Using the CJN Self Service Center
Creating a user name and password - Subscriber

https://cjn.newzware.com/cjn/common/template

If you are a current or past subscriber, enter your account number (found on your weekly print paper or renewal notice), last name and email address, then create your own user name and password. If you need your account number, click the “Don’t have your account number?” option or call circulation at 216-454-8300.

Press “Create Account”.

If you are a current or past subscriber, enter your account number (found on your weekly print paper or renewal notice), last name and email address, then create your own user name and password. If you need your account number, click the “Don’t have your account number?” option or call circulation at 216-454-8300.

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If you are a current or past subscriber, enter your account number (found on your weekly print paper or renewal notice), last name and email address, then create your own user name and password. If you need your account number, click the “Don’t have your account number?” option or call circulation at 216-454-8300.

Press “Create Account”.
Using the CJN Self Service Center
Creating a user name and password - Non-Subscriber

If you have never purchased a subscription to the CJN (for yourself or as a gift), choose the “I’m NOT a subscriber“ option in the New User Registration area. Enter your first name, last name and email address, then create your own user name and password.

Press “Create Account”:
Using the CJN Self Service Center to read the Digital Edition and access the Archive

https://cjn.newzware.com/cjn/common/template

Enter the user name and password you previously created (see pages 1-2).
Press “Submit”.

If you subscribe to the CJN Digital Edition and CJN Archive, you can click these buttons to access these services.
Each one will open in its own window.
Enter the user name and password you previously created (see pages 1-2).
Press “Submit”.

You can use the CJN Self Service Center to:
1. Manage your subscriptions
2. Update your account information
3. View your account balance (this will be a negative number)
4. View the end date for your subscriptions
5. Change your subscription type
6. Renew your subscription
7. Purchase a gift subscription
8. Temporarily stop the paper
9. Change your delivery address (for a temporary or permanent move)
10. File a complaint
11. Inform us of a missed delivery
12. Manage gift subscriptions you have purchased.