TN TownNews

Search...

HOME   BLOX CMS   BLOX TOTAL CMS   RAYOS PLATFORM   FIELD59   TownNews Support

Getting Started

Webinar | Introducing our new and improved help and documentation site!

Thursday, August 26th @ 10:30 AM CT

Today's agenda

Overview
We'll talk about the why and how of the new site.

Live demo
Show you it's easier than ever to find the tips and documentation you need.

Q&A
And we'll answer any questions you might have.

The help.TownNews.com team

David Hantz
Director of
Client Services

Doug Green
Senior trainer

Aaron Sickler
Documentation
Specialist

Seth Hansen
Trainer

New and improved

Easier

Find the help topics you need

New approach

Updated documentation and examples

Technology

Leverages the power of BLOX CMS

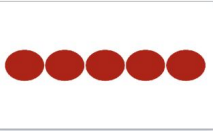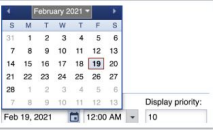**Refresh**

Modern look and feel to the site

Search improvements

➔ Increases related search results for each help topic

➔ Help topics are listed in priority order of completion

➔ Allows users to self-qualify their own knowledge

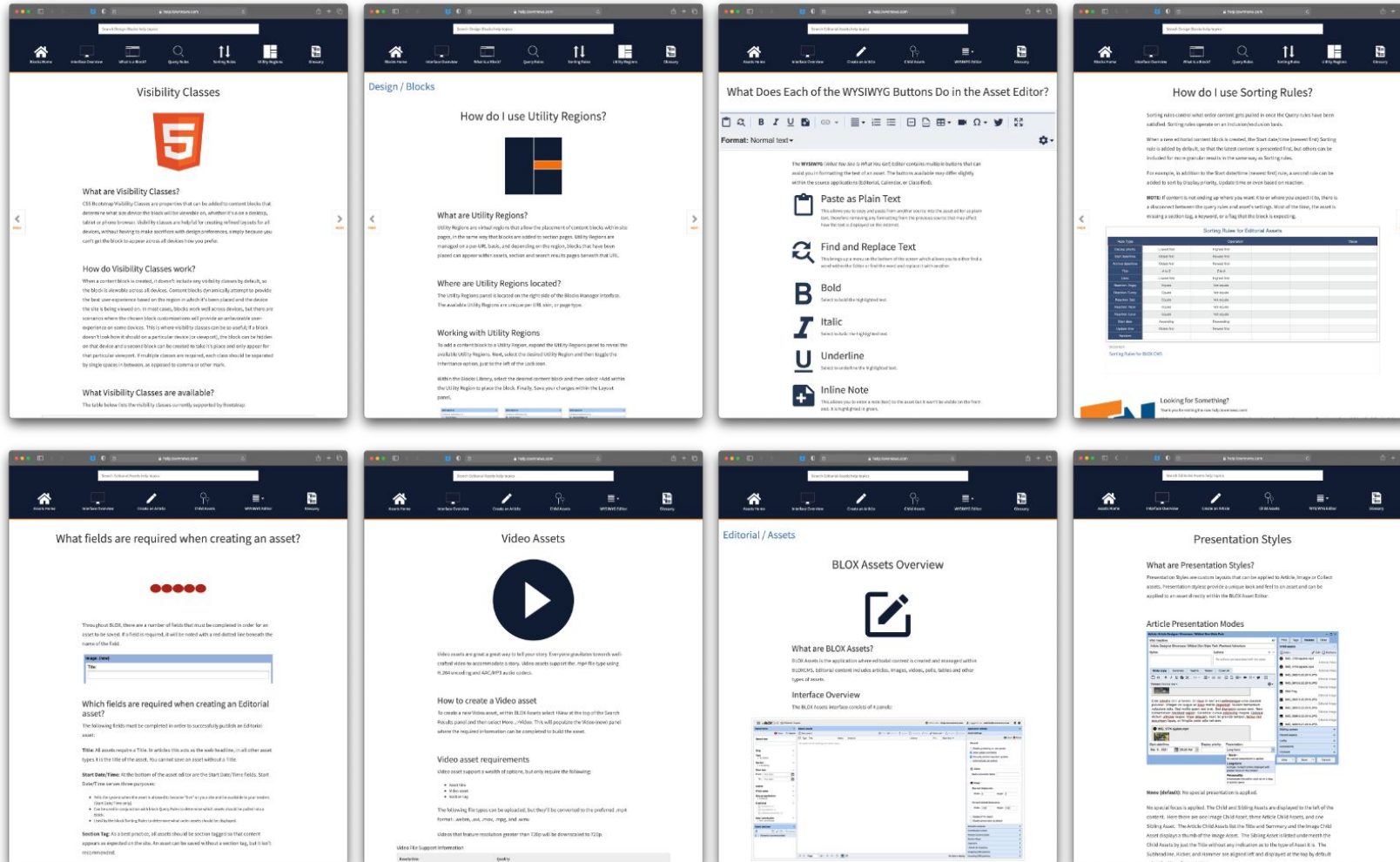➔ In progress: Full keyword audit of all assets

Comprehensive navigation

➔ Links to key documentation
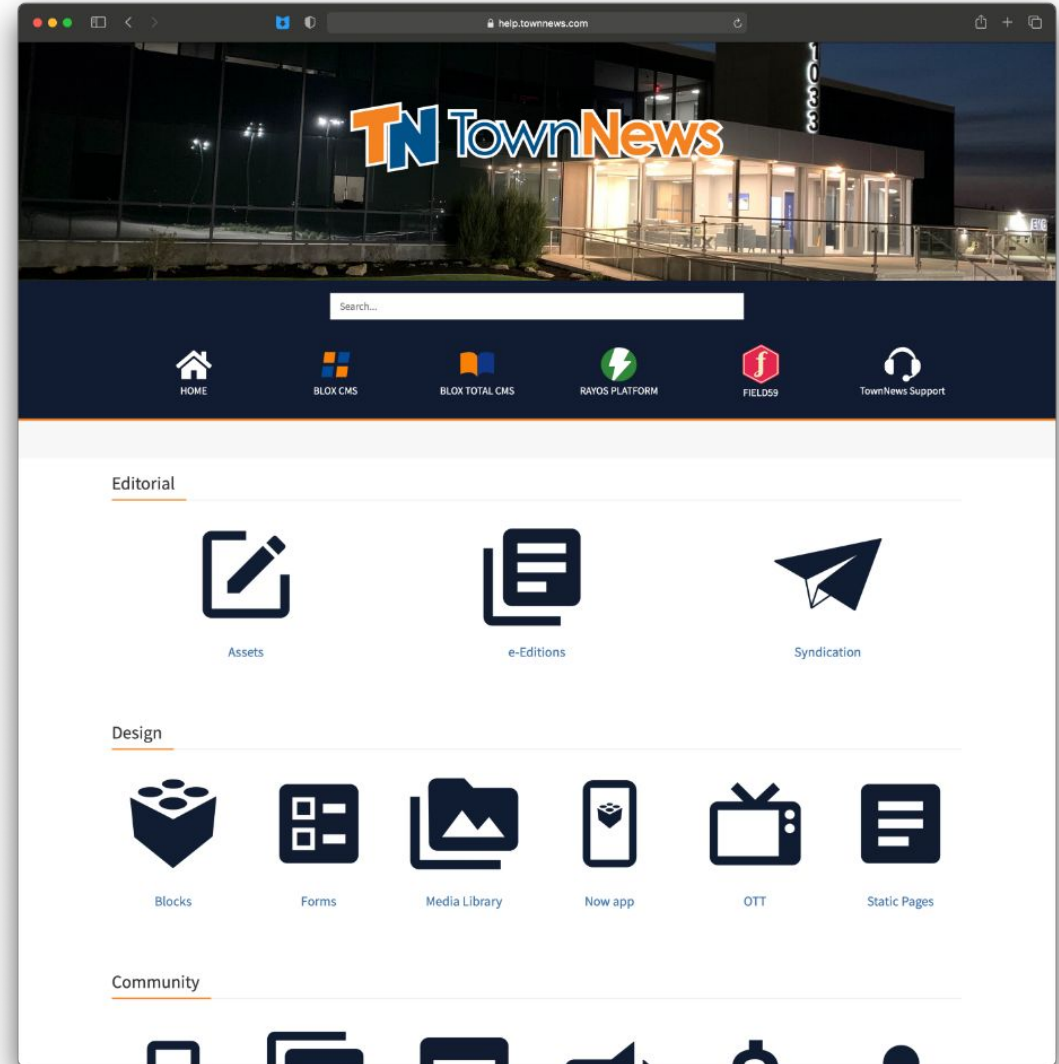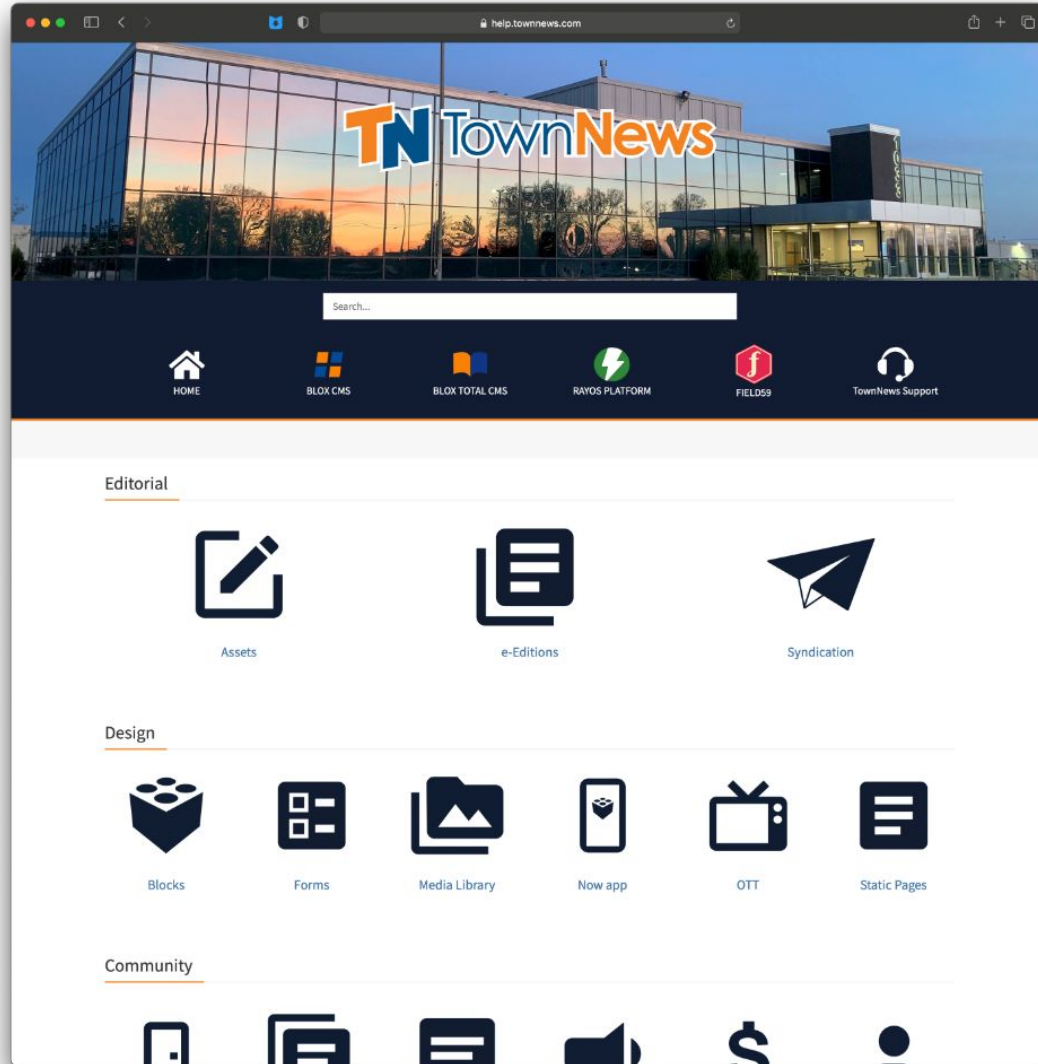
➔ Overview pop-up modal

➔ Glossary of helpful terms

Search Results
This panel is where rules can be created, edited, modified or deleted. Rules consist of Access Method and Access Offer Groups, as well as Access Criteria. Access Criteria are the criteria used to either allow or deny access to site content and define the user journey.

Search Terms
This panel contains a number of filters that can be set for locating rules have have been previously created by Rule profile type, Search text, Method Group, Access Criteria and Keyword Tags.

Application Settings
The Application Settings is where Access Criteria, Access Method and Access Offer Groups are configured. Custom Javascript methods may be implemented within this panel for custom configurations, when applicable. Messaging relating to Offers and Metering user experience can also be configured here. A Test Profiles panel is available for running tests on rules created within the Search Terms panel.
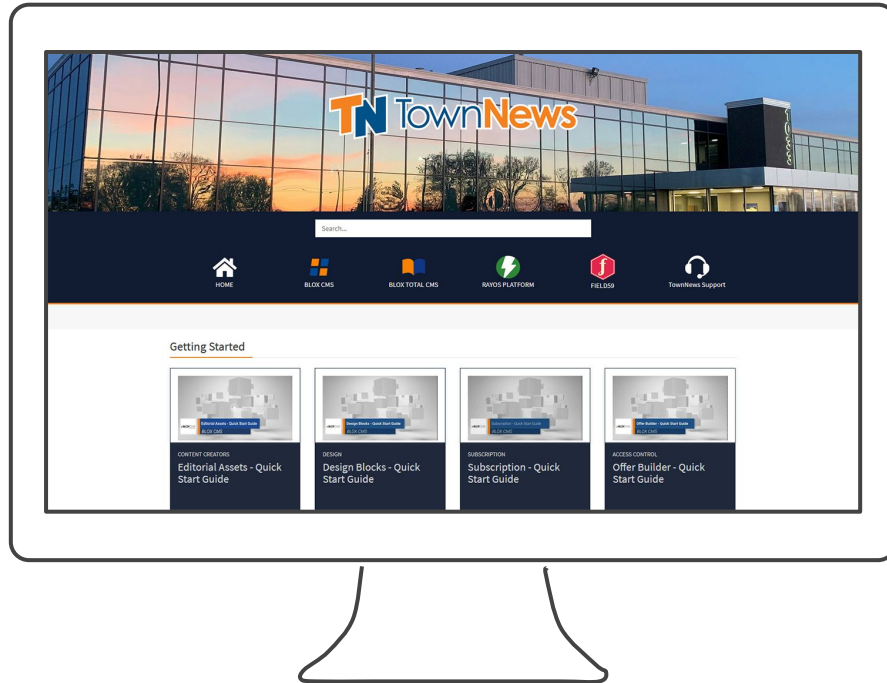
TownNews

Documentation improvements

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Design improvements

Helpful examples
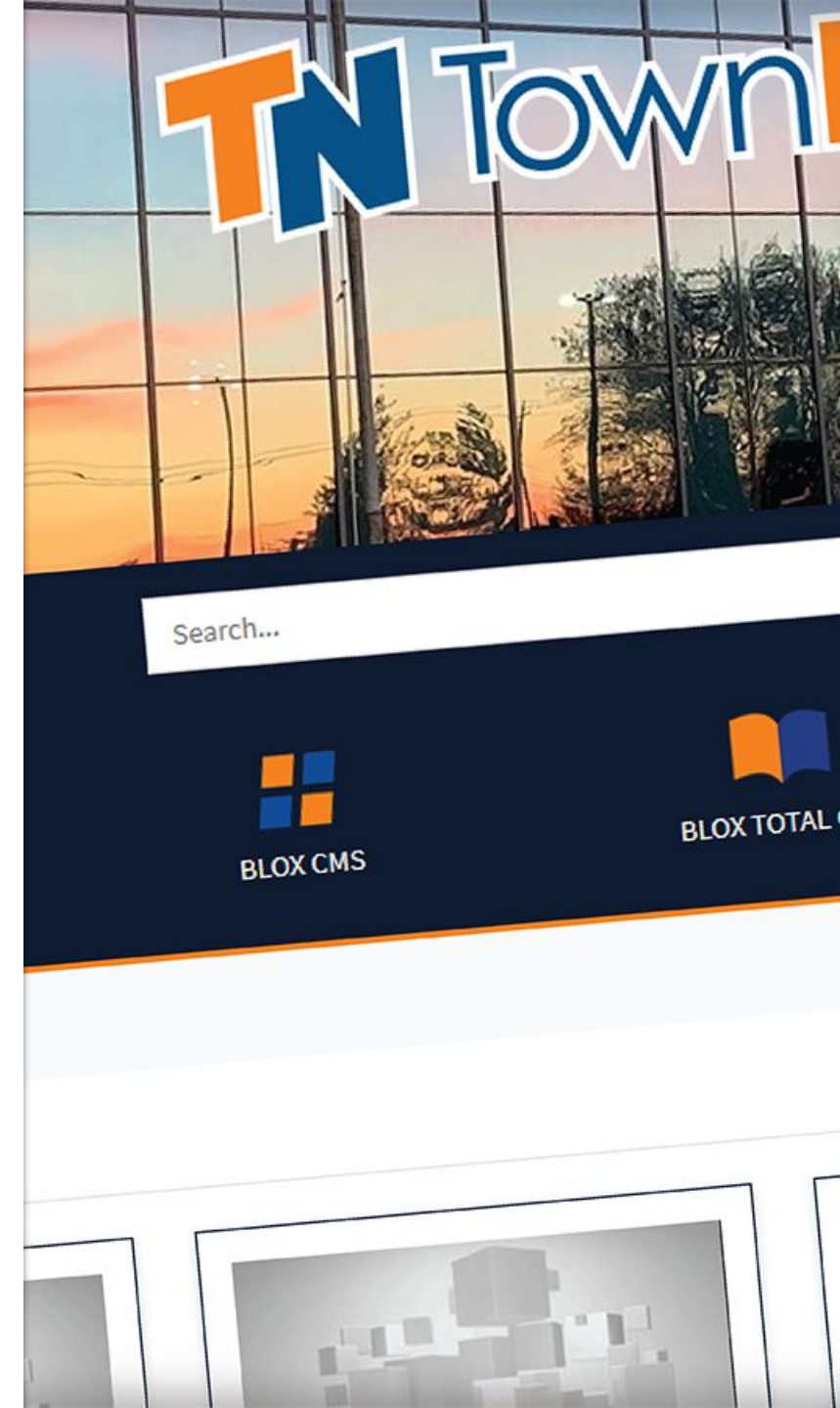
Enhance understanding

Inspire creativity

Reduce frustration
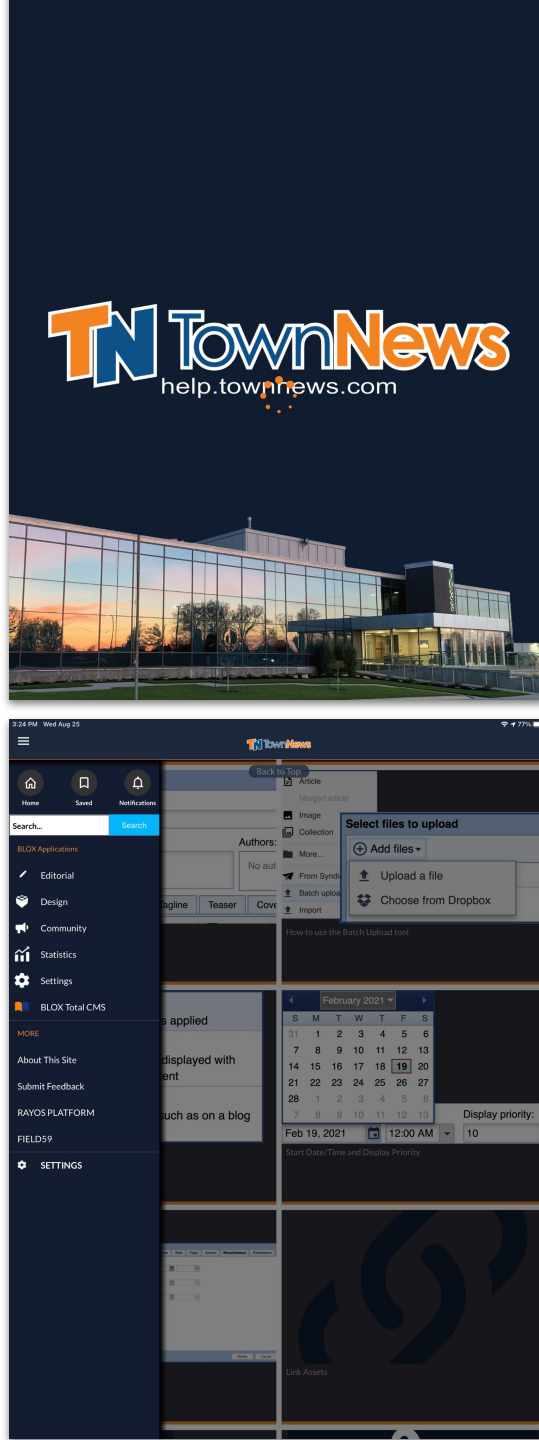
Live demo

Let's take a look!

Helpful Examples

- **Article Designer Showcase**:
  - Wildcat Den State Park Weekend Adventure:
    https://help.townnews.com/blox_cms/editorial/assets/level/expert/article-designer-showcase-wildcat-den-state-park-weekend-adventure/
  - Article Designer Showcase: An Evening Enjoying Baseball:
    https://help.townnews.com/blox_cms/editorial/assets/level/expert/article-designer-showcase-an-evening-enjoying-baseball/article_93f10a3e-707a-11eb-9506-3f112d2b1eb2.html
- **Visibility Classes**:
  - https://help.townnews.com/blox_cms/design/blocks/level/advanced/css-bootstrap-visibility-classes/article_9be840c8-f4db-5a22-bf10-5f2b84ea07d5.html
  - https://help.townnews.com/umbrella/visibility_classes/
- **Utility Regions**:
  https://help.townnews.com/blox_cms/design/blocks/how-do-i-use-utility-regions/article_f6a85fbc-71f4-11eb-a4d7-ef6ddd20c152.html
- **MegaNav**:
  - https://help.townnews.com/blox_cms/design/blocks/how-do-i-set-up-mega-nav-on-my-site/article_6808a15d-8124-530b-80ef-3bdb176a0e59.html
  - https://help.townnews.com/umbrella/navigation/mega_nav/
- **Offer Builder**:
  - Offer Builder (Metering): https://help.townnews.com/umbrella/metering/
- **Demo content block pages**:
  - https://help.townnews.com/blox_cms/design/blocks/block_template_selector/

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Mobile app

iOS & Android ◀

BLOX Now app
component for both

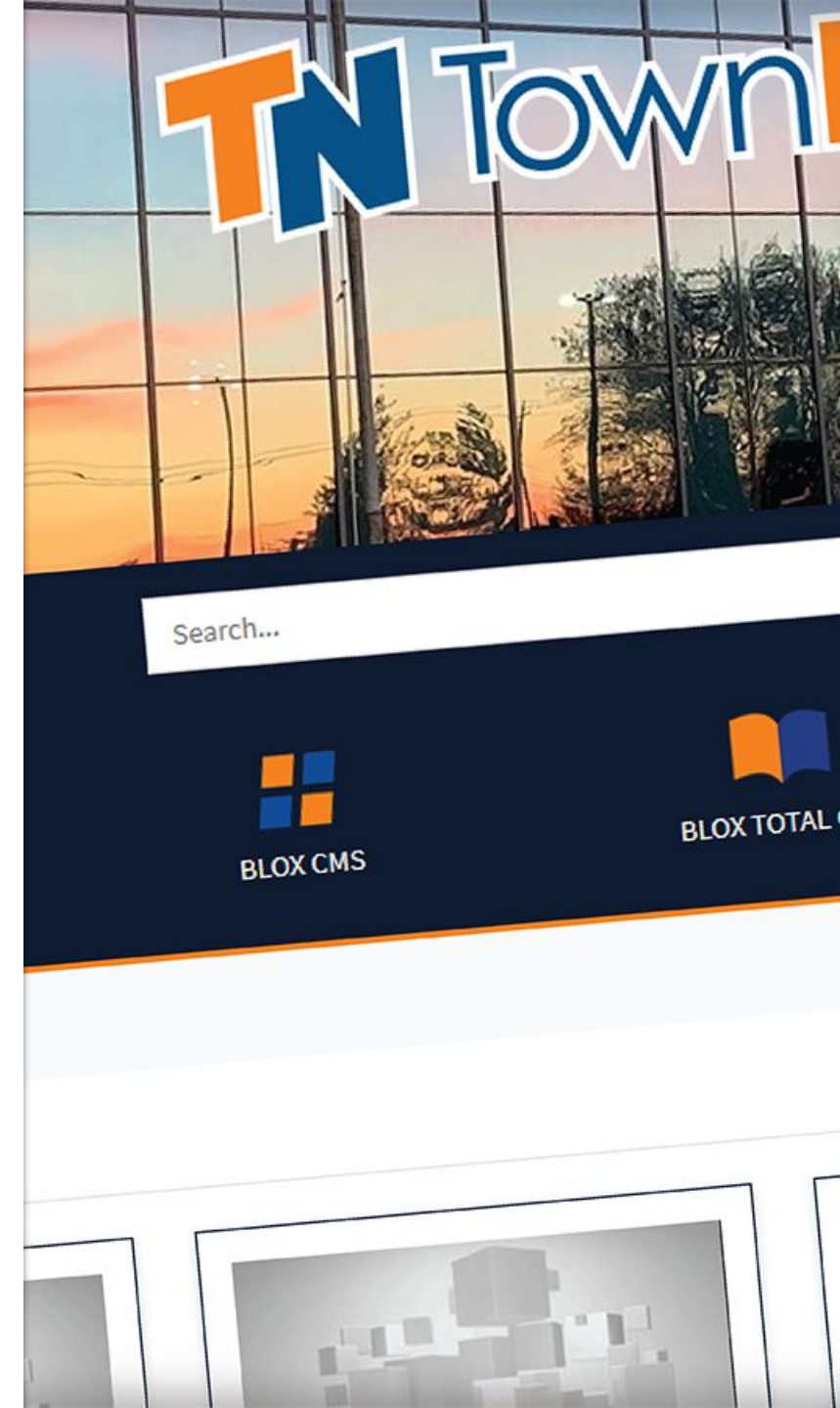## ▶ Coming soon

Available for download
beginning of
September 2021

Questions?

We've got answers.
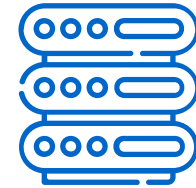
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