

## CORE ISSUES

Facility	License #	Physical Address	Phone Number
Yellowstone Boys and Girls Ranch	12055	1732 S 72nd St W	406-655-2100
Administrator	City	Zip Code	Survey Date
Mike Chavers	Billings	59106-	01/15/2025
Survey Team Leader	Survey Type		Response Due
Burtell, Teresa	Complaint Inspection		01/25/2025

Item #	Rule ()	Description
1	41-3-201-1 Reports and Investigations	<p>Intent of the rule is not met as evidenced by: The surveyor's review of records.</p> <p>Findings:</p> <p>Staff #2, #3, #4, #5, #6, #7, #8, #9, #10 and #11 failed to report possible abuse of Youth #1 promptly to Child Protective Services. The initial report alleging possible abuse of Youth #1 was made on 11/25/2024. Additional reports were made on 11/28/2024, 11/29/2024 and 12/01/2024. The incident was not reported to Child Protective Services until 12/02/2024.</p> <ul style="list-style-type: none"> <li>On 11/25/2024, Staff #10 sent an email to Staff #7, Staff #5 and Staff #2 to report another youth reported Staff #1 and Youth #1 had been "flirting."</li> <li>On 11/28/2024, Staff #8 sent an email to Staff #4 and Staff #6 reporting two youth reported Staff #1 had typed "you're cute" into his phone and showed it to Youth #1, but did not know the date this occurred. Staff #4 forwarded this email to Staff #2 and Staff #3.</li> <li>On 11/29/2024, Youth #1 made a report to Staff #9</li> </ul>

		<p>that Staff #1 had told her that after he had inventoried her underwear/thongs and clothes that he was fantasizing about her in them. Staff #9 discussed the report with his co-worker on shift, Staff #11 and contacted Staff #4. Staff #9 created a written Major Incident Report for this incident on 11/29/2024. Staff #11 sent a follow-up email to Staff #4 on 11/30/2024. Staff #4 signed off on the written MIR on 11/30/2024.</p> <ul style="list-style-type: none"> <li>On 12/1/2024, Youth #1's sister sent an email to Staff #6 of screen shots of Youth #1's Snapchat messages from Staff #1. Messages included "you are fine af", "Just thinking about you beautiful Youre pretty dam amazing", "Just thinking about ya again. I miss your face. Gawwwwwwd. You already know and I don't even have to say a word." This email and its contents were forwarded on the same day to Staff #2 and Staff #3.</li> </ul> <p>Repeat deficiency, plan of correction submitted on 10/30/2024 that states by 11/15/2024, "The Director of PRTF will review Policy #636 (Mandated Reporting) requirements with Program Managers and Clinical Program Therapists on 10/30/2024, Executive Director of PRO will review with LACs on 11/4/2024, and Program Managers will review with lodge staff on 11/6/2024." was not followed.</p>
2	53-21-107-5 Abuse and neglect of persons admitted to	<p>Intent of the rule is not met as evidenced by: The surveyor's review of records.</p> <p>Findings: The provider failed to initiate an investigation of allegations of abuse by the professional person in charge of the facility as soon as possible after the initial report of the incident, but not later than by the end of the next business day. The initial report alleging possible abuse of Youth #1 was made on 11/25/2024. Additional reports were made on 11/28/2024,</p>

		<p>11/29/2024 and 12/01/2024. An internal investigation was not initiated until 12/02/2024.</p> <ul style="list-style-type: none"> <li>On 11/25/2024, Staff #10 sent an email to Staff #7, Staff #5 and Staff #2 to report another youth reported Staff #1 and Youth #1 had been “flirting.”</li> <li>On 11/28/2024, Staff #8 sent an email to Staff #4 and Staff #6 reporting two youth reported Staff #1 had typed “you’re cute” into his phone and showed it to Youth #1, but did not know the date this occurred. Staff #4 forwarded this email to Staff #2 and Staff #3.</li> <li>On 11/29/2024, Youth #1 made a report to Staff #9 that Staff #1 had told her that after he had inventoried her underwear/thongs and clothes that he was fantasizing about her in them. Staff #9 discussed the report with his co-worker on shift, Staff #11 and contacted Staff #4. Staff #9 created a written Major Incident Report for this incident on 11/29/2024. Staff #11 sent a follow-up email to Staff #4 on 11/30/2024. Staff #4 signed off on the written MIR on 11/30/2024.</li> <li>On 12/1/2024, Youth #1’s sister sent an email to Staff #6 of screen shots of Youth #1’s Snapchat messages from Staff #1. Messages included “you are fine af”, “Just thinking about you beautiful Youre pretty dam amazing”, “Just thinking about ya again. I miss your face. Gawwwwwwd. You already know and I don’t even have to say a word.” This email and its contents were forwarded on the same day to Staff #2 and Staff #3.</li> </ul>
3	37.106.330-1 MINIMUM STANDARDS FOR ALL HEALTH CARE FA	<p>Intent of the rule is not met as evidenced by: The surveyor’s review of records.</p> <p>Findings: The provider failed to implement YBGR Policy #636 which</p>

		<p>states, "The Administrator On-Call will ensure that: The alleged staff member(s) do not continue to provide direct care until an investigation is completed." Staff #1 worked on 11/25/2024, 11/26/2024, 11/27/2024 and 12/01/2024 after the below abuse allegations were made. Staff #1 was not placed on administrative leave until 12/01/2024, part way through his shift.</p> <ul style="list-style-type: none"><li>• On 11/25/2024, Staff #10 sent an email to Staff #7, Staff #5 and Staff #2 to report another youth reported Staff #1 and Youth #1 had been "flirting."</li><li>• On 11/28/2024, Staff #8 sent an email to Staff #4 and Staff #6 reporting two youth reported Staff #1 had typed "you're cute" into his phone and showed it to Youth #1, but did not know the date this occurred. Staff #4 forwarded this email to Staff #2 and Staff #3.</li><li>• On 11/29/2024, Youth #1 made a report to Staff #9 that Staff #1 had told her that after he had inventoried her underwear/thongs and clothes that he was fantasizing about her in them. Staff #9 discussed the report with his co-worker on shift, Staff #11 and contacted Staff #4. Staff #9 created a written Major Incident Report for this incident on 11/29/2024. Staff #11 sent a follow-up email to Staff #4 on 11/30/2024. Staff #4 signed off on the written MIR on 11/30/2024.</li><li>• On 12/1/2024, Youth #1's sister sent an email to Staff #6 of screen shots of Youth #1's Snapchat messages from Staff #1. Messages included "you are fine af", "Just thinking about you beautiful Youre pretty dam amazing", "Just thinking about ya again. I miss your face. Gawwwwwwd. You already know and I don't even have to say a word." This email and its contents were forwarded on the same day to Staff #2 and Staff #3.</li></ul>
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