unique to the applicant and will impact the metrics referenced. Separately, however, the instructions in the Bidder Instructions (8.2 J: Section Ten Offer of Value Added Products or Services, pg. 11) indicates to include associated pricing for any value-added offers. Can additional clarity be provided as to what information the state is seeking here?

A 7. Value Added products or services are for products or services not otherwise included or reflected in other sections of the proposal. Bidders should make an effort to clearly differentiate this section from other sections within the response. If costs are associated with the value added products or services, as per Section 8.2 J, the State is not obligated to purchase these products or services.

Q 8. Section 8.1 E of the RFP requires a summary of how the core CCBHC requirements will be met specific to the community(ies) proposed in this Bid (5-page limit). Can you clarify under which section of the Required Bid Packet format outlined in 8.2 this summary should be included? Is this summary outlined in 8.1 E what is meant to be submitted under 8.2 G Section Seven: Executive Summary?

A 8. This will go in section 8.

Q 9. In Section 8.1 H (iv), the paragraph indicates that a list may be submitted of "other than schools and law enforcement, other community leaders, organizations, hospitals, clubs, public and private agencies, consumer and family-run organizations, and other community partners your company plans to partner with if awarded this contract." Will this list be considered outside of the two (2) page limit for the response, similar to the directions indicated in 8.1 H (ii) and (iii)?

A 9. Refer to answer in question 2.

Q 10. Section 8.1 H (v) requests an example of a need identified and how it was addressed. Can you confirm that this response must be limited to one (1) example of a need identified and addressed, or may multiple examples be referenced in this response?

A 10. Refer to answer in question 3.

Q 11. Section 8.1 J requests a proposed budget and number of clients served by program. Is there a format required by the State for submission of a proposed budget? Should a proposed budget be submitted for a 12-month period beginning 7/1/23 aligned with the initial Contract term, as well as for the five (5) subsequent one-year options? Is the number of clients served by program to be a unique client count by program? Can the State provide additional detail as to what parameters are required for the proposed budget submission?

A 11. Refer to answer in question 4.

Q 12. Does Section 8.2 L (Section 12: Business References) allow for opportunity for additional business references in addition to the three RFP sections that permit letters of support, or is this section of the Bid Packet limited to the three letters each permitted from schools (8.1 H ii), law enforcement (8.1 H iii), and other community partners (8.1 H iv)?

A 12. Refer to answer in question 5.

#### Programming

- What is the preferred documentation submitted with the proposal response for a non-profit provider willing to become certified within 6 months?

- o A: Submit proposed plan/timeline to become certified as a CCBHC; any relevant certification documents; National accreditation if applicable.

#### Financial

- The Vendor Portal allows for one "Unit Price" – please clarify if the unit price is the rate, we will include for the first year as a fixed price for start-up or is it a fixed price for year 1 with ODMHSAS as payer of last resort?

- o A: ODMHSAS compensation for services within this solicitation is \$0.00 with the exception of quarterly ETPS payments determined by Supplier's results on twelve predetermined outcome measures.

- Is there a preferred budget template to be used?

- o A: Excel is the preferred format, but not required. Proposed budgets should be organized by state fiscal year and include annual budgets for each of the subsequent five (5) one-year options to renew.

- Are we permitted to submit a budget attached that shows start up costs and a fixed rate for multiple years?

- o A: Yes.

- Is the fixed rate proposed in year one the rate that will be carried over into the optional renewal terms? Or is there an opportunity to negotiate subsequent fixed rates after year one?

- o A: Please see the CCBHC Manual for CCBHC compensation strategies.

- Are start-up costs available including but not limited to:

- o Building acquisition or lease

- o Building renovations

- o Building utility costs and maintenance costs

- o Furniture and fixtures in the clinic

- o Travel expenses for start up

- o Costs related to certification and licensing

- o A: ODMHSAS compensation for services within this solicitation is \$0.00 with the exception of quarterly ETPS payments determined by Supplier's results on twelve predetermined outcome measures.

#### RFP Submission/Technical

- What date/time will the answers to the questions be posted? They will be posted a least one week prior to the closing of the event.

- Page 4 of Bidders Instructions states "The Bid must reflect eligibility on Exhibit titled "Eligible Provider Organization" whether the requirement is met and include appropriate documentation as noted." Where do we include this narrative in the overall submission? Does this fall into Section 8: Response to Specifications and Requirements or is this separate upload titled "Eligible Provider Organization?" Section 8

- Page 5 of Bidders Instruction states The Bid must reflect an understanding of the core services required for CCBHCs. Provide a summary of how the core components will be met specific to the community(ies) proposed in this

Bid (five-page limit). Where do we include this narrative in the overall submission? Does this fall into Section 8: Response to Specifications and Requirements or is it a separate 5 page upload titled "CCBHC Core Components Summary"? Section 8

• In Section Eight (page 11 of Bidders Instructions) states, "If a Statement of Work is required, the proposed draft shall be inserted in this section at a Bid Packet page referencing the proposed Statement of Work." And in Exhibit 1 Section 2 Access to Services discusses "Statement of Work" from ODMHSAS.org, do we need to provide a type of "Statement of Work" for this section? If yes, is the page limit 2 pages for a statement of work?

o A: A statement of work is not required.

• For the "total of three (3) letters required" (page 5-6) are three letters required or up to three letters may be submitted?

o A: Bids will be accepted with less than three (3) letters.

• Can the letters of reference be from agencies we've worked within states other than Oklahoma, or are the letters of reference required from Oklahoma Counties, McClain, Cleveland and Tulsa schools, PD, etc...?

o A: Letters from agencies outside of Oklahoma are allowed.

• The total 9 letters of reference should be uploaded to the Business Reference Section L? Yes

• Where can we find the "Non-Collusion Certification statement (DCS-FORM-CP-004)? (Question 6 in the Vendor submission portal). Form is attached in the Event in the Supplier Portal

• If the following forms have specific forms that are required, where can find the forms to complete:

o Responding Bidder Information form (pg 11, 8.2.B.i) In the Supplier Portal in the event

o

o Certification for competitive Bid and Contract Form (pg 11, 8.2.B.ii) In the Supplier Portal in the event

o Certification of Insurance and Worker's Comp Form (pg 12, 8.2.B.iv) This is your certificate of insurance

• Do we upload the 14 Sections and files into the "Event Comments and Attachments" under the "File Comments and Attachments" section in the Vendor Portal? Yes, in the line next to the pricing.

• Do you prefer that within each of the 14 Sections the documents under each section are uploaded as one pdf with all documents under each section merged? For example, Section Eleven: Financial Info (pg. 12, Section 8.2.K) requires three years of single audits – do you prefer each single audit uploaded separately or prefer the three years of single audits compiled into one pdf? This is at your discretion.

#### Governance

• Is the awardee required to develop a local Board of Directors or can we establish a consumer advisory board reporting to our corporate national Board of Directors?

• Board composition is described in Title 450, Chapter 17, Standards and Criteria for Community Mental Health Centers.

b. All other terms and conditions remain unchanged.

Grand Lake Mental Health Center, Inc. dba GRAND Mental Health  
Supplier Company Name (PRINT)

6/27/23

Date

Jeff Harlin

Authorized Representative Name (PRINT)

Chief Administrative Officer

Title

Authorized Representative Signature

## **ATTACHMENT B**

### **STATE OF OKLAHOMA GENERAL TERMS**

This State of Oklahoma General Terms (“General Terms”) is a Contract Document in connection with a Contract awarded by the Office of Management and Enterprise Services on behalf of the State of Oklahoma.

In addition to other terms contained in an applicable Contract Document, Supplier and State agree to the following General Terms:

#### **1 Scope and Contract Renewal**

- 1.1** Supplier may not add products or services to its offerings under the Contract without the State’s prior written approval. Such request may require a competitive bid of the additional products or services. If the need arises for goods or services outside the scope of the Contract, Supplier shall contact the State.
- 1.2** At no time during the performance of the Contract shall the Supplier have the authority to obligate any Customer for payment for any products or services (a) when a corresponding encumbering document is not signed or (b) over and above an awarded Contract amount. Likewise, Supplier is not entitled to compensation for a product or service provided by or on behalf of Supplier that is neither requested nor accepted as satisfactory.
- 1.3** If applicable, prior to any Contract renewal, the State shall subjectively consider the value of the Contract to the State, the Supplier’s performance under the Contract, and shall review certain other factors, including but not limited to the: a) terms and conditions of Contract Documents to determine validity with current State and other applicable statutes and rules; b) current pricing and discounts offered by Supplier; and c) current products, services and support offered by Supplier. If the State determines changes to the Contract are required as a condition precedent to renewal, the State and Supplier will cooperate in good faith to evidence such required changes in an Addendum. Further, any request for a price increase in connection with a renewal or otherwise will be conditioned on the Supplier providing appropriate documentation supporting the request.
- 1.4** The State may extend the Contract for ninety (90) days beyond a final renewal term at the Contract compensation rate for the extended period. If the State

exercises such option to extend ninety (90) days, the State shall notify the Supplier in writing prior to Contract end date. The State, at its sole option and to the extent allowable by law, may choose to exercise subsequent ninety (90) day extensions at the Contract pricing rate, to facilitate the finalization of related terms and conditions of a new award or as needed for transition to a new Supplier.

- 1.5** Supplier understands that supplier registration expires annually and, pursuant to OAC 260:115-3-3, Supplier shall maintain its supplier registration with the State as a precondition to a renewal of the Contract.

## **2 Contract Effectiveness and Order of Priority**

- 2.1** Unless specifically agreed in writing otherwise, the Contract is effective upon the date last signed by the parties. Supplier shall not commence work, commit funds, incur costs, or in any way act to obligate the State until the Contract is effective.
- 2.2** Contract Documents shall be read to be consistent and complementary. Any conflict among the Contract Documents shall be resolved by giving priority to Contract Documents in the following order of precedence:
- A.** any Addendum;
  - B.** any applicable Solicitation;
  - C.** any Contract-specific State terms contained in a Contract Document including, without limitation, information technology terms and terms specific to a statewide Contract or a State agency Contract;
  - D.** the terms contained in this Contract Document;
  - E.** any successful Bid as may be amended through negotiation and to the extent the Bid does not otherwise conflict with the Solicitation or applicable law;
  - F.** any statement of work, work order, or other similar ordering document as applicable; and
  - G.** other mutually agreed Contract Documents.
- 2.3** If there is a conflict between the terms contained in this Contract Document or in Contract-specific terms and an agreement provided by or on behalf of Supplier including but not limited to linked or supplemental documents which alter or diminish the rights of Customer or the State, the conflicting terms

provided by Supplier shall not take priority over this Contract Document or Acquisition-specific terms. In no event will any linked document alter or override such referenced terms except as specifically agreed in an Addendum.

- 2.4 Any Contract Document shall be legibly written in ink or typed. All Contract transactions, and any Contract Document related thereto, may be conducted by electronic means pursuant to the Oklahoma Uniform Electronic Transactions Act.

### 3 **Modification of Contract Terms and Contract Documents**

- 3.1 The Contract may only be modified, amended, or expanded by an Addendum. Any change to the Contract, including the addition of work or materials, the revision of payment terms, or the substitution of work or materials made unilaterally by the Supplier, is a material breach of the Contract. Unless otherwise specified by applicable law or rules, such changes, including without limitation, any unauthorized written Contract modification, shall be void and without effect and the Supplier shall not be entitled to any claim under the Contract based on those changes. No oral statement of any person shall modify or otherwise affect the terms, conditions, or specifications stated in the Contract.
- 3.2 Any additional terms on an ordering document provided by Supplier are of no effect and are void unless mutually executed. OMES bears no liability for performance, payment or failure thereof by the Supplier or by a Customer other than OMES in connection with an Acquisition.

### 4 **Definitions**

In addition to any defined terms set forth elsewhere in the Contract, the Oklahoma Central Purchasing Act and the Oklahoma Administrative Code, Title 260, the parties agree that, when used in the Contract, the following terms are defined as set forth below and may be used in the singular or plural form:

- 4.1 **Acquisition** means items, products, materials, supplies, services and equipment acquired by purchase, lease purchase, lease with option to purchase, value provided or rental under the Contract.
- 4.2 **Addendum** means a mutually executed, written modification to a Contract Document.
- 4.3 **Amendment** means a written change, addition, correction or revision to the Solicitation.
- 4.4 **Bid** means an offer a Bidder submits in response to the Solicitation.

- 4.5 **Bidder** means an individual or business entity that submits a Bid in response to the Solicitation.
- 4.6 **Contract** means the written, mutually agreed and binding legal relationship resulting from the Contract Documents and an appropriate encumbering document as may be amended from time to time, which evidences the final agreement between the parties with respect to the subject matter of the Contract.
- 4.7 **Contract Document** means this document; any master or enterprise agreement terms entered into between the parties that are mutually agreed to be applicable to the Contract; any Solicitation; any Contract-specific terms; any Supplier's Bid as may be negotiated; any statement of work, work order, or other similar mutually executed ordering document; other mutually executed documents and any Addendum.
- 4.8 **Customer** means the entity receiving goods or services contemplated by the Contract.
- 4.9 **Debarment** means action taken by a debarring official under federal or state law or regulations to exclude any business entity from inclusion on the Supplier list; bidding; offering to bid; providing a quote; receiving an award of contract with the State and may also result in cancellation of existing contracts with the State.
- 4.10 **Destination** means delivered to the receiving dock or other point specified in the applicable Contract Document.
- 4.11 **Indemnified Parties** means the State and Customer and/or its officers, directors, agents, employees, representatives, contractors, assignees and designees thereof.
- 4.12 **Inspection** means examining and testing an Acquisition (including, when appropriate, raw materials, components, and intermediate assemblies) to determine whether the Acquisition meets Contract requirements.
- 4.13 **Moral Rights** means any and all rights of paternity or integrity of the Work Product and the right to object to any modification, translation or use of the Work Product and any similar rights existing under the judicial or statutory law of any country in the world or under any treaty, regardless of whether or not such right is denominated or referred to as a moral right.
- 4.14 **OAC** means the Oklahoma Administrative Code.
- 4.15 **OMES** means the Office of Management and Enterprise Services.

- 4.16 Solicitation** means the document inviting Bids for the Acquisition referenced in the Contract and any amendments thereto.
- 4.17 State** means the government of the state of Oklahoma, its employees and authorized representatives, including without limitation any department, agency, or other unit of the government of the state of Oklahoma.
- 4.18 Supplier** means the Bidder with whom the State enters into the Contract awarded pursuant to the Solicitation or the business entity or individual that is a party to the Contract with the State.
- 4.19 Suspension** means action taken by a suspending official under federal or state law or regulations to suspend a Supplier from inclusion on the Supplier list; be eligible to submit Bids to State agencies and be awarded a contract by a State agency subject to the Central Purchasing Act.
- 4.20 Supplier Confidential Information** means certain confidential and proprietary information of Supplier that is clearly marked as confidential and agreed by the State Purchasing Director or Customer, as applicable, but does not include information excluded from confidentiality in provisions of the Contract or the Oklahoma Open Records Act.
- 4.21 Work Product** means any and all deliverables produced by Supplier under a statement of work or similar Contract Document issued pursuant to this Contract, including any and all tangible or intangible items or things that have been or will be prepared, created, developed, invented or conceived at any time following the Contract effective date including but not limited to any (i) works of authorship (such as manuals, instructions, printed material, graphics, artwork, images, illustrations, photographs, computer programs, computer software, scripts, object code, source code or other programming code, HTML code, flow charts, notes, outlines, lists, compilations, manuscripts, writings, pictorial materials, schematics, formulae, processes, algorithms, data, information, multimedia files, text web pages or web sites, other written or machine readable expression of such works fixed in any tangible media, and all other copyrightable works), (ii) trademarks, service marks, trade dress, trade names, logos, or other indicia of source or origin, (iii) ideas, designs, concepts, personality rights, methods, processes, techniques, apparatuses, inventions, formulas, discoveries, or improvements, including any patents, trade secrets and know-how, (iv) domain names, (v) any copies, and similar or derivative works to any of the foregoing, (vi) all documentation and materials related to any of the foregoing, (vii) all other goods, services or deliverables to be provided by or on behalf of Supplier under the Contract and (viii) all Intellectual Property Rights in any of the foregoing, and which are or were created,

prepared, developed, invented or conceived for the use of benefit of Customer in connection with this Contract or with funds appropriated by or for Customer or Customer's benefit (a) by any Supplier personnel or Customer personnel or (b) any Customer personnel who then became personnel to Supplier or any of its affiliates or subcontractors, where, although creation or reduction-to-practice is completed while the person is affiliated with Supplier or its personnel, any portion of same was created, invented or conceived by such person while affiliated with Customer.

## **5 Pricing**

- 5.1** Pursuant to 68 O.S. §§ 1352, 1356, and 1404, State agencies are exempt from the assessment of State sales, use, and excise taxes. Further, State agencies and political subdivisions of the State are exempt from Federal Excise Taxes pursuant to Title 26 of the United States Code. Any taxes of any nature whatsoever payable by the Supplier shall not be reimbursed.
- 5.2** Pursuant to 74 O.S. §85.40, all travel expenses of Supplier must be included in the total Acquisition price.
- 5.3** The price of a product offered under the Contract shall include and Supplier shall prepay all shipping, packaging, delivery and handling fees. All product deliveries will be free on board Customer's Destination. No additional fees shall be charged by Supplier for standard shipping and handling. If Customer requests expedited or special delivery, Customer may be responsible for any charges for expedited or special delivery.

## **6 Ordering, Inspection, and Acceptance**

- 6.1** Any product or service furnished under the Contract shall be ordered by issuance of a valid purchase order or other appropriate payment mechanism, including a pre-encumbrance, or by use of a valid Purchase Card. All orders and transactions are governed by the terms and conditions of the Contract. Any purchase order or other applicable payment mechanism dated prior to termination or expiration of the Contract shall be performed unless mutually agreed in writing otherwise.
- 6.2** Services will be performed in accordance with industry best practices and are subject to acceptance by the Customer. Notwithstanding any other provision in the Contract, deemed acceptance of a service or associated deliverable shall not apply automatically upon receipt of a deliverable or upon provision of a service.

Supplier warrants and represents that a product or deliverable furnished by or through the Supplier shall individually, and where specified by Supplier to perform as a system, be substantially uninterrupted and error-free in operation and guaranteed against faulty material and workmanship for a warranty period of the greater of ninety (90) days from the date of acceptance or the maximum allowed by the manufacturer. A defect in a product or deliverable furnished by or through the Supplier shall be repaired or replaced by Supplier at no additional cost or expense to the Customer if such defect occurs during the warranty period.

Any product to be delivered pursuant to the Contract shall be subject to final inspection and acceptance by the Customer at Destination. The Customer assumes no responsibility for a product until accepted by the Customer. Title and risk of loss or damage to a product shall be the responsibility of the Supplier until accepted. The Supplier shall be responsible for filing, processing, and collecting any and all damage claims accruing prior to acceptance.

Pursuant to OAC 260:115-9-5, payment for an Acquisition does not constitute final acceptance of the Acquisition. If subsequent inspection affirms that the Acquisition does not meet or exceed the specifications of the order or that the Acquisition has a latent defect, the Supplier shall be notified as soon as is reasonably practicable. The Supplier shall retrieve and replace the Acquisition at Supplier's expense or, if unable to replace, shall issue a refund to Customer. Refund under this section shall not be an exclusive remedy.

- 6.3 Supplier shall deliver products and services on or before the required date specified in a Contract Document. Failure to deliver timely may result in liquidated damages as set forth in the applicable Contract Document. Deviations, substitutions, or changes in a product or service, including changes of personnel directly providing services, shall not be made unless expressly authorized in writing by the Customer. Any substitution of personnel directly providing services shall be a person of comparable or greater skills, education and experience for performing the services as the person being replaced. Additionally, Supplier shall provide staff sufficiently experienced and able to perform with respect to any transitional services provided by Supplier in connection with termination or expiration of the Contract.
- 6.4 Product warranty and return policies and terms provided under any Contract Document will not be more restrictive or more costly than warranty and return policies and terms for other similarly situated customers for a like product.

## **7 Invoices and Payment**

- 7.1** Supplier shall be paid upon submission of a proper invoice(s) at the prices stipulated in the Contract in accordance with 74 O.S. §85.44B which requires that payment be made only after products have been provided and accepted or services rendered and accepted.

The following terms additionally apply:

- A.** An invoice shall contain the purchase order number, description of products or services provided and the dates of such provision.
- B.** Failure to provide a timely and proper invoice may result in delay of processing the invoice for payment. Proper invoice is defined at OAC 260:10-1-2.
- C.** Payment of all fees under the Contract shall be due NET 45 days. Payment and interest on late payments are governed by 62 O.S. §34.72. Such interest is the sole and exclusive remedy for late payments by a State agency and no other late fees are authorized to be assessed pursuant to Oklahoma law.
- D.** The date from which an applicable early payment discount time is calculated shall be from the receipt date of a proper invoice. There is no obligation, however, to utilize an early payment discount.
- E.** If an overpayment or underpayment has been made to Supplier any subsequent payments to Supplier under the Contract may be adjusted to correct the account. A written explanation of the adjustment will be issued to Supplier.
- F.** Supplier shall have no right of setoff.
- G.** Because funds are typically dedicated to a particular fiscal year, an invoice will be paid only when timely submitted, which shall in no instance be later than six (6) months after the end of the fiscal year in which the goods are provided or services performed.
- H.** The Supplier shall accept payment by Purchase Card as allowed by Oklahoma law.

## **8 Maintenance of Insurance, Payment of Taxes, and Workers' Compensation**

- 8.1** As a condition of this Contract, Supplier shall procure at its own expense, and provide proof of, insurance coverage with the applicable liability limits set

forth below and any approved subcontractor of Supplier shall procure and provide proof of the same coverage. The required insurance shall be underwritten by an insurance carrier with an A.M. Best rating of A- or better.

Such proof of coverage shall additionally be provided to the Customer if services will be provided by any of Supplier's employees, agents or subcontractors at any Customer premises and/or employer vehicles will be used in connection with performance of Supplier's obligations under the Contract. Supplier may not commence performance hereunder until such proof has been provided. Additionally, Supplier shall ensure each insurance policy includes a thirty (30) day notice of cancellation and name the State and its agencies as certificate holder and shall promptly provide proof to the State of any renewals, additions, or changes to such insurance coverage. Supplier's obligation to maintain insurance coverage under the Contract is a continuing obligation until Supplier has no further obligation under the Contract. Any combination of primary and excess or umbrella insurance may be used to satisfy the limits of coverage for Commercial General Liability, Auto Liability and Employers' Liability. Unless agreed between the parties and approved by the State Purchasing Director, the minimum acceptable insurance limits of liability are as follows:

- A.** Workers' Compensation and Employer's Liability Insurance in accordance with and to the extent required by applicable law;
- B.** Commercial General Liability Insurance covering the risks of personal injury, bodily injury (including death) and property damage, including coverage for contractual liability, with a limit of liability of not less than \$5,000,000 per occurrence;
- C.** Automobile Liability Insurance with limits of liability of not less than \$5,000,000 combined single limit each accident;
- D.** Directors and Officers Insurance which shall include Employment Practices Liability as well as Consultant's Computer Errors and Omissions Coverage, if information technology services are provided under the Contract, with limits not less than \$5,000,000 per occurrence;
- E.** Security and Privacy Liability insurance, including coverage for failure to protect confidential information and failure of the security of Supplier's computer systems that results in unauthorized access to Customer data with limits \$5,000,000 per occurrence; and
- F.** Additional coverage required in writing in connection with a particular Acquisition.

- 8.2** Supplier shall be entirely responsible during the existence of the Contract for the liability and payment of taxes payable by or assessed to Supplier or its employees, agents and subcontractors of whatever kind, in connection with the Contract. Supplier further agrees to comply with all state and federal laws applicable to any such persons, including laws regarding wages, taxes, insurance, and Workers' Compensation. Neither Customer nor the State shall be liable to the Supplier, its employees, agents, or others for the payment of taxes or the provision of unemployment insurance and/or Workers' Compensation or any benefit available to a State or Customer employee.
- 8.3** Supplier agrees to indemnify Customer, the State, and its employees, agents, representatives, contractors, and assignees for any and all liability, actions, claims, demands, or suits, and all related costs and expenses (including without limitation reasonable attorneys' fees and costs required to establish the right to indemnification) relating to tax liability, unemployment insurance and/or Workers' Compensation in connection with its performance under the Contract.

## **9 Compliance with Applicable Laws**

- 9.1** As long as Supplier has an obligation under the terms of the Contract and in connection with performance of its obligations, the Supplier represents its present compliance, and shall have an ongoing obligation to comply, with all applicable federal, State, and local laws, rules, regulations, ordinances, and orders, as amended, including but not limited to the following:
- A.** Drug-Free Workplace Act of 1988 set forth at 41 U.S.C. §81.
  - B.** Section 306 of the Clean Air Act, Section 508 of the Clean Water Act, Executive Order 11738, and Environmental Protection Agency Regulations which prohibit the use of facilities included on the EPA List of Violating Facilities under nonexempt federal contracts, grants or loans;
  - C.** Prospective participant requirements set at 45 C.F.R. part 76 in connection with Debarment, Suspension and other responsibility matters;
  - D.** 1964 Civil Rights Act, Title IX of the Education Amendment of 1972, Section 504 of the Rehabilitation Act of 1973, Americans with Disabilities Act of 1990, and Executive Orders 11246 and 11375;
  - E.** Anti-Lobbying Law set forth at 31 U.S.C. §1325 and as implemented at 45 C.F.R. part 93;

- F.** Requirements of Internal Revenue Service Publication 1075 regarding use, access and disclosure of Federal Tax Information (as defined therein);
  - G.** Obtaining certified independent audits conducted in accordance with Government Auditing Standards and Office of Management and Budget Uniform Guidance, 2 CFR 200 Subpart F §200.500 et seq. with approval and work paper examination rights of the applicable procuring entity;
  - H.** Requirements of the Oklahoma Taxpayer and Citizen Protection Act of 2007, 25 O.S. §1312 and applicable federal immigration laws and regulations and be registered and participate in the Status Verification System. The Status Verification System is defined at 25 O.S. §1312, includes but is not limited to the free Employment Verification Program (E-Verify) through the Department of Homeland Security, and is available at [www.dhs.gov/E-Verify](http://www.dhs.gov/E-Verify);
  - I.** Requirements of the Health Insurance Portability and Accountability Act of 1996; Health Information Technology for Economic and Clinical Health Act; Payment Card Industry Security Standards; Criminal Justice Information System Security Policy and Security Addendum; and Family Educational Rights and Privacy Act; and
  - J.** Be registered as a business entity licensed to do business in the State, have obtained a sales tax permit, and be current on franchise tax payments to the State, as applicable.
- 9.2** The Supplier's employees, agents and subcontractors shall adhere to applicable Customer policies including, but not limited to acceptable use of Internet and electronic mail, facility and data security, press releases, and public relations. As applicable, the Supplier shall adhere to the State Information Security Policy, Procedures, Guidelines set forth at [https://omes.ok.gov/sites/g/files/gmc316/f/InfoSecPPG\\_0.pdf](https://omes.ok.gov/sites/g/files/gmc316/f/InfoSecPPG_0.pdf). Supplier is responsible for reviewing and relaying such policies covering the above to the Supplier's employees, agents and subcontractors.
- 9.3** At no additional cost to Customer, the Supplier shall maintain all applicable licenses and permits required in association with its obligations under the Contract.
- 9.4** In addition to compliance under subsection 9.1 above, Supplier shall have a continuing obligation to comply with applicable Customer-specific mandatory

contract provisions required in connection with the receipt of federal funds or other funding source.

- 9.5** The Supplier is responsible to review and inform its employees, agents, and subcontractors who provide a product or perform a service under the Contract of the Supplier's obligations under the Contract and Supplier certifies that its employees and each such subcontractor shall comply with minimum requirements and applicable provisions of the Contract. At the request of the State, Supplier shall promptly provide adequate evidence that such persons are its employees, agents or approved subcontractors and have been informed of their obligations under the Contract.
- 9.6** As applicable, Supplier agrees to comply with the Governor's Executive Orders related to the use of any tobacco product, electronic cigarette or vaping device on any and all properties owned, leased, or contracted for use by the State, including but not limited to all buildings, land and vehicles owned, leased, or contracted for use by agencies or instrumentalities of the State.
- 9.7** The execution, delivery and performance of the Contract and any ancillary documents by Supplier will not, to the best of Supplier's knowledge, violate, conflict with, or result in a breach of any provision of, or constitute a default (or an event which, with notice or lapse of time or both, would constitute a default) under, or result in the termination of, any written contract or other instrument between Supplier and any third party.
- 9.8** Supplier represents that it has the ability to pay its debts when due and it does not anticipate the filing of a voluntary or involuntary bankruptcy petition or appointment of a receiver, liquidator or trustee.
- 9.9** Supplier represents that, to the best of its knowledge, any litigation or claim or any threat thereof involving Supplier has been disclosed in writing to the State and Supplier is not aware of any other litigation, claim or threat thereof.
- 9.10** If services provided by Supplier include delivery of an electronic communication, Supplier shall ensure such communication and any associated support documents are compliant with Section 508 of the Federal Rehabilitation Act and with State standards regarding accessibility. Should any communication or associated support documents be non-compliant, Supplier shall correct and re-deliver such communication immediately upon discovery or notice, at no additional cost to the State. Additionally, as part of compliance with accessibility requirements where documents are only provided in non-electronic format, Supplier shall promptly provide such communication and any associated support documents in an alternate format

usable by individuals with disabilities upon request and at no additional cost, which may originate from an intended recipient or from the State.

## **10 Audits and Records Clause**

- 10.1** As used in this clause and pursuant to 67 O.S. §203, “record” includes a document, book, paper, photograph, microfilm, computer tape, disk, record, sound recording, film recording, video record, accounting procedures and practices, and other data, regardless of type and regardless of whether such items are in written form, in the form of computer data, or in any other form. Supplier agrees any pertinent federal or State agency or governing entity of a Customer shall have the right to examine and audit, at no additional cost to a Customer, all records relevant to the execution and performance of the Contract except, unless otherwise agreed, costs of Supplier that comprise pricing under the Contract.
- 10.2** The Supplier is required to retain records relative to the Contract for the duration of the Contract and for a period of seven (7) years following completion or termination of an Acquisition unless otherwise indicated in the Contract terms. If a claim, audit, litigation or other action involving such records is started before the end of the seven-year period, the records are required to be maintained for two (2) years from the date that all issues arising out of the action are resolved, or until the end of the seven (7) year retention period, whichever is later.
- 10.3** Pursuant to 74 O.S. §85.41, if professional services are provided hereunder, all items of the Supplier that relate to the professional services are subject to examination by the State agency, State Auditor and Inspector and the State Purchasing Director.

## **11 Confidentiality**

- 11.1** The Supplier shall maintain strict security of all State and citizen data and records entrusted to it or to which the Supplier gains access, in accordance with and subject to applicable federal and State laws, rules, regulations, and policies and shall use any such data and records only as necessary for Supplier to perform its obligations under the Contract. The Supplier further agrees to evidence such confidentiality obligation in a separate writing if required under such applicable federal or State laws, rules and regulations. The Supplier warrants and represents that such information shall not be sold, assigned, conveyed, provided, released, disseminated or otherwise disclosed by Supplier, its employees, officers, directors, subsidiaries, affiliates, agents, representatives, assigns, subcontractors, independent contractors, successor or any other persons or entities without Customer’s prior express written

permission. Supplier shall instruct all such persons and entities that the confidential information shall not be disclosed or used without the Customer's prior express written approval except as necessary for Supplier to render services under the Contract. The Supplier further warrants that it has a tested and proven system in effect designed to protect all confidential information.

- 11.2** Supplier shall establish, maintain and enforce agreements with all such persons and entities that have access to State and citizen data and records to fulfill Supplier's duties and obligations under the Contract and to specifically prohibit any sale, assignment, conveyance, provision, release, dissemination or other disclosure of any State or citizen data or records except as required by law or allowed by written prior approval of the Customer.
- 11.3** Supplier shall immediately report to the Customer any and all unauthorized use, appropriation, sale, assignment, conveyance, provision, release, access, acquisition, disclosure or other dissemination of any State or citizen data or records of which it or its parent company, subsidiaries, affiliates, employees, officers, directors, assignees, agents, representatives, independent contractors, and subcontractors is aware or have knowledge or reasonable should have knowledge. The Supplier shall also promptly furnish to Customer full details of the unauthorized use, appropriation, sale, assignment, conveyance, provision, release, access, acquisition, disclosure or other dissemination, or attempt thereof, and use its best efforts to assist the Customer in investigating or preventing the reoccurrence of such event in the future. The Supplier shall cooperate with the Customer in connection with any litigation and investigation deemed necessary by the Customer to protect any State or citizen data and records and shall bear all costs associated with the investigation, response and recovery in connection with any breach of State or citizen data or records including but not limited to credit monitoring services with a term of at least three (3) years, all notice-related costs and toll free telephone call center services.
- 11.4** Supplier further agrees to promptly prevent a reoccurrence of any unauthorized use, appropriation, sale, assignment, conveyance, provision, release, access, acquisition, disclosure or other dissemination of State or citizen data and records.
- 11.5** Supplier acknowledges that any improper use, appropriation, sale, assignment, conveyance, provision, release, access, acquisition, disclosure or other dissemination of any State data or records to others may cause immediate and irreparable harm to the Customer and certain beneficiaries and may violate state or federal laws and regulations. If the Supplier or its affiliates, parent company, subsidiaries, employees, officers, directors, assignees, agents,

representatives, independent contractors, and subcontractors improperly use, appropriate, sell, assign, convey, provide, release, access, acquire, disclose or otherwise disseminate such confidential information to any person or entity in violation of the Contract, the Customer will immediately be entitled to injunctive relief and/or any other rights or remedies available under this Contract, at equity or pursuant to applicable statutory, regulatory, and common law without a cure period.

**11.6** The Supplier shall immediately forward to the State Purchasing Director, and any other applicable person listed in the Notices section(s) of the Contract, any request by a third party for data or records in the possession of the Supplier or any subcontractor or to which the Supplier or subcontractor has access and Supplier shall fully cooperate with all efforts to protect the security and confidentiality of such data or records in response to a third party request.

**11.7** Customer may be provided access to Supplier Confidential Information. State agencies are subject to the Oklahoma Open Records Act and Supplier acknowledges information marked confidential information will be disclosed to the extent permitted under the Open Records Act and in accordance with this section. Nothing herein is intended to waive the State Purchasing Director's authority under OAC 260:115-3-9 in connection with Bid information requested to be held confidential by a Bidder. Notwithstanding the foregoing, Supplier Confidential Information shall not include information that: (i) is or becomes generally known or available by public disclosure, commercial use or otherwise and is not in contravention of this Contract; (ii) is known and has been reduced to tangible form by the receiving party before the time of disclosure for the first time under this Contract and without other obligations of confidentiality; (iii) is independently developed without the use of any of Supplier Confidential Information; (iv) is lawfully obtained from a third party (without any confidentiality obligation) who has the right to make such disclosure or (v) résumé, pricing or marketing materials provided to the State. In addition, the obligations in this section shall not apply to the extent that the applicable law or regulation requires disclosure of Supplier Confidential Information, provided that the Customer provides reasonable written notice, pursuant to Contract notice provisions, to the Supplier so that the Supplier may promptly seek a protective order or other appropriate remedy.

## **12 Conflict of Interest**

In addition to any requirement of law or of a professional code of ethics or conduct, the Supplier, its employees, agents and subcontractors are required to disclose any outside activity or interest that conflicts or may conflict with the best interest of the State. Prompt disclosure is required under this section if the activity or interest is

related, directly or indirectly, to any person or entity currently under contract with or seeking to do business with the State, its employees or any other third-party individual or entity awarded a contract with the State. Further, as long as the Supplier has an obligation under the Contract, any plan, preparation or engagement in any such activity or interest shall not occur without prior written approval of the State. Any conflict of interest shall, at the sole discretion of the State, be grounds for partial or whole termination of the Contract.

### **13 Assignment and Permitted Subcontractors**

- 13.1** Supplier's obligations under the Contract may not be assigned or transferred to any other person or entity without the prior written consent of the State which may be withheld at the State's sole discretion. Should Supplier assign its rights to payment, in whole or in part, under the Contract, Supplier shall provide the State and all affected Customers with written notice of the assignment. Such written notice shall be delivered timely and contain details sufficient for affected Customers to perform payment obligations without any delay caused by the assignment.
- 13.2** Notwithstanding the foregoing, the Contract may be assigned by Supplier to any corporation or other entity in connection with a merger, consolidation, sale of all equity interests of the Supplier, or a sale of all or substantially all of the assets of the Supplier to which the Contract relates. In any such case, said corporation or other entity shall by operation of law or expressly in writing assume all obligations of the Supplier as fully as if it had been originally made a party to the Contract. Supplier shall give the State and all affected Customers prior written notice of said assignment. Any assignment or delegation in violation of this subsection shall be void.
- 13.3** If the Supplier is permitted to utilize subcontractors in support of the Contract, the Supplier shall remain solely responsible for its obligations under the terms of the Contract, for its actions and omissions and those of its agents, employees and subcontractors and for payments to such persons or entities. Prior to a subcontractor being utilized by the Supplier, the Supplier shall obtain written approval of the State of such subcontractor and each employee, as applicable to a particular Acquisition, of such subcontractor proposed for use by the Supplier. Such approval is within the sole discretion of the State. Any proposed subcontractor shall be identified by entity name, and by employee name, if required by the particular Acquisition, in the applicable proposal and shall include the nature of the services to be performed. As part of the approval request, the Supplier shall provide a copy of a written agreement executed by the Supplier and subcontractor setting forth that such subcontractor is bound by and agrees, as applicable, to perform the same covenants and be subject to

the same conditions and make identical certifications to the same facts and criteria, as the Supplier under the terms of all applicable Contract Documents. Supplier agrees that maintaining such agreement with any subcontractor and obtaining prior written approval by the State of any subcontractor and associated employees shall be a continuing obligation. The State further reserves the right to revoke approval of a subcontractor or an employee thereof in instances of poor performance, misconduct or for other similar reasons.

**13.4** All payments under the Contract shall be made directly to the Supplier, except as provided in subsection A above regarding the Supplier's assignment of payment. No payment shall be made to the Supplier for performance by unapproved or disapproved employees of the Supplier or a subcontractor.

**13.5** Rights and obligations of the State or a Customer under the terms of this Contract may be assigned or transferred, at no additional cost, to other Customer entities.

#### **14 Background Checks and Criminal History Investigations**

Prior to the commencement of any services, background checks and criminal history investigations of the Supplier's employees and subcontractors who will be providing services may be required and, if so, the required information shall be provided to the State in a timely manner. Supplier's access to facilities, data and information may be withheld prior to completion of background verification acceptable to the State. The costs of additional background checks beyond Supplier's normal hiring practices shall be the responsibility of the Customer unless such additional background checks are required solely because Supplier will not provide results of its otherwise acceptable normal background checks; in such an instance, Supplier shall pay for the additional background checks. Supplier will coordinate with the State and its employees to complete the necessary background checks and criminal history investigations. Should any employee or subcontractor of the Supplier who will be providing services under the Contract not be acceptable as a result of the background check or criminal history investigation, the Customer may require replacement of the employee or subcontractor in question and, if no suitable replacement is made within a reasonable time, terminate the purchase order or other payment mechanism associated with the project or services.

#### **15 Patents and Copyrights**

Without exception, a product or deliverable price shall include all royalties or costs owed by the Supplier to any third party arising from the use of a patent, intellectual property, copyright or other property right held by such third party. Should any third party threaten or make a claim that any portion of a product or service provided by Supplier under the Contract infringes that party's patent, intellectual property,

copyright or other property right, Supplier shall enable each affected Customer to legally continue to use, or modify for use, the portion of the product or service at issue or replace such potentially infringing product, or re-perform or redeliver in the case of a service, with at least a functional non-infringing equivalent. Supplier's duty under this section shall extend to include any other product or service rendered materially unusable as intended due to replacement or modification of the product or service at issue. If the Supplier determines that none of these alternatives are reasonably available, the State shall return such portion of the product or deliverable at issue to the Supplier, upon written request, in exchange for a refund of the price paid for such returned goods as well as a refund or reimbursement, if applicable, of the cost of any other product or deliverable rendered materially unusable as intended due to removal of the portion of product or deliverable at issue. Any remedy provided under this section is not an exclusive remedy and is not intended to operate as a waiver of legal or equitable remedies because of acceptance of relief provided by Supplier.

## **16 Indemnification**

### **16.1 Acts or Omissions**

- A.** Supplier shall defend and indemnify the Indemnified Parties, as applicable, for any and all liability, claims, damages, losses, costs, expenses, demands, suits and actions of third parties (including without limitation reasonable attorneys' fees and costs required to establish the right to indemnification) arising out of, or resulting from any action or claim for bodily injury, death, or property damage brought against any of the Indemnified parties to the extent arising from any negligent act or omission or willful misconduct of the Supplier or its agents, employees, or subcontractors in the execution or performance of the Contract.
- B.** To the extent Supplier is found liable for loss, damage, or destruction of any property of Customer due to negligence, misconduct, wrongful act, or omission on the part of the Supplier, its employees, agents, representatives, or subcontractors, the Supplier and Customer shall use best efforts to mutually negotiate an equitable settlement amount to repair or replace the property unless such loss, damage or destruction is of such a magnitude that repair or replacement is not a reasonable option. Such amount shall be invoiced to, and is payable by, Supplier sixty (60) calendar days after the date of Supplier's receipt of an invoice for the negotiated settlement amount.

### **16.2 Infringement**

Supplier shall indemnify the Indemnified Parties, as applicable, for all liability, claims, damages, losses, costs, expenses, demands, suits and actions of third parties (including without limitation reasonable attorneys' fees and costs required to establish the right to indemnification) arising from or in connection with Supplier's breach of its representations and warranties in the Contract or alleged infringement of any patent, intellectual property, copyright or other property right in connection with a product or service provided under the Contract. Supplier's duty under this section is reduced to the extent a claimed infringement results from: (a) a Customer's or user's content; (b) modifications by Customer or third party to a product delivered under the Contract or combinations of the product with any non-Supplier-provided services or products unless Supplier recommended or participated in such modification or combination; (c) use of a product or service by Customer in violation of the Contract unless done so at the direction of Supplier, or (d) a non-Supplier product that has not been provided to the State by, through or on behalf of Supplier as opposed to its combination with products Supplier provides to or develops for the State or a Customer as a system.

### **16.3 Notice and Cooperation**

In connection with indemnification obligations under the Contract, the parties agree to furnish prompt written notice to each other of any third-party claim. Any Customer affected by the claim will reasonably cooperate with Supplier and defense of the claim to the extent its interests are aligned with Supplier. Supplier shall use counsel reasonably experienced in the subject matter at issue and will not settle a claim without the written consent of the party being defended, which consent will not be unreasonably withheld or delayed, except that no consent will be required to settle a claim against Indemnified Parties that are not a State agency, where relief against the Indemnified Parties is limited to monetary damages that are paid by the defending party under indemnification provisions of the Contract.

### **16.4 Coordination of Defense**

In connection with indemnification obligations under the Contract, when a State agency is a named defendant in any filed or threatened lawsuit, the defense of the State agency shall be coordinated by the Attorney General of Oklahoma, or the Attorney General may authorize the Supplier to control the defense and any related settlement negotiations; provided, however, Supplier shall not agree to any settlement of claims against the State without obtaining advance written concurrence from the Attorney General. If the Attorney General does not authorize sole control of the defense and settlement negotiations to Supplier, Supplier shall have authorization to equally

participate in any proceeding related to the indemnity obligation under the Contract and shall remain responsible to indemnify the applicable Indemnified Parties.

#### **16.5 Limitation of Liability**

- A.** With respect to any claim or cause of action arising under or related to the Contract, neither the State nor any Customer shall be liable to Supplier for lost profits, lost sales or business expenditures, investments, or commitments in connection with any business, loss of any goodwill, or for any other indirect, incidental, punitive, special or consequential damages, even if advised of the possibility of such damages.
- B.** Notwithstanding anything to the contrary in the Contract, no provision shall limit damages, expenses, costs, actions, claims, and liabilities arising from or related to property damage, bodily injury or death caused by Supplier or its employees, agents or subcontractors; indemnity, security or confidentiality obligations under the Contract; the bad faith, negligence, intentional misconduct or other acts for which applicable law does not allow exemption from liability of Supplier or its employees, agents or subcontractors.
- C.** The limitation of liability and disclaimers set forth in the Contract will apply regardless of whether Customer has accepted a product or service. The parties agree that Supplier has set its fees and entered into the Contract in reliance on the disclaimers and limitations set forth herein, that the same reflect an allocation of risk between the parties and form an essential basis of the bargain between the parties. These limitations shall apply notwithstanding any failure of essential purpose of any limited remedy.

### **17 Termination for Funding Insufficiency**

- 17.1** Notwithstanding anything to the contrary in any Contract Document, the State may terminate the Contract in whole or in part if funds sufficient to pay obligations under the Contract are not appropriated or received from an intended third-party funding source. In the event of such insufficiency, Supplier will be provided at least fifteen (15) calendar days' written notice of termination. Any partial termination of the Contract under this section shall not be construed as a waiver of, and shall not affect, the rights and obligations of any party regarding portions of the Contract that are not terminated. The determination by the State of insufficient funding shall be accepted by, and shall be final and binding on, the Supplier.

**17.2** Upon receipt of notice of a termination, Supplier shall immediately comply with the notice terms and take all necessary steps to minimize the incurrence of costs allocable to the work affected by the notice. If a purchase order or other payment mechanism has been issued and a product or service has been accepted as satisfactory prior to the effective date of termination, the termination does not relieve an obligation to pay for the product or service but there shall not be any liability for further payments ordinarily due under the Contract or for any damages or other amounts caused by or associated with such termination. Any amount paid to Supplier in the form of prepaid fees that are unused when the Contractor certain obligations are terminated shall be refunded.

**17.3** The State's exercise of its right to terminate the Contract under this section shall not be considered a default or breach under the Contract or relieve the Supplier of any liability for claims arising under the Contract.

## **18 Termination for Cause**

**18.1** Supplier may terminate the Contract if (i) it has provided the State with written notice of material breach and (ii) the State fails to cure such material breach within thirty (30) days of receipt of written notice. If there is more than one Customer, material breach by a Customer does not give rise to a claim of material breach as grounds for termination by Supplier of the Contract as a whole. The State may terminate the Contract in whole or in part if (i) it has provided Supplier with written notice of material breach, and (ii) Supplier fails to cure such material breach within thirty (30) days of receipt of written notice. Any partial termination of the Contract under this section shall not be construed as a waiver of, and shall not affect, the rights and obligations of any party regarding portions of the Contract that are not terminated.

**18.2** The State may terminate the Contract in whole or in part immediately without a thirty (30) day written notice to Supplier if (i) Supplier fails to comply with confidentiality, privacy, security, environmental or safety requirements applicable to Supplier's performance or obligations under the Contract; (ii) Supplier's material breach is reasonably determined to be an impediment to the function of the State and detrimental to the State or to cause a condition precluding the thirty (30) day notice or (iii) when the State determines that an administrative error in connection with award of the Contract occurred prior to Contract performance.

**18.3** Upon receipt of notice of a termination, Supplier shall immediately comply with the notice terms and take all necessary steps to minimize the incurrence

of costs allocable to the work affected by the notice. If a purchase order or other payment mechanism has been issued and a product or service has been accepted as satisfactory prior to the effective date of termination, the termination does not relieve an obligation to pay for the product or service but there shall not be any liability for further payments ordinarily due under the Contract or for any damages or other amounts caused by or associated with such termination. Such termination is not an exclusive remedy but is in addition to any other rights and remedies provided for by law. Any amount paid to Supplier in the form of prepaid fees that are unused when the Contract or certain obligations are terminated shall be refunded. Termination of the Contract under this section, in whole or in part, shall not relieve the Supplier of liability for claims arising under the Contract.

- 18.4** The Supplier's repeated failure to provide an acceptable product or service; Supplier's unilateral revision of linked or supplemental terms that have a materially adverse impact on a Customer's rights or obligations under the Contract (except as required by a governmental authority); actual or anticipated failure of Supplier to perform its obligations under the Contract; Supplier's inability to pay its debts when due; assignment for the benefit of Supplier's creditors; or voluntary or involuntary appointment of a receiver or filing of bankruptcy of Supplier shall constitute a material breach of the Supplier's obligations, which may result in partial or whole termination of the Contract. This subsection is not intended as an exhaustive list of material breach conditions. Termination may also result from other instances of failure to adhere to the Contract provisions and for other reasons provided for by applicable law, rules or regulations; without limitation, OAC 260:115-9-9 is an example.

## **19 Termination for Convenience**

- 19.1** The State may terminate the Contract, in whole or in part, for convenience if it is determined that termination is in the State's best interest. In the event of a termination for convenience, Supplier will be provided at least thirty (30) days' written notice of termination. Any partial termination of the Contract shall not be construed as a waiver of, and shall not affect, the rights and obligations of any party regarding portions of the Contract that remain in effect.
- 19.2** Upon receipt of notice of such termination, Supplier shall immediately comply with the notice terms and take all necessary steps to minimize the incurrence of costs allocable to the work affected by the notice. If a purchase order or other payment mechanism has been issued and a product or service has been accepted as satisfactory prior to the effective date of termination, the termination does not relieve an obligation to pay for the product or service but

there shall not be any liability for further payments ordinarily due under the Contract or for any damages or other amounts caused by or associated with such termination. Such termination shall not be an exclusive remedy but shall be in addition to any other rights and remedies provided for by law. Any amount paid to Supplier in the form of prepaid fees that are unused when the Contract or certain obligations are terminated shall be refunded. Termination of the Contract under this section, in whole or in part, shall not relieve the Supplier of liability for claims arising under the Contract.

## **20 Suspension of Supplier**

- 20.1** Supplier may be subject to Suspension without advance notice and may additionally be suspended from activities under the Contract if Supplier fails to comply with confidentiality, privacy, security, environmental or safety requirements applicable to Supplier's performance or obligations under the Contract.
- 20.2** Upon receipt of a notice pursuant to this section, Supplier shall immediately comply with the notice terms and take all necessary steps to minimize the incurrence of costs allocable to the work affected by the notice. If a purchase order or other payment mechanism has been issued and a product or service has been accepted as satisfactory prior to receipt of notice by Supplier, the Suspension does not relieve an obligation to pay for the product or service but there shall not be any liability for further payments ordinarily due under the Contract during a period of Suspension or suspended activity or for any damages or other amounts caused by or associated with such Suspension or suspended activity. A right exercised under this section shall not be an exclusive remedy but shall be in addition to any other rights and remedies provided for by law. Any amount paid to Supplier in the form of prepaid fees attributable to a period of Suspension or suspended activity shall be refunded.
- 20.3** Such Suspension may be removed, or suspended activity may resume, at the earlier of such time as a formal notice is issued that authorizes the resumption of performance under the Contract or at such time as a purchase order or other appropriate encumbrance document is issued. This subsection is not intended to operate as an affirmative statement that such resumption will occur.

## **21 Certification Regarding Debarment, Suspension, and Other Responsibility Matters**

The certification made by Supplier with respect to Debarment, Suspension, certain indictments, convictions, civil judgments and terminated public contracts is a material representation of fact upon which reliance was placed when entering into the Contract.

A determination that Supplier knowingly rendered an erroneous certification, in addition to other available remedies, may result in whole or partial termination of the Contract for Supplier's default. Additionally, Supplier shall promptly provide written notice to the State Purchasing Director if the certification becomes erroneous due to changed circumstances.

## **22 Certification Regarding State Employees Prohibition From Fulfilling Services**

Pursuant to 74 O.S. § 85.42, the Supplier certifies that no person involved in any manner in development of the Contract employed by the State shall be employed to fulfill any services provided under the Contract.

## **23 Force Majeure**

**23.1** Either party shall be temporarily excused from performance to the extent delayed as a result of unforeseen causes beyond its reasonable control including fire or other similar casualty, act of God, strike or labor dispute, war or other violence, or any law, order or requirement of any governmental agency or authority provided the party experiencing the force majeure event has prudently and promptly acted to take any and all steps within the party's control to ensure continued performance and to shorten duration of the event. If a party's performance of its obligations is materially hindered as a result of a force majeure event, such party shall promptly notify the other party of its best reasonable assessment of the nature and duration of the force majeure event and steps it is taking, and plans to take, to mitigate the effects of the force majeure event. The party shall use commercially reasonable best efforts to continue performance to the extent possible during such event and resume full performance as soon as reasonably practicable.

**23.2** Subject to the conditions set forth above, non-performance as a result of a force majeure event shall not be deemed a default. However, a purchase order or other payment mechanism may be terminated if Supplier cannot cause delivery of a product or service in a timely manner to meet the business needs of Customer. Supplier is not entitled to payment for products or services not received and, therefore, amounts payable to Supplier during the force majeure event shall be equitably adjusted downward.

**23.3** Notwithstanding the foregoing or any other provision in the Contract, (i) the following are not a force majeure event under the Contract: (a) shutdowns, disruptions or malfunctions in Supplier's system or any of Supplier's telecommunication or internet services other than as a result of general and widespread internet or telecommunications failures that are not limited to Supplier's systems or (b) the delay or failure of Supplier or subcontractor personnel to perform any obligation of Supplier hereunder unless such delay

or failure to perform is itself by reason of a force majeure event and (ii) no force majeure event modifies or excuses Supplier's obligations related to confidentiality, indemnification, data security or breach notification obligations set forth herein.

## **24 Security of Property and Personnel**

In connection with Supplier's performance under the Contract, Supplier may have access to Customer personnel, premises, data, records, equipment and other property. Supplier shall use commercially reasonable best efforts to preserve the safety and security of such personnel, premises, data, records, equipment, and other property of Customer. Supplier shall be responsible for damage to such property to the extent such damage is caused by its employees or subcontractors and shall be responsible for loss of Customer property in its possession, regardless of cause. If Supplier fails to comply with Customer's security requirements, Supplier is subject to immediate suspension of work as well as termination of the associated purchase order or other payment mechanism.

## **25 Notices**

All notices, approvals or requests allowed or required by the terms of any Contract Document shall be in writing, reference the Contract with specificity and deemed delivered upon receipt or upon refusal of the intended party to accept receipt of the notice. In addition to other notice requirements in the Contract and the designated Supplier contact provided in a successful Bid, notices shall be sent to the State at the physical address set forth below. Notice information may be updated in writing to the other party as necessary. Notwithstanding any other provision of the Contract, confidentiality, breach and termination-related notices shall not be delivered solely via e-mail.

### **If sent to the State:**

State Purchasing Director  
2401 North Lincoln Boulevard, Suite 116  
Oklahoma City, Oklahoma 73105

### **With a copy, which shall not constitute notice, to:**

Purchasing Division Deputy General Counsel  
2401 North Lincoln Boulevard, Suite 116  
Oklahoma City, Oklahoma 73105

## **26 Miscellaneous**

### **26.1 Choice of Law and Venue**

Any claim, dispute, or litigation relating to the Contract Documents, in the singular or in the aggregate, shall be governed by the laws of the State without regard to application of choice of law principles. Pursuant to 74 O.S. §85.14, where federal granted funds are involved, applicable federal laws, rules and regulations shall govern to the extent necessary to insure benefit of such federal funds to the State. Venue for any action, claim, dispute, or litigation relating in any way to the Contract Documents, shall be in Oklahoma County, Oklahoma.

#### **26.2 No Guarantee of Products or Services Required**

The State shall not guarantee any minimum or maximum amount of Supplier products or services required under the Contract.

#### **26.3 Employment Relationship**

The Contract does not create an employment relationship. Individuals providing products or performing services pursuant to the Contract are not employees of the State or Customer and, accordingly are not eligible for any rights or benefits whatsoever accruing to such employees.

#### **26.4 Transition Services**

If transition services are needed at the time of Contract expiration or termination, Supplier shall provide such services on a month-to-month basis, at the contract rate or other mutually agreed rate. Supplier shall provide a proposed transition plan, upon request, and cooperate with any successor supplier and with establishing a mutually agreeable transition plan. Failure to cooperate may be documented as poor performance of Supplier.

#### **26.5 Publicity**

The existence of the Contract or any Acquisition is in no way an endorsement of Supplier, the products or services and shall not be so construed by Supplier in any advertising or publicity materials. Supplier agrees to submit to the State all advertising, sales, promotion, and other publicity matters relating to the Contract wherein the name of the State or any Customer is mentioned or language used from which, in the State's judgment, an endorsement may be inferred or implied. Supplier further agrees not to publish or use such advertising, sales promotion, or publicity matter or release any informational pamphlets, notices, press releases, research reports, or similar public notices concerning the Contract or any Acquisition hereunder without obtaining the prior written approval of the State.

## **26.6 Open Records Act**

Supplier acknowledges that all State agencies and certain other Customers are subject to the Oklahoma Open Records Act set forth at 51 O.S. §24A-1 *et seq.* Supplier also acknowledges that compliance with the Oklahoma Open Records Act and all opinions of the Oklahoma Attorney General concerning the Act is required.

## **26.7 Failure to Enforce**

Failure by the State or a Customer at any time to enforce a provision of, or exercise a right under, the Contract shall not be construed as a waiver of any such provision. Such failure to enforce or exercise shall not affect the validity of any Contract Document, or any part thereof, or the right of the State or a Customer to enforce any provision of, or exercise any right under, the Contract at any time in accordance with its terms. Likewise, a waiver of a breach of any provision of a Contract Document shall not affect or waive a subsequent breach of the same provision or a breach of any other provision in the Contract.

## **26.8 Mutual Responsibilities**

- A.** No party to the Contract grants the other the right to use any trademarks, trade names, other designations in any promotion or publication without the express written consent by the other party.
- B.** The Contract is a non-exclusive contract and each party is free to enter into similar agreements with others.
- C.** The Customer and Supplier each grant the other only the licenses and rights specified in the Contract and all other rights and interests are expressly reserved.
- D.** The Customer and Supplier shall reasonably cooperate with each other and any Supplier to which the provision of a product and/or service under the Contract may be transitioned after termination or expiration of the Contract.
- E.** Except as otherwise set forth herein, where approval, acceptance, consent, or similar action by a party is required under the Contract, such action shall not be unreasonably delayed or withheld.

## **26.9 Invalid Term or Condition**

To the extent any term or condition in the Contract conflicts with a compulsory applicable State or United States law or regulation, such Contract term or

condition is void and unenforceable. By executing any Contract Document which contains a conflicting term or condition, no representation or warranty is made regarding the enforceability of such term or condition. Likewise, any applicable State or federal law or regulation which conflicts with the Contract or any non-conflicting applicable State or federal law or regulation is not waived.

#### **26.10 Severability**

If any provision of a Contract Document, or the application of any term or condition to any party or circumstances, is held invalid or unenforceable for any reason, the remaining provisions shall continue to be valid and enforceable and the application of such provision to other parties or circumstances shall remain valid and in full force and effect. If a court finds that any provision of this contract is invalid or unenforceable, but that by limiting such provision it would become valid and enforceable, then such provision shall be deemed to be written, construed, and enforced as so limited.

#### **26.11 Section Headings**

The headings used in any Contract Document are for convenience only and do not constitute terms of the Contract.

#### **26.12 Sovereign Immunity**

Notwithstanding any provision in the Contract, the Contract is entered into subject to the State's Constitution, statutes, common law, regulations, and the doctrine of sovereign immunity, none of which are waived by the State nor any other right or defense available to the State.

#### **26.13 Survival**

As applicable, performance under all license, subscription, service agreements, statements of work, transition plans and other similar Contract Documents entered into between the parties under the terms of the Contract shall survive Contract expiration. Additionally, rights and obligations under the Contract which by their nature should survive including, without limitation, certain payment obligations invoiced prior to expiration or termination; confidentiality obligations; security incident and data breach obligations and indemnification obligations, remain in effect after expiration or termination of the Contract.

#### **26.14 Entire Agreement**

The Contract Documents taken together as a whole constitute the entire agreement between the parties. No statement, promise, condition,

understanding, inducement or representation, oral or written, expressed or implied, which is not contained in a Contract Document shall be binding or valid. The Supplier's representations and certifications, including any completed electronically, are incorporated by reference into the Contract.

#### **26.15 Gratuities**

The Contract may be immediately terminated, in whole or in part, by written notice if it is determined that the Supplier, its employee, agent, or another representative violated any federal, State or local law, rule or ordinance by offering or giving a gratuity to any State employee directly involved in the Contract. In addition, Suspension or Debarment of the Supplier may result from such a violation.

#### **26.16 Import/Export Controls**

Neither party will use, distribute, transfer or transmit any equipment, services, software or technical information provided under the Contract (even if incorporated into other products) except in compliance with all applicable import and export laws, conventions and regulations.

## **ATTACHMENT C**

### **AGENCY TERMS**

1. Contractor shall abide by all state and federal laws and regulations restricting the disclosure of consumer information, including 43A O.S. §§1-109 and 3-422, 42 U.S.C. §290dd-2, 42 C.F.R. Part 2, 45 C.F.R. arts 160 and 164, including the HITECH section of the American Recovery and Reinvestment Act (ARRA), and Title 450 of the Oklahoma Administrative Code.
2. Contractor agrees that grant funds may not be used, directly or indirectly, to purchase, prescribe, or provide marijuana or treatment using marijuana. Treatment in this context includes the treatment of opioid use disorder. Grant funds also cannot be provided to any individual who or organization that provides or permits marijuana use for the purposes of treating substance use or mental disorders. See, e.g., 45 C.F.R. § 75.300(a) (requiring HHS to “ensure that Federal funding is expended...in full accordance with U.S. statutory ...requirements.”); 21 U.S.C. §§ 812(c) (10) and 841 (prohibiting the possession, manufacture, sale, purchase or distribution of marijuana). This prohibition does not apply to those providing such treatment in the context of clinical research permitted by the DEA and under an FDA approved investigational new drug application where the article being evaluated is marijuana or a constituent thereof that is otherwise a banned controlled substance under federal law.

# Attachment E

Section 8.1 J (As Referenced in 8.2.I)

**Grand Lake Mental Health Center, Inc. dba GRAND Mental Health  
FY 2024 Tulsa CCBHC Budget and Future Budget Projections**

	FY2024 GLMHC Budget	FY2025 GLMHC Budget	FY2026 GLMHC Budget	FY2027 GLMHC Budget	FY2028 GLMHC Budget	FY2029 GLMHC Budget
<b>Revenue</b>						
CCBHC Medicaid Revenue	\$ 20,931,599.58	\$ 52,328,998.95	\$ 83,726,398.32	\$ 115,123,797.68	\$ 125,589,597.47	\$ 136,055,397.26
ETPS Revenue	\$ 1,073,157.89	\$ 3,182,894.74	\$ 5,992,631.59	\$ 8,802,368.42	\$ 9,738,947.38	\$ 10,675,526.15
Support from GRAND	\$ 601,577.26	\$ 1,003,943.16	\$ 706,309.05	\$ 408,674.95	\$ 309,463.58	\$ 210,252.38
<b>Total Revenue</b>	<b>\$ 22,606,334.73</b>	<b>\$ 56,515,836.85</b>	<b>\$ 90,425,338.96</b>	<b>\$ 124,334,841.05</b>	<b>\$ 135,638,008.43</b>	<b>\$ 146,941,175.79</b>
<b>Expenses</b>						
Personnel Expense	\$ 16,994,492.63	\$ 42,486,231.58	\$ 67,977,970.53	\$ 93,469,709.47	\$ 101,966,955.79	\$ 110,464,202.10
Travel Expense	\$ 152,894.74	\$ 382,236.85	\$ 611,578.95	\$ 840,921.06	\$ 917,368.42	\$ 993,815.79
Facility Expense	\$ 2,269,473.68	\$ 5,673,684.21	\$ 9,077,894.74	\$ 12,482,105.26	\$ 13,616,842.11	\$ 14,751,578.95
Other Expenses	\$ 3,189,473.68	\$ 7,973,684.21	\$ 12,757,894.74	\$ 17,542,105.26	\$ 19,136,842.11	\$ 20,731,578.95
<b>Total Expenses</b>	<b>\$ 22,606,334.73</b>	<b>\$ 56,515,836.85</b>	<b>\$ 90,425,338.96</b>	<b>\$ 124,334,841.05</b>	<b>\$ 135,638,008.43</b>	<b>\$ 146,941,175.79</b>
<b>Profit/(Loss)</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
<b>Total Projected Unique CCBHC Clients Served</b>	<b>2,000</b>	<b>5,000</b>	<b>8,000</b>	<b>11,000</b>	<b>12,000</b>	<b>13,000</b>

**8.2.J Section Ten: Offer of Value-Added Products and/or Services (*As Referenced in Section 8.1.K*)**

See Attached

### ***8.1.K Value Added – as referenced in 8.2.J***

**Value Added Options or Differentials (what will you do that others do not):** Bidders should identify any value-added options or differentials that they are proposing and include a short description of how it adds value to the contract. Identify if the items will increase or decrease cost (\$), time, service, quality, or client satisfaction. You may add/delete the number of value items below as necessary.

**Item 1:** Grand Lake Mental Health Center, Inc. (GRAND) owns 303,464 sq/ft of space on its Tulsa Campus ready to expand outpatient and other various levels of care

**Impact:** Decreases the planning and preparation time necessary to provide services in Tulsa. Allows GRAND to immediately begin providing high quality services if awarded the contract. Decreases the time needed to add levels of care deemed necessary or as requested by ODMHSAS.

**Item 2:** Integrated Pharmacy on GRAND's Tulsa Campus

**Impact:** With the pharmacy directly interfaced with the GRAND Electronic Health Record (EHR) system, clients can benefit from streamlined medication management and enhanced coordination of care. Onsite pharmacy provides convenience by offering same-day medications and ensures meaningful counseling on drug-drug interactions and addresses any allergy-related concerns, resulting in cost reduction, increased client satisfaction and increased efficacy of med management services.

**Item 3:** GRAND's On-Site Laboratory equipped to handle toxicology and hematology

**Impact:** Clients at GRAND can have their urine and blood samples analyzed promptly, with results available while they are receiving services on-site. This real-time availability of diagnostic information enables timely decision-making, allowing healthcare professionals to tailor treatment plans and interventions accordingly. The integration of laboratory services on-site promotes efficiency, reduces turnaround time, and enhances the overall quality of care provided to clients, resulting in cost savings and increased client satisfaction.

**Item 4:** GRAND's Chief Executive Officer (CEO) and Chief Operating Officer (COO) Serve as Consultants for the National Council for Mental Wellbeing through SAMHSA's (Substance Abuse and Mental Health Services Administration) CCBHC-Expansion Training and Technical Assistance (TTA) Center

**Impact:** Increases service quality through staying up to date on national trends related to CCBHC (Certified Community Behavioral Health Clinic) implementation and standards. Also allows for meaningful advocacy opportunities to promote the CCBHC model, specifically the Oklahoma Model.

**Item 5:** GRAND will immediately begin assigning iPads with MyCare app to clients in need for 24/7 access to care

**Impact:** Increases access to care, quality of service and client satisfaction with overall goal of decreasing utilization of higher levels of care and treating those we serve in the least restrictive environment.

**Item 6:** GRAND's use of a Team Based Treatment Model including the use of Integrated Team Managers to provide consistent, scalable care to those we serve

**Impact:** The team-based treatment model will result in decreased cost related to increased efficiency of managing and delegating clinical duties, increases client satisfaction and increased service quality

**Item 7:** Drone iPad Delivery for those in need of crisis services that may be dangerous to encounter in-person, Test flights have already been conducted and service will be available upon award of the contract

**Impact:** This innovative delivery system will lead to increased safety, increased service quality and decreased cost related to poor outcomes including self or staff injury. By providing a safe way to get an iPad in the hands of someone in a crisis we can work to deescalate the situation and move them safely into recovery.

**Item 8:** GRAND's identification as one of Newsweek's Most Loved Workplaces

**Impact:** The efforts that lead to this designation will result in decreased costs related to decreased staff turnover, and increased client satisfaction due to being served by a quality workforce that are satisfied with their employment.

**Item 9:** GRAND's operation of 186-bed SUD (substance use disorder) Residential Treatment Center with 36-bed Medically Supervised Detox facility

**Impact:** This proximity fosters a collaborative and comprehensive approach to addiction recovery promoting cost reduction, time savings, service quality, and client satisfaction. The Addiction Recovery Center provides specialized support for substance use disorders and the coordination of care between the CCBHC and ARC (Addiction Recovery Center) services will ensure expedited SUD treatment at the most appropriate ASAM level for clients in need.

**Item 10:** GRAND's opening of a 24/7 co-occurring urgent recovery center in October

**Impact:** The co-occurring Urgent Recovery Center will lead to cost reduction, time savings, increased service quality and increased client satisfaction resulting from the seamless transition between least restrictive levels

of care that best meet the individual needs of those we serve. Serve as a triage facility to ensure efficiency with determining the most appropriate care pathway to maximize opportunities for successful recovery.

**Item 11:** GRAND is a part of AETNAs PLE (Provider-Led Entity) as a governing body member of their Managed Care Organization and Chair of their mental Health Committee

**Impact:** Participation on the PLE will increase GRANDs ability to promote the Oklahoma CCBHC service model with not only Aetna but also with other Managed Care Organizations to ensure that the integrity of the model is maintained leading to decreased costs and increased access to care.

**Item 12:** GRAND is partnering with Oklahoma Complete Health (Managed Care Organization) to expand Primary Care (PCP) services for those served by the CCBHC

**Impact:** GRAND will be able to develop innovative new strategies for providing primary care services to those enrolled in the CCBHC, aimed at increasing access to care, and decreasing cost related to comorbid conditions leading to higher levels of care.

**Item 13:** One of GRAND's Executive Team Members sits on the board of the Oklahoma Alliance for Recovery Residences (OKARR)

**Impact:** Increased continuity of care and understanding of housing options available for those we serve. Ability to impact through advocacy the criteria utilized to determine OKARR certification eligibility.

**Item 14:** GRAND's COO sits on the board of Oklahoma Department of Mental Health and Substance Abuse Services Oklahoma State Planning and Advisory Council

**Impact:** Membership on the Planning and Advisory Council allows GRAND to guide decisions and practices to obtain population level health outcomes related to substance use on a state scale

**Item 15:** GRAND is partnering with Schnake-Turnbo-Frank and is currently in the silent phase of a \$46 million capital campaign to increase access to Substance Use Residential and Medically Supervised Detox services to Oklahomans.

**Impact:** This will provide a significant increase in available residential treatment beds and medically supervised detox beds, increased continuity of care between the CCBHC and those needing SUD treatment

**Item 16:** GRAND is committed to contracting with ODMHSAS to provide therapeutic transport for those in crisis who need a higher level of care.

**Impact:** Therapeutic transports for those in crisis will decrease the response time for those in crisis and increase the efficacy of crisis intervention services by allowing people to begin receiving treatment by a recovery support specialist or by a Licensed Behavioral Health Professional via iPad during transport.

# EXECUTABLE Contract-Grand Lake

Final Audit Report

2023-11-07

Created:	2023-11-07
By:	Richard Williams (Richard.Williams@omes.ok.gov)
Status:	Signed
Transaction ID:	CBJCHBCAABAA2Cj0kmo1ufyqKSirlV9i9nEsadYbU5sL


## "EXECUTABLE Contract-Grand Lake" History

 Document created by Richard Williams (Richard.Williams@omes.ok.gov)

2023-11-07 - 5:36:36 PM GMT- IP address: 165.225.36.118

 Document emailed to lissaj@grandmh.com for signature


2023-11-07 - 5:39:49 PM GMT

 Email viewed by lissaj@grandmh.com

2023-11-07 - 5:48:11 PM GMT- IP address: 104.47.56.254

 Signer lissaj@grandmh.com entered name at signing as Larry Smith

2023-11-07 - 6:02:50 PM GMT- IP address: 166.205.54.3

 Document e-signed by Larry Smith (lissaj@grandmh.com)

Signature Date: 2023-11-07 - 6:02:52 PM GMT - Time Source: server- IP address: 166.205.54.3

 Document emailed to Durand Crosby (dcrosby@odmhsas.org) for signature

2023-11-07 - 6:02:54 PM GMT

 Email viewed by Durand Crosby (dcrosby@odmhsas.org)


2023-11-07 - 7:05:24 PM GMT- IP address: 104.47.65.254

 Document e-signed by Durand Crosby (dcrosby@odmhsas.org)

Signature Date: 2023-11-07 - 7:06:00 PM GMT - Time Source: server- IP address: 204.87.66.65

 Document emailed to chodges@odmhsas.org for signature

2023-11-07 - 7:06:03 PM GMT

 Email viewed by chodges@odmhsas.org

2023-11-07 - 8:41:38 PM GMT- IP address: 12.75.8.47

 Signer chodges@odmhsas.org entered name at signing as Carrie Slatton-Hodges

2023-11-07 - 8:42:34 PM GMT- IP address: 12.75.8.47



Document e-signed by Carrie Slatton-Hodges (chodges@odmhsas.org)

Signature Date: 2023-11-07 - 8:42:36 PM GMT - Time Source: server- IP address: 12.75.8.47



Document emailed to Amanda Otis (Amanda.Otis@omes.ok.gov) for signature

2023-11-07 - 8:42:38 PM GMT



Email viewed by Amanda Otis (Amanda.Otis@omes.ok.gov)

2023-11-07 - 10:15:12 PM GMT- IP address: 165.225.216.120



Document e-signed by Amanda Otis (Amanda.Otis@omes.ok.gov)

Signature Date: 2023-11-07 - 10:15:24 PM GMT - Time Source: server- IP address: 165.225.216.120



Agreement completed.

2023-11-07 - 10:15:24 PM GMT



**Adobe Acrobat Sign**

# Grand CCBHC Termination Notice with Contract attached

Final Audit Report

2025-04-10

Created:	2025-04-09
By:	Courtney Templeton (courtney.templeton@omes.ok.gov)
Status:	Signed
Transaction ID:	CBJCHBCAABAAjIX2qHo38mTNMRkAvUToqyWcY828No3U

## "Grand CCBHC Termination Notice with Contract attached" History

-  Document created by Courtney Templeton (courtney.templeton@omes.ok.gov)  
2025-04-09 - 9:30:58 PM GMT
-  Document emailed to Amanda Otis (amanda.otis@omes.ok.gov) for signature  
2025-04-09 - 9:31:22 PM GMT
-  Email viewed by Amanda Otis (amanda.otis@omes.ok.gov)  
2025-04-10 - 1:32:31 PM GMT
-  Document e-signed by Amanda Otis (amanda.otis@omes.ok.gov)  
Signature Date: 2025-04-10 - 1:33:34 PM GMT - Time Source: server
-  Agreement completed.  
2025-04-10 - 1:33:34 PM GMT