
THE COMMUNITY SPOKE, AND WE LISTENED!
READERS' CHOICE
the BEST of BILLINGS
BILLINGS GAZETTE
2026
winners guide 2026
SCAN TO SEE THE WINNERS
SEE THE WINNERS AT GO.BILLINGSGAZETTE.COM/RC26

BERKSHIRE HATHAWAY HOMESERVICES | FLOBERG REAL ESTATE

READERS' CHOICE the BEST of BILLINGS BILLINGS GAZETTE 2026 WINNER

THANK YOU

For voting us

BEST REAL ESTATE BROKERAGE

13 times we're **HONORED!**

READERS' CHOICE the BEST of BILLINGS BILLINGS GAZETTE 2025 WINNER

READERS' CHOICE the BEST of BILLINGS BILLINGS GAZETTE 2024 WINNER

READERS' CHOICE the BEST of BILLINGS BILLINGS GAZETTE 2023 WINNER

READERS' CHOICE the BEST of BILLINGS BILLINGS GAZETTE 2022 WINNER

BILLINGS GAZETTE READERS' CHOICE 2021 WINNER

BILLINGS GAZETTE 2019 READERS' CHOICE WINNER BEST OF BILLINGS

BILLINGS GAZETTE 2018 READERS' CHOICE WINNER BEST OF BILLINGS

BILLINGS GAZETTE 2017 READERS' CHOICE WINNER BEST OF BILLINGS

BILLINGS GAZETTE 2016 READERS' CHOICE WINNER BEST OF BILLINGS

BILLINGS GAZETTE 2015 READERS' CHOICE REAL ESTATE AGENCY

BILLINGS GAZETTE 2014 READERS' CHOICE REAL ESTATE AGENCY

2009 READERS' CHOICE AWARDS

And for making us finalists in

BEST CUSTOMER SERVICE

Home and Commercial Services

BEST LOCALLY OWNED BUSINESS

1550 Poly Dr, Billings | 444 N 9th St, Columbus | 201 Broadway Ave S, Red Lodge | BHHSFlobergRE.com | BHHS@Floberg.com

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Locally Owned and Operated

READERS' CHOICE
the BEST of BILLINGS
BILLINGS GAZETTE
2026 WINNER

THANK YOU!
TO OUR CUSTOMERS FOR MAKING US THE BEST HOT TUB COMPANY IN BILLINGS!



Montana
HotSpring Spas
Every day made better®

406-652-7727 • 2217 Grand Ave. • www.lovethetub.com

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BILLINGS GAZETTE COMMUNICATIONS

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Congratulations to this Year's Winners and Finalists

Operating a small business is an endeavor that is both deeply rewarding and undeniably demanding. While business ownership offers independence and the freedom to shape decisions, it also presents significant risks and ongoing challenges. Among the most pressing is the task of assembling and training a capable team committed to delivering exceptional customer service. The long hours often extend well beyond the traditional workday, as owners dedicate evenings and weekends to ensuring smooth operations. Competition has also intensified—whether from local enterprises or global competitors—driven by rapid technological advancement. Furthermore, selecting the right inventory, services, or menu offerings provides no certainty of success.

Against this backdrop, we are honored to celebrate the 2026 Billings Gazette Readers' Choice Winners and Finalists. These exemplary businesses have not only endured but excelled, distinguishing themselves as leaders within our community. We extend our warmest congratulations to all honorees.

As you review this year's recipients, we encourage you to reflect on the dedication, perseverance, and commitment required to achieve such recognition. We are deeply grateful to everyone who submitted nominations and cast votes in the 2026 Readers' Choice event. Your engagement is what makes this celebration possible.

Ultimately, Readers' Choice stands as a tribute to the hard work of many. We offer our sincere appreciation to the business owners, managers, leaders, and frontline employees whose efforts sustain and enrich our community each day.

PLAQUES FOR WINNERS AND FINALISTS

Look for the official 2026 Readers' Choice plaque in the winners' and finalists' locations listed in this publication. If you are a winner or a finalist and would like more information on receiving the official plaque, please call 406-657-1226.


Valley
CREDIT UNION
READERS' CHOICE
the BEST of BILLINGS
BILLINGS GAZETTE
2026 WINNER
VOTED #1 IN BILLINGS
4th Straight Year
Best Credit Union
3rd Straight Year
Best Customer Service
Finance & Professional
READERS' CHOICE
the BEST of BILLINGS
BILLINGS GAZETTE
2026 FINALIST
2026 FINALIST
Best Mortgage Lender

★★★★★★ AUTOMOTIVE ★★★★★★

AUTOMOTIVE SERVICES

Hanser's Automotive Repair & Transmission Services

61 years in business

430 S. Billings Blvd.
25 3rd St. E., Hardin
842 E. 2nd Ave. N., Columbus
315 Bach Ave., Lewistown
11 River St., Big Timber
17 Business Park Rd., Livingston
(406) 248-7795
hansers.com

What makes you stand out from the competition?

61 years of service, loyalty, and commitment to the motoring public of Montana is what makes us stand out amongst others in the automotive business. This is not a fleeting thought for us. Hanser's is what we have built our lives around, and that commitment has continued through our family for generations.

What brings customers back to your business?

Our customers come back to us because they trust us. We provide results, whether that's in getting your vehicle safely off the road after a breakdown or accident, or repairing the vehicle you desperately need. We get the job done and our customers return to us time and time again because we do.

What's something your customers may not know about your business?

Hanser's is unique. There is no other business in our industry across the country that provides the range of services to the motoring public that we can provide.

What makes your business a good place to work?

Hanser's is a family business. The word family means everything to us. If you work for Hanser's, you are part of our family and are treated as such.

What do you enjoy most about having your business in this community?

Billings is special. It's a thriving community that keeps the small town feel we all know and love. Over the past 61 years it has truly been an honor to grow, evolve, and thrive with this community.

What can customers expect when they walk through your doors?

When customers walk through our door, they can expect exceptional customer experience with quality and timely service, relevant communication, and sincere empathy.



FINALISTS

- Denny Menholt Chevrolet, 3000 King Ave. W.
- Vallie Automotive Center, 2071 Rosebud Dr.

CAR DEALER – NEW

Denny Menholt Chevrolet

39 years in business

3000 King Ave. W.
3710 Zoo Dr.
(406) 896-3000
dennymenholt.com

What makes you stand out from the competition?

We make sure to take the time to listen to our customers' concerns, provide an estimate of cost, and explain in an easily understood manner. We always make sure that our customers are our number one priority. Our brand motto is: The right cars and trucks, the right prices, and the right experience. We have a great selection of new vehicles with aggressive prices and the best staff around to provide experience.

What brings customers back to your business?

We have stable long-term employees that our customers keep coming back to because of the service they provide.

What makes your business a good place to work?

We believe in doing everything we can to create a positive work environment for our employees. It's hard to have happy customers without happy employees, and we have had that philosophy for 38 years (since we started in Billings).

FINALISTS

- Bob Smith Motors, 2244 Central Ave.
- Laurel Ford, 500 S.E. 4th St., Laurel

CAR DEALER – PRE-OWNED

Denny Menholt Chevrolet

39 years in business

3000 King Ave. W.
3710 Zoo Dr.
(406) 896-3000
dennymenholt.com

What's something your customers may not know about your business?

Denny Menholt has access to many more brands than just Chevrolet. Because of our other dealerships in Montana, Wyoming, and South Dakota, Denny Menholt can help you with Cadillac, GMC, Honda, Nissan, Ford and Toyota in addition to Chevrolet.

What do you enjoy most about having your business in this community?

Billings has been a great business community and regional trade hub and has been very good to us. We have seen it grow and have enjoyed giving back to the community. We are so glad to be in Billings, the people who live here are great.

What are you most proud of?

Our employees. They are the backbone of our business; without the great job they do every day we wouldn't be where we are now.

What are some of the things you do to give back to the community?

We support many local charities including Special Olympics, Billings Education Association, American Cancer Society Relay for Life, Boys and Girls Club, YWCA, and many other local projects.

FINALISTS

- Hertz Car Sales,
- Midway Auto & RV of Billings,

CAR WASH

Mint Smartwash

9 years in business

411 N. 7th St.
(406) 259-6468
mintsmartwash.com

What makes you stand out from the competition?

What sets us apart is the mix of advanced, eco-friendly wash technology and the experience we create for our guests. From free vacuums and towels to the speed and consistency of every wash, we make it easy. And honestly, our people are the biggest difference — they love what they do, and it shows.

What brings customers back to your business?

Our guests know they'll get a consistent, high-quality wash every time. We back that up with a 130-point quality inspection every day to keep everything running at its best. On top of that, our Club Mint memberships — starting at just $25 a month — make it easy and affordable for people to keep their cars looking great.


ORTHO MONTANA
Thank You
FOR VOTING US AS THE BEST ORTHOPEDIC AND SPORTS MEDICINE PROVIDER 5 YEARS STRAIGHT!
READERS' CHOICE
the BEST of BILLINGS
BILLINGS GAZETTE
2026 WINNER

★★★★★★ AUTOMOTIVE ★★★★★★



What's something your customers may not know about your business?

A lot of people don't realize we recycle about 80% of our water and use ecofriendly products in every wash. Behind the scenes, our team also does daily inspections to make sure everything runs perfectly. And we're passionate about keeping things moving — we work hard so our guests don't end up waiting in line.

What makes your business a good place to work?

We've built an amazing team that shares a real passion for taking care of our customers, and they're supported by leadership that's equally dedicated to them. We offer growth and management training, flexible schedules for students, and fun perks like free washes and snacks. Most importantly, we make sure our staff feel recognized and appreciated every day.

What do you enjoy most about having your business in this community?

We love being part of Billings — supporting local events, giving back, and finding ways to stay active in the community. Being voted Best Car Wash means a lot because it shows we share values with our neighbors, and we're proud to call this our home.

What can customers expect when they walk through your doors?

Every guest is greeted with a wave, a smile, and even a free dash wipe. From there, it's a fast, no-hassle wash that's the quickest in Billings, so people leave with a clean car and a great experience.

What does it mean to be voted Best of the Best?

It means the world to us. We're so grateful to the Billings community for trusting us, and it motivates our whole team to keep raising the bar and delivering the best wash and experience every time.

What are you most proud of?

We're most proud of our amazing team and the values we live by every day. Their passion for serving customers and our commitment to doing things the right way — from sustainability to community involvement — make Mint something special.

What's your secret to good customer service?

It starts with attitude — every guest gets a smile, a wave, and genuine care. And we empower our team to succeed, because when they feel supported and valued, it shows in the way they take care of our customers.

What makes your business popular?

It's the value we deliver, and the trust people have in us. With affordable memberships and a reputation for consistent quality, our guests know they'll always leave Mint with a clean car they can count on. We can deliver a clean, dry, shiny car in 5 minutes or less, getting our customers back to their day looking and feeling Mint! Our customers also enjoy FREE vacuums, mat washing, towel service, and interior detail products with every wash.

Fun fact about your business?

A fun fact is that our wash chemistry (soaps, polishes and waxes) contains graphene and ceramics which use nanotechnology to provide long lasting protection for your vehicle, and the more frequently you visit the more protection you get and the longer your shine will last.

FINALISTS

- Don's Car Wash, various locations
- The Wave Car Care Center, 858 S. 29th St. W.

THANK YOU BILLINGS

for voting HANSER'S

READERS' CHOICE the BEST of BILLINGS BILLINGS GAZETTE 2026 WINNER

BEST TOWING AND RECOVERY

AND

BEST AUTOMOTIVE SERVICES

Towing & Roadside Assistance • Automotive Repair • Transmissions
Environmental Remediation • Quality Parts





THANK YOU BILLINGS

FOR VOTING US BEST KITCHEN CABINET CENTER

2905 Millennium Cr.
406-652-5772
kitchensplusmt.com

KITCHENS PLUS





READERS' CHOICE
the BEST of BILLINGS
BILLINGS GAZETTE
2026 WINNER

AUTOMOTIVE

OIL CHANGE

Edam's Automotive

17 years in business

2503 First Ave. N.
(406) 256-5221
edamsauto.com

FINALISTS

- Master Lube, various locations
- Tire-Rama, various locations

RV DEALER

Bretz RV & Marine

59 years in business

2999 Old Hardin Rd.
4800 Grant Creek Rd., Missoula
5200 Harrison Ave., Butte
1608 Industrial Rd., Nampa ID
4180 S. Broadway Ave., Boise ID
24901 E. Appleway Ave., Liberty Lake WA
816 N 28th Ave, Pasco, WA
51954 200th St, Lake Crystal, MN
(406) 248-7481
bretzrv.com



What makes you stand out from the competition?

From March 1st-September 30th, we sell 99-cent propane to our Camp Club Members, we have a free dump station, and complimentary overnight stays for service customers. These are just a few examples of how we go the extra mile to make RVing and boating accessible and enjoyable for everyone.

What do you enjoy most about having your business in this community?

We love being a part of the Billings community and supporting local families and businesses. It's incredibly rewarding to help people create lasting memories through camping and boating adventures. We're proud to have been a reliable source for RV and boat needs for over 59 years.

What does it mean to be voted Best of the Best?

Being voted Best RV Dealer and Best Boat Dealer by the Billings Gazette readers is an incredible honor. It's a testament to the hard work, dedication, and passion of our entire team. We're grateful for our loyal customers who have supported us for 59 years. This award validates our commitment to providing exceptional service and creating unforgettable outdoor experiences.

What are you most proud of?

Bretz RV & Marine has been serving the community for 59 years. We pride ourselves on our exceptional customer service and our commitment to helping people get outdoors. Our 99-cent propane, free dump station, and complimentary overnight stays for service customers are just a few examples of how we go the extra mile to make RVing and boating accessible and enjoyable for everyone.

How do you build trust with customers?

At Bretz RV & Marine, we've built trust with our customers by providing exceptional service, a wide selection of top-quality RVs and boats, and a commitment to customer satisfaction. Our knowledgeable and friendly staff is dedicated to helping customers find the perfect vehicle for their needs and providing expert guidance throughout the entire buying process. We also offer comprehensive after-sales support, including full service and parts departments, to ensure our customers have a seamless and enjoyable ownership experience. By consistently delivering on our promises and exceeding expectations, we have earned the trust and loyalty of our customers.

FINALISTS

- Midway Auto & RV of Billings, 6260 S. Frontage Rd.
- Pierce RV and Marine, 3800 Pierce Pkwy.

TIRE STORE

Montana Tire Distributors

38 years in business

111 N. 17th St.
(406) 259-9877
montanatiredistributors.net

What makes you stand out from the competition?

We believe it comes down to how we treat people. We want every customer who walks through our doors to feel like they are dealing with people who genuinely care about them, not just trying to sell them something. We focus on honest recommendations, great service, and doing the job right.

What brings customers back to your business?

Trust. Our customers know we are going to take care of them and give them an honest answer, even if that answer is not necessarily the most expensive option. A lot of our business comes from repeat customers and referrals, and we are incredibly grateful for that.

What's something your customers may not know about your business?

We started much smaller than where we are today, and we have worked hard to build the business one customer at a time. We are still a locally owned business. And even as we've grown, we have not lost sight of what got us here, taking care of people.

What makes your business a good place to work?

We want people to have an opportunity to grow. We try to create an environment where employees are treated with respect, their hard work is recognized, and they can build a career rather than simply have a job. When our employees feel valued, our customers feel it too.

What do you enjoy most about having your business in this community?

The people. Billings and the surrounding communities have supported us tremendously, and it's pretty special to see customers come back year after year and bring their families and friends with them. Being able to build something locally and have it become part of the community is very rewarding.

What can customers expect when they walk through your doors?

They can expect to be treated with respect, greeted by people who care, and given honest answers. We want customers to leave knowing they got the right tires and the right service for their situation not simply what cost them the most money.

What does it mean to be voted Best of the Best?

It means a lot because it's not something we can give ourselves. It is recognition from the people we work hard to serve every day. To know that our customers took the time to vote for us is incredibly humbling and something our entire team can be proud of.


READERS' CHOICE
the BEST of BILLINGS
BILLINGS GAZETTE
2026 WINNER
THANK YOU ONCE AGAIN...
For voting us Best Bank and Best Insurance Agency in Billings! We are uniquely focused on Montana and proud to serve our community.
Stockman Bank
Stockman Insurance
Deposit and loan products are offered by Stockman Bank, Member FDIC, Equal Housing Lender
Insurance products offered through Stockman Insurance are not FDIC insured, are not bank guaranteed, and may lose value.

What are you most proud of?
We are most proud of our people and how far we have come. We have worked really hard to build a business that our employees can be proud to be part of and that our customers can trust. We are also proud that we have been able to grow while maintaining the values that started the business.

What's your secret to good customer service?
Listen first. If you take the time to understand what the customer actually needs, the rest becomes much easier. Treat people the way you would want your own family treated, be honest with them, and do what you say you are going to do.

What are some of the things you do to give back to the community?
We believe that when a community supports your business, you have a responsibility to give back to that community. We support local organizations, schools, teams, events and causes whenever we can. We also try to help people in our community when they need it, because sometimes giving back is as simple as helping someone when they are having a tough day.

How do you build trust with customers?
We build it over time. We do not expect someone to trust us just because our sign is on the building. We earn it by being consistent, giving honest recommendations, standing behind our work, fixing problems when they happen, and treating people fairly. Hopefully, every experience gives customers another reason to come back.

What makes your business popular?
We believe it is our reputation. We have been fortunate to have customers who believe in us enough to tell their friends, family, and coworkers about us. Word-of-mouth is incredibly powerful, and we do not take it for granted.

Fun fact about your business?
We are a tire business, so you might think our favorite thing is tires, but one of our biggest goals is actually to make the tire buying experience as painless as possible! We know nobody wakes up excited because they need new tires. Our job is to make the experience easy, honest, and maybe even enjoyable.

FINALISTS

- Edam's Automotive, 2503 First Ave. N.
- Tire-Rama, various locations



TOWING & RECOVERY

Hanser's Automotive Repair & Transmission Services

61 years in business
430 S. Billings Blvd.
25 3rd St. E., Hardin
842 E. 2nd Ave. N., Columbus
315 Bach Ave., Lewistown
11 River St., Big Timber
17 Business Park Rd., Livingston
(406) 248-7795
hansers.com

What makes you stand out from the competition?
61 years of service, loyalty, and commitment to the motoring public of Montana is what makes us stand out amongst others in the automotive business. This is not a fleeting thought for us. Hanser's is what we have built our lives around, and that commitment has continued through our family for generations.

What does it mean to be voted Best of the Best?
We are extremely proud of our team for being voted Billings Best Towing Company. We love this community and all the communities we serve. This is a wonderful recognition of how hard our team works.

What are you most proud of?
We are so proud of our growth and commitment to excellence. Hanser's continues to invest in the company to ensure we have state-of-the-art equipment, and continued education to ensure we provide our customers with exceptional experience.

What's your secret to good customer service?
Empathy is the true secret to good customer service. Most of what we do involves people that are not having a great day or good luck on the road. It's important that we have empathy for every customer so our concern, care, and commitment to help is sincere.

What are some of the things you do to give back to the community?
We love to support education and nonprofit organizations. Billings is blessed with many amazing services and organizations and we are thankful to be able to help anywhere we can.

How do you build trust with customers?
Trust is earned when actions meet words. We strive for relevant communication and timely service. When all of this aligns, we build trust.

FINALISTS

- JH Motors, 4540 State Ave.
- Thin Line Towing and Recovery, 5229 King Ave. W., Unit C4



★ BEAUTY AND FITNESS ★



DAY SPA

Element Skin Therapy

5 years in business
411 25th St. W., Ste. 113
(406) 208-7822
3925 Grand Ave.

FINALISTS

- Plush Studios & Medical Aesthetics, 1423 38th St. W., Ste. 1
- Sanctuary Spa & Salon, 1504 24th St. W.

FITNESS GYM

Granite Health and Fitness (Granite Sport)

19 years in business
3838 Ave. B
(406) 294-5040
granitebillings.com

FINALISTS

- Billings YMCA, 402 N. 32nd St.
- Yellowstone Fitness, 1595 Grand Ave., Ste. 265

HAIR SALON

Oak's Barbershop

3 years in business
805 24th St. W., Ste. 8
(406) 316-2020
oakthebarberr.booksy.com/a

What makes you stand out from the competition?

To be honest, at Oak's Barbershop, we don't focus on the competition — we focus on competing with ourselves. I'm always looking for ways to raise the bar and become better than I was yesterday. I focus on more than just giving a great haircut; I focus on the entire experience. Every client receives personalized attention, attention to detail, and a style tailored specifically to them. I'm constantly learning, improving my craft, and creating a welcoming environment where every client can leave the chair feeling confident.

What brings customers back to your business?

Consistency, quality, and the experience. My clients know they can sit in my chair and expect the same level of attention and detail every time. No man or women are better than the last! I build genuine relationships with my clients, remember their preferences, and make sure every haircut leaves them feeling confident

What's something your customers may not know about your business?

Everything you see at Oak's Barbershop was built by me, from the ground up. I never took out a loan or relied on handouts to build this business. I've invested my own time, money, and hard work into creating what Oak's Barbershop is today. What started with a simple goal of building a barbering business that people in Billings could be proud to call their own has grown into something much bigger. Behind every haircut is countless hours of learning, practicing, creating content, building the brand, and finding new ways to give my clients an even better experience

What makes your business a good place to work?

It's all about the energy! Not every day is going to be perfect, but I can guarantee that almost every cut will be. We don't let emotions get the best of us—we stay focused, stay positive, and stay committed to being the best barbers we can be. We believe the energy you bring into the shop matters, and we want every client to leave looking good, feeling confident, and ready to take on the day





What do you enjoy most about having your business in this community?

I enjoy meeting new people from all walks of life. That's what life is about, right? Meeting people, creating relationships, and creating something meaningful along the way. I believe if you aren't creating, you're destroying. I'm grateful to be part of such an amazing, supportive, and welcoming community here in Billings. The people I've met through barbering have become one of my favorite parts of what I do.

What can customers expect when they walk through your doors?

Customers can expect to feel welcome the moment they walk through the door. We bring good energy, a professional atmosphere, and a genuine connection with every person who sits in our chairs. Most importantly, they can expect us to take pride in every cut and pay attention to the smallest details. Whether it's their first visit or they've been coming for years, our goal is for every customer to walk out looking their best, feeling confident, and already looking forward to their next visit

What does it mean to be voted Best of the Best?

It means everything and then some! Honestly, it still hasn't fully kicked in that I won. I just feel like there's still so much more to do and more hills to climb. I'm incredibly grateful for the opportunity to meet people, build genuine relationships, and create something meaningful in my hometown. My goal was always to create a place where people felt welcomed, comfortable, and proud to call Oak's Barbershop their barbershop. Winning this award means so much to me, but the goal hasn't changed: keep growing, keep creating, and keep giving back to the community that has supported me.

What are you most proud of?

I'm proud of how far I've come in life. I didn't grow up with a lot, but I always had one thing: the belief that everything was going to be okay. I let my imagination carry me through my childhood, and deep down, I always knew I was meant for something—I just didn't know what it was until now. Looking back, I'm most proud that I never gave up on myself, even when I didn't know exactly where I was going. Oak's Barbershop is a reflection of that journey, and I'm just getting started.

What's your secret to good customer service?

Just be yourself! Either they will like you or they won't! Also try to always be there! As much as you can! It's really simple, just don't let emotions get the best of you!

What are some of the things you do to give back to the community?

I try to do at least 1 free haircut event a year! I also try to do random giveaways!

How do you build trust with customers?

I build trust by being consistent, honest, and treating every client like a person rather than just another appointment. I listen to what they want, give my honest opinion when they ask for it, and take pride in delivering the same level of quality every time they sit in my chair. Over time, those haircuts turn into genuine relationships, and that's something I value more than anything.

What makes your business popular?

I think it comes down to the experience. People come to Oak's for a haircut, but they keep coming back for the energy, the conversations, the relationships, and the consistency. We take pride in our work and want every person who walks through the door to feel welcomed and leave feeling better than when they came in

Fun fact about your business?

A fun fact about Oak's Barbershop is that I'm not just the barber behind the chair—I'm also the person behind the camera, the content, the branding, and many of the creative ideas you see from the shop. If there's something I can imagine, I usually want to figure out how to create it. I'm also proud that we now have another barber joining the team who brings that same energy, creativity, and passion for the craft. It's exciting to see Oak's growing into something bigger than just me.

FINALISTS

- Alchemy Beauty Lounge, 1430 Country Manor Blvd., Ste. 6
- Ethos Salon, 1603 Grand Ave., Ste. 265

TANNING SALON

Sun Haven Tanning
42 years in business
517 24th St. W.
(406) 256-3301

FINALISTS

- Sunsplash Tanning, 928 Broadwater Ave., Ste. 101
- Versa Tan, various locations

Best Place to Work
Seven Years in a Row » 2020-2026
Best Customer Service
Medical

At St. Vincent Regional Hospital, our teams live and embody our mission each and every day. It is through them we are able to be recognized as the best in Billings. We are humbled and grateful for the opportunity to provide the best care possible to those in the communities we serve.

READERS' CHOICE
the BEST of BILLINGS
BILLINGS GAZETTE
2026 WINNER

Intermountain Health
St. Vincent Regional Hospital

★ CUSTOMER SERVICE ★

AUTOMOTIVE

Denny Menholt Chevrolet

39 years in business

3000 King Ave. W.
3710 Zoo Dr.
(406) 896-3000
dennymenholt.com

What can customers expect when they walk through your doors?

They will know that we are glad they came to our business and that we appreciate the opportunity to serve them.

What's your secret to good customer service?

When your employees are invested in and care about the business, then they naturally strive to give their customers the best experience possible. We try to ensure our employees are working in a positive work environment that allows them to naturally provide excellent customer service.

How do you build trust with customers?

To build trust, you must take care of their needs and, most importantly, deliver on what you promise. That is what we strive to do each and every day.

FINALISTS

- Tire Rama, various locations
- Vallie Automotive Center, 2071 Rosebud Dr.

FINANCE & PROFESSIONAL

Valley Credit Union

77 years in business

3100 2nd Ave. N.
2955 Grand Ave.
1445 Main St.
1541 Custer Ave.
3025 King Ave. W.
207 N. Broadway
1707 W. Oak St., Ste. A, Bozeman
400 E. Pike Ave., Columbus
1902 Cougar Ave., Cody WY
2513 Main St., Miles City
216 8th Ave. E., Roundup
(406) 656-9100
valleyfcu.com

What makes you stand out from the competition?

At Valley, we believe exceptional service begins with finding a way to say "YES." That mindset is shared throughout our organization, from our leadership team to the employees serving members every day. We take the time to listen, understand each person's unique situation and look for solutions that can make a meaningful difference. Whether it's providing financial guidance, helping someone through a difficult season or simply making their day a little easier, our team is committed to showing up for our members. It's this personal, people-first approach that truly sets Valley apart.



What brings customers back to your business?

Our members return because we make banking feel personal, straightforward and dependable. From easy-to-use online and mobile banking to welcoming branches and convenient ATMs, we give members the flexibility to bank in the way that works best for them. Just as important, our team takes the time to understand their needs, provide thoughtful solutions and offer guidance they can trust. That combination of genuine care, reliable service and everyday convenience builds lasting relationships and keeps members choosing Valley with confidence.

What's something your customers may not know about your business?

Something many people may not realize is how easy it is to become a Valley member and how meaningful that membership can be. Our field of membership now includes 39 counties across Montana and Northern Wyoming. As a not-for-profit, member-owned credit union, Valley puts the needs of our members first and reinvests earnings into better products, competitive rates and services that benefit the people and communities we serve. Once you become a member, your membership stays with you wherever life takes you.



www.ClassyNSassyCoffee.com

We Appreciate YOUR Business & Support

READERS' CHOICE the BEST of BILLINGS BILLINGS GAZETTE 2026 WINNER

Best Coffee Shop

At Classy N Sassy, your support and business means the world to us. As a locally and veteran-owned establishment with five locations in Billings, Montana, our mission extends beyond serving coffee-we're here to support our community in every way we can. A heartfelt thank you for voting us the best coffee shop! We are honored by your recognition and remain committed to being a place where everyone feels at home.

Any Location
offer expires 11/20/25
$1.00

To Us... You Are More Than Just A Drink

1313 Broadwater Ave
1508 Main St
2816 Old Hardin Rd
1221 6th Ave North
1410 38th St W
320 Main St
1212 Grand Ave
411 S.E. St. Laurel



THANK YOU

FROM THE ENTIRE DENNISON AND CLASSY & SASSY FAMILY FOR 12 YEARS OF SUPPORT!

What makes your business a good place to work?

Valley is a great place to work because our employees are more than coworkers. They're a team that supports one another, celebrates successes and shares a genuine commitment to serving our members. Many employees have built long careers here, which speaks to the strong sense of belonging and opportunity found throughout the organization. We invest in professional growth while recognizing the importance of life outside of work. By creating a culture where people feel valued, supported and encouraged to grow, Valley helps employees build rewarding careers and thrive personally.

What do you enjoy most about having your business in this community?

What we enjoy most is being part of the communities we serve and building lasting relationships with the people who call them home. We have the privilege of helping our members reach important financial milestones, and we're equally proud to give back beyond our branches. Whether we're supporting local schools, nonprofits and community events or volunteering alongside our neighbors, we're invested in helping our communities grow stronger. For Valley, being here means more than doing business. It means working together to make a positive and lasting difference.

What can customers expect when they walk through your doors?

When members walk into Valley, they can expect to feel welcomed, recognized and heard. We take pride in building genuine relationships, so many members are greeted by name and helped by employees who know and understand their needs. Whether it's a quick transaction, financial guidance or help navigating a challenge, our team approaches every conversation with care and a willingness to find a solution. Our goal is for each member to leave feeling valued, supported and confident about their next step.

What does it mean to be voted Best of the Best?

Being voted Best Credit Union for the fourth consecutive year and Best Customer Service in the Finance & Professional category for the third year in a row is an incredible honor. These awards reflect the trust our members place in us and the care our employees bring to every interaction. We're grateful to the communities that continue to choose and support Valley, and we're especially proud of the team members who make this recognition possible. While we're proud to celebrate these achievements, they also inspire us to keep improving and delivering the exceptional service our members deserve every day.

What are you most proud of?

We're most proud of the trust our members place in us. They invite Valley to be part of some of life's most meaningful moments, from opening a first account and buying a home to growing a business or preparing for retirement. Every milestone represents a relationship built through listening, guidance and genuine care. Knowing that our members turn to us through both opportunities and challenges is something we never take for granted. Helping people move forward with confidence is what makes our work meaningful and gives us pride every day.

What's your secret to good customer service?

It's simple, our people. Valley employees genuinely care about the members they serve and take the time to listen, ask questions and understand each person's needs. That allows us to offer thoughtful guidance and personalized solutions instead of one-size-fits-all answers. When you combine knowledgeable employees with a sincere desire to help, great member service naturally follows.

What are some of the things you do to give back to the community?

Giving back is part of who we are at Valley. Our employees contributed 3,099 volunteer hours, while Valley provided more than $143,000 in donations to nonprofits, schools and community initiatives. Our ninth annual Toys for Tots drive collected more than 1,300 toys for local children. We also expanded financial education to all high schools in Montana and Park County, WY, supported the student-run Skyview Shoppe and awarded a $5,000 Valleydictorian grant. Whether we're volunteering, supporting local organizations or investing in the next generation, our goal is to help build stronger communities throughout Montana and Northwestern Wyoming.

How do you build trust with customers?

Trust is earned one interaction at a time. At Valley, that means listening before offering a solution, explaining options clearly and following through on what we promise. We understand that financial decisions are personal, so our employees take the time to learn each member's goals and respect the choices they make. By combining honest guidance with dependable service and genuine care, we build relationships that go far beyond a single transaction. Our members know they can count on Valley to put their needs first.

What makes your business popular?

Valley offers the best of both worlds: the products and convenience people expect from a full-service financial institution, along with the personal attention of a local credit union. From a first savings account or car loan to buying a home, growing a business or planning for retirement, we're here for every stage of life. Our employees listen, understand each member's goals and provide solutions that fit their individual needs. That combination of convenience, personal service and deep community roots is what makes Valley a trusted choice.

Fun fact about your business?

A fun fact many people may not know is that Valley's Board of Directors is made up entirely of volunteers. These individuals generously give their personal time to help guide the credit union and ensure decisions are made with our members' best interests in mind. It's the credit union philosophy in action: people helping people, with Valley guided by the people and for the people we serve.

FINALISTS

- Altana Federal Credit Union, various locations
- Stockman Bank, various locations

HOME & COMMERCIAL SERVICES

Central Heating & Air Conditioning

82 years in business
1428 1/2 Grand Ave.
(406) 245-5424
centralheatingandairmt.com

What makes you stand out from the competition?

We have great employees that are well trained and care about the work that they do. We show up when we say we will and perform the work that we said we would do in a professional manner.

What brings customers back to your business?

Our customers love our preventative maintenance program. This helps prevent untimely breakdowns and keeps equipment running at peak performance.

What's something your customers may not know about your business?

Our business was actually started in 1945 as Central Sheet Metal.



What makes your business a good place to work?

Great coworkers!

What can customers expect when they walk through your doors?

Helpful, knowledgeable staff.

What are you most proud of?

I am most proud of the quality of work that we provide.

What are some of the things you do to give back to the community?

We participate in the Lennox Feel The Love program. We provide and install a Lennox heating and cooling system, free of charge, to a qualified family once every year in October.

How do you build trust with customers?

Doing what we say we will do when we say we will do it.

Fun fact about your business?

Our employees are rewarded with an annual snowmobile trip.

FINALISTS

G & T Plumbing and Mechanical

30 years in business
1402 Central Ave.
(406) 256-6016
gandtplumbing.com

What makes you stand out from the competition?

For 30 years, G&T Plumbing & Mechanical has built its reputation on quality workmanship, experience and doing business the right way. Our highly trained plumbers handle everything from commercial construction and complex mechanical projects to everyday plumbing service. We take pride in standing behind our work and building relationships that last well beyond a single project.

Thank You Billings for Voting Us Best Plumbing Service!

READERS' CHOICE
the BEST of BILLINGS
BILLINGS GAZETTE
2026 WINNER

We Appreciate Your Business & the Support of this Community!



G&T
PLUMBING & MECHANICAL
406.256.6016

Scan to visit our website or schedule a service

What brings customers back to your business?

Our customers know they can count on us. We work hard to provide dependable service, quality workmanship and straightforward communication from start to finish. Many of our customers and contractors have worked with us for years, and those long-term relationships are something we value tremendously.

What's something your customers may not know about your business?

G&T Plumbing & Mechanical has been family owned and serving the Billings area since 1996. Over the past 30 years, we've had the opportunity to work on many of the commercial buildings and facilities people throughout our community use every day. We're proud that the work of our employees can be seen throughout Billings and the surrounding region.

What makes your business a good place to work?

We've always believed that our employees and their families are an important part of G&T Plumbing & Mechanical. We want our people to build careers here, not just have jobs. We're proud of the experience within our team, the younger employees coming up through the trade, and the relationships that develop from working together year after year. We work hard, take pride in what we accomplish together and try to maintain a workplace where people know they are valued.

What do you enjoy most about having your business in this community?

Billings has supported G&T Plumbing & Mechanical for 30 years, and we're proud to call this community home. Our employees live here, raise their families here and are part of the same community as the people and businesses we serve. It's especially rewarding to drive through Billings and see schools, businesses, healthcare facilities and other projects that our employees have helped build and maintain over the years.

What can customers expect when they walk through your doors?

Customers can expect to be treated with respect and to work with people who genuinely care about helping them. We're a local company, and we try to treat our customers the same way we would want our own family, friends and neighbors to be treated. Whether it's a small service call or a large commercial project, our goal is to provide honest communication, quality workmanship and service our customers can depend on.

Kirkness Roofing

48 years in business
144 Moore Ln.
(406) 256-1798
kirknessroofing.com

What makes you stand out from the competition?

I really feel it is our heartfelt attempt to make every project seamless and painless for our customers. Customer service is our highest priority.

What brings customers back to your business?

Great customer experiences. If a client is satisfied with the work we have provided, we feel they will be a returning customer.

What's something your customers may not know about your business?

We are a 100% woman-owned company and have been for the last 6 years.

What makes your business a good place to work?

Many companies describe their employees as family. Our company acts and functions as a family every day, we respect each other, and all have a common goal for our customers. The closeness of our group is amazing, and we rally around any family member when they are in need.

What do you enjoy most about having your business in this community?

The Billings community has been so good to us over the last 47 years and it's easy for us to give back to our friends and neighbors.

What can customers expect when they walk through your doors?

A friendly greeting and a willingness to help them in any way possible.

OTHER FINALIST

- Berkshire Hathaway HomeServices Floberg Real Estate, 1550 Poly Dr.



MEDICAL

Intermountain Health St. Vincent Regional Hospital

128 years in business
1233 N. 30th St.
(406) 237-7000
svh.org

What makes you stand out from the competition?

For more than 125 years, St. Vincent Regional Hospital has been Billings' hospital, and today we deliver care few in the region can match. We're one of only two Level I Trauma Centers in Montana, the only hospital in the state with 15 consecutive Leapfrog "A" grades for patient safety, the first in Montana to offer 24/7 interventional stroke services, and Montana and Wyoming's only accredited Robotics Surgery Center of Excellence. Our nurses have earned Magnet with Distinction, the highest international honor for nursing excellence. With 286 beds, more than 500 physicians and advanced practice providers, 1,700 caregivers and a children's hospital within our hospital, we serve more than 500,000 people across a four-state region — and we're building for the next century with a new 737,000-square-foot replacement hospital opening in 2029. Being part of Intermountain Health brings nationally recognized expertise and technology to Montana while keeping care close to home. To learn more about St. Vincent, visit svh.org.

What's something your customers may not know about your business?

Something many people may not realize is just how much highly specialized care is available right here in Billings. St. Vincent Regional Hospital is home to one of Montana's only Level I Trauma Centers and provides advanced services such as thrombectomy-capable stroke care, cardiothoracic surgery, pediatric critical care, pediatric surgery, and other complex specialties that help patients receive lifesaving care closer to home instead of traveling out of state. Beyond our hospital walls, we also work closely with rural hospitals, clinics, EMS agencies, and community partners across the region to expand access to care and strengthen health outcomes for communities throughout Montana and Wyoming.



★ CUSTOMER SERVICE ★

What makes your business a good place to work?

Every company has a mission statement on its wall, but at St. Vincent Regional Hospital the mission lives in our hearts and actions. Together, we are working to help people live the healthiest lives possible by improving the health of the people and communities we serve, especially those who are poor and vulnerable. No matter what role you fill, you are part of that mission. Our values and culture tie us together, and we know a caring smile, a kind word and helping hand contribute to our success just as much as the work itself. There is no greater satisfaction than doing work that helps people when they need it most. At St. Vincent, caregiving is more than a career. It is a calling, rooted in the belief that healthcare serves a higher purpose.

What do you enjoy most about having your business in this community?

St. Vincent Regional Hospital has served Montana and the Billings community for over 125 years, first opening in 1899 as Billings' first hospital. We have grown alongside this community as medicine has advanced and the needs of the region have evolved. Today, we are proud to be both part of Billings' history and an innovator helping shape its future. The construction of the new St. Vincent Regional Hospital is a powerful visual reminder of that continued commitment, not only to Billings, but to communities across Montana that rely on us for high-quality, compassionate care close to home. We love being rooted in a proud Billings past while helping build a healthier future for generations to come.

What can customers expect when they walk through your doors?

If you need care, you want to know that your hospital or healthcare system is known for patient safety, excellence and compassion. When you walk through the doors at St. Vincent Regional Hospital, you can expect to be cared for by Montanans. Our caregivers are your friends, neighbors and community members. They understand this region because they live here too, and they are deeply committed to caring for the people and communities we serve. As part of Intermountain Health, St. Vincent also brings something more: the strength, knowledge and resources of a nationally recognized health system. That means patients have access to high-quality care close to home, supported by world-class subspecialists and clinical experts who are only a phone call or virtual visit away. It is local care, delivered by people who know and love Montana, with the added confidence of a connected system known for safety, excellence and innovation.

What does it mean to be voted Best of the Best?

At St. Vincent Regional Hospital, our caregivers are the foundation of our ministry and the heart of everything we do. We truly believe we have the "Best of the Best" healthcare workers, and to be voted "Best Place to Work" in Billings for seven consecutive years is an absolute honor. Our caregivers live out our mission every single day by helping people live the healthiest lives possible and improving the health of the people and communities we serve, especially those who are poor and vulnerable. This recognition belongs to them. They are the reason St. Vincent continues to be a place where people feel called to serve, proud to belong and committed to caring for Montana.

What are you most proud of?

We are proud to be one of Montana's most trusted healthcare leaders and to continue making a meaningful difference in the communities we serve. We are proud of our caregivers, who show up every day with skill, compassion and a deep commitment to helping people when they need it most. We are proud of our legacy as Billings' first hospital and of the trust generations of families have placed in us since 1899. We are also proud of the ways we continue to grow for the future. From building a new hospital that will serve this region for generations, to expanding access to specialty care close to home, to connecting patients with the strength and expertise of Intermountain Health, we are constantly looking for better ways to care for Montana. While we cherish our traditions, we also embrace innovation with a purpose: improving quality, creating more value for patients and helping people live the healthiest lives possible. That balance of history, heart and forward-looking care is what makes us especially proud.

What are some of the things you do to give back to the community?

Inspired by our faith, St. Vincent Regional Hospital addresses the most critical needs of the communities we serve; especially of those who are poor and vulnerable. The Sisters of Charity of Leavenworth found creative ways to provide healthcare in their communities more than 150 years ago. Through strong community partnerships, we continue that work today, bringing innovative, evidence-based programs and services outside the hospital walls. St. Vincent is committed to investing in community benefit programs and initiatives that:



■ Address the most critical needs of the communities we serve, especially of those who are poor and vulnerable
■ Support health equity
■ Address social determinants of health – conditions in which people live, learn, work and play – including economic stability, education, social and community environment, food security, housing, and transportation

FINALISTS

- Billings Clinic, 2800 10th Ave. N.
- Brewer Dental Center, various locations

RESTAURANT

Ciao Mambo

16 years in business
2301 Montana Ave.
(406) 325-5100
ciaomambo.com

FINALISTS

- The High Horse Saloon & Eatery, 3953 Montana Ave.
- The Marble Table, 2515 Montana Ave.

RETAIL

Mattress King

40 years in business
1702 Grand Ave.
795 King Park Dr. Ste. 3 & 4
311 N. 7th Ave., Bozeman
(406) 256-5464
mattresskingmt.com

What makes you stand out from the competition?

At Mattress King, we believe better sleep can change lives. That's why our non-commissioned sleep experts take the time to listen, understand each guest's needs, and recommend the right solution for their health, comfort, and lifestyle—without pressure. For 40 years, our honest guidance and genuine care have helped generations of Montana families sleep better. That commitment is reflected in the trust of our community and the thousands of five-star reviews we're honored to have earned.

What brings customers back to your business?

Our guests return because they know they'll receive honest guidance, exceptional service, and genuine care every time they visit. Our non-commissioned team takes the time to listen and understand each person's needs—without pressure. That trusted experience, combined with the better sleep they find, has allowed us to build lasting relationships with generations of Montana families.

What's something your customers may not know about your business?

Many guests may not realize how much time we invest in staying current with the latest advancements in sleep technology, mattress construction, and wellness. Since opening in Billings in 1986, our family-owned and locally operated business has remained committed to learning, evolving, and finding better ways to help each guest improve their sleep. As we celebrate 40 years, we're proud to have grown across Montana while staying true to our roots: caring for our neighbors, supporting our communities, and helping families live healthier lives through better sleep.

What makes your business a good place to work?

At Mattress King, we believe taking care of our guests begins with taking care of our team. We've created a supportive, family-oriented culture built on respect, open communication, and a shared commitment to growth. Every team member's voice matters, and we invest in the training and resources they need to succeed. Most importantly, our team can feel proud knowing their work has a meaningful impact—helping people throughout our community sleep better and live healthier lives.

What do you enjoy most about having your business in this community?

What we enjoy most about being in Billings is the strong sense of connection and community. Although it's Montana's largest city, Billings still has a small-town spirit—neighbors look out for one another, local businesses support each other, and people genuinely care about making our community better. We're grateful for every opportunity to partner with local organizations, give back, and serve the community that has supported our family business for 40 years. Billings isn't simply where we do business—it's home.

What can customers expect when they walk through your doors?

From the moment guests walk through our doors, they can expect a warm welcome and someone who is genuinely invested in helping them get the sleep they deserve. Our knowledgeable, non-commissioned sleep experts listen first and guide second—without pressure. By understanding each guest's comfort preferences, health needs, lifestyle, and budget, and using our complimentary BedMatch sleep scan, we help them confidently find the right sleep solution for their individual needs.

What does it mean to be voted Best of the Best?

Being voted Best of the Best is incredibly meaningful because it comes directly from the community we've been honored to serve for 40 years. In a city filled with outstanding locally owned businesses, earning this recognition is both humbling and inspiring. It affirms the trust our guests place in our team and motivates us to keep raising the bar. Most of all, it reminds us that when we lead with genuine care, honest guidance, and a commitment to putting people first, it makes a lasting difference.

What are you most proud of?

We're most proud of the relationships we've built—with our team, our guests, and the Billings community. At the heart of those relationships is our incredible team. Their knowledge, compassion, and genuine commitment to helping people sleep and live better are what make Mattress King special. Watching them grow, support one another, and care for every guest as an individual is incredibly rewarding. After 40 years, knowing our team continues to earn the trust of Montana families is our greatest source of pride.

What's your secret to good customer service?

Our secret is listening. Guests often walk through our doors because they're trying to solve a real problem—aches and pains, restless nights, or simply not feeling their best. It's our responsibility to understand what they're experiencing and help them find the right solution. Our non-commissioned team leads with integrity, empathy, and genuine care, offering knowledgeable guidance without pressure. When people feel heard, understood, and supported, exceptional service naturally follows.

What are some of the things you do to give back to the community?

Giving back is at the heart of who we are. Each year, we're honored to support and partner with more than 100 local organizations, schools, nonprofits, and businesses—and that number continues to grow. Our annual Share the Warmth Blanket Drive helps local families stay warm during Montana's coldest months, while our partnership with United Way's Operation School Supply helps ensure children have the tools they need to succeed. We're also proud to partner with Sleep in Heavenly Peace, an organization working to ensure that every child in Billings has a bed to sleep in. These are just a few of the ways we reinvest in the community that has supported us for 40 years, because when our neighbors thrive, our entire community becomes stronger.

How do you build trust with customers?

Trust begins with listening and always putting our guests' well-being first. We take the time to understand what each person is experiencing and provide open, honest guidance throughout the entire process. Because our sleep experts are non-commissioned and continually trained in sleep science and technology, their focus remains on finding the right solution—not simply making a sale. By being transparent, following through on our promises, and genuinely caring about each guest's long-term sleep, we build relationships that last well beyond the purchase.

What makes your business popular?

For 40 years, Mattress King has grown largely through the recommendations of satisfied guests. People share their experiences because they feel listened to, cared for, and confident in the guidance they receive. From our knowledgeable, non-commissioned team to our commitment to quality products and better sleep, every part of the experience is centered around the guest. That combination of honesty, expertise, and genuine care has made Mattress King a trusted favorite in our community for generations.

Fun fact about your business?

Our team brings more than 200 years of combined experience to Mattress King—that's generations of knowledge dedicated to helping people sleep better. Because we truly love what we do, learning never stops. If we don't immediately have an answer, we draw on our trusted relationships with manufacturers, fellow retailers, and even sleep psychologists to help find one. We want every guest to know they're never alone in their sleep journey. If there's a way we can help, we certainly will.

FINALISTS

- Meat Palace, 861 16th St. W.
- Shipton's Big R, various locations

ALL AROUND RESTAURANT

Santera Cocina & Tequila

2 years in business
1417 38th St. W.
(406) 702-1020
santeramontana.com

FINALISTS

- Ciao Mambo, 2301 Montana Ave.
- The Marble Table, 2525 Montana Ave.

BAKERY

Nothing Bundt Cakes

5 years in business
1027 Shiloh Crossing Blvd., Ste. 6
(406) 412-0499
nothingbundtcakes.com

What makes you stand out from the competition?

Our Bundt Cakes are handcrafted and baked fresh daily in a variety of delicious flavors and sizes. To top it all off, our bakery offers a wide selection of retail items, including party supplies, décor, and gifts; making Nothing Bundt Cakes the perfect one-stop celebration shop.

What brings customers back to your business?

Not only do we offer 10 delicious flavors of cake topped with our signature butter cream frosting but we also offer rotating seasonal flavors and limited pop-up flavors!

What's something your customers may not know about your business?

I think that most guests are surprised to learn that our cakes are baked fresh daily in the store.

What do you enjoy most about having your business in this community?

The Billings community has welcomed us with kindness and generosity. We truly love interacting with our guests and hearing their stories of celebration and how excited they are that we are here.

What can customers expect when they walk through your doors?

Our guests can always expect a warm welcome and a friendly face. No matter the occasion, we have something for everyone, and we are here to help!

What does it mean to be voted Best of the Best?

Words cannot fully express my gratitude for being voted Best Bakery in Billings! We are honored and humbled to be voted "Best in Billings" amongst so many great bakeries that serve this amazing community!

What are you most proud of?

To be granted the opportunity to bring this incredible brand to Billings. Nothing Bundt Cakes was founded in 1997 by Dena Tripp and Debbie Shwetz in their Las Vegas home kitchens, and it has since grown to over 500 bakery locations in 40+ states and Canada, becoming the nation's largest specialty cake company offering a modern spin on a classic treat.

What's your secret to good customer service?

Genuine connections and having a servant's heart.

FINALISTS

- Rollhouse Bakery, 115 N. 29th St.
- The Baked Escape, 1431 Country Manor Blvd., Unit 2

BARBEQUE

Blues BBQ

31 years in business
523 Hilltop Rd.
(406) 245-2583
bluesbbqbillings.com

FINALISTS

- Meat Palace, 821 16th St. W.
- Montana Outlaw BBQ, 109 N. 35th St.

BREAKFAST

The High Horse Saloon & Eatery

10 years in business
3953 Montana Ave.
(406) 259-0111
thehighhorsesaloonandeatery.com

What makes you stand out from the competition?

Our staff is full of experienced professionals that care about our success as a whole.

SŌL SEED OF LIFE

A HUGE CONGRATULATIONS TO DANIELLE MORGAN ON BEING VOTED BEST BUDTENDER!



Come see Danielle today at our Mullowney location.

Billings-Mullowney
BILLINGS, MT
1744 Mullowney Ln.
406 - 702 - 7655

ORDER ONLINE
SEEDOFLIFELABS.COM

What brings customers back to your business?

Customers are comfortable and satisfied with their purchases and experiences at The High Horse Saloon and Eatery. We try to replicate this and create a memorable culture.

What's something your customers may not know about your business?

90% of our employees have been with us for five years or longer.

What makes your business a good place to work?

Our culture is not just for our customers but for our staff who we treat like family.

What do you enjoy most about having your business in this community?

This is the community I grew up in, the community my family near and extended are involved in. I went to college out of state and had many opportunities to be in other places but always felt the need to return to Billings.

What can customers expect when they walk through your doors?

Customers can expect to see their friends and neighbors sitting eating familiar dishes, made with simple high quality, often local, ingredients.

What does it mean to be voted Best of the Best?

Billings of full of quality well-run restaurants and great places to eat. The competition is fierce and there is plenty of it. It means a lot to even be talked about or voted on, let alone, win.

What are you most proud of?

Breakfast has been a staple at the High Horse since the beginning, but we have really focused on our steaks the last 24 months, and it feels good to have our efforts noticed.

What's your secret to good customer service?

Happy employees that are professional and care about the future of the High Horse.

What are some of the things you do to give back to the community?

We do fundraiser bingo nights often all throughout the year.

How do you build trust with customers?

You have to consistently be consistent. You have to be available, and you have to be ready.

What makes your business popular?

Having been around for 10 years, we are in a position where people know they can get a great meal, see a band or join us for dance lessons anytime they need us. We are not just a restaurant and that makes



us stand out a little bit more.

Fun fact about your business?

We are a family run business, and we have grown to own The Squire Lounge and Casino and manage Henry's Garage Event Venue with plans to continue our growth. We are very excited to continue being part of this wonderful community.

FINALISTS

- Sophie's Kitchen, 149 Shiloh Rd., Unit 3
- Stella's Kitchen & Bakery, 2525 1st Ave. N.

CATERER

Basil and Bloom Catering and Floral

22 years in business
(406) 671-2371
basilandbloom.net

What makes you stand out from the competition?

Basil and Bloom stands out from the competition with our 22 years of experience. Over the years, we have developed genuine relationships with fellow vendors and with our collective knowledge, we are able to anticipate and answer any questions that may come up before and during your event. Our attention to detail and quality of service is constant and reliable.

What brings customers back to your business?

Basil and Bloom consistently delivers exceptional customer service and amazing food that brings our clients back time and time again. We are good at what we do, and our clients trust us to give them the quality of service we are known for.

What's something your customers may not know about your business?

There are several things that you might not know about Basil and Bloom. We are a proud woman owned and operated business. In addition to catering, we also offer floral services for large special occasions. Currently, we cater large galas in Wyoming and would love to have the same opportunities, closer to home, in Billings and the surrounding areas. Finally, we just recently purchased a mobile catering kitchen that will expand our current travel time limitations.

What makes your business a good place to work?

Basil and Bloom is like a small bonus family. Some of us are family. Sisters working with cousins. Husbands working with wives, best friends working side by side. Luckily, we are all friends who have fun at work. Our shifts are strictly voluntary, so everyone wants to be there, and it shows in their hard work and ability to work as a team.

What do you enjoy most about having your business in this community?

Our community is special and so is its people. With their support, we won Billings Best Caterer, and we cannot thank them enough. It is through the many different types of events that we have catered over the years that we have had the opportunity to meet the amazing people of our community. Clients have become best friends. Fellow vendors have become travel companions. We are excited about every event as we have the potential of meeting someone new to add to our never-ending circle.

What does it mean to be voted Best of the Best?

Being voted Billings best caterer is an honor. We have put in a lot of time, energy, and heart into creating, developing, and sustaining this business and we appreciate being recognized for doing the thing that we enjoy and love.

What are you most proud of?

We are very proud of how far we have come in 22 years. I started this business out of my home kitchen, on my own, with no other employees. We now operate out of a commercial kitchen with multiple box trucks, employing multiple teams and a support staff totaling over 50 people. Knowing that we are making a difference and playing a part in our employees' lives is an amazing feeling.

What's your secret to good customer service?

A Basil and Bloom client can expect professional and exceptional customer service. This includes prompt, honest, and informative communication, an easy and stress-free process of securing your event date, a great menu with flavorful selections for every occasion, and successful execution of our contract, your menu, and Basil and Bloom's services.

What are some of the things you do to give back to the community?

Basil and Bloom has sponsored free community meals in the past with hopes of hosting additional meals once another community venue becomes available. We have also sponsored local sports teams and have donated to local organizations.

What makes your business popular?

Basil and Bloom is run entirely on referrals. It is because of our relationships with fellow vendors that we get to become a part of our client's lives. We start by catering their weddings and then their baby showers, birthday parties, graduations, anniversaries, and many other occasions. It is through these events that we get to meet more wonderful clients who involve us in their many life events. We are now catering for the next generation of our earlier clients. These are all opportunities that would not have come without referrals.

Fun fact about your business?

We do not just cater. Although we do offer a huge variety of hardy meals, tasty appetizers, and delicious dessert stations, we also make custom design small wedding cakes and gourmet cupcakes. In addition, we offer our clients a large selection of glassware for their tablescape AND fresh floral. Basil and Bloom creates floral for large occasions such as weddings, holiday parties, and galas. We specialize in customizing each client's experience and helping them facilitate their vision.

FINALISTS

- Timber & Thyme Catering, 304 N 19th St.
- Tiny's Tavern, 323 N. 24th St.

CHEESEBURGER/ HAMBURGER

The Burger Dive

16 years in business
114 N. 27th St.
1603 Grand Ave., Unit 145B
(406) 281-8292

FINALISTS

- Five Guys, 1020 Shiloh Crossing Blvd., Ste. 4
- MOOYAH Burgers, Fries & Shakes, 2695 King Ave. W., Ste. D

COFFEE SHOP

Classy N Sassy

13 years in business
1508 Main St.
1313 Broadwater Ave.
1221 6th Ave. N.
2816 Old Hardin Rd.
1410 38th St. W., Unit B
320 Main St.
1212 Grand Ave.
411 S.E. St., Laurel
(406) 890-0806
classynsassycoffee.com

What makes you stand out from the competition?

At Classy & Sassy, we believe coffee is more than just a drink—it's an experience, a connection, and a small act of love we get to share with our community every single day. What sets us apart isn't just our menu (though we're pretty proud of that too). It's the way we treat every person who walks through our doors. Whether you're ordering your usual or trying something new from our seasonal lineup, our goal is to make you feel seen, valued, and a little bit brighter than when you arrived. From the first pour to the final swirl of soft top, our drinks are made with intention—and with you in mind. We customize every cup, greet every guest with a smile, and strive to create a space where kindness, creativity, and community always come first. We're not just building a coffee shop—we're building relationships. And that's what makes us proud to be your neighborhood favorite. Thank you, Billings, for trusting us with your mornings, your moments, and your mugs.

What brings customers back to your business?

Our customers come back because they feel like family here. Every drink we make is handcrafted with care—but it's the connection that keeps people returning. Whether it's your first visit or your fiftieth, you're greeted with a smile, remembered by name, and served something made just for you. That level of personal attention isn't just part of our service—it is our brand. At Classy & Sassy, we're not just in the coffee business—we're in the hospitality business. We're here to brighten mornings, celebrate wins, lift bad days, and create a space where everyone feels known and appreciated. Our team takes pride in making sure every customer leaves feeling better than when they walked in. That's our secret recipe, and it's better than any syrup we could ever add. What also sets us apart is our menu. We offer the most diverse drink selection in Billings with creative combinations you won't find anywhere else. From our rotating seasonal features to our everyday favorites, our lineup includes energy drinks, coffee, refreshers, teas, and alternative drinks—all fully customizable. We also offer the largest sugar-free flavor selection in town, making sure everyone can find a drink that fits their taste and lifestyle. It's not just about what's in the cup, it's about the joy we pour into it, one drink, one smile, and one moment of connection at a time.

What's something your customers may not know about your business?

Our customers keep coming back because we put them first—always. At Classy & Sassy, every visit is more than just grabbing coffee; it's about connection, comfort, and community. Whether someone is a daily regular or walking in for the first time, they're greeted with a warm smile, a handcrafted drink, and a sincere sense of belonging. One of the things that truly sets us apart is our menu. We offer the most diverse drink selection in Billings, with unique combinations you won't find anywhere else. From premium espresso drinks to blended energy options, refreshers, teas, and seasonal specials, we cater to every taste and lifestyle. We're also proud to provide the largest sugar-free flavor selection in town, ensuring everyone can find a drink they love without compromise. Each beverage is made fresh from the bottom up with care and intention. At the heart of our business is a commitment to making people feel better than when they walked in. That focus on personalized service and creative, high-quality drinks is what keeps our community coming back, cup after cup.





What makes your business a good place to work?

Classy & Sassy isn't just a great place to grab coffee. It is also an incredible place to work. We are proud to offer real opportunities for growth with clear paths for advancement and hands-on training that empowers our team members to build meaningful careers. Many of our managers and leaders started as baristas and earned their way up through hard work and dedication. Our team enjoys flexible schedules, fun incentives, and a work environment that values creativity and collaboration. We also provide benefits that support work-life balance and encourage personal development. From teambuilding events to regular recognition, we create a culture where employees feel appreciated, supported, and excited to come to work. At Classy & Sassy, we are more than just coworkers. We are a family that serves the community with heart and hustle.

What do you enjoy most about having your business in this community?

What we love most about having our business in this community is the people, both the regulars who feel like family and the new faces we get to meet every day. There's something incredibly special about building relationships through a daily cup of coffee. Whether it's a quick stop before work or a weekend ritual, we're honored to be part of our customers' routines and lives. Billings and the surrounding areas are truly unique. The community is close-knit, and one of the things that stands out most is the way people show up for one another. With more nonprofits per capita than anywhere else, helping others isn't just something we do, it's who we are. Add in the fun, competitive energy of our sports culture, and it's clear this is a place where pride, heart, and hustle run deep. Where else would you want to own a business? We're proud to be part of this incredible place. From the shared values to the warm connections, this community is the reason we get to do what we love every single day.

What can customers expect when they walk through your doors?

When customers walk through our doors or pull up to one of our kiosks, they can expect more than just a cup of coffee. They are welcomed with a genuine smile, treated like family, and served with care from the first hello to the last sip. Every drink is handcrafted with precision, made exactly how they like it, and always features fresh ingredients and



unforgettable flavors. At Classy & Sassy, we pride ourselves on having the most diverse menu in town. We offer unique drink creations, the largest flavoring selection around, and an unbeatable lineup of sugar free options. Whether you are a coffee purist or love trying something bold and different, there is truly something for everyone. But it is not just about what is in the cup. It is about how we make people feel. We take time to learn your name, remember your favorite drink, and brighten your day in any way we can. Whether you are celebrating a win, getting through a rough day, or just grabbing your morning boost, we are here to be your bright spot. Classy & Sassy is deeply rooted in this community. We love the regulars we see every day and the new faces we get to meet. There is something incredibly special about the Billings area and the surrounding communities. The closeknit feel, the passion for supporting local, and the way neighbors step up to help one another make it a perfect place to do business. With the highest number of nonprofits per capita in the country and a fun, competitive spirit in our local sports scene, Billings is full of heart. We are more than a coffee shop. We are a team committed to connection, kindness, and creating something special for every person who visits.

What does it mean to be voted Best of the Best?

It means everything. Being named Best of the Best by our community for three years in a row is more than just a title—it's a reflection of the love, trust, and loyalty our customers show us every single day. It means we're doing what we set out to do: create something special in every cup, every conversation, and every connection. This recognition isn't about being the biggest or flashiest. It's about being consistent, kind, and committed to showing up for our customers the way they show up for us. It means the early mornings, the late nights, the extra drizzle, and the handwritten notes don't go unnoticed. We're honored. We're humbled. And we're inspired to keep raising the bar for service, creativity, and community connection. Thank you for voting for us yearly. We promise to keep pouring our hearts into every drink and every moment. From the bottom of our hearts (and our cups), thank you.

What are you most proud of?

We are most proud of being a family-owned and veteran-owned business that has grown into something much more than a coffee shop. For many of our team members, this is their first job, and we take great pride in helping them build a foundation they can grow from. It's not just about pouring drinks. It's about building confidence, leadership, and purpose. Watching employees grow into long-term careers and discovering their full potential within our company is one of the greatest joys we experience. This business was built on family values, service, and community, and that continues to guide everything we do.

What's your secret to good customer service?

Our secret to great customer service is simple: we genuinely care. We don't take it lightly when someone chooses to spend their hard-earned money with us. Every drink we make is more than just a transaction—it's a moment to make someone's day a little better. From remembering names and favorite orders to checking in on how someone's doing, our team shows up with heart. That kind of sincere connection and appreciation is what sets us apart and keeps our customers coming back.

What are some of the things you do to give back to the community?

At Classy & Sassy, giving back isn't a side project—it's a core part of who we are. From purchasing 4-H animals at local fairs to buying an entire pallet of Girl Scout cookies to support young entrepreneurs, we believe in showing up for our community in big and small ways. We regularly donate gift cards and products to local school events, fundraisers, and benefit auctions, and we proudly give cash donations to causes that matter to our team and customers. Whether it's a neighborhood sports team or a family in need, we're always looking for ways to pour into the community that continues to pour into us.

How do you build trust with customers?

We build trust by taking every customer's experience seriously, especially when things don't go perfectly. If a guest brings us a legitimate concern, we don't brush it off. We listen, learn, and take action. That might mean remaking a drink, retraining a team member, or reviewing how we can improve moving forward. Our staff is continuously taught that earning trust is an everyday effort. We value the fact that our customers spend their hard-earned money with us, and we work hard to make sure they feel respected, appreciated, and heard every time they come through.

What makes your business popular?

Our popularity comes from more than just great drinks; it's the full experience. From the moment someone pulls up to the kiosk or walks through the door, they're met with real energy, real connection, and something crafted just for them. We're known for having the most diverse drink menu in town, offering the largest variety of flavor combinations, seasonal specials, and the biggest selection of sugar-free options anywhere in the area. But beyond the drinks, it's the way we treat people that stands out. We remember your name, your order, your story—and we make sure every visit feels like coming home. That consistent, genuine service is what keeps people coming back and spreading the word.

Fun fact about your business?

One of our favorite things about running Classy & Sassy is that it's truly a family affair. Our daughters work alongside us in the locations when they're not out on the field or court playing sports. It's a special kind of joy watching them learn the ropes, serve our customers with a smile, and take pride in what we've built together. It's more than just a business.... it's a legacy in the making.

FINALISTS

- Mountain Mudd Espresso, various locations
- Plush Coffee, various locations


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BILLINGS GAZETTE
2026 WINNER
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AVA LAW GROUP
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FRESH MEAT/ SEAFOOD (GROCER)

Meat Palace

54 years in business
821 16th St. W.
(406) 252-9515
meat-palace.com

FINALISTS

- Ranch House Meats, 2032 Old Hardin Rd.
- Seafoods of the World, 5800 Interstate Ave.



ICE CREAM

Crispy Cones

1 year in business
1001 Shiloh Crossing Blvd., Ste. 7
(406) 425-5299
crispycones.com

What makes you stand out from the competition?

Crispy Cones is inspired by the Eastern European trdelnik pastry; a recipe that is over 300 years old! They are hand-rolled dough cones that are made fresh and grilled rotisserie style, creating a unique and delicious twist on traditional soft-serve desserts. The cones are taken off the grill and covered in cinnamon and sugar or specialty powder, and filled with creamy spreads, gourmet soft serve ice cream, delicious toppings, and a decadent sauce on top! Crispy Cones is not just an ice cream shop, it is a European pastry and ice cream dessert experience!

What brings customers back to our business?

Our ice cream and pastries, of course! But customers also return because they have a positive overall guest experience. With great customer service, a clean environment, and a welcoming place to sit and visit, Crispy Cones has emerged as a favorite dessert shop in town!

What's something your customers may not know about your business?

While Crispy Cones is a franchise, it is locally owned and operated. Our whole family has been a part of bringing Crispy Cones to Billings! From finding a location, design and construction, to grand opening and maintaining the day-to-day operations, our family has worked hard to make it all happen. We take pride in our family business!

What makes your business a good place to work?

At Crispy Cones, we have the best team chemistry! We genuinely enjoy working together, and many of us have become great friends both inside and outside of work. Crispy Cones is a happy environment where everyone feels valued. Whether we're sharing on our group chat, taking Polaroids together, or even creating a Crispy Cones fantasy football league, we find ways to build a positive workplace. We love our crew!!

What do you enjoy most about having your business in this community?

Billings is seriously the best. When we opened our doors for the first time and peered around the corner only to see a line of people wrapped all the way to the movie theater, we were blown away. (I cried!) The outpouring of love we have felt from the whole community has been astounding. If we could, we would personally thank every guest who has ever visited our store and tell them how grateful we are for their support. We are so proud to be a part of such an amazing and supportive community. Thank you Billings!!

What does it mean to be voted Best of the Best?

Because we have only been open for a few months, we were absolutely amazed and genuinely honored when we found out that we won Best Ice Cream in Billings! It means so much more to us than simply winning. It means that the people in our community support us and believe in us! We hope to be a part of their lives and memories for many years to come!

What are you most proud of?

We are most proud that we took a dream and made it a reality. Opening a small business takes an incredible amount of hard work, sacrifice, and perseverance. There have been many long days, late nights, and blood, sweat, and tears poured into bringing Crispy Cones to Billings. At the risk of sounding cheesy, it truly has been a labor of love! We look back on the entire experience in awe of where it all started and how far we've come. And knowing that something we worked so hard on has brought happiness to others is one of the things we are proud of the most!

What are some of the things you do to give back to the community?

We are proud to give back to our community who have given us so much! As parents of 5 children ourselves, we made a commitment to give back to children's organizations all over Billings and neighboring towns. We have already donated gift cards and coupons to local schools, teachers organizations, sports teams, and other children's programs. We look forward to helping with fundraising efforts this school year! We plan to host homeschool groups in our store to teach children how our business works! Giving back to our community might be one of our favorite parts of owning a small business.

FINALISTS

- Big Dipper Ice Cream, 100 N. Broadway
- Wilcoxson's Ice Cream Co., 114 N. 19th St.

INTERNATIONAL FOOD

Camacho's Tacos

4 years in business
2240 Grand Ave.
(406) 371-7109
camachostacosbillingsmt.com

FINALISTS

- Bistro Enzo, 1502 Rehberg Ln.
- NaRa, 3 Custer Ave.



ITALIAN FOOD

Ciao Mambo

16 years in business
2301 Montana Ave.
(406) 325-5100
ciaomambo.com

FINALISTS

- Olive Garden, 2201 Grant Rd.
- Piccola Cucina, 7 Bradway Ave., Red Lodge

LOCAL BREWERY/ DISTILLERY

Canyon Creek Brewing

12 years in business
3060 Gabel Rd.
(406) 656-2528
www.canyoncreekbrewing.com

FINALISTS

- 1Ō5 Brewing, 815 Yellowstone River Rd.
- Diamond X Beer Co., 5417 Hawk Creek Ave.

MEXICAN FOOD

Guadalajara Mexican Restaurant

31 years in business
1911 King Ave. W, Ste. 6
1403 Main St.
335 1st St., Havre
(406) 794-4197
guadalajararestaurantmt.com

What makes you stand out from the competition?
31 years of business in Montana is not only a privilege, it is now home.

What brings customers back to your business?
That they know what they are going to get, hot plates served as fast and best we can the same way for decades.

What's something your customers may not know about your business?
That we also do catering, customizable to their wants and needs.

What makes your business a good place to work?
It's cliche but, we are family working and serving with families that become like family.

What do you enjoy most about having your business in this community?
How tight knit it is. When one of ours is hurt or in need, it has been an honor to stand next to other businesses and people stepping up in ways that makes us proud to be able to be a part of it.

What can customers expect when they walk through your doors?
A smiling face, cold drinks, hot hand made food and very reasonable prices for all to enjoy.

What does it mean to be voted Best of the Best?
More than we can express, with so many wonderful new places representing their versions of our country's cuisine it is a true honor to keep representing our families the best way we know how, with all our love.

What are you most proud of?
Our work family and customers, the good, the bad, the ugly, I love that we are there for each other, more than a restaurant, a place to feel wanted.

What's your secret to good customer service?
Communication, we do our best to make sure you are heard and taken care of.

What are some of the things you do to give back to the community?
We try to always do our part, a ton of gift cards, caterings, sponsoring sports as much as we can.

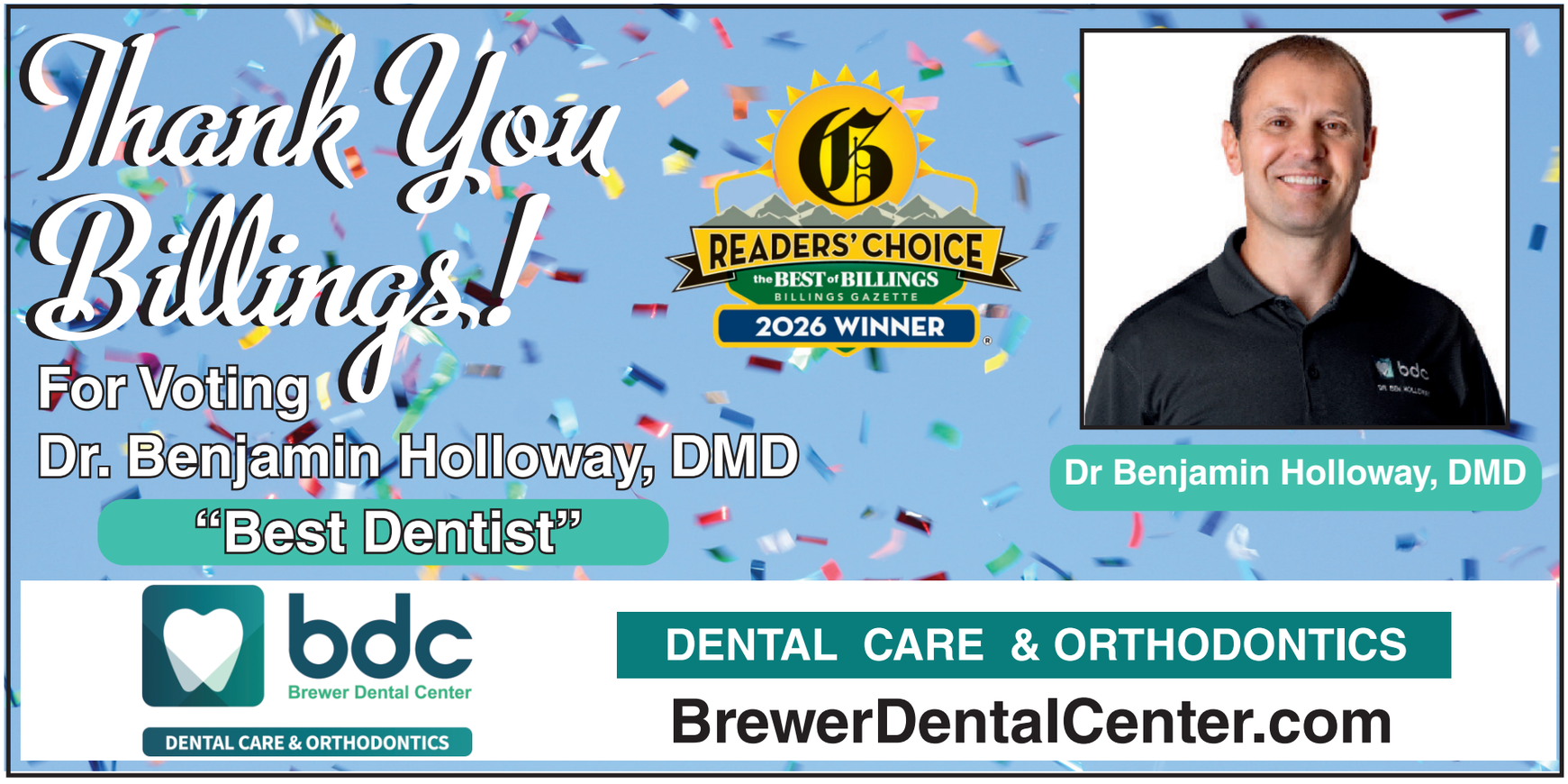
How do you build trust with customers?
By making sure we have an open and clear way of communicating.

What makes your business popular?
The people!

Fun fact about your business?
My father, Juan Sr., served the president when we were downtown, secret service watched him make everything to ensure the presidents safety.

FINALISTS

- Camachos Tacos, 2240 Grand Ave.
- Santera Cocina & Tequila, 1417 38th St. W.



PIZZA

Carbone's Pizzeria & Pub

14 years in business
3925 Grand Ave.
(406) 281-8431
carbones406.pizza

What makes you stand out from the competition?
Our fresh ingredients. You know when you are eating fresh foods because the flavors are vibrant and distinct in each and every bite.

What brings customers back to your business?
Our predictability in delivering a great pizza and meal to our customers.

What's something your customers may not know about your business?
Our customers know everything about our business since they have been with us since the start.

What makes your business a good place to work?
Treating each customer like you would your family.

What do you enjoy most about having your business in this community?
We love our customers, and we love to serve the community because being together is what life is all about.

What can customers expect when they walk through your doors?
A great time with familiar faces and a consistently delicious meal.

What does it mean to be voted Best of the Best?
It tells us we are doing the right things for and by our customers. It also tells us all the hard work we put into serving our customers pays off each and every day

What are you most proud of?
Our staff. We think we have the best people in back so we can serve the best people out front.

What's your secret to good customer service?
Treating each customer like you would your family. Personal service with a smile. Our motto is "We appreciate You!"

What are some of the things you do to give back to the community?
We sponsor a lot of child-related programs to help support the future of our community.

What makes your business popular?
We call it the three 'P's'- the Pizza, the People and the Place!



FINALISTS

- Godfather's Pizza, various locations
- Village Inn Pizza, 2455 Central Ave.

PLACE FOR A ROMANTIC DINNER

Bistro Enzo

27 years in business
1502 Rehberg Lane
(406) 651-0999
bistroenzo.com

What makes you stand out from the competition?
Bistro Enzo is a staple (for 27 years) in Billings, and we have menu items that are desirable to everyone. With fresh seafood, prime-grade steaks, pastas, and a variety of small plates and fresh salads, we have something for any occasion.

What brings customers back to your business?
One of the best compliments we receive daily is how consistent Enzo is. From the food to the service, it is something we take a lot of pride in and focus all our attention on.

What can customers expect when they walk through your doors?
The first thing you see is our beautifully designed open kitchen, stunning custom artwork by Kira Fercho, and you will be greeted by our gracious team. When you see the fire from the wood-fired oven and smell the amazing food right when you walk in, you know it's going to be a good evening.

What does it mean to be voted Best of the Best?
I say this year after year, but to be voted someone's favorite version of anything, they are paying you the highest compliment. It is something that can't be argued and we are very grateful to win in three different categories this year. — Tyler Samson (Owner)

What are you most proud of?
I am most proud of the entire Enzo Team. Their collective passion for hospitality creates an environment where guests feel not just served but truly welcomed and cared for. From the extremely talented Kitchen Team to the top-notch service our front of the house gives, it creates the best combination and a great experience for our guests.

What's your secret to good customer service?
We are all about hospitality. How you make someone feel is what hospitality is all about. One of my favorite quotes from Restaurateur Danny Meyer, "Business, like life, is all about how you make people feel. It's that simple, and it's that hard." I think about that quote a lot in the restaurant business, as well as my commercial real estate business every single day. (Tyler is also a commercial real estate agent with NAI Business Properties.) All our managers, servers, and bartenders have different styles of service, which I love, but everyone has the same goal in mind; to give the best customized service and make every guest's experience the best every time they dine with us.



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2351 Solomon Avenue, Billings, MT 59102
406-652-4886 | westparksenior.com

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What are some of the things you do to give back to the community?

We are very blessed to be a part of the best community and try to give back as much as possible. Tyler and Chef Alex also donate multiple private dinners annually to various organizations that are auctioned off at fundraising events. Bistro Enzo participates in many charitable events/sponsorships every year, and we are always eager to give back.

Fun fact about your business?

Bistro Enzo is celebrating its 27th year in business this year. When I purchased the restaurant over five years ago, we had 24 employees and now have close to 50. A lot of our team members have been with Bistro Enzo over 10 years, and a few over 20 years since day one of the restaurant opening. There is something comforting when you go into your favorite businesses and see the same familiar faces, who over the years become extended family to you and yours.

FINALISTS

- Ciao Mambo, 2301 Montana Ave.
- Jake's Downtown, 2701 1st Ave. N.

PLACE FOR LUNCH

Spitz Mediterranean Street Food

3 years in business

313 N. Broadway
1001 Shiloh Crossing Blvd., Ste. 8
(406) 200-7926
(406) 298-9710
spitz-restaurant.com/locations/billings

What makes you stand out from the competition?

We bring something a little different to the Billings dining scene. Spitz combines bold Mediterranean street food with a fun, casual atmosphere where everyone can find something they love. Our menu is made for all kinds of diners, from meat lovers to vegetarians and vegans, with fresh, flavorful ingredients and plenty of ways to customize your meal. We believe great food should be approachable, affordable, and fun—and that you shouldn't have to sacrifice quality for speed.

What brings customers back to your business?

It's the combination of food, people, and atmosphere. Customers come back because they know they can count on flavorful, made-from-scratch food, generous portions, friendly service, and



an environment where they can relax and enjoy themselves. Whether they're grabbing lunch during a busy workday or meeting friends for a meal, we want every visit to feel easy, welcoming, and worth coming back for.

What makes your business a good place to work?

We believe in creating a workplace where people can be themselves, have fun, and feel like they're part of a team. Spitz was built around the idea of being a "local hang," and that same spirit applies to our team. We value hospitality, teamwork, creativity, and giving people the opportunity to grow while working in a positive, energetic environment.

What do you enjoy most about having your business in this community?

We love getting to know the people who make this community special. Billings has a strong local spirit, and we've enjoyed becoming part of the every day rhythm of the community—from weekday lunches and family meals to nights out with friends. Being recognized by local diners through the Readers' Choice program makes that connection especially meaningful to our team.

What can customers expect when they walk through your doors?

They can expect Mediterranean-inspired food, friendly hospitality, and a relaxed atmosphere where they can stay awhile. Whether you're stopping in for a quick lunch, grabbing dinner with friends, or bringing the whole family, we want you to feel welcome. Most importantly, customers can expect food that's made with care and plenty of flavor—with options for just about everyone at the table.

What does it mean to be voted Best of the Best?

Being recognized as Best Place for Lunch by the Billings community is a huge honor. There are so many great places to eat in Billings, so knowing that local readers choose Spitz means a lot to our entire team. It's more than an award—it's a reflection of the relationships we've built with our customers and the trust they've placed in us. We're incredibly grateful to everyone who took the time to vote and support us. Shout out to our amazing staff!!

What are you most proud of?

We're most proud of the community we've built around Spitz. We're proud that people can come through our doors and find a meal they genuinely enjoy, whether they're looking for a classic gyro, a flavorful bowl, a vegan option, or something to share with friends. We're also proud of our team and the energy and hospitality they bring to the restaurant every day.

What's your secret to good customer service?

Treat people the way you would want to be treated. Great customer service starts with being welcoming, listening to people, paying attention to the details, and genuinely caring about their experience. We want customers to feel like they're visiting a neighborhood hangout—not just stopping at a restaurant. When our team is having fun and taking pride in what they do, that energy naturally carries over to our guests.

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2026 WINNER
VISIT OUR SHOWROOM
1535 INDUSTRIAL AVE
BILLINGS, MT 59101
BLACKRIDGEBRANDING.COM | 406-800-6328

What are some of the things you do to give back to the community?

We believe being a local business means being part of the community beyond our four walls. We look for opportunities to support local organizations, events, schools, teams, and community initiatives through donations, partnerships, and participation. We are heavily involved in revitalizing the Downtown Billings Skatepark to help make it safe for the community to enjoy!

What makes your business popular?

We think it's the combination of great food and a great experience. Spitz offers something a little different from the typical lunch options, with Mediterranean flavors, made-from-scratch recipes, generous portions, and options for a wide range of diets. Add a fun atmosphere, friendly service, and a menu that's easy to enjoy with friends, family, or coworkers, and you have a place people want to return to. A huge thank you to the Billings community for their continued support!

FINALISTS

- Caramel Cookie Waffle, 1707 17th St. W.
- Lisa's Sandwich Den, 2908 1st Ave. N.

SEAFOOD

Bistro Enzo

27 years in business
1502 Rehberg Lane
(406) 651-0999
bistroenzo.com



What makes you stand out from the competition?

Bistro Enzo is a staple (for 27 years) in Billings, and we have menu items that are desirable to everyone. With fresh seafood, prime-grade steaks, pastas, and a variety of small plates and fresh salads, we have something for any occasion.

What brings customers back to your business?

One of the best compliments we receive daily is how consistent Enzo is. From the food to the service, it is something we take a lot of pride in and focus all our attention on.

What can customers expect when they walk through your doors?

The first thing you see is our beautifully designed open kitchen, stunning custom artwork by Kira Fercho, and you will be greeted by our gracious team. When you see the fire from the wood-fired oven and smell the amazing food right when you walk in, you know it's going to be a good evening.

What does it mean to be voted Best of the Best?

I say this year after year, but to be voted someone's favorite version of anything, they are paying you the highest compliment. It is something that can't be argued and we are very grateful to win in three different categories this year. — Tyler Samson (Owner)

What are you most proud of?

I am most proud of the entire Enzo Team. Their collective passion for hospitality creates an environment where guests feel not just served but truly welcomed and cared for. From the extremely talented Kitchen Team to the top-notch service our front of the house gives, it creates the best combination and a great experience for our guests.

What's your secret to good customer service?

We are all about hospitality. How you make someone feel is what hospitality is all about. One of my favorite quotes from Restaurateur Danny Meyer, "Business, like life, is all about how you make people feel. It's that simple, and it's that hard." I think about that quote a lot in the restaurant business, as well as my commercial real estate business every single day. (Tyler is also a commercial real estate agent with NAI Business Properties.) All our managers, servers, and bartenders have different styles of service, which I love, but everyone has the same goal in mind; to give the best customized service and make every guest's experience the best every time they dine with us.

What are some of the things you do to give back to the community?

We are very blessed to be a part of the best community and try to give back as much as possible. Tyler and Chef Alex also donate multiple private dinners annually to various organizations that are auctioned off at fundraising events. Bistro Enzo participates in many charitable events/sponsorships every year, and we are always eager to give back.

Fun fact about your business?

Bistro Enzo is celebrating its 27th year in business this year. When I purchased the restaurant over five years ago, we had 24 employees and now have close to 50. A lot of our team members have been with Bistro Enzo over 10 years, and a few over 20 years since day one of the restaurant opening. There is something comforting when you go into your favorite businesses and see the same familiar faces, who over the years become extended family to you and yours.

FINALISTS

- Cajun Phatty's, 2564 King Ave. W., Ste. F
- The Windmill & Bar 51, 3429 Transtech Way



STEAK

The High Horse Saloon & Eatery

10 years in business
3953 Montana Ave.
(406) 259-0111
thehighhorsesaloonandeatery.com

What makes you stand out from the competition?
Our staff is full of experienced professionals that care about our success as a whole.

What brings customers back to your business?
Customers are comfortable and satisfied with their purchases and experiences at The High Horse Saloon and Eatery. We try to replicate this and create a memorable culture.

What's something your customers may not know about your business?
90% of our employees have been with us for five years or longer.

What makes your business a good place to work?
Our culture is not just for our customers but for our staff who we treat like family.

What do you enjoy most about having your business in this community?
This is the community I grew up in, the community my family near and extended are involved in. I went to college out of state and had many opportunities to be in other places but always felt the need to return to Billings.

What can customers expect when they walk through your doors?
Customers can expect to see their friends and neighbors sitting eating familiar dishes, made with simple high quality, often local, ingredients.

What does it mean to be voted Best of the Best?
Billings of full of quality well-run restaurants and great places to eat. The competition is fierce and there is plenty of it. It means a lot to even be talked about or voted on, let alone, win.

What are you most proud of?
Breakfast has been a staple at the High Horse since the beginning, but we have really focused on our steaks the last 24 months, and it feels good to have our efforts noticed.

What's your secret to good customer service?
Happy employees that are professional and care about the future of the High Horse.



What are some of the things you do to give back to the community?
We do fundraiser bingo nights often all throughout the year.

How do you build trust with customers?
You have to consistently be consistent. You have to be available, and you have to be ready.

What makes your business popular?
Having been around for 10 years, we are in a position where people know they can get a great meal, see a band or join us for dance lessons anytime they need us. We are not just a restaurant and that makes us stand out a little bit more.

Fun fact about your business?
We are a family run business, and we have grown to own The Squire Lounge and Casino and manage Henry's Garage Event Venue with plans to continue our growth. We are very excited to continue being part of this wonderful community.

FINALISTS

- Edgar Bar, 105 Elwell St., Edgar
- Jake's Downtown, 2701 First Ave. N.

SUB SANDWICH

Jersey Mike's Subs

7 years in business
1020 Shiloh Crossing Blvd., Ste. 2
315 Main St., Ste. 200
1640 Grand Ave., Ste. A
(406) 601-1220
jerseymikes.com

FINALISTS

- Cheba Hut "Toasted" Subs, 824 Shiloh Crossing Blvd.
- Staggering Ox, 2829 King Ave. W., Unit D

WAIT STAFF

The Marble Table

6 years in business
2515 Montana Ave.
(406) 281-8891
themarbletablemt.com

FINALISTS

- Ciao Mambo, 2301 Montana Ave.
- The High Horse Saloon & Eatery, 3953 Montana Ave.

WINGS

Carbone's Pizzeria & Pub

14 years in business
3925 Grand Ave.
(406) 281-8431
carbones406.pizza

What makes you stand out from the competition?
Our fresh ingredients. You know when you are eating fresh foods because the flavors are vibrant and distinct in each and every bite.

What's something your customers may not know about your business?
Our customers know everything about our business since they have been with us since the start.

What makes your business a good place to work?
Treating each customer like you would your family.

What do you enjoy most about having your business in this community?
We love our customers, and we love to serve the community because being together is what life is all about.

What can customers expect when they walk through your doors?
A great time with familiar faces and a consistently delicious meal.

What does it mean to be voted Best of the Best?
It tells us we are doing the right things for and by our customers. It also tells us all the hard work we put into serving our customers pays off each and every day

What are you most proud of?
Our staff. We think we have the best people in back so we can serve the best people out front.

What's your secret to good customer service?
Treating each customer like you would your family. Personal service with a smile. Our motto is "We appreciate You!"

What are some of the things you do to give back to the community?
We sponsor a lot of child-related programs to help support the future of our community.

FINALISTS

- Grandstand Sports Bar and Casino, 905 Grand Ave.
- Tiny's Tavern, 323 N. 24th St.

SEED OF LIFE

VOTED BILLINGS' BEST CANNABIS PROVIDER FOR SEVEN YEARS IN A ROW



A MASSIVE THANK YOU FOR VOTING US BILLINGS BEST CANNABIS PROVIDER!

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Billings-Main St
BILLINGS, MT
2050 Main St
406 - 371 - 5043

Billings-Mullowney
BILLINGS, MT
1744 Mullowney Ln
406 - 702 - 7655

Billings-Sugar
BILLINGS, MT
41 Sugar Ave
406 - 200 - 7258

Laurel
LAUREL, MT
917 W Main St.
406 - 812 - 1012

Lockwood
BILLINGS, MT
1217 U.S. Hwy 87 E Suite A
406 - 377 - 2759

Miles City
MILES CITY, MT
3204 Comstock St.
406 - 234 - 4619

Glendive
GLENDIVE, MT
1716 Crisafulli Dr.
406 - 377 - 2759

Fairview
FAIRVIEW, MT
13177 MT-200
406 - 742 - 5536

Great Falls
GREAT FALLS, MT
505 5th St. SW
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CANNABIS PROVIDER

Seed of Life Labs

10 years in business

1744 Mullowney Ln.
41 Sugar Ave.
2050 Main St.
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3204 Comstock St., Miles City
917 Main St., Laurel
2445 US Hwy 2, Havre
1716 Crisafulli Dr., Glendive
13177 Hwy 200, Fairview
505 5th St. SW., Great Falls
(406) 702-7655
seedoflifelabs.com



What makes you stand out from the competition?

We refuse to settle. Our company has a strong culture of striving to improve on all fronts. Whether that's retail, manufacturing, cultivation, or any of our other departments, we are constantly looking for the best ways to provide quality products and customer services at the best prices.

What brings customers back to your business?

Our incredible staff. These guys are customer service experts and have a strong passion for our products and the people who visit. We believe every shopping experience should be more than just a transaction. It's very important that our customers are greeted with genuine smiles, are helped without being overwhelmed; and we create a comfortable atmosphere where people feel valued.

What's something your customers may not know about your business?

Our stores and facilities have all been designed and built by the owner and a handful of other staff members. We custom tailor all projects to the market's demands or the production goals, to ensure the environments are top notch for our customers, plants, and products. We take the extra step in climate-controlled storage to ensure fresh product at every purchase.

What makes your business a good place to work?

Honestly, it's the company culture. The team is always in great spirits, and we're like-minded individuals who share the same vision and goals—both in our work and in our personal lives.

What can customers expect when they walk through your doors?

They can expect to be greeted by smiling faces, friendly staff, and a great environment. Bright, inviting displays draw attention, while the layout is clean and easy to navigate, making shopping feel effortless. The selection is unparalleled, and we are constantly striving to provide more products for all types of shoppers. From budget-friendly options to the top-shelf products for the connoisseurs, we have options for everyone.

What are you most proud of?

I'm most proud of watching the evolution of the company and its staff over the last 10 years. This started as a super small dream in my basement, and with the help of our amazing team, we've built one of the premier cannabis brands state-wide, with multiple state-of-the-art facilities at scale.

What's your secret to good customer service?

Genuine care. We have a policy that the budtenders are required to remember the names of their regulars. We want to get to know what you like, what you're looking for, and help you find the best outcome. We want customers to feel like family and know they can always trust us to make their customer experience one they will remember positively.

What makes your business popular?

Quality product, convenient locations, and unparalleled customer service.

FINALISTS

- Granite Peak Distributing, 4028 Central Ave.
- Pure Dispensary Billings, 7535 Entryway Dr., Unit A

CHIROPRACTIC PRACTICE

BARE Chiropractic

6 years in business

3839 Grand Ave., Ste. 5
(406) 272-2127
barechiropractic.com

FINALISTS

- Freedom Chiropractic, 1643 24th St. W.
- Picard Chiropractic Clinic, 2820 Central Ave., Ste. D

DENTAL PRACTICE

Brewer Dental Center

43 years in business

2900 Central Ave.
710 Main St.
(406) 656-6100
brewerdentalcenter.com

What makes you stand out from the competition?

Consistency, comprehensive care, hours of operations, availability, technology, a team approach to your needs under one roof.

What brings customers back to your business?

We discuss the plan and accomplish what we offer. They know that despite our size as a business it is still about individual relationships and trust.

What's something your customers may not know about your business?

We openly focus on the value of your time. We seek to always seat you on time or early and get you out of the office treated properly and efficiently. Time is the great price you pay for good care, and our goal is to gift back as much as we can.

What makes your business a good place to work?

We are great at communicating, achieving, and then elevating expectations.

What do you enjoy most about having your business in this community?

It feels like a trusted business that is well recognized and has a reputation for giving back.

What can customers expect when they walk through your doors?

The best care every time.





What does it mean to be voted Best of the Best?

It means that the many people we treat recognize they matter to the Brewer Dental Family. This creates raving fans. We invite you to come and find out how that feels.

What are you most proud of?

The years of consistently offering high-level care.

What's your secret to good customer service?

EYE CLINIC We always try to provide more than was expected for whoever walks through our door.

What are some of the things you do to give back to the community?

Dentistry from the Heart, Sealants for Smiles, involvement in the Greater Dental Organizations (ADA, 9th District Dental Society), youth sports, and Eagle Mount.

How do you build trust with patients?

Clear communication and established expectations that we then help them achieve.

What makes your business popular?

Years of trust and great use of technology.

Fun fact about your business?

Since its founding, we have tried new things and adopted what is best for our patients' benefit.

FINALISTS

- Rimrock Pediatric Dentistry, 1601 Zimmerman Trail., Ste. 1
- Turley Dental, various locations

EYE CLINIC

Bauer & Clausen Optometry

18 years in business
100 Brookshire Blvd.
(406) 656-8886
billingseyedocs.com

What makes you stand out from the competition?

Bauer & Clausen Optometry provides comprehensive eye care services designed to meet the needs of your entire family, whether it's an eye exam, a contact lens fitting, or advanced care such as post-surgery cataract management and eye disease treatment. Eye exams are designed to be both thorough and comfortable, and every treatment plan is customized to meet the patient's unique needs.

What brings customers back to your business?

Our patients tell us what they love most about Bauer & Clausen Optometry is the caring team of eye doctors, opticians, and staff who focus on making your eye care experience outstanding.

What's something your customers may not know about your business?

Many patients don't realize that our doctors co-manage specialty procedures such as LASIK and cataract surgery, working closely with trusted surgeons to manage your post procedure care, ensuring a smooth recovery and optimal outcome.

What makes your business a good place to work?

Our clinic culture is built on support, respect, and professional growth. Employees have access to professional development, certification opportunities, and the resources they need to succeed. We know that when our team thrives, our patients benefit.

What do you enjoy most about having your business in this community?

Billings is our home, and we cherish the opportunity to care for families across generations. It's incredibly rewarding to see patients who first came in as children now bringing in children of their own. That continuity strengthens our bond with the community.

What can customers expect when they walk through your doors?

The moment you arrive, you'll be warmly welcomed and made comfortable in our thoughtfully designed reception area. We prioritize getting you in to see your optometrist promptly, while also encouraging you to take your time browsing our eyeglass gallery at your leisure. Our office has been carefully crafted with you, our patient, in mind.

What does it mean to be voted Best of the Best?

Bauer & Clausen Optometry is deeply honored to have been selected as Best Eye Clinic. This recognition reflects the trust our community places in our practice and affirms our commitment to delivering exceptional eye care every day.

What are you most proud of?

We are exceptionally proud of the team we've built. Each person—from doctors to technicians to patient care coordinators—plays a vital role in making the patient experience outstanding.

What's your secret to good customer service?

Our secret is simple: actively listen first, then respond with empathy and expertise. By understanding each patient's concerns and preferences, we can provide solutions that feel personal and meaningful.

What are some of the things you do to give back to the community?

Our practice is proud to support Tumbleweed by donating exams and glasses to local teens in need. We also award our annual Health Professions Scholarship to a Yellowstone County student pursuing advanced education in healthcare.

How do you build trust with patients?

Trust is built by being consistent, transparent, and respectful. Our entire team is always looking for ways to better serve our patients by actively listening to patient feedback, bringing in outside training, and striving to improve our dayto-day practices.

What makes your business popular?

Our current patients are our best ambassadors. People often share their positive experience with friends and family, who in turn schedule their own exam. We consider this the highest compliment.

Fun fact about your business?

Some of our patients travel several hours to visit us because of the level of care they receive. We never take that loyalty for granted.

FINALISTS

- Heights Eyecare, 430 Lake Elmo Dr.
- Yellowstone Eye Care, 2120 Grand Ave.

Colleen Black& Company, P.C.
Certified Public Accountant

READERS' CHOICE the BEST of BILLINGS BILLINGS GAZETTE 2026 WINNER

Thank You Billings

For Making Us Your Number 1
Best Tax Prep Service!
Congratulations **Connor Larson!**
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READERS' CHOICE the BEST of BILLINGS BILLINGS GAZETTE 2025 WINNER

(406) 248-1040 • www.cb1040.com
1925 Central Avenue
Billings, MT 59102

HEARING AID PROVIDER

Big Sky Audiology

6 years in business

2631 St Johns Ave., Ste. 1
(406) 656-2003
bigskyaudiology.com

What makes you stand out from the competition?

What makes Big Sky Audiology stand out is the personalized care we provide. As an independent, locally owned practice, we're able to focus on what is truly best for each patient rather than taking a one-size-fits-all approach. Our experienced team combines advanced technology with genuine relationships, taking the time to listen, educate, and find solutions that fit each person's hearing needs and lifestyle. Our patients aren't just numbers—they become part of the Big Sky Audiology family.

What brings customers back to your business?

Our patients come back because they know we'll be here for them long after their initial visit. We build lasting relationships by providing honest recommendations, personalized care, and ongoing support as their hearing needs change. We want every person who walks through our doors to feel heard, cared for, and confident that they have a team they can trust.

What's something your customers may not know about your business?

Something people may not know is that Big Sky Audiology offers much more than hearing aids. We provide comprehensive hearing healthcare, including diagnostic testing, tinnitus care, vestibular testing and treatment, cochlear implant services, and advanced hearing technology. We also stay at the forefront of new technology and are passionate about bringing better hearing accessibility into our community—not just inside our clinic.

What makes your business a good place to work?

We've worked hard to create a workplace where people feel valued, supported, and part of a team. We encourage growth, celebrate each other's successes, and believe that enjoying the people you work with makes a difference. We work hard, laugh a lot, and share the same goal—taking great care of our patients and our community.

What do you enjoy most about having your business in this community?

What I enjoy most is being part of a community that truly supports local businesses. Billings has been home to me personally and professionally for over 30 years, and it's incredibly rewarding to care for people and families throughout different stages of their lives. I love running into patients around town, hearing their stories, and knowing that our team is making a meaningful difference right here in our own community.

What can customers expect when they walk through your doors?

Patients can expect to be greeted with a smile and treated like family from the moment they walk through our doors. Tina and Katrina are often the first faces you'll see, and they go out of their way to make everyone feel welcome, comfortable, and cared for. Our entire team believes great hearing healthcare starts with listening, kindness, and making each patient feel like they truly matter.

What does it mean to be voted Best of the Best?

Being voted Best of the Best means so much because it comes directly from the people we serve. It tells us that our patients recognize how much we genuinely care about them and the experience they have with our team. We never take that trust for granted. We're incredibly grateful to our patients and the Billings community for supporting Big Sky Audiology and allowing us to do what we love every day.

What are you most proud of?

I'm most proud of the team we've built and the reputation we've earned in our community. Big Sky Audiology has grown because of people who genuinely care about doing the right thing for our patients. Seeing our team grow, our patients refer their family and friends, and the relationships we've built over the years is incredibly rewarding. I'm proud that we've created a practice where people know they will be treated with honesty, compassion, and exceptional care.

What's your secret to good customer service?

Our secret is pretty simple: listen, be honest, and genuinely care. We take the time to understand what each patient needs, never pressure them into something that isn't right for them, and do our best to make every interaction a positive one. We treat our patients the way we would want our own family to be treated—and we always try to have a little fun along the way.

What are some of the things you do to give back to the community?

Giving back to our community is very important to us. We're especially excited about a new community outreach initiative to bring Auracast hearing accessibility to local venues, beginning with Billings Studio Theatre, so people with hearing loss can more fully enjoy performances and community events. We're also proud to donate to and support local veterans' organizations as a way of giving back to those who have served. For us, being a local business means finding meaningful ways to make our community better and more accessible

How do you build trust with patients?

We build trust by listening first and always being honest with our patients. We take the time to explain their options, answer questions, and recommend what we truly believe is best for them. Trust is earned over time, and our goal is for every patient to know that we will always put their needs first.

What makes your business popular?

We believe our patients are the reason Big Sky Audiology has become so well known in our community. Many new patients come to us because a friend, family member, or even another healthcare provider recommended us. We combine excellent hearing healthcare with a welcoming, down-to-earth atmosphere where people feel comfortable and cared for. When patients have a great experience, they share it—and there is no greater compliment than that.

Fun fact about your business?

A fun fact about Big Sky Audiology is that laughter is a big part of our workday! We take hearing healthcare seriously, but we don't take ourselves too seriously. Our patients often become like family, and it's not unusual to hear plenty of stories, teasing, and laughter throughout the office. We want people to leave hearing better—and hopefully smiling too.

FINALISTS

- Hearing and Speech Connection, 1655 Shiloh Rd., Ste. D
- Rehder Balance & Hearing Clinic, 1101 N. 27th St., Ste. E



Billings Gazette

Thank you for voting us!

THE SILVER LINING

Kirkness Roofing Takes Runner-Up Honors in "Best of Billings" Customer Service



BILLINGS, MT — In roofing, nobody likes coming in second.

Unless the category is **Best Customer Service in Billings.**

Then second place starts looking a little different.

Kirkness Roofing has been named **Runner-Up in the Billings Gazette "Best of Billings" Customer Service category,** placing the company among the community's highest-rated businesses for something that has very little to do with shingles, flashing or nail patterns.

And that may be what makes this one matter.

Kirkness has already built a six-year championship streak as **Best of Billings roofing contractor.**

But this recognition came on a different field.

This time, Kirkness wasn't being compared only with roofers.

It was being judged on something every business claims to provide and far fewer consistently deliver:

Taking care of people.

A Different Kind of Scoreboard

Roofing has some obvious measurements.

Did the roof leak?

Was it installed correctly?

Did the crew finish on schedule?

Did the property get cleaned up?

Customer service is harder to measure.

It happens in the phone call before the contract.

It happens when somebody actually returns a message.

It happens when weather wrecks the schedule and someone takes the time to explain why.

It happens when a homeowner has a problem after the check has already cleared.

And occasionally, it happens when the answer is simply:

"You don't need a new roof."

That kind of service does not always produce the biggest sale.

It does produce something considerably harder to buy:

Trust.

The Stat Nobody Puts on the Truck

Plenty of companies advertise customer service.

Very few hang a banner that says:

"We answer the phone most of the time."

That probably would not sell well.

For Kirkness, customer service has always been less about slogans and more about what happens when a real person has a real problem.

Sometimes that means J**erome Miller, Carter Garsjo, Zac Carney, Harley Hunter or Cooper Coglan** sitting across from a homeowner and explaining the project.

Sometimes it means **Larry Green and Production** working through the inevitable challenges that occur between a signed contract and a completed roof.

Sometimes it means **Tim Padilla and the Service Department** dealing with the smaller repair that may be every bit as important to the homeowner as a full replacement.

And sometimes it means **Cybil Carney and Andrew Carney** dealing with the situations that do not fit neatly into anyone else's job description.

Customer service is rarely one department.

It is what happens when all of them communicate.

Runner-Up? We'll Take It.

There is something appropriately humbling about winning six straight roofing championships and then taking second in customer service.

Apparently Billings decided Kirkness could use at least one trophy that did not say **first place.**

Fair enough.

The company will survive.

More importantly, finishing near the top of a community-wide customer service category says something the roofing awards cannot say by themselves.

It means customers noticed **how they were treated,** not simply what was installed on their homes.

That distinction matters.

A roof may last decades.

A bad customer experience can last even longer.

The Championship Nobody Sees

The best customer-service moments usually happen when nobody is watching.

There is no newspaper photographer standing nearby when someone stays late to return a call.

No trophy is handed out when Production reshuffles a schedule to help a homeowner.

Nobody blows a whistle when a salesperson tells a customer that the roof still has useful life left.

And there is certainly no halftime show when the Service Department tracks down a leak.

Those small moments accumulate.

Eventually they become a reputation.

And after nearly five decades in Billings, Kirkness understands that reputation is a difficult thing to build and a remarkably easy thing to lose.

More Than a Roofing Award

This recognition is especially meaningful because Kirkness Roofing has spent years trying to build its identity around more than simply installing roofs.

Roofing is the product.

Service is the relationship surrounding it.

That means communicating before the job.

Explaining what the homeowner is buying.

Showing up.

Documenting the work.

Responding when something goes wrong.

Standing behind what was installed.

And remaining in the community long enough to answer the phone years later.

That last part may be the most important.

Kirkness has been serving Billings since **1978.**

It is difficult to disappear after a problem when your office is still in the same town.

The Long Game

In sports, second place can sting.

In business, context matters.

Being named Runner-Up for **Best Customer Service in Billings** means Kirkness was recognized alongside businesses from across the community, not simply within the roofing industry.

For a contractor, that is significant.

Construction companies are not always famous for communication.

Roofers, in particular, do not exactly dominate lists of professions known for returning phone calls.

So Kirkness will happily take the silver medal on this one.

For now.

Because if six straight roofing titles have taught the team anything, it is this:

Second place has a funny way of becoming motivation.

Still Something to Chase

The roofing championship streak says Kirkness knows how to win.

The customer-service recognition says there is still another scoreboard worth watching.

And maybe that is exactly the way it should be.

"We're proud of the recognition because customer service involves every person in this company," said **Cybil Carney.** "It is not one department. It is every interaction a customer has with us from the first phone call to the final inspection and beyond."

Andrew Carney added:

"Second in all of Billings for customer service is something to be proud of. But I also know this group well enough to know what they're thinking already: who finished first?"

Six roofing titles are already hanging on the wall.

Now there is another target.

And history suggests Kirkness Roofing is not especially good at leaving those alone.

For now, we'll take the silver lining.

Next year, we may want the whole cloud.

KIRKNESS Roofing, Inc

MEDICAL SPA

Plush Studios & Medical Aesthetics

11 years in business

1423 38th St. W., Ste. 1
(406) 969-2018
plushdayandmedspa.com

What makes you stand out from the competition?

At Plush Studios & Medical Aesthetics, we believe what we do goes far beyond beauty. Our goal is to help people feel confident in themselves so they can continue building their lives with confidence.

We bring medical aesthetics, day spa, salon, and wellness services together under one roof while providing highly personalized care. With access to multiple advanced technologies and treatment modalities, we are able to look at the individual rather than simply recommending the same treatment to everyone. Whether someone comes to us for advanced skincare, laser treatments, tattoo removal, hair restoration, body treatments, or simply a relaxing day at the spa, we want them to feel heard, respected, and cared for.

What brings customers back to your business?

We believe our clients come back because they know they are more than just an appointment at Plush. We take the time to listen, get to know them, understand their goals, and build relationships that often last for years. Our clients also appreciate that they can find so much under one roof. From advanced medical aesthetics and skincare to massage, hair, nails, head spa, and wellness services, they can continue their beauty and self-care journey with a team they already know and trust. Most importantly, we focus on honesty, education, personalized care, and results. We don't believe in selling someone a treatment they don't need. We want our clients to feel comfortable asking questions and confident that our recommendations are made with their best interests in mind.

What's something your customers may not know about your business?

Plush is the first place to truly bring a little bit of everything under one roof! You can visit us for advanced medical aesthetics and laser treatments and also enjoy hair, nails, massage, head spa, skincare, and day spa and wellness services. But perhaps the best part of Plush is the people behind it. We have built a team of professionals with different talents who can learn from one another, support one another, and provide our clients with a complete beauty, aesthetics, and wellness experience. Being named Billings Best Medical Spa 2026 means more to us than receiving an award. It represents the clients who have trusted us, the professionals we have had the opportunity to teach and mentor, the people in our community whose journeys we have been privileged to be part of, and the Billings community that has supported Plush along the way.

What makes your business a good place to work?

Plush is a place where we want people to grow, learn, and build a career they are proud of. Education has always been at the heart of our business, and we encourage our team members to continue developing their skills, learning new services, and finding the areas of the beauty, wellness, and aesthetics industry they are truly passionate about. Because Plush is a full-service medical spa, day spa, and salon, our team has the unique opportunity to work alongside professionals from many different specialties. We can learn from one another, refer clients to one another, and work together to provide a complete experience for our clients. When our team grows, Plush grows—and when we support one another, everyone succeeds.

What do you enjoy most about having your business in this community?

Giving back to Billings is one of the most meaningful parts of what we do. We have been fortunate to work with organizations and programs throughout our community, including military recruitment, Alpha House, and the Montana Women's Prison, where our services and expertise can help people as they work toward new opportunities and new chapters in their lives. Sometimes something that may seem small to another person can represent something much bigger to the person receiving it. Helping someone address something from their past, feel comfortable in their appearance, prepare for a new career opportunity, or simply look in the mirror and feel confident again can be incredibly powerful.

We believe confidence can help someone take the next step—whether that's pursuing a career, rebuilding their life, serving their country, or simply believing in themselves again. For Plush, giving back isn't only about making donations. It's about using the skills, education, technology, and opportunities we've been given to make a meaningful difference in someone's life.

What can customers expect when they walk through your doors?

When you walk into Plush, you can expect a welcoming environment where advanced aesthetics meets the comfort and relaxation of a day spa. Our facility is a full-service medical spa, day spa, and salon, and cleanliness, sanitation, safety, and professionalism are extremely important to us. Our team follows medical-spa-level cleaning and sanitation standards throughout our facility. Most importantly, we listen. We educate our clients about their options and create personalized treatment plans based on their individual concerns and goals. Our goal isn't to change who you are. It's to help you feel confident in the person you already are.

What does it mean to be voted Best of the Best?

Thank You, Billings! Being named Billings Best Medical Spa 2026 is an incredible honor and means so much to our entire Plush family. This recognition represents the clients who have trusted us, the professionals we have had the opportunity to train and mentor, and the people throughout our community whose journeys we have been privileged to be a part of. We are also incredibly grateful to everyone who voted for Plush Studios & Medical Aesthetics in the Billings Best Day Spa category. Being recognized in both the Medical Spa and Day Spa categories means so much because it reflects what we have worked hard to create—a place where advanced aesthetics, beauty, wellness, and relaxation can all come together under one roof. We are also so proud of our massage therapist, Chris Johnson, for being named Runner-Up for Billings Best Massage Therapist 2026! Chris is an important part of the Plush team, and we are thrilled to see his talent, dedication, and care for his clients recognized by our community. These awards aren't just about Plush. They are about our entire team and the Billings community that has supported us, trusted us, grown with us, and allowed us to do what we love.

From all of us at Plush, thank you, Billings. We are incredibly grateful to be part of this community and look forward to continuing to help people look good, feel good, and move forward in life with confidence.



What are you most proud of?

What we are most proud of is the continued recognition and support we receive from our Billings community. Year after year, our clients continue to nominate and vote for Plush and our team in categories that represent the work we truly love to do. Being recognized as Billings Best Medical Spa 2026, along with recognition in the Day Spa category and for members of our individual team, means so much more to us than an award. It tells us that the care, education, time, and heart we put into our clients, and our community are being felt. We are especially proud of the lives we have been able to touch along the way—whether that means helping a client regain confidence, mentoring someone as they build a new career, or using our services to support people in our community as they begin a new chapter in their lives. For us, the greatest recognition isn't simply having our name on an award. It's knowing our community continues to trust us, support us, and recognize us for doing the things we genuinely love to do for others. That is something our entire Plush team is incredibly proud of and grateful for.

What's your secret to good customer service?

At Plush Studios & Medical Aesthetics, we believe the secret to exceptional customer service is making every person who walks through our doors feel like they are more than just a client. They are part of the Plush family. Trust is something we earn over time. It starts by listening, being honest, educating our clients, and never making someone feel pressured into a service they don't need. We take the time to understand each client's goals, concerns, lifestyle, and comfort level so we can create an experience that truly feels personal. But for us, customer service goes beyond trust. It's about building relationships. We celebrate our clients' successes, remember the things that matter to them, support them through different seasons of life, and genuinely care about how they feel when they walk through our doors—and when they leave. Many of our clients have been with us for years. We've watched their families grow, celebrated milestones together, shared laughter, and sometimes supported one another through difficult times. Those relationships are what have turned Plush from simply a business into a community.

Our goal is for every client to feel welcomed, heard, respected, cared for, and confident. We want Plush to be a



place where you can walk in, be yourself, and know that you're surrounded by people who genuinely care about you. That's the Plush difference: we don't just build clientele—we build trust, relationships, confidence, and ultimately, a family.

What are some of the things you do to give back to the community?

At Plush Studios & Medical Aesthetics, giving back means much more than making a donation—it means being an active part of the community that has supported us and helped us grow. We believe in giving back to our clients, our community, and the professionals who work alongside us in the beauty, wellness, and medical aesthetics industries. Supporting one another, sharing knowledge, mentoring others, and helping people grow in their careers are all important parts of building a stronger community. We also believe that everyone deserves to feel supported, valued, and cared for. That is why we look for opportunities to help people who may be going through difficult seasons of life. Whether it is supporting local shelters, women rebuilding their lives, individuals experiencing homelessness, military members and recruits, or other community organizations, we want to use our services and resources in ways that can make a meaningful difference. And to us, community doesn't stop with people. Animals are part of our community too. Supporting local animal shelters, rescues, and pets in need is another way we can give back. Sometimes giving back is financial. Sometimes it's donating a service, volunteering our time, sharing our expertise, collecting needed items, or simply showing someone compassion when they need it most. Our philosophy is simple: when our community supports us, we have a responsibility to support our community in return. At Plush, success isn't only measured by how much our business grows. It's measured by how many people we can encourage, how many lives we can positively impact, and how much love and compassion we can put back into the community we call home.

How do you build trust with clients?

At Plush Studios & Medical Aesthetics, trust begins with listening. We take the time to understand each client's concerns, goals, and expectations before recommending a service or treatment. We believe in education over selling. If a treatment isn't right for someone, we will tell them. If another option would better meet their needs, we will explain why. Our goal isn't to sell the most expensive service. It's to help our clients make informed decisions and feel confident in the care they receive. Trust is also built through consistency, cleanliness, professionalism, and safety. We hold ourselves to high standards and continually invest in education so our team can provide knowledgeable, responsible care. Most importantly, we build relationships. We remember that the person sitting in our chair isn't just an appointment on the schedule. They're someone who has trusted us with a part of themselves.

Over time, many of our clients become more than customers—they become part of the Plush family. They celebrate milestones with us, refer their friends and family to us, and continue coming back year after year. For us, the greatest sign of trust is when someone says, "I trust you. What do you think is best for me?" We never take that responsibility lightly.



What makes your business popular?

What makes Plush Studios & Medical Aesthetics special is that we are more than a salon, day spa, or medical spa—we are a place where people come to feel cared for, comfortable, and confident.

From the moment you walk through our doors, our goal is to make you feel welcome. We take the time to listen, understand your goals, answer your questions, and create an experience that is personalized to you. Whether you are visiting us for hair, nails, massage, skincare, permanent makeup, laser services, or advanced medical aesthetics, we want you to know that you are in the hands of professionals who truly care about your experience and results. We also believe trust is earned. Our team focuses on education, honesty, cleanliness, safety, and recommending services because they are right for the client, not simply because we can sell them. We want our clients to understand their options and feel confident in the choices they make. But what truly makes Plush special is the people and the relationships we build. Many of our clients become part of the Plush family. We celebrate their milestones, listen to their stories, support them through difficult seasons, and have the privilege of watching their confidence grow. Our commitment extends beyond our doors. We believe in giving back to the Billings community, supporting people who need compassion and a fresh start, working alongside organizations and programs in our community, supporting our military, and even helping animals in need. At Plush, beauty is only part of what we do. We want people to leave feeling better than when they walked in, cared for, respected, confident, and part of something bigger.

Fun fact about your business?

Plush isn't your typical spa. We're a salon, day spa, and medical aesthetics studio all under one roof! You can come in for your hair and nails, relax with a massage or facial, and explore advanced skin and laser treatments without ever leaving Plush. And somewhere along the way, you'll probably hear a lot of laughter—we take our work seriously, but we definitely don't take ourselves too seriously!

FINALISTS

- BEAU Aesthetics & Wellness, 2631 St. Johns Ave.
- Montana Medical Aesthetics, 2664 Grand Ave.

OB-GYN PROVIDER

Billings OB-GYN Associates

27 years in business
1611 Zimmerman Trail
(406) 248-3607
billings-obgyn.com

What makes you stand out from the competition?

Billing OB-GYN strives to separate ourselves from our competition by providing the best personal healthcare we can. From the moment you call us on the phone for your first appointment, we strive for excellent customer service and to provide the best care possible.

What brings customers back to your business?

A lot of our patients have a close, personal relationship with our physicians and providers that have gone on for many years. The excellent care our providers give, and the relationship they develop with our patients is what keeps them coming back.

What's something your customers may not know about your business?

We have 5 physicians and 6 clinicians including a Psychiatric Mental Health Nurse Practitioner.

What makes your business a good place to work?

We are in the business of taking care of people. We strive to not only take great care of our patients, but also each other. Apart from the many breakfasts and lunches provided, we also have lots of contests like our famous Halloween costume contest and our Valentine box contest.

What do you enjoy most about having your business in this community?

We LOVE being in Billings. We try to recruit providers that are from Billings or Montana and have ties back to the community. All our physicians and providers are either from Billings, somewhere else in Montana, or have some connection to the area. Over half of our staff are from Billings or the surrounding area.

What can customers expect when they walk through your doors?

Our wonderful patients can expect to be greeted with a friendly smile and excellent customer service. In person or on the phone, we strive to always provide the best care possible.

What does it mean to be voted Best of the Best?

We are proud to be voted the best OB-GYN clinic. We have the best physicians and providers in the area, and they are fantastic with our OB patients as well as our GYN patients. What are you most proud of? We are super proud of the excellent patient care we provide to all our patients. We deliver about 150 babies a month. We are proud of all our clinical and non-clinical staff and the way they care for not only our patients, but also for each other.

What's your secret to good customer service?

We don't have any secret sauce. Just good, friendly people that enjoy their jobs, and love taking care of people.

What are some of the things you do to give back to the community?

We recently saw that there was a blood drive at the mall, so we gave every person 4 hours of paid time off if they went and donated blood. We were able to have 16 people go give blood. It was awesome.

How do you build trust with patients?

One of the biggest ways we build trust with our patients is doing what we say we are going to do and doing it consistently. We are in the business of taking care of people. That's a sacred trust between a patient and their health care provider. We honor and guard that trust.

What makes your business popular?

Well, we deliver about 150 babies a month, so that helps keep us popular. I also think that our quality of physicians and providers keep people coming back.

FINALISTS

- Billings Clinic, 2800 10th Ave. N.
- Fuller Family Medicine, 4045 Avenue B

ORTHOPEDIC & SPORTS MEDICINE

Ortho Montana

57 years in business
2900 12th Ave. N., Ste. 140W & 100E
1739 Spring Creek Ln.
1635 Gleneagles Blvd.
2825 W. Main St., Ste. 2C, Bozeman
2600 Wilson St., Miles City
(406) 237-5050
montanabones.com

What makes you stand out from the competition?

Ortho Montana bases our practice on a specialized orthopedic physician model; we call this our "Centers of Excellence." What that means to our patients is that when they choose to come to Ortho



Montana, the physician that works with them will be one that has seen thousands of similar issues instead of just a few. This specialization model allows our surgeons to become absolute experts in the area of orthopedics they focus on. What this means to our patients is that your quality of care is better at Ortho Montana, which equals better results for your orthopedic issue.

What brings customers back to your business?

Patients of Ortho Montana can expect an overall positive experience with desired results from healthcare providers they can trust. Our patient satisfaction scores drive our processes of care delivery, meaning we are making decisions every day to improve our patients' experiences at Ortho Montana.

What's something your customers may not know about your business?

Orthopedic surgeons spend four years in medical school followed by five years of residency. All the Ortho Montana physicians also complete an additional year of training (fellowship), with a focus on a specific type of orthopedic surgery (foot and ankle for example). This is the initial step in establishing our "Centers of Excellence" model and ensuring that we continue to provide the most knowledgeable and experienced providers to our patients.

What makes your business a good place to work?

Our team! Ortho Montana employs the very best of staff from back office to front office providers.

What do you enjoy most about having your business in this community?

We enjoy the people we get to serve each day here. Billings is home to many amazing people that come from all walks of life, and we enjoy connecting and helping each of them.

What can customers expect when they walk through your doors?

At Ortho Montana we will always strive to provide the very best medical care to each patient, while treating them with compassion and empathy.

What are some of the things you do to give back to the community?

Each of our providers is given a budget to donate to a charity of their choosing each year. As a group, we also have made many donations to a wide range of organizations and charities over the years.

FINALISTS

- Billings Clinic Orthopedics & Sports Medicine, 2702 8th Ave. N.
- St. Vincent Regional Hospital, 1233 N. 30th St.

PHARMACY

Pharm406

6 years in business
1410 38th St. W., Ste. A
(406) 717-6100
pharm406.com

FINALISTS

- Osco Pharmacy, various locations
- St. Johns Pharmacy, 3940 Rimrock Rd.

PHYSICAL THERAPY & REHAB

St. John's United

66 years in business
3940 Rimrock Rd
(406) 655-5836
stjohnsunited.org

FINALISTS

- Billings Clinic, 2800 10th Ave. N.
- Ortho Montana, various locations

SURGERY CENTER

Vance Thompson Vision — Billings

6 years in business
1747 Poly Dr.
(406) 294-1994
vancethompsonvision.com/locations/billings

What makes you stand out from the competition?

We believe world-class eye care begins with how people are treated. While we bring fellowship-trained surgeons, advanced technology, and research to our region, our real difference is our focus on creating a comfortable and friendly patient experience. Our goal is to ensure every patient feels confident in their vision treatment plan. We specialize in personalized vision solutions. Whether that's helping someone see clearly through customized cataract lens solutions or helping them experience freedom from glasses and contacts with advanced laser vision correction. We take time to listen so every patient feels comfortable, confident, and valued.

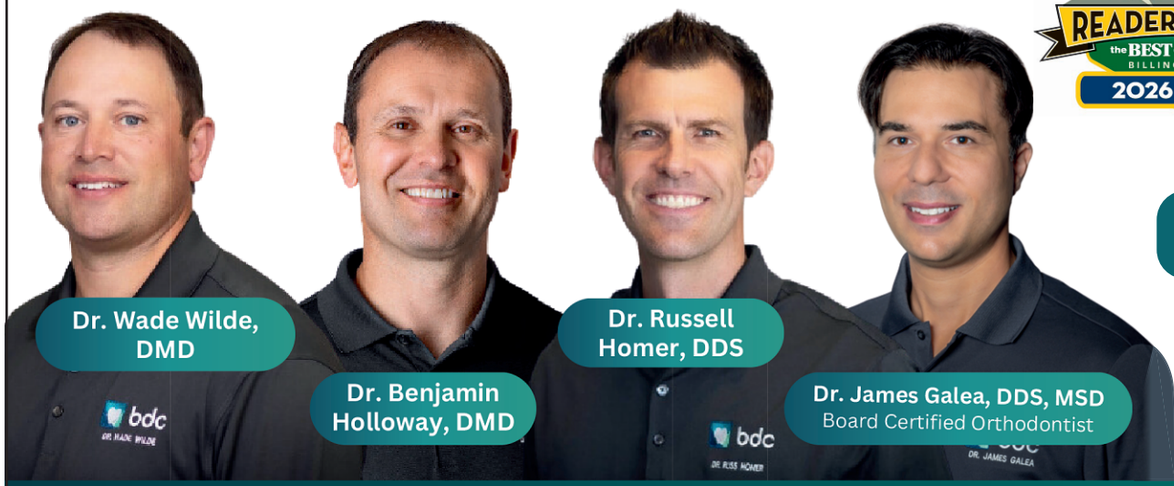
What brings customers back to your business?

It's the trust we build and the way people feel while they're with us. Our patients' Google reviews often mention driving hours just to receive care at our clinic. When people experience life-changing vision along with genuine kindness, they are truly grateful. They gladly refer their family and friends because of the friendliness and care our team and doctors provide.

What's something your customers may not know about your business?

Many people naturally associate us with traditional cataract surgery, but we offer a full spectrum of vision treatments for those with cornea issues, glaucoma, and visual acuity challenges. These include vision correction options like Refractive Cataract Surgery, LASIK and PRK, Implantable Contact Lenses (ICLs), and Refractive Lens Exchange (RLE) in addition to disease management treatments like corneal cross-linking and Minimally Invasive Glaucoma Surgery (MIGS). These advanced choices give patients the opportunity to restore their sight while gaining significant independence from glasses and readers after surgery.

Your premier dental choice for the entire family.



READERS' CHOICE the BEST of BILLINGS BILLINGS GAZETTE 2026 WINNER

Thank You Billings!

For Voting Us

BEST DENTAL PRACTICE

bdc Brewer Dental Center

DENTAL CARE & ORTHODONTICS

- Cleaning & Exams
- Comprehensive Care
- Orthodontics
- Kids Dentistry
- Implants
- Sedation Dentistry
- and More!

BrewerDentalCenter.com

406.656.6100

What makes your business a good place to work?

We truly value every single team member and create an environment where everyone works together like a close family. When our team feels supported, appreciated, and empowered, that joy naturally shines through in the warm care we give our patients every day.

What do you enjoy most about having your business in this community?

Billings is a town where people care for one another. We enjoy playing a role in improving patient health through clearer sight, while giving back through volunteerism, charitable contributions, and vision care education. We love taking care of our patients and our team, who are all a vital part of this community.

What can customers expect when they walk through your doors?

From the moment you step inside, you will be greeted with smiles, a welcoming environment, and a team focused entirely on your comfort. Medical appointments can sometimes feel intimidating, so we explain every detail in simple, easy-to-understand terms. You can count on a thorough, gentle experience where we answer all your questions and put your worries at ease. Our surgical counselors work hard to determine your out-of-pocket responsibilities prior to your surgery, so you can feel confident in your treatment plan.

What does it mean to be voted Best of the Best?

It is deeply humbling. This recognition belongs to our entire team and to our wonderful network of referring optometrists who partner with us every day to care for our shared patients. Knowing that our community chose us as the Best Surgery Center in Billings inspires us to keep delivering compassionate, world-class eye care to the Billings and surrounding communities every day.

What are you most proud of?

We are most proud of the life-changing moments after surgery when a patient sees clearly and realizes how much their world has opened up. Many of our patients say their only regret was not having vision surgery earlier! Helping someone see their grandchildren clearly or enjoy their favorite hobbies without relying on glasses or contacts is why we love what we do. We love the thank-you notes and treats we receive from patients whose lives have improved significantly with clearer vision.

What's your secret to good customer service?

There's no secret formula. It comes down to treating every person the way we would want our own family members to be treated. We listen first, lead with empathy, and hold ourselves to high standards of excellence from the front desk to the surgical center. Our doctors make recommendations to patients as if they were making them for their own family, based on their vision goals for after surgery.

What are some of the things you do to give back to the community?

We are passionate about investing in the Billings community. Our team routinely supports local charitable events and organizations that align with our values. We also prioritize educating our community and partnering closely with local eye doctors to ensure every patient across Montana and Northern Wyoming has clear information about their vision options.

How do you build trust with patients?

Trust is built on clear communication, honesty, and partnership. We take the time to guide patients through all of their choices, without pressure, so they can select the best path for their unique eyes and lifestyle. We also work hand-in-hand with our patients' primary optometrists, ensuring a seamless, comfortable care experience from the evaluation and surgery with us to the post-operative care with their local eye doctor.

What makes your business popular?

We offer the welcoming, friendly feel of a local community clinic, paired with the expertise of specialized, fellowship-trained surgeons from our sites across the Mountain and Midwest. People appreciate having access to the latest in laser vision correction or custom cataract solutions without having to drive or fly to a large metropolitan city.

Fun fact about your business?

In 2019, Dr. Russell Swan and his team from Bozeman traveled to Billings monthly to perform cataract surgeries at Dr. Scott Moreledge's practice until his practice closed in January 2020. To serve patients traveling from surrounding communities across Montana, we offered (and still do) a special 1 and Done program! Patients traveling to Billings from distant communities complete their evaluation and first eye procedure on day one, have their second eye procedure on day two, and then return home to complete their follow-up care with their trusted local eye doctor. It makes cataract surgery as easy and convenient as possible while also allowing both eyes to heal simultaneously.

FINALISTS

- Billings Clinic Surgery Center, 2929 10th Ave. N.
- Yellowstone Surgery Center, various locations

WEIGHT LOSS CENTER

Wanderluxe Lifestyle Aesthetics

4 years in business

1311 11th St. W.
(406) 530-5096
wanderluxemt.net

What makes you stand out from the competition?

What sets Wanderluxe apart is our whole-person, highly personalized approach. We don't simply offer treatments—we take the time to listen, understand each client's goals, educate them on their options, and create a plan that makes sense for them. By bringing together medical expertise, advanced aesthetics, weight management, and wellness, we're able to care for our clients in a more comprehensive way. Most importantly, we want every person who walks through our doors to feel known, supported, and genuinely cared for.

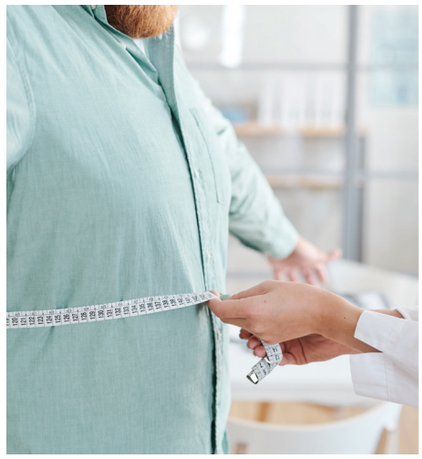
What brings customers back to your business?

Clients return because they feel seen, heard and genuinely cared for. We provide a welcoming experience, individualized guidance and professional follow-through, always keeping each client's needs and goals at the center of care.

What's something your customers may not know about your business?

Many people are surprised to learn that Wanderluxe offers so much more than aesthetics. While we love helping our clients look their best, we're equally passionate about helping them feel their best. Our services extend into medical weight management, hormone optimization, wellness, body composition, and overall health. We've grown into a place where beauty, confidence, and wellness come together—because feeling your best starts from the inside out.





What makes your business a good place to work?

Wanderluxe is built around compassion, professional growth and the freedom to give each client truly individualized attention. Our shared focus on safe, innovative care creates meaningful work and allows us to celebrate each client's progress.

What do you enjoy most about having your business in this community?

We love serving the Billings community and building long-term relationships with the people who live here. It is especially rewarding to help our neighbors feel healthier and more confident, then see their support reflected in this Readers' Choice honor.

What can customers expect when they walk through your doors?

Clients can expect a welcoming, professional environment where they are listened to and never treated like a number. We take time to understand their goals, explain appropriate options and create a personalized plan focused on safe, natural-looking results.

What does it mean to be voted Best of the Best?

Being voted Best Weight Loss Center is an incredible honor because it comes from the people we serve. It tells us that our commitment to personalized, compassionate and evidence-based care is making a meaningful difference in the Billings community.

What are you most proud of?

We are most proud of the trust our clients place in us and the transformations we get to be part of. What we do is more than just improving appearances- it is about improving health, rebuilding confidence, and helping people feel like themselves again. Seeing our clients become healthier, stronger, and more empowered is incredibly rewarding, and it's at the heart of everything we do at Wanderluxe.

What's your secret to good customer service?

Our secret is simple: we listen, we educate, and we personalize. We take the time to truly understand each client's goals, concerns, and lifestyle rather than offering a one-size-fits-all solution.

What are some of the things you do to give back to the community?

Giving back to the community that supports us is incredibly important to our team. We proudly donate to a variety of local charities and community fundraisers, and we support local youth through sponsorships of gymnastics and other sports. We believe that being a local business means investing in the people and organizations that make our community such a special place to live and work.

How do you build trust with clients?

We build trust by taking the time to truly listen, educate, and understand what each client hopes to achieve. We believe in honest conversations, realistic expectations, and personalized recommendations—never a one-size-fits-all approach. By combining thoughtful, natural-looking solutions with the clinical expertise of a board-certified nurse practitioner, our clients can feel confident that their safety, well-being, and goals always come first.

What makes your business popular?

We believe our popularity comes from the experience we create and the relationships we build with our clients. We combine personalized, medically guided care with treatments and programs designed to deliver meaningful, natural-looking results. Much of our growth has come from word-of-mouth and referrals, which we consider one of the greatest compliments we can receive.

Fun fact about your business?

Our unofficial motto says it best: "Everyone will notice, but no one will know." Whether it's aesthetics, weight loss, or wellness, we're all about helping our clients look and feel like the very best version of themselves—refreshed, confident, and still completely themselves.

FINALISTS

- BEAU Aesthetics & Wellness, 2631 St. Johns Ave.
- Fuller Family Medicine, 4045 Avenue B



CARPET CLEANER

Brice's Masterclean

23 years in business
(406) 245-5509
bricesmasterclean.com

What makes you stand out from the competition?
We provide a Professional Service using the latest Textile cleaning processes combined with "Old School" Customer Service that our clients can depend on. Our cleaning process and products uphold your carpet warranty unlike some of the processes and products that void the warranty.

What brings customers back to your business?
Our business is about 95% repeat work and word of mouth referrals. We treat everyone the way we would like to be treated. We offer a high-quality standard of Carpet, Upholstery and Tile and Grout Cleaning. We have over 80 years' combined experience for the best results possible. We stand behind our work.

What's something your customers may not know about your business?
We are not a Franchise. We are 100% locally owned and operated. We buy almost all our products and equipment locally.

What do you enjoy most about having your business in this community?
I was born and raised in Billings. Billings is a growing city with a lot of good people and opportunities for business. Being a word of mouth-based business, I have found that Billings is a larger city with many inter circles. These inter circles give Billings a small-town feel. I like that.

What can customers expect when they walk through your doors?
When we walk through our clients' doors, they can expect professional Cleaning Technicians that are going to get the best results possible and respect your home. We use the best safe cleaning products available. Our cleaning is recommended by the carpet mills and does not void your Warranty. Our technicians take care and pride in what they do, and it shows.

What does it mean to be voted Best of the Best?
Being voted best in Billings for 20 years validates our company's hard work and integrity in the Billings community. Earning our clients trust to be voted best carpet cleaner again this year is an honor. Thank You!!

What are some of the things you do to give back to the community?
We donate to many charity auctions and sponsorships. We also provide no cost cleaning to a large facility that does incredible work for kids in need.

How do you build trust with clients?
We have built a good reputation for over 30 years in the Billings cleaning industry. It has been earned by high-quality standards and always trying to do the right thing.

Fun fact about your business?
Kids, pets and most husbands are our job security!!

FINALISTS

- 406 Carpet Cleaning, 938 Springfield Ave.
- Premier Carpet Cleaning and Restoration, 525 Liberty St.

FLOORING STORE

Rich's Modern Flooring

50+ years in business
713 Main St.
310 Gallatin Farmers Ave., Belgrade
(406) 248-3656
richsflooring.com

What makes you stand out from the competition?
Locally owned for over 50 years in Billings and 30 years in Belgrade. Both locations have the same owners from the time we opened to the present day.

What brings customers back to your business?
We strive to make sure everyone has a good experience from start to finish of a project. The quality and value of the products offered, and all the knowledge and resources we have to offer.

What makes your business a good place to work?
The people we work with and get to meet. Great coworkers and the team we make up.

What can customers expect when they walk through your doors?
Friendly and open environment, with a large showroom full of products; from tile to wood, waterproof laminates, waterproof luxury vinyl planks, luxury vinyl tiles, and carpet.

What does it mean to be voted Best of the Best?
It means a great deal to the team here at Rich's Flooring. It is nice to see the hard work all the staff and installers put into the everyday tasks be recognized by the community.



How do you build trust with customers?
We try to get to know them on a one-on-one basis. Listening to their needs and learning their lifestyle to help them get the right products for their home or business.

FINALISTS

- Fischer Commercial Flooring, 2495 Enterprises Ave.
- Home Yellowstone, 2495 Enterprise Ave.

GARDEN CENTER/ NURSERY

Gainan's Heights Flowers, Garden, and Patio

75 years in business
810 Bench Blvd.
(406) 245-6434
gainans.com

What makes you stand out from the competition?
Gainan's Flowers are committed to offering quality plants grown to thrive in Montana. Our Grow Pros know flowers and take pride in helping our customers find the perfect perennials and annuals to make their yard an outdoor oasis. We are eternally grateful for the trust and loyalty that our customers have put in us for over 75 years!

What brings customers back to your business?
The Gainan's Grow Pros care about your garden just as much as you do! A member of our team is often heard encouraging customers to bring back pictures throughout the growing season to see a plant's progress.

What's something your customers may not know about your business?
We have 35,000 square feet of greenhouse growing space making Gainan's Heights Flowers, Garden, and Patio a year-round haven for growth. Plants are proven purifiers, eliminating toxins from the air, converting carbon dioxide into oxygen, and humidifying the space around them. Studies show that they reduce stress, help us sleep, and even aid in recovery during hospital stays.

What do you enjoy most about having your business in this community?
Together, we have celebrated births, weddings, birthdays, anniversaries, holidays, and mourned with our customers. We are honored to be a part of such important milestones and everyday celebrations.

What can customers expect when they walk through your doors?
Take a deep breath! Our greenhouses are filled year-round with fresh flowers and plant selections, in addition to a wide range of unique gifts and professional dedicated staff.

What does it mean to be voted Best of the Best?
We are so fortunate to be voted the Best of the Best and thank our community of customers beyond measure for allowing us the opportunity to partner with them in all the seasons of their lives.

Billings Gazette

Thank you for voting us!

Sixth Time is a Charm!

Kirkness Roofing Captures Sixth Straight "Best of Billings" Championship



Billings, MT — In a performance that looked more like a championship dynasty than a roofing company, ***Kirkness Roofing*** has officially secured its sixth consecutive Billings Gazette "Best of Billings" title, cementing its place as one of the most dominant teams in the region.

Six straight.

Not a lucky streak. Not a one-season run.

A dynasty.

At the center of the franchise stands **Cybil Carney**, the relentless head coach and CEO, continuing to drive the organization with intensity, discipline, and a commitment to excellence that refuses to let the team coast after a championship season.

"This team refuses to slow down," Carney said after the announcement. "Six in a row doesn't happen without grit, accountability, and people willing to fight for every yard every single day."

The Front Office Playmakers

Every championship organization needs a strong locker room and a dependable operations core, and ***Kirkness Roofing*** continues to stack talent behind the scenes.

Robert Espinosa remains the defensive anchor of the operation, handling quality control and field execution like a veteran linebacker reading the offense before the snap. Quietly consistent, dependable under pressure, and impossible to replace.

Joining the operations squad this season is **Larry Green Jr.,** stepping into the Production Coordinator role with energy and focus. Green immediately brought structure, communication, and pace to the production side of the company, helping keep projects moving like a fast-break offense during playoff season.

"Larry came in ready to compete," said Andrew Carney. "No hesitation. No fear of pressure. Just execution."

Meanwhile, **Carter Garsjo** made one of the biggest transitions of the year — moving from operations into sales. The shift looked less like a position change and more like a veteran athlete moving from defense to offense and immediately making plays. His field knowledge and customer-first mentality quickly turned him into a dangerous addition to the lineup.

The Defensive Specialist

Every championship team needs a player willing to do the hard, physical work that rarely makes the highlight reel but wins games consistently over the course of a season.

That role belongs to **Tim Padilla.**

Serving in outside production, Padilla became one of the company's field enforcers — the kind of dependable veteran every championship roster relies on. From final inspections to problem solving in the field, Tim brought toughness, accountability, and composure to every project he touched.

"Tim's the guy you want on the field when the pressure hits," said Robert Espinosa. "He keeps things moving, keeps quality high, and makes sure the job gets finished the right way."

Like a defensive captain controlling the pace of the game, Padilla helped ensure the company's production standards stayed championship-level all season long.

Offensive Explosion

Every championship run needs offensive firepower, and this year's sales roster delivered in a major way.

Leading the charge was **Jerome Miller,** making a massive return to the team and immediately reclaiming his place as one of the company's elite closers. Like a veteran superstar returning from free agency, Jerome stormed back onto the field and captured the sales lead with relentless consistency, aggressive follow-up, and an ability to finish deals under pressure.

"When the lights come on, Jerome shows up," said one teammate. "Big players make big plays in big moments."

But one of the biggest stories of the season belonged to **Zac Carney.**

Once viewed as a promising rookie prospect with upside, Zac transformed into one of the organization's top-performing representatives. His rise from developing talent to full-scale producer became one of the defining storylines of the year.

What started as potential turned into production.

What started as learning turned into leadership.

"Zac put in the work," said Cybil Carney. "You watched him level up season after season, and now he's become one of the players opposing teams have to game-plan around."

And waiting in the wings is rookie sales prospect Harley Hunter, the newest young athlete entering the Kirkness system. Raw talent, high motor, confidence, and drive have already started generating buzz around the organization as teammates and leadership look toward the future.

"Harley's hungry," said Carter Garsjo. "You can see it already. That competitive edge is there."

Field Generals

Out on the production field, **Santos Nava** took command like a championship-caliber field general, leading crews with toughness, consistency, and relentless energy. Whether facing difficult weather, tight timelines, or demanding projects, Santos helped keep the operation moving forward like a team driving downfield in the final minutes of a title game.

"Santos brings intensity every day," said Cybil Carney. "He sets the tone in the field and keeps the standard where it needs to be."

The entire organization operated with the chemistry of a veteran championship roster — sales, production, office staff, and leadership all moving toward the same goal: delivering the best customer experience possible.

And the fans noticed.

Five-star reviews poured in all season long like roaring crowds after a game-winning touchdown. Homeowners across Billings continued rallying behind the red, black, and white as ***Kirkness Roofing*** defended its title once again.

Eyes on Number Seven

Most teams celebrate after a championship.

Dynasties reload.

Kirkness Roofing has already shifted focus toward defending the crown once again and chasing championship number six.

"We're proud of five," said Cybil Carney. "But great teams don't live in the past. We're already preparing for the next season."

Six straight championships.

One team.

One standard.

One dynasty.

Kirkness Roofing isn't just staying on top.

They're building a legacy.

KIRKNESS Roofing, Inc

What's your secret to good customer service?
As a small business, we take pride in treating each customer as a friend or family member. The Grow Pros enjoy watching our customers' plants and families grow!

What are some of the things you do to give back to the community?
We are your neighbors and your friends. Just like you, we are invested in our community and its future. Each year we donate products to organizations, groups, and individuals in our community.

How do you build trust with customers?
Our professional and knowledgeable staff are dedicated to making each customer's experience a pleasant one.

FINALISTS

- Garden Avenue Greenhouse, 219 Garden Ave.
- Roots Garden Center, 2147 Poly Dr.

HEATING & COOLING PROVIDER

Central Heating & Air Conditioning

82 years in business
1428 1/2 Grand Ave.
(406) 245-5424
centralheatingandairmt.com

What makes you stand out from the competition?
We have great employees that are well trained and care about the work that they do. We show up when we say we will and perform the work that we said we would do in a professional manner.

What brings customers back to your business?
Our customers love our preventative maintenance program. This helps prevent untimely breakdowns and keeps equipment running at peak performance.

What's something your customers may not know about your business?
Our business was actually started in 1945 as Central Sheet Metal.

What makes your business a good place to work?
Great coworkers!

What can customers expect when they walk through your doors?
Helpful, knowledgeable staff.

What are you most proud of?
I am most proud of the quality of work that we provide.



What are some of the things you do to give back to the community?
We participate in the Lennox Feel The Love program. We provide and install a Lennox heating and cooling system, free of charge, to a qualified family once every year in October.

How do you build trust with customers?
Doing what we say we will do when we say we will do it.

Fun fact about your business?
Our employees are rewarded with an annual snowmobile trip.

FINALISTS

- Comfort Heating & Air Conditioning, 9934 S. Frontage Rd.
- White Heating & Air Conditioning, 1125 4th Ave. N.

HOME FURNISHING STORE

Slumberland Furniture

22 years in business
7185 Trade Center Ave.
(406) 656-3500
slumberland.com

What makes you stand out from the competition?
We do extensive training on all our products to provide knowledgeable sales staff. We offer a variety of products from multiple manufacturers. Our customer service is unparalleled. We truly care about our clients and getting to know them on a personal level.

What brings customers back to your business?
Our goal is to have a welcoming environment to make our clients feel comfortable shopping with us. We provide a low-pressure sales experience, while providing knowledgeable sales staff to help you make the best decisions for your home and lifestyle.

What's something your customers may not know about your business?
We are locally owned and operated. The owners hail from South Dakota and moved to Montana 20+ years ago. They come from a long history of Slumberland owners. While we sell a wide variety of mattresses, we also have a huge selection of dining room, bedroom, and living room furniture in all styles.

What do you enjoy most about having your business in this community?
Billings, Montana is a great community. The diversity of the people that have been lifelong residents of Montana, and those that have moved here to enjoy this beautiful state are wonderful. Getting to know their stories and helping them make their house a home is an absolute privilege.

What does it mean to be voted Best of the Best?
It truly means the world to us knowing our clients would give us this honor; it is humbling. Our client base is some of the Best of Billings.



What's your secret to good customer service?

Listening to our clients is #1! Having knowledgeable staff to answer questions that our clients may have and striving to find the perfect fit for their furnishing/mattress needs. Our delivery staff is exceptional. After the sale we have an in-house service department for any issues that may arise, and to get those issues taken care of in a timely manner. We are also a 3-time recipient from our corporate office for Outstanding Customer Service at our location.

What are some of the things you do to give back to the community?

We donate mattresses every year to a charity that can provide children without mattresses, with a mattress; to get them off the floor. Throughout the year we also donate to local organizations in need of sponsorships or fundraising items.

Fun fact about your business?

Most of our staff have worked here for over 15 years. We have an annual BBQ and corn hole tournament. The trophies of the winners are proudly displayed on our back counter.

FINALISTS

- Ashley Furniture, 2914 Millennium Cir.
- Mattress King, various locations

HOME REMODEL COMPANY

Home Yellowstone

25 years in business

2495 Enterprise Ave.
(406) 655-4663
homeyellowstone.com

FINALISTS

- Beyond the Box, 724 1st Ave. N.
- Kitchens Plus, 2905 Millennium Cir., Ste. 1

HOT TUB/SPA CENTER

Montana Hot Spring Spas

49 years in business

2217 Grand Ave.
(406) 652-7727
lovethetub.com

What makes you stand out from the competition?

Our expertise, years of experience, and local reputation, combined with 49 years in Billings selling and servicing the No.1 rated hot tub in the world — Hot Spring.



What brings customers back to your business?

Our family-like culture combined with friendliness, dedication, and commitment to our customers.

What's something your customers may not know about your business?

We sell wellness products rather than a luxury product.

What makes your business a good place to work?

We compensate our employees at the top of industry standards, plus we offer full benefits including health, dental, and vision insurance along with a retirement plan. The owners are active in the business and work to create a fun culture in which to be a part.

What do you enjoy most about having your business in this community?

Even though Billings is the largest city in Montana, we earn our customers' respect and trust through intimacy of service and follow-up. We were born and raised in the community and enjoy being able to support Billings through youth sponsorships, charities, and other organizations.

What can customers expect when they walk through your doors?

A friendly greeting and a respectable approach to helping fulfill the needs of our customers whether it be for a new hot tub, sauna, or water care products.

What does it mean to be voted Best of the Best?

We feel very humbled, yet proud of our team, as we strive to serve our customers in the best way possible.

What are you most proud of?

The ability to provide jobs for our staff members and the ability to give back to the Billings community; as a retail and service business that provides a wellness product designed to make every day better for our customers.

What's your secret to good customer service?

Selling the best-built products in the industry and having a great, well-trained team that is experienced in sales, delivery, and service.

What are some of the things you do to give back to the community?

We give to all of the Billings high schools in a variety of ways – sports, dance teams, cheerleading, music programs, etc. We also support Legion Baseball and Little League. In addition, we contribute to various Christian organizations.

How do you build trust with customers?

Taking the time to really listen to what the customer needs and wants and working to find products and solutions that will serve them best. Many of our customers are more like clients and almost become like family to us.

What makes your business popular?

Families desire time to be together to unplug and unwind. Our wellness products of hot tubs and saunas provide a place to do just that. We have the perfect product for the times we are living in. We call our hot tubs the best for all seasons and all reasons. The benefits are not just physical, but are helpful mentally and emotionally, and especially socially; providing an opportunity for families to be together in the great Montana outdoors.

Fun fact about your business?

We have had the honor of winning this award 26 years in a row, ever since The Billings Gazette initiated the Reader's Choice Awards. We are very grateful for our customers!

FINALISTS

- K2 Spas & Sports, 501 Hansen Ln.
- Thompson Pools & Spa, 1300 24th St. W.



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406-248-2051



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READERS' CHOICE the BEST of BILLINGS BILLINGS GAZETTE 2024 WINNER
READERS' CHOICE the BEST of BILLINGS BILLINGS GAZETTE 2025 WINNER

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406-248-2051

Win-Dor Industries Inc.
1305 4th Avenue North
Billings, Mt 59101
406-248-2051
www.windorindustries.com

KITCHEN CABINET CENTER

Kitchens Plus

40+ years in business
2905 Millennium Cir., Ste. 1
(406) 652-5772
kitchensplusmt.com



What makes you stand out from the competition?

The longevity of Kitchens Plus and the years of experience that we offer our clients is what sets us apart. Our designers have almost 170 years of combined experience to help transform a customer's home or design a new build. Another aspect of Kitchens Plus that helps us stand out is our full-service cabinet shop. We can customize manufactured cabinets and custom build cabinetry to our homeowners' specifications.

What brings customers back to your business?

We have many returning customers and referrals along with ongoing relationships with several local builders. Our many years of industry experience as a team creates opportunities to work with clients on various projects over the years. They know they will get an honest price and can trust us throughout the process to have a seamless timeline and quality product. We have complete kitchens offering a variety of styles and storage options in each display. We are happy to let customers browse for inspiration or answer any questions about our process.

What's something your customers may not know about your business?

We do more than just kitchen cabinets! We can provide you with cabinets for your bathrooms, offices, closets, pantries, entertainment centers, wet bars, garages, or anywhere else you can think that a cabinet would fit. We offer just about every countertop material available on the market. We are appliance experts and have several major brands of appliances on display. We have a line of bar stools and chairs that might be the sturdiest stools and chairs around. They definitely don't disappoint.

What makes your business a good place to work?

Kitchens Plus has a team-oriented environment. When you work with a designer, you get the whole team's expertise. We spend time together outside of work enjoying local events like golf tournaments or concerts, and the owner celebrates each person's birthday with a company lunch. Kitchens Plus is more than a workplace; we are like a family!

What do you enjoy most about having your business in this community?

Kitchens Plus participates in our local Hime Builders Association by hosting events at our showroom and sponsoring and participating in the annual HBA golf tournament. We have many great relationships with local contractors, designers, and businesses in the community. The connections we make spending time together at these events further strengthen our working relationships.

What can customers expect when they walk through your doors?

Potential customers can expect a friendly hello when they walk through our door and an offer of a variety of different drink options. We have the largest showroom in Billings with five complete kitchens offering a variety of styles and storage options for each display. We are happy to let customers browse for inspiration or answer any questions about our process.

What are you most proud of?

As a team, we are proud of how far the business has come. In 1989 Kitchens Plus branched from a one-man show to a staff of 11 people with many years of experience. We have the most experienced team with the largest showroom in Billings. This is thanks to our hard-working dedicated staff, great leadership, and our many longstanding relationships with local builders, craftsmen, and businesses.

What's your secret to good customer service?

The secret to good customer service involves listening, honest relationships, clear communication, and follow-through on commitments. These are all things we excel at here at Kitchens Plus. Listening is a key component of the creative process and honesty is necessary when trusting someone with your most precious space, your home. Clear communication is a vital part of the process whether it is working on a remodel or new construction. Most importantly, delivering a product that is what was expected is our highest priority. For these reasons, we as a company see many returning customers and referrals.

What are some of the things you do to give back to the community?

We sponsor local sports teams, support the Huntley Project Museum, donate to the Festival of Trees, and are a top donor at Habitat for Humanity.

Fun fact about your business?

Many times when visiting a home, we know the cabinets are from Kitchens Plus because we have been in business since 1989 as one of, if not the best, cabinet places in Billings! Since our designers have been in the business for so long, we also regularly drive by, visit, or even have friendships with people who have a Kitchens Plus kitchen. Our hands and creative talents are all over this town.

FINALISTS

- Home Yellowstone, 2495 Enterprise Ave.
- JL Kitchens by Home Yellowstone, 2495 Enterprise Ave.



MATTRESS STORE

Mattress King

40 years in business

1702 Grand Ave.
795 King Park Dr. Ste. 3 & 4
311 N. 7th Ave., Bozeman
(406) 256-5464
mattresskingmt.com



What makes you stand out from the competition?

At Mattress King, we believe better sleep can change lives. That's why our non-commissioned sleep experts take the time to listen, understand each guest's needs, and recommend the right solution for their health, comfort, and lifestyle—without pressure. For 40 years, our honest guidance and genuine care have helped generations of Montana families sleep better. That commitment is reflected in the trust of our community and the thousands of five-star reviews we're honored to have earned.

What brings customers back to your business?

Our guests return because they know they'll receive honest guidance, exceptional service, and genuine care every time they visit. Our non-commissioned team takes the time to listen and understand each person's needs—without pressure. That trusted experience, combined with the better sleep they find, has allowed us to build lasting relationships with generations of Montana families.

What's something your customers may not know about your business?

Many guests may not realize how much time we invest in staying current with the latest advancements in sleep technology, mattress construction, and wellness. Since opening in Billings in 1986, our family-owned and locally operated business has remained committed to learning, evolving, and finding better ways to help each guest improve their sleep. As we celebrate 40 years, we're proud to have grown across Montana while staying true to our roots: caring for our neighbors, supporting our communities, and helping families live healthier lives through better sleep.

What makes your business a good place to work?

At Mattress King, we believe taking care of our guests begins with taking care of our team. We've created a supportive, family-oriented culture built on respect, open communication, and a shared commitment to growth. Every team member's voice matters, and we invest in the training and resources they need to succeed. Most importantly, our team can feel proud knowing their work has a meaningful impact—helping people throughout our community sleep better and live healthier lives.

What do you enjoy most about having your business in this community?

What we enjoy most about being in Billings is the strong sense of connection and community. Although it's Montana's largest city, Billings still has a small-town spirit—neighbors look out for one another, local businesses support each other, and people genuinely care about making our community better. We're grateful for every opportunity to partner with local organizations, give back, and serve the community that has supported our family business for 40 years. Billings isn't simply where we do business—it's home.

What can customers expect when they walk through your doors?

From the moment guests walk through our doors, they can expect a warm welcome and someone who is genuinely invested in helping them get the sleep they deserve. Our knowledgeable, non-commissioned sleep experts listen first and guide second—without pressure. By understanding each guest's comfort preferences, health needs, lifestyle, and budget, and using our complimentary BedMatch sleep scan, we help them confidently find the right sleep solution for their individual needs.

What does it mean to be voted Best of the Best?

Being voted Best of the Best is incredibly meaningful because it comes directly from the community we've been honored to serve for 40 years. In a city filled with outstanding locally owned businesses, earning this recognition is both humbling and inspiring. It affirms the trust our guests place in our team and motivates us to keep raising the bar. Most of all, it reminds us that when we lead with genuine care, honest guidance, and a commitment to putting people first, it makes a lasting difference.

What are you most proud of?

We're most proud of the relationships we've built—with our team, our guests, and the Billings community. At the heart of those relationships is our incredible team. Their knowledge, compassion, and genuine commitment to helping people sleep and live better are what make Mattress King special. Watching them grow, support one another, and care for every guest as an individual is incredibly rewarding. After 40 years, knowing our team continues to earn the trust of Montana families is our greatest source of pride.

What's your secret to good customer service?

Our secret is listening. Guests often walk through our doors because they're trying to solve a real problem—aches and pains, restless nights, or simply not feeling their best. It's our responsibility to understand what they're experiencing and help them find the right solution. Our non-commissioned team leads with integrity, empathy, and genuine care, offering knowledgeable guidance without pressure. When people feel heard, understood, and supported, exceptional service naturally follows.



What are some of the things you do to give back to the community?

Giving back is at the heart of who we are. Each year, we're honored to support and partner with more than 100 local organizations, schools, nonprofits, and businesses—and that number continues to grow. Our annual Share the Warmth Blanket Drive helps local families stay warm during Montana's coldest months, while our partnership with United Way's Operation School Supply helps ensure children have the tools they need to succeed. We're also proud to partner with Sleep in Heavenly Peace, an organization working to ensure that every child in Billings has a bed to sleep in. These are just a few of the ways we reinvest in the community that has supported us for 40 years, because when our neighbors thrive, our entire community becomes stronger.

How do you build trust with customers?

Trust begins with listening and always putting our guests' well-being first. We take the time to understand what each person is experiencing and provide open, honest guidance throughout the entire process. Because our sleep experts are non-commissioned and continually trained in sleep science and technology, their focus remains on finding the right solution—not simply making a sale. By being transparent, following through on our promises, and genuinely caring about each guest's long-term sleep, we build relationships that last well beyond the purchase.

What makes your business popular?

For 40 years, Mattress King has grown largely through the recommendations of satisfied guests. People share their experiences because they feel listened to, cared for, and confident in the guidance they receive. From our knowledgeable, non-commissioned team to our commitment to quality products and better sleep, every part of the experience is centered around the guest. That combination of honesty, expertise, and genuine care has made Mattress King a trusted favorite in our community for generations.

Fun fact about your business?

Our team brings more than 200 years of combined experience to Mattress King—that's generations of knowledge dedicated to helping people sleep better. Because we truly love what we do, learning never stops. If we don't immediately have an answer, we draw on our trusted relationships with manufacturers, fellow retailers, and even sleep psychologists to help find one. We want every guest to know they're never alone in their sleep journey. If there's a way we can help, we certainly will.

FINALISTS

- Denver Mattress, 8108 S. Frontage Rd.
- Mattress Firm, 2425 King Ave. W., Unit A

PAINT STORE

Sherwin-Williams Paint Store

54 years in business
929 Grand Ave.
(406) 245-7155
sherwin-williams.com

FINALISTS

- Ace Hardware on Zimmerman, 1551 Zimmerman Trail
- Heights Ace Hardware, 1547 Main St.

REAL ESTATE BROKERAGE

Berkshire Hathaway HomeServices Floberg Real Estate

67 years in business
1550 Poly Dr., Billings
201 S. Broadway Ave., Red Lodge
444 N. 9th St., Ste. C, Columbus
(406) 254-1550
bhhsflobergre.com



What makes you stand out from the competition?

BHHS Floberg Real Estate Forever Agents® believe real estate is about relationships, not just transactions. Being the #1 brokerage in Eastern Montana begins and ends with our Forever Agents® and their commitment to clients. With the expertise of our agents and the full strength of Berkshire Hathaway HomeServices Floberg Real Estate, clients receive both the personal touch of a local business and the resources of a global network.

What brings customers back to your business?

Berkshire Hathaway HomeServices Floberg Real Estate Forever Agents® commitment has earned us a 99%+ customer satisfaction rating. Whether it's first-time homebuyers, luxury properties, commercial, ranch, industrial, or investment real estate, our agents are with clients every step of the way — advocating for them and watching out for their best interests.

What's something your customers may not know about your business?

While we carry the Berkshire Hathaway name, we are locally owned and operated by a Montana family. Two of our children now work in real estate alongside us, continuing the tradition of service. Our team is deeply rooted here, and the decisions we make always come back to what's best for our clients and our community.

What makes your business a good place to work?

An Attitude of Abundance. Our agents and staff have access to top-tier training, marketing tools, and leadership support; but more importantly, they know they are part of a family. We celebrate wins together, encourage one another during challenges, and make work something to look forward to. With our brokerage participating in over 30% of the transactions in our regional market, there's plenty of opportunity left to go after!

What do you enjoy most about having your business in this community?

Billings and the surrounding communities embody the values we hold dear — trust, honesty, hard work, and genuine care for one another. We love seeing clients turn into friends and friends into lifelong relationships. Living and working in a place where community matters so deeply is an incredible blessing.

What can customers expect when they walk through your doors?

They can expect a warm welcome, attentive listening, and professional guidance based on education and experience from start to finish. We want every client to feel comfortable and confident, knowing they have a dedicated team walking alongside them as they make some of life's most important decisions.

What does it mean to be voted Best of the Best?

What an incredible blessing! To be chosen by our community as the Best Real Estate Brokerage 12 TIMES means people see and value the heart, dedication, and hard work our entire team puts into every client relationship. It motivates us to keep building new relationships, helping more clients reach their real estate goals, and continuing to give back to the community that has given us so much.

What are you most proud of?

We are most proud of the people — our agents, staff, and clients — who make up our story. Over the years, we have built a culture that values integrity, abundance, and connection. Seeing our team support each other, serve clients with excellence, and invest in the community makes us prouder than any number or statistic ever could.

What's your secret to good customer service?

It's simple: the Golden Rule. Treat everyone as you would want to be treated yourself. Listen first, serve with integrity, and treat every client as though they are family. Real estate can be overwhelming, but when people know you genuinely care and are willing to go the extra mile, trust and satisfaction naturally follow.


FLOORS
TO FIT
YOUR
Life
READERS' CHOICE
the BEST of BILLINGS
BILLINGS GAZETTE
2026 WINNER
Carpet • Hardwood
Tile & Stone • Laminate
Luxury Vinyl Plank
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#1 Flooring and Rug Store! Again in 2026!
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713 Main Street, Billings • 406-248-3656
Mon.-Fri. 8-5, Sat. 9-3 • Richsflooring.com



What are some of the things you do to give back to the community?

Giving back is woven into our culture. Each year, our agents and staff organize the Sugar Showdown, an auction of baked goods and personalized dinner events that raises thousands of dollars for local nonprofits. This year's recipient was the Ronald McDonald House, where our agents donated over $19,000 in one evening buying baked goods and dinners that they made and donated! We sponsor local community events, youth programs, wildlife conservation efforts, and regional schools and organizations that make Eastern Montana a better place to live. This fall, Forever Community returns on October 3rd at the United Way of Yellowstone County campus — with over 40 local nonprofits, music, food trucks, and neighbors coming together for a fun evening. We look forward to seeing you all there!

How do you build trust with clients?

We listen. We're honest, transparent, and reliable advocates for our clients' needs and wishes. We create a clear plan, communicate every step of the way, and most importantly — we do what we say we're going to do.

What makes your business popular?

Berkshire Hathaway HomeServices Floberg Real Estate is the #1 Real Estate Brokerage in Eastern Montana because of our agents and staff. Clients know they can count on us for proven results, but what truly makes us popular is our culture of integrity, abundance, and community focus.

Fun fact about your business?

Every April, our agents split into two teams — the Banditos and the Federales — for a friendly competition called Steak & Beans. The contest wraps up with our Sugar Showdown fundraiser, where baked goods are auctioned off to raise money for nonprofits. It's a tradition that combines fun, teamwork, and giving back — a perfect reflection of who we are.

FINALISTS

- Montana Real Estate Brokers, 2050 Broadwater Ave., Ste. B
- PureWest Christie's International Real Estate, 525 Henry Chapple St., Ste. 1

ROOFING COMPANY

Kirkness Roofing

48 years in business

144 Moore Ln.
(406) 256-1798
kirknessroofing.com

What makes you stand out from the competition?

I really feel it is our heartfelt attempt to make every project seamless and painless for our customers. Customer service is our highest priority.

What brings customers back to your business?

Great customer experiences. If a client is satisfied with the work we have provided, we feel they will be a returning customer.

What's something your customers may not know about your business?

We are a 100% woman-owned company and have been for the last 6 years.

What makes your business a good place to work?

Many companies describe their employees as family. Our company acts and functions as a family every day, we respect each other, and all have a common goal for our customers. The closeness of our group is amazing, and we rally around any family member when they are in need.

What do you enjoy most about having your business in this community?

The Billings community has been so good to us over the last 48 years and it's easy for us to give back to our friends and neighbors.

What can customers expect when they walk through your doors?

A friendly greeting and a willingness to help them in any way possible.

What does it mean to be voted Best of the Best?

Well, this is the sixth year in a row, and we are always flattered by the support we get from the community; however, this win has to be the biggest so far for us.

What are you most proud of?

The fact that we have been able to continue our high level of customer satisfaction for six straight years. It gives me hope that we will be able to continue performing at a high level for our clients.

What's your secret to good customer service?

Everyone in the company is pulling in the same direction to meet our goals for the best customer experience possible.

What are some of the things you do to give back to the community?

We continue to offer our services to Habitat for Humanity and will donate to specific charitable causes in the Billings community. We also have sponsored many local youth sports leagues.

How do you build trust with clients?

Really, building long-term trust is just doing what is right on every project, it's as simple as that.

What makes your business popular?

I think that it really shows dividends for our entire team to provide great customer service, we are committed to this and strive to continually find ways to improve.

For All Your Payroll, Bookkeeping, and Tax Needs
for individuals & businesses



Thank You!

Without Our Amazing & Loyal Clients We Couldn't Have Been a Multi-Year Winner for both

Best Accountant
& **Best Tax Prep Service**

READERS' CHOICE
the BEST of BILLINGS
BILLINGS GAZETTE
2026 WINNER



Woods ACCOUNTING

Over 25 Years of experience you can trust.

1030 S. 24th St. W • Billings, MT
406-969-5394

Fun fact about your business?
We have been in business for over four and a half decades. This is in an age when 80% of roofing contractors are out of business within 5 years, and so it is a testament to our commitment to providing the best customer experience. When Kirkness Roofing was founded, there were only 4 roofing contractors in Billings; now it seems like there are 4 new contractors every week.

FINALISTS

- PRL Contracting – Montana Exteriors
- Sprague Roofing, 2120 Main St.

RUG STORE

Rich's Modern Flooring

50+ years in business
713 Main St.
310 Gallatin Farmers Ave., Belgrade
(406) 248-3656
richsflooring.com

What brings customers back to your business?
We strive to make sure everyone has a good experience from start to finish of a project. The quality and value of the products offered, and all the knowledge and resources we have to offer.

What's something your customers may not know about your business?
We have always been a locally owned family business.

What does it mean to be voted Best of the Best?
It means a great deal to the team here at Rich's Flooring. It is nice to see the hard work all the staff and installers put into the everyday tasks be recognized by the community.

What are some of the things you do to give back to the community?
We try to be a big donor to Habit for Humanity and support the local food bank.

How do you build trust with customers?
We try to get to know them on a one-on-one basis. Listening to their needs and learning their lifestyle to help them get the right products for their home or business.

FINALISTS

- Carpet Barn, 2032 Grand Ave.
- Montana Flooring Liquidators, 2135 Grand Ave.

WINDOW & DOOR STORE

Win-Dor Industries

40 years in business
1305 4th Ave.
(406) 248-2051
windorindustries.com

What makes you stand out from the competition?
What sets Win-Dor Industries apart from the competition is the experience of our entire team, from sales to the installers and service department, everyone here has a wealth of knowledge in the window and door Industry.

What brings customers back to your business?
We do have a lot of repeat customers, and I believe the biggest reason why is the fact that we take care of all our customers from the point of sale until the job is completed. We feel there is no bigger testament to a business than repeat customers.

What's something your customers may not know about your business?
My father (Toby R. Kline) started Win-Dor Industries in 1986, and it remains family-owned to this day, with the third generation now working for us.

What makes your business a good place to work?
We treat our employees the same as our customers and I believe that's why we have many 20 plus year employees.

What do you enjoy most about having your business in this community?
Billings has grown a lot in the 40 years that Win-Dor Industries has been in business, but it still has that small town feel. We hear quite often from customers that someone they know has had a great experience with us and that's why they decided to work with us; so, the community is very important to us.

What can customers expect when they walk through your doors?
You can expect to be greeted by our friendly staff and work with our knowledgeable sales team that will walk you through our extensive showroom.

What does it mean to be voted Best of the Best?
We have a lot of tough competition in the window and door industry in Billings, so to even be in the running is a big deal, but to actually have been voted "Best of the Best" for the last 7 years feels amazing!

What are you most proud of?
I am most proud of the team that makes up Win-Dor, and that has helped



us become who we are today.

What's your secret to good customer service?
I feel like communication is a big part of customer service and we strive to keep communication open with our customers as much as possible.

What are some of the things you do to give back to the community?
Win-Dor Industries has partnered with a multitude of charities like St. Jude's, Homes for Hope, Habitat for Humanity, and has also sponsored locally: the Billings Mustangs, Billings Royals Legion Baseball, and Lockwood Little League Baseball & Lacrosse. WinDor is also very proud of all our military and its veterans, and we therefore offer a Military Discount.

How do you build trust with customers?
We are always honest with our customers and try our best to provide them with the best job possible.

What makes your business popular?
Win-Dor offers great products at a fair price, and I think that's what everyone is looking for.

Fun fact about your business?
Everyone here loves Proof Donuts!

FINALISTS

- Billings Window & Door, 2474 Overland Ave.
- Reynold's Windows & Doors, 915 Broadwater Ave

Thank You For Voting Us Best Computer Repair Shop 8 Years In A Row!

READERS' CHOICE
the BEST of BILLINGS
BILLINGS GAZETTE
2026 WINNER



Your Local Technology Specialists!

Billings Tech Guys

406-534-9565
2341 Broadwater Ave., Billings, MT
www.BillingsTechGuys.com

CULTURAL/ARTS CENTER

Alberta Bair Theater

39 years in business
2801 3rd Ave. N.
(406) 256-6052
albertabairtheater.org

What makes you stand out from the competition?
Alberta Bair Theater is the only professionally equipped proscenium performing arts venue in the region that presents touring Tony Award-winning Broadway productions, Grammy Award-winning musicians, and the best of theatre and dance, as well as a robust student matinee series.

What brings customers back to your business?
Patrons love the intimate setting of Alberta Bair Theater, our wide range of events, and outstanding customer service. ABT offers an experience of luxury in an attainable way. Patrons trust the integrity of the theater to present high-quality, engaging entertainment.

What's something your customers may not know about your business?
More than 22,000 students will attend ABT this school year as part of our Student Matinee Series. These specially designed matinees allow local students to experience live performing arts, some of them for the first time.

What makes your business a good place to work?
Working at the theater provides a unique way to support and continue arts and culture in Big Sky Country. Working at ABT presents the opportunity to peek behind the curtain and help make shows the special magic they are on stage.

What do you enjoy most about having your business in this community?
ABT deeply enjoys the support and encouragement from other local businesses. The partnerships we cultivate lift up the community, and we are honored to be a part of that. The community has poured into us for so long, and we are excited to continue returning the kindness.

What can customers expect when they walk through your doors?
A world-class experience celebrating the world of the performing arts.

What does it mean to be voted Best of the Best?
It validates the vision and hard work of the hundreds of people who make ABT such a welcoming and unique experience. We are honored to be recognized as a player in the Arts and Culture of Downtown Billings – the heart of Magic City.

What are you most proud of?
We are most proud of the relationships we continue to cultivate with patrons, volunteers, donors, business partners, and the community as a whole. At our core, we are dedicated to continuing to bring the excitement of the performing arts to Big Sky Country, and these relationships help us do that.

What's your secret to good customer service?
Focusing on inclusivity, attention to detail, and welcoming each patron with authentic kindness.

What are some of the things you do to give back to the community?
Access to the Arts gives tickets to local non-profits who work with vulnerable populations as a part of its Education and Community Outreach Program. Ten for Ten, a group ticketing program for educators and civic leaders, removes price as a barrier to select performances. Everyone should have access to the joy and inspiration of the performing arts.

How do you build trust with customers?
Alberta Bair Theater builds trust with its patrons through transparency, accountability, and inclusivity.

What makes your business popular?
The variety of events we bring in caters to all different groups of people. A patron can come to ABT to get a little piece of everything. The welcoming staff facilitates a feeling of comfort and a sense of belonging. People can experience the arts in an indulgent yet attainable way.

Fun fact about your business?
Alberta Bair Theater, in one iteration or another, has been an integral part of Billings' cultural scene for more than 95 years!

FINALISTS

- Art House Billings, 109 N. 30th St.
- Billings Studio Theatre, 1500 Rimrock Rd.

HOTEL

Boothill Inn & Suites

25 years in business
242 E. Airport Rd.
(406) 245-2000
www.boothillinn.com

FINALISTS

- Hilton Garden Inn, 2465 Grant Rd.
- The Northern Hotel, 19 N Broadway



LOCALLY OWNED BUSINESS

Mattress King

40 years in business
1702 Grand Ave.
795 King Park Dr. Ste. 3 & 4
311 N. 7th Ave., Bozeman
(406) 256-5464
mattresskingmt.com

What makes you stand out from the competition?
At Mattress King, we believe better sleep can change lives. That's why our non-commissioned sleep experts take the time to listen, understand each guest's needs, and recommend the right solution for their health, comfort, and lifestyle—without pressure. For 40 years, our honest guidance and genuine care have helped generations of Montana families sleep better. That commitment is reflected in the trust of our community and the thousands of five-star reviews we're honored to have earned.

What brings customers back to your business?
Our guests return because they know they'll receive honest guidance, exceptional service, and genuine care every time they visit. Our non-commissioned team takes the time to listen and understand each person's needs—without pressure. That trusted experience, combined with the better sleep they find, has allowed us to build lasting relationships with generations of Montana families.

What's something your customers may not know about your business?
Many guests may not realize how much time we invest in staying current with the latest advancements in sleep technology, mattress construction, and wellness. Since opening in Billings in 1986, our family-owned and locally operated business has remained committed to learning, evolving, and finding better ways to help each guest improve their sleep. As we celebrate 40 years, we're proud to have grown across Montana while staying true to our roots: caring for our neighbors, supporting our communities, and helping families live healthier lives through better sleep.

What makes your business a good place to work?
At Mattress King, we believe taking care of our guests begins with taking care of our team. We've created a supportive, family-oriented culture built on respect, open communication, and a shared commitment to growth. Every team member's voice matters, and we invest in the training and resources they need to succeed. Most importantly, our team can feel proud knowing their work has a meaningful impact—helping people throughout our community sleep better and live healthier lives.

What do you enjoy most about having your business in this community?

What we enjoy most about being in Billings is the strong sense of connection and community. Although it's Montana's largest city, Billings still has a small-town spirit—neighbors look out for one another, local businesses support each other, and people genuinely care about making our community better. We're grateful for every opportunity to partner with local organizations, give back, and serve the community that has supported our family business for 40 years. Billings isn't simply where we do business—it's home.

What can customers expect when they walk through your doors?

From the moment guests walk through our doors, they can expect a warm welcome and someone who is genuinely invested in helping them get the sleep they deserve. Our knowledgeable, non-commissioned sleep experts listen first and guide second—without pressure. By understanding each guest's comfort preferences, health needs, lifestyle, and budget, and using our complimentary BedMatch sleep scan, we help them confidently find the right sleep solution for their individual needs.

What does it mean to be voted Best of the Best?

Being voted Best of the Best is incredibly meaningful because it comes directly from the community we've been honored to serve for 40 years. In a city filled with outstanding locally owned businesses, earning this recognition is both humbling and inspiring. It affirms the trust our guests place in our team and motivates us to keep raising the bar. Most of all, it reminds us that when we lead with genuine care, honest guidance, and a commitment to putting people first, it makes a lasting difference.

What are you most proud of?

We're most proud of the relationships we've built—with our team, our guests, and the Billings community. At the heart of those relationships is our incredible team. Their knowledge, compassion, and genuine commitment to helping people sleep and live better are what make Mattress King special. Watching them grow, support one another, and care for every guest as an individual is incredibly rewarding. After 40 years, knowing our team continues to earn the trust of Montana families is our greatest source of pride.

What's your secret to good customer service?

Our secret is listening. Guests often walk through our doors because they're trying to solve a real problem—aches and pains, restless nights, or simply not feeling their best. It's our responsibility to understand what they're experiencing and help them find the right solution. Our non-commissioned team leads with integrity, empathy, and genuine care, offering knowledgeable guidance without pressure. When people feel heard, understood, and supported, exceptional service naturally follows.

What are some of the things you do to give back to the community?

Giving back is at the heart of who we are. Each year, we're honored to support and partner with more than 100 local organizations, schools, nonprofits, and businesses—and that number continues to grow. Our annual Share the Warmth Blanket Drive helps local families stay warm during Montana's coldest months, while our partnership with United Way's Operation School Supply helps ensure children have the tools they need to succeed. We're also proud to partner with Sleep in Heavenly Peace, an organization working to ensure that every child in Billings has a bed to sleep in. These are just a few of the ways we reinvest in the community that has supported us for 40 years, because when our neighbors thrive, our entire community becomes stronger.

How do you build trust with customers?

Trust begins with listening and always putting our guests' well-being first. We take the time to understand what each person is experiencing and provide open, honest guidance throughout the entire process. Because our sleep experts are non-commissioned and continually trained in sleep science and technology, their focus remains on finding the right solution—not simply making a sale. By being transparent, following through on our promises, and genuinely caring about each guest's long-term sleep, we build relationships that last well beyond the purchase.



What makes your business popular?

For 40 years, Mattress King has grown largely through the recommendations of satisfied guests. People share their experiences because they feel listened to, cared for, and confident in the guidance they receive. From our knowledgeable, non-commissioned team to our commitment to quality products and better sleep, every part of the experience is centered around the guest. That combination of honesty, expertise, and genuine care has made Mattress King a trusted favorite in our community for generations.

Fun fact about your business?

Our team brings more than 200 years of combined experience to Mattress King—that's generations of knowledge dedicated to helping people sleep better. Because we truly love what we do, learning never stops. If we don't immediately have an answer, we draw on our trusted relationships with manufacturers, fellow retailers, and even sleep psychologists to help find one. We want every guest to know they're never alone in their sleep journey. If there's a way we can help, we certainly will.

FINALISTS

- Berkshire Hathaway HomeServices Floberg Real Estate, 1550 Poly Dr.
- Stockman Bank, various locations

MUSIC VENUE

The Pub Station
11 years in business
2502 1st Ave. N.
(406) 894-2020
thepubstation.com

FINALISTS

- Alberta Bair Theater, 2801 3rd Ave. N.
- First Interstate Arena at MetraPark, 308 6th Ave. N.

PLACE FOR A CHILD'S BIRTHDAY PARTY

D-BAT Billings
6 years in business
300 S. 24th St. W. A01
(406) 333-7993
dbatbillings.com

FINALISTS

- Lava Island, 5000 Southgate Dr.
- Wise Wonders, 3024 2nd Ave. N.

PLACE FOR FAMILY FUN

ZooMontana
31 years in business
2100 Shiloh Rd.
(406) 652-8100
zoomontana.org

FINALISTS

- D-Bat Billings, 300 S. 24th St. W.
- Dehler Park — Billings Mustangs game, 2611 9th Ave. N.

PLACE TO GET MARRIED

WillowBrooke Barn
6 years in business
414 S. 64th St., W.
(406) 670-4406
willowbrookebarn.com

FINALISTS

- Camelot Ranch, 8736 Camelot Ln.
- DanWalt Botanical Gardens, 720 Washington St.



PLACE TO WORK

Intermountain Health St. Vincent Regional Hospital
128 years in business
1233 N. 30th St.
(406) 237-7000
svh.org

What makes you stand out from the competition?

For more than 125 years, St. Vincent Regional Hospital has been Billings' hospital, and today we deliver care few in the region can match. We're one of only two Level I Trauma Centers in Montana, the only hospital in the state with 15 consecutive Leapfrog "A" grades for patient safety, the first in Montana to offer 24/7 interventional stroke services, and Montana and Wyoming's only accredited Robotics Surgery Center of Excellence. Our nurses have earned Magnet with Distinction, the highest international honor for nursing excellence. With 286 beds, more than 500 physicians and advanced practice providers, 1,700 caregivers and a children's hospital within our hospital, we serve more than 500,000 people across a four-state region — and we're building for the next century with a new 737,000-square-foot replacement hospital opening in 2029. Being part of Intermountain Health brings nationally recognized expertise and technology to Montana while keeping care close to home. To learn more about St. Vincent, visit svh.org.

What's something your customers may not know about your business?

Something many people may not realize is just how much highly specialized care is available right here in Billings. St. Vincent Regional Hospital is home to one of Montana's only Level I Trauma Centers and provides advanced services such as thrombectomy-capable stroke care, cardiothoracic surgery, pediatric critical care, pediatric surgery, and other complex specialties that help patients receive lifesaving care closer to home instead of traveling out of state. Beyond our hospital walls, we also work closely with rural hospitals, clinics, EMS agencies, and community partners across the region to expand access to care and strengthen health outcomes for communities throughout Montana and Wyoming.





What makes your business a good place to work?

Every company has a mission statement on its wall, but at St. Vincent Regional Hospital the mission lives in our hearts and actions. Together, we are working to help people live the healthiest lives possible by improving the health of the people and communities we serve, especially those who are poor and vulnerable. No matter what role you fill, you are part of that mission. Our values and culture tie us together, and we know a caring smile, a kind word and helping hand contribute to our success just as much as the work itself. There is no greater satisfaction than doing work that helps people when they need it most. At St. Vincent, caregiving is more than a career. It is a calling, rooted in the belief that healthcare serves a higher purpose.

What do you enjoy most about having your business in this community?

St. Vincent Regional Hospital has served Montana and the Billings community for over 125 years, first opening in 1899 as Billings' first hospital. We have grown alongside this community as medicine has advanced and the needs of the region have evolved. Today, we are proud to be both part of Billings' history and an innovator helping shape its future. The construction of the new St. Vincent Regional Hospital is a powerful visual reminder of that continued commitment, not only to Billings, but to communities across Montana that rely on us for high-quality, compassionate care close to home. We love being rooted in a proud Billings past while helping build a healthier future for generations to come.

What can customers expect when they walk through your doors?

If you need care, you want to know that your hospital or healthcare system is known for patient safety, excellence and compassion. When you walk through the doors at St. Vincent Regional Hospital, you can expect to be cared for by Montanans. Our caregivers are your friends, neighbors and community members. They understand this region because they live here too, and they are deeply committed to caring for the people and communities we serve. As part of Intermountain Health, St. Vincent also brings something more: the strength, knowledge and resources of a nationally recognized health system. That means patients have access to high-quality care close to home, supported by world-class subspecialists and clinical experts who are only a phone call or virtual visit away. It is local care, delivered by people who know and love Montana, with the added confidence of a connected system known for safety, excellence and innovation.



What does it mean to be voted Best of the Best?

At St. Vincent Regional Hospital, our caregivers are the foundation of our ministry and the heart of everything we do. We truly believe we have the "Best of the Best" healthcare workers, and to be voted "Best Place to Work" in Billings for seven consecutive years is an absolute honor. Our caregivers live out our mission every single day by helping people live the healthiest lives possible and improving the health of the people and communities we serve, especially those who are poor and vulnerable. This recognition belongs to them. They are the reason St. Vincent continues to be a place where people feel called to serve, proud to belong and committed to caring for Montana.

What are you most proud of?

We are proud to be one of Montana's most trusted healthcare leaders and to continue making a meaningful difference in the communities we serve. We are proud of our caregivers, who show up every day with skill, compassion and a deep commitment to helping people when they need it most. We are proud of our legacy as Billings' first hospital and of the trust generations of families have placed in us since 1899. We are also proud of the ways we continue to grow for the future. From building a new hospital that will serve this region for generations, to expanding access to specialty care close to home, to connecting patients with the strength and expertise of Intermountain Health, we are constantly looking for better ways to care for Montana. While we cherish our traditions, we also embrace innovation with a purpose: improving quality, creating more value for patients and helping people live the healthiest lives possible. That balance of history, heart and forward-looking care is what makes us especially proud.

What are some of the things you do to give back to the community?

Inspired by our faith, St. Vincent Regional Hospital addresses the most critical needs of the communities we serve; especially of those who are poor and vulnerable. The Sisters of Charity of Leavenworth found creative ways to provide healthcare in their communities more than 150 years ago. Through strong community partnerships, we continue that work today, bringing innovative, evidence-based programs and services outside the hospital walls. St. Vincent is committed to investing in community benefit programs and initiatives that:

- Address the most critical needs of the communities we serve, especially of those who are poor and vulnerable
- Support health equity
- Address social determinants of health – conditions in which people live, learn, work and play – including economic stability, education, social and community environment, food security, housing, and transportation

FINALISTS

- Mountain Mudd Espresso, various locations
- Stockman Bank, various locations

RETIREMENT COMMUNITY

Westpark Village

40 years in business

2351 Solomon Ave.
(406) 652-4886
westparksenior.com



What makes you stand out from the competition?

At Westpark Village, every shift begins with heart. Our team doesn't just clock in — we daily recommit to our mission, values, and Platinum Service® Standards. Providing exceptional service isn't just a goal, it's our way of life. From the front desk to the dining room, every team member is personally invested in making each resident feel truly at home.

What brings customers back to your business?

It's simple: love, loyalty, and legacy. We've welcomed generations of families — residents whose parents once called Westpark Village home. Our staff stays for decades, and so do our residents. Why? Because here, people feel valued, respected, and genuinely cared for. That kind of connection is hard to find — and impossible to forget.

What's something your customers may not know about your business?

We're basically the Hall of Fame of longevity!

- One resident has lived here for 23 years
- Our Business Office Director: 27 years
- Life Enrichment Director: 15 years
- Director of Nursing: 29 years
- Maintenance Team Member: 22 years
- Care Giver: 13 years
- Receptionists: 29 years

This isn't just a workplace—it's our Westpark Family. What makes your business a good place to work? Leadership that lifts you up. From the Goodman Group to our Truly Fabulous Executive Director Megan Brinton, we're surrounded by people who lead with compassion and clarity. Our Platinum Service® Program encourages daily appreciation — handwritten notes, sweet treats, and monthly celebrations. It's not just a job; it's a joy.

What do you enjoy most about having your business in this community?

As Sales and Marketing Director, I get to share our beautiful home and heartfelt service with the Billings community. It's an honor to welcome new residents and families into a place that's truly special. We're not just part of the community — we're a reflection of its warmth.

What can customers expect when they walk through your doors?

A warm hello. A genuine smile. A sense of belonging. And yes — it's absolutely beautiful. You'll know you've arrived somewhere special that cares deeply.

What does it mean to be voted Best of the Best?

It means everything. Being recognized as Billings' Best Independent/Assisted Living Community is a testament to the love, dedication, and excellence that defines Westpark Village. We're honored — and humbled.

What are you most proud of?

Our incredible staff and the Platinum Service® they deliver every single day. They're the heartbeat of our community.

What's your secret to good customer service?

It's not a secret — it's our Platinum Service® Model. Every morning, we gather to reflect on our purpose: serving residents with kindness, grace, and dignity. We celebrate each other, lift each other up, and never hesitate to lend a hand. It's real, it's consistent, and it's powerful.

What are some of the things you do to give back to the community?

We love a good fundraiser with flair!

- Purse, Scarf & Jewelry Sale: $2 treasures raised $7,000 for the Westend Rotary
- Annual Plant Sale: Partnered with Special K Ranch to support Riverstone Homeless Healthcare
- Royal Tea Party: Sold out event raised $2,000 for Eagle Mount We believe in giving with heart — and having fun while doing it.

How do you build trust with patients?

We keep our promises. We own our mistakes. We treat everyone — staff, residents, families—with kindness and respect. We're open, honest, and always striving to grow. Trust isn't just earned here — it's nurtured.

What makes your business popular?

Happy residents. Exceptional service. Supportive leadership. Devoted staff. That's the magic formula.

Fun fact about your business?

- We had baby bunnies here for Easter!
- We were able to bring a horse to WPV so that one of our residents who used to ride could get back in the saddle — a dream of his for years.
- Our Wednesdays are "Wonderful Wednesdays" — we celebrate Wonderfulness!
- On occasion one of our front desk team members has been known to sing our morning announcements — in perfect tune!
- Our Executive Director is the first to jump and be a part of our teams' shenanigans and the first to step into ANY role in our community that needs help. Of course, all while rocking a Fabulous Pair of Red High -Top Converse!

Want to come check us out? Join us for our Open House on Saturday, October 24th from 9am — 4pm. ALL are Welcome!

FINALISTS

- MorningStar Senior Living, 4001 Bell Ave.
- St. John's United, 3940 Rimrock Rd.



ARCHIES PLUMBING INC

#1 PLUMBERS IN THE #2 BUSINESS

Thank You

For Your Support

Billings!

READERS' CHOICE
the BEST of BILLINGS
BILLINGS GAZETTE
2026 FINALIST

Your Dependable Plumbing Company in Billings & Laurel, MT

Call Us Today! (406) 598-8820

ACCOUNTANT

Lisa Woods
Woods Accounting

18 years in business
1030 S. 24th St. W.
(406) 969-5394
woodsaccounting.com



What makes you stand out from the competition?

Doing taxes is stressful and going into business is a big decision. We work with our clients one on one and make sure we are getting them the help they need, whether it is filing those year-end taxes or starting and growing their business. We offer services that are designed for each client. Not one client's needs are the same as another's, and we recognize that and help them with what they need.

What brings customers back to your business?

We welcome them into the Woods Accounting family. We try to know the name of everyone that walks through the door, because you are not just a number to us. We have a staff that has been around for a few years now, and so people deal with the same staff each time they come in.

What's something your customers may not know about your business?

We love helping people and seeing business grow. Doing puzzles is what we love to do, that is why the logo was created as that.

What makes your business a good place to work?

We love to laugh, have fun, and enjoy talking to people. We get to meet so many different types of people, and there is always something new each day.

What do you enjoy most about having your business in this community?

I love having business in the community because there are so many things that you can do to support each other. Having a small business, I know the struggles of starting out. So being able to help other businesses grow, and support community activities, is a wonderful feeling. I love being able to give back.

What can customers expect when they walk through your doors?

We try to make the office feel like home. We welcome you in and help you with whatever needs you have; whether that is with taxes, bookkeeping, payroll, or just to chat about the newest trends. We always decorate the office for the holidays; we have fun with it.

What does it mean to be voted Best of the Best?

This will be the 11th time we have won Best of the Best. We are so honored that our clients, friends and family feel confident in the work we provide, and that they love what we are doing. We wouldn't be here without all of them. We thank them for their continued support throughout the years.

What are you most proud of?

I am proud to see where the business is currently at. It started in 2008 in my home, and we are now in a great location. I have a fabulous staff, and we are growing and learning more every day! I can't wait to see where we are in the years to come.

What's your secret to good customer service?

Listening. That is the secret to customer service. You need to listen to the client. Everyone has something else going on in their life, whether it is good or bad. With all day-to-day things people are involved in and busy with, sometimes you just need to sit and listen.

What are some of the things you do to give back to the community?

Giving donations to non-profits, schools, 4-H groups, or people raising money for help; we try to help where we can. We also help during the holidays with gifts for kids and those in need.

How do you build trust with clients?

By providing great customer service, listening to the clients, helping with their needs and staying up on the most current laws and happenings around. We greet each client with a smile and welcome them by name and help them with whatever they need.

What makes your business popular?

Taxes and accounting (bookkeeping and payroll) are not popular, but everyone needs them at some point in their life. We just hope that when they do need those services, they remember us and give us a call or stop by.

Fun fact about your business?

Halloween is our favorite holiday. We love to play pranks on each other and hide fake spiders around the office for each other to find.

FINALISTS

Connor Larson
Colleen Black & Co PC

20 years in business
1925 Central Ave.
cblacktax.com

What makes you stand out from the competition?

I think what sets us apart is our work ethic and desire to provide the best possible service to every client. We take a lot of pride in the work we do, but just as importantly, we want our clients to feel like they are truly being taken care of. I believe that combination allows us to build lasting relationships and be there for our clients in a way that goes beyond simply preparing a tax return or completing an accounting project.

What brings customers back to your business?

I think our clients come back because they know we are there for them through all stages of life. Whether they are starting a business, starting a family, buying or selling a home, or preparing for retirement, we are there to help them understand how those changes affect their taxes and make sure they are in the best possible situation. We get to know our clients and their individual circumstances, which allows us to help with not only their tax returns, but also many of the questions and decisions that come up along the way. Our goal is to be someone they know they can call when they need help.

What do you enjoy most about having your business in this community?

Billings is where I grew up, and it's where I now live and raise my family. My family and friends are here, so this community has always been a big part of my life. I really enjoy being able to give back to the community that I grew up in and help the people and businesses here however I can. It means a lot to me to be able to build my career here while doing my part to make Billings a better place for my family and everyone else who calls it home.

OTHER FINALIST

- Kim Kimmel, Summers McNea, 15 Avanta Way, Ste. 1



ATTORNEY

A.J. Miller
Miller Tourtlotte Law
2 years in business
1643 24th St. W., Ste. 308
(406) 888-2222
mtlawgroup.com



What makes you stand out from the competition?

Despite handling a large number of cases, my partner Matt Tourtlotte and I do our best to meet every client, get to know each client beyond the specifics of their case, and take full ownership of every case we accept. There are many great options out there for lawyers, and we want people to know they made the right decision in hiring us to take care of them.

What brings customers back to your business?

As an injury firm, we hope we don't have any repeat clients. We never like seeing someone get injured once, let alone twice. However, the greatest compliment we can receive is when a past client sends their nearest and dearest our way for help. Knowing they trusted us enough to help someone they care about proves we did our job right.

What's something your customers may not know about your business?

Before representing injured individuals, I spent years on the defense side learning how insurance companies fight claims. Understanding the other side's thought process and the tactics they may use helps position our clients for a stronger recovery and a better outcome.

What do you enjoy most about having your business in this community?

I grew up in Billings, and Matt has been here for the last two-plus decades. Billings is big enough to feel like a major metropolitan area and small enough to maintain the small-town vibe. Living in such a tight-knit community gives plenty of opportunities to collaborate with people from a multitude of professions, as well as the chance to help out friends of friends who may need our services.

What can customers expect when they walk through your doors?

You can expect to be warmly welcomed into an accepting and comfortable environment. We are a judgment-free zone. We do not want you to be afraid of telling us about your troubles or to be bashful about asking us for help. We've seen it all, and we are there to get you to the end of whatever unfortunate circumstance has befallen you.

What does it mean to be voted Best of the Best?

I'm truly honored. My firm is a small, two-man operation. I have an excellent partner in Matt and the best support staff I could ask for in Yolanda Carr, Jessie Ellison, Beth Phillips, Jeannie Tracy, and Kirra Weber. I am grateful to everyone who thought I was worthy of their vote, especially in light of the other stellar attorneys who were also nominated.

What's your secret to good customer service?

I have three. First, listening. Our clients are used to being ignored, and we want them to know they have a voice and that what they say matters. Secondly, setting realistic expectations. Very few cases are black and white; often, we operate in the grey area. While we can never guarantee an outcome, we can guarantee that we'll give our best effort. Finally, being approachable. No issue is too big or too small. If something is bothering one of our clients, we want them to feel comfortable reaching out so we can work to fix it.

What are some of the things you do to give back to the community?

I am on the Board for the Art House and the Education Foundation for the Billings Public Schools. Matt is active in the Billings Catholic Schools. In the past, we have supported such causes as Friends for the Children, 100 Strong, Mayfair, YSA Youth Soccer, Saturday Live, the Art House, and AMP Camp, to name a few.

How do you build trust with clients?

We do our best to meet our clients where they are and reassure them that, even though we cannot change the past, we will spare no effort to ensure they receive the justice they deserve for what happened to them.

FINALISTS

- Kasodie West, AVA Law Group, 401 N 31st St., Ste. 1500
- Morgan Tuss, Silverman Law Office, 2800 Central Ave., Ste. A

BARTENDER

Lisa Chavez
Carbone's Pizzeria & Pub
14 years in business
3925 Grand Ave.
(406) 281-8431
carbones406.pizza

FINALISTS

- Kacey Joest, Canyon Creek Brewing, 3060 Gabel Rd.
- Tyson Adams, Diamond X Beer Co., 5417 Hawk Creek Ave.

BUDTENDER

Danielle Morgan
Seed of Life Labs
10 years in business
1744 Mullowney Ln.
41 Sugar Ave,
1415 S. 32nd St. W.
2050 Main St.
1217 US Highway 87, Ste. A
917 W. Main St., Laurel
2445 US Hwy 2, Havre
1716 Crisafulli Dr., Glendive
13177 Hwy 200, Fairview
505 5th St. SW., Great Falls
(406) 702-7655
seedoflifelabs.com

What makes you stand out from the competition?

I love people and interacting with them. Being one of the older budtenders I feel like I'm able gauge people's moods when they come in and can tell who just wants their products and who wants someone to talk to. I enjoy my regulars and getting to talk as well as help them select their items.



What brings customers back to your business?

I feel like our business has the best products in town with the best people to assist. The whole company just has a positive vibe and you can tell everyone is there to help others and spread the good vibes. We are also very diverse so I feel like everyone who comes feels comfortable being themselves and knows there is no judgement.

What makes your business a good place to work?

The people at Seed of Life care about their employees. Everyone from the owner to my fellow budtenders really care and want to help you succeed.

What do you enjoy most about having your business in this community?

I love Billings. Our community is big, but we still join together like a small town. We are diverse and have many cultures and celebrate them.

What can customers expect when they walk through your doors?

Customers can come into our store and feel welcome. We have a wide range of products and we take the time to find what options for each customer. We aren't rushing people out the door just to make another sale, we want to educate and ensure the customer gets what they need.

What does it mean to be voted Best of the Best?

I am so shocked and honored to be voted best of the best. It was such a surprise to be nominated and then to have the whole company rally behind me has been amazing. I love helping people and to have people appreciate that means the world. It has been so amazing to have my regulars come in and tell me they voted for me and to know that people took time out of their day to vote means so much. Having come from years of corporate America and just feeling like another cog in the wheel, it's been such a blessing to work at a company where I feel seen and appreciated and this is just the cherry on top. I am so thankful to everyone!

What's your secret to good customer service?

I don't think it's much of a secret but loving being around people and really listening to them. I want people to feel welcomed and heard. I want them to leave my store with a smile. Just spread positivity in the world. Everyone's fighting a battle and my job is to help give them a little happiness in their day.

How do you build trust with customers?

The best way to build trust is to listen.



People trust more when they've been heard and appreciated. Feeling someone isn't always about just seeking a product but also really understanding your customers.

What makes your business popular?

I think our business is so popular because we have a good solid product base and the best employees to help serve our community. Customers can come in knowing they can trust our product. They can feel comfortable asking questions as our staff is so friendly and non-judgmental. We love helping to find the right fit and want every customer to leave with a smile.

FINALISTS

- Drew Stensland, Granite Peak Distributing, 4028 Central Ave.
- Heidi, Holistic Releaf by Design — Billings Dispensary, 2860 Old Hardin Rd., Ste. D

CHEF

Alex Bean
Bistro Enzo
29 years in business
1502 Rehberg Lane
(406) 651-0999
bistroenzo.com

What brings customers back to your business?

A long-standing reputation for quality ingredients, a passionate staff, and fond memories created with family and friends.

What can customers expect when they walk through your doors?

A warm, inviting atmosphere. Appetizing aromas from the open kitchen.

What makes your business popular?

An exceptional wine list paired with an eclectic menu featuring many seafood dishes, beautifully marbled steaks, from scratch sauces, dressings and desserts.

FINALISTS

- Andy Glynn, Timber and Thyme Catering,
- Jason Marble, The Marble Table, 2525 Montana Ave.

DENTIST

Dr. Benjamin Holloway
Brewer Dental Center
43 years in business
2900 Central Ave.
710 Main St.
(406) 656-6100
brewerdentalcenter.com

What makes you stand out from the competition?

We provide comprehensive care that is convenient and comfortable for our patients. By providing comprehensive dental care, we can develop a treatment plan that caters to each individual; and one that is in their best interest and allows them to choose the treatment that is right for them. We provide the most basic dental treatment such as cleanings and fillings, but also provide complex dental treatment such as implants, oral surgery, and Implant supported dentures.

What brings customers back to your business?

Let's face it, who wants to go to the dentist? It is inconvenient, it costs money, it is uncomfortable, and the list can go on and on. Unfortunately, dentistry is still needed for most of us even with all the inconveniences. By addressing the troubles of "going to the dentist," we create an environment that allows our patients to get the dental care they need while minimizing the disruption in their day. We create an atmosphere that doesn't make them dread the next time they need to visit the dentist.

What's something your customers may not know about your business?

We have developed a dental treatment model that is intended to provide all dental care needed at BDC. Our doctors have undergone extensive training to be confident with the many procedures involved in dentistry such as wisdom teeth extractions, IV sedation, dental implants, root canals, crowns, implant supported dentures, etc. We also have an orthodontic specialist and a pediatric clinic to provide for those unique dental needs. By providing all these dental needs at BDC, it makes it easier to communicate treatment between specialties, which saves time and money for our patients.

What makes your business a good place to work?

At BDC, it truly feels like a family. We struggle together and succeed together. I have been privileged to work with such great people over my 18 years here, and we learn and grow from each other. As each individual does their part, it lightens the load for everyone else, which allows us to provide the best dental care available. BDC is what it is today, because of the team that works here!

What do you enjoy most about having your business in this community?

Since my family and I moved here in 2007, we have enjoyed all that Billings and the surrounding communities have to offer. It has been an awesome place to raise a family with other individuals that share the same values and are as friendly as they come. It has been an honor and privilege to have a business here in Billings, Montana where the community is so supportive.

What can customers expect when they walk through your doors?

Patients can expect to receive the best dental care possible here at BDC that is truly "Just for You." The front desk team will make you feel welcome when you first arrive and provide a seamless check-in process. Don't get too comfortable in the reception area though, as we strive to get you back to the treatment area as quickly as possible so you can get back to the rest of your day. Time is important to us, and we feel it is just as important to our patients.

What does it mean to be voted Best of the Best?

I personally know many of the dentists here in Billings whom I admire and believe to be some of the best dentists in the country. It is truly an honor to be voted Best of the Best amongst such accomplished individuals. I am truly thankful for all the support and votes from the individuals that have made this possible.


Thank you for voting us the Best Home Furnishing Store!
READERS' CHOICE
the BEST of BILLINGS
BILLINGS GAZETTE
2026 WINNER
Stop in and see us today or check us out online!
slumberland FURNITURE
7185 Trade Center Ave | Billings MT 59101 | (406) 656-3500
https://stores.slumberland.com/mt/billings/

How do you build trust with patients?

Let them be a part of the decision-making process when it comes to their treatment. Many times, there can be several treatment options when it comes to fixing a tooth problem. I let them know what their options are and even let them know what treatment I would do for myself, or what I would recommend to a family member if they were in a similar situation. After answering all questions and providing all the necessary details of their treatment options, I let the patient choose the treatment they feel is in their best interest. This now becomes a treatment that is truly "Just for You."

FINALISTS

- Dr. Heringer, Turley Dental, various locations
- Dr. Ryan Ross, Grand Avenue Dental, 1302 Golden Valley Cir.

ESTHETICIAN

Sarah Dreese
Mountain High Esthetics
3 years in business
115 Shiloh Rd., Unit 8
(406) 698-5166
mountainhighesthetics.glossgenius.com

FINALISTS

- Broox Chandler, B's Brows, 115 Shiloh Rd.
- Kialy Lessard, Element Skin Therapy, 411 24th St. W., Ste. 113

FINANCIAL ADIVSOR

Adam Gross
Retirement Solutions
12 years in business
176 S. 32nd St. W., Ste. 1
(406) 794-2627
retire-solutions.com/adam-gross

What makes you stand out from the competition?

Clients often tell us it's the way the focus is always on them, their story, their goals, and what success means in their lives. We don't push products or companies. Instead, we build a plan that reflects what matters most to them.

What brings customers back to your business?

It comes down to trust, care, and consistency. Our clients know they're valued, and that our team is committed to looking out for their best interests every time they walk through the door.

What's something your customers may not know about your business?

A lot more happens behind the scenes than most clients probably realize. Over the last few years, our team has continued to grow, and each person brings something different to the client experience. I may be the person sitting across the table in many of our meetings, but there is an incredible team helping prepare, analyze, organize, and follow through so we can take great care of the people we serve.

What do you enjoy most about having your business in this community?

There's something unique about serving your neighbors, friends, and fellow community members. Helping them reach their financial goals not only strengthens families, but also builds a stronger Billings for everyone, whether they're raising kids, starting a business, or retiring here.

What can customers expect when they walk through your doors?

Whether you've been with us for decades, you're brand new, or even if you wander in by accident thinking we were the dentist next door, you can expect to feel seen, welcomed, and treated like you matter. Add in coffee, a smile, a firm handshake, and a genuine conversation, and you'll know you're in the right place.

What does it mean to be voted Best of the Best?

It's a tremendous honor, and one that belongs to our entire team. Recognition like this, along with being named to Forbes' Top Financial Security Professionals Best-In-State list for 2026, reminds us that the work we do together is making a difference.

What are you most proud of?

My family will always be what I'm most proud of — my wife is my biggest encourager, and my daughters inspire me daily to grow, adapt, and keep perspective on what truly matters. Professionally, I'm proud of the culture and team we've built. Seeing team members like Leah step into new opportunities — balancing her role as Office Manager while also becoming a licensed Associate Financial Advisor — makes me proud of what we're building together.

What's your secret to good customer service?

It's not just about solving a need it's about understanding why that need exists. When you know the "why," you can create solutions that truly matter. Pair that with genuine care, and customer



service becomes second nature.

How do you build trust with clients?

I believe in treating every client like family. That means giving advice and making decisions as if it were for my own household. When clients see consistency, transparency, and care, trust follows naturally.

What makes your business popular?

I think people appreciate that we try to make conversations about money feel a little less intimidating and a lot more personal. Whether someone has been a client for decades, is meeting us for the first time, or accidentally walks in looking for the dentist next door, our team wants them to feel seen, welcomed, and important. We take our work seriously, but we don't think every conversation has to feel serious.

Fun fact about your business?

Almost every piece of artwork hanging in our office is one of my own photographs from around Billings and Montana. When we moved into our larger office, I suddenly had a lot more wall space to fill, which gave me a pretty good excuse to print even more of them. It's fun when a client recognizes a location or has a story connected to one of the photographs.

FINALISTS

- Eric George, Stockman Wealth Management, 402 N. Broadway
- Michael Vondra, Edward Jones, 1645 Parkhill Dr., Ste. 7



HAIR STYLIST

Rachel McSherry
Rachel Marie Hair Design
16 years in business
1990 Zimmerman Trail
(406) 299-8180
https://hair-by-rachel.com/

What makes you stand out from the competition?

There are so many incredibly talented professionals in our industry and in Billings, and I think there is room for all of us to bring something different to the table. For me, I've always focused on creating an experience that feels very personal. I want to really listen to my clients, understand their lifestyle and goals, be honest about what is realistic for their hair, and create something that feels like them. Technical skill and continuing education are incredibly important to me, but I think the relationships and trust I've built with my clients over the years are what I'm most proud of.

What brings customers back to your business?

I hope it's because they know they are genuinely cared for when they're in my chair. Hair is incredibly personal, and over the years many of my clients have become so much more than appointments on my schedule. I've had the privilege of walking alongside people through marriages, babies, new careers, losses, health challenges and so many different seasons of life. They trust me with their hair, but they also trust me with pieces of their lives, and I don't take either one lightly. Of course I want someone to leave loving their hair, but I also want them to leave feeling heard, cared for and a little better than when they walked in.

What's something your customers may not know about your business?

I've been a licensed cosmetologist since 2010, so I've spent essentially my entire adult life behind the chair. What started as a career centered around doing hair has become so much more about the people I've met along the way. I'm naturally a pretty introverted person, which might surprise people considering I spend my days talking with clients! But I think that's part of why I've always loved the one-on-one connection of this career. I get to be creative while building genuine relationships with people, and after 16 years, that's still my favorite part.

What do you enjoy most about having your business in this community?

Billings has allowed me to build a career doing something I genuinely love, and the support I've received from this community over the years is something I'm incredibly grateful for. There is something really special about building a clientele in the same community for so many years, you don't just gain clients, you build relationships. I've watched families grow, celebrate milestones with people and been trusted during some of their hardest seasons. To receive an award that was voted on by that very same community feels incredibly full circle.

What can customers expect when they walk through your doors?

I want my clients to feel comfortable, welcomed and taken care of. I work in a private studio setting, which allows appointments to feel very personal and one-on-one. We start with a thorough consultation because listening is such an important part of what I do. I want to understand not only what someone wants their hair to look like, but how they live in it, how they style it, how often they want to maintain it and what feels realistic for them. My goal is beautiful hair, of course, but it's equally important to me that the person wearing it feels confident and completely themselves.

What does it mean to be voted Best of the Best?

Being voted Best of the Best is incredibly humbling because this recognition came directly from the community and the clients I've had the privilege of serving. I've been behind the chair for 16 years, and my career has been built into one appointment and one relationship at a time. To think that people took time out of their day to vote for me is difficult to put into words. Hair grows, colors change and trends come and go, but I've learned that the way you make someone feel can last much longer than an appointment. To be recognized for a career that has given me the opportunity to connect with so many people and hopefully make them feel a little more confident in themselves means more to me than any title ever could. I'm incredibly grateful.

What are you most proud of?

I'm most proud of the career and relationships I've built over the last 16 years. Of course there are technical accomplishments I'm proud of, and I've worked very hard to continue growing and educating myself throughout my career, but I'm most proud that people trust me. Some of my clients have been with me through so many different chapters of both their lives and mine. Knowing that someone continues to choose my chair year after year is something I will never take for granted. I'm also incredibly proud that this career has now given me the opportunity to take what I've learned as an independent beauty professional and pour it into my next chapter as a salon owner with Atelier Salon Suites.

What's your secret to good customer service?

Listen. Listening is probably the most important thing I do. Someone can show me an inspiration photo, but my job is to understand what they actually love about it and whether it makes sense for their hair, lifestyle and maintenance expectations. I believe in communicating honestly, setting realistic expectations and never making someone feel like they're just the next appointment on my schedule. People want to feel heard and respected. If you start there, great customer service tends to follow naturally.

What are some of the things you do to give back to the community?

As a lifelong animal lover, animal welfare has always been especially close to my heart, so I regularly support local shelters and animal adoption organizations. I also try to give where I can to local fundraisers, families in need and charitable causes throughout the community. I don't necessarily view giving back as something that needs recognition, I've just always believed that if you're fortunate enough to be supported by your community, you should support that community in return.

How do you build trust with clients?

By being honest with them, even when the honest answer isn't necessarily the answer they were hoping for. Hair is an investment of someone's time, money and confidence, and I take that seriously. I would rather explain why something isn't realistic; recommend a different approach or tell someone we need multiple appointments than promise something I can't responsibly deliver. I also believe consistency builds trust. Showing up, listening, communicating clearly and doing what you say you're going to do over and over again is what turns a first-time guest into someone you've had the privilege of caring for years.

FINALISTS

- Kailen Hlad, Addy Rose Salon and Studio, 805 24th St. W., Ste. 5
- Maria Chosa, My Hair Lady Maria, 2212 Grant Rd., Ste. 2, Room 202



INSURANCE AGENT

Brenda Heggie
Stockman Insurance
32 years in business
1405 Grand Ave.
(406) 896-4870
stockmanins.com

What makes you stand out from the competition?
What sets me apart is the trust I build with my customers. I take the time to understand their needs, provide practical advice, and help them make confident decisions backed by the Stockman brand.

What brings customers back to your business?
Customers come back because they know they'll receive great service, honest advice, and someone who always has their best interests in mind. I work hard to be a trusted resource they can rely on.

What makes your business a good place to work?
Working for a family-owned, community-focused independent agency brings me back to the roots of this industry. I believe that doing the right thing every time creates a culture of trust, care, and strong connections within the communities we serve.

What do you enjoy most about having your business in this community?
I enjoy being part of a community where relationships go beyond business. Building long-term connections, supporting local businesses, and helping protect the people that make our community strong is incredibly rewarding.

What can customers expect when they walk through your doors?
They will be greeted with friendly service. At Stockman Insurance, our main focus is customer service. You will always work with someone in Montana who is focused on providing local expertise.

What does it mean to be voted Best of the Best?
I'm honored because it comes from the people we serve every day. It reflects the trust our clients place in us, the relationships we've built, and our commitment to doing what's right.

What's your secret to good customer service?
Honest conversations are key. I've found that being transparent builds trust and goes a long way toward strengthening relationships.

How do you build trust with clients?
Being real, being honest, doing what you say you are going to do, and being responsive to their needs.

Fun fact about your business?
We are family owned and community focused; operating exclusively in the state of Montana. That allows us to make more responsive and better decisions based on the needs of the communities we serve.

FINALISTS

- Heather Peters, Anvil Insurance, 3124 1st Ave. N.
- Sean O'Daniel, State Farm, 1020 Shiloh Crossing Blvd., St. 3

INTERIOR DECORATOR

Rachel Beeman
Rae Elizabeth Design
6 years in business
facebook.com/rae.elizabethdesign

FINALISTS

- Christina Halverson, Allis Interiors, 100 N. 27th St., Ste. 255B
- Rebecca Langman, Revision Custom Home Design, 1302 Avenue D, Ste. 203

MASSAGE THERAPIST

April Webb
April's Therapeutic Kneads
20 years in business
2016 Grand Ave., Ste. C
(406) 679-9856
facebook.com/profile.php?id=100063678364757



What makes you stand out from the competition?
I individually customize each client's treatment based on their preferences and levels of comfort as well as offering monthly specials, package deals, gift certificates and loyalty cards.

What brings customers back to your business?
Clients share their appreciation for my attention to detail, consistency and "enter as guests leave as friends" demeanor while keeping a professional appropriate therapist/client relationship.

What's something your customers may not know about your business?
I offer a variety of therapeutic modalities rendering aid towards many different health complications or interferences for all, including children, pregnant women as well as maturing elders. I also provide corporate chair massages and am mobile for other public events.

What do you enjoy most about having your business in this community?
Over the years, I have enjoyed providing care and encouragement for many hardworking individuals whose dedication to their trades and daily grind are a lot of times the overlooked foundations in our community. Those who generously share feedback upon their satisfaction whether it be to their family friends and or coworkers continue to enhance the possibility of strengthening our network as a whole through healing and all the beautiful possibilities that arise from that. I'm sincerely grateful to be a part of that.

What can customers expect when they walk through your doors?
Clients can expect an instant shift in escalation from the chaotic outside world to calmer, more receptive intentions for their session by a safe, clean and tranquil atmosphere I've created for their benefit. The sound of water cascading from the fountain onto rocks along with plants and dancing sunlight reflections of decorative crystals and beads hanging in the windows sets a certain majestic tone while soothing music further softens the background inviting any stresses, worries, traumas and injuries to begin unwinding.

What does it mean to be voted Best of the Best?
Being voted Best of the Best for me means my consistency over the years in committing to prioritizing my clients' needs and customizing treatments has proven to heal and be transformative to a degree in which I am trusted. People can rely on my honest knowledge to provide the appropriate experience for them and to continue to be THE BEST for them. As many have heard me praise, I couldn't do it without them! Even if I had not been selected for such an honorable merit, I've always been winning because of my unbelievable clients who I deeply cherish.

What are you most proud of?
I am MOST proud of all who prioritize self-care and make appointments for themselves while it may be agonizing due to unfamiliarity, discomfort from past traumatic experiences, no matter the circumstances, I am so proud of them and grateful to be a part of their life changing experiences. To be a channel for them to release any emotional, toxic, painful energy is truly rewarding. I would also add that I am definitely proud of my integrity and determination to overcome challenges by my internal resourceful nature, powerful intuition and passion for healing.

THANK YOU

DENNY MENHOLT IS PROUD TO BE VOTED

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BEST CUSTOMER SERVICE
- AUTOMOTIVE - 3 YEARS IN A ROW



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3000 KING AVE W | 896-3000 | WWW.DENNYMENHOLT.COM

What's your secret to good customer service?

The simple fact that I am an empathetic healer who genuinely cares for the wellbeing of others makes it second nature to consider any concerns one may have while listening to what they would like to discuss and assess during their session. I always assure them that I respect their modesty, reservations and preferences for the most comfortable experience they deserve and everyone is allowed to speak up for themselves at any time there may be any discomfort. The most important thing for me is for my guests to feel safe, to feel heard and valued.

What are some of the things you do to give back to the community?

I do donate quite a bit of my gift certificates to different benefits and events that are orchestrated to bring the community together and nurture those in need of medical support, grieving support or any helpful instance where networks can continue to share kindness and selflessness, again, enforcing that structure of societal foundations that reveal the most beautiful things. I also run a donation drive during November and December called Kneads For Needs, where I offer a voucher for any and all times brought in to be dispersed amongst organizations of my choosing during those specific times where folks may be in extra need. That is my personal favorite for sure.

How do you build trust with clients?

I listen to what my clients experience with day-to-day activities, career expectations etc. When it comes to chronic pain that begins taking a toll on all levels, it is imperative to be tended to and balanced in order to be able to have the fullest quality of life possible or at least the most comfortable. I share my knowledge and give honest and accurate scenarios as well as possible solutions through the different skills I've acquired through the years to improve a lot of similar physical issues many may experience due to relatable lifestyles.

What makes your business popular?

The experience should be fun as well as effective and while it's individually customized physically, I also like to give guests the reigns to what music they would prefer to listen to that may help them get to the mental zone they feel would enhance the healing. I do fun specials including specialty services tailored to seasons and holidays including body wraps and body scrubs also.

FINALISTS

- Chris Johnson, Plush Studios & Medical Aesthetics, 1423 38th St. W., Ste. 1
- Shereena Old Elk, Sanctuary Spa & Salon, 1504 24th St. W.

MORTGAGE LOAN OFFICER

Brian Hafner
Universal Lending Home Loans
10 years in business
2646 Grand Ave, Ste. 2
(406) 696-2264
ulhomeloans.com/lo/bhafner

What makes you stand out from the competition?

Communication and accessibility. Buying a home is a huge financial decision, and I never want my clients or Realtor partners wondering what is happening with their loan. We work hard to communicate throughout the entire process, answer questions quickly, solve problems when they come up, and make the experience as smooth, and hopefully as fun, as possible.

What brings customers back to your business?

Trust. A mortgage isn't just a transaction to us. We want to be someone's lender for life. Whether they're buying their first home, moving up, refinancing, or purchasing an investment property years later, we want them to know they can always call us for straightforward advice, even if the answer is that they shouldn't get a loan right now.

What's something your customers may not know about your business?

We can do a lot more than the traditional mortgage people usually think of. In addition to Conventional, FHA, VA and first-time homebuyer programs, we have options for self-employed borrowers, investors, manufactured homes, medical professionals and borrowers whose situation may not fit neatly inside the traditional lending box. If there is a responsible way to make a loan work, we're going to look for it.

What makes your business a good place to work?

Our people. We work hard, but we also have a lot of fun together. Everyone on our team genuinely cares about the person on the other side of the loan, and there is a tremendous amount of teamwork behind the scenes. We celebrate the wins together and jump in together when there is a problem to solve.

What do you enjoy most about having your business in this community?

Billings is home, and I love that relationships still matter here. You see your clients at restaurants, sporting events, school functions and around town. I get to help people I know and then years later help their friends, kids and family members. Being able to build a business while also being involved in making our community better is incredibly rewarding.

What can customers expect when they walk through your doors?

Hopefully a mortgage experience that feels a little different than they expected! They'll get honest answers, great communication and a team that genuinely cares about helping them accomplish their goals. We take the work seriously, but we don't think the process has to feel stuffy or intimidating.

What does it mean to be voted Best of the Best?

Winning once was an incredible honor. Being voted Best Mortgage Loan Officer five years in a row means more than I can put into words. To me, five consecutive wins represent trust. People have a lot of choices when it comes to their mortgage, so knowing that our clients, Realtor partners, friends and community continue to support us year after year is something I will never take for granted.

What are you most proud of?

The relationships we've built. Production numbers and awards are exciting, but the things I'm proudest of are the families we've helped become homeowners, the clients who come back years later, the Realtors who trust us with their clients, and the referrals we receive from people we've helped in the past. When someone sends their friend or family member to us, that's about the best compliment we can receive.

What's your secret to good customer service?

Communicate, do what you say you're going to do, and answer your phone! It sounds simple, but those three things go a long way. Mortgages can be stressful, especially when someone doesn't know what's happening. Our job is to stay ahead of the process, explain things in plain English and be there when our clients need us.



What are some of the things you do to give back to the community?

Giving back is a huge part of why I love doing business in Billings. I have been fortunate to serve in leadership roles with organizations including Habitat for Humanity of Yellowstone County and the local Grizzly Scholarship Association chapter. We also support local nonprofits, community events, Realtor education and other organizations throughout the year. I believe that if a community supports your business, you have a responsibility to turn around and support that community.

How do you build trust with clients?

By being honest, even when the answer isn't necessarily what someone wants to hear. I would rather give someone good advice that costs me a loan today than recommend something that isn't right for them. We explain the options, talk through the pros and cons, stay available throughout the process and then let our clients make an informed decision. Trust is earned over time, not during one transaction.

What makes your business popular?

I hope it's because people know what they're going to get from us: accessibility, communication, expertise and a team that will work hard for them. We also try not to take ourselves too seriously. Getting a mortgage involves enough paperwork already; we don't need to make it boring too!

FINALISTS

- DeDe Stoner, Guild Mortgage, 3127 Central Ave., Ste. 4
- Stephanie Douglas, Stockman Bank, 402 N. Broadway

NAIL TECHNICIAN

Demi Jimenez
Siren Beauty Bar & Spa
1 year in business
620 Lake Elmo Dr., Ste. 12
(406) 794-8539
facebook.com/p/Siren-Beauty-Bar-Spa

FINALISTS

- Kayla Easley, Carizzma Beauty Bar, 517 24th St. W.
- Taytum Baker, Taytum Nailed It (Bliss Salon), 1216 16th St. W., Ste. 35

OPTOMETRIST

Dr. David Bauer
Bauer and Clausen Optometry
18 years in business
100 Brookshire Blvd.
(406) 656-8886
billingseyedocs.com

What makes you stand out from the competition?

All of the eye doctors take the time to listen to our patients carefully. Every person has a unique story, and I want to understand not just their vision needs, but how those needs affect their daily life.

What brings customers back to your business?

Patients return because they trust us to understand their concerns, answer their questions, and explain a diagnosis and treatment plan in detail. We ensure that patients feel informed, respected, and cared for.

What's something your customers may not know about your business?

Many don't realize that Bauer & Clausen Optometry started as a partnership with my wife, Dr. Robyn Clausen. We built this practice together with the goal of serving our community with compassion and excellence.

What makes your business a good place to work?

Our practice is a place where people grow. I'm proud that our team has opportunities for advancement and professional development, because investing in them ultimately benefits our patients.

What do you enjoy most about having your business in this community?

I take great pride in caring for the people who make this community special. It's especially meaningful when I see multiple generations of the same family come through my exam room.

What can customers expect when they walk through your doors?

Patients can expect a warm welcome, a comfortable experience, and a thorough exam. My goal is always to provide clarity—both in vision and in understanding the results.

What does it mean to be voted Best of the Best?

Being selected as the best optometrist is deeply humbling. To me, it means patients feel valued and heard, and that they receive high-quality vision care. That's the greatest honor I could receive.

What are you most proud of?



I'm proud of the relationships I've built with my patients. Knowing that people trust me with their eye health year after year is incredibly rewarding.

What's your secret to good customer service?

My secret is to approach every interaction with kindness and patience. I explain things at the pace and detail level each patient prefers. Clear communication is the foundation of trust.

What are some of the things you do to give back to the community?

Through our practice, we support programs like Tumbleweed, where we provide exams and glasses for teens in need. We also take pride in our scholarship program for students entering healthcare.



How do you build trust with patients?
I build trust by being transparent and approachable. I never want a patient to feel rushed; I want them to feel like their concerns matter, because they do.

What makes your business popular?
Patients appreciate that they aren't treated like numbers. They know they'll be cared for as individuals, and that's what keeps them recommending us to others.

Fun fact about your business?
I'm a technology enthusiast, and my family often relies on me for car advice. Patients sometimes laugh when I compare explaining eye technology to explaining how engines work—it makes the science easier to understand

FINALISTS

- Dr. Jennifer Dull, Heights Eyecare, 430 Lake Elmo Dr.
- Dr. Shawn Lebsock, Yellowstone Eye Care, 2120 Grand Ave.

PHOTOGRAPHY – CHILDREN

Arica Lipp
Arica Lipp Photography
12 years in business
1212 Grand Ave., Ste. 10C
(406) 290-9443
aricalipp.com

What brings clients back to your business?
Clients come back because of how I have made them feel about themselves and/or their business image. They trust me to capture them authentically and beautifully. They know they'll feel seen, guided, and cared for every step of the way, and they love the results.

What makes your business a good place to work?
It's creative, fulfilling, and personal. Every session is unique. I get to connect deeply with people and help them feel confident and celebrated.

What can customers expect when they walk through your doors?
A warm welcome, personalized attention, expert guidance, and a fun, relaxed atmosphere where they can truly be themselves.

What does it mean to be voted Best of the Best?
It's an honor that means the world to me. It tells me my clients feel valued and love what we have created together.

What's your secret to good customer service?
Listening. I take the time to understand what each client needs, then guide them with care, patience, and creativity.

What are some of the things you do to give back to the community?
I donate sessions to local fundraisers, support small businesses with my photography, and collaborate with nonprofits; often including the Billings Symphony.

FINALISTS

- Katy Beebe, K and E Photography, 711 Central Ave., Ste. 32
- Mackenzie Scheie, Mackenzie Scheie Photography

PHOTOGRAPHY – PORTRAIT

Brittney Jackson
B's Photography
7 years in business
(406) 670-7349
bsphotography406.com

FINALISTS

- Arianna Skoog, Skoog Photography,
- Arica Lipp, Arica Lipp Photography, 1212 Grand Ave., Ste. 10C

PHOTOGRAPHER – WEDDING

Jennifer Dawn
Jennifer Dawn Photography
4 years in business
jenniferdawnphoto.com
(406) 530-4948

What brings customers back to your business?
I think people come back—and refer their friends and family—because I do my best to make them feel relaxed and comfortable in front of the camera. I have a pretty laid-back personality, and I think that trickles down and impacts the vibes of each session. Most people don't naturally feel comfortable having a camera pointed at them, so I try to take the pressure off, give direction when it's needed, and create space for genuine



moments to happen. My hope is that my clients not only love their photos but actually enjoy the experience of creating them.

What's something your customers may not know about your business?
I think clients might be surprised by how much of my job happens after I put the camera away! The actual session or wedding day is only a small part of the process. I spend countless hours behind the scenes carefully culling and editing each gallery, making sure the colors feel true to life and choosing images that tell the story of that particular season or day. There's a lot of thought and care that goes into a gallery before it ever lands in a client's inbox—and I wouldn't have it any other way.

What can customers expect when they walk through your doors?
When a client hires me, they can count on being treated as a valued person and not just another customer. I love to get to know my clients and get a feel for their unique personalities so that their final images reflect who they are.

What does it mean to be voted Best of the Best?
It's incredibly humbling. Billings is jam-packed with incredible talent, and I was honored to even be in the running. I don't think this award sets me above any of the other talented photographers in our area, but I do think it speaks volumes about the supportive and wonderful client base I've had the privilege of working with over the years. I'm truly grateful.

What are you most proud of?
I think I'm most proud of the relationships I've built with my clients. It's such a privilege when someone trusts me to photograph an important season in their life, but it means even more when they come back and trust me with the next one, too. I've had the opportunity to document so many milestones in people's lives. Knowing that people continue to invite me into those moments is something I'll never take for granted.

What are some of the things you do to give back to the community?
I've had the honor of donating my time and talents to a number of community fundraisers and local nonprofits over the years. It's honestly one of the most rewarding parts of my job. My very favorite organization I've had the opportunity to work with is LaVie Health. They're pouring into moms and families in our community in huge ways, and they've graciously allowed me to contribute little bits along the way through photography. I'm incredibly grateful for the work they do and look forward to serving alongside them for many years to come.

How do you build trust with clients?
I build trust by running my business with integrity. I'm honest, I communicate clearly, and I do my best to make sure my clients know exactly what to expect throughout the entire process. Wedding planning can be stressful, and I don't take lightly the fact that my clients trust me to document such an important day. For me, building trust is really about following through—doing what I've said I'll do, showing up prepared, and giving my clients confidence that they're in good hands.

Fun fact about your business?
Photography wasn't actually my original career plan! I have a degree in secondary education with a major in English and a minor in drama. As it turns out, both have come in surprisingly handy as a photographer, especially the drama part, because I'm shockingly comfortable making a fool out of myself for a genuine smile.

FINALISTS

- Kayla & Niko Cordero, 406 Memories, 304 N. 29th St.
- Mackenzie Scheie, Mackenzie Scheie Photography

REALTOR

Tyler Samson
NAI Business Properties
13 years in business
(406) 256-5000
naibusinessproperties.com

What brings customers back to your business?

My business is based a lot on referrals, so trust is key in real estate. Providing ongoing value, showing community investment, and simply staying in touch with the clients you build lasting relationships with.

What makes your business a good place to work?

NAI Business Properties is Montana's premier full service commercial real estate firm. I am very blessed to work alongside the best team who I have learned so much from the last 13 years. For an entire team to focus on and maintain a collaborative environment, where we all want to help each other and grow together is a really big part of our firm's success. Surrounding yourself with the best is very important.

What are you most proud of?

I didn't come this far to only come this far. I am proud to constantly keep growing as a person, learning from others and helping as many people as I can, and to continuously grow both my commercial real estate business and restaurant business each year. All of these are very important to me, but the most important role I have is being the best Dad to my six-year-old son, Myles.

What are some of the things you do to give back to the community?

I was born and raised here and am very lucky to call Billings my home. From Commercial Real Estate to my Restaurant, it is very important and rewarding to me to be able to give back to this amazing community that has helped me so much. Participating in fundraisers, sponsorships, and helping others are things I am very passionate about. I am a big believer in happiness does not result from what we get, but from what we give.

How do you build trust with clients?

When representing clients, I treat their business like my own. Honesty, integrity, listening to their needs and preferences, and providing value by giving the best advice and using resources to help make the best decisions when buying or selling. All of these are a winning formula to build trusting working relationships that will last your entire career.



FINALISTS

- Jason Leininger, Real Estate Hub, 27 Shiloh Rd., Unit 3
- Korinne Rice, Berkshire Hathaway, 1550 Poly Dr.





BANK

Stockman Bank

73 years in business

2700 King Ave. W.
800 Main St.
1450 Shiloh Rd.
402 N. Broadway
1455 Grand Ave.
2450 Main St., Worden
(406) 655-2400
stockmanbank.com

What makes you stand out from the competition?

Two things truly set us apart. First, our employees. They genuinely care about our customers and are committed to helping them succeed. As a Montana-owned and operated bank, our team has the ability to provide personalized service and make decisions with the customer's best interests in mind.

Second, our exclusive focus on Montana. We only bank in Montana, which means all of our attention, resources, and expertise are dedicated to serving Montana communities. Our customers can feel confident knowing they are banking with a true Montana bank that is invested in the success of their friends and neighbors.

What brings customers back to your business?

Stockman Bank has a great reputation across the state in every community that we serve. Our customers know they are our priority and will be treated well.

What makes your business a good place to work?

Our culture. Our employees have a voice, opportunities for career growth and the ability to make decisions.

What can customers expect when they walk through your doors?

A smile, someone that knows their name, and great personal service.

What does it mean to be voted Best of the Best?

It's an incredible honor, and it's really a reflection of our employees. Their dedication to our customers and communities is what earned Stockman Bank this recognition.

What are you most proud of?

We are most proud of the fact that Stockman Bank is a true Montana community bank. We live and breathe Billings and we truly support and promote our neighbors.

What's your secret to good customer service?

Our employees. They go above and beyond because they truly care about serving our customers.

What are some of the things you do to give back to the community?

We give back to our community through financial donations and countless volunteer hours. We strive to make a difference and believe there is more than one way to have a positive impact.

How do you build trust with clients?

It's about one-on-one relationships. Our clients quickly find out that our talented bankers are knowledgeable, responsive, and consistently work hard to exceed expectations.

What makes your business popular?

We are a fourth generation Montana family-owned bank. We offer one-stop banking for every member of your family, from savings accounts for kids, home loans for first-time home buyers, small business loans, to insurance and wealth management services.

Fun fact about your business?

We are Montana's largest, privately held, family-owned bank with over 40 statewide locations and six located in the Billings area to better serve our customers.

FINALISTS

- First Interstate Bank, various locations
- Western Security Bank, various locations

BUSINESS PROMOTIONAL PRODUCTS

Blackridge Branding

1 year in business

1535 Industrial Ave.
(406) 800-3628
blackridgebranding.com

What makes you stand out from the competition?

Our commitment to personalized service, quality, and attention to detail sets us apart. We take the time to understand each customer's goals and find promotional products that genuinely represent their brand and make an impact. From the initial idea to the finished product, we strive to make the process seamless, creative, and enjoyable. We believe our dedication to building lasting relationships, not just completing transactions—is what truly defines the Blackridge Branding experience!

What brings customers back to your business?

Our customers come back because they know they can count on us to provide great products, dependable service, and a personal experience every time. We take pride in listening to our customers, understanding their needs, and making sure every order is handled with care from start to finish. Many of our customers have become long-term clients and friends, and we believe that trust, consistency, and going the extra mile are what keep them coming back.

What's something your customers may not know about your business?

Something customers may not know about our business is that our team brings more than 100 years of collective experience in the promotional products industry. From exceptional customer service and creative brand development to production and fulfillment, our experienced professionals bring expertise to every step of the process. We're proud to offer our customers a comprehensive, seamless experience and have every aspect of promoting their business or event covered from start to finish.

What makes your business a good place to work?

Blackridge Branding is a great place to work because of our collaborative and supportive team environment. We genuinely care about one another's successes and work together to ensure we are successful both individually and as a team. We believe that having fun and enjoying what we do is an important part of creating a positive workplace, while never losing sight of our customers' needs or our company's goals. Our team's shared commitment, positive attitude, and dedication to excellence are what make Blackridge Branding a special place to be.

What do you enjoy most about having your business in this community?

Blackridge Branding is proud to call Billings home. We value the close-knit community and the strong relationships we've built with neighboring businesses, local organizations, and friends throughout the area. Our business has grown alongside the community we serve, and we're grateful for the connections, partnerships, and support that make Billings such a special place to live and do business.



What can customers expect when they walk through your doors?

When customers walk through our doors, they're greeted with a smile, a warm welcome, and often the sound of laughter coming from our team. They'll see our employees collaborating, sharing ideas, and working together to bring each customer's vision to life. Our expansive showroom showcases a wide variety of promotional products, along with creative ideas and inspiration to help businesses effectively promote their brands. Most importantly, customers will feel the energy and excitement that comes from a team that truly enjoys what they do. We want everyone who visits Blackridge Branding to feel welcomed, inspired, and excited about what we can create together.

What does it mean to be voted Best of the Best?

Being voted Best of the Best is a tremendous honor. It shows that our customers trust us to deliver quality products, exceptional service, and branding solutions that help them stand out. We're grateful for the support of our community and proud of the team that makes it all possible.

What are you most proud of?

What we're most proud of is the incredible team we've built. Although Blackridge Branding has been in business for less than a year, our talented, dedicated, and hardworking team has drawn on our collective experience and expertise to accomplish something truly special during our startup journey. We've built more than a business—we've built a team that is passionate about what we do and committed to doing it well. Every award, successful project, and satisfied customer is a reflection of the passion, creativity, and dedication our team brings to work each day. We're incredibly proud of how far we've come in such a short time and even more excited about what we're building together for the future.

What's your secret to good customer service?

Our secret is simple: we genuinely care about our customers and treat every project like it's our own. We listen, communicate, pay attention to the details, and always strive to deliver quality products on time. Building strong relationships and exceeding expectations is what drives everything we do.

How do you build trust with customers?

We build trust with our clients by delivering quality products, communicating honestly, and providing reliable service. We take the time to understand each client's brand and ensure every printed or embroidered item reflects it accurately. By standing behind our work, meeting deadlines, and paying attention to the details, we create lasting relationships that turn customers into long-term partners.

What makes your business popular?

We create products people are proud to wear and use. We bring brands to life through quality printing, embroidery, exceptional service, and attention to detail. Our products and services are fun, creative, and designed to make a lasting impression.

FINALISTS

- ACES Brand Imaging, 2680 Overland Ave., Ste. A & B
- Dynamic Designs, 206 1st Ave., Laurel

COMPUTER REPAIR SHOP

Billings Tech Guys

12 years in business
2341 Broadwater Ave.
(406) 534-9565
billingstechguys.com

What makes you stand out from the competition?

Billings Tech Guys is proud to be 100% locally owned and operated. We started over ten years ago focusing on providing the best possible tech services to the Billings community. We know the community and love helping our clients. Our experienced technicians speak plainly, fix issues quickly, and recommend solutions that fit your goals, not ours.

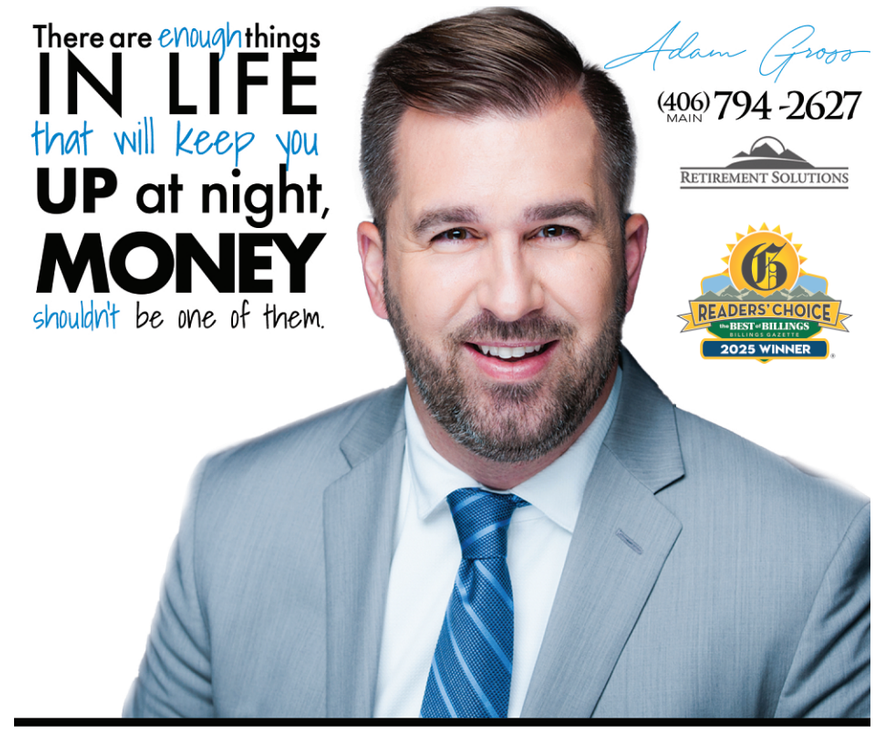
What brings customers back to your business?

People come back because we make tech easy and honest. Clear advice, fair pricing, fast turnarounds, and friendly experts who handle the problem in one place. Whether it's a quick repair, an upgrade, or a full business IT and cybersecurity project, you get guidance you can trust and results that stick. That consistency is how we've built long-term relationships, one solved problem at a time.

What's something your customers may not know about your business?

Most people know us for computer repair, but we're a full-service technology partner. We run Galactica CyberSecurity, our Managed Security and IT division that protects local businesses from hackers and scams. We also run Cyber Dogs AI, which builds AI that actually does work. It starts simple, like an assistant that answers your phone and website around the clock and books the appointment. It goes as far as fully autonomous systems that run whole pieces of your business. A lead comes in at 11pm, the AI answers it, qualifies it, books it, opens the job, and drafts the quote before you've had your coffee. Nobody touched a keyboard. And yes, of course we still do all the hands-on work you'd expect, custom PCs, virus removal, TV mounting, home theater and smart home setup, all with a showroom stocked with trusted brands.





178 S 32ND ST W, Suite 1 • Billings, MT 59102

Adam Gross, Registered Representative offering securities through NYLIFE Securities LLC, Member FINRA/SIPC, a Licensed Insurance Agency * Financial Adviser offering investment advisory services through Eagle Strategies, LLC, A Registered Investment Adviser. Retirement Solutions is not owned or operated by NYLIFE Securities LLC, Eagle Strategies LLC, or its affiliates. NYLIFE Securities and Eagle Strategies are New York Life companies.

What makes your business a good place to work?

We've built a team of experienced problem-solvers who genuinely enjoy helping people as much as they enjoy technology. We hire for attitude and integrity first, then invest in skills with ongoing training, vendor-led workshops, certification prep resources, and plenty of hands-on time. Day to day, our techs work with clear processes and modern tools, and leaders who remove roadblocks so the team can do their best work. We keep the vibe upbeat and family-like. We cross-train across repairs, networking, cybersecurity, and AI, and there are lots of high-five moments when we save the day for a client. We celebrate wins, share credit, and review misses to learn fast. If you love tech, like working with people, and want your work to make a visible difference for neighbors and local businesses, this is a place where you can grow a career and have fun doing it.

What can customers expect when they walk through your doors?

A team ready to help with real knowledge and genuine care, and a smile to start things off. We never talk down to clients, no matter how simple or complicated the issue. Our goal is for every person to leave with an actual solution. And if you're lucky, our CyberDog Zella might greet you too.

What does it mean to be voted Best of the Best?

It means the world to our team to be voted Best of the Best the last eight years in a row. We strive to be the best with all the services we offer, and our team works hard to achieve it. Being voted Billings Best validates all the hard work our team has put in, and we are thankful to be part of such a great community.

What are you most proud of?

Watching the business grow from a small repair shop into a full technology partner for this community, without losing what made us good in the first place. We're proud that clients who started with us fixing a laptop ten years ago now trust us with their entire company's cybersecurity and IT.

How do you build trust with customers?

By being straight with people. We give honest advice even when it's not the answer someone wants to hear, we price fairly, and we follow through on what we say we'll do. We'll tell you when a repair isn't worth the money, even though that costs us the sale. After ten plus years, a lot of our business now comes from referrals, which tell us it's working.



FINALISTS

- Best Buy — Geek Squad, 2450 King Ave. W., Unit A
- NextX, Your Managed Technology Partner, 1301 Division St.

CREDIT UNION FINANCE & PROFESSIONAL

Valley Credit Union

77 years in business

3100 2nd Ave. N.
2955 Grand Ave.
1445 Main St.
1541 Custer Ave.
3025 King Ave. W.
207 N. Broadway
1707 W. Oak St., Ste. A, Bozeman
400 E. Pike Ave., Columbus
1902 Cougar Ave., Cody WY
2513 Main St., Miles City
216 8th Ave. E., Roundup
(406) 656-9100
valleyfcu.com

What makes you stand out from the competition?

At Valley, we believe exceptional service begins with finding a way to say "YES." That mindset is shared throughout our organization, from our leadership team to the employees serving members every day. We take the time to listen, understand each person's unique situation and look for solutions that can make a meaningful difference. Whether it's providing financial guidance, helping someone through a difficult season or simply making their day a little easier, our team is committed to showing up for our members. It's this personal, people-first approach that truly sets Valley apart.

What brings customers back to your business?

Our members return because we make banking feel personal, straightforward and dependable. From easy-to-use online and mobile banking to welcoming branches and convenient ATMs, we give members the flexibility to bank in the way that works best for them. Just as important, our team takes the time to understand their needs, provide thoughtful solutions and offer guidance they can trust. That combination of genuine care, reliable service and everyday convenience builds lasting relationships and keeps members choosing Valley with confidence.

What's something your customers may not know about your business?

Something many people may not realize is how easy it is to become a Valley member and how meaningful that membership can be. Our field of membership now includes 39 counties across Montana and Northern Wyoming. As a not-for-profit, member-owned credit union, Valley puts the needs of our members first and reinvests earnings into better products, competitive rates and services that benefit the people and communities we serve. Once you become a member, your membership stays with you wherever life takes you.

What makes your business a good place to work?

Valley is a great place to work because our employees are more than coworkers. They're a team that supports one another, celebrates successes and shares a genuine commitment to serving our members. Many employees have built long careers here, which speaks to the strong sense of belonging and opportunity found throughout the organization. We invest in professional growth while recognizing the importance of life outside of work. By creating a culture where people feel valued, supported and encouraged to grow, Valley helps employees build rewarding careers and thrive personally.

What do you enjoy most about having your business in this community?

What we enjoy most is being part of the communities we serve and building lasting relationships with the people who call them home. We have the privilege of helping our members reach important financial milestones, and we're equally proud to give back beyond our branches. Whether we're supporting local schools, nonprofits and community events or volunteering alongside our neighbors, we're invested in helping our communities grow stronger. For Valley, being here means more than doing business. It means working together to make a positive and lasting difference.

What can customers expect when they walk through your doors?

When members walk into Valley, they can expect to feel welcomed, recognized and heard. We take pride in building genuine relationships, so many members are greeted by name and helped by employees who know and understand their needs. Whether it's a quick transaction, financial guidance or help navigating a challenge, our team approaches every conversation with care and a willingness to find a solution. Our goal is for each member to leave feeling valued, supported and confident about their next step.

What does it mean to be voted Best of the Best?

Being voted Best Credit Union for the fourth consecutive year and Best Customer Service in the Finance & Professional category for the third year in a row is an incredible honor. These awards reflect the trust our members place in us and the care our employees bring to every interaction. We're grateful to the communities that continue to choose and support Valley, and we're especially proud of the team members who make this recognition possible. While we're proud to celebrate these achievements, they also inspire us to keep improving and delivering the exceptional service our members deserve every day.

What are you most proud of?

We're most proud of the trust our members place in us. They invite Valley to be part of some of life's most meaningful moments, from opening a first account and buying a home to growing a business or preparing for retirement. Every milestone represents a relationship built through listening, guidance and genuine care. Knowing that our members turn to us through both opportunities and challenges is something we never take for granted. Helping people move forward with confidence is what makes our work meaningful and gives us pride every day.

What's your secret to good customer service?

It's simple, our people. Valley employees genuinely care about the members they serve and take the time to listen, ask questions and understand each person's needs. That allows us to offer thoughtful guidance and personalized solutions instead of one-size-fits-all answers. When you combine knowledgeable employees with a sincere desire to help, great member service naturally follows.

What are some of the things you do to give back to the community?

Giving back is part of who we are at Valley. Our employees contributed 3,099 volunteer hours, while Valley provided more than $143,000 in donations to nonprofits, schools and community initiatives. Our ninth annual Toys for Tots drive collected more than 1,300 toys for local children. We also expanded financial education to all high schools in Montana and Park County, WY, supported the student-run Skyview Shoppe and awarded a $5,000 Valleydictorian grant. Whether we're volunteering, supporting local organizations or investing in the next generation, our goal is to help build stronger communities throughout Montana and Northwestern Wyoming.

How do you build trust with customers?

Trust is earned one interaction at a time. At Valley, that means listening before offering a solution, explaining options clearly and following through on what we promise. We understand that financial decisions are personal, so our employees take the time to learn each member's goals and respect the choices they make. By combining honest guidance with dependable service and genuine care, we build relationships that go far beyond a single transaction. Our members know they can count on Valley to put their needs first.

What makes your business popular?

Valley offers the best of both worlds: the products and convenience people expect from a full-service financial institution, along with the personal attention of a local credit union. From a first savings account or car loan to buying a home, growing a business or planning for retirement, we're here for every stage of life. Our employees listen, understand each member's goals and provide solutions that fit their individual needs. That combination of convenience, personal service and deep community roots is what makes Valley a trusted choice.

Fun fact about your business?

A fun fact many people may not know is that Valley's Board of Directors is made up entirely of volunteers. These individuals generously give their personal time to help guide the credit union and ensure decisions are made with our members' best interests in mind. It's the credit union philosophy in action: people helping people, with Valley guided by the people and for the people we serve.

FINALISTS

- Altana Federal Credit Union, various locations
- Billings Federal Credit Union, various locations

CUSTOM FRAMING STORE

The Frame Hut & Gallery
Over 60 years in business
1430 Grand Ave.
(406) 245-9728
framehut.com

What brings customers back to your business?

Our customers have told us what a relaxing atmosphere we have at The Frame Hut & Gallery. They comment on our large variety of styles of art, diverse gifts, and most importantly the friendly and prompt service they receive. Each and every customer is very important to us, and we do our best to make their time enjoyable.



What's something your customers may not know about your business?

Did you hear about Billings best kept secret? The Gallery provides much more than just custom framing. We offer a variety of regional artists, artisan jewelry, home décor, and much, much more. From handmade greeting cards, leather journals to great small gift ideas, our Gallery has a wide spectrum of items to offer. Along with your purchase, we provide complementary gift wrapping for personal, Birthday, and Holiday upon request. We strive to help our customers have a one-stop shopping experience. Many enjoy this feature during the Christmas season.

What makes your business a good place to work?

Working at the Gallery will challenge you in design, creativity, and level of artistic experience. You just never know what project you'll be working on next and that keeps what we do fresh and interesting. From sports memorabilia, sentimental findings, artwork from world travels-such as the Amazon, Peru, Italy, etc., children's art, to museum artifacts, to framing Salvador Dali's art and even work by Andy Warhol, there is an endless variety of what one can frame. There are so many amazing stories that are part of what we frame. We also enjoy what we do and together craft a great supportive team.

What do you enjoy most about having your business in this community?

Store owner Helen Tolliver says, "We have such a wonderful community and so, having grown up here in Billings, it makes having this business even more rewarding." One of the best facets is showcasing talented artist's work from the community and seeing how much it is appreciated. Our community also is local-centric in that they support "shop local", which supports our artists as well.

What can customers expect when they walk through your doors?

When a customer enters the gallery, they can expect exceptional Montana and regional artwork, friendly service, and a peaceful atmosphere. The Frame Hut & Gallery is a place not only to receive quality custom framing, but a tranquil Art Gallery setting where one can experience the talent of our artists. Art truly is food for the soul.

What does it mean to be voted Best of the Best?

It is an amazing accomplishment as we work hard to be voted Best of the Best. This award is a great encouragement to our team as we see how crucial it is to keep taking pride in, and keep putting the best into each project, whether large or small. Every piece receives expertise and quality work with that special finishing touch. It's such an honor to work with our customers' treasures and we appreciate their trust. This is the 17th year in a row we have received the Readers' Choice Award for Best Custom Framer. We at The Gallery consider it an absolute honor to have been chosen. Our passion is to create a quality frame design that will stand the test of time, and it is with deep gratitude and thankfulness to have the opportunity to serve Montana in that regard.

What are you most proud of?

Through listening to each story pertaining to what is being framed, we are most proud of our enduring designs through individual creativity. Whether it's to create with the parent and design a heartfelt project of a child's special drawing for a loved one, or a certificate of accomplishment achieved by a customer or someone close to them, we are framing treasures. It is an honor to frame pieces that will capture memories of happiness for years to come.

What's your secret to good customer service?

We do our best through listening, encouraging, caring, and offering expertise and kindness each step of the way, to achieve what our customer desires for their piece. We design personal art on a daily basis for others, through their choices on custom framing designs and home accent pieces. The ability to listen to a customer is key. We believe in a firm foundation of quality customer service, and it is of the utmost importance. We not only want to meet expectations but exceed them, and that is what we truly take joy in.

What are some of the things you do to give back to the community?

The local community has been a great supporter of the arts. We feel it's very important to show support for local causes such as Ronald McDonald House. We have also supported the Billings Clinic Classic, Family Service, American Foundation for Suicide Prevention, Big Brother, Big Sister, Saints, Huntley Project FFA, and other fundraising causes as well.

How do you build trust with customers?

We listen to our customers and do our best to meet their needs and provide a quality product they will be proud to display. We try to give sound advice and follow through in a timely manner to produce the Best of the Best.



Fun fact about your business?

From our family business to your family, we are all about relationships. It's from the years of being here in Billings that you get to know parents along with their children. It's not unusual to have three generations shopping together with us at one time. Sometimes our customers tell us of memories of shopping here with family members. The gallery is a bonding place, like that certain baked cookie fragrance connected to good memories with family and friends.

FINALISTS

- Hobby Lobby, 2425 Central Ave.
- Rimrock Art & Frame, 1070 S 24th St. W.

ELECTRICAL CONTRACTOR

Trailhead Electric LLC

1 year in business
2138 Lewis Ave.
(406) 969-7688
trailhead-electric.com

What makes you stand out from the competition?

I believe that we stand out because of the quality of work you're getting. Our goal is to leave your home with you satisfied and feeling like you paid for quality work.

What brings customers back to your business?

Quality work, dependable service, honest pricing, and treating customers right. We want people to know that they can call us and trust us with any electrical need.

What do you enjoy most about having your business in this community?

The community means everything to us, and we can feel the love back from every person we serve.

What does it mean to be voted Best of the Best?

It's an awesome feeling. Even more so since we have only been in business for almost 10 months so to see the amount of support so far is awesome.

What are you most proud of?

Before we started Trailhead Electric, I never knew the amount of effort that it takes to own a small business and I have a newfound respect for other business owners. I am proud of how far we have come so far.

What's your secret to good customer service?

Understand where other people are coming from whether it's concerns about what you're working on or frustrations that develop. The best thing to do is to have a smile on your face and try to work through it.

How do you build trust with customers?

Showing up when you say that you are going to show up is a great first step. Things happen but we try to communicate the best we can. Before we leave a job, we make sure everyone is on the same page and give a step by step on what we accomplished that day.

Fun fact about your business?

There are only 2 of us currently in Trailhead Electric but we plan on expanding here very soon. Our main goal is to always give you that small business customer service but with bigger results.

FINALISTS

- Action Electric, 1010 Central Ave., Ste. 4
- Treasure State Electric, 3307 Grand Ave., Ste. 103B

FENCING AND FENCE SUPPLY COMPANY

Jares Fence Company, Inc.

47+ years in business
10640 S. Frontage Rd.
(406) 652-1924
jaresfence.com

FINALISTS

- Montana Fence, various locations
- Shipton's Big R, various locations

INSURANCE COMPANY

Stockman Insurance

32 years in business
1405 Grand Ave.
(406) 896-4870
stockmanins.com

What makes you stand out from the competition?

As a community insurance agency, we take the time to work with people to design the right insurance package for their specific needs.

What brings customers back to your business?

Our growth and reputation. Our customers know they will be working with local Montana staff who understand their unique insurance needs.

What's something your customers may not know about your business?

We've been in Billings since 2008. We live and reside in Billings. We have partnered with some of the top-rated insurance carriers in the nation, which allows us to offer the most comprehensive coverage at the most competitive price.

What makes your business a good place to work?

Stockman leadership knows our employees are key to the company's success. We are proud to be part of the Stockman brand.

What do you enjoy most about having your business in this community?

Billings is a business-friendly, forward-thinking community, and we're proud to be part of what makes the Magic City thrive.

What can customers expect when they walk through your doors?

A friendly, smiling, well-versed professional that will assist you with your insurance needs.

What does it mean to be voted Best of the Best?

For the community to recognize our commitment to providing exceptional customer service, along with being the preferred insurance professional, is a great honor. We appreciate knowing our commitment to Billings and the community is recognized.



What's your secret to good customer service?

Our customers are our neighbors, our friends, and our family. We understand this is a relationship business. Our clients know we care about their well-being, and we appreciate the trust and confidence they place in us.

FINALISTS

- Anvil Insurance, 3124 1st Ave. N.
- State Farm, various locations



LAW FIRM

AVA Law Group

8 years in business

401 N 31st St., Ste. 1500
130 W. Front St., Missoula
2435 Kaanapali Parkway, Lahania, HI
(406) 333-3333
avalaw.com

What makes you stand out from the competition?

AVA Law Group was built around a simple idea: people deserve a powerful voice when they're going up against powerful companies, insurance companies, and institutions. We combine the resources and experience to take on difficult cases with the personal attention clients expect from a local Montana firm. Our mission is simple: Representing the People Against the Powerful.

What brings customers back to your business?

For us, it's not really about customers coming back, it's about earning their trust. Many of the people who come to us are going through one of the most difficult experiences of their lives. We work hard to make sure they feel heard, informed, and supported throughout the process. When clients know they have a team that genuinely cares about what happens to them, that relationship often continues long after their case is over.

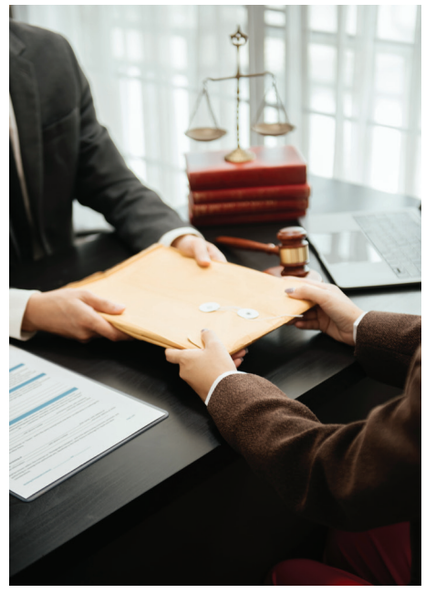
What's something your customers may not know about your business?

AVA Law Group may have grown into a firm handling complex cases across the country, but Montana is home. AVA was founded and headquartered in Billings, and we continue to maintain a strong commitment to the communities we serve. We combine that local connection with a nationwide network of legal experience and resources, allowing our clients to have both a hometown connection and the ability to take on very powerful opponents.

What makes your business a good place to work?

Our people genuinely believe in what we do. At AVA, from attorneys and paralegals to case managers and support staff, everyone plays a role in helping people through incredibly difficult circumstances. We value teamwork, compassion, hard work, and the belief that the work we do can make a real difference in someone's life.

What do you enjoy most about having your business in this community?



Billings is home. We love being part of a community where people support local businesses, look out for their neighbors, and take pride in making Montana a better place to live. Being recognized by the people of Billings makes this award especially meaningful because these are the same people and families we are here to serve.

What can customers expect when they walk through your doors?

They can expect to be treated like a person, not a case number. From the first conversation, our goal is to listen, explain their options, answer their questions, and make a complicated legal process easier to understand. Our team is available around the clock because we know that injuries and difficult situations don't always happen during business hours.

What does it mean to be voted Best of the Best?

It means everything. Our clients put an incredible amount of trust in us when they come to AVA, so being recognized by the people of Billings is an honor we don't take lightly. This award isn't just a reflection of our attorneys; it's a reflection of our entire team and the relationships we've built in this community. We are incredibly grateful to everyone who took the time to vote for us.

What are you most proud of?

We're most proud of the people we've been able to help. More than any number or award, it's knowing that our work has helped individuals and families seek accountability and move forward after life-changing events. AVA has recovered more than $200 million for clients, but every case represents a person, a family, and a story. That's what we're proud of.

What's your secret to good customer service?

Listen first. People don't just need legal answers, they need someone to hear what they're going through. We believe good service means being accessible, communicating clearly, treating people with compassion, and following through on what we say we'll do.

What are some of the things you do to give back to the community?

Being part of the Billings community means more to us than simply having an office here. AVA Law Group supports local nonprofits, schools, charitable organizations, youth programs, and community events throughout the area. We believe businesses have a responsibility to invest in the communities that support them, and we're proud to be able to give our time and resources to causes that matter to our neighbors.

How do you build trust with clients?

We build trust by being accessible, honest, and consistent. We don't expect someone to understand the legal system when they're already dealing with an injury or loss. Our job is to explain what is happening, answer questions, provide regular updates, and make sure our clients know they have a team standing beside them.

What makes your business popular?

We believe it's the combination of results and relationships. People want to know that their attorneys have the experience and resources to fight for them, but they also want to know that someone cares about what they're going through. AVA strives to provide both. We bring serious legal experience to the table while treating every client like a person whose story matters.

Fun fact about your business?

AVA Law Group was founded in Billings by Andrew Van Arsdale, who grew up in Billings, Montana and wanted to create a law firm focused on protecting individuals when they're up against powerful corporations and institutions. Today, AVA represents clients nationwide while remaining deeply rooted in Montana, with offices in both Billings and Missoula.

FINALISTS

- Gerstner Adam Law, 2828 1st Ave. S.
- Silverman Law Office, PLLC, 2800 Central Ave., Ste A

MORTGAGE LENDER

Stockman Bank

73 years in business

2700 King Ave. W.
800 Main St.
1450 Shiloh Rd.
402 N. Broadway
1455 Grand Ave.
2450 Main St., Worden
(406) 655-2400
stockmanbank.com

What makes you stand out from the competition?

Two things truly set us apart. First, our employees. They genuinely care about our customers and are committed to helping them succeed. As a Montana-owned and operated bank, our team has the ability to provide personalized service and make decisions with the customer's best interests in mind. Second, our exclusive focus on Montana. We only bank in Montana, which means all of our attention, resources, and expertise are dedicated to serving Montana communities. Our customers can feel confident knowing they are banking with a true Montana bank that is invested in the success of their friends and neighbors.

What brings customers back to your business?

Stockman Bank has a great reputation across the state in every community that we serve. Our customers know they are our priority and will be treated well.

What makes your business a good place to work?

Our culture. Our employees have a voice, opportunities for career growth and the ability to make decisions.

What can customers expect when they walk through your doors?

A smile, someone that knows their name, and great personal service.

What does it mean to be voted Best of the Best?

It's an incredible honor, and it's really a reflection of our employees. Their dedication to our customers and communities is what earned Stockman Bank this recognition.

What are you most proud of?

We are most proud of the fact that Stockman Bank is a true, Montana community bank. We live and breathe Billings and we truly support and promote our neighbors.

What's your secret to good customer service?

Our employees. They go above and beyond because they truly care about serving our customers.

What are some of the things you do to give back to the community?
We give back to our community through financial donations and countless volunteer hours. We strive to make a difference and believe there is more than one way to have a positive impact.

How do you build trust with clients?
It's about one-on-one relationships. Our clients quickly find out that our talented bankers are knowledgeable, responsive, and consistently work hard to exceed expectations.

What makes your business popular?
We are a fourth generation Montana family-owned bank. We offer one-stop banking for every member of your family, from savings accounts for kids, home loans for first-time home buyers, small business loans, to insurance and wealth management services.

Fun fact about your business?
We are Montana's largest, privately held, family-owned bank with over 40 statewide locations and six located in the Billings area to better serve our customers.

FINALISTS

- Valley Credit Union, various locations
- Western Security Bank, various locations

MOVING COMPANY

Montana Muscle Movers

9 years in business
6945 Grand Ave.
(406) 302-5521
montanamusclemovers.com



What makes you stand out from the competition?
We tailor our services to meet the needs of our customers. We don't simply state an hourly rate and rush clients off the phone. We approach each job with the attention it requires to meet our client's needs.

What brings customers back to your business?
We are completely transparent in our process, from estimates to invoicing you know exactly what to expect and that we stand by our work.

What's something your customers may not know about your business?
We offer interim storage to our clients! Space is limited, but if you need temporary storage, we've got you covered!

What makes your business a good place to work?
Attitude is a reflection of leadership; our staff holds themselves and us as business owners to a high standard. We offer flexibility in scheduling and try and meet our staff where they are at, personal development and goal setting are encouraged, and we will help our team accomplish whatever they are willing to work for and tailor a professional goal plan to achieve it. If an employee has their sight set on home ownership, or coaching kids t-ball etc. Whatever it is.

What do you enjoy most about having your business in this community?
Billings is a fantastic community who all support one another. We love knowing and working alongside other businesses who are striving to make this a great place to live!

What can customers expect when they walk through your doors?
Well customers do not walk through our doors, but we do walk into theirs! When WE walk through your doors to perform a move you can expect a professional, friendly service team who will do a thorough job prepping your space for moving and then executing the move in the most efficient manner — without compromising safety or damage.

What does it mean to be voted Best of the Best?
That we are recognized as a leader in our industry within this community; being measured and winning against our local peers is a high honor.

What are you most proud of?
How we have grown as an organization and adapted to every challenge that has been thrown our way thus far.

What's your secret to good customer service?
Anticipating your customer's needs, those expressed and unforeseen, and then exceeding them.

What are some of the things you do to give back to the community?
We are committed to giving back a portion of profits. Some seasons are smaller donations than others as funds allow, but we are dedicated to supporting the community that supports us. We just finished our "Adopt a Teacher" initiative, where we randomly select local teachers and purchase all the supplies on their classroom amazon wish list until the budget's gone. We also just dropped off our annual donation basket for the silent auction supporting Dog Tag Buddies; a local nonprofit who supports vets. Our motto when it comes to philanthropy is; if we can, we will!

How do you build trust with customers?
Exceeding expectations at every interaction over a period of time. We do what we say we are going to do, and if it isn't something we can do we let you know that too. Setting clear expectations for both parties is how you gain that trust.

What makes your business popular?
We make a hard and stressful life event easier to manage; most find that our crew makes them laugh and puts them at ease; their once dreaded move turned out to be a fun experience.

Fun fact about your business?
We are a female owned business!

FINALISTS

- Aaron's Back Company, 6917 King Ave. W.
- Two Men and a Truck Moving, 1375 4th Ave. N., Ste. F

BIG SKY AUDIOLOGY LLC
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READERS' CHOICE BEST OF BILLINGS BILLINGS GAZETTE 2025 WINNER

READERS' CHOICE BEST OF BILLINGS BILLINGS GAZETTE 2026 WINNER

BENEFITS OF TREATING HEARING LOSS

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- Decreased Tinnitus (Ringing in ears)
- Decreased Risk of Cognitive Decline/Dementia
- Improved Ease of Listening

2631 St. Johns Ave #1 | Billings, MT 59102 | 406-656-2003 | www.bigskyaudiology.com

PET BOARDING FACILITY

Big Sky Pet Resort

12 years in business
(406) 656-5100
2922 Millennium Circle
bigskypetresort.com

What makes you stand out from the competition?

We treat every pet as an individual. Our experienced team takes the time to learn each pet's personality, routine and comfort level so we can provide safe, attentive and personalized care. We also offer a spacious, welcoming environment where pets can play, relax and feel at home.

What brings customers back to your business?

Trust, consistency and the way we care for their pets. Customers know that when they leave their dogs or cats with us, they will be cared for like members of our own family. Many pets are excited as soon as they realize they are coming to Big Sky Pet Resort, and that means a great deal to their owners—and to us.

What's something your customers may not know about your business?

There is a great deal happening behind the scenes every day. Our team constantly monitors behavior, activity, eating habits and overall well-being. We get to know what is normal for each pet, which helps us notice when something may need extra attention.

What makes your business a good place to work?

Our employees share a genuine love for animals and work together as a team. Every day is different, and our staff gets to build relationships with both pets and their owners. It is rewarding work, especially when a shy or nervous pet gradually becomes comfortable and excited to see us.

What do you enjoy most about having your business in this community?

We enjoy being part of a community that truly loves its pets. Billings residents have supported Big Sky Pet Resort and trusted us with members of their families. We are grateful for the relationships we have developed with local pet owners over the years.

What can customers expect when they walk through your doors?

Customers can expect a friendly welcome, a clean and professional facility, and a team that genuinely cares about their pets. We want owners to feel comfortable asking questions and confident that their pets will receive attentive, dependable care.

What does it mean to be voted Best of the Best?

Being voted Best of the Best would be an incredible honor because it comes from the people we serve. It would show that our customers recognize the dedication and hard work our team puts into caring for their pets every day. We would consider it a reflection of our entire staff and the trust our community has placed in us. We have been voted Best of the Best 6 times now including the past two years which is a testament to that hard work!

What are you most proud of?

We are most proud of the trust we have earned from our customers. Caring for someone's pet is a major responsibility, and we never take that lightly. Seeing generations of pets from the same families come through our doors is one of our greatest accomplishments.

What's your secret to good customer service?

Listen carefully, communicate honestly and treat every customer and pet with respect. We try to understand what each owner needs and follow through on what we promise. Good customer service begins with genuinely caring.

What are some of the things you do to give back to the community?

We believe in supporting the community that supports us. We look for opportunities to help local organizations, charitable events and pet-related causes through donations, services and community involvement.

How do you build trust with customers?

Trust is built through consistency, transparency and communication. We answer questions honestly, keep owners informed and provide the same high standard of care every time their pets visit. Over time, our customers see that their pets' safety and well-being are always our priority.

What makes your business popular?

Our customers appreciate having a dependable place where their pets are known, welcomed and cared for by people who love animals. Word-of-mouth recommendations, loyal customers and happy pets have played an important role in our success.

Fun fact about your business?

Many of our canine guests recognize the route to Big Sky Pet Resort. They begin getting excited in the car before they even arrive—and some can hardly wait to get through the front door! We are also a family-owned small business and proud to have won this award 6 times including the inaugural year as well as the last 2 years. Thank you, Billings!



FINALISTS

- Bark Park, 1215 Monad Rd., Ste. A
- Paws & Claws, 3206 Conrad Rd.

PLUMBING SERVICE

G & T Plumbing and Mechanical

30 years in business
1402 Central Ave.
(406) 256-6016
gandtplumbing.com

What makes you stand out from the competition?

We believe it's our people, experience and the pride we take in our work. For 30 years, G&T Plumbing & Mechanical has built a reputation for quality craftsmanship, dependable service and standing behind what we do. Our team has the experience of handling everything from a simple service call to some of the largest and most complex commercial plumbing and mechanical projects in our area. No matter what the size of the job, we want it done right and we want our customers to feel like they were taken care of.

What brings customers back to your business?

Trust. Many of our customers, contractors and local businesses have worked with us for years, and some relationships go back decades. They know when they call G&T, they're getting experienced people who will listen, communicate honestly and work hard to solve the problem. We don't take repeat business for granted. Every time someone calls us again or recommends G&T to someone they know, we consider that one of the greatest compliments we can receive.

What's something your customers may not know about your business?

G&T Plumbing & Mechanical is celebrating 30 years in business in 2026, and family has been part of the company from the beginning. Over the years, more than 20 family members have worked here—from aunts and uncles to sons, cousins and now the next generation of the family. But that family atmosphere extends beyond relatives. We've had employees spend a large part of their careers with us, and we consider them and their families an important part of G&T too.

What makes your business a good place to work?

Our people genuinely enjoy working together. We work hard and expect a lot from each other, but there's also plenty of jokes and laughter around the shop and office. We want G&T to be a place where someone can build a career, support a family, learn from experienced tradespeople and eventually pass that knowledge on to the next generation. Seeing apprentices become journeymen and younger employees develop into leaders is something we're extremely proud of.

What do you enjoy most about having your business in this community?

Billings is home. Our employees live here, raise their families here, coach kids here and see our customers around town. After 30 years, it's pretty special to drive through Billings and see schools, healthcare facilities, businesses and other buildings our employees have helped build and maintain. A lot of our work eventually gets covered by concrete, walls and ceilings, but we know it's there—and there's a lot of pride in knowing our craftsmanship is quietly serving the community every day.

What can customers expect when they walk through your doors?

Customers can expect to find a team with decades of plumbing and mechanical experience and people who take pride in knowing their trade. Whether they have a simple plumbing question, need service at their home or business, or are planning a large commercial project, there's a good chance someone at G&T has seen it before. We're a hardworking group, but we also like to have fun, so don't be surprised to hear some laughter around the office or shop. After 30 years, we're proud that G&T still feels like a local, family-run business where people know their trade and enjoy what they do.

What does it mean to be voted Best of the Best?

Being voted Best Plumber again means a tremendous amount to us because this recognition comes from the people of our community. We've spent 30 years trying to build a company that our customers can trust and our employees can be proud to represent. Being chosen again tells us that those efforts are noticed. We're grateful to everyone who voted for G&T, but especially thankful to our employees and customers who have made the last 30 years possible.

What are you most proud of?

Our employees, without question. Equipment, trucks and buildings don't make a plumbing company—people do. From our plumbers and apprentices in the field to our shop and office staff, they are the foundation of G&T. We're proud of the quality of their work, the way they represent our company and the knowledge they pass along to the next generation of our trade.

What's your secret to good customer service?

There really isn't a secret. Treat people the way you would want your own family to be treated. Listen to them, be honest with them, show up when you say you will, do quality work and stand behind it. Plumbing problems can be stressful, and sometimes simply being dependable and treating someone with respect makes all the difference.

What are some of the things you do to give back to the community?

Billings has supported G&T for 30 years, so giving back to the community is important to us. Over the years, we've supported local churches, blood drives, fundraisers, youth sports and other community organizations and events. Our employees also give their own time, including coaching youth sports and helping introduce younger generations to careers in the skilled trades. We believe supporting the community means more than just doing business here—it means being involved in it.

How do you build trust with customers?

We build trust by doing what we say we're going to do. We communicate with our customers, explain what we find, answer their questions and give them honest information so they can make informed decisions. Then we rely on our training and experience to do the work correctly and safely. Most importantly, we stand behind our work. Trust isn't built during one service call or one project—it's built by taking care of people consistently year after year.

What makes your business popular?

We think a lot of it comes down to reputation and word of mouth. For 30 years, G&T has worked hard to provide quality plumbing, dependable service and experienced people our customers can trust. When you take care of people, they remember it, and they tell their family, friends and coworkers. We're fortunate to have generations of customers and long-standing relationships with local businesses and contractors. Being voted Best Plumber again is a great reminder that the reputation our employees have worked so hard to build continues to mean something in our community.



Fun fact about your business?
After 30 years in business together, owners Dan Glennon and Sam Thelen still keep everyone around the office laughing. Between the stories, one-liners and giving each other a hard time, we're still convinced they could have their own YouTube channel. We're just not sure the world is ready for it yet.

FINALISTS

Archie's Plumbing

3 years in business
1180 S. 29th St., Unit 1
(406) 598-8820
archiesplumbingbillings.com



What makes you stand out from the competition?
What sets Archie's Plumbing apart is our commitment to doing things the right way—from the first call to the finished job. We combine skilled workmanship, honest communication, and a strong commitment to our customers and our community. As a locally owned and operated company, we take pride in treating every customer with respect and every job as if it were our own. Being voted First Place in Reader's Choice is especially meaningful because it comes directly from the community we are proud to serve.

What brings customers back to your business?
Customers come back because they know they can count on us. We provide honest recommendations, quality workmanship, clear communication, and dependable service without cutting corners. We value the relationships we build with our customers and work hard to earn their trust on every visit. Many of our customers continue to call us for their homes, businesses, and properties because they know they will receive the same level of care and professionalism every time.

What's something your customers may not know about your business?
Many customers may not realize just how much we do beyond the typical plumbing service call. In addition to residential and commercial plumbing, our team specializes in sewer repair, trenchless pipe bursting, SIPP lining, excavation, drain cleaning, and new construction. We have the equipment, experience, and skilled team to take on everything from a small plumbing issue to large-scale commercial and underground projects—all through one local company.

What do you enjoy most about having your business in this community?
What we enjoy most is the opportunity to build real relationships with the people and businesses in our community. Billings has supported our growth from the beginning, and we are proud to give that support back by serving local families, businesses, and organizations. There is something special about being a local company where our customers are also our neighbors, and being voted First Place in Reader's Choice is a meaningful reflection of that connection.

OTHER FINALIST

- Alpine Plumbing, Heating & Cooling, 306 Moore Ln.

TAX PREP SERVICE

Colleen Black & Company, P.C.

25 years in business
1925 Central Ave.
(406) 248-1040
cblacktax.com

What makes you stand out from the competition?
What really sets Colleen Black and Company apart is the way we treat our clients like family. When someone walks through our doors, they are not just another tax return. They are a relationship we want to invest in. We hold ourselves to very high standards because we want every client to feel valued and supported. Our goal is to be there for our clients through every stage of life, from filing their first tax return to getting married, buying a home, starting a business, or planning for retirement. We pride ourselves on clear and effective communication and on building long-term relationships that go beyond the numbers.

What brings customers back to your business?
We believe what brings customers back to Colleen Black and Company is the level of service we provide for a fair price. We offer a private setting where clients can feel comfortable and we take the time to personalize our services to fit their needs. Over time, we build close relationships with our clients. As we prepare their tax returns, we often learn about what is happening in their personal lives. Each year when we meet with them, we get to catch up on how their kids are doing and hear about the exciting things they have experienced over the past year. That connection is something we truly value and we think our clients do too.

What's something your customers may not know about your business?
Something our customers may not know about our business is that we have started planning for the future of Colleen Black and Company. Colleen is not going anywhere, but we have always believed in taking our own advice and giving any business transition plenty of time to be done right. We think twelve years is the perfect amount of time to make sure everything continues smoothly. Colleen has sold some of her stock to two of our most trusted team members. She is still very much an owner and is now getting some help with running the business, which gives us all a lot to look forward to as we think about the long-term future of the firm. The most important thing for our customers to know is that nothing is changing about the way we operate or the way we take care of our clients. We will keep providing the same level of care and personal service that has always been at the heart of what we do.

What do you enjoy most about having your business in this community?
What we enjoy most about having our business in this community is that so many of our team members grew up here in Billings and have chosen to keep calling it home. It is so rewarding to serve the community that we know and love. Billings is such a special place because it offers many of the benefits of a larger city while still keeping that small-town feel. People here are trustworthy, supportive, and genuinely care about one another, which makes it an incredible place to live and to do business.

What can customers expect when they walk through your doors?
When clients walk through our doors, they can expect a friendly hello and a welcoming smile. Our team is talented and experienced, but above all, they are genuinely kind and approachable. We want every client to feel comfortable from the moment they arrive. Many clients are surprised when they step inside. We have a kid's room that was designed with care to be a fun and inviting space. The rest of the office feels like a cozy living room, and during tax season, we even have a fire going to make it extra warm. If you come on the right day, you might even get a fresh-baked chocolate chip cookie. We like to think of our office as a place where clients feel at home while getting the professional help they need.

What does it mean to be voted Best of the Best?
Being voted Best of the Best by our own community is such an incredible honor. It is one of the biggest compliments we could ever receive, and we do not take it lightly. This recognition motivates us to work even harder for our clients, our team, and our community. It sets the bar high and inspires us to keep living up to those expectations and hopefully earn this honor again in the future. We are so grateful to everyone who supported us, and we truly appreciate the trust you place in us every day.

What's your secret to good customer service?

Our secret to good customer service is simple. We always try to put ourselves in our clients' shoes. We ask ourselves how we would want to be treated if we were sitting on the other side of the desk, and we do our best to deliver that same experience. We also know there is always room to grow, so we make it a priority to improve a little every day. That commitment to learning and getting better helps us keep providing the level of care and service our clients deserve.

What are some of the things you do to give back to the community?

We are proud to give back to the Billings community in a variety of ways. In past years, we have donated hundreds of backpacks to support students and families in need. Beyond that, one of our team members serves on the Partners for Parks Foundation, dedicating time and effort to enhance the quality of life in Billings by supporting and promoting exceptional public parks and recreational opportunities. Several of our employees are also active in the local arts scene, performing to help entertain and bring joy to the community. Giving back is very important to us, and we feel lucky to be part of a community where we can make a positive impact in so many ways.

How do you build trust with clients?

We build trust with our clients by combining our knowledge, experience, and attention to detail with a genuine commitment to their best interests. In our industry, trust comes quickly when clients see that we truly understand the tax laws and are confident in applying them. We encourage our team to go beyond just preparing a tax return from the information provided. To do it right, we focus on understanding what might be missing and making sure nothing is overlooked. By consistently delivering accurate, thoughtful, and thorough work, we earn our clients' confidence and show them that they can rely on us year after year.

Fun fact about your business?

A fun fact about our business is that during football season we have 'Football Friday,' where our employees are encouraged to dress in their favorite team's gear, whether it's a high school, college, or professional team. We love the spirit and energy it brings to the office. Another fun fact is that several of our employees are actually owners of the Green Bay Packers and gather in our conference room each summer to watch the annual shareholders meeting. It's a unique tradition that our team really enjoys.

FINALISTS

- Summers, McNea and Company, P.C., 15 Avanta Way, Ste. 1
- Woods Accounting, 1030 S. 24th St. W.

VETERINARY SERVICE

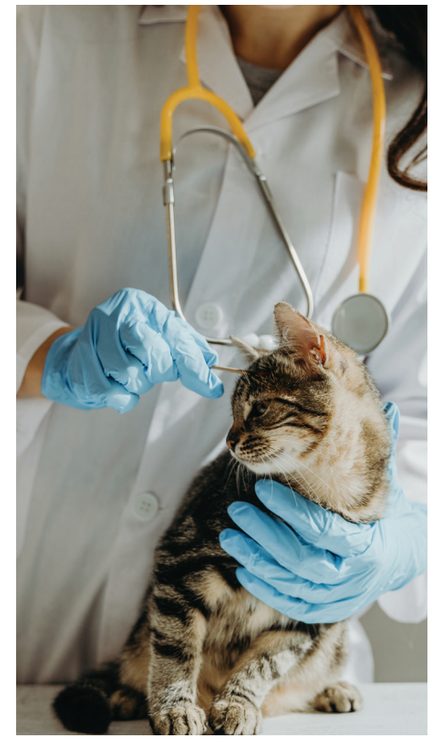
Lockwood Veterinary Services

35 years in business

3025 Old Hardin Rd.
(406) 252-7392
lockwoodvetservice.com

FINALISTS

- Best Friends Animal Hospital, 1530 Popelka Dr.
- The Animal Hospital of Billings, 1110 Main St.



THANK YOU, BILLINGS!

2026 Readers' Choice Winner

READERS' CHOICE the BEST of BILLINGS BILLINGS GAZETTE 2026 WINNER

READERS' CHOICE 2018 WINNER · READERS' CHOICE 2019 WINNER · READERS' CHOICE 2020 WINNER

Greenleaf's JEWELRY

A Shining Example of Quality

FAMILY-OWNED SINCE 1932

Fine Jewelry • Custom Design • Expert Repair • Appraisal • Estate Jewelry

Visit our store or shop online at greenleafsjewelry.com

BOAT DEALER

Bretz RV & Marine

59 years in business

2999 Old Hardin Rd.
4800 Grant Creek Rd., Missoula
5200 Harrison Ave., Butte
1608 Industrial Rd., Nampa ID
4180 S. Broadway Ave., Boise ID
24901 E. Appleway Ave., Liberty Lake WA
816 N 28th Ave, Pasco, WA
51954 200th St, Lake Crystal, MN
(406) 248-7481
bretzrv.com

What makes your business a good place to work?

At Bretz RV & Marine, we foster a culture that values growth, collaboration, and a deep commitment to our customers. Our 59-year history is a testament to the dedication and expertise of our team. We invest in our employees through our in-house Tech School, ensuring they have the skills to provide exceptional service. Our focus on creating memorable outdoor experiences for our customers drives our passion for helping people get back on the road or water, no matter what challenges they face.

What do you enjoy most about having your business in this community?

We love being a part of the Billings community and supporting local families and businesses. It's incredibly rewarding to help people create lasting memories through camping and boating adventures. We're proud to have been a reliable source for RV and boat needs for over 59 years.

What can customers expect when they walk through your doors?

When customers walk through our doors, they can expect to be greeted by friendly and knowledgeable team members dedicated to helping them find their perfect RV or boat. We offer personalized experience, tailoring our recommendations for individual needs and lifestyles. Our commitment to customer satisfaction extends beyond the sale, as we provide ongoing support and service to ensure our customers have seamless and enjoyable ownership experience. Whether you're a seasoned adventurer or just starting your outdoor journey, we're here to help you make unforgettable memories.

What are you most proud of?

Bretz RV & Marine has been serving the community for 59 years. We pride ourselves on our exceptional customer service and our commitment to helping people get outdoors. Our 99cent propane, free dump station, and complimentary overnight stays for service customers are just a few examples of how we go the extra mile to make RVing and boating accessible and enjoyable for everyone.

What's your secret to good customer service?

Our secret to exceptional customer service is our dedicated team and our commitment to ongoing training. We invest in our employees through our in-house Tech School, ensuring they have the knowledge and skills to provide top-notch service. Our company culture fosters a customer-centric mindset, where every employee is empowered to go above and beyond to meet and exceed customer expectations

FINALISTS

- Big Sky Boats, 2561 Monad Rd.
- Montana Wake Co, 7510 Entryway Dr.

CLOTHING STORE – MEN'S

Shipton's Big R

77 years in business

2600 Gabel Rd.
1908 Main St.
825 N.E. Main St., Lewistown
1001 N. Center Ave., Hardin
2049 Sugarland Dr., Sheridan, WY
(406) 252-5707
shiptonsbigr.com

What does it mean to be voted Best of the Best?

We have received Best of the Best awards for many years. We are grateful. Never, ever do we take this for granted. Receiving this award continually makes us work harder & more efficiently to better serve & satisfy our customers.

What makes your business popular?

Convenience, brands that you know and trust, and exceptional customer service.

What's something your customers may not know about your business?

We have been in business in Billings for over 75 years.

FINALISTS

- Jason's Clothing, 2564 King Ave. W.
- SCHEELS, 1121 Shiloh Crossing Blvd.

CLOTHING STORE – WOMEN'S

SCHEELS

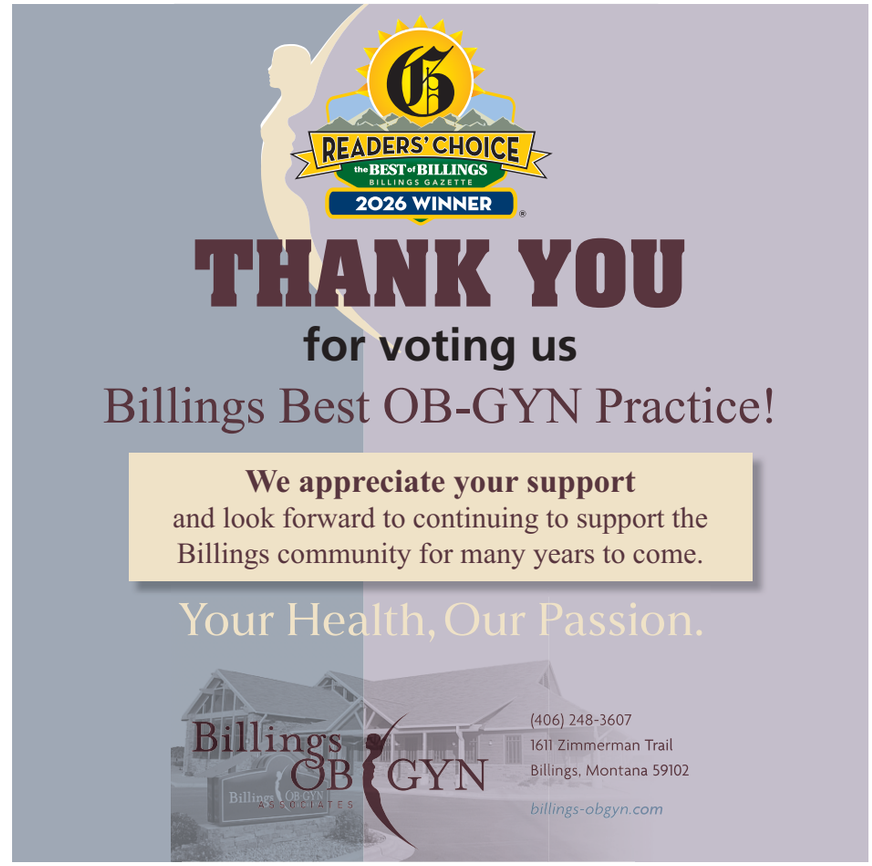
124 years in business

1121 Shiloh Crossing Blvd.
(406) 656-9220
scheels.com

FINALISTS

- Montana Dress Co., 2814 2nd Ave. N.
- Shipton's Big R, various locations





COWBOY/COWGIRL BOOTS

Shipton's Big R

77 years in business

2600 Gabel Rd.
1908 Main St.
825 N.E. Main St., Lewistown
1001 N. Center Ave., Hardin
2049 Sugarland Dr., Sheridan, WY
(406) 252-5707
shiptonsbigr.com

What makes you stand out from the competition?

Our roots — farm, ranch, and ag. Many of our brands and products also cross over to other lifestyle areas; including clothing fanatics, pet lovers, power equipment users, and the sportsman. Our brands are second to none including DeWalt, Carhartt, Wrangler, Noble Outfitters, STIHL, Husqvarna, Nutrena, Ruger, and Outdoor Revival.

What are some of the things you do to give back to the community?

We sponsor several major rodeos and are proud supporters of 4-H plus much more.

What makes your business popular?

Convenience, brands that you know and trust, and exceptional customer service.

What's something your customers may not know about your business?

We have been in business in Billings for over 75 years.

FINALISTS

- Boot Barn, 327 S. 24th St. W., Unit 1
- Western Ranch Supply, various locations

FARM RANCH STORE

Shipton's Big R

77 years in business

2600 Gabel Rd.
1908 Main St.
825 N.E. Main St., Lewistown MT
1001 N. Center Ave., Hardin MT
2049 Sugarland Dr., Sheridan WY
(406) 652-9118
shiptonsbigr.com

What makes you stand out from the competition?

Our roots — farm, ranch, and ag. Many of our brands and products also cross over to other lifestyle areas; including clothing fanatics, pet lovers, power equipment users, and the sportsman. Our brands are second to none including DeWalt, Carhartt, Wrangler, Noble Outfitters, STIHL, Husqvarna, Nutrena, Ruger, and Outdoor Revival.

What does it mean to be voted Best of the Best?

We have received Best of the Best awards for many years. We are grateful. Never, ever do we take this for granted. Receiving this award continually makes us work harder & more efficiently to better serve & satisfy our customers.

What are you most proud of?

Our 77 years of serving our customers; and to be confident knowing there are also many future years to come serving the ag/farm & ranch communities, and everyone else. Fun fact about your business? We are one of very few businesses to sell live chicks in the Spring.

FINALISTS

- Tractor Supply Co., 496 Main St.
- Western Ranch Supply, various locations



FLORIST

Gainan's Midtown Flowers

75 years in business

1603 Grand Ave., Ste. 140
Heights Flowers Garden and Patio
819 Bench Blvd.
(406) 248-5029
gainans.com

What makes you stand out from the competition?

Gainan's is committed to offering only the finest floral arrangements and gifts backed by service that is friendly and prompt. All our customers are important, and our professional staff are dedicated to making their experience a pleasant one. We try to go the extra mile to make their gift or occasion perfect.

What brings customers back to your business?

Customers return to our business for generations. Their grandma shopped with us, their dad shops with us, and now they do too! We try to make it a fun experience to walk around and enjoy our stores, from our products to our displays and of course, fresh flowers. We work with each customer on a personal level and help them find exactly what they're looking for. There's nothing we love more than happy, satisfied returning customers!

What are you most proud of?

We are the most proud of our grandparents for pursuing their dream of opening a flower shop, for instilling their work ethic in us, and for believing that we could continue to operate their business with their same values and levels of customer service.

What's your secret to good customer service?

Our secret to good customer service is to try to say YES as often as possible. And instead of telling customers what we can't do, we enjoy giving them suggestions for what we can do. We train our staff in plants, flowers, & gifts so they are a resource for our customers. We take the time to work with every customer on a personal level so we can ensure their requests are not only fulfilled but exceeded. We want everyone to feel proud to give a gift or flowers from Gainan's.



What are some of the things you do to give back to the community?

Gainan's is committed to the Billings community, and we believe it is of utmost importance to give back. Each year we donate products to many organizations, groups, and individuals in our community. We have a fundraiser card program and partner with organizations such as clubs, schools, and teams who sell the cards to raise money for their organizations. Our website also offers a Helping Hands program that is designed to give back. With each order, a customer can choose to have Gainan's donate to one of our participating organizations.

How do you build trust with customers?

Our business is to help our customers "Say It With Flowers"!! We partner with our customers in all the seasons of their lives. We understand fully the importance of this business and are eternally grateful for the trust and loyalty that our customers have put in us for over 75 years.

Fun fact about your business?

A fun fact is that three generations of Gainan's currently work at our stores.

FINALISTS

- Magic City Floral, 1848 Grand Ave.
- Roots Garden Center, 2147 Poly Dr.

GIFT STORE

The Joy of Living

16 years in business
1524 24th St. W.
(406) 294-1701
thejoyofliving.com



What makes you stand out from the competition?

Honestly, in Billings we don't really think of it as competition. Every shop brings something different to this community, and we're all kind of rooting for each other. What we focus on is making it fun and easy to find the perfect gift for your person — that's really our whole thing.

What brings customers back to your business?

Lauren, Colleen, and Elise genuinely love making our customers happy. They remember you when you walk back in, and they really care about helping you find the gift that's exactly right for you.

What's something your customers may not know about your business?

We try hard to cover all your moods and seasons. The happy occasions are a blast — those are so fun to shop for. But we also know how to help when someone's going through one of life's harder moments, and you just need a way to say "I care."

What makes your business a good place to work?

We hire fun people who genuinely like people. Everyone brings their heart to The Joy of Living, and honestly, the team just likes each other — that makes a difference in how it feels when you walk in.

What do you enjoy most about having your business in this community?

Kris Carpenter, the owner, is a proud member of this community and loves that The Joy of Living gets to add a little more fun to the Billings shopping scene.

What can customers expect when they walk through your doors?

A warm welcome, and the confidence that you'll find something that'll delight whoever you're shopping for — even if that person happens to be you!

What does it mean to be voted Best of the Best?

It's a great surprise, honestly. Knowing customers cared enough to vote for us — that's pretty sweet.

What are you most proud of?

Creating a business that makes a woman's life a little easier. She can pop in right before a birthday party or event, grab a gift and a card, and we'll wrap it for free. Just knowing we took a little stress out of her day — that's what makes us happy.

What's your secret to good customer service?

Our team specializes in being curious and caring. We want to make sure you always feel like you made the perfect purchase.

What are some of the things you do to give back to the community?

We love helping organizations with their fundraisers — especially ones supporting women, kids, the arts, and animals. We know how hard it is to keep a nonprofit running, and we're proud to help where we can.

How do you build trust with customers?

By remembering the little things about you and never trying to push a sale that isn't really right for you.

What makes your business popular?

When we go to markets to buy for the store, we plan themes and build little stories around the products to make shopping fun. We're always on the hunt for things that smell good, make you laugh, feel good, or carry a special meaning. And a lot of what we bring in is because customers asked for it — they're our reason for being here!

Fun fact about your business?

We always run out of pink ribbon. Always. No matter how much we order, it's the first color to go — turns out everyone wants their gift wrapped a little prettier!

FINALISTS

- Gainan's Midtown Flowers, 1603 Grand Ave., Ste. 140
- The Makers Market, 4220 State Ave.

HARDWARE STORE

Ace Hardware on Zimmerman

15 years in business
1551 Zimmerman Trail
(406) 656-1446
acehardware.com

FINALISTS

- Heights Ace Hardware, 1547 Main St.
- King's Ace Hardware, various locations

JEWELRY STORE

Greenleaf Jewelers

94 years in business
312 8th St. W.
(406) 245-7424
greenleafsjewelry.com

What makes you stand out from the competition?

We think what makes Greenleaf's Jewelry stand out is the way we take care of people. We've been part of the Billings community since 1932, and over the years we've been fortunate to help generations of families celebrate milestones, repair treasured pieces, and create jewelry that means something to them. Having two in-house goldsmiths and offering everything from repairs and custom work to appraisals and estate jewelry allows us to give customers a very personal experience from start to finish. More than anything, we want people to feel comfortable walking through our doors, asking questions, and knowing they'll be treated honestly and with care.

What brings customers back to your business?

We think customers come back because they know they'll be treated with honesty, care, and respect. Jewelry is often tied to important moments and memories, so we take the time to listen and make sure people feel comfortable with us. Whether they're shopping for something new, having a treasured piece repaired, or just coming in for advice, we want every visit to feel personal. Over the years, many customers have become familiar faces, and getting to help the same families through different stages of life is one of the most rewarding parts of what we do.

What's something your customers may not know about your business?

Something many customers may not know is that Greenleaf's Jewelry originally began as an agate shop in 1932. Over the years, the business grew and evolved into the full-service jewelry store it is today, but that early connection to stones and lapidary work is still an important part of our history. We're proud of how Greenleaf's has changed through the generations while still remaining a family-owned and operated mid-town Billings business.



What makes your business a good place to work?

Greenleaf's has always felt more like a family than just a workplace. We work as a team to ensure our customers receive the best customer service possible. Everyone brings something different to the store, and we try to make sure each person feels appreciated and knows how important they are to the business. We work hard, have a lot of fun along the way, and are very fortunate to have such a talented group of employees. We could not do it without our wonderful team.

What do you enjoy most about having your business in this community?

What we enjoy most is that Billings is our home. It's where we live, work, raise our families, and have built relationships with generations of customers. After being part of this community since 1932, it means a lot to see familiar faces come through the door and then have the opportunity to help their children and grandchildren as well. Billings has supported Greenleaf's for generations, and we feel very fortunate to be part of a community that is such an important part of our story.

What can customers expect when they walk through your doors?

Customers can expect a warm welcome, honest advice, and personal service. We want everyone who comes into Greenleaf's to feel comfortable asking questions, taking their time, and knowing they'll be treated with care and respect.

big sky pet resort
boarding • grooming • day care • training
Thank You for Voting Us Best Pet Boarding Facility in 2026!
READERS' CHOICE the BEST of BILLINGS BILLINGS GAZETTE 2026 WINNER
For more information please visit us at
www.bigskypetresort.com
406-656-5100
2922 Millennium Circle



What does it mean to be voted Best of the Best?

Being voted Best of the Best is an incredible honor because it comes from the community we've been proud to serve for generations. To know that our customers have taken the time to vote for us means more than we can say. We see it as a reflection of the trust people have placed in Greenleaf's Jewelry, as well as the hard work and dedication of our talented employees. We're extremely grateful for the support of Billings and proud to continue carrying on a tradition that began in 1932.

What are you most proud of?

What we're most proud of is being able to carry Greenleaf's Jewelry forward after more than 90 years in Billings. This business is more than a storefront to us—it's part of our family, our history, and the community we call home. We're incredibly grateful for the generations of customers who have trusted us, the talented employees who have helped shape who we are, and the opportunity to continue serving new generations of families. Being trusted with people's special moments, memories, and family heirlooms is something we never take for granted.

What's your secret to good customer service?

As a family-owned business, we try to make every customer feel genuinely cared for. We listen, we're honest, and we take the time to understand what each person needs so they feel comfortable and confident in their experience with us.

What are some of the things you do to give back to the community?

Over the years, we've supported local organizations, fundraisers, schools, and community events through donations and sponsorships whenever we can. Billings has supported Greenleaf's Jewelry for generations, and we're proud to do our part to support the community that has supported us.

How do you build trust with customers?

We build trust by being honest, consistent, and working hard for our customers. We take the time to listen, answer questions, and make sure people feel comfortable and confident in the decisions they're making. We stand behind our work and believe in doing things the right way.

What makes your business popular?

We like to think people come to Greenleaf's Jewelry because they know they'll be welcomed, listened to, and taken care of. Whether someone is shopping for a special piece, bringing in a repair, looking for estate jewelry, creating something custom, or simply stopping in to ask our advice, we're always happy to help.

Fun fact about your business?

A fun fact about Greenleaf's Jewelry is that we were featured on the TV show Roots Less Traveled alongside a member of the original Greenleaf family, and we had the honor of presenting him with a relative's Purple Heart right here in our store. It was a special opportunity to share some of our history with someone whose family was part of Greenleaf's from the very beginning, and it's a connection to our past that we're still proud of today.

FINALISTS

- Goldsmith Gallery, 903 Shiloh Crossing Blvd.
- Riddle's Jewelry, various locations

OPTICAL STORE

Heights Eyecare
18 years in business
430 Lake Elmo Dr.
(406) 252-9927
heightseyecare.com

FINALISTS

- Bauer & Clausen Optometry, 100 Brookshire Blvd.
- Vision Optical, 1701 Grand Ave., Ste. 2

PET GROOMER

DEE-O-GEE
8 years in business
27 Shiloh Rd., Unit 1
(406) 534-4245
billings.dee-o-gee.com

What makes you stand out from the competition?

We are a local natural pet food store who truly cares about our customers and their pets.

What brings customers back to your business?

Great customer service and great products!

What do you enjoy most about having your business in this community?

Being able to get to know the community and seeing their furry friends come in. We love knowing that we are making a positive impact by providing a healthy alternative to the other brands that are found in town.

What can customers expect when they walk through your doors?

You should expect a smiling face and a friendly atmosphere! We do our best to make sure that everyone feels welcome.

What does it mean to be voted Best of the Best?

Being voted Best of the Best means that we do make a difference in people's and their pets' lives. Pets are family to us, and we want to do everything we can to make them happy and healthy.

What are you most proud of?

We're most proud of our employees and how much they truly care about the community and their pets.

What's your secret to good customer service?

Our secret to good customer service is getting to know our customers and their pets. A clean and welcoming environment goes a long way in making someone feel comfortable as well.

How do you build trust with customers?

We strive to make sure that customers are welcome here no matter who they are, and by providing fantastic products to make sure that their pets are living their best life.

FINALISTS

- Paws & Claws, 3206 Conrad Rd.
- Paws & Reflect Pet Salon, 2906 Grand Ave.
- Petlantis, 3127 Central Ave., Ste. 1

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1311 11th St W, Billings, MT 59102 | 406-530-5096 | wanderluxemt.net



PET STORE

DEE-O-GEE

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27 Shiloh Rd., Unit 1
(406) 534-4245
billings.dee-o-gee.com

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FINALISTS

- Petsmart, various locations
- Shipton's Big R, various locations

POWER EQUIPMENT STORE

King's Ace Hardware

40 years in business
8 locations across Billings, Lockwood, Laurel, Columbus and Sidney
(406) 656-1446
acehardware.com

FINALISTS

- Home Depot, 2784 King Ave. W.
- Shipton's Big R, various locations

SHOE STORE

SCHEELS

124 years in business
1121 Shiloh Crossing Blvd.
(406) 656-9220
scheels.com

FINALISTS

- Famous Footwear, various locations
- Time Out Sports, 1595 Grand Ave., Ste. 270

SPORTING GOODS STORE

Shipton's Big R

77 years in business
2600 Gabel Rd.
1908 Main St.
825 N.E. Main St., Lewistown
1001 N. Center Ave., Hardin
2049 Sugarland Dr., Sheridan, WY
(406) 252-5707
shiptonsbigr.com

What makes your business a good place to work?
Competitive wages. We pay attention to our employees that achieve and go the extra step. Many benefits include health insurance, employee discounts, and paid time off (PTO). Mainly, a very good company culture.

What do you enjoy most about having your business in this community?
Our four markets are Billings, Lewistown, Hardin, and Sheridan, WY. All of these offer a great quality of life. And we get to enjoy & serve all the fine folks/customers that live in these areas.

What does it mean to be voted Best of the Best?
We have received Best of the Best awards for many years. We are grateful. Never, ever do we take this for granted. Receiving this award continually makes us work harder & more efficiently to better serve & satisfy our customers.

FINALISTS

- SCHEELS, 1121 Shilop Crossing Blvd.
- The Base Camp, 1730 Grand Ave.

VAPE SHOP

Cloudz Vape

4 years in business
1819 Grand Ave.
4484 King Ave. E., Ste. 2
1749 Main St., Unit A
(406) 534-1015
cloudzvape.com

FINALISTS

- 406 Glass & Vape, various locations
- uBlaze Vapor, 111 S. 24th St. W., Unit 10





CASINO

Club Casino and Bottles & Shots

27 years in business

247 Main St.
3925 Grand Ave.
(406) 245-8118
bottlesandshots.com/casino

What makes you stand out from the competition?

The biggest thing that allows us to stand out from our competition is the employees that we have. Between just seven employees, we have more than 100 years of combined experience with the company. Our experience allows us to provide dependable, personalized service that our customers can count on at every visit.

What makes your business a good place to work?

The owners made it their mission to create a company culture that we can be proud of. We are one big family and have created an atmosphere of happiness and fun, which makes us enjoy being at work.

What do you enjoy most about having your business in this community?

The incredible community that we have extends past the four walls of this building. We wouldn't trade this community for anything. We have customers that have been coming since the day we opened.

What can customers expect when they walk through your doors?

When they visit our business, our customers can always expect grade A service, and a clean and positive atmosphere.

What does it mean to be voted Best of the Best?

Being voted best of the best makes us so proud of our employees and the hard work and service that they provide to our customers every day. We know that this team is so deserving of the recognition.

What are you most proud of?

We have been serving our community now for 30 years, which is something to be proud of on its own, but to know that so many of our employees and customers have been with us through all of that is an even greater honor.

What's your secret to good customer service?

The secret to good customer service is to surround your workspace with good people and positivity. Our owners created the kind of workplace that people enjoy, and being happy at work helps keep the customers happy. Our staff genuinely enjoy taking care of our customers.

What are some of the things you do to give back to the community?

Giving back to our community is something that our employees are proud to do! Our team members have a shared piggy bank that they save a portion of their tips into. This combined effort is used to support local charities. So far, we have donated to Veteran's organizations, Shop with a Cop, the local animal shelter, the Women's shelter, Toys for Tots — just to name a few! We are proud to come together to make a difference in our community.

FINALISTS

- Fenway's Sports Bar and Casino, 4241 Kari Ln.
- Squire Lounge & Patio, 1525 Broadwater Ave.



GOLF COURSE/ GOLF SIMULATOR

Eaglerock Golf Course

23 years in business
5624 Larimer Ln.
(406) 655-4445
eaglerockgolfcourse.com

What makes you stand out from the competition?
We pay great attention to our course conditions. We are hands-on owners who care about our guest's experience.

What brings customers back to your business?
The course has a fun and challenging layout. Also, we are a public course, and it is well maintained.

What's something your customers may not know about your business?
We are a family run golf course. We have been in business now for 23 years. We are also a Harvest host site for people who want to come stay and play golf.

What makes your business a good place to work?
We have had long-term employees that have worked for us 10 years plus. I hope our staff would say we are fair and generous. With a seasonal business it makes it difficult, but free golf is a great perk.

What do you enjoy most about having your business in this community?
Eaglerock has created many jobs, raised lots of dollars for charity events, given many donations, and hosted many high school tournaments in the last 20+ years. We have created a beautiful golf course for the community to enjoy and plan to build beautiful housing developments around it.

What can customers expect when they walk through your doors?
A warm welcome and good customer service.

FINALISTS

- Back 9 Lounge, 1411 Chy Way, Ste. A
- Pryor Creek Golf, 1292 Pryor Creek Rd.



LIVE ENTERTAINMENT

St. John's United Summer Concert Series

63 years in business
3940 Rimrock Rd.
1920 Wyndstone Way
1636 Inverness Dr.
600 Roundhouse Dr., Laurel
(406) 655-5600
stjohnsunited.org

FINALISTS

- Alberta Bair Theater, 2801 3rd Ave. N.
- The Pub Station, 2502 1st Ave. N

MARTIAL ARTS SCHOOL

Gracie Jiu-Jitsu Billings – SK Martial Arts

11 years in business
1920 Central Ave.
(406) 696-8021
graciejiujitsubillings.com



FINALISTS

- Function Jiu Jitsu, 1313 Grand Ave., Unit 8A
- Martial Arts Academy of Billings, 528 Lake Elmo Dr.

CATS OR GRIZ

Montana State University Bobcats

133 years in business
#1 Bobcat Cir., Bozeman
(406) 994-2287
msubobcats.com

FINALISTS

- Griz, 32 Campus Dr., Missoula



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READERS' CHOICE 2023 WINNER

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the BEST of BILLINGS
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