The Anniston Star • Sunday, June 22, 2014 • Page 6E

# SUNDAY RECORD YOUR GUIDE TO PUBLIC RECORDS AND VITAL STATISTICS IN CALHOUN COUNTY

#### DEATHS

Charles H. Barton, Weaver Ronald D. Bennett, Oxford Essie Mae Sistrunk Boyd, Munford

Ruby Lee Bradshaw, Anniston

Arch Brewster, Ohatchee Edward Lee Bryant, Anniston

JoAnn Ginn Burgess, Weaver

Johnny Angus Coleman, Anniston

Chandler Joseph Conner, Anniston

Adilene Cottle, Roanoke John Wilburn Daniel Jr.,

Wedowee Patricia Ann Dollar, Collins-

ville

Joseph N. Findley, Anniston Faye Ann Fisher, Anniston Doris Juanita Fortenberry,

Piedmont Lee George, Margaret Anniston

Georgia Ann Green, Annis-

ton Gabrielle Nicole Hale, Powder Springs, Ga.

Flora Janice Hammonds, Jacksonville

Betty Handling, Roanoke

Cisro E. Hill, Talladega

Edith Johnson, Wedowee Maudesta Adams Woody

Jones, Gadsden Walter Lee Jones Jr., Syla-

cauga

Angela Dawn Lee, Heflin Laura Beatrice Mackey,

12

12

10

8

6

4

2

Anniston

10

Last

week

**RATE OF BANKRUPTCIES** 

Gadsden Frances "Thomas" McCullars, Ohatchee James Douglas McKenzie, Anniston James Burlin Meadows, Woodland Jewell Mote, Woodland Jennifer W. Pope, Anniston Cheryl Lynn Porteous, Hef-Jo Ann Reed, Centre Frances Lee "Dottie" Robinson, Centre Alvin Roden, Centre Mary C. Shelnutt, Anniston Karon Louise Griffith Simmons, Heflin Thomas Steiger, Wedowee **Esther Sprayberry Floyd Stephens**, Centre June Kathleen Thompson **Stinson**, Cedar Bluff Angel Dawn Summers, Anniston Shirley Terrell, Talladega Xina Hope Tuerke, Norcross, Ga. Rev. Vernon E. Vowell, Wedowee Robert Larry Waddell, Oxford Lorine Wallace, Detroit Sheena Nicole Warren, Lineville Brenda Watts, Roanoke Eldora Pearson Williams, Gadsden Amanda Smith Young,

# **BANKRUPTCIES**

A Chapter 7 bankruptcy allows the debtor • Jason Ray Rowland to retain certain exempt property, but the of Jacksonville to Essie Lee Hughley of debtor's remaining property is gathered and Pamela Smith Bonds Anniston sold by a trustee from which creditors will of Jacksonville receive payment. It may also be used by • Dylan Ray Jones of Hubbard of Alexbusinesses which wish to terminate their Jacksonville to Laubusiness.

Kenneth Nichols, Piedmont A Chapter 13 bankruptcy enables debtors, • Stephen Wayne through court supervision and protection, Rowell Jr. of Hampto propose and carry out a repayment plan ton, Ga., to Anna Lisa under which creditors are paid, in full or **Holliday** of Jacksonin part, in installments over a three-year ville period. During that time, debtors are prohibited from starting or continuing collection Walker of Jacksonefforts.

> The following bankruptcies declared by Cal- Jacksonville houn County residents were recorded by • Michael Lee Bla-U.S. Bankruptcy Court Northern District of **notn** of Douglasville, Alabama last week:

# Chapter 7

• Tonya Marie Barnes, Wexford Avenue, lene Gilliam Chandler Weaver

• William Corey Roberts, Boozer Lake Road, Jacksonville

• Wayne Gentry and Tranita S. Gentry, Beth Kirkland of Alex-Paul Street, Anniston

• Norman C. Thomas, Lera Drive, Anniston • Bryce Parker, South Allen Avenue, Oxford to Thao Manh Anniston

### Chapter 13

• John A. Holtbrooks Jr., Louise Drive, nham of Anniston to Jacksonville

Stephanie Phillips, George Douthit of Delta Drive Southwest, Jacksonville

Amanda Jelks, Church Street, Anniston

# FORECLOSURES

• Christopher B. Buckelew, Quail Run of Anniston to Tracy of Jacksonville subdivision, 1st addition, block F, lot 7. • Joanie W. Turley and Christopher G. Turley, Whispering Oaks, 1st addition, lot 8. • Douglas Allen Shipp and Tammy D. Shipp, Delwood Estates, block B, lot 5. • Theletha J. Williams, Henry Highlands, lot 17

• Latoya P. Battle, Golden Springs subdivision, 5th addition, lot 12.

# WILLS PROBATED

- Joey Mark Far- Ernest Leroy Dover Timothy Elbert Pate and Teresa Jane Pate rington Jr. • Betty White Hen- • Dinah H. Hudson

  - Hicks
  - Willie Stanley Bell
- Barbara M. Phillips Louise Fant

#### **MARRIAGE LICENSES**

ren Ashley Ghee of Heflin

Patrick Herbert ville to Genevieve Lorrine Baker of

Ga., to Sina Kaye Pitts of Ohatchee

 Kenneth Lee Whitley of Wellington to **Dar**-

of Wellington

• Cody Ryan Grammer of Alexandria to Mary andria

٠ Tony Nguyen of Thanh Truong of Oxford

• Charles Rvan Bra-**Holli Deann Frames** 

• Aldo Raymond Chiaramonti of Oxford to Lisa Lynn Watts of Oxford

**Patrick Williams** Michelle Hester of Anniston

Nicholas Arnold Harbison of Jacksonville to Cerena Ashley Cortez of Weaver

# **DIVORCES**

 Michael James H. Buse and Darla Butler Buse Casey Freeman and Preston Wilke

- Mary Ann Ragland and Willie Lester Ragland
- Andrea Pinkston Eudes and Benoit Eudes
- Christopher L. Austin and Andrea Lurene Faus Shasta Michelle Jones and Anthony Wayne
- Kristen Melson and Ricky Melson
- Joshua Wayne Austin and Courtney Leigh Austin

# **Young** of Anniston to

CATTLE SALE

Here is the livestock mar-

ket report for the Tuesday

sale. Receipts for this week

751 compared to 842 last

week. Receipts a year ago

Bulls and steers (Medi-

um and Large No. 1 and

No. 2): 200-300 lbs. 280.00-

335.00; 300-400 lbs. 270.00

to 305.00; 400-500 lbs.

240.00 to 275.00; 500-600

lbs. 210.00 to 250.00; 600-

Heifers (Medium and Large

No. 1 and No. 2): 200-300

lbs. too few; 300-400 lbs.

250.00 to 280.00; 400-500

lbs. 210.00 to 245.00; 500-

600 lbs. 180.00 to 215.00;

600-700 lbs. 170.00 to 200.00.

**SLAUGHTER CLASSES:** 

Cows: Breakers 96.00 to

106.00; Boners 100.00 to

113.00; Lean 96.00 to 104.00.

Bulls: Normal Dressing

54-58% 125.00 to 129.00;

High Dressing > 58%

132.00-138.00; Low Dress-

INCORPORATIONS

ing <54% 117.00-120.00.

• B2C OMG Group Inc.

Samson Alarm Co. LLC

Gianna's Trucking LLC

Macombe's Helping Hand

Veteran's Lawn-N-Yard

**EDITOR'S NOTE** 

• T & S Gonzalez Inc.

T & S Gonzo Inc.

• Blue Selene LLC

ARSS LLC

Alore LLC

Healthcare

Service LLC

700 lbs. 180.00-210.00.

FEEDER CLASSES:

487.

 Christopher Wayne andria to Julie Ann McMath of Alexan-

 Danny Joseph Maye Jr. of Ohatchee to Rachel Suzanne **Jones** of Montevallo Michael Wade Tilli**son** of Jacksonville to **Jennifer Marie Potts** 

of Jacksonville • Lauro Esparza of Sapulpa, Okla., to

Maria De Los Angeles Cisneros-Ortiz of Anniston • Samuel Jared Jones

of Jacksonville to Katharine Suzanne **Bolding** of Albertville Matthew Ray Hooper of Piedmont to Amanda Dean McBrayer of Piedmont

 Terry Robert Murphy of Munford to Florinna Jennifer Wolf of Marktredwitz, Ger-

many • Patrick Michael Perkins of Jacksonville to Theresa Anne Craycraft of Jacksonville

 Christopher Lee Tomberlin of Jacksonville to **Falon Mae-Marie Sweeney** 

• Steven Leslie Shafer of Anniston to Lynn

Michele Hedgepath of Weaver • Scott Warren Mills

of Oxford to Tina Lou-James Harvey ise Waters of Oxford

The material inside the Sunday Record is recorded by The Anniston Star from various institutions and

government offices. The public records are published as they appeared on the documents obtained by the newspaper. Direct questions and comments about Sunday Record to Isaac Godwin at igodwin@ annistonstar.com.

### AnnistonStar.com

The people listed in this arrest third-degree robbery, hold for domestic violence.

• Rebecca Ann Pitts, 38, of

Gadsden: third-degree rob-

Crimes are listed by loca- • Commercial location, 100 Thefts tion. Anonymoustips may be block of South Quintard 😱

BLOTTER

This

week

8

dricks

Davidson

report, whose names and other agency. Residence, Sulphur called in to Crime Stoppers Avenue: 2001 Chevrolet S10 Springs Road North, Piedmont: utility trailer. (Recovered 06-05-2014) • Residence, Church Street, Anniston: cell phone.

- Allen R. Hudson Marvin J. Bible Earline Caver
- Mazelle Jackson Donald Robert Creek

Rebecca Greer

dria

at 256-238-1414. A reward truck. of up to \$1,000 may be given.

52 weeks

ago

## Anniston

#### The following property crimes were reported to the Anniston Police Department during the seven-day period ending at 7 a.m. Thursday.

#### **Burglaries**

Residence, 500 block of South Colvin Street: cash.

#### Auto-related thefts

 Unknown location: tablet computer, speaker.

Co., block 535A, lots 2 and 3, \$10.

tion, lot 22, \$10.

\$10.

Callan, Brittany Downs, 1st addi-

• Wayne Claude Chandler and

Marsha Monrow Bondie to Linda

Young, a parcel of land addressed

303 North Center Street, Piedmont,

• John C. Hurley and Carolyn H.

Hurley to John Charles Hurley and

Carolyn Hayes Hurley Restated Liv-

ing Trust, Monte Vista subdivision,

lots 23A and 24A, \$10.

# **Calhoun County**

The following property crimes were reported to the Calhoun County Sheriff's Office during the seven-day period ending at 7 a.m. Thursday.

#### **Burglaries**

 Residence, Peeks Hill Road, Ohatchee: tattoo kit, briefcase, Coca Cola and John Deer signs.

 Residence, Valley Drive, Alexandria: ATV.

• Fur and Feather Hunting Club, Rocky Hollow Lane: tractor, tree stand with platform, scraper blade. Auto-related thefts

Road, Anniston: 1995 Toyota 4-Runner. (Recovered 06 - 13 - 2014)

Road, Anniston: tablet computer, backpack.

charges are obtained from • Johnny Kevin Whited, 39: innocent unless proven guilty in a court of law.

### Anniston

The following felony arrests were reported by the Anniston Police Department (addresses not provided) during the seven-day period Residence, Jamback ending at 7 a.m. Thursday.

• Valerie Jean Dixon, 34: second-degree theft.

• Harold Joe Hilliard Jr., 42: • Parking lot, White Plains First-degree possession of marijuana.

• Jerry Guy Williams Jr., 36: of Anniston: second-degree in court.

public records, are presumed possession of a controlled bery. substance.

**ARRESTS** 

# **Calhoun County**

The following felony arrests were reported by the Calhoun County Sheriff's Office during the seven-day period ending at 7 a.m. Thursday.

• Jeffery Thomas Christian, 27, of Anniston: failure to appear in court.

of Lincoln: failure to appear in court.

Christopher Freeman Bai-

ley, 37, of Oxford: first-degree theft by deception.

• Ernie Lamont Ellis, 36, of Anniston: violation of the Sex Offender Registration and Notification act.

 James Barney Cash Jr., 32 of Ohatchee: unlawful possession of a controlled substance.

 Gregory Allen Nicholson, 30 Dexter Gene Howard, 41, of Jacksonville: warrant of arrests

 Jeremy Davon Oliver, 24, of James Stephen Tibbs, 39, Anniston: failure to appear

# CALENDAR: AnnistonStar.com/calendar

#### **PROPERTY TRANSFERRED**

Maria D. Hernandez, Coleman sub-

• Veterans Affairs to Rickie C. Cranford and Martha J. Cranford, a parcel of land in section 6, township 14, range 8, \$110,500.

• P.K. Brooks to Stephen Simmons, Carriage Hills subdivision, block 3, lot 1, \$100.

• Audrey Beck to Marie Cupp, a parcel of land in section 9, township 16, range 7, \$100.

• Sylvia Jones to Jenny Rebecca **Cain**, a parcel of land in sections 10/14/15, township 13, range 8, \$10.

Teets to Fernando E. Hernandez and Madden to James Gareth White and Yesylle Marie White, Eagles Landing, 1st addition, lot 67, \$16,000. • Ruth S. Curvin to Matthew J. Todd Sr. and Mary E. Todd, a parcel of land in section 11, township 14, range 7, \$115,000

• Waldrop Enterprises LLC to Judy W. Mays, Wesley-Tyler Estates, lot 8, \$10.

• Judy W. Mays to Tammy R. Moss, Wesley-Tyler Estates, lot 8, \$10.

 Mary B. Simpson to Linda S. Crow, Lydia Simpson Sikes and Phillip Simpson, a parcel of land in sections 21/22, township 15, range 5, \$10.

 Amanda Mosley to Daniel Lee Mosley, a parcel of land in section 35, township 14, range 7, \$10. Michael E. Taylor and Carolyn S

Taylor to Carolyn S. Taylor, a parce of land in section 1, township 16 range 9, \$1.

• Coley Pritchett to Phillip Pritchett a parcel of land in section 24, township 14, range 8, \$10.

• Mitchell E. Kessler to Elvin Lanay Freeman, a parcel of land in section 35, township 14, range 6, \$10.

· Mark Connell and Alicua Connell to Scott Shiflett and Aimee W

Please see PROPERTY | Page 7E



• Doris M. Dishner to Billy Young • Rachel Reid to Michael Mitchell, and Gwen Young, Anniston Land a parcel of land in section 18, township 15, range 6, \$10. • David A. Neisler and Merry J. • Hubert Scott to Vester M. Martin

Neisler to Jason Callan and Donna III and Sharon H. Martin, a parcel of land addressed 308 Main Street, Oxford, \$10.

• Cathy D. Morrow and Daniel J. Morrow Sr. to Brendan C. Wade, Rosser subdivision, lot 7, \$10.

• TBARK LLC to Michael Van Kuiken and Janice Van Kuiken, Lake Park

subdivision, block 3, lot 2, \$10. • Maurice E. Riley to George N. **Riley** and **Angela R. Riley**, Taylor's Crossing, lot 3, \$10.

• Phillip Brinson Sr. and Kathy L. • Thomas P. Madden and Julie A.

division, block 520, lot 22, \$10.

**PROPERTY TRANSFERRED** 

block A, lot 2, \$4,000.

# PROPERTY

Continued from Page 7E

Shiflett, Hunters' Ridge subdivision, 2nd addition, lot 39, \$225,000. • Tifiny Thompson to Clinton Qawndale Campbell and Markee Taylor Campbell, a parcel of land addressed 126 East 27th Street, \$100.

 Lorel R. Wright to Geoffrey B. Horn and Tina M. Horn, a parcel of land in section 4, township 15, range 7, \$10.

• Ronald D. Harris and Theresa A. Harris to Giselya Leyva, a parcel of land in section 14, township 16, range 7, \$10.

• Fort McClellan Credit Union to

Heights, Saks 3rd addition, block 9, lot 6, \$8,500. • Joshua L. Forrest and Julie L.

Forrest to Joshua C. Carter and Helen M. Carter, a parcel of land in section 32, township 13, range 7, \$10.

• Rickey D. Doyal and Janice M. **Doyal** to **Frances Leann McKnight** and Brandon Keith Lockridge, Standard-Coosa-Thatcher Co., block 11, lot 1, \$10.

• Sweetwater Properties LLC to Corey Barbee, a parcel of land in sections 22/23, township 14, range 6, \$113,100.

• Terry Spendlove, Brenda Roberts and Debbie Csaky to Brenda

Bridges Properties LLC, Hillcrest 31, township 14, range 7, \$1. • Lauren Papaspiros to Charles Klug and Katelyn Waits, Camelot subdivision, lot 31, \$83,972.

• Wells Fargo Bank to Housing & Urban Development, Map of Glencoe, lot 5, \$500.

• Darla Lee Cotton to Edward Cotton, Wallace Lumber Co., block 48, lot 1, \$10.

**Alabama Housing Finance** Authority to Housing & Urban Development, Berkshire Woods, 1st section, block 1, lot 9.

• Fannie Mae to William C. Arnwine, a parcel of land in section 30, township 15, range 8, \$6,750. • John C. Hurley Sr. and Carolyn

Hurley to Armando Nunez Casil-Roberts, a parcel of land in section las and Silvia Salas, a parcel of Sue Smith, Griffis Hurst property,

land addressed 1226 McPherson Street, Oxford, \$10.

• Billy Wayne Holt Jr. and Kathy Morgan Holt to Daniel C. Flynn and Jinnia L. Flynn, Trinity Heights, lot 27, \$10.

Loys Edward Bonds Jr. to Stephanie N. Withorne, Indian Oaks Estates, section 2, lot 50, \$125,000.

 447 LLC to Judson Brock, Asberry Estates, block F, lots 2 and 3, \$10.

• Heirs of N.C. Bedwell to Paris J. Lindsey, Kennon K. Lindsey and Virginia Bedwell, a parcel of land in section 11, township 15, range 9, \$10.

• Harold Wayne Winningham to

Aaron J. Lane to Shedrack Andrson III, Anniston Land Co., block 605, lot 14, \$7,000.

 Joe Cain to Tim Cain Enterprises LLC, Corning Land & Loan Co., block 24, lots 13-15, \$100.

• L. James Holloway to L. James Holloway and Elizabeth Holloway Johnson, a parcel of land in section 10, township 16, range 8, \$10. L. James Holloway to L. James Holloway, Elizabeth Holloway Johnson and Lisa Holloway Weaver, Valley Brook subdivision, block 3, lot 5, \$10.

 Winkles Properties LLC to Ridenour Rentz Family LLC, J. J. Burns subdivision, block A, lots 14 and 15, \$10.

# The cost of hearing aids can be daunting

#### **BY TOM AVRIL**

The Philadelphia Inquirer

David Decker had all the signs. He often missed things that actors said on TV. Hearing in crowds was a challenge. And when he came home each day from work in a noisy data center, where cooling fans whirred nonstop, his wife would tell him he talked too loudly.

Why not get hearing aids? A big reason: the cost.

Decker, 70, of Philadelphia, learned what millions of aging baby boomers are starting to discover. High-end devices can cost \$6,000 a pair, and most insurance plans cover a fraction of the cost at best. Medicare, to the astonishment of many, covers none of it.

"It's costly," Decker said. "Insurance companies basically pay diddly-squat."

Lower-cost options have started to emerge in recent years, but some entail less in-person service. And for the uninitiated, the menu of choices may seem daunting.

Large retailers such as Costco sell lower-cost hearing aids. One insurer, UnitedHealthcare, sells the devices through a sister company, both to insured members and others, who pay slightly more. And like most other things, hearing aids can now be bought online.

Yet consumer frustration remains rampant, said Carolyn Meyer, outreach coordinator for the Pennsylvania Office of the Hearing Loss Association of America, a consumer group.

Meyer, 71, who has worn a hearing aid for decades, estimates that she gets three calls a week from people dismayed by the price tag. She provides information about financial assistance for low-income people with hearing loss, but options are limited.

"It breaks my heart," the Jenkintown, Pa., resident said.

The technology has undergone great changes in the past two decades. Virtually all hearing aids now are digital, meaning they can be programmed to amplify sounds of various frequencies by differing amounts, depending on the person's hearing loss.

better in explaining the cost, and have begun to "unbundle" their services, letting patients pay for a hearing aid and follow-up care separately.

That is what eventually happened with Decker, the Northeast Philadelphia man. He recently bought a pair of hearing aids from audiologist Elizabeth Gray-Karagrigoriou, who engages in what she calls partial unbundling" at Ascent Audiology

> "It's costly. Insurance companies basically pay diddly-squat.

> > – David Decker of Philadelphia

& Hearing in Holland, Pa.

She charges one fee for a hearing aid, fitting, programming, and the initial 30 days of training. That's \$2,000 for a highend model, or \$4,000 a pair, which she said would cost \$6,000 at a traditional audiology practice. She then charges a separate fee for optional service plans of one, two or three years — a fee that most audiologists fold into their higher up-front cost.

Decker bought a pair of high-end hearing aids made by the Starkey company. Although he opted to add on a three-year service plan, his total was less than \$5,500 for what would have typically cost \$6,000.

The audiologist said her goal in charging less upfront was to get patients to start wearing devices sooner, while their brains are more "plastic" - adaptable

"I'm hoping that people will say 'Yes, I'm going to go in and do this a decade earlier than I would have before," Gray-Karagrigoriou said.

In a 2012 survey by the American Academy of Audiology, one-third of audiologists reported that they charged sep-

The chain can sell the devices for less because it does so much volume, and spends nothing on marketing.

Most of the company's sites are staffed by hearing aid dispensers, who must pass state licensing exams. But unlike audiologists, they do not need an advanced degree. Audiologists caution that their additional years of training allow them to spot problems that need medical attention.

Still, Costco worked for Tasha Turner, 46, of Highland Park, N.J., who in December bought a pair of aids for the first time and has been back to the chain's Edison, N.J., store for five or six tune-up visits. "They are just absolutely fantastic on follow-up," Turner said.

One point on which all providers agree is that most hearing-impaired people wait too long to buy the devices, if they ever do at all. Studies have found that just 20 to 25 percent of hearing-impaired people wear them. Studies also suggest that people with hearing loss are more prone to cognitive decline, though it is not clear if one problem causes the other.

would be the answer.

Inside was the X-Mini, an aptly named model about the size of a kidney bean. It was packed with electronics and features similar to what I have in my old hearing aid, yet it sells for just \$599.

Right away I hit a small roadblock. I was not entirely sure how to put it on.

But 30 minutes after I sent a question via e-mail, the company responded with helpful guidance, and I was on my way.

The X-Mini worked well. The sound was a bit metallic the first few times I wore it, but a new hearing aid often sounds a bit unnatural, regardless of where it is bought. The brain may need a few days to adjust to a given device.

What's more, it was the first time I had tried a hearing aid that fits into the ear canal by means of a "dome" - a small, plastic cone that fits any adult-sized ear, rather than the traditional, custom-fit earmold.

Within an hour of turning on the

hearing aid partially due to high costs.



Photos by Michael Bryant/Philadelphia Inquirer

David Decker, right, talks about his new hearing aid with audiologist Elizabeth Gray-Karagrigoriou in Southhampton, Pa. Like many, Decker resisted getting a

Able to hear the rumble of a garbage truck but have trouble understanding the high-pitched voices of children? A digital aid can help.

Other newer developments include custom settings for listening to music and talking on cellphones via wireless Bluetooth technology.

It all costs money, but customers wonder why a hearing aid should cost more than other sophisticated devices, such as a laptop computer.

Industry officials cite multiple reasons, among them that the products are medical devices sold in lower numbers than computers. But the biggest is that the price includes much more than just the device

Audiologists, who have traditionally sold most hearing aids, usually include an array of follow-up care in a unit's price. The tab includes fitting, programming, adjustments, and training, among other services.

Providers also teach strategies so that new hearing-aid wearers can make sense of the sudden influx of sound. After years of living without amplification, their brains are likely to need help, said Lynda Wavne, treasurer of the Pennsvlvania Academy of Audiology, a professional group. And everyone's brain is different, so the sound-processing algorithms that work for one person may not work as well for another.

"It's not like you slap them on your ears and you're good to go," said Wayne, of Cadence Hearing Services in Langhorne, Pa. "You're not buying a washer and dryer."

The cost of the device alone is hard to find out. When The Inquirer asked six major manufacturers for the wholesale prices they charge to audiologists, all declined to answer.

Ross Porter, the chief executive officer of Embrace Hearing, estimates that it costs a manufacturer \$400 or \$500 to make a good-quality pair of hearing aids, which are then sold to an audiologist for \$1,000 and to the end-user for \$5,000 or more.

Carole Rogin, president of the Hearing Industries Association, a manufacturers' group, said that at a typical audiology practice, one-third of the consumer's total price is for the device, and two-thirds for the professional services.

Some audiologists say they need to do

arate fees for follow-up care, said Debbie Abel, senior specialist in practice management at the professional group.

Many audiologists say they are loath to unbundle their prices, fearing that if customers have to pay a fee every time they need a follow-up, they will choose not to come at all, and stop wearing their aids.

"We want people to come in to see us at no extra charge so we can fix any problems they have," said Kathy Landau Goodman, president of Narberth, Pa.-based Main Line Audiology. It allows customers to make unlimited visits for three years, she said.

Then there is Costco. The membership-based warehouse chain has been selling hearing aids at lower cost than independent audiology practices for years.

The chain offers its high-end aids for about half the going rate at typical audiology practices - about \$1,400 for a behind-the-ear model. Sold under Costco's Kirkland brand, the store's devices always have been made by major manufacturers, now Denmark's GN ReSound,

If nothing else, a hearing aid helps you communicate rather than drift off into your own world.

What is the proper price for that? The marketplace is still deciding.

#### A PERSONAL ACCOUNT

Buying hearing aids online has advantages - but it's not for everyone

I have worn a hearing aid for nearly four decades, and I cannot imagine life without one.

But the pricey devices keep getting more expensive. My current model, bought from a trained professional called an audiologist, cost about \$3,000.

Would it make sense to save money by ordering my next one online?

A cardboard box arrived in late November from Wilmington, Del.-based Embrace Hearing, holding what I hoped

# AUDIO OPTIONS

Audiologists have traditionally sold most hearing aids. Some lower-cost options have emerged, though not always with the same level of service. Here are prices for a pair of highend devices by category.

• TRADITIONAL AUDIOLOGIST: (\$6,000) Price includes extensive service, such as programming, training, and upkeep for up to 3 years

• PARTIALLY **"UNBUNDLED" AUDI-OLOGY PRACTICE:** (\$4,000) Provider charges

separate fees for service plan, so patients are not daunted by a large up-front price

• COSTCO: (\$2,800) The store's aids are made



by major manufacturers, and price includes unlimited follow-up care. But most of its dispensers are not audiologists, and are not required to have nearly as much training.

• EMBRACE HEAR-ING: (\$1,898) The online retailer mails hearing aids to the patient. Adjustments are free,

though the patient has to send the device back. If in-person help is needed, the company will contact audiologists who charge an extra fee.

• HI HEALTHIN-**NOVATIONS: (\$1,998)** Product can be ordered by phone or online. Patients insured by UnitedHealthcare, a sister company, pay even less. In-person service available from contracted providers; the nearest is in Emmaus, Pa.

Personal sound-amplification devices are worn in the ear and make sounds louder, but are less sophisticated than hearing aids, and the FDA does not allow them to be marketed as such.

X-Mini for the first time, I put it to the ultimate test: lunch in Philadelphia's Chinatown.

Anyone with a hearing loss will tell you that restaurants can be a challenge, and this one, a crowded hole-in-the-wall with no carpet or wall hangings to absorb noise, was a killer. Between the clatter of kitchenware and the chatter of fellow diners, I was prepared to miss some of my lunch partner's conversation.

Not to worry. I simply pressed a button on a remote control, thereby putting the X-Mini into "speech beam" mode.

That did two things. The rear-facing microphone was turned off, so I could focus on the sound coming through the forward-facing microphone. And for that front-facing mike, the frequencies associated with speech were pumped up while other kinds of sounds were tamped down a bit.

Many digital hearing aids, including my old one, have similar features. My version of the X-Mini had five other settings, including one for music.

So should everyone buy online? In my opinion, no. If the person is

fairly tech-savvy and likes to figure things out, then sure.

But if the wearer is older and requires lots of hand-holding, buying a hearing aid online could lead to frustration and ultimately a refusal to wear it. Hearing aids are tricky if you have never worn one, and an audiologist can teach strategies for getting the most out of them.

And some patients, because of the nature of their hearing loss, will need multiple follow-up adjustments to their devices. Embrace Hearing offers to adjust a hearing aid if you mail it back, but that could be a hassle.

Fortunately, my X-Mini did not need any modification. I had sent the company the results of my most recent hearing test in advance, and they programmed the hearing aid to amplify sound at various frequencies by whatever amount I needed.

The company allowed me to wear the X-Mini on a trial basis for a few weeks, and now I'm back to my old one, made by a firm called Oticon, which I got from Main Line Audiology and like very much.

I'm not sure what I'll do when it's time to buy a new hearing aid in a few years. Rest assured you will never find me without one.