

TN TownNews

Search...



HOME



BLOX CMS



BLOX TOTAL CMS



RAYOS PLATFORM



FIELD59



TownNews Support

Webinar | Introducing our new and improved help and documentation site!

Thursday, August 26th @ 10:30 AM CT

Getting Started



Today's agenda



Overview

We'll talk about the why and how of the new site.

Live demo

Show you it's easier than ever to find the tips and documentation you need.

Q&A

And we'll answer any questions you might have.

The help.TownNews.com team



David Hantz

Director of
Client Services



Doug Green

Senior trainer



Aaron Sickler

Documentation
Specialist



Seth Hansen

Trainer

New and improved

Easier

Find the help topics you need

New approach

Updated documentation and examples

Technology

Leverages the power of BLOX CMS

Refresh

Modern look and feel to the site




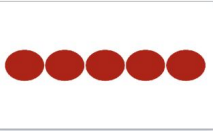

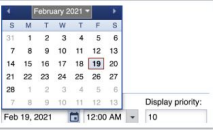
Search improvements

Search Community Access Control help topics

Access Control Home Interface Overview Offer Builder Access Criteria Glossary

BEGINNER HELP TOPICS ARE LISTED IN RECOMMENDED ORDER OF COMPLETION.


Beginner Tutorials

-  [BLOX Assets Overview](#)
What are BLOX Assets?
-  [What fields are required when creating an asset?](#)
Learn how to identify the fields that are required in BLOX Editorial/Assets.
-  [How do I create an Article asset?](#)
Step-by-step guide to creating an article asset in BLOX Editorial/Assets.
-  [Start Date/Time and Display Priority](#)
Learn how to specify when an asset will be available to your audience.

Editorial Assets Help Topic Index

- Beginner
- Advanced
- Expert

Editorial Assets Configuration Tips

 [Get setup for success within Editorial Assets](#)

It's important to us that you're spending more time on the important stuff, like creating meaningful content and engaging with your audience, and spending less time focusing on the nuts and bolts of your website.

Review these help topics to insure that you're setup with the most-efficient workflow so that you're spending more time being creative.

[Get Setup](#)

- Increases related search results for each help topic
- Help topics are listed in priority order of completion
- Allows users to self-qualify their own knowledge
- In progress: Full keyword audit of all assets

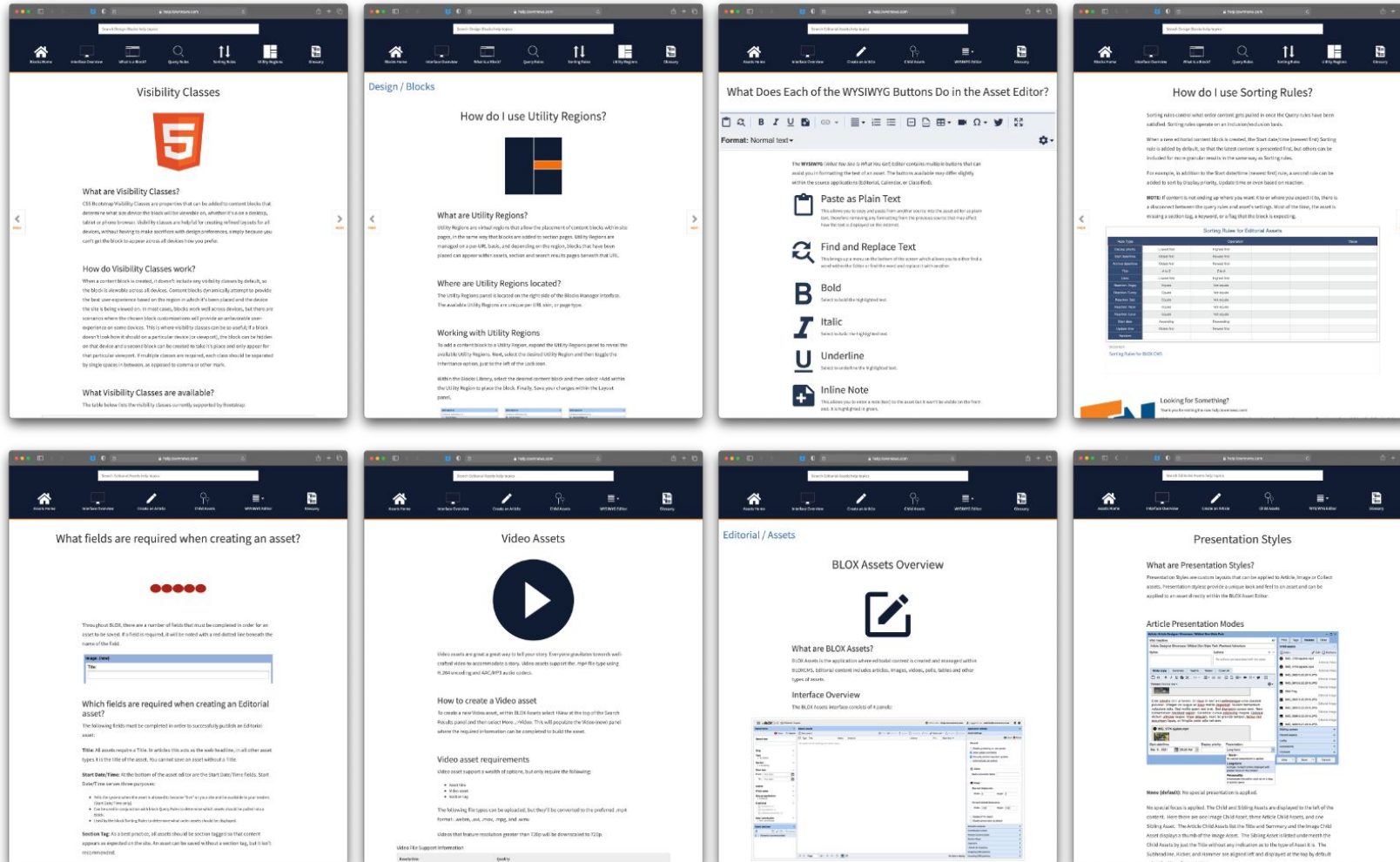
Comprehensive navigation

- Links to key documentation
- Overview pop-up modal
- Glossary of helpful terms

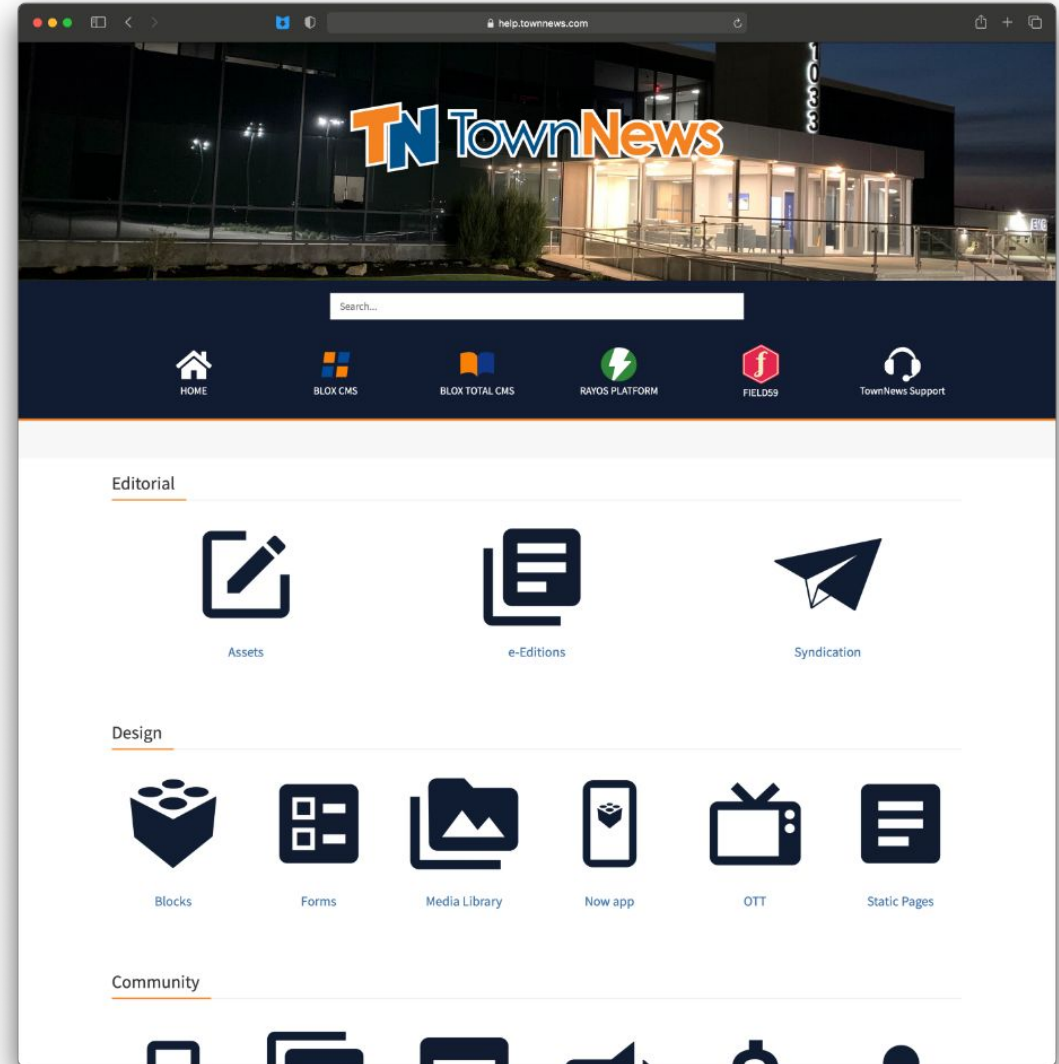
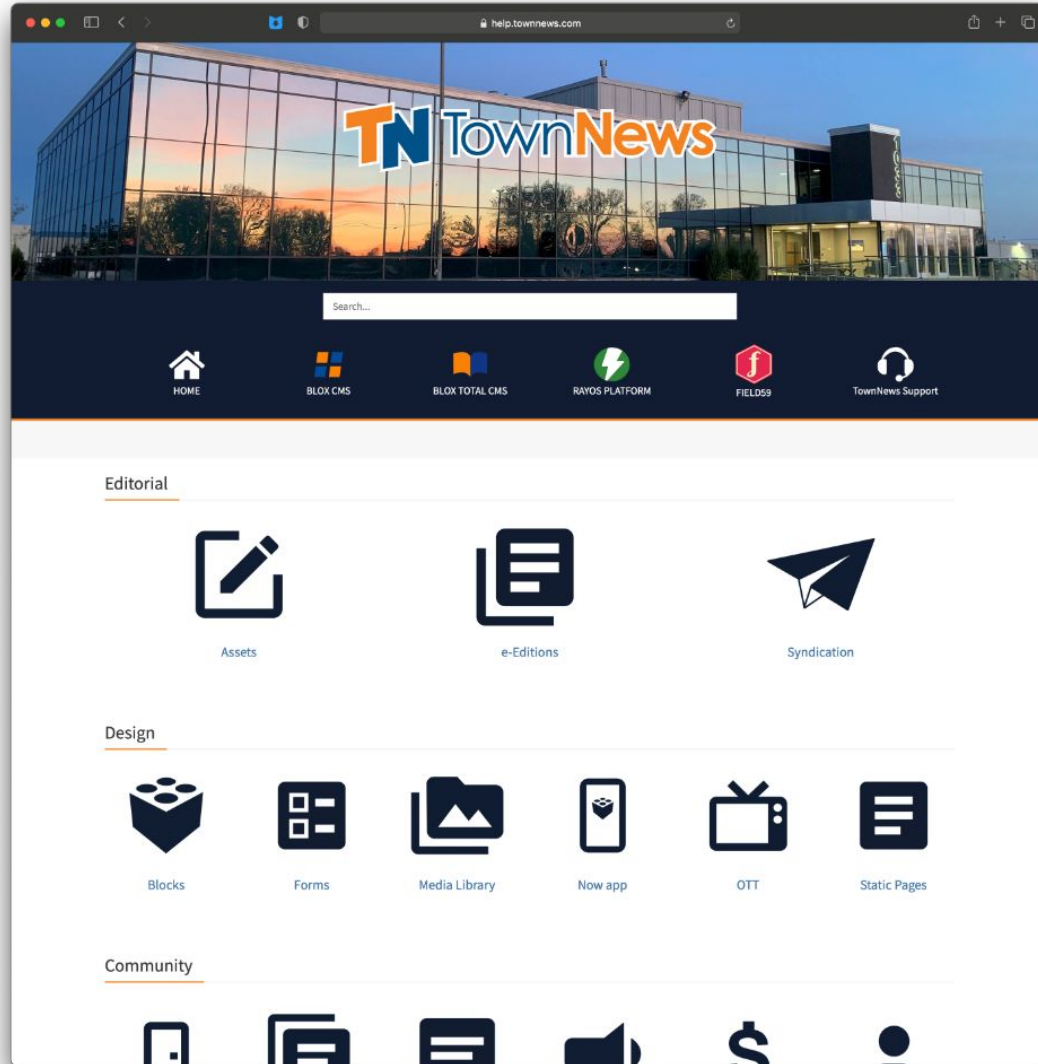
The screenshot displays the BLOX CMS Community / Access Control interface. The top navigation bar shows the active site as **help.townnews.com** and the user is logged in as **admin@townnews.com**. The interface is divided into several panels:

- Search terms**: A panel on the left containing filters for Rule profile type (Any rule type), Search text, Method group (Any), Access criteria (Any), and Tags (No tags defined).
- Search results**: A central panel showing a table with columns Type, Name, and Priority. It currently displays "No access rules created".
- Search Results**: A callout box explaining that this panel is where rules can be created, edited, modified, or deleted. Rules consist of Access Method and Access Offer Groups, as well as Access Criteria. Access Criteria are the criteria used to either allow or deny access to site content and define the user journey.
- Search Terms**: A callout box explaining that this panel contains a number of filters that can be set for locating rules that have been previously created by Rule profile type, Search text, Method Group, Access Criteria and Keyword Tags.
- Application settings**: A panel on the right containing sections for Access criteria and a list of expandable settings: Access method groups, Access offer groups, Custom javascript methods, Messages, Metering, and Test profiles.

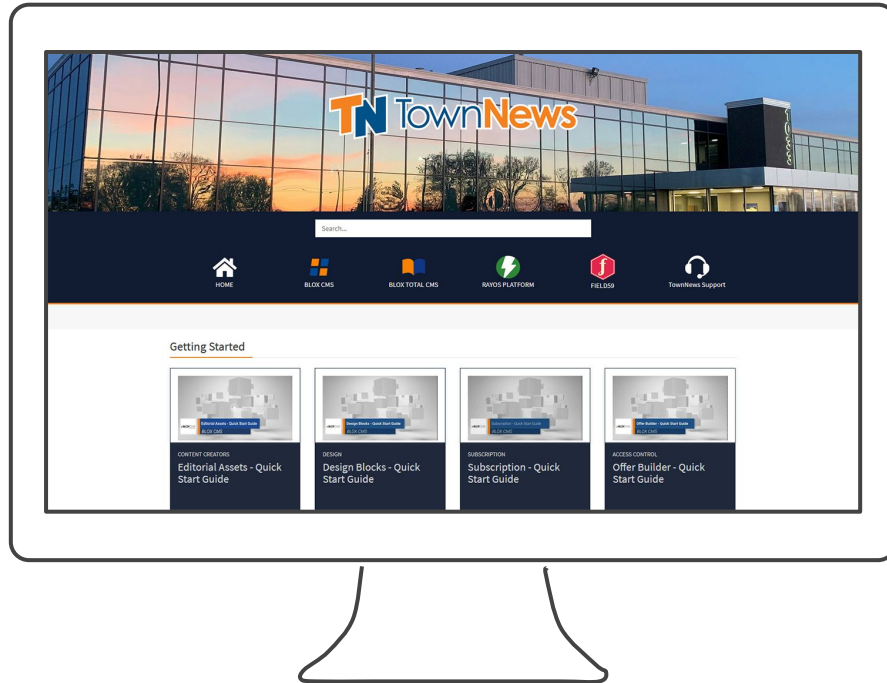
Documentation improvements



Design improvements



Helpful examples



Enhance understanding



Inspire creativity

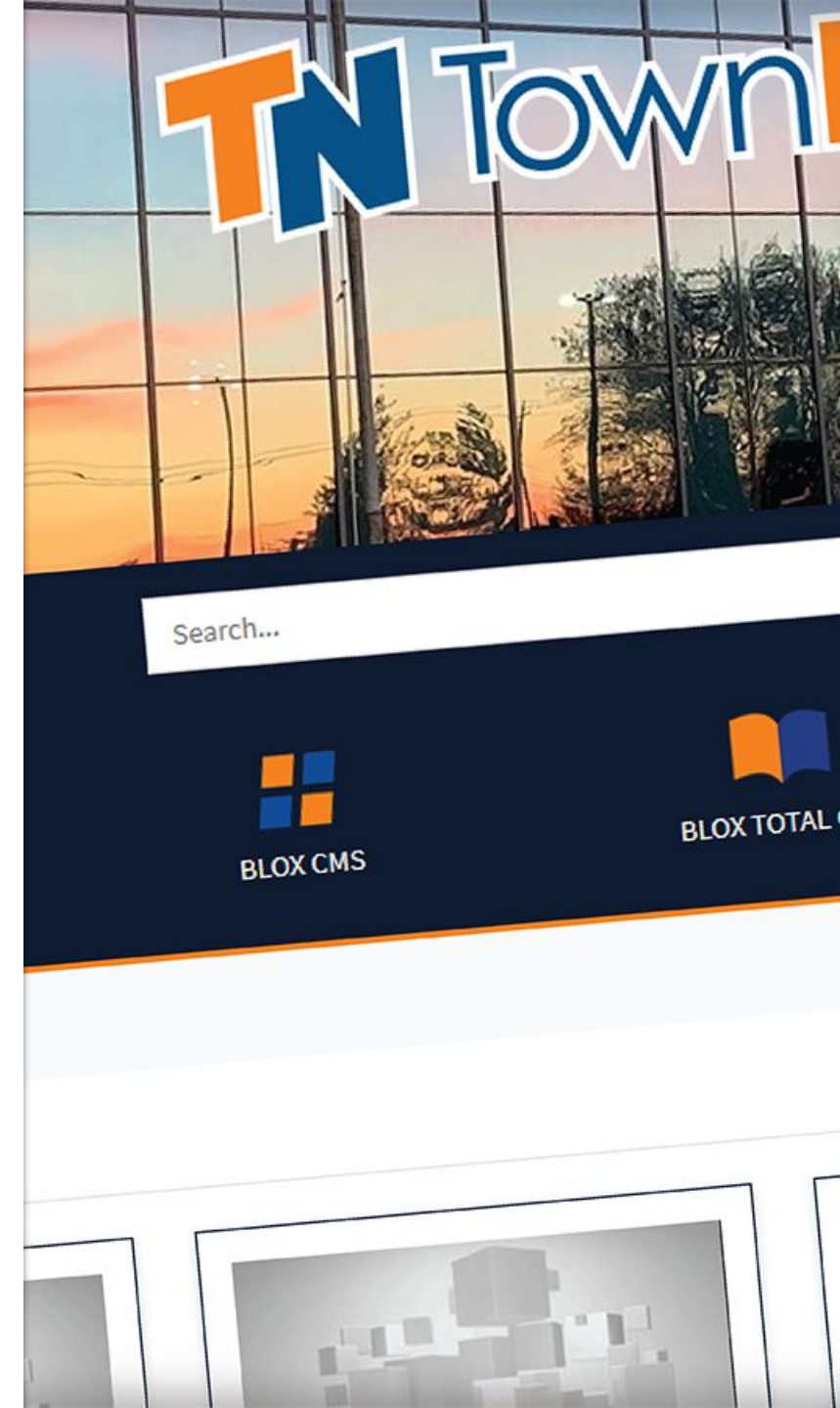


Reduce frustration



Live demo

Let's take a look!



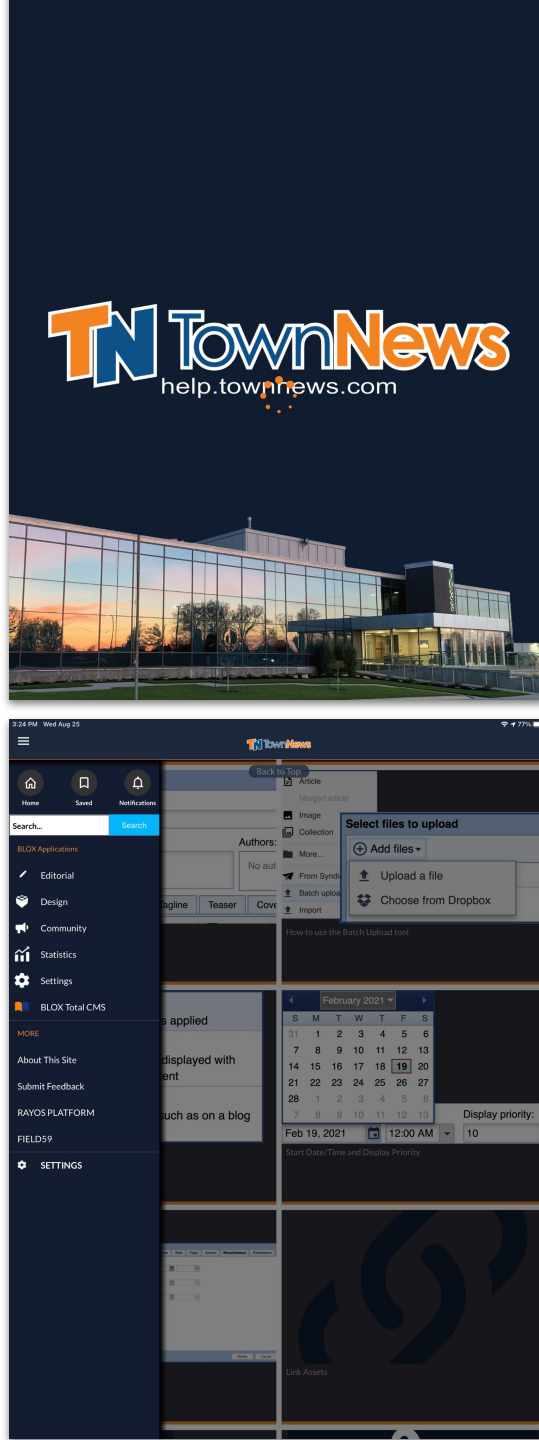
Helpful Examples

- **Article Designer Showcase:**
 - Wildcat Den State Park Weekend Adventure:
https://help.townnews.com/blox_cms/editorial/assets/level/expert/article-designer-showcase-wildcat-den-state-park-weekend-adventure/
 - Article Designer Showcase: An Evening Enjoying Baseball:
https://help.townnews.com/blox_cms/editorial/assets/level/expert/article-designer-showcase-an-evening-enjoying-baseball/article_93f10a3e-707a-11eb-9506-3f112d2b1eb2.html
- **Visibility Classes:**
 - https://help.townnews.com/blox_cms/design/blocks/level/advanced/css-bootstrap-visibility-classes/article_9be840c8-f4db-5a22-bf10-5f2b84ea07d5.html
 - https://help.townnews.com/umbrella/visibility_classes/
- **Utility Regions:**
https://help.townnews.com/blox_cms/design/blocks/how-do-i-use-utility-regions/article_f6a85fbc-71f4-11eb-a4d7-ef6ddd20c152.html
- **MegaNav:**
 - https://help.townnews.com/blox_cms/design/blocks/how-do-i-set-up-mega-nav-on-my-site/article_6808a15d-8124-530b-80ef-3bdb176a0e59.html
 - https://help.townnews.com/umbrella/navigation/mega_nav/
- **Offer Builder:**
 - Offer Builder (Metering): <https://help.townnews.com/umbrella/metering/>
- **Demo content block pages:**
 - https://help.townnews.com/blox_cms/design/blocks/block_template_selector/

Mobile app

iOS & Android

BLOX Now app
component for both



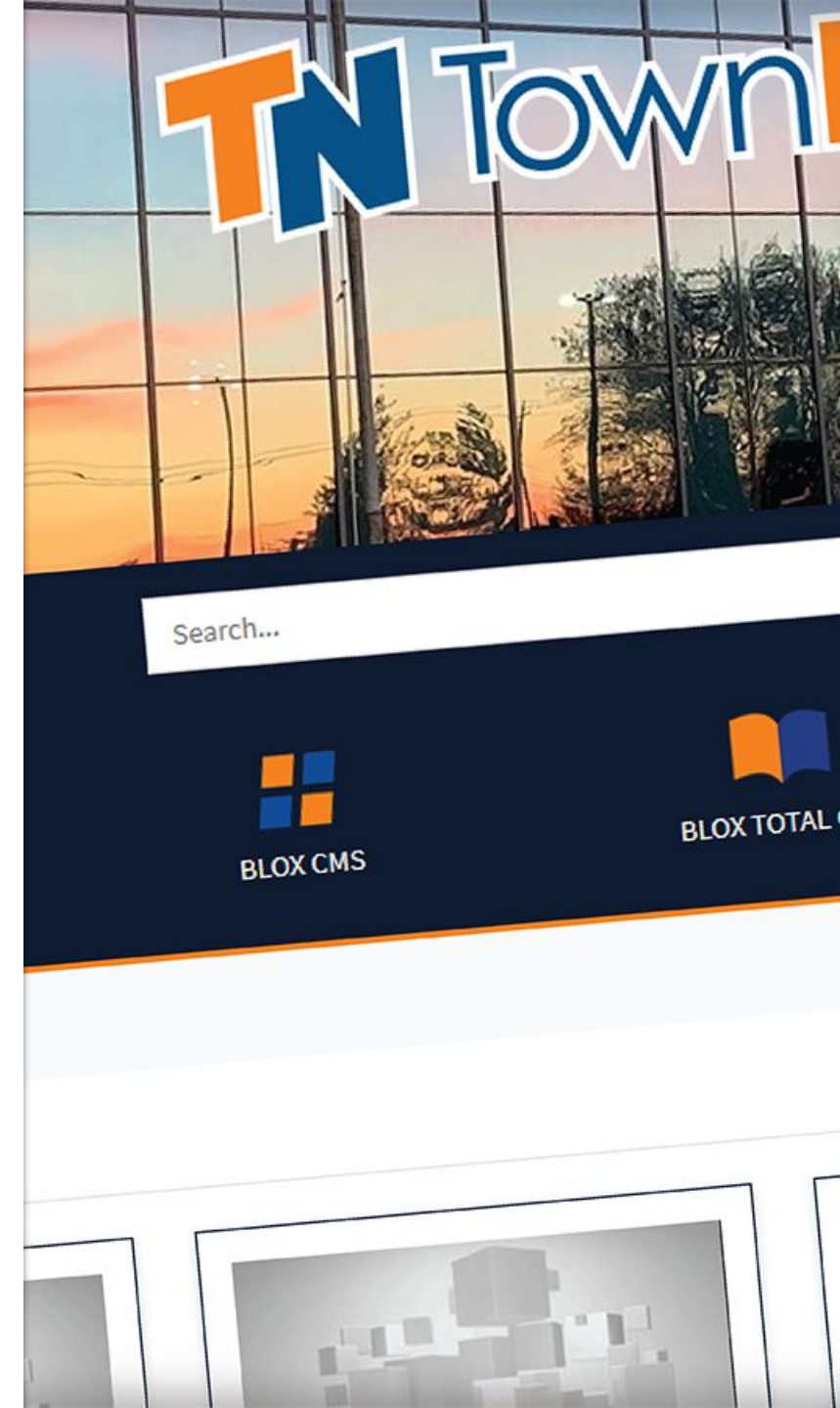
Coming soon

Available for download
beginning of
September 2021



Questions?

We've got answers.



Stay connected



Documentation

help.TownNews.com



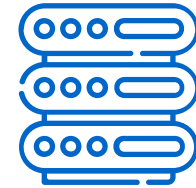
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TownNews.status.io



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