

# SEE YOURSELF IN TECH!

For former Bitwise students & City of Buffalo community members, we have gathered information on free, local tech training programs that begin in June & July. Reach out to the contact provided for additional information to learn more about taking a first step towards a new career in tech!



## Goodwill of Western New York

### Goodskills Career Builder

Goodskills Career Builder provides unemployed and underemployed individuals with targeted skills training and job placement services for higher-wage careers in manufacturing and technology. This four-week training is provided at no charge, provides free transportation to and from training, and connects participants directly with hiring employers in the community. Upon graduation, all participants receive \$500 for work completed during the hands-on portion of training, free transportation to and from employment for up to one month, and access to an expert Goodskills Career Coach for up to three years. Our technology path graduates complete the following certification programs:

### CertNexus® CyberSAFE®

Through this training, you'll learn to identify the common risks associated with using conventional end-user technology and how to protect yourself and your organizations from security risks safely.

### CompTIA ITF+

This course provides you with basic IT concepts and terminology. Class time is focused on enhancing your understanding of software, hardware, security, network, operating systems, different types of software applications, and cloud computing. This certification can lead to help desk positions, and field service roles, and lets employers know you are equipped to enter a tech role.

## Mission: Ignite

Mission: Ignite's Tech 360 programs provide spaces for learners to gain digital literacy and skills. We create customized programs to meet your needs, using Northstar Digital Literacy and Grow with Google. Among others, topics include internet navigation, essential software and computer skills, and job readiness. Participation can help you get a job, obtain benefits, apply to school, access telehealth, or develop skills to improve your daily life or current employment.

Every participant receives a free computer after program completion.

### Arlene Short

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1119 William Street  
Buffalo, NY 14206

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716-320-3306



Email Address:  
[ashort@goodwillwny.org](mailto:ashort@goodwillwny.org)

### Liz Warkentin

Address:  
Varies,  
18 Buffalo Locations

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716-823-7248 x576



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## Buffalo Center For Arts & Technology (BCAT)

Buffalo Center for Arts and Technology (BCAT) is based on a nationally recognized arts and training center. BCAT provides resilient learners needing targeted supports with educational and career-centered opportunities in an environment of hope and discovery. We mentor and prepare adults to secure new career pathways.

### IT Fundamentals

This is an introduction to basic IT knowledge/skills. It is 6 weeks (80 hours), leads to national CompTIA ITF+ certification, and is recommended as preparation for advanced IT training.

### IT Help Desk Support Program

This 10-week course leads to jobs in technology desk support, service center support, and as a networking technician. It includes building skills in computer hardware, software installation, operating systems, networking, troubleshooting, and security. This course leads to CompTIA A+ national certification.

### IT Security

This 10-week course includes learning appropriate security solutions and identifying, analyzing, and responding to security events and incidents. This course leads to CompTIA Security+ national certification.

### Krista Berry

Address:  
1221 Main St,  
Buffalo, NY 14209



Phone Number:  
716-259-1680

Email Address:  
kberry@bufcat.org

## Say Yes Buffalo

### Personalized Support

Say Yes Buffalo will provide short term individual assistance with resume review, interview prep, and referral services through the end of July, for any interested participants. Please reach out to Kissena Frazier via email to set up an appointment.

### Kissena Frazier

Address:  
1166 Jefferson Ave Suite A,  
Buffalo, NY 14208

Email Address:  
kfrazier@sayyesbuffalo.org



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