

Monroe County Sheriff's Office

The Monroe County Sheriff's Office employs over 100 full-time employees in addition to several part-time and auxiliary staff, and continues to be one of the county's largest non-factory employers.

The Sheriff's Office carries out the core duties of law enforcement within the county, while also overseeing the administration of the county jail and providing court security and services.

As Monroe County continues to grow, Sheriff Tommy Jones remains committed to building community trust, ensuring public safety, maintaining agency transparency, and advancing training. Under his leadership, the Monroe County

Sheriff's Office has received more than \$5.12 million in federal and state grants, which has allowed the agency to strengthen public safety, expand officer training, provide educational and recovery programs for inmates with the goal of reducing recidivism, supply a tremendous amount of equipment, and fund a violent crimes task force-all without placing an added burden on the taxpayers.

"As your elected sheriff, I am committed to providing the highest standard of service, protecting our citizens, ensuring transparency within the Sheriff's Office, and continuing to build trust between law enforcement and the people we serve," said Sheriff Jones. "Monroe County is my home, and I will always make it a safer and stronger place for all who live here."

Sheriff Jones was first appointed in 2014 and was subsequently re-elected in 2018 and 2022. He has proudly served the citizens of Monroe County for 11 years and continues to serve in this role today.

The Sheriff's Office operates out of the Monroe County Justice Center, located at 4500 New Highway 68 in Madisonville. For more information, call 423-442-3911.



Sheriff Tommy Jones II

Madisonville Police Department

The Madisonville Police serves the community with a staff that includes road officers, detectives, school resource officers, an animal control officer, and

chaplain. The Police Chief is Danny Russell.

The department participates in a variety of events, including the city's Fourth of July celebration, Halloween in the City, Shop with a Cop, Toys for Tots and the annual Christmas parade. The police also coordinate with the Downtown Madisonville Alliance in several events held in down-

town Madisonville and Memorial Park.

Police Chief

Danny Russell

Because of the challenging times we live in, the department has added the first special response team the department has ever had, fully trained. Each officer has been through basic SWAT

school, as well as advanced SWAT school, and has been issued state-of-the-art equipment thanks to the Law Enforcement Support Program (LESO)

provided by the federal government.

This program has allowed small police departments like Madisonville access to funds to purchase equipment, such as active shooter kits for every road officer in the department, as well as both school resource officers and all the equipment needed to equip the special response team at no cost to the taxpayers.

The department has also converted all department-issued shotguns to non-lethal weapons by

changing out all the ammo to bean bag ammo, giving officers non-lethal training with more options in bad situations.

The department is located at 101 Tellico Street North in downtown Madisonville behind the Courthouse.



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The Advocate & Democrat 4-Hometown Heroes 2025

Sweetwater Police

The Sweetwater Police Department (SPD) prides itself on staying involved in the community. Sweetwater Police Commissioner James H. Stutts and SPD Chief Eddie Byrum believe community involvement is the best way to stay pro-active and be prepared. SPD believes strongly in community policing, which is accomplished by talking with residents and communicating with them on a daily basis along with the neighborhood watch program.

In addition to full-time officers. SPD also has part-time auxiliary officers, which includes the school security officers in each Sweetwater City School. SPD also has officers who are very fluent speaking Spanish, which is a big help to the department as the community grows more diverse.

There are many free services SPD offers, which include crime prevention awareness home visits and

Police Chief

Eddie Byrum

talking with residents about ways to make their property safer from crime along with visits to businesses to educate them on ways to avoid being a victim of crime.

Whether it is distributing fans to the elderly during hot weather through the Elder Watch Program, hosting a National Night Out each August for thousands of citizens, or



watching your home with extra patrol while you are on vacation, SPD has numerous free services that go the extra mile to protect the community.

Other programs include:

- Unlocking locked cars
- A fingerprint ID program for area children
- Sex-offender registry
- Stranger-Danger program
- Christmas benevolence programs
- Red Ribbon anti-drug program

You can find out more about these programs by calling the department at 423-337-6151.





Vonore Police

The 12 square-mile town of Vonore serves as a hub for visitors traveling from one end

of the state to the other, all while hosting a small town feel.

The Vonore Police Department's mission is to "build a strong community relation with the citizens, preserve the peace, and protect so citizens can feel safe

and secure." The department wants to welcome and serve both residents and visitors, allowing them to feel safe and to enjoy the beauty of the town's natural resources.

Vonore Police Chief Dennis Graham is a life-long resident of Monroe County. Chief Graham started his law enforcement career in 2010.

Along with Graham, Vonore's police force consists of Capt. Shane Carr, Lt. Cory Fritts, Sgt. Eric Watson, Patrolman Kevin Osborne.

Patrolman Alexander Eckert. Patrolman Robert Moses, Patrolman Brandon Watkins.

> and part-time Patrolman Jake Tyler.

Vonore Police Department continuously strives to remain active in local school and community events, serving in various capacities among the town's population of approximately



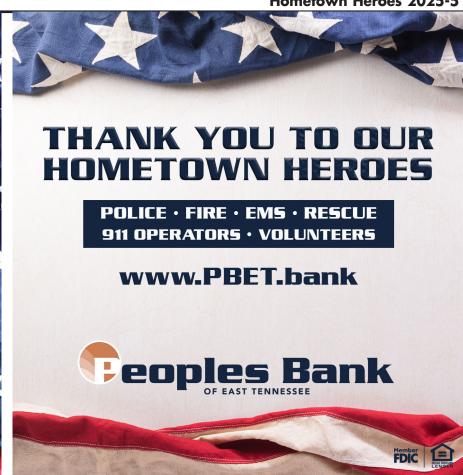
Police Chief Dennis Graham

1,500 people. Graham and his department work hard to maintain safe and orderly roadways, communities, neighborhoods, and schools. The mayor and board of alderman work diligently to support the efforts of the Vonore Police Department.

Chief Graham attributes the success of the department to the dedication of his force and the residents they serve and protect.

Vonore Police Department is located at 613 Church Street.







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Tellico Plains Police Department

The Tellico Plains Police Department (TPPD) seeks to create peace and security in their small town.

Tellico Plains Police Chief David Bookout is a lifelong resident of this small-knit community inside Monroe County. He spent over 20 years serving on the Town Council before joining the Police Department in 2018.

Along with Bookout, Tellico Plains Police Department consists of patrol officers Kaity Watson, Brenda Garren, Brian Ferguson, James Blackwell, and Steve Duncan.

The Tellico Plains Police Department's mission is to "essentially protect and serve and, most importantly, have a strong community relationship, so that the residents and visitors always feel safe."

While the TPPD does not currently have any special programs for citizens, each year the department organizes the town's Trunk

or Treat event.

The department also participates in a variety of community events, such as the Summer Reading Program at the Tellico Plains Public Library, and numerous town-sponsored events, including the annual Christmas Parade, Candlelight Walk, Dance on the Square, and festivals throughout the year.

In addition, the department's Toys for Tellico program creates a magical Christmas for families in need around the holidays each year.

The Tellico Plains Town Council works diligently to support the efforts of the Police Department, helping it better serve the community.

Tellico Plains Police
Department is located inside
Tellico Plains City Hall at 405
Veterans Memorial Drive. They
can be reached at 423-253-2030.
The office hours of operation
are from 8 a.m. to 5 p.m.



Police Chief David Bookout

Monroe County EMS

Monroe County EMS started providing service to the citizens of Monroe County in July 1974. Since that time, they have been greatly involved in the level of care that is being delivered to the community and the level of education and train-

ing employees are required to

"We strive

to maintain a

paredness that

none. We have

EMTs, AEMTs,

care paramed-

ics all on staff

White.

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and critical

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is second to

maintain.



EMS Director Randy White

for the medical needs of our communities, along with multiple first responders from the community fire departments that are essential to EMS and our county's emergency response system. Monroe County responds to just over 9,000 calls a year," said EMS Director Randy

White said he is honored to be the director of Monroe County EMS.

"The men and women who I work with day in and day out are

second to none," said White. "We have some of the best clinicians that you will find anywhere, and that includes our volunteers."

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In White's more than 30-year career, he said the past few years have presented a different set of challenges than ever before.

"We've seen some exceptionally challenging few years in health care due to the COVID-19 pandemic," he said.

White said Monroe County EMS is

working hard to be a strong unit.

AMBULANCE

"We want to be a strong unit."

"We want to become the best we can be," he said. "We are training harder and seeking more educational opportunities from the best educators in the state as we grow and continue to move forward in our level of skill and care. Monroe County is blessed to have highly-skilled and dedicated technicians, who respond to the medical needs of citizens and visitors on a daily basis."



Town of Vonore

Thank You to all our Hometown Heroes!

Mayor: John Hammontree Vice Mayor: Tim Swafford Aldermen: Kristi Windsor, Steve Wheeler and Alisa Hobbs



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Emergency Management Agency

BY CHAD LEMING

Monroe County EMA Director

I am blessed and excited to be the EMA director for Monroe County.

According to FEMA, emergency management directors are responsible for helping communities and organizations anticipate hazards and vulnerability and undertake measures to deal with disasters more effectively. There are five phases of emergency management: preven-

tion, mitigation, preparedness, response, and recovery.

Working closely with our local officials, officers, and emergency personnel, as well as TEMA and FEMA, is vital to being prepared to help our communities should a disaster occur.

We are continuing to work on our county's updated radio system. All the radios have been purchased, delivered, and are in service. We continue to ensure that all of them are working prop-

erly and have good reception. Multiple trips have been made to tower locations to ensure that everything is working. This radio system is a much safer one for all our emergency service workers and law enforcement officers because it is much clearer than our antiquated system.

If you have any questions about emergency management, please feel free to contact our office by email at mc.ema@ monroetn.com or by phone at 423-519-7100.



Chad Leming

Monroe County's Volunteer Fire Departments

Monroe County is served by several Volunteer Fire Departments, including Ballplay, Christianburg, Citico, Coker Creek, Conasauga Valley, Gudger, Hopewell, Mt Vernon, North Monroe, Notchey Creek, Rafter, Tellico Plains Rural, and Tri-Community. The majority of residents rely on these departments for emergency response services.

Volunteer fire departments play a critical and multifaceted role within the county, acting as the primary responders during emergencies. These volunteer firefighters respond daily to a variety of incidents, such as fires, vehicle, plane, and ATV accidents, medical emergencies, ground and water searches, and hazardous materials calls. Their effectiveness depends on access to proper equipment and consistent training across all service areas.

Funding for these departments is sourced from county taxpayers through appropriations and fundraising efforts. The Monroe County Commission allocates resources to the Monroe County Firefighters Association (MCFA), which covers vehicle insurance, workers' compensation, accident and sickness policies. After these expenses, each department receives \$15,750 to cover station and vehicle maintenance, equipment replacement, member training, utilities, fuel, and property

insurance—among other operational needs. Consequently, departments must continually seek additional support through community fundraisers.

Established in 1992, the Monroe County Firefighters Association serves as a central organization to unite the volunteer fire departments, promote comprehensive training, and advance the interests of volunteer fire services.

All personnel serve on a volunteer basis, responding to emergencies without financial compensation. While MCFA provides coverage for medical expenses incurred during duty-related incidents, volunteers are not eligible for salaries or benefits that would allow them to provide for their families.

Grant funding has been instrumental in acquiring lifesaving equipment, alleviating significant financial burdens. Some grants require matching funds, necessitating further community support; however, such opportunities have enabled some—but not all—departments to upgrade apparatus and equipment. Thus, ongoing fundraising remains essential to maintain operations and purchase necessary resources.

The cost of firefighting is substantial. For example, structural firefighting gear with a self-contained breathing apparatus can exceed \$10,000 per individual. A basic structural fire

engine costs upwards of \$400,000, and various specialized units—including engines, tankers, service vehicles, mobile air cascades, rehabilitation, and command units—are required at the scene of structure fires. Essential tools, such as thermal imaging cameras, cost approximately \$4,000, while hoses and nozzles add further expense. Each department must invest in multiple hose packages and other equipment, contributing to the high operational costs of fire services. Furthermore, specialized tasks require additional costly equipment.

Volunteer fire departments collaborate closely with law enforcement, EMS, Emergency Management Agency, Rescue Squad, and career Fire Departments. Participation in county-wide training, Local Emergency Planning Committee meetings, and 911 user committee sessions ensures effective communication and coordination. Additionally, representatives attend external trainings and conferences to enhance skills and establish connections with other emergency service providers.

Each department is committed to offering a broad spectrum of emergency services at no direct charge, encompassing fire suppression, emergency medical response, vehicle accident management, and search and rescue, thereby



safeguarding the lives and property of Monroe County's residents and visitors.

To sustain these operations, departments continuously recruit new volunteers for fire-fighting and essential support roles such as fundraising, administration, and maintenance. Comprehensive education and training are provided for all volunteers. Interested individuals are encouraged to begin the process of becoming a volunteer by calling 423-420-FIRE or visiting the Monroe County Tennessee Fire Association on Facebook.



Thank you for your dedication and service.



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We salute your service and sacrifice to our Community!





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Monroe County's E-911 Center

SUBMITTED BY E-911 DIRECTOR APRIL WHITE

Since the origination of 911 in Monroe County in 1993, technology has improved vastly throughout the years.

When we first went online there were two consoles with only two dispatchers covering the entire county. The radios were analog and there were paper logs for radio traffic and color-coded cards for the calls that we took.

If we received a 911 call from a cell phone, it could ping miles from where the caller actually was because there were no location services to isolate where the caller was exactly. We used paper maps that were in the addressing room adjacent to the dispatch area.

Fast forward to today. We have four consoles which are all manned at least 16-18 hours out of the day. We have a fifth one that is being prepped for going live in the future.

We have a sixth console devoted only to the school system. With that console we have camera access to all schools that will better help us in an emergency to provide the best response to the school.

The cameras are not monitored all the time, only in an emergency, and can be accessed quickly. We have a CAD (Computer Aided Dispatch) in place of paper logs. This system allows us to always know what all units are on and what the disposition is of each call.

The CAD also has a mapping system that is activated upon each call entered and brings up a visual of the location of the emergency. We have a recently implemented system that will ping to where a caller is within 10 feet of their location.

The caller can even be located within a concrete building. This system is called RapidSOS. The benefits of having this system include being able to see any caller's medical alerts or any medical information







that is stored in an iPhone's medical app.

RapidSOS will also notify us before we even receive the first 911 call of an accident if the caller's car has a crash detection system on it or the caller's cell phone does. In December we went live with a new feature

that allows the dispatchers to send a link to the caller's cell phone and, within a matter of seconds, we can have access to their phone.

This is an incredible asset for callers who are uncertain, for example, if they are attempting to do CPR and they aren't

comfortable with whether they are doing it right. They can click on the link and prop the phone up so that we can watch and tell them if they are doing it right or wrong.

We dispatch to 26 different departments. Each year we see an increase in call volume.



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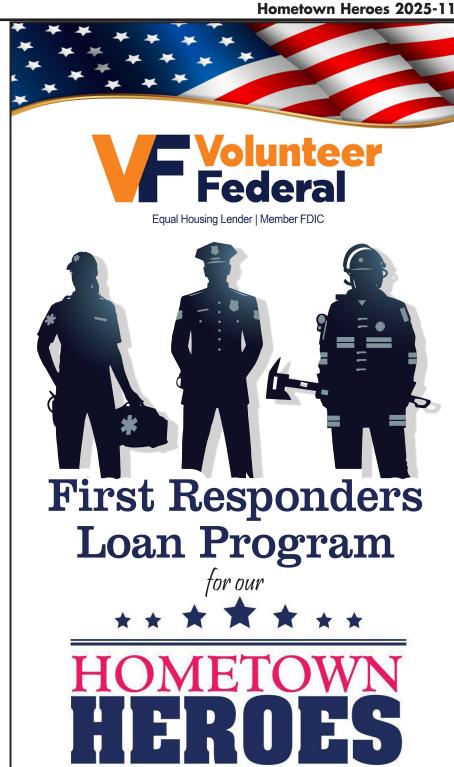
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Monroe County Director of Veterans Services Andy Boyd.

Veterans Services

Army veteran Andy Boyd is the Monroe County director of Veteran Services and he is ready to help local veterans with whatever needs they have. Boyd helps veterans navigate the sometimes complicated Veteran's Administration (VA). Boyd served in the Army from 1987 to 1991. He is also the son of a veteran and grandson of a veteran.

The Monroe County Veteran's Office is located in the old General Sessions Court building, or the Witt Judicial Building, at 403 Tellico Street in Madisonville.

The Veterans Services Office strives to help veterans or their families with filing claims with the VA.

"Claims could be for disability compensation, pensions, burial benefits, or survivor's benefits. The office can help with appealing to the VA due to negative decisions applied to

the veteran. There is also assistance with filing for VA health care or other VA benefits, such as education, VA home loans, insurance, and vocational rehab," explained Boyd. "The office can help a veteran request his or her DD214 (discharge papers), or provide assistance with a variety of other veteran issues, including offering contacts to other resources that might be helpful."

Boyd said Monroe County is also extremely grateful to veteran service organizations for everything they do.

"They do a lot for the veteran community in Monroe County.
These include the American Legions,
Commander Mark Stewart, the
Veterans of Foreign Wars (VFW),
Commander Wayne Grayson, and Vet
to Vet, President Randy Scott."

For assistance, call the Veterans Service Office at 423-442-5812.



Rescue Squad

The Monroe County Rescue Squad is the epitome of community volunteers coming together for the good of everyone. Monroe County Rescue Squad members give freely of their time for all kinds of emergencies and situations that occur. Whether it is responding to a motor vehicle accident on the interstate or a country road, a boating accident on an area waterway, a missing person call in rough terrain or helping park cars at a high school football game, the Monroe County Rescue Squad is always there to help local residents.

Each year, the Rescue Squad holds an annual banquet to recognize and honor its members. Awards are presented to squadmen of the year and other certificates of appreciation. In addition, the Rescue Squad recognizes the area businesses and organizations that support them throughout the year. The Rescue Squad elects its officers for the new year and also provides a report on all the calls Squad members respond to in a coming year.

In a typical year, the Monroe County Rescue Squad can log more than 8,600 man hours, working hundreds of automobile accidents, missing person reports and assisting other first responders on numerous types of calls.

Monroe County Rescue Squad members also volunteer many hours in a year to get the latest training to help our county's residents safe.

The Rescue Squad is constantly seeking the best and most advanced equipment to preform its important roles in the community.

Sweetwater Fire Department

The Sweetwater Fire Department (SFD) prides itself in providing citizens the best fire protection possible and diligently working to train firefighters to the highest standards in the fire service.

SFD has two stations. Station 1 is located on Highway 68, and Station 2 is located on Highway 322. The station locations were designed specifically to meet the needs of the city. These locations were selected from recommendations of Insurance Services Office (ISO). SFD has 15 firefighters, an inspector, and the chief, all who are full-time employees.

Annually, the ISO audit rates fire departments to assess their operations and abilities to help insurance companies to determine insurance rates for homeowners. SFD is proud to announce its 2025 rating dropped to a Class 3 from a Class 4. This was accomplished with hard work and training from all firefighters within the department,

and the full support from Chief John Anderson and Sweetwater City Commissioners. SFD continues to strive for the best for the citizens of Sweetwater.

SFD is funded by the tax payers of the City of Sweetwater, but annually applies for federal funding through Homeland Security's FEMA program and has had great success in upgrading equipment with these grants.

SFD has had a longstanding passion for fire safety in the community, by promoting fire safety programs in the schools, offering fire extinguisher training to industrial and commercial businesses within the city limits, and CPR/first aid training. SFD offers free smoke detectors through the State of Tennessee Fire Marshal's Office "Get Out Alive" program.

For more information, call Chief Anderson at Sweetwater Fire Department at 423-337-6724.







Vonore Fire Department

The Vonore Fire Department prides itself in providing citizens the best fire protection possible and diligently working to train firefighters to the highest standards in fire service.

The Department has seven full-time career professional firefighters, two part time and 10 volunteers who operate out of two fire stations placed strategically throughout the city. Station two is located in the Tellico West Industrial Park on Highway 72 west, and is staffed 24

hours a day, 365 days a year. Station one is located at 616 Church Street in Downtown Vonore. Station one is staffed Monday through Friday from 8 a.m. to 4 p.m.

Vonore Fire Department has a 2016 Freightliner, 2001 Kenworth, and a 1999 Pierce 65' ladder truck along with 3 quick response vehicles. Vonore Fire Department is also in process of acquiring a new brush/rescue truck and new equipment.

Vonore's full-time fireman are Fire Chief Danny Amschler, Fate Hitson,

Dylan Hadfield, Chris Anderson, Dustin Harris, Channing Ledbetter, and Charlie Osborne, and parttime employees Derrick Leming and Daniel Ray.

The Vonore Fire Department provides a wide range of services to nearly 12 square miles within the corporate limits of the town, serving over 1,700 citizens.

The fire department's focus is to protect life, property and community resources through prevention, preparation and response. Services pro-



vided include fire suppression, fire prevention, medical first response, hazardous materials and technical rescue.

The town has an ISO rating of 5 inside the corporate limits.

Tellico Plains Fire Department

Volunteer: a person who freely offers to take part in an enterprise or undertake a task.

The Tellico Plains Fire Department has 28 volunteers who serve the community—all firefighters with a mission of protecting lives and property to the best of their ability.

Call volume has increased significantly over the past couple of years with the department responding to over 500 calls this year.

The majority of the Fire Department's funding comes from fundraising, with small portions of their budget coming from Monroe County and the Town of Tellico Plains.

The support from the community is

very important to the Fire Department's mission.

Last year, the department received a large grant from the Town of Tellico Plains, totaling \$88,950 for new gear and other forms of equipment. In addition, the department received other grants that helped them get necessary equipment and training from organizations like the Tennessee Forestry Division.

The department received a lot of donations last year during the wild fires. They used that money to purchase a new fire truck, as well as the necessary equipment for the vehicle.

Michael Absher has been the fire chief for the past two years.



"We try to do our best to serve our community. We do a lot of medical emergency calls and this past year, we covered a lot of house fires, wrecks, missing persons...we were involved in just about every aspect of emergency services," Absher expressed. "I appreci-

ate the residents of Tellico Plains for their donations and support of our department. I would also like to thank all of my members for volunteering and the time they spend training."

The Tellico Plains Fire Department is located on Bank Street.

Madisonville Fire-Rescue

The City of Madisonville was chartered in 1915 and, from researching city documentation, the Madisonville Fire Department was established in the mid-1920s. Since then, the department added a vital lifesaving skill of rescue to its wheelhouse, which prompted the current name of Madisonville Fire-Rescue.

Gone are the days of only fighting fire. Modern day fire departments offer a variety of services from firefighting to vehicle extrication and anything in between to help the community. Service is provided from both full-time and part-time firefighters, along with volunteer firefighters. In additional to their firefighting skills, some of the certifications held by department members are Emergency Medical Technician (EMT), hazardous materials technician, fire inspector, K9 search and rescue, car seat safety technician, and rescue technician.

The department's primary mission is to "provide routine second alarm through fifth alarm response and special calls to fire, hazmat, specialized rescue incidents,



and unusual events such as firefighter funerals and major water outages."

Mikey Smallen (pictured) was appointed fire chief in August. He has

been full-time with the department for 26 years. During that time, he was the training offier for at least 20 years and a captain for around 15 years.

Hometown Heroes 2025-15



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16-Hometown Heroes 2025



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- Dr. Erica Murphy
- Dr. Bryan Beason
- Dr. Angela Barry
- D. M. I. II. E.
- Dr. Michelle Espy
- Dr. Chelsey Ward
- Dr. Makayla Wiley

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Madisonville, Tennessee

The Hub of Monroe County

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Vice Mayor: Nancy Franklin

City Recorder: Sherri McCrary

City Foreman: Tracey Green

Chief of Police: Danny Russell

Fire Chief: Mikey Smallen

Board of Aldermen: Chris Bowers Ed Dawson

Nancy Franklin Danny Long

Rhonda Cooley-Harold

423-442-9416

Senor Lopez & Tellicafe SAYS THANK YOU TO ALL OF OUR HOMETOWN HEROES







128 Bank St, Tellico Plains, TN (423) 253-2880