



NOMINATION

guide

2025

NOMINATE FROM
**JUNE 9TH -
JUNE 26TH**



NOMINATE NOW AT [GO.BILLINGSGAZETTE.COM/RC25](https://go.billingsgazette.com/rc25)



Readers' Choice is a
special advertising section of
The Billings Gazette

President
Dave Worstell
Access Readers' Choice at
www.billingsgazette.com/special-section

NOMINATIONS ARE LIVE THROUGH JUNE

IT'S TIME TO NOMINATE YOUR FAVORITE
LOCAL BUSINESSES, PEOPLE AND
ACTIVITIES FOR THE 2025 BILLINGS
GAZETTE READERS' CHOICE AWARDS.

Go to go.billingsgazette.com/RC25
now through Thursday, June 26 to nominate your
favorites. Registered users may nominate once per day.
The Billings Gazette will tally the results, and the top 5
nominees in each category will move on to the official
Readers' Choice ballot.

Voting will be open
Monday, July 28 through Sunday, August 17
on go.billingsgazette.com/rc25.
Registered users may vote
in each category once per day.

The 2025 Readers' Choice winners
will be announced in a special publication
on Sunday, October 19 in The Billings Gazette.

Access to the Readers' Choice
Nomination Guide and Results will be available on
www.billingsgazette.com/special-section

KEY DATES

Nominations: June 9 - June 26
Voting: July 28 - August 17
Winners Announced: Sunday, October 19
GO.BILLINGSGAZETTE.COM/RC25

★ ★ ★ ★ ★ ★ ★ ★ GO.BILLINGSGAZETTE.COM/RC25 ★ ★ ★ ★ ★ ★ ★ ★

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AUTOMOTIVE

- Best Automotive Services
- Best Car Dealer - New
- Best Car Dealer - Pre-Owned
- Best Car Wash
- Best Oil Change
- Best RV Dealer
- Best Tire Store
- Best Towing & Recovery

BEAUTY & FITNESS

- Best Day Spa
- Best Fitness Gym
- Best Hair Salon
- Best Tanning Salon

CUSTOMER SERVICE

- Best Customer Service - Automotive
- Best Customer Service - Finance & Professional
- Best Customer Service - Home & Commercial Services
- Best Customer Service - Medical
- Best Customer Service - Restaurant
- Best Customer Service - Retail



LOCAL

- Best Cultural/Arts Center
- Best Hotel
- Best Locally Owned Business (Montana Owned)
- Best Music Venue
- Best Place for a Child's Birthday Party
- Best Place for Family Fun
- Best Place to Get Married
- Best Place to Work
- Best Retirement Community

EATING & DRINKING

- Best All Around Restaurant
- Best Bakery
- Best Barbeque
- Best Breakfast
- Best Caterer
- Best Cheeseburger/Hamburger
- Best Chinese Food
- Best Coffee Shop
- Best Doughnuts
- Best Fresh Meat/Seafood (Grocer)

- Best Fried Chicken
- Best Ice Cream
- Best International Food
- Best Italian Food
- Best Local Brewery/Distillery
- Best Mexican Food
- Best Pizza
- Best Place for a Romantic Dinner
- Best Place for Lunch
- Best Seafood
- Best Steak
- Best Sub Sandwich
- Best Thai Food
- Best Wait Staff
- Best Wings

HEALTH & WELLNESS

- Best Cannabis Provider
- Best Chiropractic Practice
- Best Dental Practice
- Best Eye Clinic
- Best Hearing Aid Provider
- Best Medical Spa
- Best OB-GYN Practice
- Best Orthopedic & Sports Medicine
- Best Pharmacy
- Best Physical Therapy & Rehab
- Best Surgery Center
- Best Weight Loss Center





HOME & GARDEN

- Best Carpet Cleaner
- Best Dry Cleaners
- Best Flooring Store
- Best Garden Center/Nursery
- Best Heating & Cooling Provider
- Best Home Furnishing Store
- Best Home Remodel Company
- Best Hot Tub/Spa Center
- Best Kitchen Cabinet Center
- Best Lighting Center
- Best Mattress Store
- Best Paint Store
- Best Real Estate Brokerage
- Best Roofing Company
- Best Rug Store
- Best Vacuum Store
- Best Window & Door Store

PEOPLE

- Best Accountant
- Best Attorney
- Best Bartender
- Best Chef
- Best Dentist
- Best Esthetician
- Best Financial Advisor
- Best Insurance Agent
- Best Interior Decorator
- Best Massage Therapist
- Best Mortgage Loan Officer
- Best Nail Technician
- Best Optometrist
- Best Photographer - Children
- Best Photographer - Wedding
- Best Photographer - Portrait
- Best Realtor
- Best Tattoo Artist

SERVICES

- Best Bank
- Best Business Promotional Products

- Best Computer Repair Shop
- Best Credit Union
- Best Custom Framing Store
- Best Electrical Contractor
- Best Fencing and Fence Supply Company
- Best Insurance Company
- Best Law Firm
- Best Mortgage Lender
- Best Moving Company
- Best Pet Boarding Facility
- Best Plumbing Service
- Best Tax Prep Service
- Best Veterinary Service

SHOPPING

- Best Bike Shop
- Best Boat Dealer
- Best Clothing Store - Men's
- Best Clothing Store - Women's
- Best Cowboy/Cowgirl Boots
- Best Farm Ranch Store
- Best Florist
- Best Gift Store
- Best Hardware Store
- Best Jewelry Store
- Best Optical Store
- Best Pet Groomer
- Best Pet Store
- Best Power Equipment store
- Best Shoe Store
- Best Sporting Good Store
- Best Vape Shop

SPORTS & ENTERTAINMENT

- Best Casino
- Best Golf Course
- Best Live Entertainment
- Best Martial Arts School
- Cats or Griz

Woods Accounting
16 years in business
1030 S. 24th St. W.
(406) 969-5394
woodsaccounting.com

Doing taxes are stressful and going into business is a big decision. We work with our clients one on one and make sure we are getting them the help they need. Whether it is filing those year end taxes, or starting and growing their business. We offer services that are designed for each client. Not one client's needs are the same as another's and we recognize that and help them with what they need.

We welcome them into the Woods Accounting family. We try to know the name of everyone that walks through the door, you are not just a number. We have a staff that has been around for a few years now and so people are dealing with the same staff each time they come in.

We love helping people and seeing the business grow. Doing puzzles is what we love to do, that is why the logo was created as that.

We love to laugh, have fun and enjoy talking to people. We get to meet so many different types of people over the year, there is always something new each day.

I love having the business in the community because there are so many things that you can support. Having a small business I know the struggles of starting out, being able to help other businesses grow and support community activities is a wonderful feeling to be able to give back.

We try to make the office feel like home. We welcome you in and help you with whatever needs you have. Whether that is with taxes, bookkeeping, payroll or just to



chat about the newest trends. We always decorate the office for the holidays, we have fun with it.

This will be the 9th time we have won Best of the Best. We are so honored that our clients, friends and family feel confident in the work that is provided and that they love what we are doing. We wouldn't be here without all of them. We thank them for their continued support through the years.

I am proud to see where the business is currently at. It started in 2008 in my home and we are now in a great location, I have a fabulous staff and we are growing and learning more every day! I can't wait to see where we are in the years to come.

Listening. That is the secret to customer service. You need to listen to the client. Everyone has something else going on in their life, whether it is good or bad. With all the day to day things people are involved in and busy with, sometimes you just need to sit and listen and we offer that to the clients to be able to help them with their needs.

Giving donations to nonprofits, schools, 4-H groups or people raising money for help, we try to help out where we can. We also help during the holidays with gifts for kids and those in need.

By providing great customer service,

listening to the client, helping with their needs and staying up on the most current laws and happenings around. We greet each client with a smile and welcome them usually by name and help them with whatever they are needing.

Taxes and accounting (bookkeeping and payroll) are not popular. But everyone needs them at some point in their life. We just hope that when they do need those services that they remember us and give us a call or stop by.

Halloween is our favorite holiday. We love to play pranks on each other and hide fake spiders around the office for each other to find.

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ AUTOMOTIVE ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Denny Menholt Chevrolet

37 years in business
3000 King Ave. W.
3710 Zoo Dr.
(406) 896-3000
dennymenholt.com

What brings customers back to your business?

We have long-term stable employees that our customers keep coming back to because of the service they provide.

What's something your customers may not know about your business?

Denny Menholt has access to many more brands than just Chevrolet. Because of our other dealerships in Montana, Wyoming, and South Dakota, Denny Menholt can help you with Cadillac, GMC, Honda, Nissan, Ford and Toyota in addition to Chevrolet.

What do you enjoy most about having your business in this community?

Billings has been a great business community and regional trade hub and has been very good to us. We have seen



it grow and have enjoyed giving back to the community. We are so glad to be in Billings, the people who live here are great.

What can customers expect when they walk through your doors?

They will know that we are glad they came to our business and that we appreciate the opportunity to serve them.

What are you most proud of?

Our employees. They are the backbone of our business, without the great job that

they do every day we wouldn't be where we are now.

What's your secret to good customer service?

When your employees are invested in and care about the business, then they naturally strive to give their customers the best experience possible. We try to ensure that our employees are working in a positive work environment that allows them to naturally provide that excellent customer service.

What are some of the things you do to give back to the community?

We support many local charities including Special Olympics, Billings Education Association, American Cancer Society Relay for Life, Boys and Girls Club, YWCA and many other local projects.

How do you build trust with customers?

In order to build trust, you have to take care of their needs and most importantly, deliver on what you promise. That is what we strive to do each and every day.

Your premier dental choice for the entire family.



Dr. Wade Wilde, DMD

Dr. Benjamin Holloway, DMD

Dr. Russell Homer, DDS

Dr. James Galea, DDS, MSD
Board Certified Orthodontist



Thank You Billings!

Vote For Us!

"Best Dentist"



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- Orthodontics
- Kids Dentistry
- Implants
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- And More!



brewerdentalcenter.com



406.656.6100

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ **AUTOMOTIVE SERVICES** ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Vallie Automotive Center

11 years in business
2071 Rosebud Dr.
(406) 248-4023
vallieautomotive.com

What makes you stand out from the competition?

Vallie Auto Center is the only NAPA Gold Certified AutoCare Center in Billings/Yellowstone County, which allows us to offer benefits others may not have available. We offer convenient Digital Vehicle Inspections that can be sent directly to you via text or email, as well as in-house financing while servicing most all makes and models, and a 36 months/36,000 mile nationwide warranty.

What's something your customers may not know about your business?

Our Gold Certified status means we are an established business engaged in our community with ASE Certified Technicians. We offer a 36 month/36,000 mile Extended Peace of Mind Warranty on our NAPA parts as well as NAPA's consumer financing.

What do you enjoy most about having your business in this community?



We make sure to take the time to hear our customers' concerns, provide an estimate and explain in an easily understood manner what needs to be repaired before any work is done. We always make sure our customers are our number one priority.

What are some of the things you do to give back to the community?

Over the years we have given 20 vehicles away to local families in need. We currently donate repairs on customers' vehicles based on need, and work with Vocational Rehab as well as HRDC repairs.

How do you build trust with customers?

We are honest, fair and compassionate with every customer, and empathize with our customers on a one-to-one level.

What makes your business popular?

We greet our customers with a smile on our face in person or in our voice over the phone. We always strive to put our customers first, making sure we get the job done right the first time, and taking the time to always resolve any customer concerns that may arise.

What does it mean to be voted Best of the Best?

An honor, and we truly appreciate our customers and community.

What are you most proud of?

Our team has been working together for over 10 years. We have the most experienced employees in the area.

What's your secret to good customer service?

BARTENDER

Kacey Joest

Canyon Creek Brewing
11 years in business
3060 Gabel Rd.
(406) 656-2528
canyoncreekbrewing.com

What's something your customers may not know about your business?

I am the last of the original hires. I've been with Canyon Creek Brewing since day one and hope to be for many years to come.

What makes your business a good place to work?

Our family of regulars and employees are simply the best! We all take care of each other.

What do you enjoy most about having your business in this community?



What does it mean to be voted Best of the Best?

I'm very grateful and thankful to everyone who took the time to vote for me. I truly appreciate each and every one of you!

What are you most proud of?

I'm very proud and grateful for having the best servers in Billings! We have a fantastic group of ladies!

What's your secret to good customer service?

Treat everyone with kindness.

What makes your business popular?

We strive to be consistent with customer service, quality beer, and a clean relaxed environment.

What can customers expect when they walk through your doors?

Smiling Beertenders ready to get you a cold pint of the best beer in Billings! An already poured cold pint of your favorite beer if you're a regular.



SEED OF LIFE LABS

Voted Billings' BEST Cannabis Provider for **FIVE** years in a row.

Thank You for Nominating Us!

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Recreational Customers.**



**Billings, MT
5702 Stearns Circle #1**

**Billings, MT
47 Sugar Ave**

**Havre, MT
2445 US highway 2 NE**

**Glendive, MT
1716 Crisafulli Drive**

**Miles City, MT
3204 Comstock St**

**Fairview, MT
13177 Highway 200**

**Laurel, MT
917 W Main St**

**Great Falls, MT
505 5th St SW**

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★ ★ ★ ★ ★ ★ ★ ★ ★ ★ CANNABIS PROVIDER ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Seed of Life Labs

8 years in business
5702 Sterns Cir.
41 Sugar Ave.
3204 Comstock St., Miles City
2445 US Hwy 2, Havre
1716 Crisafulli Dr., Glendive
13177 Hwy 200, Fairview
(406) 702-7655
seedoflifelabs.com

What makes you stand out from the competition?

We refuse to settle. Our company has a strong culture of striving to improve on all fronts. Whether that's retail, manufacturing, cultivation, or any of our other departments, we are constantly looking for the best ways to provide quality products and customer services at the best prices.

What brings customers back to your business?

Our amazing staff. These guys are customer service experts and have a strong passion for the plant and the people who visit. We believe every shopping experience should be more than just a transaction.

What's something your customers may not know about your business?

Our stores and facilities have all been designed and built by the owner and a handful of other staff members. We custom tailor all projects to the market's demands or the production goals, to ensure the environments are top notch for our customers, plants, and products. We go the extra step in climate-controlled storage to ensure fresh product at every purchase.

What makes your business a good place to work?

Honestly, the company culture. The staff is always in a good mood, and we're all like-minded individuals who share the same vision and goals, both professionally and in our personal lives.

What can customers expect when they walk through your doors?

They can expect to be greeted by smiling faces, friendly staff, and a great environment. The selection is unparalleled, and we are constantly striving to provide more products for all shoppers, whether it's budget-friendly options, or the top-shelf products for the



connoisseurs.

What does it mean to be voted Best of the Best?

In the wise words of DJ Khaled, "we da best".

What are you most proud of?

I'm most proud of watching the evolution of the company and its staff over the last 8 years. This started as a super small dream in my basement, and with the help of our amazing team, we've built one of the premier cannabis brands state-wide, with multiple state-of-the-art facilities at scale.

What's your secret to good customer service?

Genuine care. We have a policy that the budtenders are required to remember the names of their regulars. We want to get to know what you like, what you're looking for, or even help you find those things. These are a couple of many ingredients that compose an unforgettable shopping experience.

What makes your business popular?

Quality product, convenient locations, and unparalleled customer service.



Stuart's House of Vacuums

Did you Know?

We offer custom window coverings! Blinds, shades and shutters!

MADE IN THE SHADE

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Thank you for your business and loyalty. It is a great honor to serve you and be chosen as Billings' Best Vacuum Store!

Come See Us at 3127 Central Ave • (406) 656-8681 • StuartsHouseofVacuums.com
Serving Montana for more than 50 years



★★★★★★★★★★

Denny Menholt Chevrolet

36 years in business
3000 King Ave., W.
3710 Zoo Dr.
680 South 20th St.
(406) 896-3000
dennymenholt.com

What makes you stand out from the competition?

Our brand motto is: The right cars and trucks, the right prices and the right experience. We have a great selection of new vehicles with aggressive prices and the best staff around to provide the experience.

What's something your customers may not know about your business?

Denny Menholt has access to many more brands than just Chevrolet. Because of our other dealerships in Montana, Wyoming and South Dakota, Denny Menholt can help you with Cadillac, GMC, Honda, Nissan, Ford and Toyota, in addition to Chevrolet.

What do you enjoy most about



having your business in this community?

Billings has been a great business community and regional trade hub and has been very good to us. We have seen

it grow and have enjoyed giving back to the community. We are so glad to be in Billings, the people who live here are great.

What can customers expect when they walk through your doors?

They will know that we are glad they came to our business and that we appreciate the opportunity to serve them.

What are you most proud of?

Our employees. They are the backbone of our business, without the great job that they do every day we wouldn't be where we are now.

What are some of the things you do to give back to the community?

We support many local charities including Special Olympics, Billings Education Association, American Cancer Society Relay for Life, Boys and Girls Club, YWCA and many other local projects.

How do you build trust with customers?

In order to build trust you have to take care of their needs and most importantly, deliver on what you promise. That is what we strive to do each and every day.



WESTPARK VILLAGE

Senior Living

THANK YOU

for Voting us Best Senior Living/Retirement Community!

We would appreciate your vote again this year!

We look forward to continuing to serve the Billings community with excellence for many years to come.



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2351 Solomon Avenue, Billings, MT 59102
406-652-4886 | westparksenior.com



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The Goodman Group

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ CAR DEALER - PRE-OWNED ★ ★ ★ ★ ★ ★ ★ ★ ★ ★



Denny Menholt Chevrolet

36 years in business
3000 King Ave. W.
3710 Zoo Dr.
680 South 20th St.
(406) 896-3000
dennymenholt.com

the best and that means a lot.

What are you most proud of?

Our employees. They are the backbone of our business, without the great job that they do every day we wouldn't be where we are now.

What's your secret to good customer service?

When your employees are invested in and care about the business, then they naturally strive to give their customers the best experience possible. We try to ensure that our employees are working in a positive work environment that allows them to naturally provide that excellent customer service.

What makes your business popular?

We have a wide selection of new and used vehicles from many different brands with aggressive prices. On top of that we have the best employees in the business who provide the best experience for the customer.

What brings customers back to your business?

We have long-term stable employees that our customers keep coming back to because of the service they provide.

What makes your business a good place to work?

We believe in doing everything we can to create a positive work environment for our employees. It's hard to have happy customers without happy employees and we have had that philosophy for 36 years since we started in Billings.

What does it mean to be voted Best of the Best?

It is a huge honor. The people that we serve every day trust us enough to vote us

★ ★ ★ ★ CATERER ★ ★ ★ ★

Fuddruckers

40 years in business
2011 Overland Ave.
(406) 656-5455

fuddruckers.com/billings-homestead

What does it mean to be voted Best of the Best?

It's an honor to be the best! It helps show my staff that it's worth doing what we do every day.

What brings customers back to your business?

I believe having a consistent good product and friendly service will always win customers back.

What's something your customers may not know about your business?

We have been in business for 40 years and I still think people do not know that we mix hand roll and bake our buns every day!

What makes your business a good place to work?

It's busy. Fast paced. Fun environment with amazing customers.

What can customers expect when they walk through your doors?

Hopefully greeted with a smile! Clean environment and a consistently great meal.

What are you most proud of?

I am really proud of my staff, some have worked here for 10, 20, 30+ years! We cannot do it without their dedication.

What's your secret to good customer service?

Try not to make the environment stressful. Keep enough staff on hand to handle the business.

What are some of the things you do to give back to the community?

We sponsor a lot of school sports and food donations to many charities. Gift certificates to golf tournaments, banquets, and other fundraisers throughout the community.

Fun fact about your business?

We have a pond and ducks hang out there.

Thank you Billings!

for voting us
Best Pet Supply Store
and Best Pet Groomer!

**VOTE FOR US
AGAIN IN 2025!**

SHILOH & CENTRAL ★ (406) 534-4245
Shop online at **BILLINGS.DEE-O-GEE.COM**

★ CHEESEBURGER/HAMBURGER★

Fuddruckers

40 years in business
2011 Overland Ave.
(406) 656-5455

fuddruckers.com/billings-homestead

What makes you stand out from the competition?

We have fresh never frozen burgers. We make our own buns! Fresh condiment bar so you can add as much as you would like. We have amazing salads, chicken and a wide variety of amazing menu items to choose from.

What brings customers back to your business?

I believe having a consistent good product and friendly service will always win customers back.

What's something your customers may not know about your business?

We have been in business for 40 years and I still think people do not know that we mix hand roll and bake our buns every day!

What do you enjoy most about having your business in this community?

We have an amazing fan base! I have been with Fuddruckers from the beginning. I have seen families grow up and kids and grandkids still coming in

and keeping traditions alive.

What can customers expect when they walk through your doors?

Hopefully greeted with a smile! Clean environment and a consistently great meal.

What does it mean to be voted Best of the Best?

It's an honor to be the best! It helps show my staff that it's worth doing what we do every day.

What's your secret to good customer service?

Try not to make the environment stressful. Keep enough staff on hand to handle the business.

What are some of the things you do to give back to the community?

We sponsor a lot of school sports and food donations to many charities. Gift certificates to golf tournaments, banquets, and other fundraisers throughout the community.

What makes your business popular?

We are a great lunch spot and a great place to bring a family or group for any occasion to enjoy a great meal in a fun atmosphere.






Thank you Billings for voting us Best Hot Tub/Spa Center 24 years in a row!




Billings #1 Hot Tub Store

We appreciate your business!



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★ ★ ★ ★ ★ ★ ★ ★ ★ ★ CLOTHING STORE – MEN’S ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Shipton’s Big R

75 years in business
216 N. 14th St.
2600 Gabel Rd.
1908 Main St.

825 N.E. Main St., Lewistown
1001 N. Center Ave., Hardin
2049 Sugarland Dr., Sheridan, WY
(406) 252-5707
shiptonsbigr.com

What brings customers back to your business?

Fantastic, friendly & knowledgeable customer service! Well-lit, clean and well merchandised stores. Reliable & relevant brands—the best out there! You can only buy Noble Outfitters in our stores (our markets). Inventory is replenished daily in each of our stores. How about ... FREE hot & fresh popcorn daily. Also, we service what we sell!

What’s something your customers may not know about your business?

We are celebrating 75 years of being in business!

What makes your business a good place to work?

Competitive wages. We pay attention to our employees that achieve and go the extra step. Many benefits including health insurance, employee discounts and paid time off (PTO). Mainly, a very good company culture.

What do you enjoy most about having your business in this community?

Our four markets are Billings, Lewistown, Hardin and Sheridan WY. All of these offer a great quality of life. And we get to enjoy & serve all the fine folks / customers that live in these areas.



What does it mean to be voted Best of the Best?

We have received Best of the Best awards for many years. We are grateful. Never, ever do we take this for granted.

Receiving this award continually makes us work harder & more efficiently to better serve & satisfy our customers.

What are you most proud of?

Our 75 years of serving our customers. And to be confident knowing there are also many future years to come serving the ag, farm & ranch communities, plus everyone else.

What are some of the things you do to give back to the community?

We sponsor 7 major rodeos and are proud supporters of 4-H plus much more.

What makes your business popular?

Convenience, brands that you know and trust, and exceptional customer service.

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ DENTAL PRACTICE ★ ★ ★ ★ ★ ★ ★ ★ ★ ★



Brewer Dental Center

41 years in business
2900 Central Ave.
710 Main St.
(406) 656-6100
brewerdentalcenter.com

What makes you stand out from the competition?

We are all about patient care. We strive to create an environment that is Convenient, Comprehensive and Comfortable. Life is busy and hard enough as it is. Our goal is to take care of you and your family’s dental health and get you back to life.

What brings patients back to your business?

Patients return to us for the personalized care delivered conveniently. From implants and sedation to cosmetic dentistry and nightguards, to root canals and wisdom teeth removal, we do it all. We are available for life’s surprises and for the most routine preventative care. Patients have come to recognize us for our experience and the personalized attention we provide. We believe that we are here to serve and care for our patients and they recognize the commitment we make to them.

What’s something your patients

may not know about your business?

People may not know this, but the favorite day of the year for most of our staff is our free dental event. Once a year we pool together and coordinate not as a business, but as humans, to care for people who may not be able to afford to get the care otherwise. All our staff looks forward to that day, donates their time, and takes pride in the fact that we can provide such an incredible service.

What makes your business a good place to work?

As an organization, we believe professional development is at the core of keeping our employees not only proficient in their skills but fulfilled on a fundamental level. Training, continued education, and countless hours focused on creating a culture of positivity are put in place to support our employees not only professionally but personally as well.

What do you enjoy most about having your business in this community?

We love Montana and we love Billings! Some of our staff were born and raised here, but a good number of our staff CHOOSE to be in Billings because of the welcoming nature of this community. As a hub in South Central Montana, Billings is lucky enough to



Please nominate us for
Best Home Furnishing Store



READERS' CHOICE
the **BEST of BILLINGS**
BILLINGS GAZETTE
2024 WINNER

Stop in and
see us today or
check us out online!



slumberland
FURNITURE

7185 Trade Center Ave | Billings MT 59101 | (406) 656-3500
<https://stores.slumberland.com/mt/billings/>

serve all the smaller communities that surround us, and those communities play an integral role in our culture and the flavor of our city. Billings is a beautiful example of hometown values of family, faith and freedom.

What can patients expect when they walk through your doors?

When patients walk through our doors they can expect to be greeted with a smile, a warm welcome, and people who came to work that day solely to treat their patients with empathy and respect. Every appointment is tailored specifically for the patient whether it's routine or an emergency, so no patient will have the exact same experience. But they can be certain of one thing, each and every staff member is in that building because of them and they are all grateful our patients choose BDC!

What does it mean to be voted Best of the Best?

It is an incredible honor to be voted Best Dental Practice, not just once, but for over a decade. We are humbled by the love our patients show us and are grateful to do what we do every day. Our staff works tirelessly to put their best foot forward and make each patient's experience at our clinics special and this recognition gives us the determination to keep doing what we do best...providing amazing dental care!

What are you most proud of?

We are most proud of the passion the BDC staff has for providing high quality, comprehensive dental care. In the hustle and bustle of today's life, we can often forget that showing up every day and doing your absolute best is truly

something to be proud of.

What's your secret to good customer service?

The secret to good customer service is believing in people. We believe in our patients, we believe in our staff, and the faith we put in each other is the secret of truly excellent customer service. If we wake up every day and believe we're here for a reason and a purpose, it's easy to do the right thing and treat patients with the respect they deserve.

What are some of the things you do to give back to the community?

We are all about giving back. Over the years we have hosted a free dental day annually, done smile makeovers, participated in donated dental programs, in school presentations and sealants for smiles. We also support local sports

teams, and high school athletics. It is who we are and what we believe in. We believe in giving back and paying forward to help this community thrive and succeed.

How do you build trust with patients?

Trust is the foundation of all things and it's even more important when it comes to your healthcare. Trust is earned through saying what you mean and meaning what you say. We listen, we learn, and we provide each patient with what they need. We know that all people don't love coming to the dentist, but we respect our patients and the experiences that have made them who they are. We respect their wishes, provide education, never pressure, and are here when they need us. These daily actions are the reasons our patients bless us with their trust.

DENTIST

Dr. James Galea

Brewer Dental Center
41 years in business
2900 Central Ave.
710 Main St.
(406) 656-6100
brewerdentalcenter.com



What makes you stand out from the competition?

At Brewer Dental Center and Orthodontics, our priority is our patients. We make all aspects of care comfortable and convenient. We offer flexible appointment scheduling with availability early in the morning before work and in the afternoons after school. Each patient is given ample time and individual attention, so that treatment is not rushed. Our team is constantly training and improving the service we provide.

What brings customers back to your business?

We strive to provide a great experience from the moment our patients walk in the door to the moment they leave. We are known for going above and beyond, and for exceeding the highest of expectations.

What's something your customers may not know about your business?

Our team of doctors is highly qualified to treat patients of all ages and provide all types of dental and orthodontic treatments. This enhances communication between providers

which goes a long way towards ensuring a successful treatment outcome.

What makes your business a good place to work?

The employees are treated like family and support each other through the easy days and the tough days. We try to make the work environment a positive one and a place where the team looks forward to coming to.

What do you enjoy most about having your business in this

community?

We are lucky to call Billings and Montana home and to be part of this amazing community. Our favorite aspect of being here is the strong relationships we are able to build with our patients to the point that we become friends. It is also an awesome place to raise a family with neighbors helping neighbors and the feeling that others care about you.

What can customers expect when they walk through your doors?

Customers receive a warm greeting upon entering the office. The reception area offers an opportunity for patients to relax before the appointment, enjoy some refreshments and catch up on trending entertainment. The doctors are down to-earth and spend time listening to their patients and explaining treatment options. Any treatment recommended is customized to the patient, based on the most up-to-date scientific research and delivered using the latest technology.

What does it mean to be voted Best of the Best?

This means a great deal to us. We are humbled, honored and grateful for the support we receive from the community. This award will make us work even harder and continuously improve.

What are you most proud of?

We are really proud that our patients recommend us to their family and

friends. It is the best compliment we can receive and is very encouraging. We are also proud of our team of dental professionals, their positive attitude and their willingness to be there for our patients. Without dedicated employees, we are not able to do what we do!

What's your secret to good customer service?

We do not have a secret; we genuinely want our patients to have an exceptional experience in our offices. We care about our patients on a personal level, and this motivates us to always get better at what we do.

What are some of the things you do to give back to the community?

Every year we organize a day during which dental treatment is provided for free to people who need it. Our staff donates their time and talent to provide this incredible service. Throughout the year we also sponsor various school sports teams and activities as well as other community causes.

How do you build trust with patients?

Trust is so important in any positive relationship. This is even more essential in a healthcare setting. We listen to our patients, educate them and help them in making the right decision for their needs. In the end, we believe that if we do what is right, good things will follow.

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ FARM RANCH STORE ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Shipton's Big R

75 years in business

216 North 14th St.

2600 Gabel Rd.

1908 Main St.

825 N.E. Main St., Lewistown MT

1001 N. Center Ave., Hardin MT

2049 Sugarland Dr., Sheridan WY

(406) 652-9118

shiptonsbigr.com

What makes you stand out from the competition?

Our roots—farm, ranch and ag. Many of our brands and products also cross over to other areas of customer lifestyles including clothing, pet lovers, power equipment users and the sportsman. Our brands are second to none including DeWalt, Carhartt, Wrangler, Noble Outfitters, STIHL, Husqvarna, Nutrena, Ruger and Outdoor Revival.

What brings customers back to your business?

Fantastic, friendly & knowledgeable customer service! Well-lit, clean and well merchandised stores. Reliable & relevant brands—the best out there! You can only buy Noble Outfitters in our stores (our markets). Inventory is replenished daily in each of our stores. How about ... FREE hot & fresh popcorn daily. Also, we service what we sell!

What's something your customers may not know about your business?

We are celebrating 75 years of being in business!

What makes your business a good place to work?

Competitive wages. We pay attention



to our employees that achieve and go the extra step. Many benefits including health insurance, employee discounts and paid time off (PTO). Mainly, a very good company culture.

What can customers expect when they walk through your doors?

Customers can expect to find exactly what they need. We have brands that you trust, exceptional service and well

merchandised stores.

What does it mean to be voted Best of the Best?

We have received Best of the Best awards for many years. We are grateful. Never, ever do we take this for granted. Receiving this award continually makes us work harder & more efficiently to better serve & satisfy our customers.

What are you most proud of?

Our 75 years of serving our customers. And to be confident knowing there are also many future years to come serving the ag, farm & ranch communities, plus everyone else.

Fun fact about your business?

We are one of the very few businesses to sell live chicks in the Spring.

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ FLOORING STORE ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Rich's Modern Flooring

50+ years in business

713 Main St.

310 Gallatin Farmers Ave., Belgrade

(406) 248-3656

richsflooring.com

What makes you stand out from the competition?

Locally owned for over 50 years in Billings and 30 years in Belgrade. Both locations have the same owners from the time we opened to the present day.

What brings customers back to your business?

We strive to make sure everyone has a good experience from the start to finish of the project. The quality and value of the products offered and all the knowledge and resources we have to offer.

What makes your business a good place to work?

The people we work with and get to meet. Great coworkers and the team we

make up.

What can customers expect when they walk through your doors?

Friendly and open environment. With a large showroom full of products. From tile, wood, waterproof laminates, waterproof luxury vinyl planks, luxury vinyl tiles and carpet.

What does it mean to be voted Best of the Best?

It means a great deal to the team here at

Rich's Flooring. It is nice to see the hard work all the staff and installers put into the everyday tasks be recognized by the community.

How do you build trust with customers?

We try to get to know them on a one on-one basis. Listening to their needs, learning their lifestyle to help them get into the right products for their home or business.

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ FLORIST ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Gainan's Midtown Flowers

73 years in business
1603 Grand Ave., Ste. 140
Heights Flowers Garden and Patio
819 Bench Blvd.
(406) 248-5029
gainans.com

What makes you stand out from the competition?

Gainan's is committed to offering only the finest floral arrangements and gifts backed by service that is friendly and prompt. All of our customers are important, and our professional staff is dedicated to making their experience a pleasant one. We try to go the extra mile to make their gift or occasion perfect.

What brings customers back to your business?

Customers return to our business for generations. Their grandma shopped with us, their dad shops with us and now they do too! We try to make it a fun experience to walk around and enjoy our stores from our products to our displays and of course, fresh flowers. We work with each customer on a personal level and help them find exactly what they're looking for. There's nothing we love more than happy satisfied return customers!

What are you most proud of?

We are the most proud of our grandparents for pursuing their dream of opening a flower shop, for instilling their work ethic in us and for believing that we could continue to operate their business with their same values and levels of customer service.

What's your secret to good customer service?

Our secret to good customer service is trying to say YES as often as possible. And instead of telling customers what we can't do, we enjoy giving them suggestions for what we can do. We train our staff on plants, flowers & gifts so they are a resource to our customers. We take the time to work with every customer on a personal level so we can ensure their requests are not only fulfilled but exceeded. We want everyone to feel proud to give a gift or flowers from Gainan's.

What are some of the things you



do to give back to the community?

Gainan's is committed to the Billings community and we believe it is of utmost importance to give back. Each year we donate products to many organizations, groups and individuals in our community. We have a fundraiser card program and partner with organizations such as clubs, schools and teams who sell the cards to raise money for their organizations. Our website also offers a Helping Hands program that is designed to give back. With each order, a customer can choose to have Gainan's donate to one of our participating organizations.

How do you build trust with customers?

Our business is to help our customers "Say It With Flowers"! We partner with our customers in all the seasons of their lives. We understand fully the importance of this business and are eternally grateful for the trust and loyalty that our customers have put in us for 73 years.

Fun fact about your business?

A fun fact is that three generations of Gainan's currently work at our stores.

THANK YOU









FOR VOTING US BEST BREWERY

We Appreciate Your Nominations Again In 2025!

Come See Us at 3060 Gabel Rd!

406.656.2528

★ GARDEN CENTER/NURSERY ★

Gainan's Heights Flowers,
Garden and Patio
73 years in business
810 Bench Blvd.
(406) 245-6434
gainans.com

What makes you stand out from the competition?

Gainan's Flowers is committed to offering quality plants grown to thrive in Montana. Our Grow Pros know flowers and take pride in helping our customers find the perfect perennials and annuals to make their yard an outdoor oasis. We are eternally grateful for the trust and loyalty that our customers have put in us for more than 70 years.

What brings customers back to your business?

The Gainan's Grow Pros care about your garden just as much as you do! A member of our team is often heard encouraging customers to bring back pictures throughout the growing season to see a plant's progress.

What's something your customers may not know about your business?

We have 35,000 square feet of greenhouse growing space making Gainan's Heights Flowers, Garden, and Patio a year-round haven for growth. Plants are proven purifiers, eliminating toxins from the air, converting carbon dioxide into oxygen and humidifying the space around them. Studies show that they reduce stress, help us sleep and even aid in recovery during hospital stays.

What do you enjoy most about having your business in this community?

Together, we have celebrated births, weddings, birthdays, anniversaries, holidays, and mourned with our customers. We are honored to be a part of such important milestones and everyday celebrations.

What can customers expect when they walk through your doors?

Take a deep breath! Our greenhouses are filled year-round with fresh flowers and plant selections, in addition to a wide range of unique gifts and professional dedicated staff.

What does it mean to be voted Best of the Best?



We are so fortunate to be voted the Best of the Best and thank our community of customers beyond measure for allowing us the opportunity to partner with them in all the seasons of their lives.

What's your secret to good customer service?

As a small business, we take pride in treating each customer as a friend or family member. The Grow Pros enjoy watching our customers' plants and families grow!

What are some of the things you do to give back to the community?

We are your neighbors and your friends. Just like you, we are invested in our community and its future. Each year we donate products to organizations, groups, and individuals in our community.

How do you build trust with customers?

Our professional and knowledgeable staff is dedicated to making each customer's experience a pleasant one. We always go the extra mile to make each plant selection perfect.

Fun fact about your business?

Gainan's has been a family business since 1951. In the 50's, Betty Gainan could be seen zipping around town — kids in tow — making deliveries in the delivery van which earned the name, "Panic Wagon."



THANK YOU

for voting us

Billings Best OB-GYN Practice!

We would appreciate your
vote this year for
Best OB-GYN Practice and
Best Customer Service - Medical!

We appreciate your support
and look forward to continuing
to support the Billings community
for many years to come.

Your Health, Our Passion.



(406) 248-3607

1611 Zimmerman Trail
Billings, Montana 59102

billings-obgyn.com

GIFT STORE

Gainan's Midtown Flowers

73 years in business
1603 Grand Ave., Ste. 140
(406) 245-6434
gainans.com

What makes you stand out from the competition?

Gainan's is committed to offering only the finest floral arrangements and gifts backed by service that is friendly and prompt. Because we have been a part of the Billings community for more than 70 years, we treat our customers like our friends and family, and our professional staff are dedicated to making their experience a pleasant one. From gift selection to gift wrap and delivery, we go the extra mile to make each gift perfect.

What brings customers back to your business?

Customers return to our business for generations. Their grandma shopped with us, their dad shops with us, and now they do too! Together, we have celebrated births, weddings, birthdays, anniversaries, holidays, and mourned over our customers. We are honored to be a part of these core memories.

What do you enjoy most about having your business in this community?

We love the Billings community and surrounding communities because we've been serving them for 73 years and they have supported us every step of the way! We love the people we encounter on a daily basis. We love being able to give back to help this community flourish.

What can customers expect when they walk through your doors?

Fresh flowers and plant selections, carefully curated gift items for all occasions, home decor, kitchenware, and a professional dedicated staff to serve you!

What's your secret to good customer service?

Great customer service starts long before we meet a customer in the shop. Each item is thoughtfully curated and displayed with the customer in mind.



Our team is continually trained and educated about our unique collection, so they are able to take time to work with every customer on a personal level ensuring their requests are not only fulfilled but exceeded. We want everyone to feel proud to give a gift or a flower from Gainan's.

What are some of the things you do to give back to the community?

Gainan's is committed to the Billings community and we believe it is important to give back. Each year we donate products to organizations, groups and individuals in our community. We have a fundraiser card program and partner with organizations such as clubs, schools and teams who sell the cards. Our website also offers a Helping Hands program that is designed to give back. With each order, a customer can choose to have Gainan's donate to one of our participating organizations.

Fun fact about your business?

Gainan's used to sell tropical fish!



★★★★★★★★★★

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ HEARING AID PROVIDER ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Rehder Balance

& Hearing Clinic
44 years in business
1101 N. 27th St., Ste. E
960 S. 24th St. W., Ste. H
(406) 245-6893
rehderhearing.com

What makes you stand out from the competition?

Here at Rehder Balance & Hearing Clinic our patients are our #1 priority. We will do everything we can to care for the individual needs of each patient. We have incredibly skilled Audiologists and a professional staff ready to serve in a way that surpasses expectations.

What brings customers back to your business?

Patients become like family in our clinic. We care for them as if we would care for our own loved ones. We provide each patient with the best Doctors and Providers, the newest and best technology in hearing aids and treatments, and a warm and caring staff that truly care about the welfare of each person who enters our building.

What's something your customers may not know about your business?

We offer a broad variety of hearing and balance services and are one of the largest hearing and balance clinics in Montana. We offer ear cleaning at \$25 per ear. We have heard so many say, "Wow that was the most effective and comfortable ear cleaning I have ever had," that alone may make a world of difference in helping an individual to hear their best. The expertise here is unsurpassed, and we want to keep living up to the legacy that has been in place for over 44 years.

What makes your business a good place to work?

We are so close here at our office. We are like one big thriving, happy family! We care about each other and want our patients to feel that as they come into our office. We take time to train our amazing personnel and we take the time to know each other and make clinic goals as a cohesive team. We do many trainings, retreats and activities to promote team building to help each other in our clinic. We are so blessed to have such professional, loving and incredible staff members.

What do you enjoy most about having your business in this community?

Is there anything better than the beauty of Montana and Wyoming? We are so fortunate to be a part of this area. The people in this community are what make it so amazing! We love our patients and their families dearly. The greatest compliment we can get is when a patient refers their family and friends to us. We are so thankful for that trust and we do not take it lightly. Thank you from the bottom of our hearts. Thank you for supporting us, we are so thankful for each of you.

What can customers expect when they walk through your doors?

A professional and inviting staff with warm smiles on their face as they greet you. A comfortable and clean environment, a treat and drink to quench your thirst, and warm professionals willing and able to help you.

What does it mean to be voted Best of the Best?

It means the world to us that we have

your trust. We promise to keep serving you in the way you have come to expect. Thank you for the trust and continued support over our many years together. Thank you for making us Billings Best for 8 years now.

What are you most proud of?

We couldn't do it without our phenomenal staff. We are so thankful for all of them and the amazing team we have here. They have all put in late hours, overnight training, endless meetings, all to meet a higher quality of service, and to bring the level of expertise you truly deserve.

What's your secret to good customer service?

The secret is LOVE and RESPECT! We treat each customer with the same level of kindness we would show our own families. We will do everything possible to ensure a great experience for each person. At Rehder Balance & Hearing we are here with each patient for their individual journey. We are here to take care of all your needs.

What are some of the things you do to give back to the community?

We have a Patient Appreciation Day with raffles, refreshments and all we can do to celebrate our patients. We love the holidays and look forward to our annual "Gift of Hearing" a Christmas giveaway of premium hearing aids for three deserving individuals in our community. We donate time and materials to many charitable events throughout the year. We offer training classes to hospitals and clinics in our area, we help with outreach clinics for children hearing screenings and have students that come to learn and shadow

the doctors to help them with their education.

How do you build trust with patients?

We respect each patient's individual needs and want to show the highest level of service and care in attending to those needs. We understand that each journey is personal...our experts will walk them through the process and give them all the tools they need to make important decisions. Our professionals are kind and caring and only want the best for each patient.

What makes your business popular?

We stand behind our name "Rehder Balance & Hearing" and our incredible staff! We stand behind our warranties and products, we are here to help see that each patient has a stress-free experience. There isn't anything better than the joy we feel when we know we have made someone happy and helped them in ways others couldn't. We take our jobs very seriously and will do everything we can to treat and care for our patients. It's our greatest pleasure serving our wonderful community with all their hearing and balance needs. Our goal is to go the extra mile to give our patients their best possible experience.

Fun fact about your business?

Did you know that Dr. Browning is a professional ventriloquist and loves to bring a smile to those around him. He and his wife love to sing and have a great time volunteering in activities and groups all over Billings. The "Rehder" staff had an epic karaoke party at their last retreat together. We know fun...haha!

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ HEATING & COOLING PROVIDER ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Central Heating

& Air Conditioning
79 years in business
1428 1/2 Grand Ave.
(406) 245-5424
centralheatingandairmt.com

What makes you stand out from the competition?

We have great employees that are well trained and care about the work that they do. We show up when we say we will and

perform the work that we said we would do in a professional manner.

What brings customers back to your business?

Our customers love our preventative maintenance program. This helps prevent untimely breakdowns and keeps equipment running at peak performance.

What's something your customers may not know about your business?

Our business was actually started in 1945 as Central Sheet Metal

What makes your business a good place to work?

Great coworkers!

What can customers expect when they walk through your doors?

Helpful, knowledgeable staff.

What are you most proud of?

I am most proud of the quality of work that we provide.

What are some of the things you do to give back to the community?

We participate in the Lennox Feel The Love program. We provide and install a Lennox heating and cooling system free of charge to a qualified family once every year in October.

CENTRALWELLNESS

MEDICAL & AESTHETIC

The Gold Standard Experience

please nominate us
for reader's choice 2025



You're the *heart* of everything we do.

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ HOME FURNISHING STORE ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Slumberland Furniture

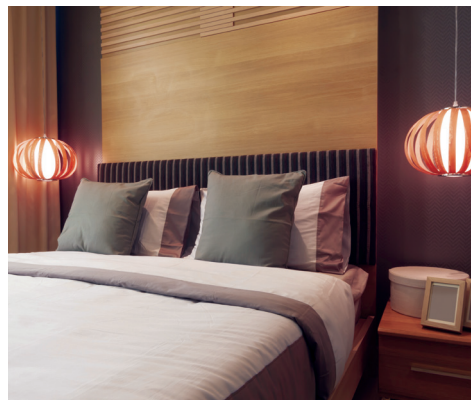
20 years in business
7185 Trade Center Ave.
(406) 656-3500
slumberland.com

What makes you stand out from the competition?

Our goal is to make our clients feel welcome when they walk through our doors. We do extensive training with our sales professionals to provide knowledgeable service. We have a seasoned delivery crew that always goes the extra mile. We have one of the largest mattress selections. We carry a lot of different manufacturers to have a wide variety of furniture.

What's something your customers may not know about your business?

We are a family, locally owned franchise.



What makes your business a good place to work?

We care about our employees; we try to create a family atmosphere. We want our employees to have a healthy work/life balance and encourage them to enjoy their days/vacation time off. We have FUN!

What can customers expect when they walk through your doors?

A clean, organized, welcoming space for our clients to enjoy. Low pressure and knowledgeable sales professionals.

What does it mean to be voted Best of the Best?

This is a hard question for us to articulate into words truly how much this means to us. Our number 1 goal has been to serve the Billings community with respect, great customer service and sell furniture that they would love to have in their home. This award feels like we are accomplishing what we have been striving for the last 20 years.

What are you most proud of?

I am so proud of the reputation we have built in the Billings and surrounding communities that we serve.

What's your secret to good

customer service?

We feel the secret to great customer service is to listen to our clients and in turn respond to their needs. We have a quote from Britt Beemer in our break room that I want all our employees to see and truly believe. "Unless the customer is the focal point for all its activities, a company is headed in the wrong direction." The customer is our focal point.

What are some of the things you do to give back to the community?

Homes for the Holidays is something we participate in every year. We donate twin- and full-size mattress sets to an organization that distributes them to families in need. Slumberland has a foundation called 40 Winks. We have used the foundation to donate mattresses to children who would be sleeping on the floor here in Billings.

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ HOT TUB/SPA CENTER ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Montana Hot Spring Spas

47 years in business
2217 Grand Ave.
(406) 652-7727
lovethetub.com

What makes you stand out from the competition?

Our expertise, years of experience, and local reputation combined with 47 years in Billings selling and servicing the No.1 rated hot tub in the world - Hot Spring.

What brings customers back to your business?

Our family-like culture combined with friendliness, dedication and commitment to our customers.

What's something your customers may not know about your business?

We sell wellness products rather than luxury products.

What makes your business a good place to work?

We compensate our employees at the top of industry standards, plus we offer full benefits including health, dental and vision insurance along with a retirement plan. The owners are active in the business and work to set a fun culture in



which to be a part.

What do you enjoy most about having your business in this community?

Even though Billings is the largest city in Montana, we earn our customers' respect and trust through intimacy of service and follow-up. We were born and raised in the community and enjoy being able to support Billings through youth sponsorships, charities and other organizations.

What can customers expect when they walk through your doors?

A friendly greeting and a respectable

approach to helping fulfill the needs of our customers whether it be for a new hot tub, sauna, or water care products.

What does it mean to be voted Best of the Best?

We feel very humbled, yet proud of our team as we strive to serve our customers in the best ways possible.

What are you most proud of?

The ability to provide jobs for our staff members and the ability to give back to the Billings community as a retail and service business that provides a wellness product designed to make every day better for our customers.

What's your secret to good customer service?

Selling the best-built products in the industry and having a great, well-trained team that is experienced in sales, delivery and service.

What are some of the things you do to give back to the community?

We give to all of the Billings high schools in a variety of ways - sports, dance teams, cheerleading, music programs, etc. We also support Legion Baseball and Little League. In addition, we contribute to

various Christian organizations.

How do you build trust with customers?

Taking the time to really listen to what the customer needs and wants and working to find products and solutions that will serve them best. Many of our customers are more like clients and almost become like family to us.

What makes your business popular?

Families desire time to be together to unplug and unwind. Our wellness products of hot tubs and saunas provide a place to do just that. We have the perfect product for the times we are living in. We call our hot tubs the best for all seasons and all reasons. The benefits are not just physical, but are helpful mentally and emotionally, and especially, socially with family time and providing an opportunity for being together out in the Montana outdoors.

Fun fact about your business?

We have had the honor of winning this award 24 years in a row, ever since The Billings Gazette initiated the Readers' Choice Awards. We are very grateful for our customers!



★★★★ ITALIAN FOOD ★★★★★

Bistro Enzo

25 years in business
1502 Rehberg Ln.
(406) 651-0999
bistroenzobillings.com

What makes you stand out from the competition?

Bistro Enzo is a staple (25 years) in Billings and we have menu items that are desirable to everyone. With fresh seafood, prime grade steaks, pastas, wood-fired pizza, and a variety of small plates and fresh salads, we have something for any occasion.

What brings customers back to your business?

Consistency! That is one very common compliment we receive daily. When you dine with us, you know the food is going to be great, and the service is always top notch.

What does it mean to be voted Best of the Best?

I say this year after year, but to be voted someone's favorite version of anything, they are paying you the highest compliment. It is something that can't be argued and we are very grateful to win in three different categories this year.

What are you most proud of?

I am most proud of the entire Enzo team. From customized service and unmatched hospitality to the freshest food made with care and precision, they execute every single night. I bought the business in June of 2020, right in the middle of the pandemic. There was no

playbook ever designed for anything we had to deal with, but the entire team did not miss a beat and we ended up having one of the most successful years in the history of the restaurant. That is something I will always be very proud of.

What's your secret to good customer service?

We are all about hospitality. How you make someone feel is what hospitality is all about. One of my favorite quotes from Restaurateur Danny Meyer, "Business, like life, is all about how you make people feel. It's that simple, and it's that hard." I think about that quote a lot in the restaurant business, as well as my commercial real estate business every single day. (Tyler is also a commercial real estate agent with NAI Business Properties.) All of our managers, servers, and bartenders have different styles of service, which I love, but everyone has the same goal in mind, to give the best customized service and make every guest's experience the best every time they dine with us.

How do you build trust with customers?

People have a personal and emotional connection to food. The restaurant business is not so much about the food, but the actual relationship with and how we make guests feel when they dine with us. Seeing people connect over food and beverage is a beautiful thing. And we are happy to be overly hospitable and make every dining experience a memorable one.



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Central Wellness
Medical & Aesthetic
13 years in business
1420 S. 24th St. W.
(406) 869-1066
centralwellness.com

What brings customers back to your business?

Empowering clients by educating them about treatments and wellness options. This helps them make informed decisions and delivering excellent results consistently reinforces their trust in Central Wellness.

What do you enjoy most about having your business in this community?

What I love most about Central Wellness is the opportunity to make a real, positive impact on the health and confidence of people in our community. Watching our clients' transformations and hearing their success stories makes

every day rewarding and knowing that we are trusted as a go-to resource for wellness and aesthetics is something I deeply value.

What can customers expect when they walk through your doors?

When customers walk through the door at Central Wellness, they can expect a warm and welcoming atmosphere where their comfort and care are the top priorities.

What does it mean to be voted Best of the Best?

Winning the best medical spa award in Billings is an incredible honor for us. It reflects the dedication and hard work of our entire team, who strive to provide exceptional care and personalized treatments to every client. This recognition fuels our passion for continuing to elevate our services, staying at the forefront of aesthetic and wellness treatments, and ensuring that

our clients feel confident, valued, and supported on their journey to wellness. It truly means the world to us and reinforces our commitment to making a positive impact in the lives of those we serve.

What are you most proud of?

Watching our dedicated team grow in their expertise and witnessing the positive transformations in our clients is incredibly rewarding. Our ability to stay at the forefront of innovative treatments while maintaining a warm, community focused environment makes me proud every day.

How do you build trust with clients?

Clients should feel valued, we do this by personalizing their experience. Taking time to listen to their concerns, understanding their goals, and tailoring treatments to meet their needs will show them that you're invested in their wellbeing.

What makes your business popular?

Clients appreciate the individualized attention they receive. Every treatment plan is customized based on their unique goals and needs, making them feel truly cared for and valued. Also, our clients know that we the skilled staff, that is continuously trained in the latest procedures, ensures that clients get the most advanced and effective treatments. The expertise in aesthetics and wellness boosts client confidence and trust.

Fun fact about your business?

One treatment we do at Central Wellness in our Aesthetic Department is Botox injections. A fun fact that many people do not know about Botox is that it was originally used to treat eye muscle disorders! In the late 1980s, doctors discovered that Botox, which was initially developed to treat conditions like crossed eyes and uncontrollable blinking, also had the unexpected side effect of reducing wrinkles. This discovery led to its popular use in the cosmetic industry for smoothing fine lines and creating a more youthful appearance!



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Lockwood - 678 Johnson Lane
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Guadalajara

29 years in business
1911 King Ave. W, Ste. 6
17 N. 29th St.
1403 Main St.
335 1st St., Havre
guadalajararestaurantmt.com

What makes you stand out from the competition?

We are traditional and trendy and cater to our now home of Montana. We know our neighbors and love what our state has to offer, from traditional skinny margaritas made from fresh-squeezed lime, lemon and orange, to our Flathead cherry and huckleberry margaritas, we love using our in-state fresh ingredients to share with our amazing locals and visitors.

What brings customers back to your business?

Definitely the quality of our ingredients, and trying to be as consistent as possible. We use Montana beef for all of our beef recipes. We are lucky to live in a region with some of the best beef in the world. In our opinion, that makes our dishes when

mixed with our spices from Mexico, that much better.

What's something your customers may not know about your business?

We just moved from our location on 1213 Grand Avenue to a new location at 1911 King Ave West, Suite 6. There is a nice patio area out front and an entire wall of TVs covers one of the walls at the bar area inside. We carry all of the NFL games and fans of ours can expect fun new tequila drinks, food pairings, and special tequila-tasting events.

What makes your business a good place to work?

It consists of our wonderful family and local staff. Montana made and raised, having people from our community allows us to be aware of what is going on and how we can help those in need. It's very special to feel like you work with family for family.

What do you enjoy most about having your business in this community?

That they have supported and helped us



evolve for over 20-plus years. We couldn't do it without them and our neighbors are our biggest motivation!

What can customers expect when they walk through your doors?

A hardworking friendly face from their community.

What does it mean to be voted Best of the Best?

It means everything! What an act of support and validation from the people we love serving. Such an honor!

What are some of the things you do to give back to the community (charity work, donations, etc.)?

We do our best to help in every way, anytime someone needs anything. I love that they are comfortable enough to come and ask us for help.

How do you build trust with customers?

Like every business, you will have your times where something may go wrong and it is especially important to not just listen, but try to resolve it by listening and taking initiative to improve and fix the issue to the best of our ability.

What makes your business popular?

That we have been here for so long enjoying and evolving WITH our community.

Fun fact about your business?

We have a fast casual location by the Red Door, Guad's Grill & Go, where we serve our very old family recipe birria to make our quesabirria tacos. They are made of brisket and paired with our consume' (bone broth) for dipping.

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brewerdentalcenter.com



MICRO BREWERY



Canyon Creek Brewing

11 years in business
3060 Gabel Rd
(406) 656-2528
canyoncreekbrewing.com

What makes you stand out from the competition?

We have been voted Best Microbrewery four years in a row! That's an exciting accomplishment that makes us stand out from similar breweries in the Billings community.

What brings customers back to your business?

We are dedicated to making our customers' experience memorable and relaxing. We have a great loyal staff, many of whom have been employed with us for many years.

What do you enjoy most about having your business in this community?

Our customers are great! We love having our brewery be a part of the Billings community.

What does it mean to be voted Best Of the Best?

It's a great feeling! We wouldn't be here without the support of the great folks of Billings, and beyond.

What are you most proud of?

We are very proud of building a brewery from the ground up, and then watching it evolve and grow to fit the needs of our community.

What are some of the things you do to give back to the community?

We are happy to give back to the

community and have done so by sponsoring fundraisers and donations throughout the year. We are open to giving back to the community that continues to support us.

How do you build trust with customers?

We strive to remain consistent in everything we do from the beer brewing process to customer service.

What makes your business popular?

Great tasting brews, the best customer service and a beautiful place to relax with family and friends.



MOVING COMPANY



Montana Muscle Movers

7 years in business
6945 Grand Ave.
(406) 302-5521
montanamusclmovers.com

What makes you stand out from the competition?

We tailor our services to meet the needs of our customers. We don't simply state an hourly rate and rush clients off the phone. We approach each job with the attention it requires to meet our client's needs.

What brings customers back to your business?

We are completely transparent in our process, from estimates to invoicing, you know exactly what to expect and that we stand by our work.

What's something your customers may not know about your business?

We offer interim storage to our clients! Space is limited, but if you need temporary storage, we got you covered!

What makes your business a good place to work?

Attitude is a reflection of leadership; our staff holds themselves and us as business owners to a high standard. We offer flexibility in scheduling and try to meet our staff where they are at,

personal development and goal setting are encouraged, and we will help our team accomplish whatever they are willing to work for and tailor a professional goal plan to achieve it. If an employee has their sight set on home ownership, or coaching kids t-ball etc. Whatever it is.

What do you enjoy most about having your business in this community?

Billings is a fantastic community who all support one another. We love knowing and working alongside other businesses who are striving to make this a great place to live!

What can customers expect when they walk through your doors?

Well customers do not walk through our doors, but we do walk into theirs! When WE walk through your doors to perform a move you can expect a professional, friendly service team who will do a thorough job prepping your space for moving and then executing the move in the most efficient manner without compromising safety or damages.

What does it mean to be voted Best of the Best?

That we are recognized as a leader in our industry within this community; being measured and winning against our

local peers is a high honor.

What are you most proud of?

How we have grown as an organization and adapted to every challenge that has been thrown our way thus far.

What's your secret to good customer service?

Anticipating your customer's needs, those expressed and unforeseen, and then exceeding them.

What are some of the things you do to give back to the community?

We are committed to giving back a portion of profits. Some seasons are smaller donations than others as funds allow, but we are dedicated to supporting the community that supports us. We just finished our "Adopt a Teacher" initiative where we randomly select local teachers and purchase all the supplies on their classroom amazon wish list until the budget's gone. We also just dropped off our annual donation basket for the silent auction supporting Dog Tag Buddies; a local nonprofit who supports vets. Our motto when it comes to philanthropy is; if we can, we will!

How do you build trust with customers?

Exceeding expectations at every interaction over a period of time. We do

what we say we are going to do, and if it isn't something we can do we let you know that too. Setting clear expectations for both parties is how you gain that trust.

What makes your business popular?

We make a hard and stressful life event easier to manage, most find that our crew makes them laugh and put them at ease; their once dreaded move turned out to be a fun experience.

Fun fact about your business?

We are a female owned business!



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Billings OB-GYN Associates

25 years in business
1611 Zimmerman Trail
(406) 248-3607
billings-obgyn.com

What makes you stand out from the competition?

Billings OBGYN strives to separate ourselves from our competition by providing the best personal healthcare we can. From the moment you call us on the phone for your first appointment, we are always striving for excellent customer service and providing the best care possible.

What brings customers back to your business?

A lot of our patients have a close, personal relationship with our physicians and providers that has gone on for many years. The excellent care our providers give and the relationship they develop with our patients is what keeps them coming back.

What's something your customers may not know about your business?

We have 9 physicians and 5 clinicians and are soon adding a Psychiatric Mental Health Nurse Practitioner.

What makes your business a good place to work?

We are in the business of taking care of people. We strive to not only take great care of our patients, but also each other. Apart from the many breakfasts and lunches provided, we also have lots of contests like our famous Halloween costume contest and our Valentine box contest.

What do you enjoy most about having your business in this community?

We LOVE being in Billings. We try to recruit providers that are from Billings or Montana and have ties back to the community. All our physicians and providers are either from Billings or Montana or have some connection to the area. Our recently added physician Dr. Julie Middleton is from Billings and is excited to be back home. Over half of our staff are from Billings or the surrounding

area.

What can customers expect when they walk through your doors?

Our wonderful patients can expect to be greeted with a friendly smile and excellent customer service. In person or on the phone, we strive to always provide the best care possible.

What does it mean to be voted Best of the Best?

We are proud to be voted the best OBGYN clinic. We have the best physicians and providers in the area and they are fantastic with our OB patients as well as our GYN patients.

What are you most proud of?

We are super proud of the excellent patient care we provide to all our patients. We deliver about 150 babies a month. We are proud of all our clinical and non-clinical staff and the way they care for not only our patients but also for each other.

What's your secret to good customer service?

We don't have any secret sauce. Just good friendly people that enjoy their jobs and love taking care of people.

What are some of the things you do to give back to the community?

We recently saw that there was a blood drive at the mall, so we gave every person 4 hours of paid time off if they went and donated blood. We were able to have 16 people go give blood. It was awesome.

How do you build trust with patients?

One of the biggest ways we build trust with our patients is doing what we say we are going to do and do it consistently. We are in the business of taking care of people. That's a sacred trust between a patient and their health care provider. We honor and guard that trust.

What makes your business popular?

Well, we deliver about 150 babies a month, so that helps keep us popular. I also think that our quality of physicians and providers keep people coming back.



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3925 Grand Ave.
(406) 281-8431



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King's Ace Hardware

38 years in business
8 locations across Billings, Lockwood,
Laurel, Columbus and Sidney
(406) 656-1446
acehardware.com

What brings customers back to your business?

Service, selection, convenience.
Selection, convenience, service.
Convenience, service, selection. We offer something for everybody!

What's something your customers may not know about your business?

Being part of a hardware co-op means that when the co-op does better, the stores do better, and when the stores do better, the co-op does better. It's a win win for our store and for our customers.

What do you enjoy most about having your business in this community?

We enjoy the opportunity to give back to the communities by giving back to our schools, churches, and community



organizations both monetarily and with our time and our commitment.

What does it mean to be voted Best of the Best?

We have been voted the Best of the Best for many years, and the 2024 recognition means that once again our customers recognize the value and convenience that we provide.

What are you most proud of?

Our ability to provide growth opportunities to our people, both inside and outside of our business.

What's your secret to good customer service?

Ace is the place with the Helpful Hardware Folks. We try to live by that motto every day.

How do you build trust with customers?

Being consistently trustworthy and putting the needs of the customer first. And, if we have an issue, we work really hard for a satisfactory resolution.

What makes your business popular?

In the greater Billings market, there is an Ace store in nearly every part of town as well as Lockwood, Laurel, and Columbus. People like to do business with their friends and neighbors, and that is who we are.

We would appreciate your nomination for Best Plumbing Services category and for Best Locally Owned Business.

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Dee-O-Gee

6 years in business
27 Shiloh Rd., Unit 1
(406) 534-4245
billings.dee-o-gee.com

What brings customers back to your business?

A consistent, friendly environment. Our staff is knowledgeable and friendly, making customers want to come back. We encourage building relationships and getting to know customers and their pets by name.

What do you enjoy most about having your business in this community?

Being able to make relationships with the wonderful people of Billings. We get to see and talk to so many people and their pets that it makes every day a fun day.

What does it mean to be voted Best of the Best?

Dee-O-Gee has been voted Best of the Best for “Best Pet Groomer” for 5+ years. We are SO proud of our staff and very happy to be the hub for the local dog community in the Yellowstone Valley.

What are you most proud of?

I’m most proud of our staff. They continuously go out of their way to make this store what it is.

What’s your secret to good customer service?

We truly care about the health and wellbeing of both the pets and their parents. This allows us to really connect and build those relationships that keep our friends coming back.

What are some of the things you do to give back to the community?

We provide donations to multiple local organizations including quite a bit of food and supplies. We also partner with other businesses and nonprofits to provide events to help the community.

★★★ PET STORE ★★★

Dee-O-Gee

6 years in business
27 Shiloh Rd., Unit 1
(406) 534-4245
billings.dee-o-gee.com

What makes you stand out from the competition?

We are continually asking ourselves “What can we do better? How can we make Dee-O-Gee a place that you want to go to instead of have to go to?”

What brings customers back to your business?

A consistent, friendly environment. Our staff is knowledgeable and friendly, making customers want to come back. We encourage building relationships and getting to know customers and their pets by name.

What can customers expect when they walk through your doors?

A smiling face and a warm greeting! A clean and friendly environment with

knowledgeable staff that can help you with any questions you may have.

What does it mean to be voted Best of the Best?

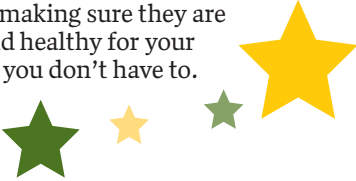
We are SO proud of our staff and very happy to be the hub for the local dog community in the Yellowstone Valley.

What’s your secret to good customer service?

We truly care about the health and wellbeing of both the pets and their parents. This allows us to really connect and build those relationships that keep our friends coming back.

How do you build trust with customers?

At Dee-O-Gee, we pride ourselves on vetting and studying every product we offer—making sure they are safe and healthy for your pet, so you don’t have to.



Un-Four Gettable!

Kirkness Roofing Claims Fourth Consecutive "Best of Billings" Title



Billings, MT (Sept. 13, 2024) - In a showdown of singles, a battle of the best, and a championship run that could only be described as "roof-tacular," Kirkness Roofing, Inc. has claimed the coveted Billings Gazette "Best of Billings" award for the fourth straight year, solidifying their dynasty in the roofing world.

The Team Behind the Triumph

At the helm of this high-performing team is none other than Cybil Carney, CEO and head coach, whose relentless leadership and roof-raising strategies have pushed Kirkness Roofing to the top year after year. "This is more than just a win for us," Carney said after the victory was announced, visibly moved. "It's a testament to teamwork, grit, and a lot of early mornings."

As always, it wasn't a one-woman show. Bonnie Hill, the office assistant utility player, was a key force, keeping the playbook organized and the front office running smoothly. "Bonnie's the only one who keeps our foundation strong," said Mason Price, the sales manager and all-star closer, who's been credited with converting countless leads into winning contracts. "Without her, we'd be lost in a storm of paperwork."

Meanwhile, the production assistant and cornerstone of operations, Robert Espinosa, played his role like an offensive lineman in football - working behind the scenes to make sure every project stayed on schedule. "Robert's the guy you don't see on the highlight reels, but trust me, he's doing all the hard work," said Carter Garsjo, a

member of the sales team. "Without him, we're not getting that fourth ring."

Offensive Firepower

Of course, every great team needs a strong offensive line to keep the pressure on. That's where the sales team come into play, featuring standouts like Rob Horton, Peter Isakson, and Zac Carney. These heavy hitters spent the past year locking down contracts like a defense locking down a Super Bowl ring. Their combined efforts turned each roof into a homerun, and their strategy? Simple. "Everyone on the team pulling the same direction with the goal of a great customer experience," said Horton, flashing a grin.

And then there's Alex Gutierrez, the crew leader and foreman, known for his ability to inspire his crew to perform at peak levels. "Alex is our quarterback in the field," said Coach Carney. "He calls the plays, reads the conditions, and executes every roof to perfection."

The Final Quarter

The 2024 award season was hotly contested, but Kirkness Roofing stayed cool under pressure. "It was neck and neck all year," said Mason Price, comparing the competition to a nail-biting overtime match. "But we've got a team that knows how to finish strong. Every roof we did was like scoring the game-winning touchdown."

This victory is particularly sweet for the

team at 144 Moore Lane, who have become the Billings community's go-to roofing champions. Fans (otherwise known as satisfied customers) lined up to show their support, while reviews continued to rain down 5 stars like confetti after a big win.

Looking Ahead

What's next for the Kirkness Roofing dynasty? Cybil Carney remains laser-focused on defending their title. "We're not done yet," she said, raising her finger as if to say there's more to come. "Five sounds pretty good, doesn't it?"

In the meantime, the team will celebrate this historic fourth win with the same class and commitment that got them here: with hard work, dedication, and maybe a little celebratory pizza in the break room.

As the roofers say, it's not just about staying on top - it's about keeping others covered.

For inquiries or to get your own "championship-level" roof installed, call Kirkness Roofing Inc. at (406) 661-6682, email them at info@kirknessroofing.com or visit them at 144 Moore Lane, Billings, MT 59101. You could say they're building their legacy, one roof at a time!



★ ★ ★ ★ ★ ★ ★ ★ ★ ★ PHARMACY ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Pharm406

4 years in business
1410 38th St. W., Ste. A
(406) 717-6100
pharm406.com

What makes you stand out from the competition?

Pharm406 is a Montana owned pharmacy. Through innovation and hard work, we provide better services to our communities compared to the competition. Pharm406 is open 7 days a week, has 3 drive through lanes and offers free delivery and mail outs across the state of Montana. Pharm406 has brought mobile vaccine clinics to rural communities and provides home visits to those who are home bound.

What brings customers back to your business?

Our customers keep coming back to Pharm406 because our staff works hard to get our customers in and out without all the corporate hassles. Customers who support Pharm406 support local businesses like Pharm406 because local businesses are the heart of a local economy and support local events.

What's something your customers may not know about your business?

Most people do not know that Pharm406 works hard behind the scenes advocating for patient healthcare and access to healthcare in Montana. Pharm406 fights the corrupt insurance companies and works with government agencies to improve quality of life for all Montanans.

What makes your business a good place to work?

Pharm406 takes pride in providing services our competition does not and making a difference in the communities we serve. Working at Pharm406 is like working at home and helping your friends and neighbors.

What do you enjoy most about having your business in this community?

Pharm406 enjoys being part of the Billings community mostly because of the diversity we serve. Pharm406, not being a major corporation, has the ability to be flexible for many groups of patients and the diverse needs of everyone.

What can customers expect when



they walk through your doors?

Customers who walk through the front door of Pharm406 will expect fresh popcorn, a wide selection of durable medical equipment, a wide selection of over-the-counter items and most importantly appropriate staffing to get you in and out quickly.

What does it mean to be voted Best of the Best?

Pharm406 has already been nationally recognized and awarded as the most innovative pharmacy in America. It is a privilege that our hard work and dedication to our local community is finally recognized and voted for by the community we serve. Pharm406 has lots of competition and to win this award proves to the community that small businesses are preferred over large corporations.

What are you most proud of?

I am most proud that the hard work myself and my team provide to the community shines on a regular basis. We continue to make changes and adapt to the needs of our patients and community. As a Montana business owner, I face the challenges of dealing with corrupt insurance companies, corrupt large corporate competitors, out of control government regulations, and excessive local taxes. However, at the end of the day, I still am here fighting for what means the most to me, serving the people of Montana.

What's your secret to good customer service?

The secret to good customer service is listening to the customer.

How do you build trust with customers?

Following through and exceeding expectations.

What makes your business popular?

Pharm406 is popular because we are Montana's Pharmacy.

Fun fact about your business?

Pharm406 originally started as a pharmacy staffing company organized in 2016. When the pandemic hit the United States in 2020, I wanted to step up and help our communities get through the pandemic by providing mobile vaccine clinics to all of Montana. The State of Montana required a brick and mortar pharmacy before they would allow me to do mobile vaccines. Pharm406 opened its doors in Billings, MT in August of 2020 when businesses were closing down, not opening. Lots of people thought I was crazy opening a new business in the middle of a pandemic. However, it did not take long to realize that the community needed not just a good pharmacy, but the BEST pharmacy.

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12 years in business
3925 Grand Ave.
(406) 281-8431
carbones406.pizza

What makes you stand out from the competition?

Our fresh ingredients. You know when you are eating fresh foods because the flavors are vibrant and distinct in each and every bite.

What brings customers back to your business?

Our predictability in delivering a great pizza and meal to our customers.

What's something your customers may not know about your business?

Our customers know everything about our business since they have been with us since the start.

What do you enjoy most about having your business in this community?

We love our customers and we love to serve the community because being

together is what life is all about.

What can customers expect when they walk through your doors?

A great time with familiar faces and a consistently delicious meal.

What does it mean to be voted Best of the Best?

It tells us we are doing the right things for and by our customers. It also tells us all the hard work we put into serving our customers pays off each and every day.

What are you most proud of?

Our staff. We think we have the best people in back, so we can serve the best people out front.

What's your secret to good customer service?

Treating each customer like you would your family. Personal service with a smile. Our motto is "We appreciate You!"

What makes your business popular?

We call it the three 'P's' - the pizza, the people and the place!



Best Mexican
Restaurant in Billings

**To Our
Billings Familia:**
**Thank you
for voting us
#1!**



LOCATIONS

WEST END - 1911 King Ave West, Ste 6 **652-5156**

DOWNTOWN - 17 North 29th St. **259-8930**

HEIGHTS - 1403 Main St. **245-2151**

HAVRE - 335 1st St. **265-1852**

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Bistro Enzo

25 years in business
1502 Rehberg Ln.
(406) 651-0999
bistroenzobillings.com

What makes you stand out from the competition?

Bistro Enzo is a staple (25 years) in Billings and we have menu items that are desirable to everyone. With fresh seafood, prime grade steaks, pastas, wood-fired pizza, and a variety of small plates and fresh salads, we have something for any occasion.

What can customers expect when they walk through your doors?

The first thing you see is our beautifully designed open kitchen, stunning custom artwork by Kira Fercho, and greeted by gracious managers and hosts. When you see the fire from the pizza oven and smell

the amazing food right when you walk in, you know it's going to be a good evening.

What does it mean to be voted Best of the Best?

I say this year after year, but to be voted someone's favorite version of anything, they are paying you the highest compliment. It is something that can't be argued and we are very grateful to win in three different categories this year.

What's your secret to good customer service?

We are all about hospitality. How you make someone feel is what hospitality is all about. One of my favorite quotes from Restaurateur Danny Meyer, "Business, like life, is all about how you make people feel. It's that simple, and it's that hard." I think about that quote a lot in the restaurant business, as well as my commercial real estate business every

single day. (Tyler is also a commercial real estate agent with NAI Business Properties.) All of our managers, servers, and bartenders have different styles of service, which I love, but everyone has the same goal in mind, to give the best customized service and make every guest's experience the best every time they dine with us.

What are some of the things you do to give back to the community?

We are very blessed to be a part of the best community and try to give back as much as possible. Tyler and Chef Alex also donate multiple private dinners annually to various organizations that are auctioned off at fundraising events. Bistro Enzo participates in over 50 charitable events/sponsorships a year, and we are always eager to give back.

How do you build trust with

customers?

People have a personal and emotional connection to food. The restaurant business is not so much about the food, but the actual relationship with and how we make guests feel when they dine with us. Seeing people connect over food and beverage is a beautiful thing. And we are happy to be overly hospitable and make every dining experience a memorable one.

Fun fact about your business?

Bistro Enzo is celebrating its 25th year in business this year. When I purchased the restaurant over four years ago, we had 24 employees and now have close to 50. A lot of our team members have been with Bistro Enzo over 10 years, and a few over 20 years. There is something comforting when you go into your favorite businesses and see the same familiar faces, who over the years become extended family to you and yours.

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PLUMBING SERVICE



4H Plumbing Heating & Cooling

6 years in business
455 Moore Ln., Ste. 3
(406) 839-2010
4hplumbingmt.com

What makes you stand out from the competition?

We are dedicated to service plumbing, heating, and cooling work only. We do not do any new construction. Because we are solely focused on service work, our staff is extremely experienced in this area of the field. This allows us to fix problems and find solutions that other companies in the area can't due to lack of first-hand experience.

What brings customers back to your business?

Our goal for every customer, new or old, is to make them repeat customers by applying our wealth of knowledge to their issue and solving it with a long term solution. We are very proud of how many customers we have that have used our services more than once and we will continue to strive to make every customer that calls us a customer for life.

What's something your customers may not know about your business?

Our business is very family based. Everything down to the logo of the company stems from family in one way or another, to the point that every one of our employees knows the others' wives, children, etc. This is one of the reasons that 4H Plumbing is such an amazing experience all around, from the customers to the employees. This connection to family creates a base that makes the whole experience seem deeper than just running a business.

What makes your business a good place to work?

Our morale among our employees is strengthened by the fact that everybody respects one another, and our employees work together to get all work scheduled for the day completed. We work towards creating an atmosphere where it's fun to come to work, and where good work is rewarded with several kickbacks from the business.

What do you enjoy most about having your business in this community?

We, as the owners of 4H Plumbing,

Heating and Cooling, were born and raised in Billings, Montana, and have always felt that the community here is very tight knit. It's amazing to live in a place where it seems as though everybody cares about one another, and we are glad to be a part of something that seems to matter.

What can customers expect when they walk through your doors?

Our customers can expect not only an amazing depth and wealth of knowledge and experience, but also a friendly environment to go with it. We take the time to listen to what our customers are looking for in terms of a solution or project and we don't feel the job is done until the customer is completely happy with the results.

What does it mean to be voted Best of the Best?

To be voted best of the best means to be a part of this community. The Readers' Choice Awards are a good measuring stick to allow us as 4H Plumbing, Heating and Cooling to gauge whether we are having the right impression on the community, and we appreciate all our loyal customers and friends who have helped us achieve this award.

What are you most proud of?

We are most proud of our legacy when it comes to this community. It's not just about running a business or making money, it's about the customer experience and the impression you leave behind, and we feel like 4H Plumbing works hard to focus on that. We are especially proud of being five-time winners of this category, and we will strive to keep the experience as good as it was the first day we opened the doors.

What's your secret to good customer service?

Communication is the key to good customer service and taking a little extra time to make sure all the details are aligned properly keeps customers happy. We also push to work efficiently and keep our operating costs to a minimum, which allows us to keep the bill at a reasonable level as well, which goes a long way in keeping customers satisfied.

What are some of the things you do to give back to the community?

We love to give back to this community,

especially to the future of this community. 4H Plumbing currently sponsors several sports and causes around the area, gives to churches and schools, and we want to continue to build upon that. One area we are currently looking to give to is Relay for Life.

How do you build trust with customers?

We find it very important to be upfront and honest with our customers. Our employees are not salesmen, they are not paid on commission. What this means is that our technicians are not going to walk through your door and try to sell a solution or system to you that you do not need. Because of this, our customers trust us when we discuss their problem, knowing that if we are suggesting a solution, it's because it's the right solution for their problem, not us taking an opportunity to make a profit.

What makes your business popular?

We believe what makes our business popular is the whole environment we

created. Everything from the office to the field is built around our customers having a good experience and feeling safe and secure with their plumbing, heating, and cooling systems inside their homes. Our customers know our names, and we know the names of our customers, and because of this we feel we have created a very welcome, inviting experience that encourages all of our customers to not only come back when they need our services again, but also tell their friends and neighbors about us.

Fun fact about your business?

Our business is so built around family that we have a soft serve ice cream machine that is very popular with the employees and their families. We use it to celebrate our employees, their families, birthdays, and so on. Every time we hire a new employee, the fact that there is an ice cream machine in our shop is one of the first things they notice, and it really seems to drive it home to them that our business really is built around family.



are the heart and soul of our business.
Thank you!

Gainan's
MIDTOWN
& HEIGHTS

17th & Grand
810 Bench
406-245-6434
Gainans.com

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ POWER EQUIPMENT STORE ★ ★ ★ ★ ★ ★ ★ ★ ★ ★



Shipton's Big R

75 years in business

216 North 14th St.

2600 Gabel Rd.

1908 Main St.

825 N.E. Main St., Lewistown MT

1001 N. Center Ave., Hardin MT

2049 Sugarland Dr., Sheridan WY

(406) 652-9118

shiptionsbigr.com

What makes you stand out from the competition?

Our roots—farm, ranch and ag. Many of our brands and products also cross over to other areas of customer lifestyles including clothing, pet lovers, power equipment users and the sportsman. Our brands are second to none including DeWalt, Carhartt, Wrangler, Noble Outfitters, STIHL, Husqvarna, Nutrena, Ruger and Outdoor Revival.

What makes your business a good place to work?

Competitive wages. We pay attention to our employees that achieve and go

the extra step. Many benefits including health insurance, employee discounts and paid time off (PTO). Mainly, a very good company culture.

What do you enjoy most about having your business in this community?

Our four markets are Billings, Lewistown, Hardin and Sheridan WY. All of these offer a great quality of life. And we get to enjoy & serve all the fine folks / customers that live in these areas.

What does it mean to be voted Best of the Best?

We have received Best of the Best awards for many years. We are grateful. Never, ever do we take this for granted. Receiving this award continually makes us work harder & more efficiently to better serve & satisfy our customers.

What are you most proud of?

Our 75 years of serving our customers. And to be confident knowing there are also many future years to come serving the ag, farm & ranch communities, plus

everyone else.

What are some of the things you do to give back to the community?

We sponsor 7 major rodeos and are proud supporters of 4-H plus much more.

What makes your business popular?

Convenience, brands that you know and trust, and exceptional customer service.

Fun fact about your business?

We are one of the very few businesses to sell live chicks in the Spring.



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Westpark Village

38 years in business
2351 Solomon Ave.
(406) 652-4886
westparksenior.com

What makes you stand out from the competition?

At the start of each shift at Westpark Village, every team member embraces our mission, values, service approach and personal commitment to deliver our Platinum Service® Standards. Providing unparalleled service is the focus of our team efforts and our main personal role. We are committed to following and supporting our service philosophy.

What brings customers back to your business?

Our high level of Platinum Service®. We currently have residents living with us, that years ago their parents also lived at Westpark Village Senior Living. Our residents stay; our staff stay for years and years and when asked why they will stay, time and time again they will say they feel valued, appreciated, respected and genuinely cared for.

What's something your customers may not know about your business?

We have a resident that has lived with us for 21 years! Our Business Office Director has been with us 25 years; Our Spiritual Care Director has been with us for 17 years; Our Director of Life Enrichment has been with us 13 years and working at Westpark Village Assisted Living was her first job; Our Director of Nursing has been with our company for 27 years; One of Our Maintenance Staff members has been with us 20 years; Our Housekeeping Director has been with us 11 years; We have a couple of Receptionists who have been with us 27 and 22 years; a Caregiver that has been with us for 22 years and a Life Enrichment Associate who has been with Westpark Village Senior Living for 13 years!

What makes your business a good place to work?

Strong, healthy, caring and positive leadership. This is true of the Goodman Group family that owns Westpark Village Senior Living and it is true of our very own Megan Brinton - Our Executive Director. A healthy leadership has the ability to create a healthy work environment and healthy staff



relationships. We are blessed to enjoy this at Westpark Village Senior Living. As part of our Platinum Service® Program, we have a system in place for offering positive feedback easily and often. This involves writing a quick note to a fellow employee and expressing appreciation for something they have done to provide excellent service to a resident or a helping hand to another staff member. This card can be exchanged for a favorite treat and those with the greatest number of appreciation cards are celebrated monthly.

What do you enjoy most about having your business in this community?

As the Sales and Marketing Director, it is a pure pleasure to share the incredible service and beautiful home setting we offer to our residents, potential new residents and the Billings community. We are a special community and it is our joy to share this with our community.

What can customers expect when they walk through your doors?

To be welcomed. To feel at home. They

know you've just come to a place that cares. And it's beautiful!

What does it mean to be voted Best of the Best?

It means the world to us. We are honored to know that so many people recognize that Westpark Village Senior Living is worthy of being known as The Best Independent/Assisted Living Community in Billings.

What are you most proud of?

Our staff and our Platinum Service®.

What's your secret to good customer service?

Our Platinum Service® Model. This is a way of life for us. Multiple times a day, our staff is recognized and encouraged by fellow staff members and residents. Each morning, we gather to review and reinforce the reason we are here; to serve our residents in their home with kindness, grace, respect and dignity. We are never shy about honoring another staff member for a job well done and we are always willing to jump in and help a fellow staff member. I know this may

sound a little hard to believe - it's true - stop by for a visit and you'll see for yourself.

What are some of the things you do to give back to the community?

We host a number of fundraisers annually. You may have heard of our: Purse, scarf and jewelry sale. This is an annual event that involves our community donating gently used purses, scarves, and jewelry and then we resell these items to the Billings Community for \$2.00 a piece. This year we were able to raise \$5000 for Family Promise. Another fundraiser you may be aware of is our annual plant sale. Just before Mother's Day, we purchase plants from the Special K Ranch then we sell these plants to the Billings community and all proceeds are donated to the Riverstone Homeless Healthcare Program. Most recently, we hosted a Royal Tea Party. Everyone in the Billings community was invited. We sold out and were able to raise \$2000 for the Tumbleweed Runaway Teen Program.

How do you build trust with residents?

We keep our promises. If we make a mistake we own it. We do our best to treat our staff, residents and community members with kindness and respect. We know we are not perfect and when a growth opportunity comes our way we want to know and enact a better way. We are open to honest conversations. Our owners trust us to do the right thing and support us to do so. This in turn is alive in our community.

What makes your business popular?

Happy Residents. Excellent Service. Supportive Leadership. Devoted Staff.

Fun fact about your business?

Wednesdays are "Wonderful Wednesdays" and we share something wonderful in our lives in our morning meeting. On Fridays, in our morning meetings we play "Would You Rather" or "Fun Fact Fridays." Our Executive Director has been known to wear cowboy boots, a fabulous tulle skirt and cowboy hat with a feather to work - she brings a Lot of Fun to Westpark Village! P.S., we even have an employee who used to be the assistant to David Copperfield!



ROOFING COMPANY



Kirkness Roofing

46 years in business
144 Moore Ln.
(406) 256-1798
kirknessroofing.com

What makes you stand out from the competition?

I really feel it is our heartfelt attempt to make every project as seamless and painless for our customers. Customer service is our highest priority.

What brings customers back to your business?

Great customer experiences. If a client is satisfied with the work we have provided, we feel they will be a returning customer.

What's something your customers may not know about your business?

We are a 100% woman owned company and have been for the last 5 years.

What makes your business a good place to work?

Many companies describe their employees as family. Our company acts and functions as a family every day, we respect each other, and all have a common goal for our customers. The closeness of our group is amazing, and we rally around any family member when they are in need.

What do you enjoy most about having your business in this community?

The Billings community has been so good to us over the last 46 years and it's easy for us to give back to our friends and neighbors.

What can customers expect when they walk through your doors?

A friendly greeting and a willingness to help them in any way possible.

What does it mean to be voted Best of the Best?

Well, this is the fourth year in a row, and we are always flattered by the support we get from the community; however, this win has to be the biggest so far for us.

What are you most proud of?

The fact that we have been able to continue our high level of customer satisfaction for four straight years. It gives me hope that we will be able to continue performing at a high level for our clients.

What's your secret to good customer service?

Everyone in the company is pulling in the same direction to meet our goals of the best customer experience possible.

What are some of the things you do to give back to the community?

We continue to offer our services to Habitat for Humanity and will donate to specific charitable causes in the Billings community. We also have sponsored many local youth sports

leagues.

How do you build trust with clients?

Really, building long-term trust is just doing what is right on every project, it's as simple as that.

What makes your business popular?

I think that it really shows dividends for our entire team to provide great customer service. We are committed to this and strive to continually find ways to improve.

Fun fact about your business?

We have been in business for over four and a half decades. This is in an age that 80% of roofing contractors are out of business within 5 years, it is a testament to our commitment to provide the best customer experience. When Kirkness Roofing was founded, there were only 4 roofing contractors in Billings, now it seems like there are 4 new contractors every week.



NAPA GOLD Certified Auto Care Center

Voted Best Automotive Center!

Thank you! We would love your vote again this year.



Readers' Choice Multi Year Winner

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Rich's Modern Flooring
50+ years in business
713 Main St.
310 Gallatin Farmers Ave.,
Belgrade
(406) 388-7955
richsflooring.com

What brings customers back to your business?
We strive to make sure everyone has a good experience from the start to finish of the project. The quality and value of the products offered and all the knowledge and resources we have to offer.

What's something your customers may not know about your business?
We have always been a locally owned family business.

What does it mean to be voted Best of the Best?
It means a great deal to the team here at Rich's Flooring. It is nice to see the hard work all the staff and installers put into the everyday tasks be recognized by the community.

What are some of the things you do to give back to the community?
We try to be a big donor for Habitat for Humanity. Support the local food bank.

How do you build trust with customers?
We try to get to know them on a one-on-one basis. Listening to their needs, learning their lifestyle to help them get into the right products for their home or business.



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www.richsflooring.com





SEAFOOD



Bistro Enzo

25 years in business
1502 Rehberg Ln.
(406) 651-0999
bistroenzobillings.com

What brings customers back to your business?

Consistency! That is one very common compliment we receive daily. When you dine with us, you know the food is going to be great, and the service is always top notch.

What can customers expect when they walk through your doors?

The first thing you see is our beautifully designed open kitchen, stunning custom artwork by Kira Fercho, and greeted by gracious managers and hosts. When you see the fire from the pizza oven and smell the amazing food right when you walk in, you know it's going to be a good evening.

What are you most proud of?

I am most proud of the entire Enzo team. From customized service and unmatched hospitality to the freshest food made with care and precision, they execute every single night. I bought the business in June of 2020, right in the middle of the pandemic. There was no playbook ever designed for anything we had to deal with, but the entire team did not miss a beat and we ended up having one of the most successful years in the history of the restaurant. That is something I will always be very proud of.

What's your secret to good customer service?

We are all about hospitality. How you make someone feel is what hospitality is all about. One of my favorite quotes from Restaurateur Danny Meyer, “Business, like life, is all about how you make people feel. It’s that simple, and it’s that hard.” I think about that quote a lot in the restaurant business, as well as my commercial real estate business every single day. (Tyler is also a commercial real estate agent with NAI Business Properties.) All of our managers, servers, and bartenders have different styles of service, which I love, but everyone has the same goal in mind, to give the best customized service and make every guest’s experience the best every time they dine with us.



What are some of the things you do to give back to the community?

We are very blessed to be a part of the best community and try to give back as much as possible. Tyler and Chef Alex also donate multiple private dinners annually to various organizations that are auctioned off at fundraising events. Bistro

Enzo participates in over 50 charitable events/sponsorships a year, and we are always eager to give back.

Fun fact about your business?

Bistro Enzo is celebrating its 25th year in business this year. When I purchased the restaurant over four years ago, we had

24 employees and now have close to 50. A lot of our team members have been with Bistro Enzo over 10 years, and a few over 20 years. There is something comforting when you go into your favorite businesses and see the same familiar faces, who over the years become extended family to you and yours.

★★ SPORTING GOODS STORE ★★

Shipton's Big R

75 years in business

216 North 14th St.

2600 Gabel Rd.

1908 Main St.

825 N.E. Main St., Lewistown MT

1001 N. Center Ave., Hardin MT

2049 Sugarland Dr., Sheridan WY

(406) 652-9118

shiptionsbigr.com

What brings customers back to your business?

Fantastic, friendly & knowledgeable customer service! Well-lit, clean and well merchandised stores. Reliable & relevant brands—the best out there! You can only buy Noble Outfitters in our stores (our markets). Inventory is replenished daily in each of our stores. How about ... FREE hot & fresh popcorn daily. Also, we service what we sell!

What makes your business a good place to work?

Competitive wages. We pay attention to our employees that achieve and go the extra step. Many benefits including health insurance, employee discounts and paid time off (PTO). Mainly, a very good company culture.

What do you enjoy most about having your business in this community?

Our four markets are Billings, Lewistown, Hardin and Sheridan WY. All of these offer a great quality of life. And

we get to enjoy & serve all the fine folks / customers that live in these areas.

What can customers expect when they walk through your doors?

Customers can expect to find exactly what they need. We have brands that you trust, exceptional customer service and well merchandised stores.

What does it mean to be voted Best of the Best?

We have received Best of the Best awards for many years. We are grateful. Never, ever do we take this for granted. Receiving this award continually makes us work harder & more efficiently to better serve & satisfy our customers.

What are you most proud of?

Our 75 years of serving our customers. And to be confident knowing there are also many future years to come serving the ag, farm & ranch communities, plus everyone else.

What are some of the things you do to give back to the community?

We sponsor 7 major rodeos and are proud supporters of 4-H plus much more.

What makes your business popular?

Convenience, brands that you know and trust, and exceptional customer service.



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Stuart's House of Vacuums
54 years in business
3127 Central Ave., Ste. 3
(406) 656-8681
stuartshouseofvacuums.com

What makes you stand out from the competition?

There really is no competition! Well...there is...it's Wal-Mart, Target and Costco. But they aren't customer service related so I don't think of them as competition!

What brings customers back to your business?

The quality of our products, knowledge of our products, excellent customer service, friendly environment and our dogs, Bart and Jager.

What's something your customers may not know about your business?

We have been doing blinds, shades and window coverings for about two and a half years! And we love it!

What makes your business a good place to work?

We're a family owned and operated business except for one person! Kameron is the only person who isn't family, but he might as well be as he is good friends with our son, Zachary.

What do you enjoy most about having your business in this community?

We try to apply the Golden Rule in our business practices, but it goes beyond "Treat others like you want to be treated." We believe that if you treat your customers right, they will be happier, more likely to come back, and more inclined to recommend you to friends and family. Treat your staff fairly, and they will be motivated to provide excellent

service, which leads to satisfied and committed customers. It's a "full circle" concept and one that we try to apply to each person walking through the door.

What can customers expect when they walk through your doors?

A clean, well-organized and welcoming environment, a friendly greeting from our team members, and a range of products from odor neutralizers to barefloor mops, to a variety of floor care products, including, of course vacuums; and now, custom window coverings... blinds, shades, shutters and draperies!

What does it mean to be voted Best of the Best?

Being named the Best of the Best is an incredible honor. It boosts our morale and gives us more confidence. We are motivated to work harder

in order to keep the status. Such an award also encourages customers to choose and stay loyal to our company.

What's your secret to good customer service?

We try to be active on social media and engage as much as possible with our followers. In doing that, we believe customers gain a better understanding of who we are—not just the business part of Stuart's, but also personally. And through social media, we are available outside of business hours to address any questions a customer may have. We love what we do and hope that our business practices reflect that passion. We want our brand to be as "human" as possible.

Fun fact about your business?

Our dogs, Jager and Bart. Sometimes people stop by just to see them! And for those people, the dogs are off on Tuesday's!



**Thank you for Voting for us
in Best Cheeseburger/
Hamburger and
Best Caterer!**

**Building the World's
Greatest Burgers**
Your Support is Outstanding!!



Billings Homestead
2011 Overland Avenue –
Billings MT
(406) 656-5455

www.fuddruckers.com/billings-homestead



★ ★ ★ ★ ★ ★ ★ ★ ★ ★ **WINDOW & DOOR STORE** ★ ★ ★ ★ ★ ★ ★ ★ ★ ★



Win-Dor Industries

38 years in business
1305 4th Ave.
(406) 248-2051
windorindustries.com

What makes you stand out from the competition?

What sets Win-Dor Industries apart from the competition is the experience of our entire team, from sales to the installers and service department, everyone here has a wealth of knowledge in the window and door Industry.

What brings customers back to your business?

We do have a lot of repeat customers, and I believe the biggest reason why is the fact that we take care of all our customers from the point of sale until the job is completed. We feel there is no bigger testament to a business than repeat customers.

What's something your customers may not know about your business?

My father (Toby R. Kline) started Win-Dor Industries in 1986, and it remains family owned to this day, with the third generation now working for us.

What makes your business a good place to work?

We treat our employees the same as our customers and I believe that's why we have many 20 plus year employees.

What do you enjoy most about having your business in this community?

Billings has grown a lot in the 38 years that Win-Dor Industries has been in business, but it still has that small town feel. We hear quite often from customers that someone they know had a great experience with us and that's why they decided to work with us, so the community is very important to us.

What can customers expect when they walk through your doors?

You can expect to be greeted by

our friendly staff and work with our knowledgeable sales team that will walk you through our extensive showroom.

What does it mean to be voted Best of the Best?

We have a lot of tough competition in the window and door industry in Billings so to even be in the running is a big deal, but to actually have been voted "Best of the Best" for the last 6 years feels amazing!

What are you most proud of?

I am most proud of the team that makes up Win-Dor, and that has helped us become who we are today.

What's your secret to good customer service?

I feel like communication is a big part of customer service and we strive to keep communication open with our customers as much as possible.

What are some of the things you do to give back to the community (charity work, donations, etc.)?

Win-Dor Industries has partnered with a multitude of charities like St. Jude's, Homes for Hope, Habitat for Humanity and have also sponsored locally the Billings Mustangs, Billings Royals Legion Baseball, Lockwood Little League Baseball & Lacrosse. WinDor is also very proud of all our military and its veterans and offers a Military Discount.

How do you build trust with customers?

We are always honest with our customers and try our best to provide them with the best job possible.

What makes your business popular?

Win-Dor offers great products at a fair price, and I think that's what everyone is looking for.

Fun fact about your business?

Everyone here loves Proof Donuts!



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