

August 3, 2017

Customer Webinar: Behind The Numbers



TownNews.com

Today's agenda: Behind The Numbers

- Traffic trends across the TownNews.com network
- The impact of social and mobile traffic
- The “time to interact” metric and what we’re doing to optimize it
- Content strategies to improve engagement
- Overview of Content Exchange statistics
- Advertising industry trends



About TownNews.com



28

The number of years we've been
in business helping our customers succeed.





50

The number
of states in the
US where
TownNews.com
has media
partners.

Traffic Trends



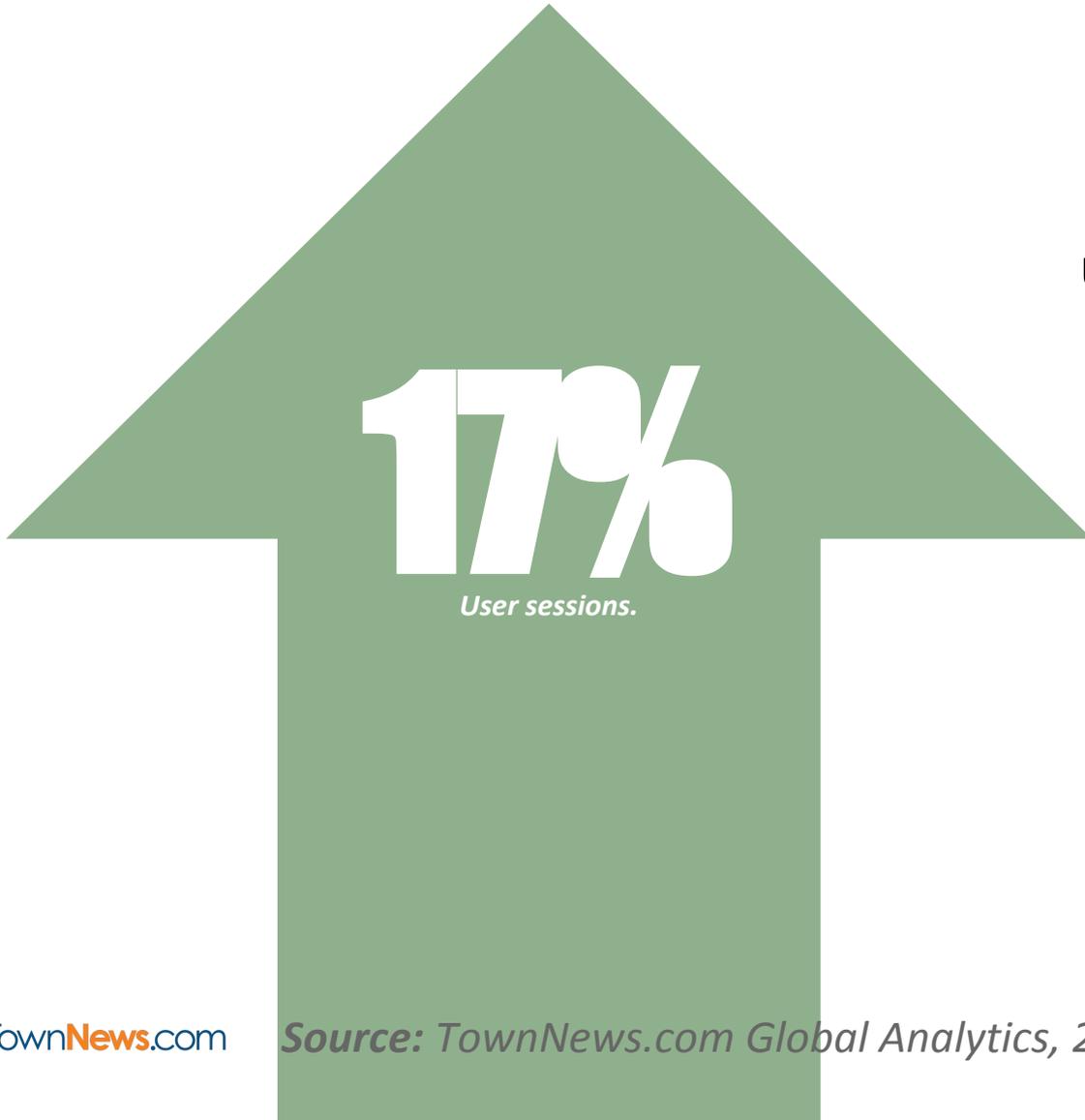
Across the entire TownNews.com network:

430+ million
page views per month

110+ million
unique users per month



Increase in user sessions



17%

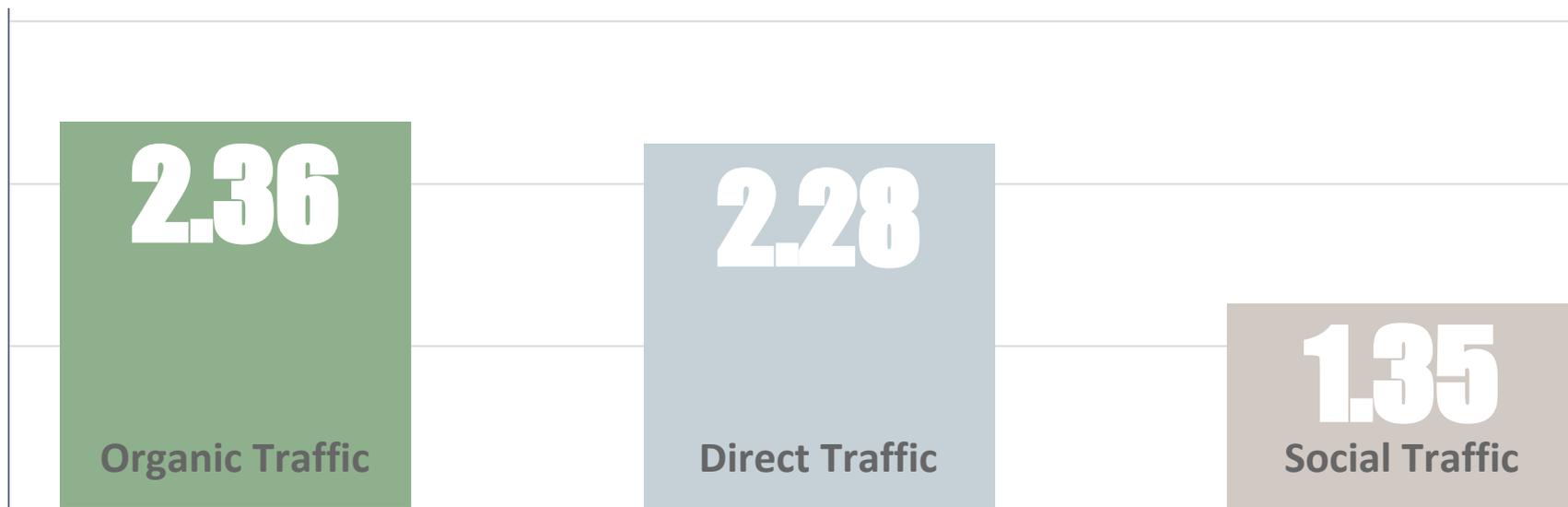
User sessions.

**Year over year
growth of overall
user sessions across
all TownNews.com
network.**

Across the entire TownNews.com network:

2.03

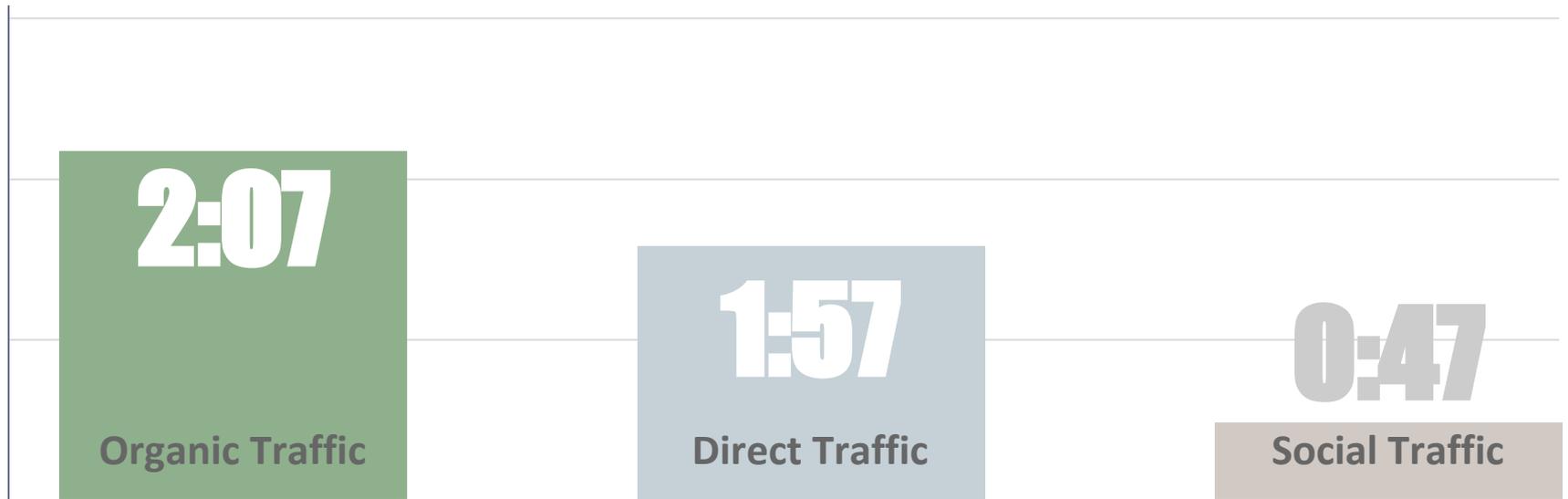
Overall Average Pages / Session



Across the entire TownNews.com network:

1:45

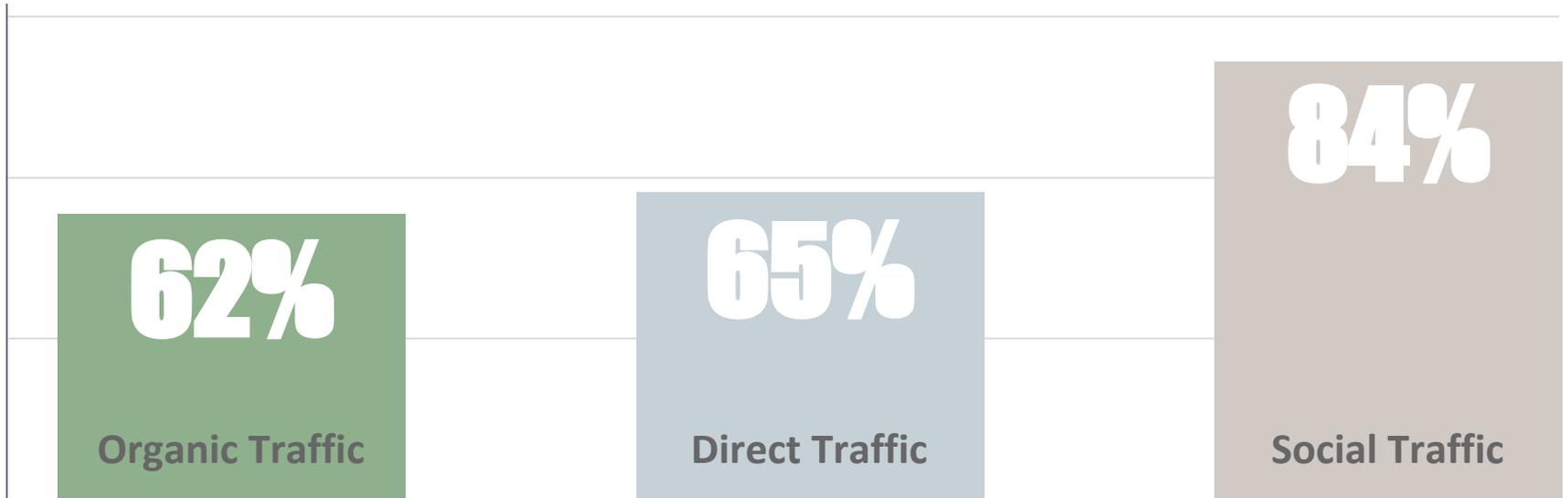
Overall Average Session Duration in Minutes



Across the entire TownNews.com network:

70%

Overall Average Bounce Rate



Social on the rise

- As social traffic increases, pages per session and session duration go down.
- Sites that have very little social traffic, like subscription sites, have high user sessions and long session duration.



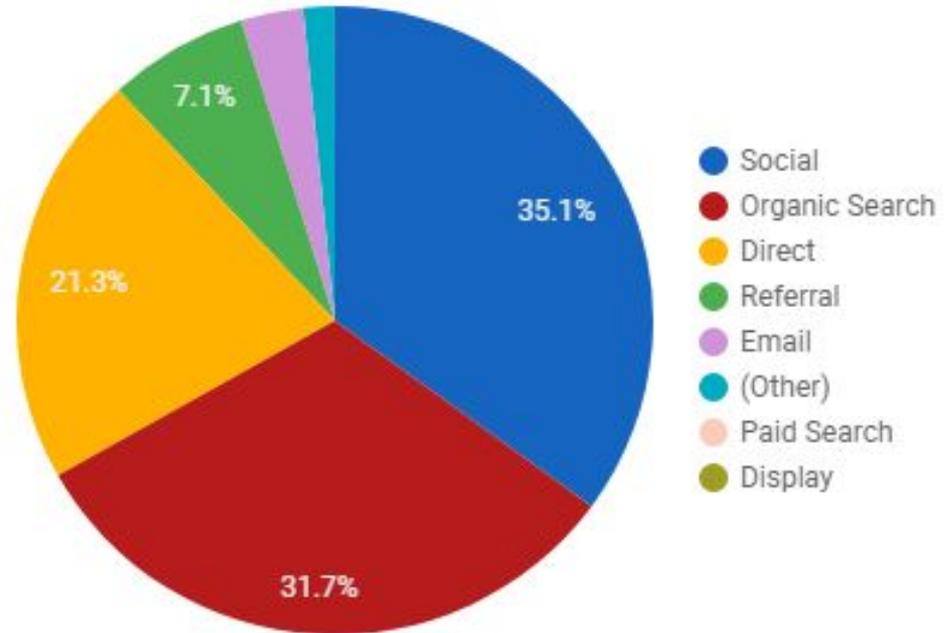
Social referral traffic has increased dramatically since this time last year.

Social Traffic



Traffic Sources

- “Referral Channel Grouping” a great metric to help you understand the source of your traffic.
- “Organic” comes from search.
- “Direct” means they bookmarked your site or typed it in the browser.
- User stories emerging - browsing, searching and social.



Facebook domination



- Facebook is far and away the dominant social network.
- The number of sessions coming from Facebook has increased since last year.
- The percentage versus the other networks, however, hasn't changed.
- Twitter is 6.5%.

Of all Social Referral Traffic, Facebook makes up

92%

Facebook best practices



- Optimize your OG tags per section for best performance.
- Use the BLOX Broadcast tool to send Facebook posts to multiple accounts and pages.
- Experiment with Facebook Instant Articles.



Target content to user group

- Using TownNews.com iQ Engage, you can customize content based on user group.
- Show more content and fewer ads to “loyal” local users.
- Behavioral targeting of content recommendations have improved pages per session within this group by 300%.

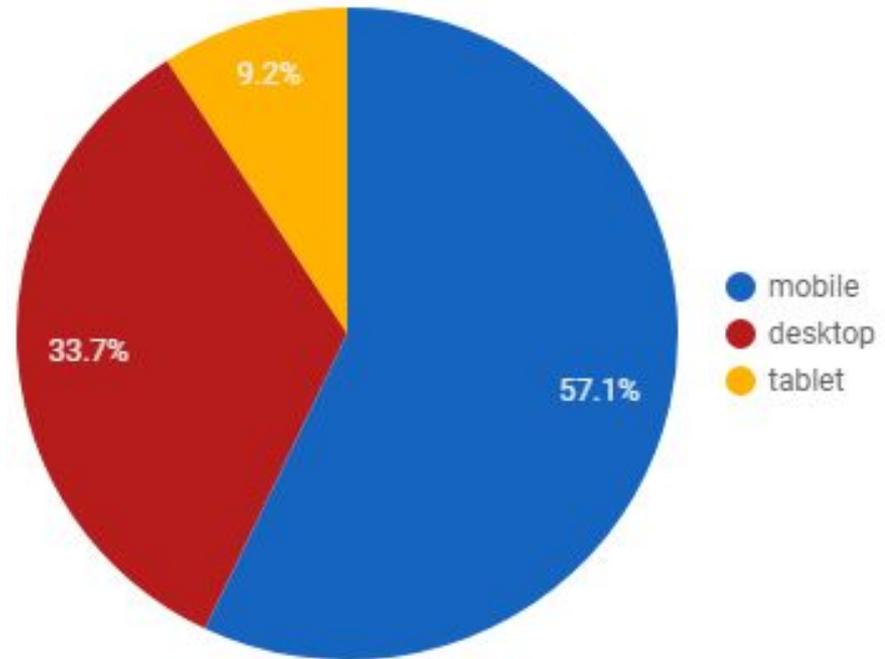


Mobile Traffic



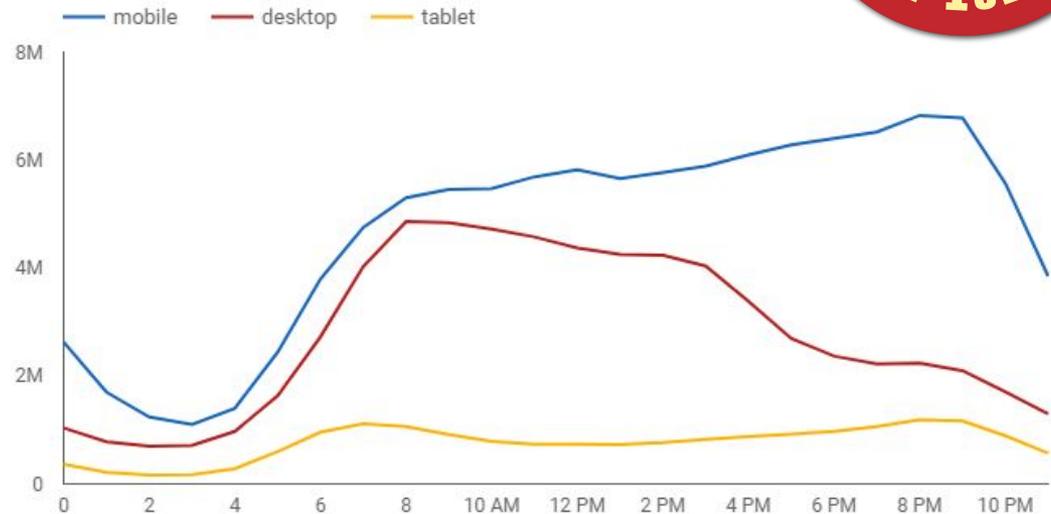
Mobile is winning

- Mobile traffic has grown 5% since last year.
- Mobile has the highest bounce rate versus desktop and tablet.
- More social referrals come in on mobile devices.



Mobile in the evening

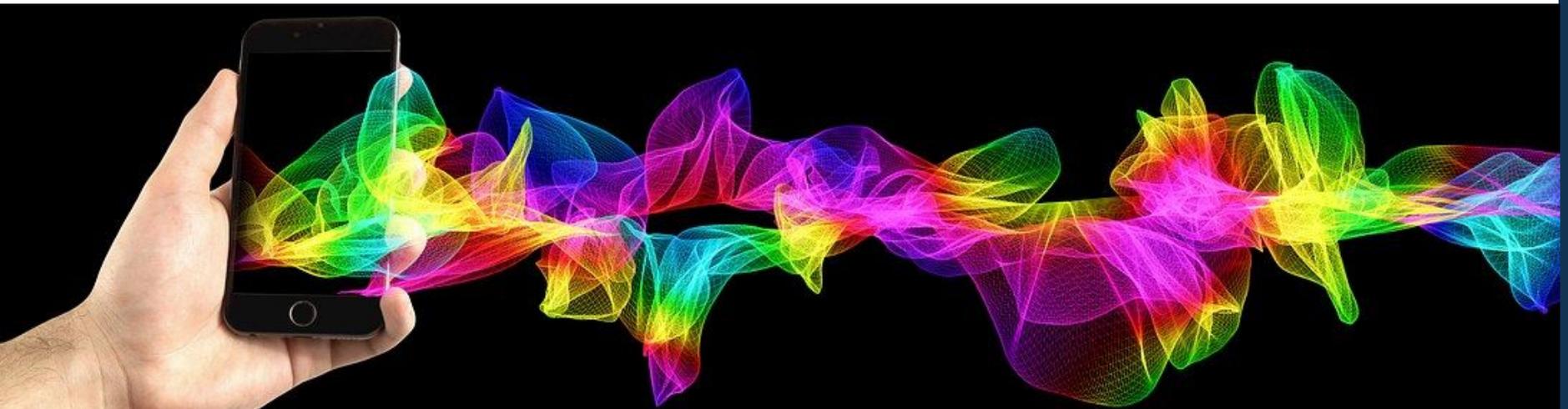
- Consider dayparting to promote content to mobile users in the evening.
- Analyze what those users are doing on your site and strategize.



Mobile best practices



- Consider the new Mobile Pattern grid - built for mobile first.
- Include mobile banner (320x50) below masthead.
- Build an ad position every 2 - 3 viewports.
- Don't let ads stack up at the end of the page.
- Make sure to look at your site with your phone!

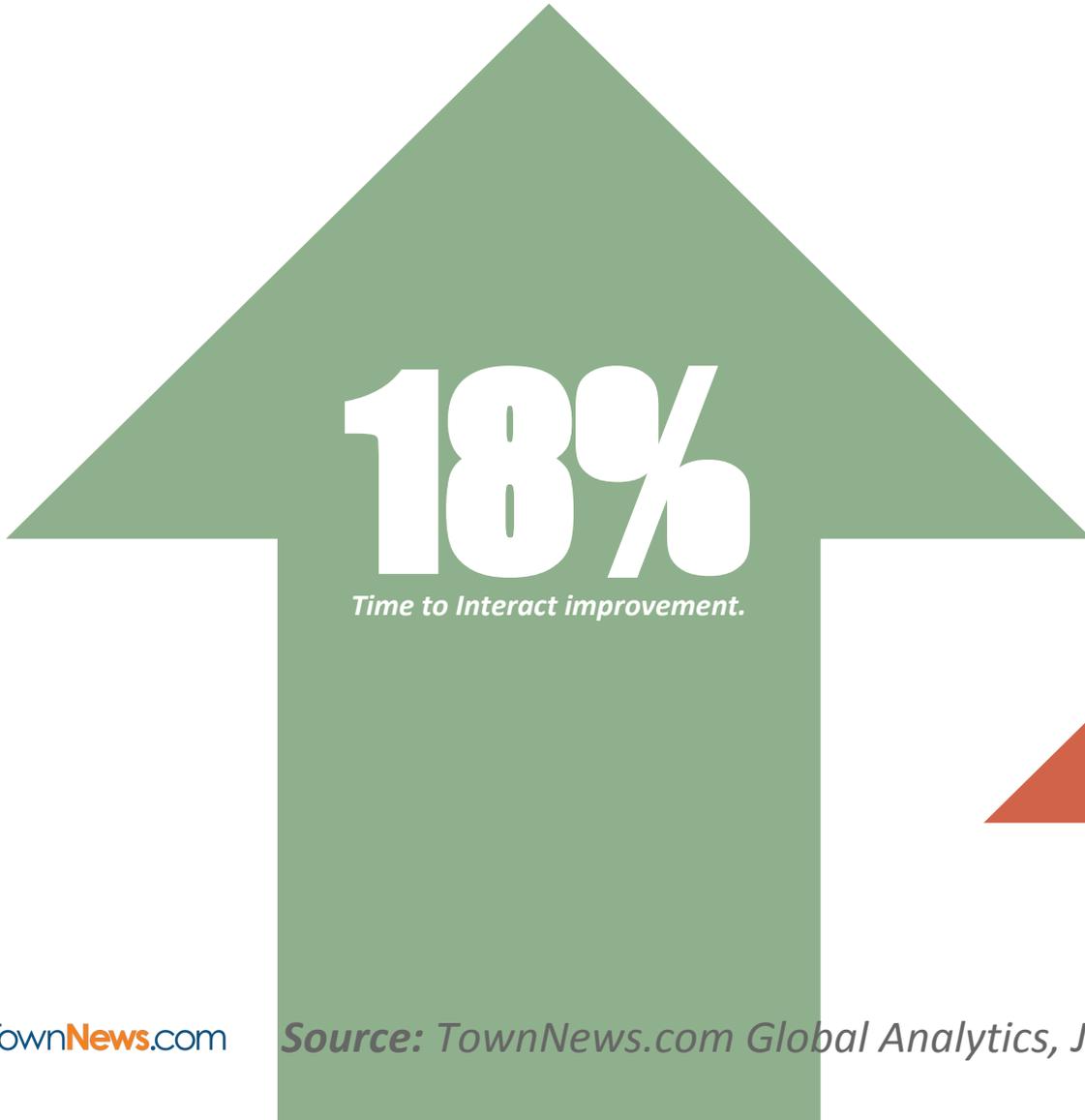


Page Speed



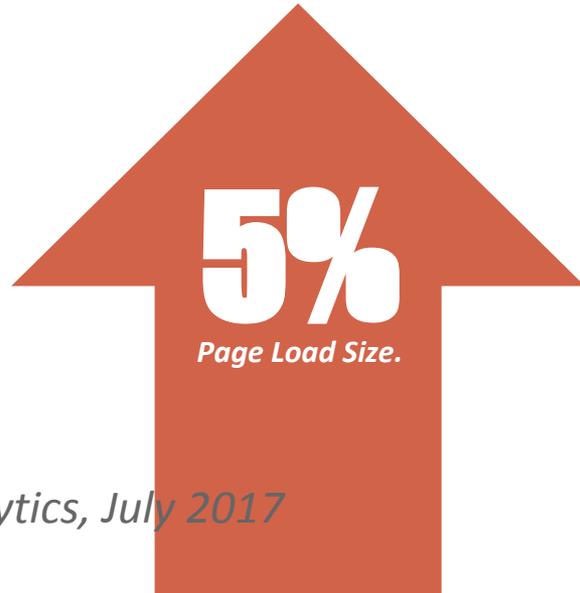
Time to interact has improved

Pages are getting
“bigger” but
technology is
getting faster.



18%

Time to Interact improvement.



5%

Page Load Size.

Page speed optimizations

- Focusing on “time to interact” metric.
 - HTTP/2
 - Multiplexing
 - Header compression
 - Async JS
 - Preload optimization
 - Preconnect & DNS prefetch
 - Image placeholders



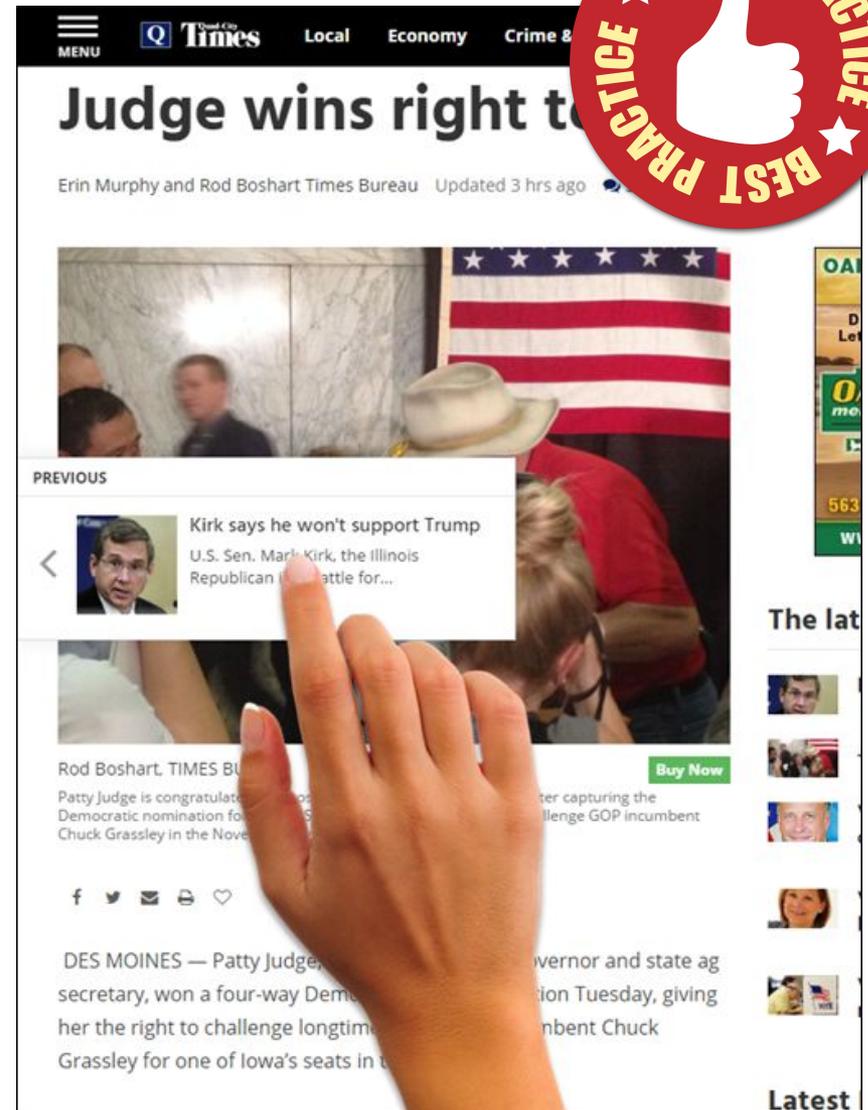
Content Strategies



Content Discovery

27,000,000+

additional pageviews
created from the
“Next / Previous”
arrows on articles
since last year!



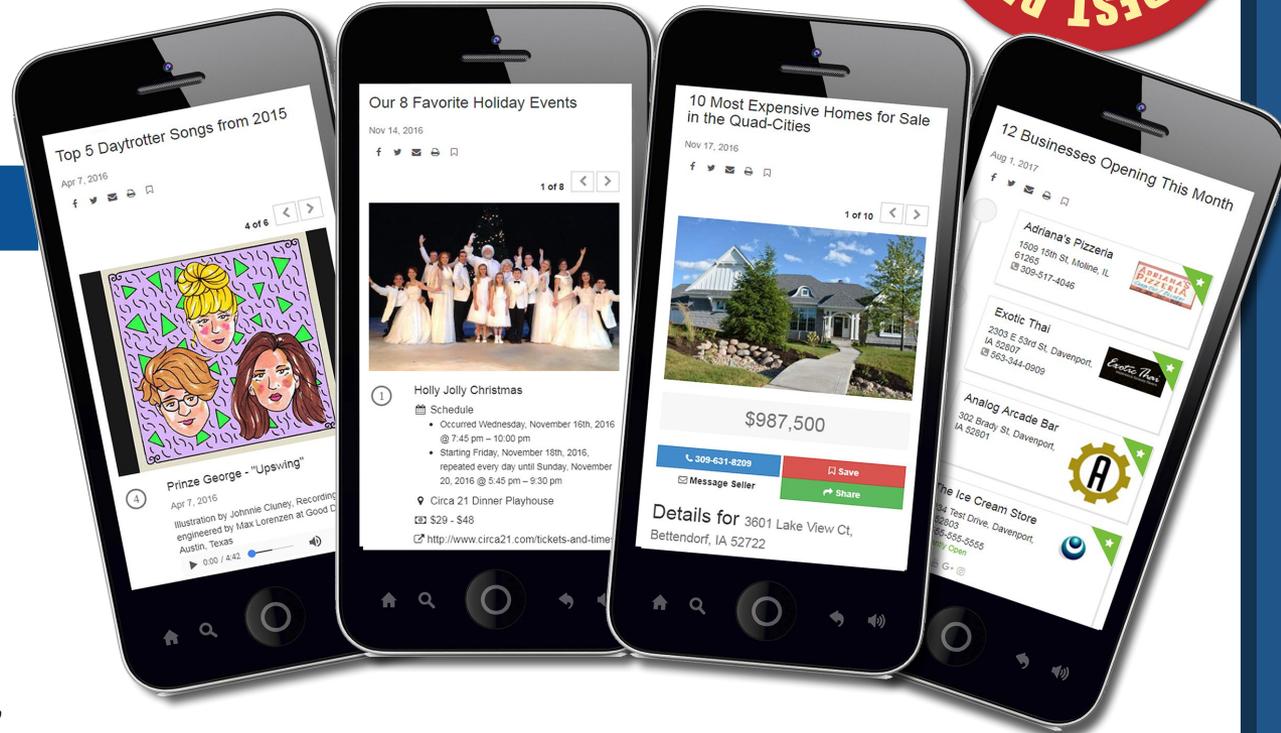
Collection Options



6+

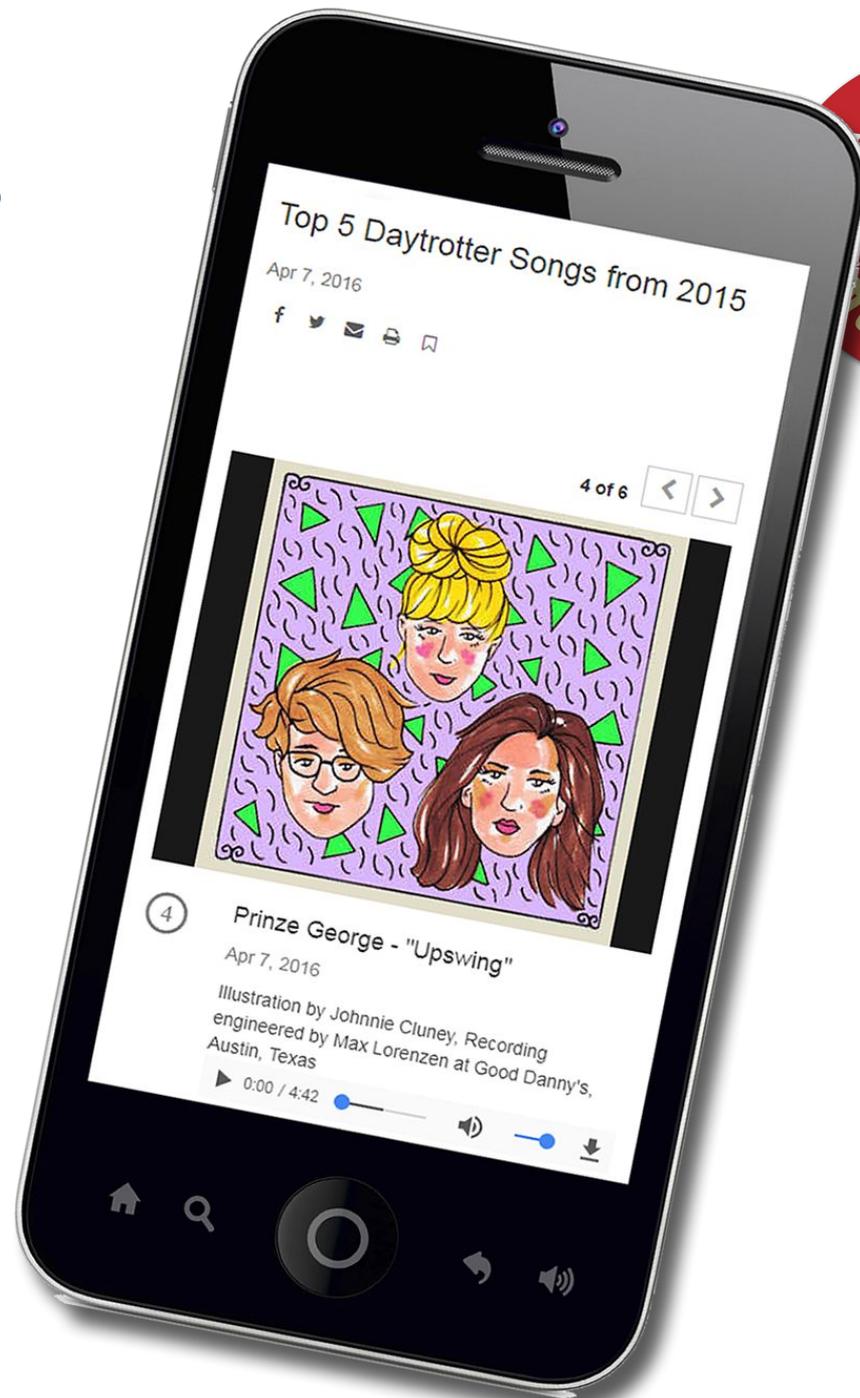
specialty collection types!

Simply create a new collection of a specific asset type, and get a new, special presentation.



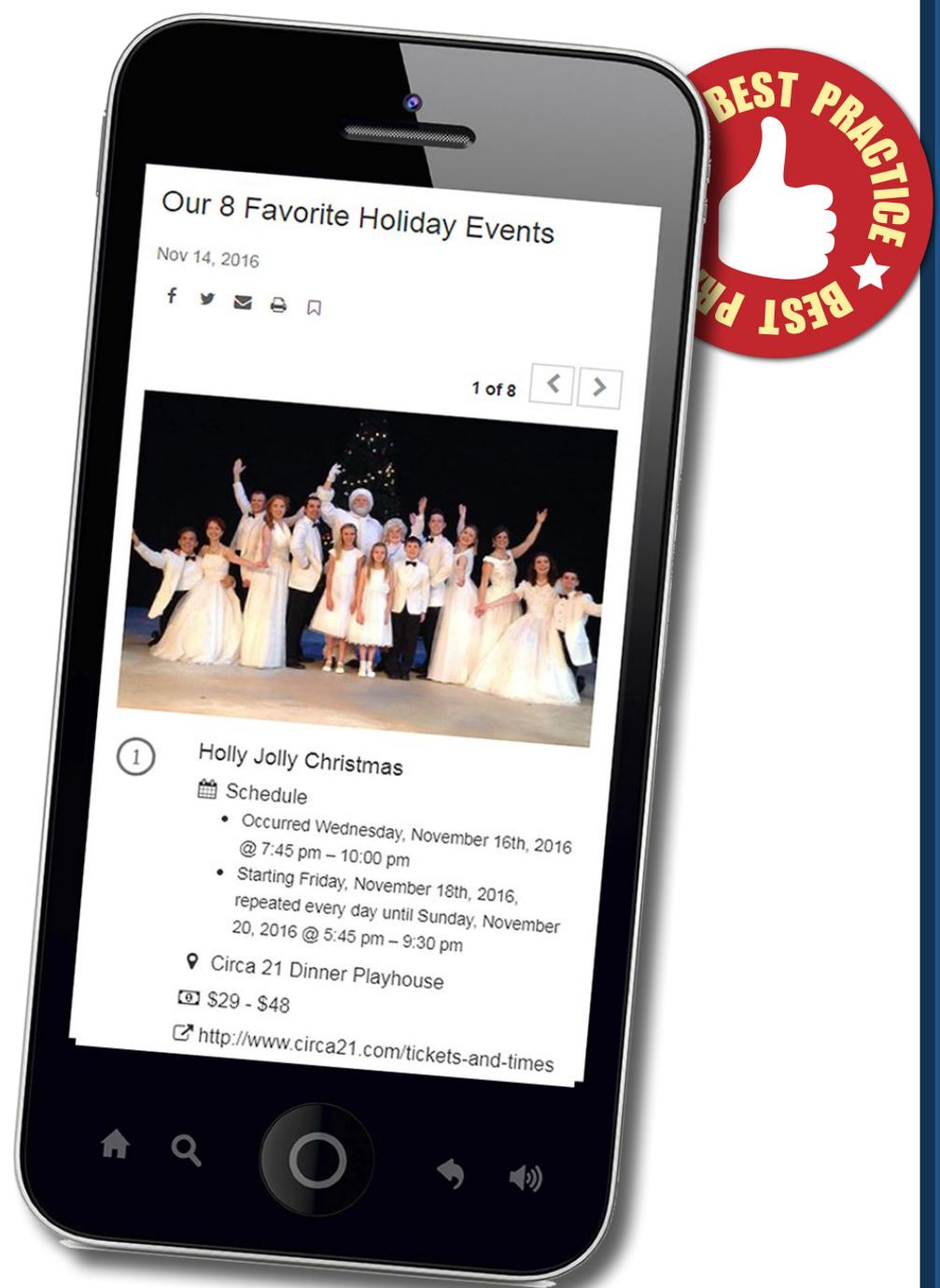
Collection Ideas

- A collection of audio assets from local bands look great as a paging gallery or a series.
- The audio can play inline on the “slideshow” cards.



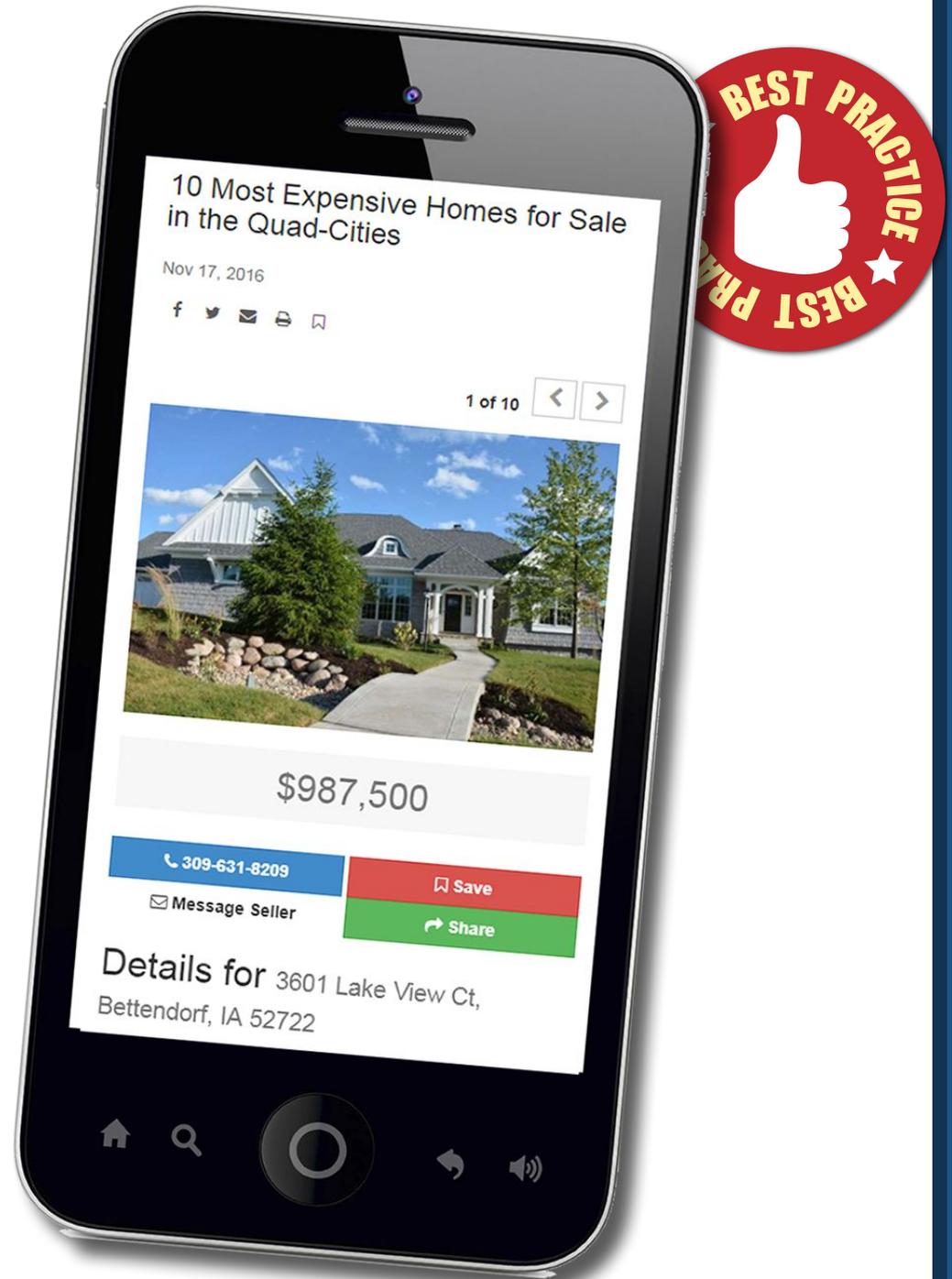
Collection Ideas

- Promote local events by creating a specialty paging collection using event assets.
- This collection can then be promoted in a block, or along with a specific article as a related child item.



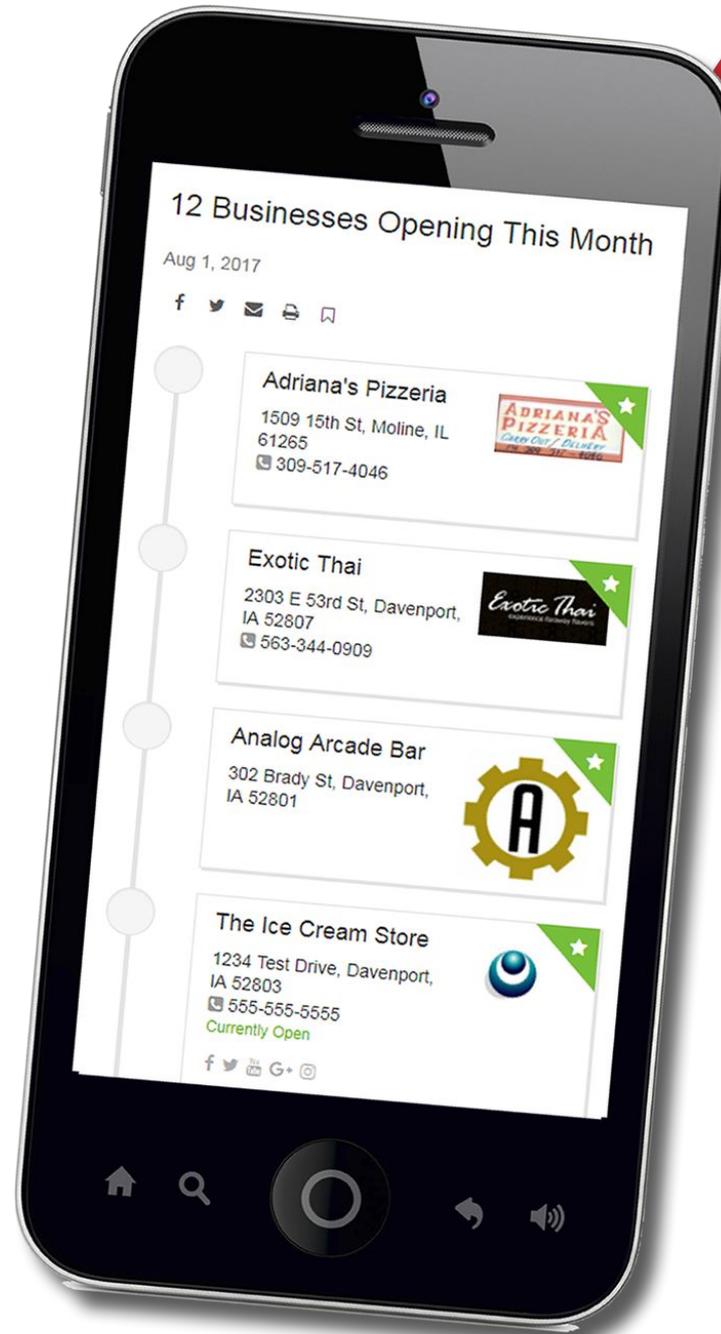
Collection Ideas

- Our BLOX Real Estate product offers a special asset type for Real Estate and Apartments.
- Using the Real Estate asset type in a collection creates a detailed info card for that listing.
- Great to build content items from your MLS listings!



Collection Ideas

- Using BLOX Business Directory assets in a collection can create a great “business card”-style presentation.
- Business assets in a “series” presentation work well as a “Best of the Region” promotion.



Google AMP



100+

**BLOX CMS sites using Google AMP
generating more than 7+ million
page views per month! We are
working closely with Google
to add new functionality.**



AMP

Content Exchange





457

Content Exchange partners created

22,000

curated articles last month!

3,000,000+

**additional pageviews created by the
Content Exchange in the last 6 months!**





5



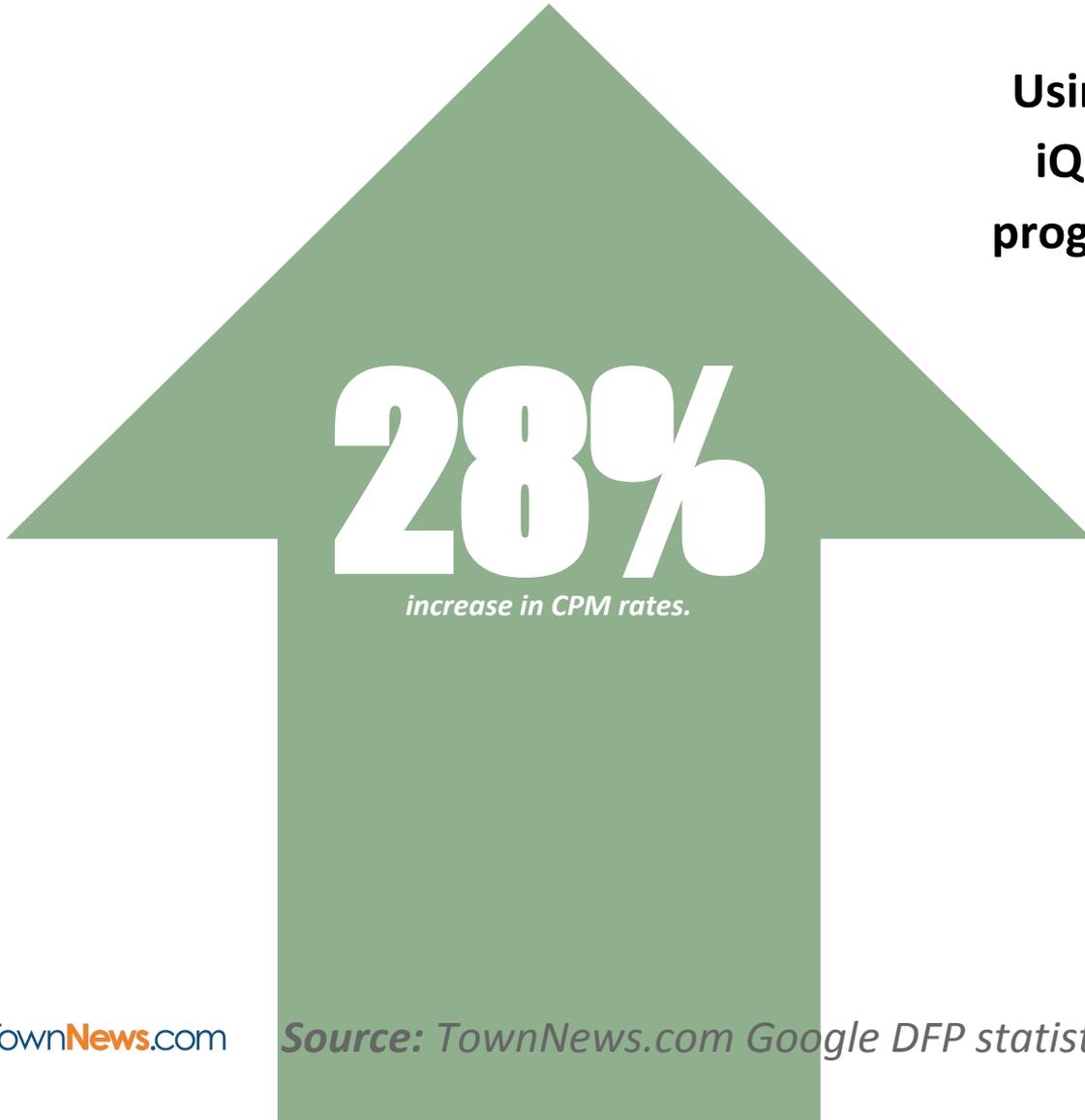
**Professional
syndicated content providers
included for no additional charge!**

Advertising Trends



Targeted ads increase CPMs

Using our TownNews.com
iQ program for targeted
programmatic ads increases
CPM rates by 28%.

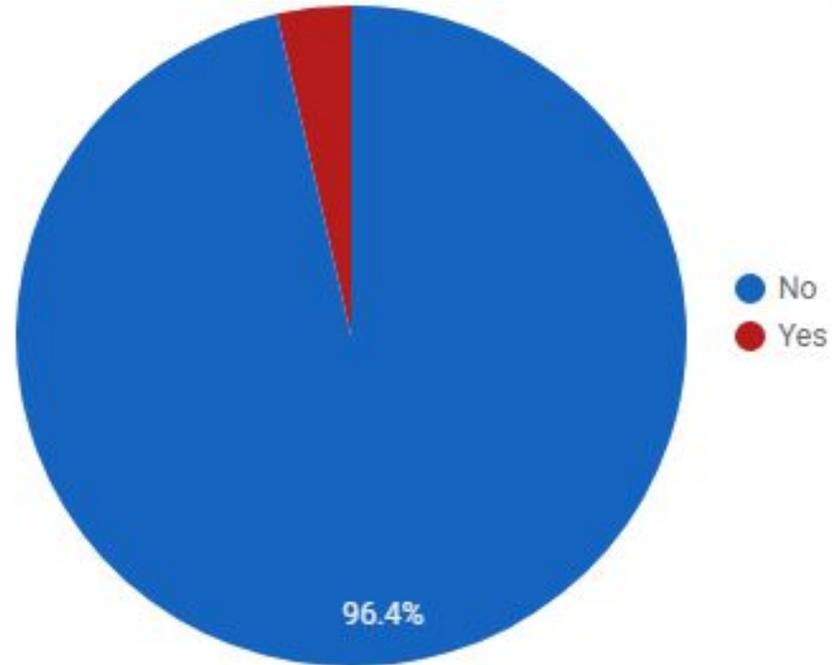


28%

increase in CPM rates.

Ad blocking still low

- Only 3.6% of users are employing an Ad Blocker on TownNews.com sites.
 - Desktop is 7%
 - Mobile is 0.3%
- This percentage has been relatively unchanged over the last year.



Chrome ad “filter” is on the way

- Google has announced a new capability in a future version of Chrome which will filter out annoying ads.
- Chrome Canary in Android Play store has a test version you can try.
- Check Google Webmaster Tools “Ad Experience” report.
- Follow “Better Ads” standards.



Ad blocking best practices



- Know your own numbers and keep track of them over time.
- BLOX CMS has options to show subscription or special messaging to users employing ad block plugins.



Ad viewability is here

- Ad “viewability” is a new industry standard which tracks whether or not an ad has actually shown on the web page.
- The recommended viewability goal is 70%.
- Bidding networks use viewability percentage as a factor.

42%

**Average ad viewability rate
for TownNews.com DFP ads.**

Ad viewability best practices

- Consider ad positions that are lazy-loaded, or which “follow” the user down the page.
- Implement “anchor” ad positions on both desktop and mobile.
- Opt for 320x50 ads on mobile pages, which have a high viewability rate.
- Avoid a leaderboard ad at the very top the page - put under masthead instead.
- Page speed also improves how quickly ads load, which improves viewability.

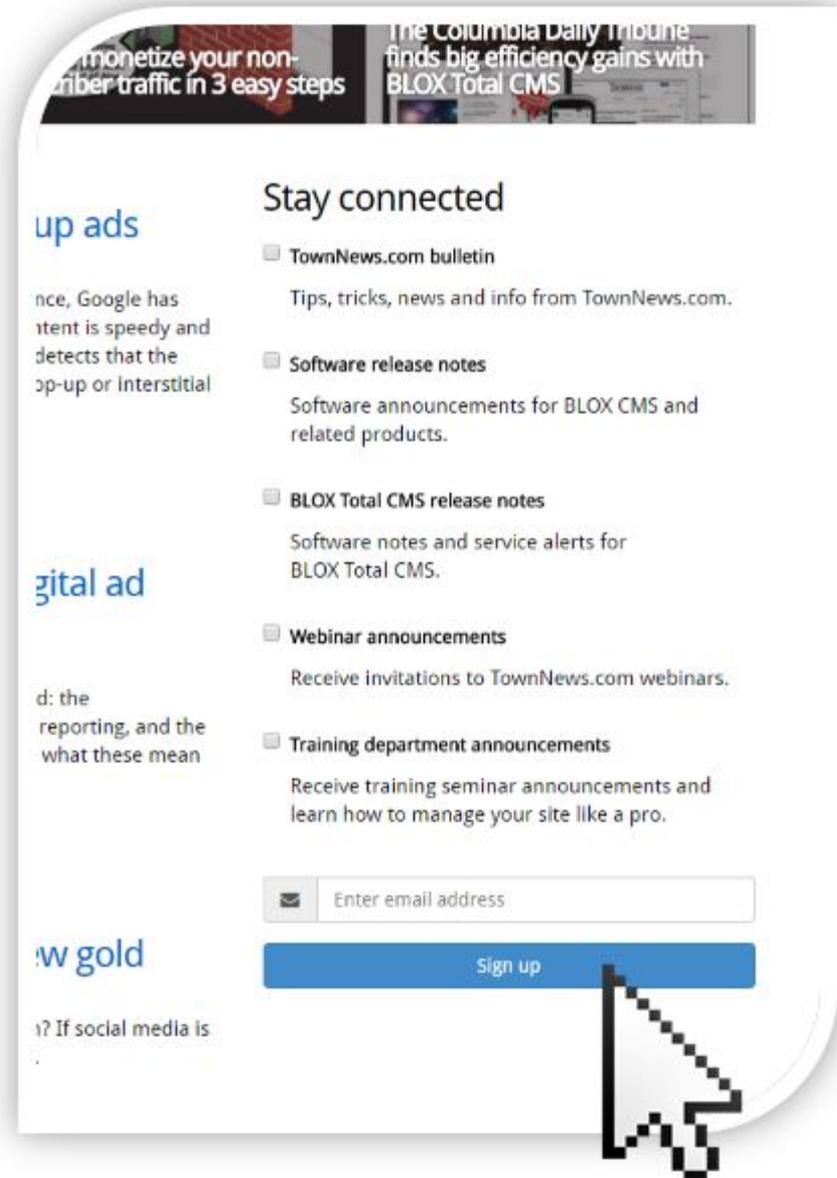


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Thank you!

