

**PUBLIC NOTICE TO ALL CUSTOMERS OF THE  
CHIPPEWA FALLS DEPARTMENT OF PUBLIC UTILITIES**

The Chippewa Falls Department of Public Utilities has filed an application with the Public Service Commission of Wisconsin (PSCW) to increase water rates. The increase is necessary due to a 33.63 percent increase in gross plant investment and a 27.87 percent increase in operating expenses since the last water rate case was completed in 2014.

The total increase in water revenues requested is \$490,163 which will result in an estimated overall rate increase of 19.48 percent over the water utility's present revenues. If the request is granted, the water bill for an average residential customer with a 5/8-inch or 3/4-inch meter who uses 1,400 cubic feet of water per quarter will increase from \$58.47 to \$68.04, or 16.37 percent, including the public fire protection charge.

A public hearing on the application has been scheduled for Wednesday, December 18, 2024 at 11:00 a.m. This hearing has no physical location. Parties and Commission staff appear by Zoom. Parties and Commission staff may use the telephone connection as a backup or if no practicable internet connection exists. Members of the public attend by Zoom or by audio-only telephone connection.

Join Zoom over the internet at:

<https://us02web.zoom.us/my/pschearings>

To join Zoom telephone:

1. Dial: +1 312 626 6799
2. Enter: 809 513 2930 # (Meeting ID)

The Commission intends to livestream and record this hearing on YouTube. To access the livestream, go to the Commission's website at <http://psc.wi.gov>, click the dropdown menu labeled "News & Events", and select item labeled "Broadcasts".

A person may testify in this proceeding without becoming a party and without attorney representation. A person may submit this testimony in only one of the following ways:

- **Web Comment.** File a comment on the internet. Go to the Commission's web site at <http://psc.wi.gov>, click the dropdown menu labeled "Commission Action". Select the item labeled "File a Public Comment". On the next page select the "File a comment" link that appears for docket number 1120-WR-106. Web comments shall be received no later than Friday, December 20, 2024.
- **Live Comment.** Make a live comment at the hearing. The ALJ may receive live comments from any member of the public in attendance after the close of any party and Commission staff testimony. The ALJ will receive such comments by stating the name of each member of the public connected to the hearing one at a time and asking if they would like to comment.
- **Mail Comment.** Send a comment by U.S. Mail. All comments submitted by U.S. Mail shall be received no later than Friday, December 20, 2024 and shall be addressed to: Attn: Docket 1120-WR-106 Comments, Public Service Commission, P.O. Box 7854, Madison, WI 53707-7854.

To access the documents, schedule, and other information about this docket, go to the Commission's web site at <http://psc.wi.gov>, select the dropdown menu labeled "eServices". Select the item labeled "Docket Search (CMS)". On the next page enter 1120-WR-106 in the spaces labeled "Case #" and select "Search".

If you have any questions, please contact the Chippewa Falls Department of Public Utilities at (715) 726-2743.