

Restoring power



1. First, the utility cleans up downed live wires or “potentially life-threatening situations.”

2. Next up are transmission lines that serve thousands of customers.

3. The transmission lines feed into substations, which serve smaller areas.

4. Those substations feed distribution lines to an even more targeted area.

5. Second to last are secondary lines serving individual neighborhoods.

6. Finally, the utility gets around to the service lines that feed individual homes and businesses.