



September 4, 2026

The Honorable John Fetterman
United States Senate
Washington, DC 20510-3805

The Honorable Mike Kelly
House of Representatives
Washington, DC 20515-3816

Dear Senator Fetterman and Congressman Kelly:

This responds to your August 21 letter to Postmaster General David P. Steiner, regarding postal operations in Erie.

I understand your interest in obtaining an update for your constituents about the South Erie Station of the Erie Post Office. As referenced in your letter, operations at the South Erie Station were suspended last year to allow necessary renovations and repairs to be conducted. Please note that emergency suspensions of postal facilities are not rare, and this was not an isolated or unique situation to the South Erie Station. Across the country, Post Offices are suspended for a myriad of reasons due to factors ranging from natural disasters and revocation of leases to personnel issues and loss of utilities. When a suspension occurs, alternate service is provided as quickly as possible and a plan of action for a permanent solution is developed.

For more information about the project timeline and status, we contacted Facilities officials at postal headquarters, who confirmed that the U.S. Postal Service leases the facility housing the South Erie Station, and the landlord is responsible for making the repairs. Facilities officials also noted that currently, construction for South Erie is scheduled to begin in October, and that the target for project completion is mid-November. Pennsylvania 1 Postal District management is prepared to ensure the facility is reopened for business as quickly as possible once the repairs are completed. The community will be provided with notice of the planned re-opening date once that is confirmed.

We sincerely apologize for any inconvenience or frustration that customers in Erie have experienced during this emergency suspension. In any facility-related project, timelines may be impacted by contracting, supplies, logistics, weather, and innumerable other factors. Please know that the timeline for the South Erie Station project does not stem from a lack of initiative from postal officials or a lack of concern for the well-being of the community. We understand the community's strong interest in ensuring that South Erie residents have convenient access to essential postal services, and our staff will make every effort to ensure that the project is completed as expeditiously as possible.

As you know, alternate retail and P.O. Box services have been available at the Presque Isle Post Office since the South Erie Station was suspended and will continue to be available in the interim. Mail delivery to South Erie customers has continued as normal. It may also be helpful for South Erie customers to utilize some of our convenient offerings that don't require a trip to the Post Office. For instance, customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on usps.com also enables customers to print shipping labels with postage and request that the items be picked up via our Package Pickup service.

I hope this helps alleviate your constituents' concerns. If you have any questions, please let me know.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael J. Gordon".

Michael J. Gordon
Director, Government Liaison