

CUSTOMER WEBINAR:

New! Offer Builder, one-page payment arrive on revamped iQ Audience+

Tuesday, July 27th at 10:30 AM CT

TN TownNews

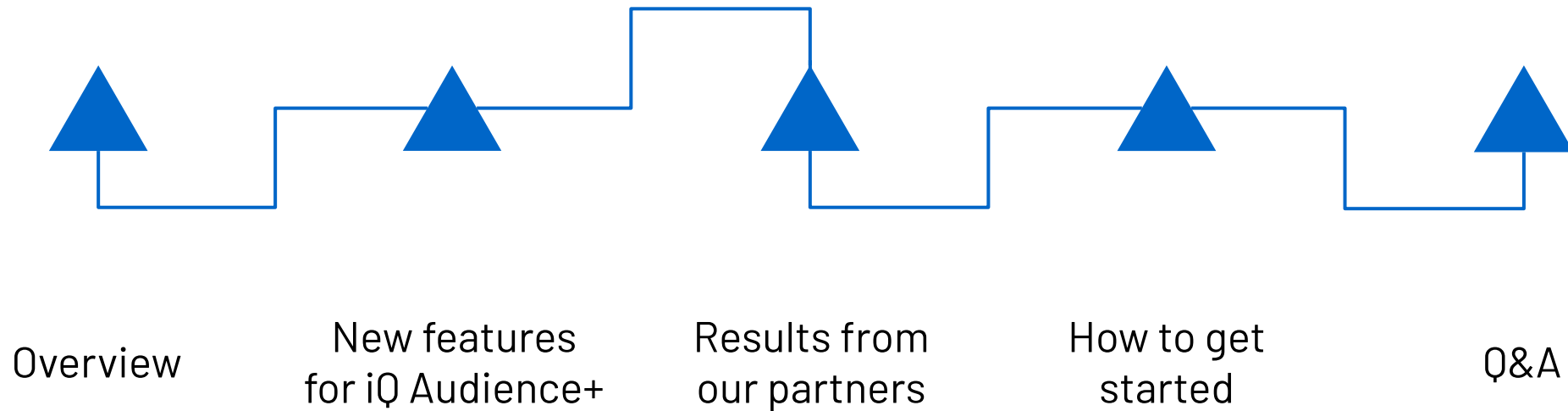


Bridget Sibthorp-Moecker
Director of audience, TownNews



Special guest: Jeremy Feldman
Director of audience development
EO Media, bendbulletin.com

Today's agenda



CURRENT FEATURES

- ▶ Basic metering and registration
- ▶ Allow or restrict access to content based on keyword, section, asset type, publication date, and more
- ▶ Segment visitors into DMP audiences
- ▶ Target audiences with custom messaging, registration prompts or subscription offers
- ▶ Paywall content outside your O&O using custom Javascript
- ▶ FAST implementation for current TownNews customers
- ▶ Strategy and consulting

NEW FEATURES!

- ▶ **Offer Builder:** a new marketing tool
 - Powers a new, customizable design for paywall
 - Target specific offers to your audiences
- ▶ **1-Page Payment Workflow**
 - Subscribe without leaving the article
 - Landing pages and inline forms
 - Streamlined login
- ▶ Browser fingerprinting
- ▶ Redirect to landing page
- ▶ NOW App support
- ▶ Amp support
- ▶ Registration-only wall on new modal
- ▶ Delivery address on 1-Page Form
- ▶ For print / combo purchase support

The image displays two screenshots of the iQ Audience+ interface. The top screenshot is a 'Purchase Access' form with a title bar, a back arrow, and a close button. It features a green checkmark icon and the text 'Full Digital Access \$12.00 for 28 days'. Below this is a 'Details' section with a form for 'What's your e-mail address?' and 'E-mail' input. There are also fields for 'Password' and 'Confirm', and a section for 'How would you like to pay?' with a 'Name on card' input. The bottom screenshot is a modal titled 'You've reached your limit of free views!' with a close button. It contains a message: 'Please subscribe or activate an existing subscription to continue reading.' and a 'Log In' button. Below this is a 'SPECIAL OFFER' section with a green star icon, showing 'Digital Only' for '\$1 for 30 days' for the first 3 months, with a 'Save 75%' badge and a 'Cancel anytime' link. A 'Subscribe Now' button is at the bottom. To the right is a section for 'Existing Print Subscribers' offering 'Free' access, with a message: 'Our loyal print subscribers can join our online community for free' and a 'Cancel anytime' link. An 'Activate' button is at the bottom.



New features

One-page payment & Offer Builder



Maximize reader revenue & conversions

with new features built into iQ Audience+



1-Page Payment

A reimagined
signup process



Offer Builder

A powerful new
marketing tool



New Paywall

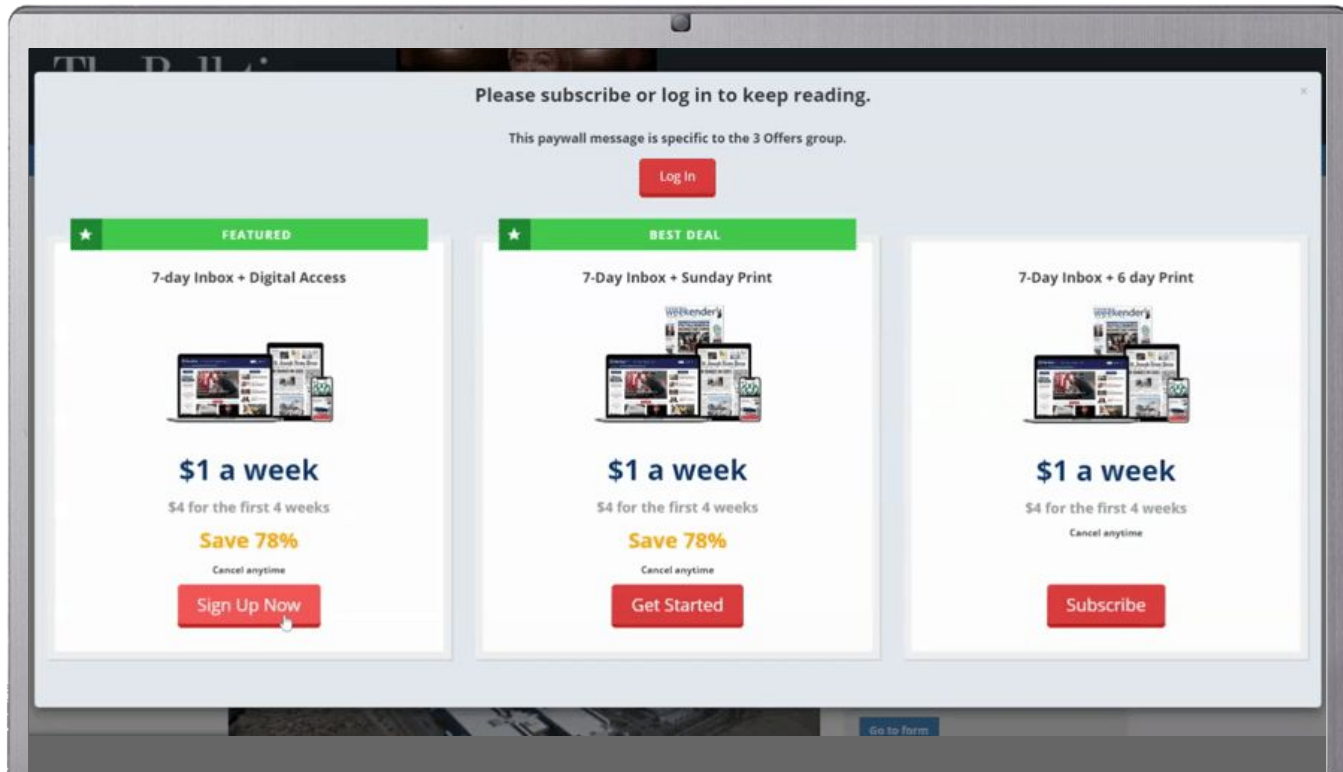
A mobile-friendly
look and feel



Easier Login

Streamlined to be
quick and easy

Reimagined user experience



- Eliminate friction in payment path
- Design refresh rooted in best practices
- Grow 1st party data with registration
- Modify without HTML

Only with
iQ Audience+
BY TownNews

Fast, easy one-page purchase

- Subscribe, log in, or register without leaving the article
- Simultaneous registration and subscription
- Combines separate login/registration pages into one modal
- **Available to iQ Audience+ partners**

The screenshot shows a 'Purchase Access' modal window. At the top, it displays a green checkmark icon next to 'Full Digital Access' and '\$12.00 for 28 days'. Below this is a 'Details' tab. The form asks for an email address, followed by password and confirm password fields. It then asks 'How would you like to pay?' with fields for 'Name on card', 'Card Number', 'Expiration' (with dropdowns for 'Aug' and '2021'), and 'CVV'. A checkbox for 'I Agree to the Subscription Terms of Use' is present, with a note that the service will be automatically renewed. At the bottom, there is a reCAPTCHA 'I'm not a robot' checkbox and a 'Pay Now' button.

Purchase Access

✓ Full Digital Access
\$12.00 for 28 days

Details

What's your e-mail address?

E-mail

Password Password Confirm

How would you like to pay?

Name on card

Card Number

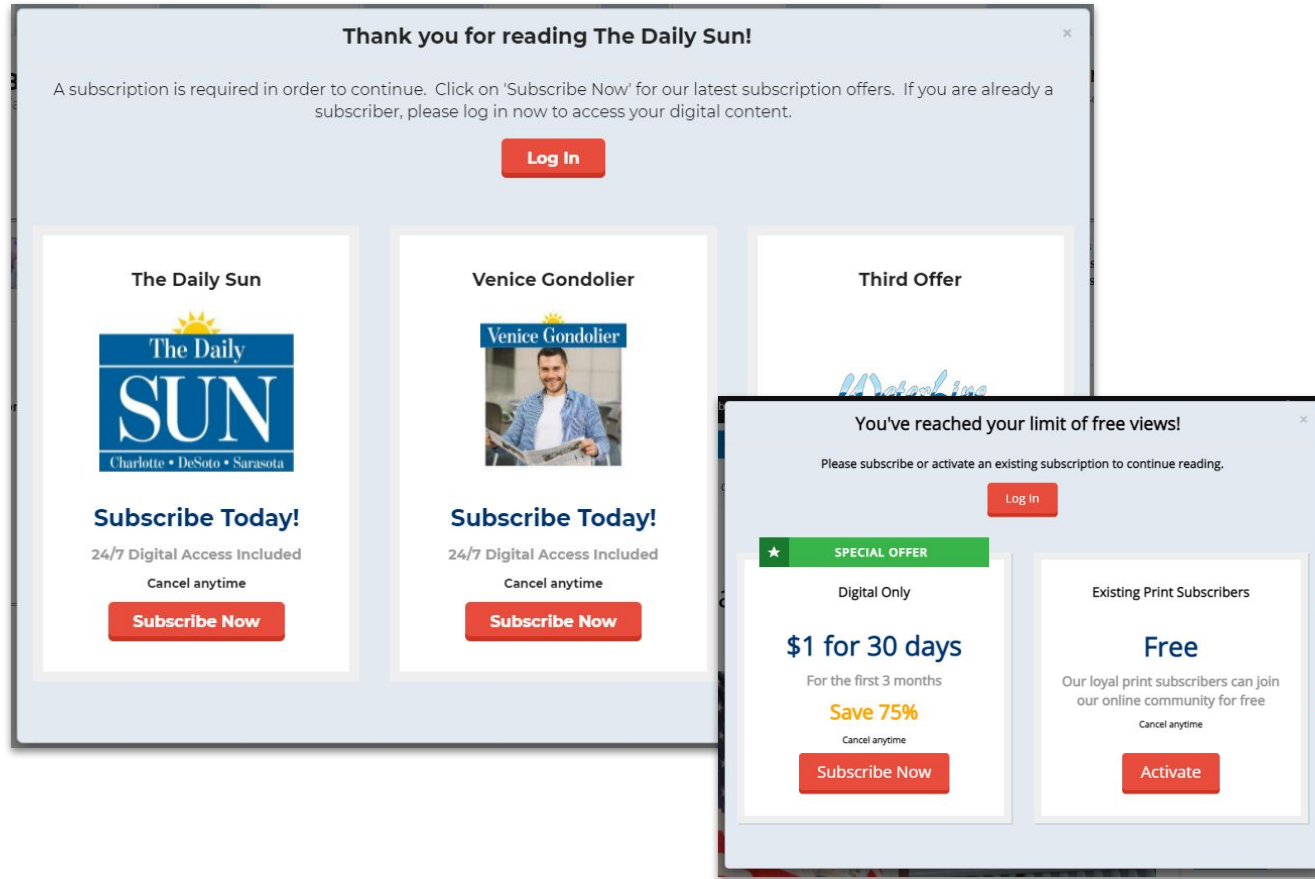
Expiration Aug 2021 CVV

☐ I Agree to the Subscription Terms of Use.
This service will be automatically renewed and your credit card billed once it nears expiration

☐ I'm not a robot reCAPTCHA Privacy - Terms

Pay Now

New paywall



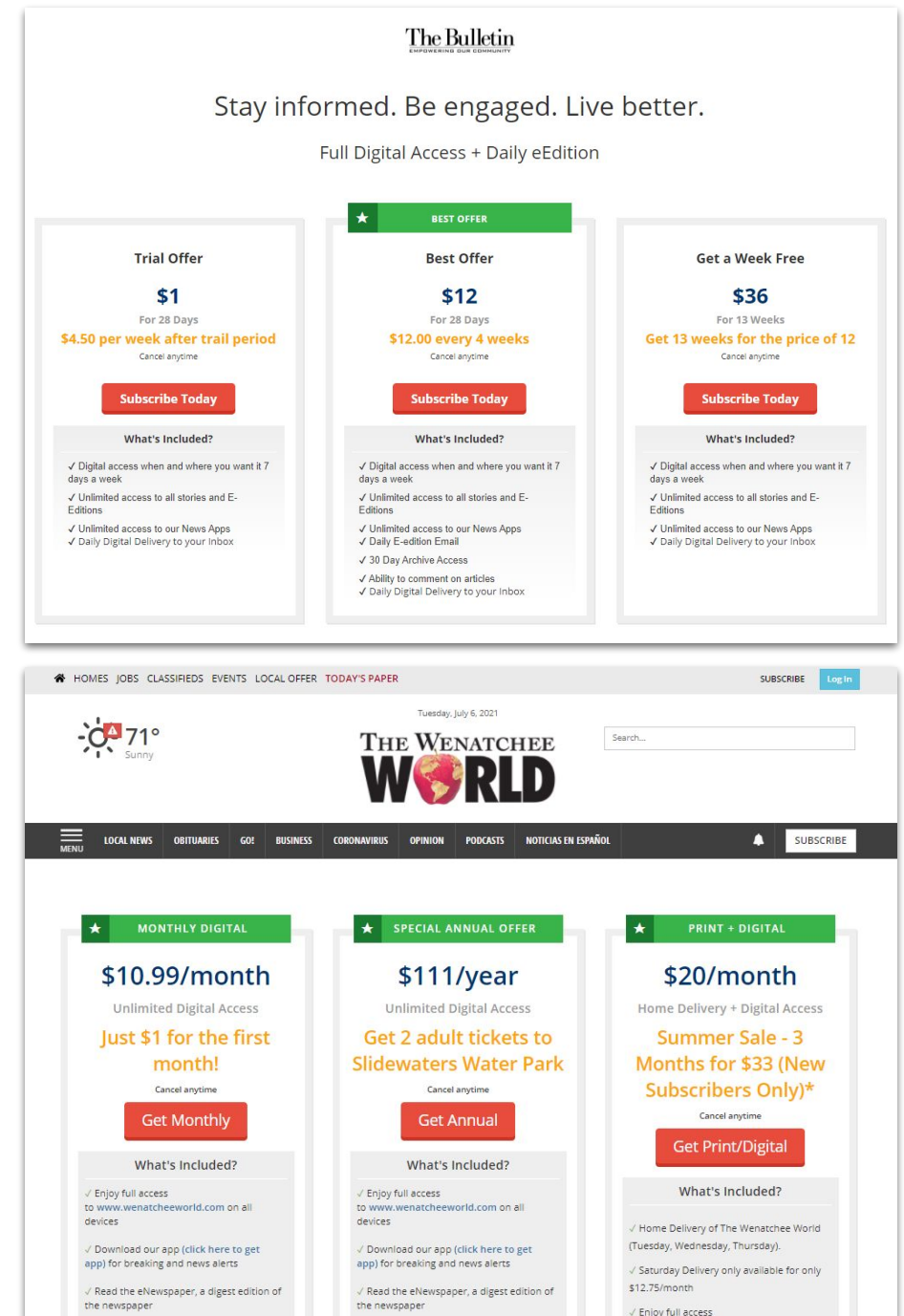
Powered by Offer Builder

- Target offers to different audience groups
- Display one to three offers
- Customize messaging
- Buttons link to One-page payment modal or third-party circ system

Subscription landing page

Powered by Offer Builder

- Fully customizable: curate the offers that you want all users to see
- Built with CSS that's cohesive to the paywall
- Display one to five offers (three is recommended best practice)





Results

from our partners



Beta program early results

iQ Audience+, Offer Builder & One-page payment

130%

**Increase in new
digital starts
(conversions)**

WenatcheeWorld.com

5,253%

**Increase in email
newsletter signups**

BendBulletin.com

250%

**Higher conversion
rate than industry
median**

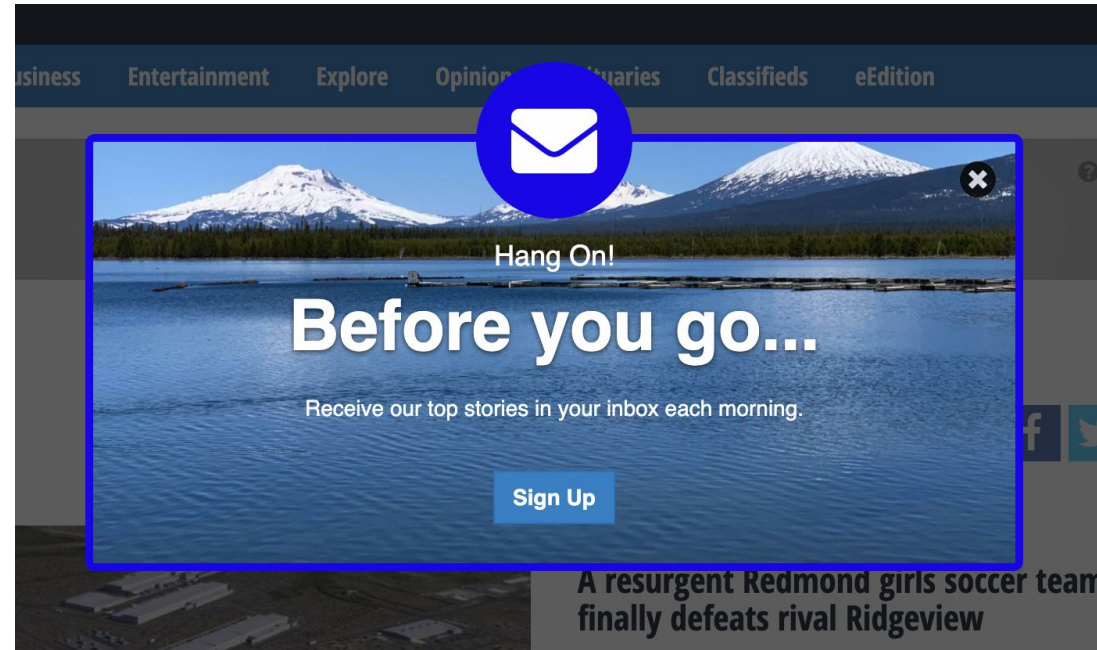
EastCentrallowaNews.com

What we did

- Asked readers to register after 2 article views in 30 days
- Created a new splash screen for registrations
- Added pre-selected opt-ins for newsletters at registration
- Reduced the number of newsletters we promoted on the registration page to 3 to avoid paralysis of choice

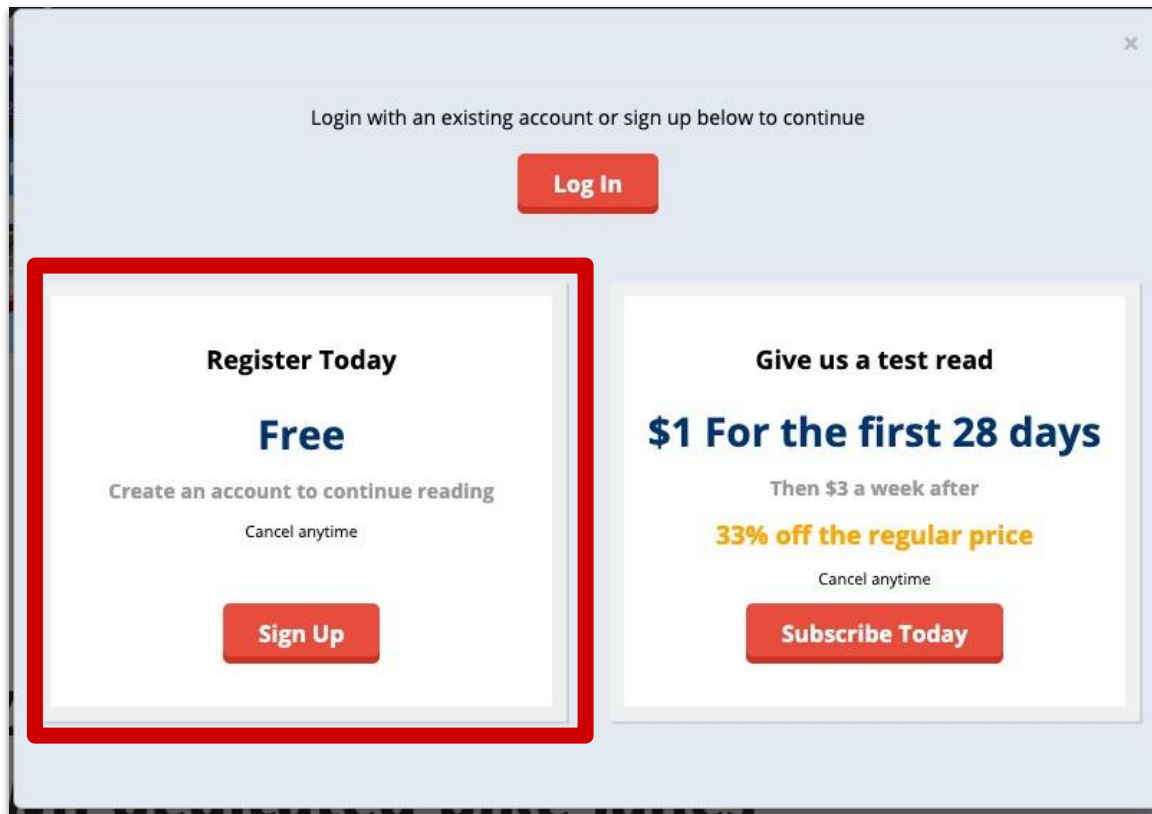
Also!

- Added exit intent popup for newsletters signups



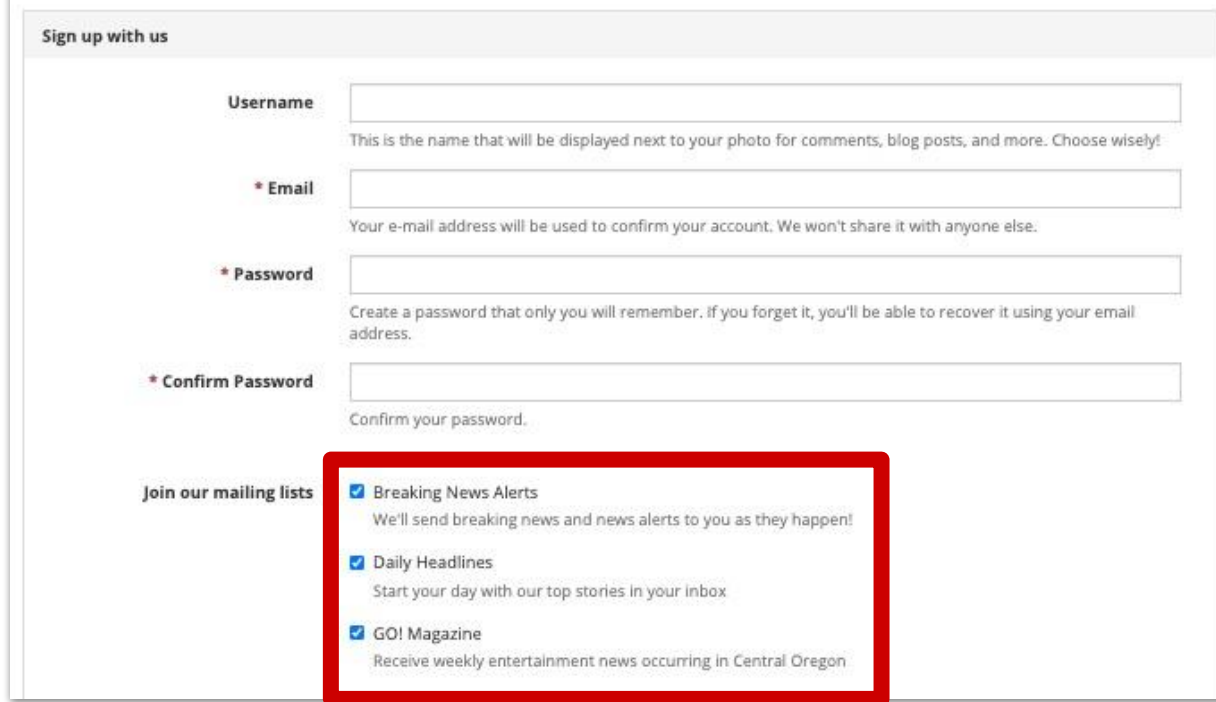
Our Test

After their second article view in 30 days, non-logged in readers are prompted to take action to continue reading, including the new option to register for free.



A screenshot of a registration prompt overlay. At the top, it says "Login with an existing account or sign up below to continue" with a "Log In" button. Below this are two main options, each with a red "Sign Up" button. The first option, "Register Today", is highlighted with a red border and offers "Free" access, stating "Create an account to continue reading" and "Cancel anytime". The second option, "Give us a test read", offers "\$1 For the first 28 days", then "\$3 a week after", and "33% off the regular price", also with a "Cancel anytime" option.

Account Registration



A screenshot of the account registration form. It includes fields for Username, Email, Password, and Confirm Password, each with a descriptive note. Below these fields is a section titled "Join our mailing lists" which contains three pre-selected options: "Breaking News Alerts", "Daily Headlines", and "GO! Magazine". This entire mailing list section is highlighted with a red border.

On the registration page we included three recommended newsletters and pre-selected the opt-in boxes.

Results

4K

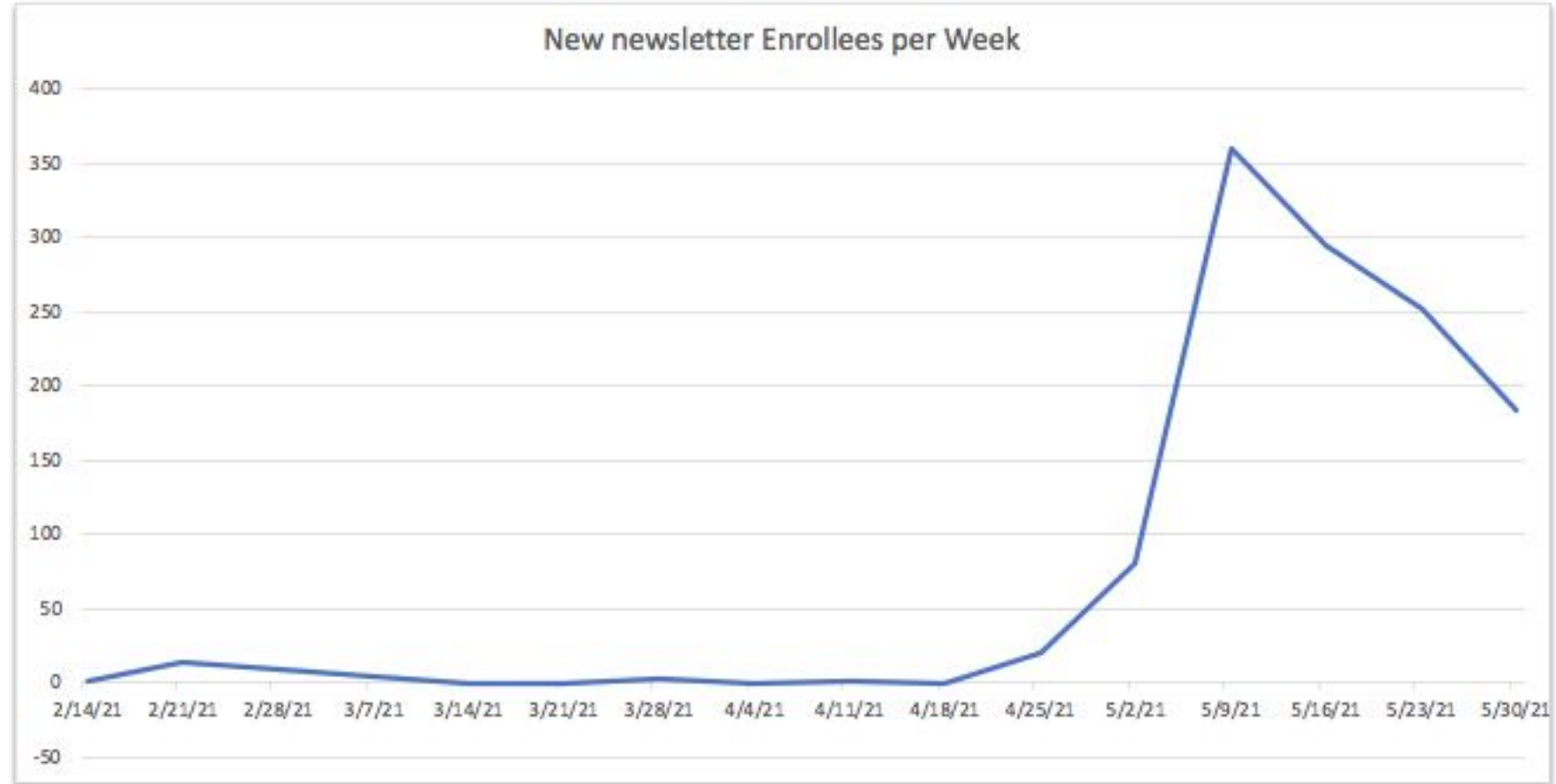
new registered users

1,200+

unique newsletter
signups in first 6 weeks

5,253%

increase in weekly
newsletter signups
(from 4 to 234)





How to get started

Offer Builder & One-page payment

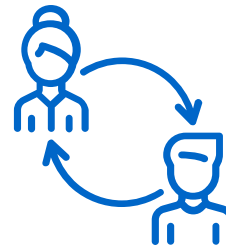


Ready to sign up?



iQ Audience+

To learn more, contact your
Sales Representative or visit
TownNews.com/audienceplus



New features

Submit a ticket at
TownNews.com/Support
include Offer Builder in the subject



Questions?

We've got answers.



Bridget Sibthorp-Moecker
Director of audience, TownNews



Special guest: Jeremy Feldman
Director of audience development
EO Media, bendbulletin.com

Stay connected



Documentation

help.TownNews.com



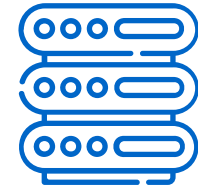
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