

CUSTOMER WEBINAR:

New! Offer Builder, one-page payment arrive on revamped iQ Audience+

Tuesday, July 27th at 10:30 AM CT

TN TownNews

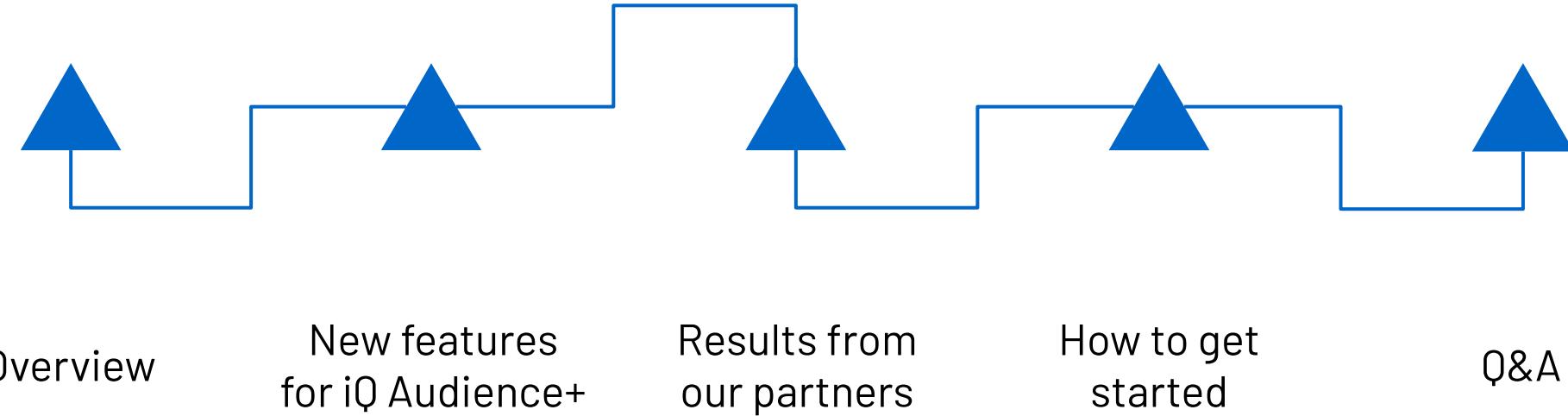


Bridget Sibthorp-Moecker
Director of audience, TownNews



Special guest: Jeremy Feldman
Director of audience development
EO Media, bendbulletin.com

Today's agenda





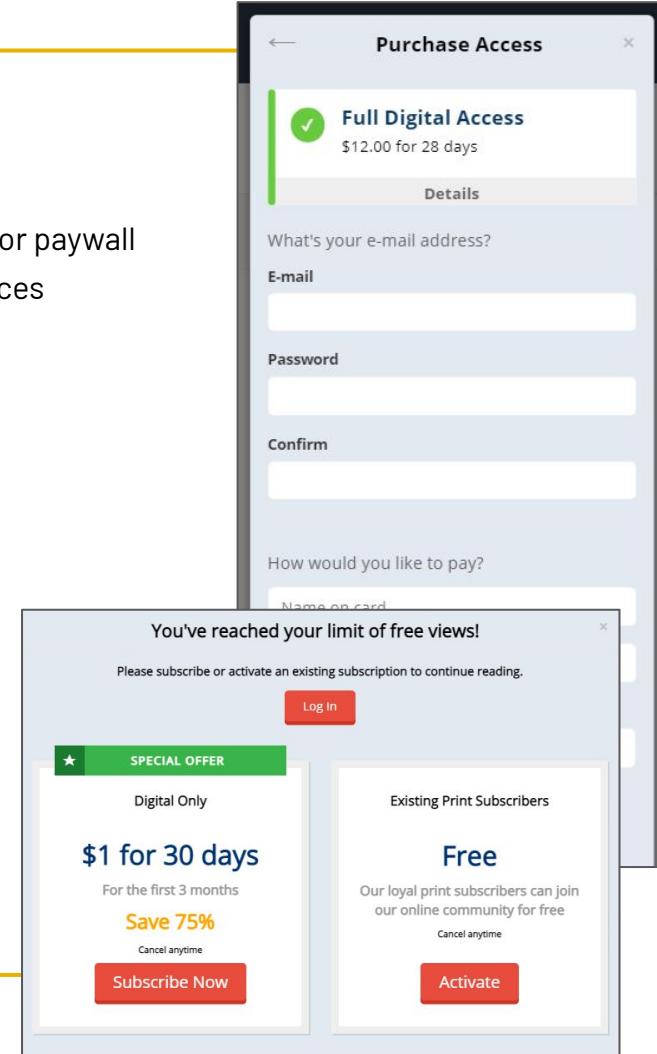
CURRENT FEATURES

- ▶ Basic metering and registration
- ▶ Allow or restrict access to content based on keyword, section, asset type, publication date, and more
- ▶ Segment visitors into DMP audiences
- ▶ Target audiences with custom messaging, registration prompts or subscription offers
- ▶ Paywall content outside your O&O using custom Javascript
- ▶ FAST implementation for current TownNews customers
- ▶ Strategy and consulting



NEW FEATURES!

- ▶ **Offer Builder:** a new marketing tool
 - Powers a new, customizable design for paywall
 - Target specific offers to your audiences
- ▶ **1-Page Payment Workflow**
 - Subscribe without leaving the article
 - Landing pages and inline forms
 - Streamlined login
- ▶ Browser fingerprinting
- ▶ Redirect to landing page
- ▶ NOW App support
- ▶ Amp support
- ▶ Registration-only wall on new modal
- ▶ Delivery address on 1-Page Form
For print / combo purchase support





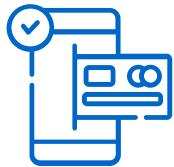
New features

One-page payment & Offer Builder



Maximize reader revenue & conversions

with new features built into iQ Audience+



1-Page Payment

A reimagined
signup process



Offer Builder

A powerful new
marketing tool



New Paywall

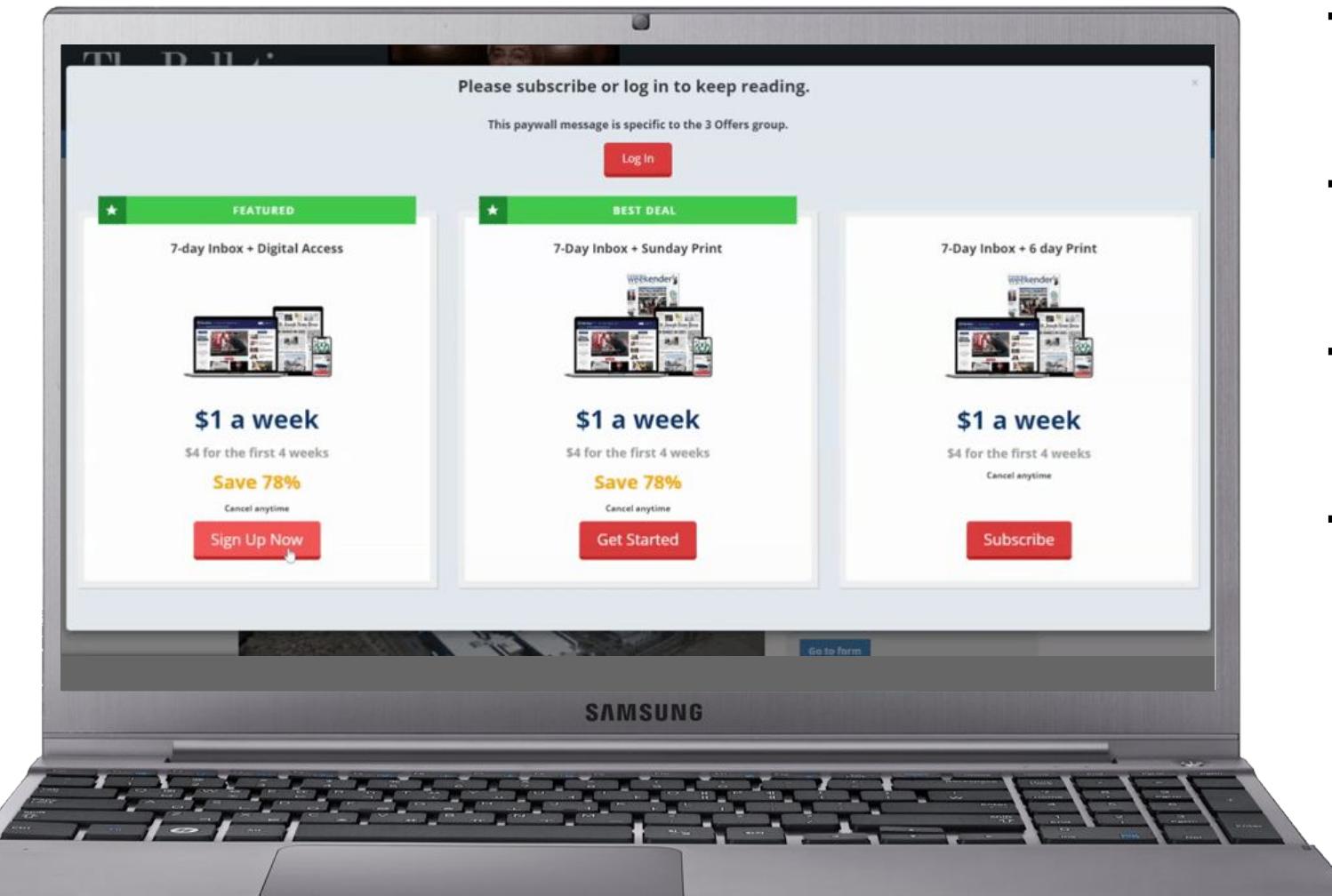
A mobile-friendly
look and feel



Easier Login

Streamlined to be
quick and easy

Reimagined user experience



- Eliminate friction in payment path
- Design refresh rooted in best practices
- Grow 1st party data with registration
- Modify without HTML

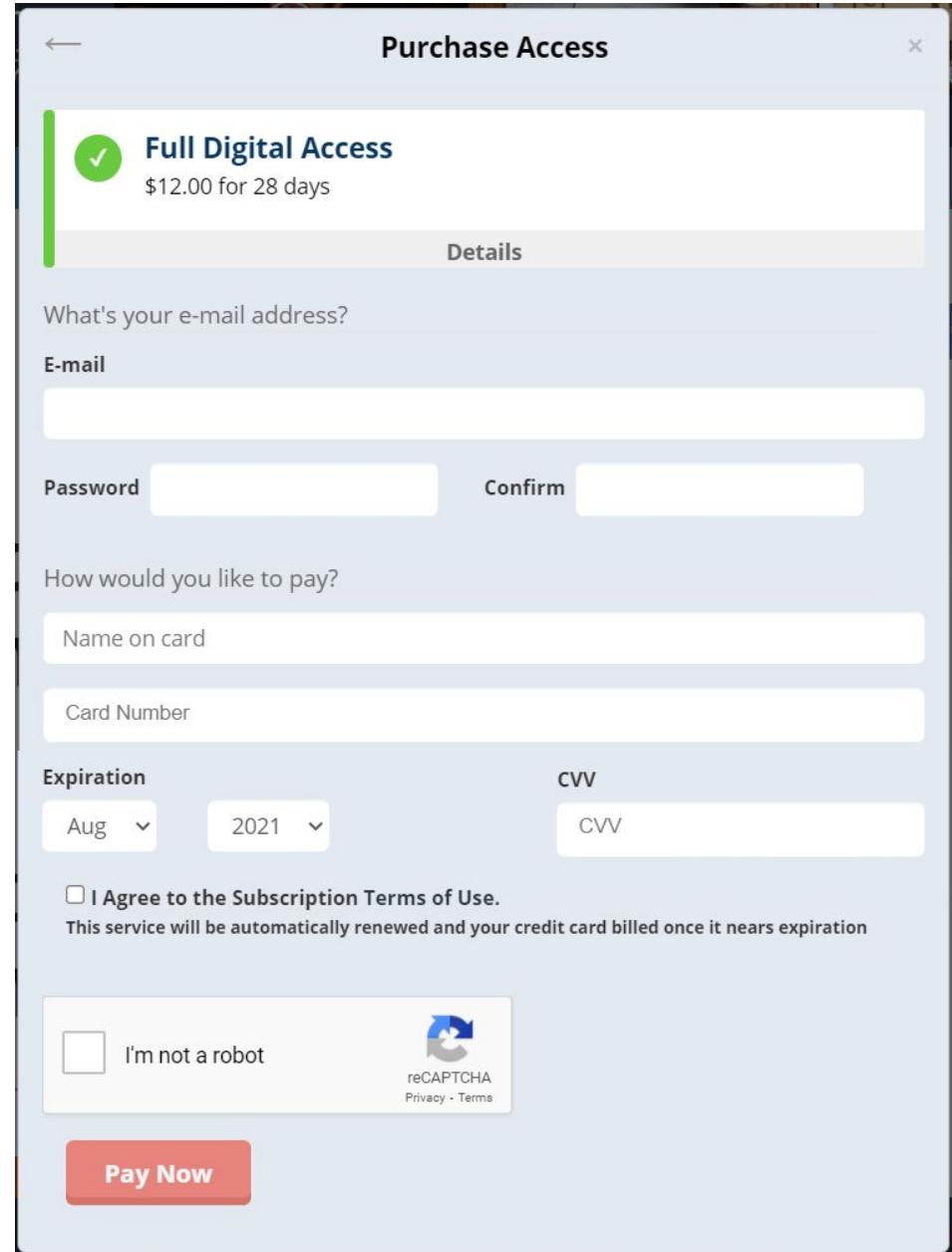
Only with
iQ Audience+
BY TownNews

Fast, easy one-page purchase

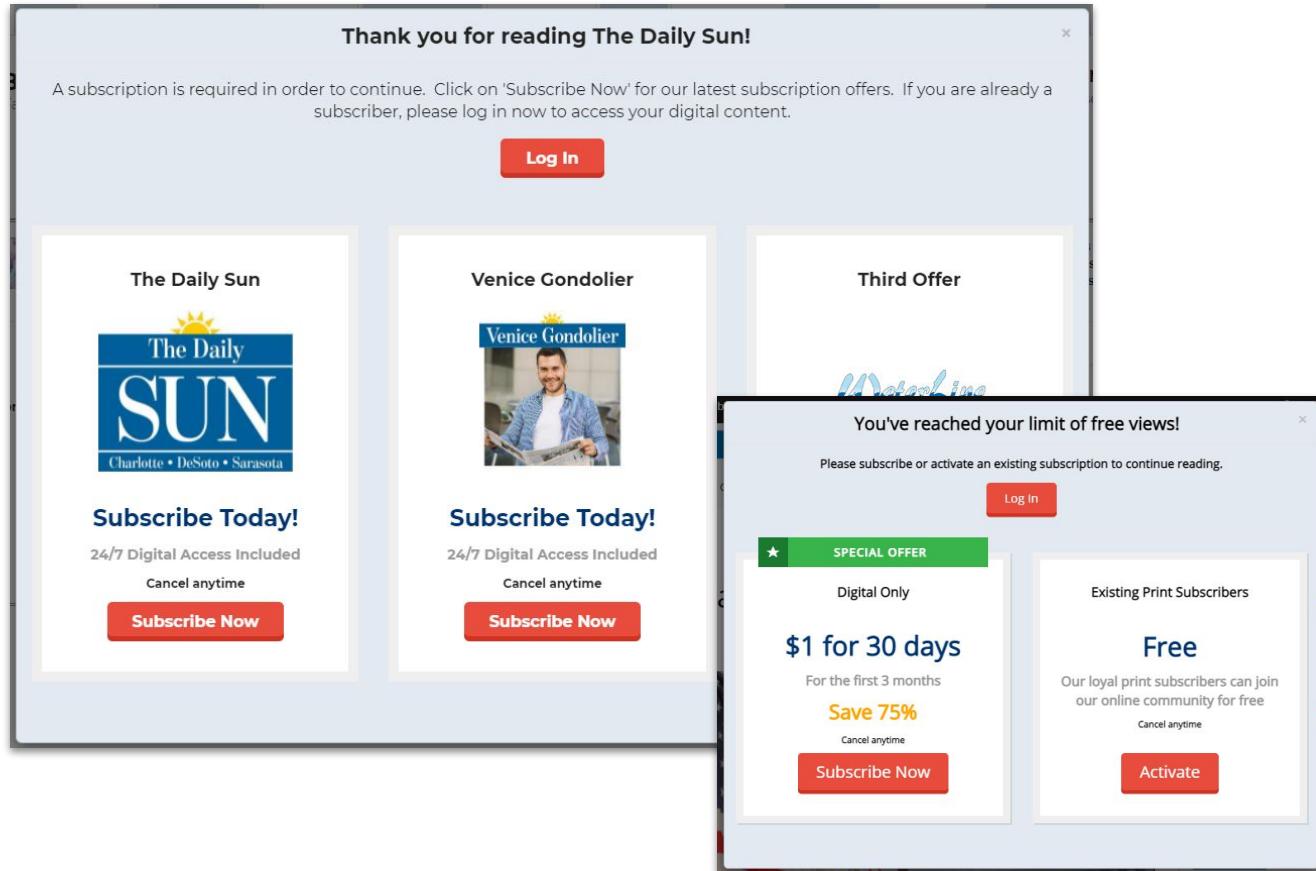
- Subscribe, log in, or register without leaving the article
- Simultaneous registration and subscription
- Combines separate login/registration pages into one modal
- **Available to iQ Audience+ partners**

Only with
iQ Audience+
by TownNews

TN TownNews



New paywall



Powered by Offer Builder

- Target offers to different audience groups
- Display one to three offers
- Customize messaging
- Buttons link to One-page payment modal or third-party circ system

Only with
iQ Audience+
by TownNews

Stay informed. Be engaged. Live better.

Full Digital Access + Daily eEdition

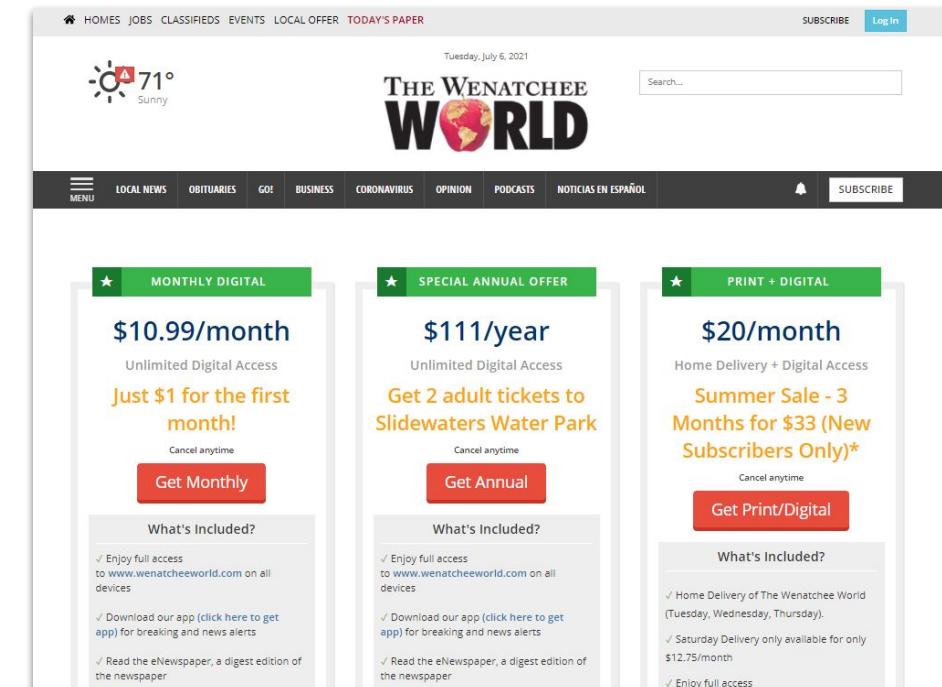
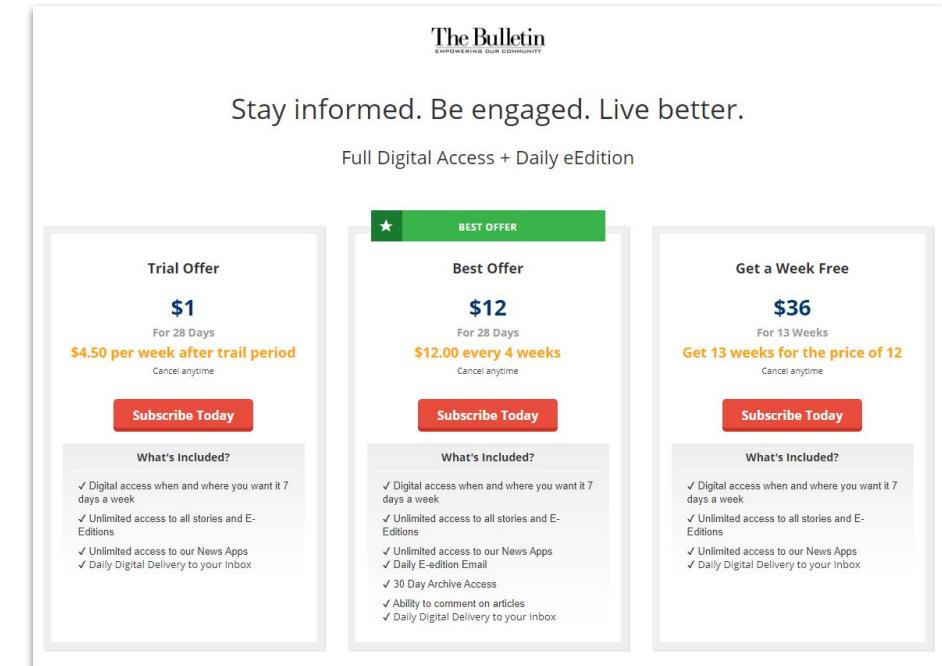
Subscription landing page

Powered by *Offer Builder*

- Fully customizable: curate the offers that you want all users to see
- Built with CSS that's cohesive to the paywall
- Display one to five offers (three is recommended best practice)

Only with
iQ Audience+
by TownNews

TN TownNews





Results

from our partners



Beta program early results

iQ Audience+, Offer Builder & One-page payment

130%

**Increase in new
digital starts
(conversions)**

WenatcheeWorld.com

5,253%

**Increase in email
newsletter signups**

BendBulletin.com

250%

**Higher conversion
rate than industry
median**

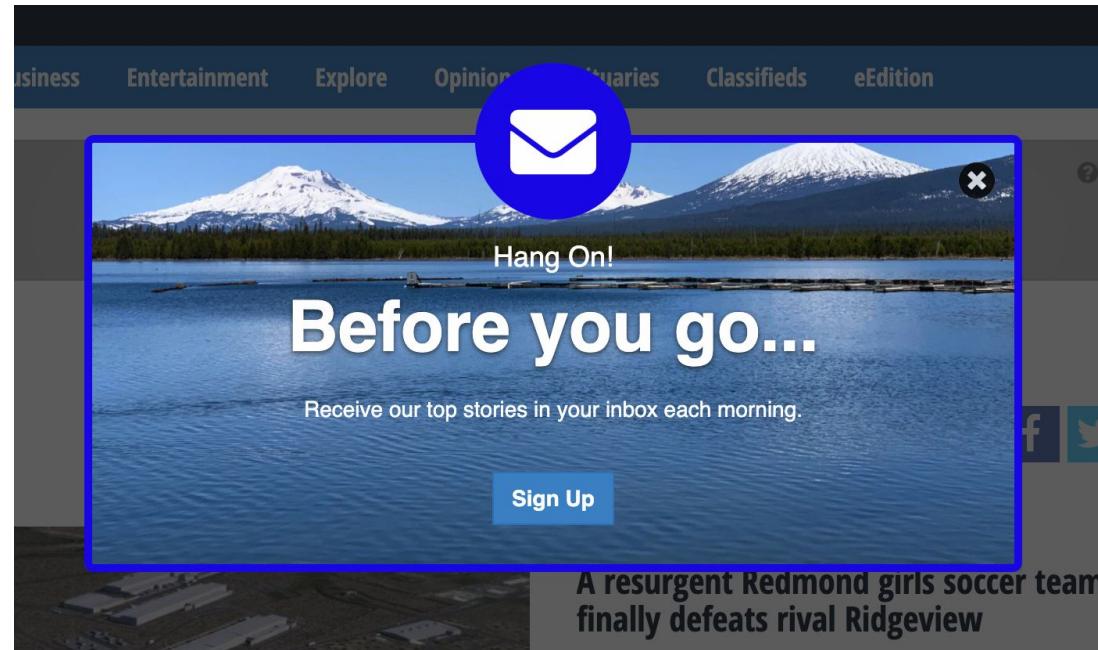
EastCentralIowaNews.com

What we did

- Asked readers to register after 2 article views in 30 days
- Created a new splash screen for registrations
- Added pre-selected opt-ins for newsletters at registration
- Reduced the number of newsletters we promoted on the registration page to 3 to avoid paralysis of choice

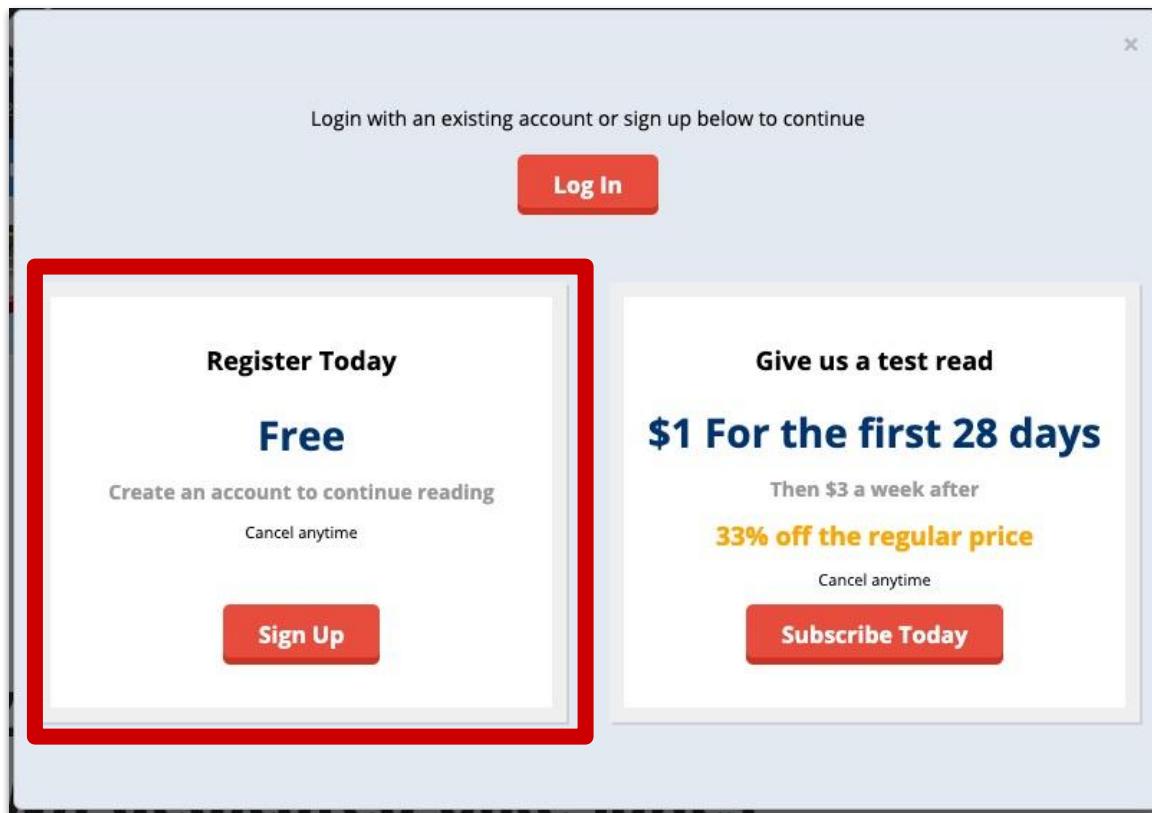
Also!

- Added exit intent popup for newsletters signups



Our Test

After their second article view in 30 days, non-logged in readers are prompted to take action to continue reading, including the new option to register for free.



Account Registration

Sign up with us

Username

This is the name that will be displayed next to your photo for comments, blog posts, and more. Choose wisely!

* Email

Your e-mail address will be used to confirm your account. We won't share it with anyone else.

* Password

Create a password that only you will remember. If you forget it, you'll be able to recover it using your email address.

* Confirm Password

Confirm your password.

Join our mailing lists

- Breaking News Alerts**
We'll send breaking news and news alerts to you as they happen!
- Daily Headlines**
Start your day with our top stories in your inbox
- GO! Magazine**
Receive weekly entertainment news occurring in Central Oregon

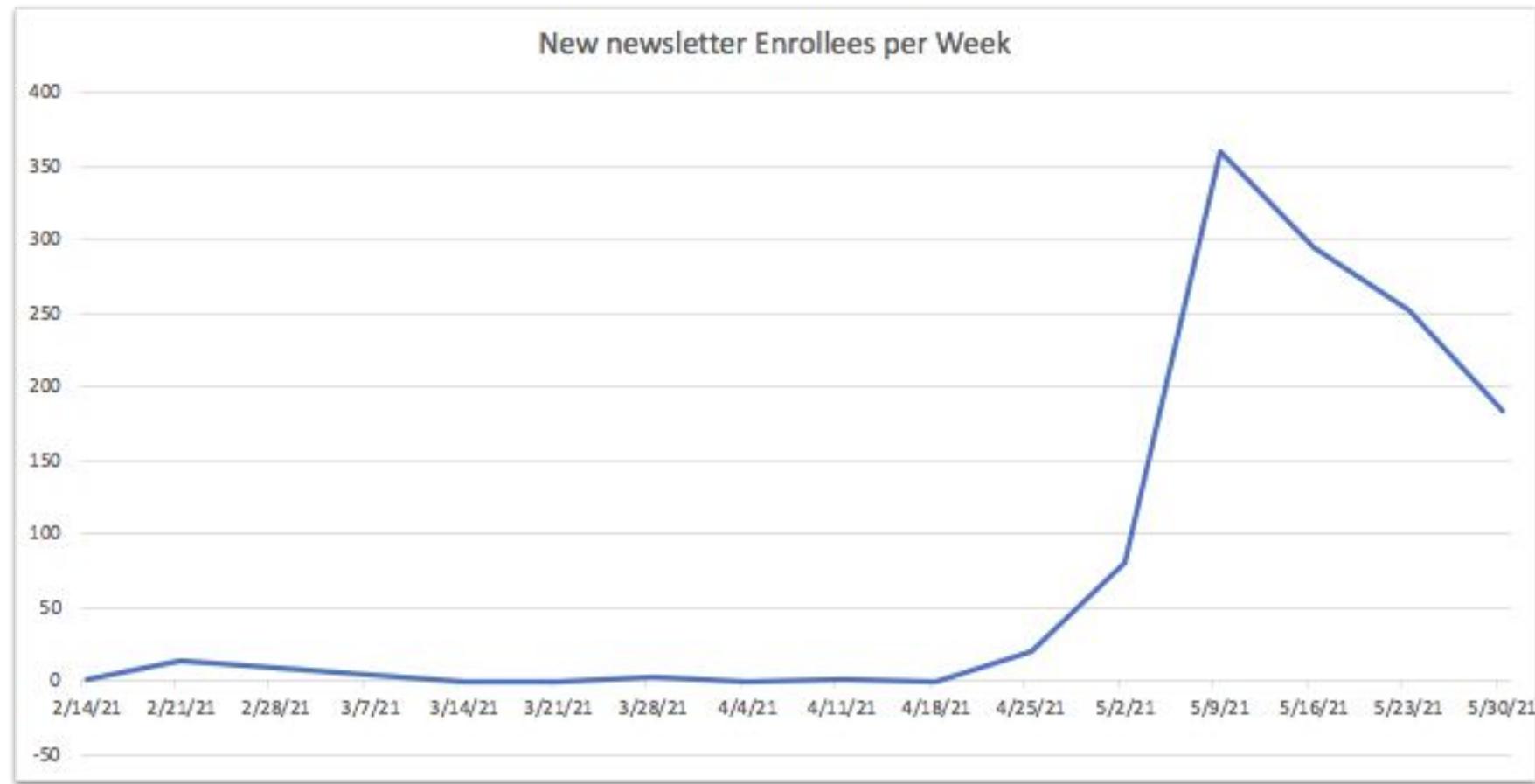
On the registration page we included three recommended newsletters and pre-selected the opt-in boxes.

Results

4K
new registered users

1,200+
unique newsletter
signups in first 6 weeks

5,253%
increase in weekly
newsletter signups
(from 4 to 234)



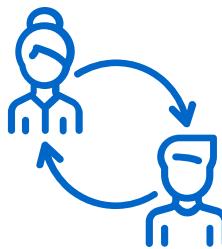


How to get started

Offer Builder & One-page payment



Ready to sign up?



iQ Audience+

To learn more, contact your Sales Representative or visit TownNews.com/audienceplus

New features

Submit a ticket at TownNews.com/Support
include Offer Builder in the subject



Questions?

We've got answers.



Bridget Sibthorp-Moecker
Director of audience, TownNews



Special guest: Jeremy Feldman
Director of audience development
EO Media, bendbulletin.com

Stay connected



Documentation

help.TownNews.com



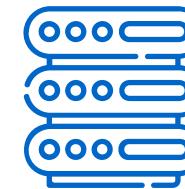
Support

800-293-9576
support.TownNews.com



Community

community.TownNews.com



Status

TownNews.status.io



Social Media

Follow us on Twitter, LinkedIn, Facebook, YouTube